



MONROE COUNTY

Human Services Committee

March 28, 2023 5:00 PM

AGENDA

A. ROLL CALL

B. PUBLIC FORUM

C. APPROVAL OF MINUTES

February 28, 2023

D. NEW BUSINESS

23-0079

Amend Resolution 282 of 2021, as Amended by Resolution 330 of 2022 to Accept Additional Funding from the United States Department of the Treasury for the Emergency Rental Assistance Program, Monroe County Eviction Prevention Pilot Initiative 2.0 - County Executive Adam J. Bello

23-0080

Amend Resolution 527 of 2021, as Amended by Resolution 47 of 2022, to Amend and Increase the Contracts to Provide Nursing and Health Care Provider Services for the Monroe County Department of Public Health - County Executive Adam J. Bello

23-0081

Acceptance of a Grant from the New York State Office of Children and Family Services for the Safe Harbour Initiative for 2023 - County Executive Adam J. Bello

23-0082

Authorize Intermunicipal Agreements with Municipalities for Rochester-Monroe County Youth Bureau Programs in 2023 - County Executive Adam J. Bello

23-0083

Authorize Contracts with Not-For-Profit Agencies for Rochester-Monroe County Youth Bureau Programs in 2023 - County Executive Adam J. Bello

23-0084

Amend Resolution 395 of 2022 Authorization to Contract for Office for the Aging Programs in 2023-2024 - County Executive Adam J. Bello

E. OTHER MATTERS

F. ADJOURNMENT

The next meeting of the Human Services Committee is scheduled for Tuesday, April 25, 2023 at 5:00 P.M.



ATTACHMENTS:

Description File Name

- ▣ February 28, 2023 2.28.23_Human_Services_Draft_Minutes.pdf

Summary of Minutes

HUMAN SERVICES COMMITTEE

February 28, 2023

5:00 p.m.

Chairman Keller called the meeting to order at 5:01 p.m.

MEMBERS PRESENT: Blake Keller (Chair), Jackie Smith (Vice Chair), Paul Dondorfer, Steve Brew, Kirk Morris, Michael Yudelson (RMM), Linda Hasman, Albert Blankley

MEMBERS ABSENT: Carolyn Delvecchio-Hoffman (Excused)

OTHER LEGISLATORS PRESENT: Richard B. Milne, Howard Maffucci, John Baynes, Sabrina LaMar, Sean Delehanty, Maria Vecchio

ADMINISTRATION PRESENT: Corinda Crossdale (Deputy County Executive – HHS), Adrienne Green (Legislative Liaison), Robert Franklin (CFO), John Bridgewatt (County Arrorney), Laura Smith (Chief Deputy County Attorney), Alyssa Tallo (Executive Health Director), Steve Newcomb (Director – Office of the Aging), Dr. Rebecca Hartman (Department of Health), Dr. Robert Zerby (Department of Health), Dr. Mani Veltzdebrown (Department of Health), Nick Stefanovic (Veterans Services), Kathy Carelock (Department of Health)

PUBLIC FORUM: There were no speakers.

APPROVAL OF MINUTES: The minutes of January 27, 2023 were approved as submitted.

NEW BUSINESS:

23-0036 - Authorize a Contract with P. Miller Ashman, M.D. to Provide Urology Services for Monroe Community Hospital – County Executive Adam J. Bello

MOVED by Legislator Smith, SECONDED by Legislator Dondorfer.
ADOPTED: 8-0

23-0037 - Acceptance of a Grant from New York State Office for the Aging and Authorization to Contract with Lifespan of Greater Rochester, Inc. for Year Three of Three of the 2020-2023 Lifespan Respite Care Program – County Executive Adam J. Bello

MOVED by Legislator Dondorfer, SECONDED by Legislator Morris.
ADOPTED: 8-0

23-0038 - Acceptance of Funding from the New York State Office for the Aging and Authorization to Contract with Lifespan of Greater Rochester, Inc. for the Medicare Improvements for Patients and Providers Act – County Executive Adam J. Bello

MOVED by Legislator Morris, SECONDED by Legislator Brew.
ADOPTED: 8-0

23-0039 - Acceptance of a Grant from the New York State Division of Criminal Justice Services for the Paul Coverdell Forensic Science Improvement Program (Office of the Medical Examiner's Forensic Toxicology Laboratory) 0 County Executive Adam J. Bello

MOVED by Legislator Brew, SECONDED by Legislator Smith.
ADOPTED: 8-0

- 23-0040 - Authorize a Contract with National Medical Services, Inc., D.B.A. NMS Labs, to Provide Toxicology Laboratory Services for the Monroe County Office of the Medical Examiner – County Executive Adam J. Bello

MOVED by Legislator Smith, SECONDED by Legislator Dondorfer.
ADOPTED: 8-0

- 23-0041 - Authorize an Intermunicipal Agreement with the City of Rochester for Flower City Public Health Corps Members to Serve in the Monroe County Department of Public Health – County Executive Adam J. Bello

MOVED by Legislator Dondorfer, SECONDED by Legislator Morris.
ADOPTED: 8-0

- 23-0042 - Amend Resolution 168 of 2021, as Amended by Resolution 66 of 2022, to Increase the amount of the contract with Trybe Ecotherapy, LLC for the Provision of a Mental Health Program as a Holistic Option for Veterans Struggling with mental Illness for the Monroe County Veterans' Service Agency – County Executive Adam J. Bello

MOVED by Legislator Morris, SECONDED by Legislator Brew.
ADOPTED: 8-0

- 23-0059 - Acceptance of a Grant from the New York State Department of Health for Support of the Monroe County Nurse-Family Partnership Program – County Executive Adam J. Bello

MOVED by Legislator Morris, SECONDED by Legislator Brew.
ADOPTED: 8-0

- 23-0060 - Amend Resolution 375 of 2018 to Extend the Time Period of the Grant from the U.S. Department of Justice for the FY18 Adult Drug Court Discretionary Program and amend Resolution 124 of 2019 to Extend and Increase the Contract with Veterans Outreach Center to Provide Services to Veterans in the Rochester Veterans Treatment Court – County Executive Adam J. Bello

MOVED by Legislator Brew, SECONDED by Legislator Smith.
ADOPTED: 8-0

- 23-0061 - Acceptance of Funding from the United States Children's Bureau, an Office of the Administration for Children and Families, through a Subcontract with the University of Connecticut for Improving Systems and Implementing Interventions to Support Lasting Reunification of Families – County Executive Adam J. Bello

MOVED by Legislator Dondorfer, SECONDED by Legislator Morris.
ADOPTED: 8-0

- 23-0063 - Authorize Contract with Finger Lakes Performing Provider System, University of Rochester Medical Center, and Rochester Regional Health for Monroe Community Hospital to Participate in the Complex Care Program – County Executive Adam J. Bello

MOVED by Legislator Morris, SECONDED by Legislator Brew.
ADOPTED: 8-0 (Legislator Hasman declared her interest prior to the vote)

OTHER MATTERS:

ADJOURNMENT:

There being no other matters, Chairman Keller adjourned the meeting at 5:32 p.m.

The next Human Services Committee meeting is scheduled for **Tuesday, March 28, 2023 at 5:00 p.m.**

Respectfully submitted,
Frank Keophetlasy
Deputy Clerk of the Legislature



ATTACHMENTS:

Description File Name

▣ Referral R23-0079.pdf



Office of the County Executive

Monroe County, New York

Adam J. Bello
County Executive

March 10, 2023

OFFICIAL FILE COPY	
No. <u>239079</u>	
Not to be removed from the Office of the Legislature Of Monroe County	
Committee Assignment	
HUMAN SERVICES	-L
WAYS & MEANS	

To The Honorable
Monroe County Legislature
407 County Office Building
Rochester, New York 14614

Subject: Amend Resolution 282 of 2021, as Amended by Resolution 330 of 2022 to Accept Additional Funding from the United States Department of the Treasury for the Emergency Rental Assistance 2 Program, Monroe County Eviction Prevention Pilot Initiative 2.0

Honorable Legislators:

I recommend that Your Honorable Body amend Resolution 282 of 2021, as Amended by Resolution 330 of 2022 to accept additional funding from the United States Department of the Treasury ("Treasury"), in the amount of \$46,004.30, for the Emergency Rental Assistance 2 Program (ERA2), Monroe County Eviction Prevention Pilot Initiative 2.0 for the period of March 11, 2021 through September 30, 2025.

Your Honorable Body accepted an initial ERA2 award of \$22,050,597.30 in August 2021 and an additional allocation of \$226,900.63 in November 2022. Funding has been used to support the Monroe County Eviction Prevention Pilot Initiative 2.0 (EPPI 2.0). Under the EPPI 2.0 program, Monroe County covered up to fifteen months' rent and utilities arrears for eligible households, and up to three months future rent and utilities where ongoing housing stability is at risk.

The Treasury has been monitoring actual spending of ERA2 funding and offered municipalities the opportunity to apply for additional funding from reallocated under-spending of other governments. Monroe County applied for reallocated funding and has been granted an additional \$46,004.30 bringing the total ERA2 award to \$22,322,502.23. At this time, Monroe County intends to use its remaining ERA2 funding, including this additional award, to provide legal services to those facing eviction.

Monroe County's EPPI 2.0 is also funded by the first iteration of the Treasury's Emergency Rental Assistance program, ERA1. Under ERA1, Monroe County has received to date a total of \$24,156,425.99 (combined City and County allocations), which was fully obligated as of December 29, 2022. With this new reallocated award, the combined ERA1 and ERA2 funding for the Eviction Prevention Pilot Initiative 2.0 is now a total of \$46,478,928.22.

The specific legislative actions required are:

1. Amend Resolution 282 of 2021, as Amended by Resolution 330 of 2022, to accept additional funding from the United States Department of the Treasury for the Emergency Rental Assistance 2 Program in the amount of \$46,004.30 for a total award of \$22,322,502.23.

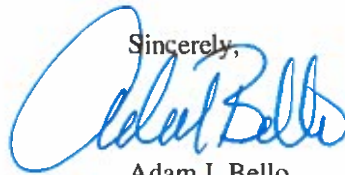
2. Amend the 2023 operating budget of the Department of Finance by appropriating the sum of \$46,004.30, into general fund 9001, funds center 1209070200, Emergency Rental Assistance.

This action is a Type II Action pursuant to §6 NYCRR 617.5(26) (“routine or continuing agency administration and management, not including new programs or major reordering of priorities that may affect the environment”) and is not subject to further review under the State Environmental Quality Review Act.

This grant is 100% funded by United States Department of the Treasury. No net County support is required in the Monroe County budget.

I recommend that this matter be referred to the appropriate committee(s) for favorable action by Your Honorable Body.

Sincerely,



Adam J. Bello
Monroe County Executive

AJB:db



ATTACHMENTS:

Description File Name

▣ Referral R23-0080.pdf



Office of the County Executive

Monroe County, New York

Adam J. Bello
County Executive

March 10, 2023

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No.	<u>230030</u>
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To The Honorable
Monroe County Legislature
407 County Office Building
Rochester, New York 14614

Subject: Amend Resolution 527 of 2021, as Amended by Resolution 47 of 2022, to Amend and Increase the Contracts to Provide Nursing and Health Care Provider Services for the Monroe County Department of Public Health

Honorable Legislators:

I recommend that Your Honorable Body amend Resolution 527 of 2021, as amended by Resolution 47 of 2022, to authorize contracts with Reliant Staffing Systems, Inc., d/b/a Career Start, (with its Tallavera, LLC, a subsidiary of Aboldco, Inc., being its successor in interest), and The Caswood Group, Inc., to increase the total aggregate amount to provide nursing and public health care provider services for the Monroe County Department of Public Health for the period of January 1, 2023 through December 31, 2023 from a total aggregate amount not to exceed \$354,110, to a total aggregate amount not to exceed \$1,697,529, with the option to renew for three (3) additional one-year terms, with each additional term in a total annual aggregate amount not to exceed \$354,110 per year.

These vendors will continue to provide licensed nurses and other health care providers and personnel to work in the Monroe County Department of Public Health Nursing Services Division and the Starlight Pediatrics Clinic, to support the County's Tuberculosis (TB) Control, Immunization, and STD Clinic Programs, and to support the County's COVID-19 response. The nursing services to be provided shall include, but not be limited to, registered nurses who will provide clinical oversight and management of registered nurses, licensed practical nurses, and support staff in the Monroe County Department of Public Health COVID-19 response units. The increase in the total aggregate amount for 2023 is due to the need for additional necessary services to support the County's response to COVID-19.

The specific legislative action required is to amend Resolution 527 of 2021, as amended by Resolution 47 of 2022, to authorize the County Executive to execute contracts with Tallavera, LLC, a subsidiary of Aboldco, Inc., the successor in interest to Reliant Staffing Systems, Inc., d/b/a Career Start, 19 Cambridge Street, Rochester, New York 14607, and The Caswood Group, Inc., 811 Ayrault Road, Suite 2, Fairport, New York 14450, to provide nursing and public health care provider services for the Monroe County Department of Public Health from a total aggregate amount not to exceed \$354,110, to a total aggregate amount not to exceed \$1,697,529 for the period of January 1, 2023 through December 31, 2023, with the option to renew for three (3) additional one-year terms, with each additional term in a total annual aggregate amount not to exceed \$354,110 per year.

This action is a Type II Action pursuant to 6 NYCRR § 617.5(c)(26) (“routine or continuing agency administration and management, not including new programs or major reordering of priorities that may affect the environment”) and is not subject to further review under the State Environmental Quality Review Act.

Funding for these contracts is included in the 2022 operating budget of the Department of Public Health, general fund 9001 and 9300, funds centers 5801090000, Public Health Preparedness, 5801090100, Pandemic Response, 5802020000, Tuberculosis Control Programs, 5802030100, STD Clinic, 5802050100, Immunization Programs, and 5802070000, Pediatric Clinic. No additional net County support is required in the current Monroe County budget.

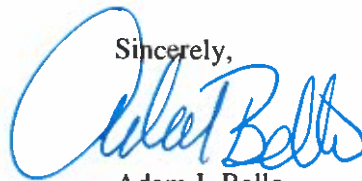
The records in the Office of the Monroe County Treasury have indicated that neither Tallavera, LLC, a subsidiary of Aboldco, Inc., the successor in interest to Reliant Staffing Systems, Inc., d/b/a Career Start, nor The Caswood Group, Inc., nor any of their principal officers, owe any delinquent Monroe County property taxes. The principal officers of the firms are:

Tallavera, LLC, a subsidiary of Aboldco, Inc., the successor in interest to Reliant Staffing Systems, Inc., d/b/a Career Start, CEO: Lindsay McCutchen; President and COO: Mike Roberts

The Caswood Group, Inc., President and CEO: Isabel Casamayor

I recommend that this matter be referred to the appropriate committee(s) for favorable action by Your Honorable Body.

Sincerely,



Adam J. Bello
Monroe County Executive

AJB:db



ATTACHMENTS:

Description File Name

▣ Referral R23-0081.pdf



Office of the County Executive

Monroe County, New York

Adam J. Bello
County Executive

March 10, 2023

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To The Honorable
Monroe County Legislature
407 County Office Building
Rochester, New York 14614

Subject: Acceptance of a Grant from the New York State Office of Children and Family Services for the Safe Harbour Initiative for 2023

Honorable Legislators:

I recommend that Your Honorable Body accept a grant from the New York State Office of Children and Family Services ("OCFS") in the amount of \$43,350 for the Safe Harbour Initiative for 2023 ("Safe Harbour") for the period of January 1, 2023 through December 31, 2023.

This award will be used to continue the established efforts of Safe Harbour such as short-term safe housing that offers 24-hour crisis intervention, medical care, advocacy, and other services to underage victims of human trafficking within Monroe County. The Center for Youth Services will continue to be the lead agency for this grant after its demonstrated successful collaboration with Monroe County during the partnership's 6 year pilot program, and initial year of "NYS Graduate Community" status. Monroe County has been recognized as a statewide leader with Safe Harbour and has shared it's successes with new piloting counties.

The Department of Human Services will continue to assign the Rochester-Monroe County Youth Bureau Executive Director to be its representative, who will serve as County liaison to the OCFS Statewide Steering Committee and to provide inter-agency collaborative support and guidance for sustainable implementation of the Safe Harbour Plan. Training will be provided to teach the skills and tools necessary to ensure that child victims are properly identified, referred, and receive the appropriate specialized services to which they are entitled by law. This is the tenth year the County has received this grant. This year's funding represents the same amount as last year.

The specific legislative actions required are:

1. Authorize the County Executive, or his designee, to accept a \$43,350 grant from, and to execute a contract and any amendments thereto with, the New York State Office of Children and Family Services for the Safe Harbour Initiative for 2023 for the period of January 1, 2023 through December 31, 2023.
2. Amend the 2023 operating budget of the Department of Human Services, Division of Social Services, by appropriating the sum of \$43,350 into general fund 9300, funds center 5102010000, Child and Family Services Administration.

3. Authorize the County Executive to appropriate any subsequent years of the grant award in accordance with the grant terms, to reappropriate any unencumbered balances during the grant period according to the grantor requirements, and to make any necessary funding modifications within grant guidelines to meet contractual commitments.
4. Should funding of this program be modified or terminated for any reason, the County Executive is hereby authorized to terminate or modify the program and, where applicable, to terminate or abolish some or all positions funded under such program. Any termination or abolishment of positions shall be in accordance with New York State Civil Service Law and, when applicable, the terms of any labor agreements affecting such positions.

This action is a Type II Action pursuant to 6 NYCRR § 617.5(c)(26) (“routine or continuing agency administration and management, not including new programs or major reordering of priorities that may affect the environment”) and is not subject to further review under the State Environmental Quality Review Act.

This grant is 100% funded by the New York State Office of Children and Family Services. No net County support is required in the current Monroe County budget.

I recommend that this matter be referred to the appropriate committee(s) for favorable action by Your Honorable Body.

Sincerely,

Adam J. Bello
Monroe County Executive

AJB:db



ATTACHMENTS:

Description File Name

▣ Referral R23-0082.pdf



Office of the County Executive

Monroe County, New York

Adam J. Bello
County Executive

March 10, 2023

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To The Honorable
Monroe County Legislature
407 County Office Building
Rochester, New York 14614

Subject: Authorize Intermunicipal Agreements with Municipalities for Rochester-Monroe County Youth Bureau Programs in 2023

Honorable Legislators:

I recommend that Your Honorable Body authorize intermunicipal agreements with municipalities for Rochester-Monroe County Youth Bureau Programs related to the currently approved Child and Family Services Plan in a total amount not to exceed \$138,042 for the period of January 1, 2023 through September 30, 2023. The list of municipalities, along with a description of the youth services each will provide, and the breakdown of funding to each, is in Attachment A.

The Rochester-Monroe County Youth Bureau enters into fifteen (15) intermunicipal agreements each year. New York State Office of Children and Family Services makes available recreation and youth services funds for all towns and villages via a pass through to local counties. Allocation ceilings are determined through a formula, based on the youth population of each town or village, provided by the state. The recreation and youth services programs to be provided are available to all youth that reside in the respective towns and villages. Recreational programs include a variety of athletic, social, artistic, and cultural events. Youth services programs include youth and family counseling, after-school programs, leadership development, and employment readiness workshops. This year's funding represents no change from last year's funding.

Programs will be evaluated consistently and continually through three methods utilized by the Youth Bureau, documented in its Monitoring and Evaluation Systems Procedures Manual. These methods include: 1) self-report, requiring agency submission of three (3) different self-report instruments; 2) yearly outcome evaluation assessment of contract outcomes; and 3) expenditure review. These contracts will allow for the provision of a comprehensive range of youth services and programs by the municipalities specified in Attachment A.

The specific legislative actions required are:

1. Authorize the County Executive, or his designee, to execute intermunicipal agreements, and any amendments thereto, with each municipality listed in Attachment A for Rochester-Monroe County Youth Bureau Programs related to the currently approved Child and Family Services Plan in a total amount not to exceed \$138,042 for the period of January 1, 2023 through September 30, 2023.
2. Authorize the County Executive, or his designee, to execute any applications, contracts, agreements and amendments thereto, with New York State and/or the municipalities listed in Attachment A to increase or decrease the agreement amount and to extend the length of the agreement(s) in order to maximize state reimbursements for these purposes.

3. Authorize the County Executive to appropriate any subsequent years of the grant award in accordance with the grant terms, to reappropriate any unencumbered balances during the grant period according to the grantor requirements, and to make any necessary funding modifications within the grant guidelines to meet contractual commitments.
4. Should funding of this program be modified or terminated for any reason, the County Executive is hereby authorized to terminate or modify the program and where applicable, to terminate or abolish some or all positions funded under such program. Any termination or abolishment of positions shall be in accordance with the New York State Civil Service Law, and when applicable, the terms of any labor agreement affecting such positions.

This action is a Type II Action pursuant to 6 NYCRR § 617.5(c)(26) (“routine or continuing agency administration and management, not including new programs or major reordering of priorities that may affect the environment”) and is not subject to further review under the State Environmental Quality Review Act.

Funding for these agreements is included in the 2023 operating budget of the Department of Human Services, Monroe County Youth Bureau, general fund 9001, funds center 5603010000, Youth Contracts.

Funding for these agreements is 100% reimbursable by the Office of Children and Family Services. No additional net County support is required in the current Monroe County budget.

I recommend that this matter be referred to the appropriate committee(s) for favorable action by Your Honorable Body.

Sincerely,


Adam J. Bello
Monroe County Executive

AJB:db

ATTACHMENT A

MUNICIPALITIES CONTRACTS 2022

1. **Town of Brighton** \$5,314
This program works with teens in the community to develop and implement the Brighton asset building initiative. A Youth Board will work throughout the community in promoting awareness, support and opportunities for asset building in Brighton. The Youth Board, under the direction of the recreation supervisor, will work closely with Brighton Asset Network in developing and achieving this initiative.
2. **Town of Chili** \$4,588
This program is designed to promote the constructive use of leisure time to address youth problems in our community. Opportunities for youth, ages 10-19, to participate in leisure and social activities are provided throughout the year.
3. **Village of East Rochester** \$1,057
To provide homework assistance, tutoring, and education presentations. Youth are provided opportunities to become involved in community service projects and leadership development through the East Rochester Youth Activity Center. .
4. **Town of Greece** \$28,759
The programs provide youth under 21 years of age with recreational, social, educational, physical, and self-help opportunities to help mold them into responsible young adults, including diversion program to divert youth from Family Court and a counseling program for the general youth population.
5. **Town of Hamlin** \$1,576
To serve youth from ages 18 months to 16 years on how to get along and work with others of all ages through play group, playground and youth groups. These programs offer social, education, leisure and community service opportunities.
6. **Town of Henrietta** \$17,560
Services for youth, age 20 and under (and their families), who are experiencing problems in the areas of relationships, communication, personal, career planning, and substance abuse. Youth will be referred by schools, family, community sources and word of mouth. Services will primarily be individual and group counseling experiences, including recreational activities for youth and families. Programs include arts and crafts, field trips, educational activities, special events and youth/adult partnership opportunities.
7. **Town of Irondequoit** \$7,267
The program serves juveniles with police contact in the Town of Irondequoit and assists in preventing juvenile delinquency. Specialized programs, counseling and referrals to appropriate agencies are used to reach the primary goal of diversion from the juvenile system, supervised summer playground through town recreation.

8. **Town of Hilton-Parma** \$2,593
 The program will provide year-round recreational activities, both active and passive, for school age youth including: individual sports, team sports, instructional programs and open drop-in type programs.
9. **Town of Penfield** \$5,662
 The Penfield Recreation Department will provide a creative and constructive program of leisure time activities and asset building opportunities to aid in the positive mental and physical development of the town's youth population.
10. **Town of Perinton** \$6,682
 A comprehensive youth services program offered to youth 20 and under that are residents of Perinton. Programs require a registration form or sign-in, depending on the activity, and include youth-adult partnership opportunities; adventure based programming, social competency development groups and recreation opportunities.
11. **Town of Pittsford** \$5,482
 Pittsford Youth Services, Inc. is a private, not-for-profit agency, providing crisis intervention, counseling, prevention programming, information and referral services to Pittsford youth and families. Examples of concerns youth bring to the agency include drug and alcohol abuse, school problems, depression/suicide, and family and peer relationships. This program also provides crisis intervention, counseling, prevention programming, information and referral services to Pittsford youth and families. Such services include drug and alcohol abuse, school problems, depression/suicide, and family and peer relationships. This is a joint program with the Village of Pittsford.
12. **Town of Riga** \$588
 Provide a year round recreation program to youth, ages up to 20, in the Riga area. Athletics, aquatics, art and special event programs will be offered. Participants will meet new people, experience new activities and enjoy constructive use of leisure time.
13. **Town of Sweden** \$4,193
 This is a joint program with the Town of Sweden, Town of Clarkson and Village of Brockport. The program provides a variety of recreational events for youth and their families to give youth a sense of community and to build and enhance developmental assets.
14. **Town of Webster** \$5,995
 To provide after-school activities that promotes health lifestyles. These programs include development of recreational, problem-solving and social skills. Leadership development is also offered through a youth volunteer program.
15. **City of Rochester** \$40,726
 Prepare youth for economic success and encourage improved academic success through BIZ Kids I and II, which involves them in junior achievement type opportunities. Youth Councils at each of the twelve major City Recreation sites develop leadership skills in youth. Youth provided with life-long learning experiences, future career expectations and employment potential through the Junior Recreation program.



ATTACHMENTS:

Description File Name

▣ Referral R23-0083.pdf



Office of the County Executive

Monroe County, New York

Adam J. Bello
County Executive

March 10, 2023

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No. <u>230083</u>	
Not to be removed from the Office of the Legislature Of Monroe County	
Committee Assignment	
HUMAN SERVICES	-L
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To The Honorable
Monroe County Legislature
407 County Office Building
Rochester, New York 14614

Subject: Authorize Contracts with Not-For-Profit Agencies for Rochester-Monroe County Youth Bureau Programs in 2023

Honorable Legislators:

I recommend that Your Honorable Body authorize contracts with the agencies listed in Attachment A, in a total amount not to exceed \$640,458 for Rochester-Monroe County Youth Bureau programs, for the period of January 1, 2023 through September 30, 2023.

The Rochester Monroe County Youth Bureau enters into approximately ten (10) contracts each year in amounts over \$20,000, with matching funds required for Runaway and Homeless Youth providers only. Contracted services directly correspond to the assessed needs and service objectives of the Rochester-Monroe County Youth Bureau and as required and approved by the New York State Office of Children and Family Services. This year's funding is unchanged from last year's funding.

The agencies were selected through a competitive request for qualifications process, based on the New York State required County Child and Family Services Plan, in which services to be contracted must directly correspond to the assessed needs, priority focus areas, and outcomes of the plan; State Executive Law procedures and criteria for selecting programs; and State certification requirements for runaway and homeless shelter programs.

Contract programs will be evaluated consistently and continually through three methods utilized by the Youth Bureau, documented in its Monitoring and Evaluation Systems Procedures Manual. These methods include: 1) self-report, requiring agency submission of three (3) different self-report instruments; 2) yearly outcome evaluation assessment of contract outcomes; and 3) expenditure review. These contracts will allow for the provision of a comprehensive range of youth services and programs by the not-for-profit agencies specified in Attachment A.

Please refer to the attached Purchase of Services Information Form for disclosure of information required pursuant to Resolution 223 of 2007, as amended by Resolution 11 of 2008.

The specific legislative actions required are:

1. Authorize the County Executive, or his designee, to execute contracts, and any amendments thereto, with each approved agency as listed in Attachment A for youth services in a total amount not to exceed \$640,458 for the period of January 1, 2023 through September 30, 2023.
2. Authorize the County Executive, or his designee, to execute any applications, contracts and amendments thereto, with New York State and/or agencies listed in Attachment A to increase or decrease the contract amount and extend the length of the contract(s) in order to maximize state reimbursements for these purposes.

110 County Office Building • 39 West Main Street • Rochester, New York 14614

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3. Authorize the County Executive to appropriate any subsequent years of the grant award in accordance with the grant terms, to reappropriate any unencumbered balances during the grant period according to the grantor requirements, and to make any necessary funding modifications within the grant guidelines to meet contractual commitments.
4. Should funding of this program be modified or terminated for any reason, the County Executive is hereby authorized to terminate or modify the program and where applicable, to terminate or abolish some or all positions funded under such program. Any termination or abolishment of positions shall be in accordance with the New York State Civil Service Law, and when applicable, the terms of any labor agreement affecting such positions.

This action is a Type II Action pursuant to 6 NYCRR § 617.5(c)(26) ("routine or continuing agency administration and management, not including new programs or major reordering of priorities that may affect the environment") and is not subject to further review under the State Environmental Quality Review Act.

Funding for these contracts is included in the 2023 operating budget of the Monroe County Department of Human Services, Monroe County Youth Bureau, general fund 9001, funds centers 5602010000, Runaway Homeless Youth Services; 5603010000, Youth Contracts; and 5606019300, Positive Youth Development. No additional net County support is required in the current Monroe County budget.

Each of these contractors has been reviewed for not-for-profit status and the records in the Office of the Monroe County Treasury have indicated that none of these agencies owe any delinquent Monroe County property taxes.

I recommend that this matter be referred to the appropriate committee(s) for favorable action by Your Honorable Body.

Sincerely,

Adam J. Bello
Monroe County Executive

AJB:db

ATTACHMENT A
PRIVATE AGENCY CONTRACTS 2023

1. **Center for Youth Services, Inc.--Prevention Education & Prevention Counseling Program** **\$ 84,554**
The Prevention Education and Prevention Counseling Program bring comprehensive youth services to youth and their families throughout Monroe County and the City of Rochester as well as at school-based sites. Prevention/education groups and workshops, crisis intervention, counseling, case coordination, access to runaway/homeless youth housing and follow-up services are provided.

2. **Compeer Rochester Inc.- Youth and Family Mentoring Program** **\$17,455**
This program provides support and guidance to disadvantaged youth and their families who are struggling with poverty, mental illness and/or parental incarceration. They do this by matching youth with adult community volunteers who develop a one-on-one, trusting relationship and become a positive role model for youth.

3. **The Urban League of Rochester, Inc. – Youth Intervention Program** **\$20,309**
The youth intervention program provides mentoring support following the research based Bry Behavioral Monitoring and Reinforcement Program to students at risk of being suspended or dropping out of school. The Bry model involves regular monitoring and mentoring and student, teacher and parent contacts. The mentoring program will provide youth achievement mentoring services and support to improve their academic, social and emotional behavior both within the school setting and their community.

4. **The Community Place of Greater Rochester – Beacon Centers for Excellence** **\$34,898**
This program provides neighborhood-based after-school and summer programs to youth, ages 5-20 years and their families residing in Northeast Rochester. The program encourages the development of social and emotional competencies, assets, and the increase of protective factors with youth. Services include youth development activities such as homework assistance, leadership skills, community service and interpersonal skill building as well as intervention services within the home and school to address school or family behavioral management problems. Two evidence-based program curriculums, PATHS (Promoting Alternative Thinking Strategies and TOP (Teen Outreach Program) are used with the programming.

5. **Center for Youth Services – Runaway Shelter** **\$244,706**
The Center Runaway/Homeless Youth Services is an integral component of the comprehensive package of services provided for runaway and homeless youth by The Center. Services include crisis counseling, prevention/education, short-term counseling, housing assessment, casework and follow-up services for male and female youth through a group home shelter and volunteer families. The twelve- (12) bed shelter is open twenty-four (24) hours a day and provides short-term shelter/services in accordance with New York State Office of Children and Family Services Runaway regulations.

6. **Charles Settlement House- READY by 21** **\$7,848**
The program provides a teen club using the evidence-based Teen Outreach Program (TOP) with mentoring and engagement in community service and service-learning opportunities for NW city youth. Curricula/programming includes media literacy, employment readiness, social and emotional skill development and intergenerational programming with Charles' Senior Center.

7. **Champion Academy Extreme Mentoring and Empowerment Initiative** **\$20,977**
The Champion Academy Extreme Mentoring and Empowerment Initiative seeks to solve Rochester's teen crisis by providing participants with the much-needed accountability, consistency and support necessary to overcome past obstacles and maximize their human potential. The Extreme Mentoring & Empowerment Model (EME Model) is an innovative, impactful, cost- effective and scalable solution to help teens in poverty maximize their potential. This model combines firsthand knowledge of the nuances of poverty along with an in-depth understanding of the strategic opportunities available to maximize academic and professional

success. The EME Model is built largely upon eleven programmatic principles that provide an unmatched ecosystem of collective support for each of its participants.

- 8. Consumer Credit Counseling Service of Rochester "Go for Gold" \$20,977**
The "Go for Gold" peer financial education program is focused on achieving self-sufficiency for at-risk youth and their families through an asset-based curriculum. The experience of working with vulnerable populations positions CCCS to make a deep and measurable impact in the Rochester community. "Go for Gold" peer educator trainings are conducted on-site at partner program locations (host sites) in conjunction with their normal program operations. Four (4) separate workshops are presented in one-hour segments using interactive, hands-on activities and demonstrations including role-play and problem-solving. Handouts and resource materials are provided at each session. Each class features education in four key areas in order to equip participants to deliver a 10-minute, financial workshop.
- 9. Villa of Hope Work Based Learning Program \$20,977**
The Villa of Hope's Work Based Learning (WBL) Program is designed to build assets by increasing personal and professional skills and preparing these youth with the knowledge and skills needed in order to sustain economic self-sufficiency. The WBL Program prepares youth, ages 16-20, with the skills that are necessary to obtain a sustainable wage. We will work to prepare youth to succeed in today's economy, by exposing them to high-growth middle-skill occupations in promising fields such, as manufacturing and information technology.
- 10. Center For Community Alternatives \$51,350**
Center for Community Alternatives is in the initial stages of developing a program that would pair youth charged with crimes (and/or coming home from detention or incarceration) to a "justice peer." Peer services are widely used in the mental health/substance use arenas and are effective. There is some movement recently to get a "justice peer" certification off the ground, for folks who, in addition to being certified as a recovery or other already-existing professional peer, happen also to have a lived experience of arrest, incarceration, etc. This will be piloted in Rochester, NY.
- 11. Western New York Pop Warner \$50,000**
To encourage and increase youth participation in football, cheerleading, and dance to ensure a safer, positive playing environment for all participants. In addition, instill life-long values of teamwork, dedication, and a superior work ethic in the classroom and on the playing field.
- 12. TBD-RFP-for Sports Funding Programs \$66,407**
Funded programs must provide a variety of sports for a broad range of youth in under-resourced communities. OCFS encourages a wide and flexible definition of sports that includes organized activities with movement, including physical fitness activities included but not limited to yoga, hiking, dance, and active outdoors pursuits.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: **Authorize Contracts with Private Agencies for Rochester-Monroe County Youth Bureau Programs in 2023**

Total Served 2022: 350
Proposed YDP \$ Amt. 2023: \$84,554

PROGRAM: Prevention Education/Counseling

CONTRACTOR: The Center for Youth Services, Inc., Elaine Spall, Executive Director

PROGRAM DESCRIPTION: The Center's Runaway Youth Services project is a major part of the comprehensive services provided for runaway and homeless youth. Services include counseling intervention, housing assessment, casework and follow-up services through an emergency shelter, volunteer interim family program and counseling offices.

PRIMARY OBJECTIVE(S)/ DELIVERABLE(S):

- 1 – Participants will stabilize their housing, build connection with family and community supports and increase protective factors.
- 2 – Participants increase knowledge and life skills and build protective factors.
- 3 – Participants experience less trauma during a time of crisis and are connected to on-going services as needed.
- 4 – Participants stabilize their housing, build connection with family and community supports and increase protective factors
- 5 – Youth are connected to mental health services and parents are engaged in advocating for their child

PRIMARY PERFORMANCE MEASURE/INDICATOR

- 1 – 90% will have achieved one or more outcome goal, 80% will have maintained or gained on their CGAS score
- 2 – 80% will increase knowledge; 90% will demonstrate skill
- 3 – 100% will be provided crisis counseling; 75% will be referred to on-going services (internal and/or external)
- 4 – 90% of participants will have stabilized their housing; 90% will have met employment and/or educational goals; 80% will have enhanced permanent connections with family/health adults.
- 5 – 90% of families will be connected with on-going mental health support; 75% of youth participants will have stabilized their housing

	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	1/1/22-12/31/22	1/1/23-12/31/23	1/1/24-12/31/24
Total # of Participants	350	350	350

**OUTCOME ASSESSMENT
METHODOLOGY:**

All program activities are designed to promote goal achievement and be quantified, measured and tracked. Routine (monthly, quarterly, annually) reviews of progress activities and outcomes allow modifications to be made as needed to support successful outcomes and goal achievement. Measurement tools are developed, and data is collected, reviewed and analyzed by program administrators and the agency Board of Directors, and is used to mark progress toward program goals and to make quality improvements. Measuring program performance is accomplished by querying the agency's Management Information System (which has been maintained for over 23 years) to generate utilization, outcome and impact reports no less than quarterly which is essential to planning, updating, revising and developing new procedures, protocols and services.

Reports compare actual outcomes to the projected outcomes and are used to inform service methodology or program objective modifications needed. These reports also identify emerging trends, changes in client demographics, geographic distribution and service utilization. Program goals are quantified so that data can be collected and progress evaluated. The efficacy of services/activities is reflected in the impact (i.e., knowledge gained, skills developed, and behavior change) on the participant and by their direct feedback as to its relevancy. Service methodology is modified as needed to improve efficacy. In this way, services remain client-centered and directed, current and meaningful and successful services/activities are noted and replicated.

BOARD MEMBERS:

Lauren Burruto, Brian Brady, Shaun Nelms, Michael Piccolo, Johanna Bartlett, Eric Black, Lorraine Braveman, Margaret Burns, Najiya Campbell, Laurie Cardillo, Spenser Carter, Catherine Cerulli, Brian Costello, Richard DeJesus-Rueff, Barb Duffy, Daryl Gaston, Bruce Kielar, Richard Kreipe, McAnarney, Teresa Johnson, Greg Lighthouse, Nancy McDonald-Stoler, Lisa Owens, James Paulino, Cathi Perkins, Milton Pichardo, Phoebe Reynolds, Lynn Ryan, Kenny Vargas, Frank York

SOURCE MATERIAL:

Application narrative, annual reports, ContrackHQ

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Authorize Contracts with Private Agencies for Rochester-Monroe County Youth Bureau Programs in 2023

Total Served 2022 125
Proposed YDP \$ Amt. 2023: \$17,455

PROGRAM: The Compeer Rochester Youth and Family Mentoring Program

CONTRACTOR: Compeer Rochester, Inc.

PROGRAM DESCRIPTION: The Compeer Rochester Youth and Family Mentoring Program is an evidence-based mentoring service that provides support and guidance to disadvantaged youth and their families who are struggling with poverty, mental illness and/or parental incarceration. The goal of our program is to improve the well-being of these youth and families by showing them how they can succeed on their own by using natural community supports. Compeer matches youth with adult volunteers whose focus is on developing a vibrant, trusting one-on-one mentoring relationship. Compeer also provides the services of a Family Peer Advocate whose role is to assist families through challenges that arise that might have an offsetting impact on an otherwise effective mentoring relationship. These services are available to our clients at no cost.

PRIMARY OBJECTIVE(S)

- 1 - Youth who feel their mentor takes their preferences and interests into account are more likely to show improvement in their behaviors and attitudes than are youth who feel their mentor is less interested in them.
- 2 - Youth who feel better about being around their mentor are more likely to show improvement in their behaviors and attitudes than are youth who feel less positive.
- 3 - Youth who feel more satisfied with their mentor and the relationship are more likely to show improvement in their behaviors and attitudes than are youth with less favorable impressions.

PRIMARY PERFORMANCE MEASURE/INDICATOR

- 1 - 75% of youth will report HIGH SATISFACTION (score 3.5 or above) on questions relating to youth-centeredness of the match.
- 2 - 75% of youth will report HIGH SATISFACTION (score 3.5 or above) on questions relating to youth emotional engagement.
- 3 - 56% of youth will report HIGH SATISFACTION (score 3.5 or above) on questions relating to the overall satisfaction with their match and the Compeer Program.

	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	1/1/22-12/31/22	1/1/23-12/31/23	1/1/24-12/31/24
Total # of Participants	125	170	170

OUTCOME ASSESSMENT METHODOLOGY

The Compeer Model is a proven best practice. The Compeer Model is listed in the National Registry of Evidence-based Programs and Practices (NREPP), a searchable online database of mental health and substance abuse programs that have been rated for the quality of research supporting intervention outcomes and the availability of training and implementation materials. All interventions in the registry have met NREPP's requirements for readiness for dissemination. The NREPP is a program of the Substance Abuse and Mental Health Services Administration (SAMHSA), a branch of the U.S.

Department of Health and Human Services. SAMHSA's mission is to reduce the impact of substance abuse and mental illness on America's communities. The purpose of NREPP is to help the public learn more about mental health and substance abuse programs and determine which of these may best meet their needs.

The Compeer Model includes thorough mentor screening, comprehensive training and ongoing monitoring of the mentor-mentee match. Fidelity to the Model maintains the integrity of the match and the increased likelihood that match goals will be achieved. Compeer Rochester is unique in our community because we provide the services of a bilingual (Spanish) Family Peer Advocate whose role is to assist families through challenges that arise that might have an offsetting impact on an otherwise effective mentoring relationship.

SOURCE MATERIAL:

Application narrative

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Authorize Contracts with Private Agencies for Rochester-Monroe County Youth Bureau Programs in 2023

Total Served 2022: 45
Proposed YDP \$ Amt. 2023: \$20,309

PROGRAM: Youth Achievement Program (Youth Intervention Program)

CONTRACTOR: Urban League of Rochester, N.Y., Inc. (ULR)

PROGRAM DESCRIPTION: The Urban League of Rochester's (ULR) proposed Youth Achievement Program (YAP) will utilize and provide community, academic, social, and cultural resources and activities to prepare Monroe County's most vulnerable youth to succeed in college, work, and life. YAP prioritizes the safety and protection of Monroe County's hardest to reach children by building upon healthy development and self-sufficiency options for youth.

PRIMARY OBJECTIVE(S)
1 - Increased school attendance
2 - Improved academic performance

PRIMARY PERFORMANCE MEASURE/INDICATOR
1 – 83% of youth will have school attendance rates of 93% or better.
2 – 88% of youth will be promoted to the next grade level

	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	1/1/22-12/31/22	1/1/23-12/31/23	1/1/24-12/31/24
Total # of Participants	45	50	50

OUTCOME ASSESSMENT METHODOLOGY
1 – Staff obtain consent to acquire students' school records to monitor their attendance each marking period.
2 – Staff obtain consent to acquire students' school records to monitor their grade level advancement prior to the beginning of the next school year.

SOURCE MATERIAL: Application narrative; ContractHQ; Year end reports

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Authorize Contracts with Private Agencies for Rochester-Monroe County Youth Bureau Programs in 2023

Total Served 2022: 350
Proposed YDP \$ Amt. 2023: \$34,898

PROGRAM: The Community Place of Greater Rochester, Inc. (CPGR) Youth Development Department

CONTRACTOR: The Community Place of Greater Rochester, Inc.

PROGRAM DESCRIPTION: The Community Place of Greater Rochester, Inc. (CPGR) Youth Development Department proposes a new and innovative project designed to provide youth in the city of Rochester's most economically disadvantage neighborhoods with the opportunity to participate in a combination of uniquely collaborative programming which will inspire, open their world beyond the neighborhoods and help each youth create an individual and unique vision for their future. The services will integrate social, academic, enrichment and skill-building activities through a range of engaging exercises that make learning relevant, offer approaches and experiences to promote youth arc successful in many areas: educational achievement, improved resilience, social-emotional development, and student engagement.

PRIMARY OBJECTIVE(S)

- 1 - Participants will improve or maintain their social-emotional learning using the T-CRS and Mini-DESSA tools.
- 2 - Participants will demonstrate the ability to budget and complete a portfolio.
- 3 - Participants will show a literacy gain in reading.
- 4 - Attendance from workshop series.
- 5 - Participants will show a decrease in 30 day substance use as measured through pre/post test administered at baseline and program end.

PRIMARY PERFORMANCE MEASURE/INDICATOR

- 1 - 79% will increase or maintain competencies
- 2 - 73% will complete financial portfolio;
- 3 - 60% will show a literacy increase
- 4 - 400 youth will receive curriculum
- 5 - 70% of participants will decrease their 30- day substance use

	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	1/1/22-12/31/22	1/1/23-12/31/23	1/1/24-12/31/24
Total # of Participants	350	350	350

OUTCOME ASSESSMENT METHODOLOGY

- 1 - Promoting Alternative Thinking Strategies (PATS)
- 2 - National Endowment of Financial Education (NEFE)
- 3 - Test of Adult Basic Education (TABE)
- 4 - Comprehensive Adolescent Pregnancy Prevention (CAPP)
- 5 - Project Towards No Drug Abuse

SOURCE MATERIAL:

Application narrative; ContractHQ; Annual Reports

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: **Authorize Contracts with Private Agencies for Rochester-Monroe County Youth Bureau Programs in 2023**

Total Served 2022: 225 youth served in RHY funding

Proposed \$ Amt. 2023: \$244,706 (RHY1 and RHY2 and County funding)

PROGRAM: The Center Runaway Emergency Shelter Part I & II

CONTRACTOR: The Center for Youth Services, Inc., Elaine Spall, Executive Director

PROGRAM DESCRIPTION: The Center's Runaway Youth Services project is a major part of the comprehensive services provided for runaway and homeless youth. Services include counseling intervention, housing assessment, casework and follow-up services through an emergency shelter, volunteer interim family program and counseling offices.

PRIMARY OBJECTIVE(S)/ DELIVERABLE(S): To provide emergency shelter, counseling, intervention for the existing and at risk runaway / homeless youth population.

PRIMARY PERFORMANCE MEASURE/INDICATOR To provide safe and accessible emergency shelter and basic support needs to youth ages 12-18 who are runaway or homeless. Youth receiving emergency shelter, case management and counseling services will be discharged to a stable living situation.

	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	1/1/22-12/31/22	1/1/23-12/31/23	1/1/24-12/31/24
Total # of Participants	225	275	275

OUTCOME ASSESSMENT METHODOLOGY:

- 1 - To provide safe and accessible emergency shelter and basic support needs to youth ages 12-18 who are runaway or homeless. Youth receiving emergency shelter, case management and counseling services will be discharged to a stable living situation;
- 2 - Youth receiving emergency shelter, counseling and case management services will have their basic living skills assessed; and youth having their life skills assessed will acquire and demonstrate new skills;
- 3 - Youth receiving emergency shelter, case management and counseling services will increase their ability to identify and access physical and mental health services;
- 4 - Youth receiving emergency shelter and prevention education will increase their knowledge in the areas of HIV/AIDS and substance abuse and other high-risk behavior prevention;

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Authorize Contracts with Private Agencies for Rochester-Monroe County Youth Bureau Programs in 2023

Total Served 2022: 271
Proposed YDP \$ Amt. 2023: \$20,977

PROGRAM: Extreme Mentoring and Empowerment Initiative

CONTRACTOR: Champion Academy Extreme Mentoring & Empowerment Initiative, INC

PROGRAM DESCRIPTION: The Extreme Mentoring & Empowerment Model (EME Model) is an innovative, impactful, cost-effective and scalable solution to help teens in poverty maximize their potential. This model combines firsthand knowledge of the nuances of poverty along with an in-depth understanding of the strategic opportunities available to maximize academic and professional success. The EME Model is built largely upon eleven programmatic principles that provide an unmatched ecosystem of collective support for each of its participants.

PRIMARY OBJECTIVE(S) The Champion Academy Extreme Mentoring and Empowerment Initiative seeks to solve Rochester's teen crisis by providing participants with the much-needed accountability, consistency and support necessary to overcome past obstacles and maximize their human potential.

PRIMARY PERFORMANCE MEASURE/INDICATOR Program participants will be evaluated against clear and measurable outcomes. Active participants in this program will: Improve Grade Point Averages from previous academic years; decrease suspensions; improve attitudes towards peers and adults; improve attitudes towards risky behaviors; improve interpersonal communication skills; viewed by school as positive and productive addition to school culture. The success of program participants will be evaluated against clear and measurable outcomes to determine success. Listed below are the evaluation procedures for minimum outcomes: Pre-Post Testing; Questionnaires & Surveys; and Focus Groups: One-on-One Interviews.

	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	1/1/22-12/31/22	1/1/23-12/31/23	1/1/24-12/31/24
Total # of Participants	271	275	275

OUTCOME ASSESSMENT METHODOLOGY View school records for academic progress.

SOURCE MATERIAL: Application narrative

PURCHASE OF SERVICES INFORMATION FORM
 Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Authorize Contracts with Private Agencies for Rochester-Monroe County Youth Bureau Programs in 2023

Total Served 2022: 120
Proposed YDP \$ Amt. 2023: \$20,977

PROGRAM: Go For the Gold

CONTRACTOR: Consumer Credit Counseling Service (CCCS) of Rochester

PROGRAM DESCRIPTION: Go for Gold is an education program that certifies youth ages 11-18 as peer financial educators knowledgeable in a variety of personal finance topics.

PRIMARY OBJECTIVE(S) The Champion Academy Extreme Mentoring and Empowerment Initiative seeks to solve Rochester's teen crisis by providing participants with the much-needed accountability, consistency and support necessary to overcome past obstacles and maximize their human potential.

PRIMARY PERFORMANCE MEASURE//INDICATOR

CCCS works in partnership with teachers, after-school programs, and non-profits to identify youth interested in becoming a certified financial educator. These partnerships strengthen existing community programs, adding financial capability topics to enhance our partners' educational impact. CCCS provides a \$50 stipend to a peer educator for each workshop they deliver in their class, after-school program, church, or affinity group. They encourage peer educators to save at least half of the awarded amount in a savings account.

	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	1/1/22-12/31/22	1/1/23-12/31/23	1/1/24-12/31/24
Total # of Participants	120	200	200

OUTCOME ASSESSMENT METHODOLOGY

View number of youths enrolled in the program (unduplicated). Youth demonstrating an increase in life skills.

SOURCE MATERIAL: Application narrative

PURCHASE OF SERVICES INFORMATION FORM
 Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Authorize Contracts with Private Agencies for Rochester-Monroe County Youth Bureau Programs in 2023

Total Served 2022: 35
 Proposed YDP \$ Amt. 2023: \$20,977

PROGRAM: Work Based Learning Program

CONTRACTOR: Villa of Hope

PROGRAM DESCRIPTION: The Villa of Hope's Work Based Learning (WBL) Program is designed to build assets by increasing personal and professional skills and preparing these youth with the knowledge and skills needed in order to sustain economic self-sufficiency.

PRIMARY OBJECTIVE(S) The WBL Program prepares youth, ages 16-20, with the skills that are necessary to obtain a sustainable wage. We will work to prepare youth to succeed in today's economy, by exposing them to high-growth middle-skill occupations in promising fields such, as manufacturing and information technology.

PRIMARY PERFORMANCE Each youth will complete two assessments prior to the start of their internship: The BSA Career Interest Survey and the Search Institutes 40 Development Assets Self-Reporter Profile. This second assessment measures the youths' internal and external strengths and helps to provide a more complete picture of a young person's life, which allows VOH to provide more effective interventions and programming. In addition, prior to job placement, each youth will work with VOH's Vocational Counselor, to complete a vocational screening assessment and job interest survey – this will assess for readiness into the program.

MEASURE/INDICATOR 94% of youth completing the program will demonstrate work readiness competencies; 100% of youth will create and 85% adhere to a financial management plan; 94% of surveyed participants completing the program will declare a broader understanding of career options and how to access them; 95% of youth enrolled in WBL Program will successfully complete the program; 100% of youth will create career plans in youth portfolios; 95% of all sites employing Villa youth will have received training prior to and during orientation.

	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	1/1/22-12/31/22	1/1/23-12/31/23	1/1/24-12/31/24
Total # of Participants	35	35	35

OUTCOME ASSESSMENT METHODOLOGY Organization measurements

SOURCE MATERIAL: Application narrative

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Authorize Contracts with Private Agencies for Rochester-Monroe County Youth Bureau Programs in 2023

Total Served 2022: 0 ****NEW VENDOR IN 2022****
Proposed YDP \$ Amt. 2023: \$51,350

PROGRAM: Peer Program

CONTRACTOR: Center for Community Alternatives

PROGRAM DESCRIPTION: Center for Community Alternatives is in the initial stages of developing a program that would pair youth charged with crimes (and/or coming home from detention or incarceration) to a "justice peer."

PRIMARY OBJECTIVE(S) Peer services are widely used in the mental health/substance use arenas and are effective. There is some movement recently to get a "justice peer" certification off the ground, for folks who, in addition to being certified as a recovery or other already-existing professional peer, happen also to have a lived experience of arrest, incarceration, etc..

The Youth Justice Peer Program Director will oversee the development and implementation of a new peer support program in Rochester. The program is intended to provide peer support and credible monitoring to youth ages 10-20 who have an open criminal or family court case, are incarcerated, or are transitioning back to the community after a period of incarceration or out of home placement.

PRIMARY PERFORMANCE

1 - Youth who feel their peer mentor takes their preferences and interests into account are more likely to show improvement in their behaviors and attitudes than are youth who feel their mentor is less interested in them.

2 - Youth who feel better about being around their peer mentor are more likely to show improvement in their behaviors and attitudes than are youth who feel less positive.

3 - Youth who feel more satisfied with their peer mentor and the relationship are more likely to show improvement in their behaviors and attitudes than are youth with less favorable impressions

MEASURE/INDICATOR

1 - 75% of youth will report HIGH SATISFACTION (score 3.5 or above) on questions relating to youth-centeredness of their peer match.

2 - 75% of youth will report HIGH SATISFACTION (score 3.5 or above) on questions relating to youth emotional engagement.

3 - 56% of youth will report HIGH SATISFACTION (score 3.5 or above) on questions relating to the overall satisfaction with their peer match and the Center for Community Alternatives Program.

	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	1/1/22-12/31/22	1/1/23-12/31/23	1/1/24-12/31/24
Total # of Participants	0	100	125

**OUTCOME ASSESSMENT
METHODOLOGY**

Organization measurements

SOURCE MATERIAL:

Application narrative

PURCHASE OF SERVICES INFORMATION FORM
 Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Authorize Contracts with Private Agencies for Rochester-Monroe County Youth Bureau Programs in 2023

Total Served 2022 500
Proposed YDP \$ Amt. 2023: \$50,000

PROGRAM: WNY POP WARNER LITTLE SCHOLARS

CONTRACTOR: WESTERN NEW YORK POP WARNER

PROGRAM DESCRIPTION: The mission Of WNY Pop Warner Little Scholars is to enable young people to benefit from participation in team sports and activities in a structured environment. Through this active participation, Pop Warner programs teach fundamental values, skills and knowledge that young people will use throughout their lives.

PRIMARY OBJECTIVE(S) To encourage and increase youth participation in football, cheerleading, and dance to ensure a safer, positive playing environment for all participants. In addition, instill life-long values of teamwork, dedication, and a superior work ethic in the classroom and on the playing field.

1-Youth in the program have a higher likelihood of staying in school and graduating high school than non-participating youth
 2-Decerease in high-risk behavior
 3-Increase youth connections in the community

PRIMARY PERFORMANCE MEASURE/INDICATOR

1-80% of youth will remain in school and advance to the next grade level or graduate
 2-75% of Youth will show a decrease in high-risk behavior
 3-80% of youth will have increased youth connections with the community

	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	1/1/22-12/31/22	1/1/23-12/31/23	1/1/24-12/31/24
Total # of Participants	500	1000	1050

OUTCOME ASSESSMENT METHODOLOGY View school records for academic progress, surveys, self-evaluation tools. View number of youths enrolled in the program (unduplicated). Youth demonstrating an increase in life skills.

SOURCE MATERIAL: Application narrative



ATTACHMENTS:

Description File Name

▣ Referral R23-0084.pdf

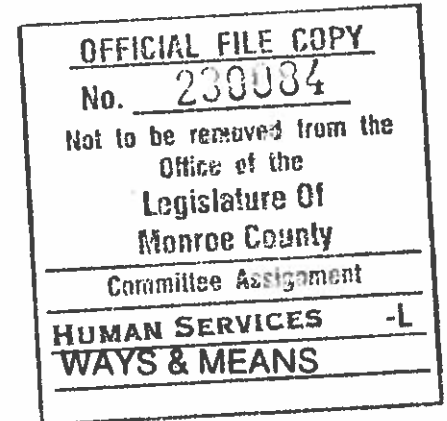


Office of the County Executive

Monroe County, New York

Adam J. Bello
County Executive

March 10, 2023



To The Honorable
Monroe County Legislature
407 County Office Building
Rochester, New York 14614

Subject: Amend Resolution 395 of 2022 Authorization to Contract for Office for the Aging Programs in 2023-2024

Honorable Legislators:

I recommend that Your Honorable Body amend Resolution 395 of 2022 Authorization to Contract for Monroe County Office for the Aging Programs in 2023-2024 from an amount not to exceed \$8,175,556 to an amount not to exceed \$8,907,872 for the period of January 1, 2023 through March 31, 2024. An updated Attachment A is attached.

This additional authorization will be used by:

- Lifespan of Greater Rochester, Inc. to administer an evidence based Falls Prevention Program to Older Adults teaching older adults how to avoid falls and improve or maintain their balance in order to prevent injuries and maintain their independence and to administer a Mobility Management Program to optimize all transportation resources in the community including specialized transportation services for older adults, people with disabilities, and individuals with lower incomes
- UR Medicine Home Care, Inc. to administer Home Delivered Meals to persons age 60 and over who are homebound, living alone, and are unable to prepare their own meals due to frailty or illness.
- Goodwill of the Finger Lakes, Inc. for a program that provides catering services which includes preparation, delivery, and catering services for the Monroe County Office for the Aging Nutrition Programs, congregate meal program, Grab n Go meal program for area senior centers, and a program that provides registered dietitian services that include menu planning, nutrition counseling, nutrition education, screening and presentations for the Nutrition Program
- Medical Motor Service of Rochester and Monroe County, Inc. to provide safe, efficient, and cost-effective door-to-door transportation services to and from senior centers, special events, medical appointments, etc. to eligible older adults.

Request for Proposals were issued for these services with Goodwill of the Finger Lakes Inc., Lifespan of Greater Rochester, Inc. - Falls Prevention, UR Medicine Home Care, and Medical Motor Service of Rochester and Monroe County, Inc. and were selected as sole respondents. Lifespan of Greater Rochester, Inc.- Mobility Management was selected as the most qualified to provide this service.

110 County Office Building • 39 West Main Street • Rochester, New York 14614
(585) 753-1000 • fax: (585) 753-1014 • www.monroecounty.gov • e-mail: countyexecutive@monroecounty.gov

Please refer to the attached Purchase of Services Information Forms for disclosure of information required pursuant to Resolution 223 of 2007, as amended by Resolution 11 of 2008.

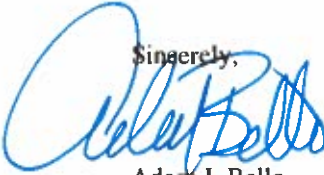
The specific legislative action required is to amend Resolution 395 of 2022 to authorize the County Executive, or his designee to increase contracts, applications, and any amendments thereto, with the agencies listed in Attachment A in the approximate amounts listed therein, from a total amount not to exceed \$8,175,556 to a total amount not to exceed \$8,907,872 for the period of January 1, 2023 through March 31, 2024.

This action is a Type II Action pursuant to 6 NYCRR § 617.5(c)(26) (“routine or continuing agency administration and management, not including new programs or major reordering of priorities that may affect the environment”) and is not subject to further review under the State Environmental Quality Review Act.

Funding for these contracts is included in the 2023 operating budget of the Monroe County Department of Human Services, Office for the Aging, general fund 9300 and general fund 9001; funds centers 5501030000, Support Service Contracts; 5501040000, Nutrition Service Contracts, and 5501050000, Education, Training, Wellness Contracts. No additional net County support is required in the current Monroe County Budget.

Lifespan of Greater Rochester, Inc., UR Medicine Home Care, Goodwill of the Finger Lakes, Inc, and Medical Motor Services of Rochester and Monroe County, Inc. have been reviewed for not-for-profit or corporate status and the records in the Office of the Monroe County Treasury have indicated that none of these agencies owe any delinquent Monroe County property taxes.

I recommend that this matter be referred to the appropriate committee(s) for favorable action by Your Honorable Body.

Sincerely,


Adam J. Bello
Monroe County Executive

203124 ANTICIPATED CONTRACT SERVICES/Fund 9001 01/01/23-03/31/2024 Vendor and Program Services			
ADMIN MGMT	VENDOR TOTAL	SERVICE TOTAL	PROGRAM DESCRIPTION
	50,000 58,179	108,179	These are social model adult day care programs that help physically and cognitively impaired frail Older Adults (60+) to continue living in the community.
	112,862	112,862	Caregiver education programs, training and support groups and information & assistance offered to individuals diagnosed with early to mid-stage Alzheimer's disease and other memory related disorders.
	110,752		The Caregiver Resource Center (CRC) is a State funded program which provides resources and support to Informal Family Caregivers. A Kinship care program provides support group and educational training sessions, designed to support eligible caregivers and help sustain their efforts to provide care for grandchildren, or other younger relatives, children in family-like relationships such as grandparents or other family friends.
	29,185		Advocacy services that receive, investigate, and resolve complaints and concerns of residents in long term care facilities.
	153,964 139,453	314,138	Caseworkers provide community outreach, public education, referrals, assessments, short term problem solving, counseling and advocacy for Older Adults. Financial Management program assists Older Adults in applying for benefits such as Medicare and EPIC. This program also provides bill paying assistance and household budgeting.
	97,095		The HICAP program assists older adults, and Medicare eligible individuals, in need of information and assistance regarding health insurance.
	1,048,598	1,048,598	Assists cognitively impaired frail Older Adults to continue living independently in the community by providing case management, developing care plans, and providing in-home services. This program also provides ancillary services such as social adult day programs, home delivered meals, personal emergency response units, home modification and repair and assistive equipment. Home Health Agencies provide housekeeper chore services and personal care. Consumer Directed Services provides service options for family caregivers.

2023/24 ANTICIPATED CONTRACT SERVICES/Fund 2001 01/01/23-03/31/2024 Vendor and Program Services			
	ADMIN AMOUNT	VENDOR TOTAL	SERVICE TOTAL
<p>Elder Abuse Prevention Services Lifespan of Greater Rochester, Inc. Elder Abuse Intervention and Respite</p>		20,000	20,000
<p>Health and Wellness Programs for Seniors TBD Formerly Lifespan of Greater Rochester Matter of Balance Program Lifespan of Greater Rochester, Inc. Chronic Disease Self Management</p>		16,500	16,500
<p>Perth/Perth's Older Adult Depression and Screening</p>		59,942	59,942
<p>Aging Mastery Program</p>		33,839	33,839
<p>Geriatric Addiction Program</p>		35,000	35,000
<p>Oasis Rochester Recreation, Education and Wellness Program</p>		10,918	10,918
<p>PROGRAM DESCRIPTION</p>			
<p>Emergency Respite is designed for individuals & caregivers in need of services who are not eligible under Title XX and have no other resources to pay. Services include but are not limited to emergency transportation, day care, and in-home chore services.</p>			
<p>The Matter of Balance Program is an evidence based falls prevention program.</p>			
<p>The Chronic Disease Self Management Program (CDSMP) is an evidence based training program that teaches skills to manage chronic conditions, such as arthritis, hypertension, diabetes, cancer, and heart disease, and significantly improve the health and well-being of older adults in the community and prevent falls.</p>			
<p>The Older Adult Wellness Programs includes depression screening, and counseling services. These evidence based programs include the Program to Encourage Active, Rewarding Lives (PEARLS) and Providing Assessment and Treatment for Home-bound Seniors (PATHS).</p>			
<p>The Aging Mastery Program (AMP) is an evidence-based program developed by the National Council on Aging. AMP teaches an individual new tools and strategies for managing their health effectively, improving their quality of life, and making positive changes in their life.</p>			
<p>Geriatric Addictions Program (GAP) provides case assistance and uses motivational intervention harm reduction model to support older adults to take steps to decrease their misuse of drugs, alcohol, etc., and minimize harm their behavior is causing their health.</p>			
<p>Utilizing evidence based interventions, this program provides educational, informational, cultural, health, and fitness programming to maintain/improve health and wellness for Older Adults.</p>			

2023/24 ANTICIPATED CONTRACT SERVICES (Fund 900)				
01/01/23-03/31/2024 Vendor and Program Services	ADMIN AMOUNT	VENDOR TOTAL	SERVICE TOTAL	
			PROGRAM DESCRIPTION	
Home Support & In Home Services Catholic Family Center of the Diocese of Rochester: Assisted Transportation (STAR)		142,048	67,332	The STAR program provides assisted transportation to older adults. Assisted transportation involves the transportation, including escort services to a person who has difficulties (physical or cognitive) using vehicular transportation. In-home services involve providing non-medical services such as personal care, home repairs, etc. to assist individuals who have physical or cognitive difficulties. The UnMet needs provides ancillary items and services to older adults in order to maintain their independence.
Information, Case Assistance			1,087,597	
Coordinated Care Services, Inc.		175,073		This contract provides Contract Administration and Fiduciary Services for MCOFA. This contract provides Employer of Record Services to assist MCOFA in performing required tasks including Program Monitoring, Outreach & Public Education.
Daniel Jones Computer Training for Seniors		20,000		Provide older adults with computer, internet, and social networking skills to enhance their lives and keep them connected.
Lifespan of Greater Rochester, Inc.; Eldersource Information & Assistance/Community Care Connections		376,189		Eldersource is a single source information, referral, case assistance & counseling program for services to Older Adults and their Informal Family Caregivers. Community Care Connections is a part of Eldersource and provides more intensive case assistance and linkage to healthcare providers for enhanced service provision and improved outcomes.
Lifespan of Greater Rochester, Inc.; NY Connects Choices for Long Term Care		616,335		NY Connects is the Aging and Disability Resource Center. This program provides information, assistance and referral about long term care services and support, options counseling, and assistance in applying for benefits. This program also convenes the Monroe County Long Term Care Council, responsible for analyzing gaps and barriers in the long term care system, and No Wrong Door work group to ensure consistency across systems of care.

2023/24 ANTICIPATED CONTRACT SERVICES FUND 9000			
9/01/23-8/31/24/0004			
Vendor and Program Services			
	ADMIN AMOUNT	VENDOR TOTAL	SERVICE TOTAL
			PROGRAM DESCRIPTION
Legal Services for the Elderly Legal Assistance of Western NY, Inc. Legal Services for the Elderly		137,717	137,777 This program provides low income Older Adults legal assistance and advocacy. Assistance is provided for help with Social Security, SSI, Medicaid, housing problems, simple wills, utility issues, Health Care Proxy, and Powers of Attorney.
Management Services Coordinated Care Services, Inc. Contract Administration, Fiduciary Services and Employer of Record Services	17,508	17,508	17,508 CCSI provides management & administration of contracts for various Monroe County Administrative and Employer Record Services.
Nutrition Services: Home Delivered Meals LIN Medicine Home Care, Community Services, Inc. Meals on Wheels Program		874,600	874,600 Home Delivered Meals are provided to persons age 60 and over who are homebound, living alone, and are unable to prepare their own meals due to frailty or illness.
Nutrition Services: Senior Center Catering TBD Formerly/Goodwill of the Finger Lakes, Inc. Catering Services for the Congregate Nutrition Program		478,017	478,017 Nineteen senior meal nutrition sites serve senior attendees age 60 and over with a hot nutritionally balanced meal. Emergency, shelf-stable meals are also provided to seniors throughout the winter months. Registered Dietitian (RD) will provide RD services for various aspects of the nutrition program. Duties performed include nutritional education, counseling, screening and presentations.
TBD Formerly/Goodwill of the Finger Lakes, Inc. Registered Dietitian Services for the Nutrition Program		61,635	61,635

2023/24 ANTICIPATED CONTRACT SERVICES/Programs 01/01/2023-12/31/2024 Vendor and Program Services	ADMIN MGMT	VENDOR TOTAL	SERVICE TOTAL	PROGRAM DESCRIPTION
Nutrition Services: Senior Centers of Monroe County			1,276,447	Senior Centers in Monroe County provide social activities, wellness programs, special events and meals to persons age 60 and over, their spouse and disabled adult children in a congregate setting. Recreational programming, social activities, case management services and other quality of life initiatives assist seniors to reduce isolation. These centers help seniors to remain living independently within the community of their choice.
Baden Street Settlement of Rochester, Inc.:		51,854		
IMATC Senior Center				
Charles Settlement House, Inc.:		97,208		
Charles Settlement House Senior Center				
Town of Chili:		50,784		
CNO Senior Center				
The Community Place of Greater Rochester, Inc.:		59,240		
Community Place Senior Center				
Town of Gates:		37,293		
Gates Community & Senior Center				
Town of Greece:		24,225		
Greece Community & Senior Center				
Town of Henrieville:		138,238		
Henrietta Senior Center				
Ibero-American Action League, Inc.:		198,159		
Centro de Oro Senior Center				
Town of Irondequoit:		91,072		
Irondequoit Senior Center				
Utespan of Greater Rochester, Inc.:		127,793		
Utespan Senior Center Programs Walk Center				
Utespan of Greater Rochester, Inc.:		25,848		
Utespan Senior Center Programs Lily Cafe				
Lifetime Assistance, Inc.:		20,000		
The Lodge on the Canal				
Monroe Community Hospital		10,693		
MCH Cafeteria				
Prayer House Church of God by Faith		35,848		
Senior Center				
Southwest Neighborhood Association:		60,848		
Southwest Senior Center				
Town of Ogden:		42,314		
Ogden Senior Center				
Town of Parma:		26,249		
Milton-Parma Senior Center				
Town of Pittsford:		46,099		
Pittsford Senior Center				
Town of Webster:		77,482		
Webster Senior Center				
Town of Wheatland:		29,085		
Wheatland Senior Center				
TBD Potential New Sites		15,000		

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Amend Resolution 395 of 2022, Attachment A. Authorization to Contract for Office of Aging Programs with the following agencies: Medical Motor Service of Rochester and Monroe County, Inc. – Transportation, Goodwill of the Finger Lakes, Inc. – Catering & Registered Dietitians Service, Lifespan – Falls Prevention & Mobility Management and UR Medicine Home Care - Home Delivered Meal Program in 2023-24.

Total Served 2021: N/A

Proposed Operational \$ Amt. 2023: \$16,500

Proposed ARPA \$ Amt. 2023: \$43,500

SECTION I

PROGRAM: Falls Prevention Program

CONTRACTOR: Lifespan of Greater Rochester, Inc., Ann Marie Cook, President/CEO

PROGRAM DESCRIPTION: Evidence-based falls prevention wellness program for adults age 60 and older. The program teaches older adults how to avoid falls and improve or maintain their balance in order to prevent injuries and maintain their independence.

PRIMARY OBJECTIVE(S)/ DELIVERABLES: Certified Master Trainers will provide information and support via a "Falls Prevention Program" to older adults at local senior centers and other locales where older adults congregate in order to maintain their balance as they age. Trainings and instructional books are provided throughout the eight week course.

PRIMARY PERFORMANCE MEASURE/INDICATOR: Upon completion of classes, at least 98% of older adults taking class will feel more comfortable in increasing their physical activity.

	Current Year Projection	Next Year Projection
Program Year	1/1/23-12/31/23	1/1/24-012/31/24
Total # of Participants	600	600
Successful	588	588
% Successful	98%	98%

OUTCOME ASSESSMENT METHODOLOGY: Program will survey participants with pre-tests and post tests to determine the effectiveness of this evidence-based wellness program.

SECTION II

SOURCE MATERIAL: Annual Evaluation with previous contractor is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re : Amend Resolution 395 of 2022, Attachment A. Authorization to Contract for Office of Aging Programs with the following agencies: Medical Motor Service of Rochester and Monroe County, Inc. – Transportation, Goodwill of the Finger Lakes, Inc. – Catering & Registered Dietitians Service, Lifespan – Falls Prevention & Mobility Management and UR Medicine Home Care - Home Delivered Meal Program in 2023-24.

Total Served 2021 - 2022: N/A

Proposed Operational \$Amt. 2023: \$872,600

Proposed ARPA \$Amt. 2023: \$626,316

SECTION I

PROGRAM: Home Delivered Meals

CONTRACTOR: UR Medicine Home Care, Community Services, Inc., Michelle Dahlkemper, President

PROGRAM DESCRIPTION: One or two meals per day are provided to persons aged 60 and over who are homebound due to illness or disability and who are unable to prepare their own meals. Meals are available five days per week with provisions for weekend meals if needed. The primary objective is to increase the level of independence in the daily living of a frail, elderly participant who receives "Meals on Wheels."

PRIMARY OBJECTIVE(S)/ DELIVERABLES: Individuals will increase their level of independence through receipt of home delivered meals.

PRIMARY PERFORMANCE MEASURE/INDICATOR: Individuals receiving services will report higher levels of independence as a result of receiving home delivered meals (under this funding source)

	Current Year Projection	Next Year Projection
Program Year	1/1/23- 12/31/23	1/1/24- 12/31/24
Total # of Participants	900	900
% Successful	95%	95%

OUTCOME ASSESSMENT METHODOLOGY: The New York State Office for the Aging collects and monitors data via MCOFA.

BOARD MEMBERS: Dallas Nelson, Kathleen Whelehan, James Dickson II, Kate Ackerman, Timothy Ashe, Mary Beer, Talethea Best, Adam Cardina, Ann Marie Cook, Mark Cronin, Michelle Dahlkemper, Dr. Jason Feinberg, Steve Goldstein, Barbara Gray, Ann Harrington Diana Kurty, David Lipari, Kristi Love, William McDonald, Dallas Nelson, Judy Novak, Mark Prunoske, Alan Resnick, Hazel Robertshaw, Kathleen Whelehan, Walt Winiarczyk

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
 Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: : Amend Resolution 395 of 2022, Attachment A. Authorization to Contract for Office of Aging Programs with the following agencies: Medical Motor Service of Rochester and Monroe County, Inc. – Transportation, Goodwill of the Finger Lakes, Inc. – Catering & Registered Dietitians Service, Lifespan – Falls Prevention & Mobility Management and UR Medicine Home Care - Home Delivered Meal Program in 2023-24.

Total Meals Served 2021 - 22: 71,817
 Proposed \$ Amt. 2023 - 24: \$416,386

SECTION I

PROGRAM: Catering Services for the Congregate Nutrition Program & Grab n Go Program

CONTRACTOR: Goodwill of the Finger Lakes, Inc. – Jennifer Lake, President / CEO

PROGRAM DESCRIPTION: Preparation, delivery, and catering services for the Monroe County Office for the Aging Nutrition Programs, congregate meal program and Grab n Go meal program for area senior centers.

PRIMARY OBJECTIVE(s)/ DELIVERABLES: Seniors enjoy a nutritious, safe, appealing, appetizing and satisfying meal. Improve or maintain the nutritional health for persons age 60 and above.

PRIMARY PERFORMANCE MEASURE/INDICATOR: **Objective:** Seniors enjoy a nutritious, safe, appealing, appetizing and satisfying meal.

Indicator of Success:

1. Hot foods are delivered to meal sites at a minimum temperature of 140°F
2. Cold foods are delivered to meal sites at a maximum of 45°F.
3. Meals are delivered within the two hour holding time.

	Current Year Projection	Next Year Projection
Program Year	1/1/23-3/31/24	1/1/24-3/31/25
Hot food delivered at 140°F	90%	90%
Cold Food delivered at 45°F	90%	90%
Meals delivered within two hours holding time	90%	90%

* Due to COVID-19 pandemic, senior centers were closed till July, 2021

OUTCOME ASSESSMENT METHODOLOGY:

The performance indicators are tracked by service delivery ticket and time/temperature logs.

The contractor will use the New York State Office for Aging's designated Statewide Client Data System, and the County's ContractHQ to generate monthly and quarterly reports, annual self-evaluations, program assessments, performance measures, outcome objectives, number of people served including demographics, and units provided which measure the effectiveness and impact of the program.

**SECONDARY PERFORMANCE
MEASURE/INDICATOR:**

Satisfaction with Nutrition Program

Indicator of Success: 90% of the program participants will respond with "Overall, are you satisfied with the meals served?"

	Current Year Projection	Next Year Projection
Program Year	1/1/23-3/31/24	1/1/24-3/31/25
Total # of Participant Surveys Distributed	996	996
% Overall Satisfied with Meals Served	90%	90%

*Due to COVID-19 pandemic, senior centers were closed till July, 2021.

The senior centers participants are satisfied with Nutrition Program including meals served. The Customer Satisfaction Survey is administered yearly by senior centers. Result will be recorded by the Office for the Aging's staff.

BOARD MEMBERS:

John Henderson, Dr. Darrick Alaimo, Junior Dillon, David DiLoreto, M.D. Ph.D., Michael Frame, Amy Gould, Ian Harper, Brian Harrington, Susan Kitchen, Jennifer Lake, Judie Lynn Nassar McAvinney, Robert Poltrino, Gerard Rooney, Ph. D., Hezekiah Simmons, Vivek Thiagarajan

SECTION II

SOURCE MATERIAL:

Annual Evaluation with previous contractor is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
 Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: : Amend Resolution 395 of 2022, Attachment A. Authorization to Contract for Office of Aging Programs with the following agencies: Medical Motor Service of Rochester and Monroe County, Inc. – Transportation, Goodwill of the Finger Lakes, Inc. – Catering & Registered Dietitians Service, Lifespan – Falls Prevention & Mobility Management and UR Medicine Home Care - Home Delivered Meal Program in 2023-24.

Total Participants Served 2021: **1,194**
 Proposed \$ Amt. 2023: **\$61,625**

SECTION I

PROGRAM: Registered Dietician (RD) Services

CONTRACTOR: Goodwill of the Finger Lakes, Inc. – Jennifer Lake, President / CEO

PROGRAM DESCRIPTION: RD services for various aspects of the senior center nutrition program.

PRIMARY OBJECTIVE(s)/ DELIVERABLES: Registered Dietitian (RD) will provide RD services for various aspects of the nutrition program. Duties performed include menu planning, nutritional education, counseling, screening and presentations.

PRIMARY PERFORMANCE MEASURE/INDICATOR: **Objective:** To discuss health goals and challenges during the contract year in one-on-one nutrition counseling sessions. To promote better nutrition, physical fitness and health through information and instruction on nutrition and related consumer topics.

Indicator of Success:

1. Total Number of Hours Nutrition Counseling is provided meets MCOFA's goals
2. Total Number of Participants that attend Nutrition Education Presentation meets MCOFA goals

	Current Year Projection	Next Year Projection
Program Year	1/1/23-12/31/23	1/1/24-12/31/24
Total Hours of Nutrition Counseling Provided	150	150
Total Number of Participants at Nutrition Education Presentations	2,400	2,400

OUTCOME ASSESSMENT METHODOLOGY:

The Contractor will use the New York State Office for Aging's designated Statewide Client Data System, and the County's ContractHQ to generate monthly and quarterly reports, annual self-evaluations, program assessments, performance measures, outcome objectives, number of people served including demographics, and units provided which measure the effectiveness and impact of the program. The performance indicators are tracked by how many participants attended the presentations and how many hours were spent providing consultations.

SECONDARY PERFORMANCE MEASURE/INDICATOR:

Satisfaction with the Nutrition Counseling and Nutrition Education Program

Indicator of Success: 90% of the program participants will respond with "Overall, are you satisfied with the Nutrition Programs such as Nutrition Counseling, Nutrition Education and Senior Farmer Market Program"

**OUTCOME ASSESSMENT
METHODOLOGY:**

	Current Year Projection	Next Year Projection
Program Year	1/1/22-12/31/22	1/1/23-12/31/23
% Overall Satisfied with Counseling sessions	90%	90%
% Overall Satisfied with Nutrition Education sessions	90%	90%

*Due to COVID-19 pandemic, senior centers were closed until July, 2021.

The Customer Satisfaction Survey is administered yearly by the Contractor. Result will be recorded by the Office for the Aging's staff.

BOARD MEMBERS:

John Henderson, Dr. Darrick Alaimo, Junior Dillon, David DiLoreto, M.D. Ph.D., Michael Frame, Amy Gould, Ian Harper, Brian Harrington, Susan Kitchen, Jennifer Lake, Judie Lynn Nassar McAvinney, Robert Poltrino, Gerard Rooney, Ph. D., Hezekiah Simmons, Vivek Thiagarajan

SECTION II

SOURCE MATERIAL:

Annual Evaluation with previous contractor is on file with the Clerk of the Monroe County Legislature

