

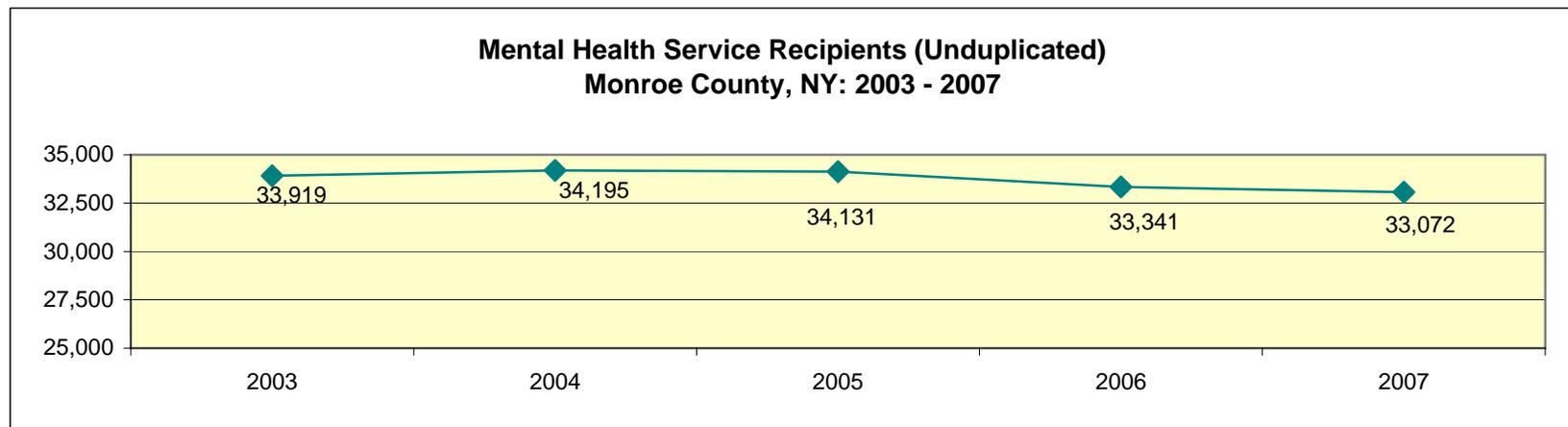


**Maggie Brooks**  
*County Executive*

# Mental Health Services in Monroe County, NY

## Monroe County Behavioral Health Community Database

### 2007 Mental Health Program Report Series



Prepared by: Coordinated Care Services, Inc.

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## Introduction

The **2007 Mental Health Program Report Series** provides an overview of Monroe County's mental health service delivery system, with specific focus on services provided to consumers during 2007. The tables included in this report provide general information about service utilization within specific mental health programs, including the number of consumers receiving services, their demographic characteristics, and diagnosis information, as well as service utilization. In addition to providing a snapshot of system activity during calendar year 2007, the report includes trend data (2003 – 2007) for selected utilization measures.

### Using this Report

In terms of overall structure, the report is divided into several components. The first section, **Community Overview**, provides a snapshot of Monroe County's mental health service system in terms of the number of clients served and their demographic characteristics. The subsequent sections, organized by NYS Office of Mental Health program code, provide program-specific summary information for inpatient, emergency, outpatient, and residential services. Programs for the Children and Youth population have been grouped in their own section. Each program report includes the following elements:

- ❖ Program capacity (where appropriate)
- ❖ Number of clients served during calendar year 2007 (unduplicated)
- ❖ Total units of service
- ❖ Average units of service per client (where appropriate)
- ❖ Average length of stay/program duration for discharges and for still enrolled clients at end of 2007
- ❖ Number of clients discharged during 2007
- ❖ Number of clients for which the program is the first point of entry into the public mental health system
- ❖ Selected demographic characteristics
- ❖ Distribution by diagnostic group
- ❖ Program code definitions

*(Note that while most reports follow the same format, there are a few program-specific variations due to data availability).* The last section of this report includes an **Appendix** that details the specific DSM-IV codes that comprise the aggregated diagnosis categories used in this report. It is important to note that information presented in this report is critically dependent on the accuracy and completeness of data collection practices at the contributing provider agencies. While this report may be useful in raising questions and identifying areas that merit further investigation, in many cases, more detailed follow-up analysis will be required.

This year's report once again includes summary data for the Crisis Specialists and Emergency Case Managers associated with the YES program. Information for these programs was compiled from routine monthly and/or quarterly report submissions of summary statistics to CCSI.

Except as noted above, the data included in this report come from the Monroe County Behavioral Health Community Database (BHCD). This database is maintained by Coordinated Care Services, Inc. (CCSI) on behalf of the Monroe County Office of Mental Health to support contract management and county-wide planning, evaluation, and performance management efforts. The database contains sociodemographic, program admission, and service utilization data for consumers receiving mental health services at programs that are certified or licensed by the New York State Office of Mental Health or are fully or partially funded by the Monroe County Office of Mental Health. Providers included in this report series are listed below:

- ❖ Catholic Family Center (programs formerly of Family Service)
- ❖ Compeer
- ❖ Crestwood Children's Center
- ❖ DePaul Community Services
- ❖ East House Corporation
- ❖ Hillside Children's Center
- ❖ The Mental Health Association
- ❖ Rochester Rehabilitation Center
- ❖ Rochester Psychiatric Center
- ❖ St. Joseph's Villa
- ❖ Unity Hospital of Rochester
- ❖ University of Rochester Mental Health Center/Strong Memorial Hospital
- ❖ ViaHealth

Providers submit client-level service utilization data to CCSI on a monthly basis. The data files are run through several error-checking routines, processed, and added to the BHCD. This report is based on data submitted for services delivered to clients during calendar year 2007. Items of specific interest for this report are described in further detail below and shown in the annotated **Guide to Report Tables** at the end of this section.

#### **Client Counts**

For each reported program, the program summary reports show the number of individual clients who received services during calendar year 2007. While the count of clients served is unduplicated within each provider agency for a given program, there may be duplication across providers. That is, an individual may be admitted to the same program at different providers during the course of a year. If this occurs, the client is counted under each provider heading. The person count shown in the total column is unduplicated across programs.

As detailed in the annotated **Guide to Report Tables** at the end of this section, the client market share percentage calculation is based on the unduplicated client count displayed in the Total column.

#### **Reporting by Age Group**

For most programs, the report displays data for services provided to all clients, with a further breakdown detailing services provided to adults, and services provided to children/adolescents separately. It is important to note that, in most cases, this distinction is made on the basis of client age, not on any specific reporting unit an agency may use to distinguish between adult and youth tracks within a given program. The C&Y Partial Hospitalization program at Strong has been separated by reporting unit.

### **Units of Service**

In addition to showing the number of clients served by each provider agency during the 2007 calendar year, each program summary report lists the total number of units of service provided to these clients as well as the average units of service provided per client. The calculation for average units of service is the total number of services provided in the 2007 calendar year divided by the total number of clients served. The specific unit of service (e.g., day, visit, or hour) is listed on each program report.

### **Length of Stay Calculations**

Length of stay (or the duration of the care episode) is calculated for all programs based on the subset of clients discharged from that program during the specified time period. The specific calculation is as follows:

$$\frac{\text{\# of days associated with all known discharges for the specified program}}{\text{\# of consumers discharged from that program during 2007}}$$

For the purpose of this report, a "known discharge" is a case with a valid admission and discharge date, with the date of discharge falling within the 2007 calendar year. Stays that began prior to the beginning of the 2007 calendar year and ended during the 2007 calendar year are included in the average length of stay (LOS) calculations. However, those stays that began during the 2007 calendar year and had not concluded by December 31, 2007 are not included in this calculation.

The average length of stay for Still Enrolled clients is calculated for selected programs based on the subset of clients still enrolled in that program as of 12/31/07. The specific calculation is as follows:

$$\frac{\text{\# of days associated with still enrolled clients as of 12/31/07 for the specified program}}{\text{\# of consumers still enrolled in that program as of 12/31/07}}$$

### **Diagnosis Data**

Each of the program summary reports includes information on the primary diagnosis for the clients served in that program during 2007. For the purpose of this report, the frequency distribution is based on the client's most recent primary diagnosis. It is important to note that the completeness of information regarding primary diagnosis may vary from program to program and across provider agencies. As such, this factor needs to be taken into consideration in interpreting the data included in this report.

### **Data Quality and Completeness**

There are a number of limitations associated with the data included in this report. Known data quality and completeness issues are highlighted in the "Notes" section at the bottom of the tabular summary for each individual program report. In many instances, data quality issues arise from inaccurate or incomplete data submissions. However, there are some instances in which the data may not be readily available. These cases are noted as well.

**Additional Information:** If you have questions about any of the data included in this report or would like to request additional analyses, please contact Deb Hodgeman at [dhodgeman@ccsi.org](mailto:dhodgeman@ccsi.org). This report is available online in the section titled "Learning Library" on the "Data Analysis" page at <http://www.ccsi.org/Learning/DataAnalysis.aspx>

## Guide to Report Tables

The **title line** indicates the service for which the data are reported as defined by NYS OMH Program Code. This line also indicates the population included in the report (e.g., all clients served, adults only, or children & youth only).

This **row percentage** shows the percent of individuals served at a given provider as a proportion of consumers served community-wide. Note that the base for this calculation is the unduplicated client count displayed in the Total column so percentages will sum to more than 100%.

This **row percentage** shows the percent of visits that occurred at this provider as a proportion of the total number of visits community-wide.

The **Average LOS (Length of Stay)** is calculated for clients who were discharged in the reporting year and, for some programs, for those clients still enrolled at the end of the reporting year. See additional information about this calculation in the Introduction.

This figure represents the number of **unique (unduplicated)** clients receiving services during 2006. Note that clients may be seen at more than one provider. As such, the individual provider columns will sum to a value that is greater than the unduplicated total figure shown in this report.

These **column percentages** display individual provider breakdowns by demographic category.

<b>Mental Health System: Inpatient (OMH Code 3010) - All Clients</b>											
		Strong		Unity-Gen St.		Via-RGH		Community Total		Roch Psych Ctr	
		N	%	N	%	N	%	N	%	N	%
Capacity	Beds	91	57%	40	25%	30	18%	161		247	
Clients		2,016	56%	890	25%	666	19%	3,355		612	
Service Units	Days	28,977	56%	13,827	27%	9,084	18%	51,888		88,085	
Average LOS (days)	<i>For Discharges Only</i>	12.0		14.0		13.0		13.0		317.0	
Discharges		1,976		862		656		3,494		348	
Age Group	Under 18	482	24%	0	0%	1	0%	483	14%	50	8%
	18-21	162	8%	47	5%	42	6%	234	7%	38	6%
	22-35	409	20%	242	27%	176	26%	775	23%	127	21%
	36-49	544	27%	360	40%	247	37%	1,049	31%	200	33%
	50-64	244	12%	169	19%	122	18%	500	15%	143	23%
	65 and over	175	9%	72	8%	77	12%	313	9%	53	9%
	Other	0	0%	0	0%	1	0%	1	0%	1	0%
Gender	Male	961	48%	398	45%	310	47%	1,569	47%	382	63%
	Female	1,055	52%	492	55%	355	53%	1,785	53%	229	37%
	Unknown/Missing	0	0%	0	0%	1	0%	1	0%	1	0%
Ethnicity	1-White	1,439	71%	597	67%	397	60%	2,303	69%	410	67%
	2-Black	438	22%	219	25%	190	29%	778	23%	172	28%
	3-Hispanic	84	4%	65	7%	67	10%	198	6%	23	4%
	4-Asian	22	1%	3	0%	7	1%	32	1%	3	1%
	5-Other	29	1%	2	0%	4	1%	35	1%	3	0%
	6-Unknown	4	0%	4	0%	0	0%	8	0%	0	0%
	7-Missing	0	0%	0	0%	1	0%	1	0%	1	0%
Diagnostic Group	1-Mood Disorders	1,108	55%	201	23%	363	55%	1,672	47%	127	21%
	2-Adjustment Disorders	70	3%	3	0%	14	2%	87	2%	10	2%
	3-Psychotic Disorders	527	26%	82	9%	255	38%	864	24%	423	69%
	4-Anxiety Disorders	27	1%	3	0%	2	0%	32	1%	13	2%
	5-Other C&Y Disorders	88	4%	0	0%	0	0%	88	2%	11	2%
	6-Substance-Related	112	6%	10	1%	1	0%	123	3%	10	2%
	7-Other	84	4%	591	66%	31	5%	706	20%	17	3%
	8-Missing/Invalid	0	0%	0	0%	0	0%	0	0%	1	0%

**Notes:**

- Figures include some clients age < 18 treated at the Via - RGH and Unity - Genesee Street inpatient units.
- Totals do not include data from Rochester Psychiatric Center.
- Information on primary diagnosis is reported as "Other" for 66% of clients with inpatient stays at Unity - Genesee Street.

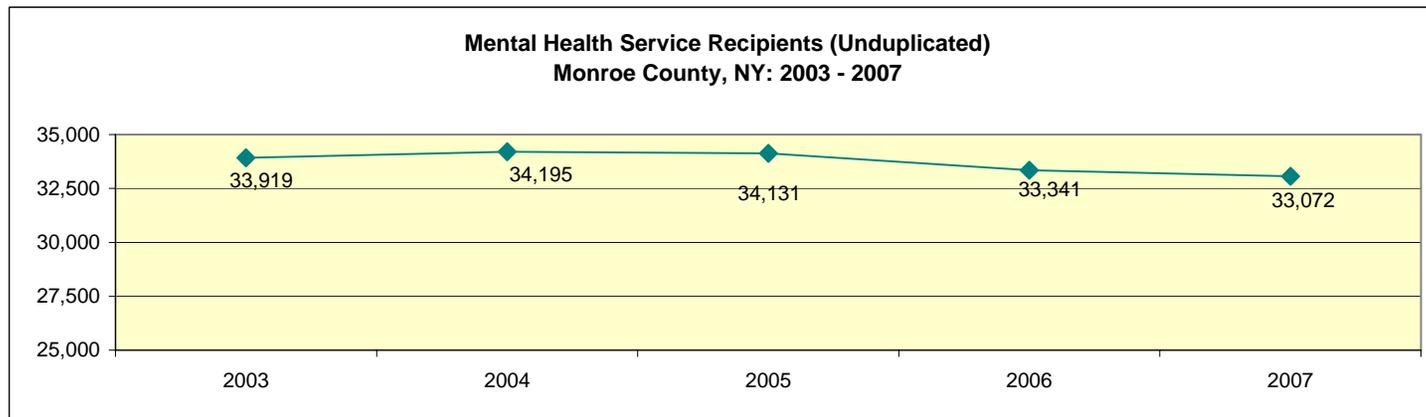
**Diagnostic Group** is calculated based on the recipient's most recent primary diagnosis. Please refer to the Appendix for information regarding the specific DSM-IV codes that comprise these aggregate diagnostic groups.

The **Notes** section provides information about known data reporting problems, program changes that occurred during the reporting period (including the 5-year trend period), or other supplemental information.

## Community Overview

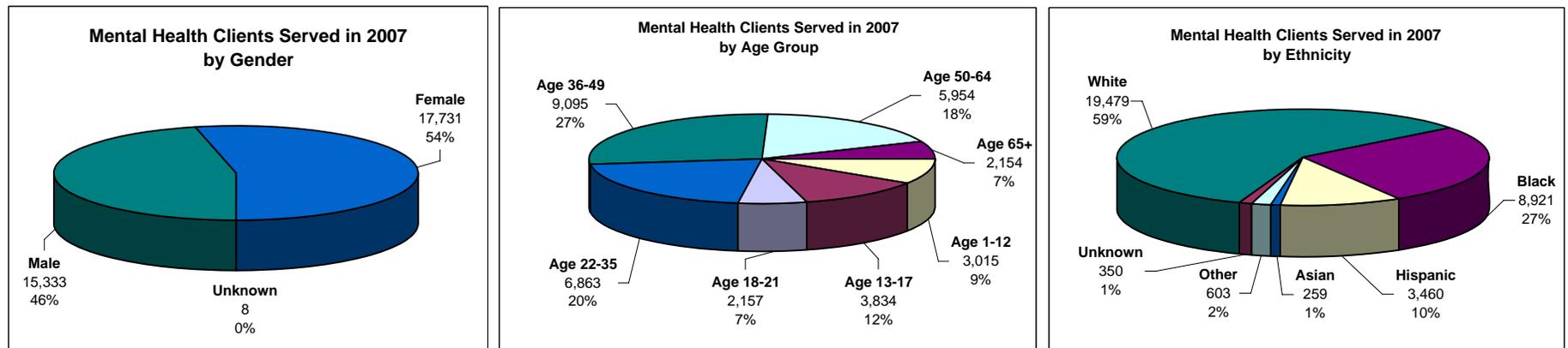
### Trends in Number of People Served

The 2007 data show a total of 33,072 individuals received mental health services at the provider agencies included in this report—a decrease of 0.8% compared to 2006 figures.



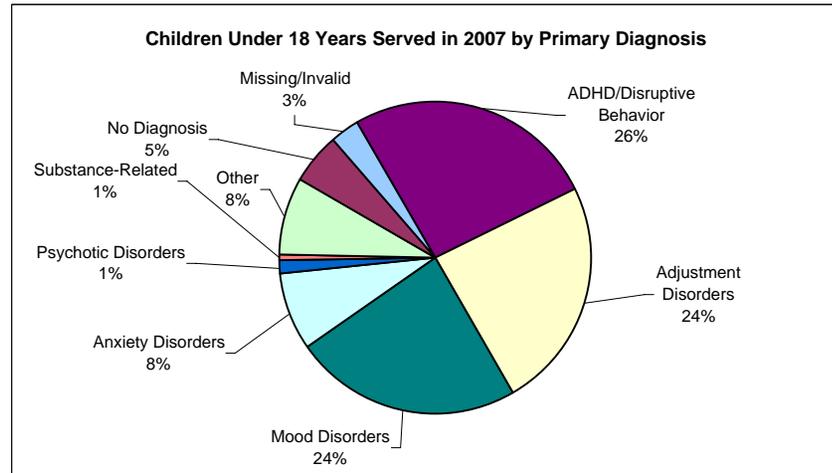
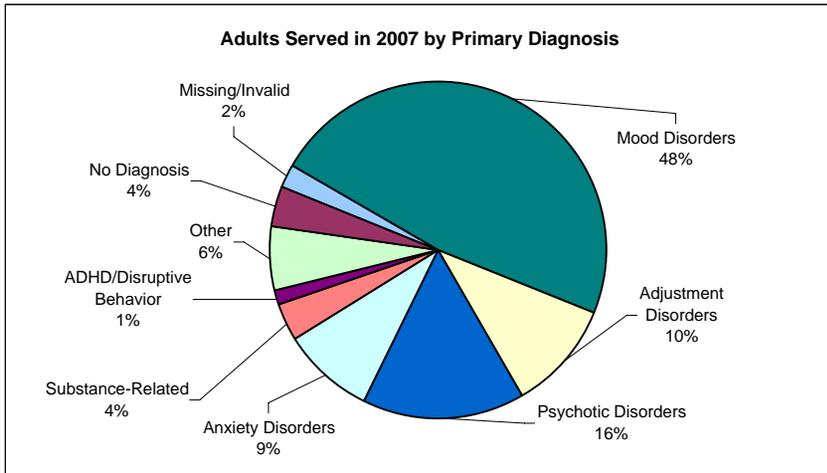
### Demographic Characteristics of Service Recipients

The charts below summarize the demographic characteristics of the mental health service recipient population as a whole. Program-specific demographic data are available in each of the subsections of this report.



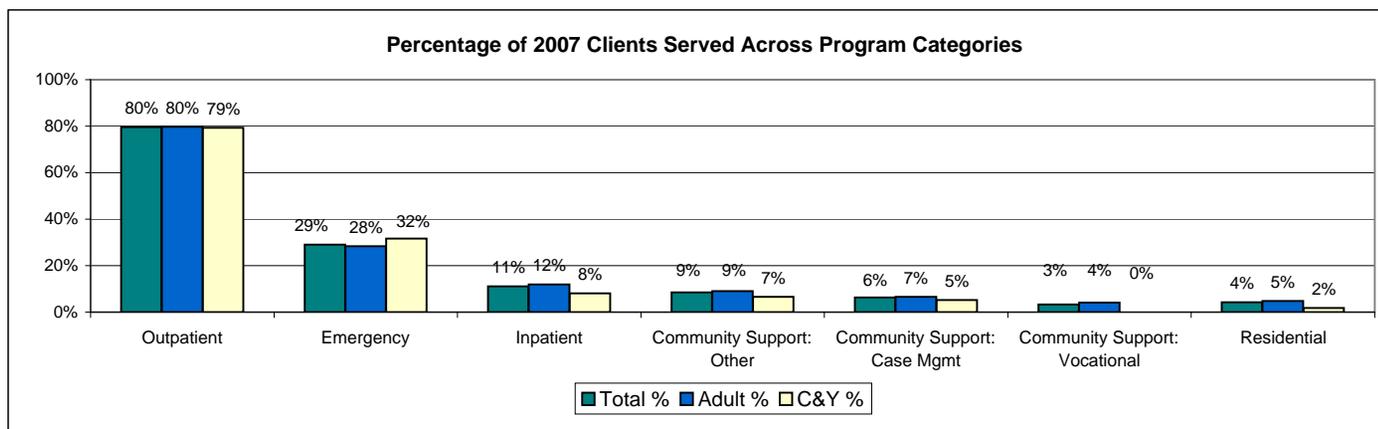
**Diagnoses of Service Recipients**

The charts below summarize the diagnosis breakdown for Adults and the Children & Youth population by using the most recent diagnosis for clients served in 2007. Total number of Adults served was 26,223 and total number of Children & Youth served was 6,849. Diagnosis group detail is located in the Appendix section. Program-specific diagnosis data are available in each of the subsections of this report.



## Service Usage by Category

The graph below shows the distribution of individuals served within the Monroe County public mental health system by program category. For example, of the 33,072 individuals receiving services in 2007, about 80% received care in an outpatient setting. A table showing the grouping of specific OMH program codes into categories is displayed below the graph. Note that these categories are not mutually exclusive. That is, a client is counted in each program category in which services were received in 2007. Percentages for the Adult population (26,223 served) and the Children & Youth population (6,849 served) are also shown.



### Outpatient

- ❖ Day Treatment (0200)
- ❖ Continuing Day Treatment (1310)
- ❖ Clinic Treatment (2100 & 0700)
- ❖ Partial Hospitalization (2200)
- ❖ IPRT (2320)

### Emergency Services

- ❖ Crisis Intervention (2680)
- ❖ Crisis Beds (0910)
- ❖ Crisis Outreach (1680)
- ❖ Extended Observation Beds (1920)
- ❖ Home-Based Crisis Intervention (3040)
- ❖ CPEP (3130)
- ❖ Crisis/Transitional Living (1600)

### Inpatient

- ❖ Inpatient (3010)

### Community Support: Other

- ❖ Sheltered Workshop (0340)
- ❖ Outreach (0690)
- ❖ Psychosocial Club (0770)
- ❖ Assertive Community Treatment (0800)
- ❖ Family Support Services (1650)
- ❖ Advocacy (1760)
- ❖ Drop-In Center (1770)
- ❖ MICA Network (5990)
- ❖ Supported Housing Case Management (6060)

### Community Support: Case Management

- ❖ Intensive Case Management (1810)
- ❖ Supportive Case Management (6810)
- ❖ Home & Community Based Waiver (0230)
- ❖ Other Case Management (0810)

### Community Support: Vocational

- ❖ Transitional Employment (0380)
- ❖ Assisted Competitive Employment (1380)
- ❖ Affirmative Business/Industry (2340)
- ❖ Client Worker (3340)
- ❖ Ongoing Integrated Supp Employment (4340)

### Residential

- ❖ Family Care (0040)
- ❖ Residential Treatment Facility C&Y (1080)
- ❖ Supported Housing (6050)
- ❖ Treatment/Congregate (6070)
- ❖ Treatment/Apartment (7070)
- ❖ SRO (8050)
- ❖ Family Based Treatment (2040)

### 2007 Mental Health Program Report Series

Mental Health System: Inpatient (OMH Code 3010) - All Clients														
		Roch Psych Ctr Inpatient		Strong Inpatient		Unity Inpatient		Via - RGH Inpatient		Community Total				
		N	%	N	%	N	%	N	%	N	%			
<b>Utilization and LOS Data : 2007 (Jan - Dec)</b>														
		Operating Capacity	247		93		40		30		410			
		Clients Served	526	14%	2,112	57%	886	24%	613	17%	3,676	100%		
		Service Units	88,318	63%	29,794	21%	14,310	10%	7,877	6%	140,299	100%		
		Days												
		Occupancy Rate	98%		88%		98%		72%		94%			
		Average LOS for Discharges	304		12		15		12		33			
		Average LOS for Still Enrolled Clients	1,464		10		28		10		972			
		Discharges	322		2,588		1,062		676		4,648			
<b>First System Contact</b>		Clients With First Contact in Program		0		28		5		26		59		
		<b>Ethnicity</b>		White	0		19	68%	5	100%	22	84%	46	78%
				Black	0		4	14%	0		3	12%	7	12%
				Hispanic	0		1	4%	0		1	4%	2	3%
				Asian	0		0		0		0		0	
				Other	0		0		0		0		0	
				Unknown	0		4	14%	0		0		0	
<b>Client Demographic Information : 2007 (Jan - Dec)</b>														
<b>Clients Served</b>		Clients Served		526		2,112		886		613		3,676		
		<b>Age Group</b>		1-7	0	0%	28	1%	0	0%	0	0%	28	1%
				8-10	0	0%	64	3%	0	0%	0	0%	64	2%
				11-12	2	0%	62	3%	0	0%	0	0%	62	2%
				13-15	18	3%	210	10%	0	0%	0	0%	218	6%
				16-17	22	4%	172	8%	0	0%	0	0%	182	5%
				18-21	19	4%	174	8%	59	7%	43	7%	264	7%
				22-35	112	21%	411	19%	238	27%	149	24%	796	22%
				36-49	158	31%	506	25%	348	39%	204	34%	1,064	29%
				50-64	147	28%	333	16%	175	20%	142	23%	691	19%
		65 and older	48	9%	152	7%	66	7%	75	12%	307	8%		
		<b>Gender</b>		Male	311	59%	1,054	50%	461	52%	314	51%	1,906	52%
				Female	215	41%	1,057	50%	425	48%	299	49%	1,769	48%
				Transgender	0	0%	1	0%	0	0%	0	0%	1	0%
		<b>Ethnicity</b>		White	334	64%	1,431	0%	552	62%	378	61%	2,425	66%
				Black	159	30%	504	69%	264	30%	163	27%	933	25%
				Hispanic	22	4%	116	24%	61	7%	60	10%	229	6%
				Asian	4	1%	27	5%	7	1%	7	1%	44	1%
				Other	5	1%	24	1%	2	0%	5	1%	33	1%
				Unknown	2	0%	10	1%	0	0%	0	0%	12	0%
		<b>Diagnostic Group</b>		ADHD/Disruptive Behavior	5	1%	51	2%	1	0%	0	0%	56	2%
				Mood Disorders	114	22%	1,258	61%	485	55%	292	48%	2,002	54%
				Adjustment Disorders	5	1%	31	1%	6	1%	11	2%	52	1%
				Psychotic Disorders	380	72%	579	27%	338	38%	246	40%	1,264	34%
				Anxiety Disorders	4	1%	59	3%	13	1%	9	1%	84	2%
				Other C&Y Disorders	1	0%	10	0%	2	0%	0	0%	12	0%
				Substance Related	2	0%	68	3%	18	2%	6	1%	79	2%
				Other Disorders	15	3%	56	3%	23	3%	0	0%	87	2%
				Missing/Invalid	0	0%	0	0%	0	0%	1	0%	1	0%
				No Diagnosis	0	0%	0	0%	0	0%	48	8%	39	1%
		<b>Language of Clients Served</b>		Clients Served Language: English		501		1,971		821		556		
				Clients Served Language: Spanish		17		81		49		48		
Clients Served Language: Other				6		24		1		9				
Clients Served Language: Unknown				2		36		15		0				
% Clients With English as Primary Language				95%		93%		93%		91%				

**Inpatient Psychiatric Unit (3010):** 24-hour program including full-time medical, psychiatric and social services and around-the-clock nursing services for the mentally disabled. Includes State psychiatric centers, certified hospitals for the mentally ill, general hospital inpatient psychiatric units and inpatient units of community mental health centers.

## 2007 Mental Health Program Report Series

Mental Health System: Inpatient (OMH Code 3010) - All Clients							
Utilization Trended Data for 2003 through 2007							
		Strong	Unity	Via - RGH	Community Total	Roch Psych Ctr	
<b>Clients</b>	<b>2003</b>	2,016	890	666	3,355	612	
	<b>2004</b>	2,119	940	650	3,494	599	
	<b>2005</b>	2,064	887	675	3,410	554	
	<b>2006</b>	2,059	798	700	3,300	555	
	<b>2007</b>	2,112	886	613	3,349	526	
<b>Variance 2006-2007</b>		53	88	-87	49	-29	
<b>% Variance 2006-2007</b>		2.6%	11.0%	-12.4%	1.5%	-5.2%	
<b>Variance 2003-2007</b>		96	-4	-53	-6	-86	
<b>% Variance 2003-2007</b>		4.8%	-0.4%	-8.0%	-0.2%	-14.1%	
<b>Services</b>	<b>Days</b>	<b>2003</b>	28,977	14,279	9,084	52,340	88,085
		<b>2004</b>	29,666	12,750	9,583	51,999	89,092
		<b>2005</b>	29,869	13,363	9,385	52,617	88,743
		<b>2006</b>	29,951	13,313	9,247	52,511	88,576
		<b>2007</b>	29,794	14,310	7,877	51,981	88,318
<b>Variance 2006-2007</b>		-157	997	-1,370	-530	-258	
<b>% Variance 2006-2007</b>		-0.5%	7.5%	-14.8%	-1.0%	-0.3%	
<b>Variance 2003-2007</b>		817	31	-1,207	-359	233	
<b>% Variance 2003-2007</b>		2.8%	0.2%	-13.3%	-0.7%	0.3%	
<b>Average LOS (for discharges only)</b>	<b>Days</b>	<b>2003</b>	12.0	14.0	13.0	13.0	317.0
		<b>2004</b>	12.0	12.0	13.0	13.0	219.0
		<b>2005</b>	13.0	13.0	13.0	13.0	254.0
		<b>2006</b>	12.0	16.0	12.0	13.0	350.0
		<b>2007</b>	12.0	15.0	12.0	13.0	304.0
<b>Variance 2006-2007</b>		0	-1	0	0	-46	
<b>% Variance 2006-2007</b>		0.0%	-6.3%	0.0%	0.0%	-13.1%	
<b>Variance 2003-2007</b>		0	1	-1	0	-13	
<b>% Variance 2003-2007</b>		0.0%	7.1%	-7.7%	0.0%	-4.1%	

Note: 1. The Community Total does not include data from Rochester Psychiatric Center.

**2007 Mental Health Program Report Series**

Mental Health System: Inpatient (OMH Code 3010) - Adults												
		Roch Psych Ctr		Strong		Unity		Via - RGH		Community Total		
		Inpatient		Inpatient		Inpatient		Inpatient				
		N	%	N	%	N	%	N	%	N	%	
<b>Utilization and LOS Data : 2007 (Jan - Dec)</b>												
		Operating Capacity	235		66		40		30		371	
		Clients Served	484	16%	1,576	50%	886	28%	613	20%	3,121	
		Service Units Days	83,944		22,022		14,310		7,877		128,858	
		Occupancy Rate	98%		91%		98%		72%		95%	
		Average LOS for Discharges	326		12		15		12		42	
		Average LOS for Still Enrolled Clients	1,539		9		28		10		1,095	
		Discharges	289		1,948		1,062		676		3,968	
First System Contact	Clients With First Contact in Program		0		23		5		26		80	
	Ethnicity	White	0		17	74%	5	100%	22	84%	64	80%
		Black	0		3	13%	0		3	12%	7	9%
		Hispanic	0		1	4%	0		1	4%	4	5%
		Asian	0		0		0		0		1	1%
		Other	0		0		0		0		3	4%
		Unknown	0		2	9%	0		0		1	1%
<b>Client Demographic Information : 2007 (Jan - Dec)</b>												
Clients Served	Clients Served		484		1,576		798		613		3,121	
	Age Group	18-21	19	4%	174	11%	59	7%	43	7%	263	8%
		22-35	112	23%	411	26%	238	27%	149	24%	796	26%
		36-49	158	33%	506	32%	348	39%	204	34%	1,064	34%
		50-64	147	30%	333	21%	175	20%	142	23%	691	22%
		65 and older	48	10%	152	10%	66	7%	75	12%	307	10%
	Gender	Male	293	61%	769	49%	461	52%	314	51%	1,617	52%
		Female	191	39%	806	51%	425	48%	299	49%	1,503	48%
		Transgender	0	0%	1	0%	0	0%	0	0%	1	0%
	Ethnicity	White	308	63%	1,085	68%	552	62%	378	61%	2,068	66%
		Black	149	31%	377	24%	264	30%	163	27%	801	26%
		Hispanic	19	4%	77	5%	61	7%	60	10%	189	6%
		Asian	3	1%	24	2%	7	1%	7	1%	40	1%
		Other	3	1%	8	1%	2	0%	5	1%	16	1%
		Unknown	2	0%	5	0%	0	0%	0	0%	7	0%
	Diagnostic Group	ADHD/Disruptive Behavior	3	1%	5	0%	1	0%	0	0%	9	0%
		Mood Disorders	86	18%	891	57%	485	55%	292	48%	1,623	52%
		Adjustment Disorders	5	1%	11	1%	6	1%	11	2%	32	1%
		Psychotic Disorders	374	77%	532	34%	338	38%	246	40%	1,214	39%
		Anxiety Disorders	1	0%	17	1%	13	1%	9	1%	39	1%
		Other C&Y Disorders	0	0%	2	0%	2	0%	0	0%	4	0%
		Substance Related	2	0%	67	4%	18	2%	6	1%	78	2%
		Other Disorders	13	3%	51	3%	23	3%	0	0%	82	3%
		Missing/Invalid	0	0%	0	0%	0	0%	1	0%	1	0%
	No Diagnosis	0	0%	0	0%	0	0%	48	8%	39	1%	
	Language of Clients Served	Clients Served Language: English		459		1,455		821		556		
		Clients Served Language: Spanish		17		67		49		48		
Clients Served Language: Other		6		22		1		9				
Clients Served Language: Unknown		2		32		15		0				
% Clients With English as Primary Language		95%		92%		93%		91%				

**Inpatient Psychiatric Unit (3010):** 24-hour program including full-time medical, psychiatric and social services and around-the-clock nursing services for the mentally disabled. Includes State psychiatric centers, certified hospitals for the mentally ill, general hospital inpatient psychiatric units and inpatient units of community mental health centers.

## 2007 Mental Health Program Report Series

Mental Health System: Inpatient (OMH Code 3010) - Adults							
Utilization Trended Data for 2003 through 2007							
		Strong	Unity	Via - RGH	Community Total	Roch Psych Ctr	
<b>Clients</b>	<b>2003</b>	1,534	890	665	2,872	562	
	<b>2004</b>	1,544	940	650	2,919	544	
	<b>2005</b>	1,442	887	675	2,508	505	
	<b>2006</b>	1,548	798	700	2,786	512	
	<b>2007</b>	1,576	886	613	2,814	484	
<b>Variance 2006-2007</b>		28	88	-87	28	-28	
<b>% Variance 2006-2007</b>		1.8%	11.0%	-12.4%	1.0%	-5.5%	
<b>Variance 2003-2007</b>		42	-4	-52	-58	-78	
<b>% Variance 2003-2007</b>		2.7%	-0.4%	-7.8%	-2.0%	-13.9%	
<b>Services</b>	<b>Days</b>	<b>2003</b>	22,077	14,279	9,072	45,428	84,261
		<b>2004</b>	21,890	12,750	9,583	44,223	86,010
		<b>2005</b>	21,890	12,750	9,583	44,223	86,010
		<b>2006</b>	21,722	13,313	9,247	44,282	84,576
		<b>2007</b>	22,022	14,310	7,877	44,209	83,944
<b>Variance 2006-2007</b>		300	997	-1,370	-73	-632	
<b>% Variance 2006-2007</b>		1.4%	7.5%	-14.8%	-0.2%	-0.7%	
<b>Variance 2003-2007</b>		-55	31	-1,195	-1,219	-317	
<b>% Variance 2003-2007</b>		-0.2%	0.2%	-13.2%	-2.7%	-0.4%	
<b>Average LOS (for discharges only)</b>	<b>Days</b>	<b>2003</b>	13.0	14.0	13.0	13.0	342.0
		<b>2004</b>	13.0	12.0	13.0	13.0	236.0
		<b>2005</b>	14.0	13.0	13.0	13.0	275.0
		<b>2006</b>	12.0	16.0	12.0	13.0	376.0
		<b>2007</b>	12.0	15.0	12.0	13.0	326
<b>Variance 2006-2007</b>		0	-1	0	0	-50	
<b>% Variance 2006-2007</b>		0.0%	-6.3%	0.0%	0.0%	-13.3%	
<b>Variance 2003-2007</b>		-1	1	-1	0	-16	
<b>% Variance 2003-2007</b>		-7.7%	7.1%	-7.7%	0.0%	-4.7%	

**Note:** 1. The Community Total does not include data from Rochester Psychiatric Center.

### 2007 Mental Health Program Report Series

Mental Health System: Emergency Department (OMH Codes 2680, 3130) - All Clients											
		Strong		Unity		Via - RGH		Community			
		Emergency Dept (CPEP)		Emergency Dept		Emergency Dept		Total			
		N	%	N	%	N	%	N	%		
Utilization and LOS Data : 2007 (Jan - Dec)											
		<b>Clients Served</b>		4,857	57%	2,103	25%	2,703	32%	<b>8,520</b>	100%
		<b>Service Units</b>	7,064	53%	2,968	22%	3,350	25%	<b>13,382</b>	100%	
		<b>Visits</b>		7,064	53%	2,968	22%	3,350	25%	<b>13,382</b>	100%
<b>First System Contact</b>	<b>Clients With First Contact in Program</b>		908		243		626		<b>1,777</b>		
	<b>Ethnicity</b>	<b>White</b>	704	77%	171	70%	357	57%	<b>1,232</b>	69%	
		<b>Black</b>	130	14%	41	17%	152	24%	<b>323</b>	18%	
		<b>Hispanic</b>	35	4%	15	6%	92	15%	<b>142</b>	8%	
		<b>Asian</b>	26	3%	3	1%	9	1%	<b>38</b>	2%	
		<b>Other</b>	8	1%	11	5%	12	2%	<b>31</b>	2%	
		<b>Unknown</b>	5	1%	2	1%	4	1%	<b>11</b>	1%	
Client Demographic Information : 2007 (Jan - Dec)											
		<b>Clients Served</b>		4,857		2,103		2,703		<b>8,520</b>	
<b>Age Group</b>	<b>1-7</b>	64	1%	7	0%	8	0%	<b>71</b>	1%		
	<b>8-10</b>	119	2%	8	0%	22	1%	<b>142</b>	2%		
	<b>11-12</b>	156	3%	18	1%	32	1%	<b>190</b>	2%		
	<b>13-15</b>	550	11%	96	5%	190	7%	<b>763</b>	9%		
	<b>16-17</b>	435	9%	67	3%	148	5%	<b>603</b>	7%		
	<b>18-21</b>	551	11%	185	9%	270	10%	<b>903</b>	11%		
	<b>22-35</b>	1,056	22%	593	28%	705	26%	<b>2,059</b>	24%		
	<b>36-49</b>	1,148	25%	705	34%	821	31%	<b>2,275</b>	27%		
	<b>50-64</b>	580	12%	334	16%	365	14%	<b>1,115</b>	13%		
	<b>65 and older</b>	198	4%	90	4%	142	5%	<b>399</b>	5%		
<b>Gender</b>	<b>Male</b>	2,383	49%	1,093	52%	1,339	50%	<b>4,217</b>	49%		
	<b>Female</b>	2,473	51%	1,010	48%	1,364	50%	<b>4,302</b>	50%		
	<b>Transgender</b>	1	0	0	0	0	0	<b>1</b>	0%		
<b>Clients Served</b>	<b>Ethnicity</b>	<b>White</b>	3,258	68%	1,310	62%	1,472	55%	<b>5,393</b>	63%	
		<b>Black</b>	1,159	24%	606	29%	770	28%	<b>2,149</b>	25%	
		<b>Hispanic</b>	301	6%	148	7%	395	15%	<b>752</b>	9%	
		<b>Asian</b>	71	1%	14	1%	24	1%	<b>101</b>	1%	
		<b>Other</b>	60	1%	20	1%	37	1%	<b>107</b>	1%	
		<b>Unknown</b>	8	0%	5	0%	5	0%	<b>18</b>	0%	
<b>Diagnostic Group</b>	<b>ADHD/Disruptive Behavior</b>	305	6%	46	2%	57	2%	<b>377</b>	4%		
	<b>Mood Disorders</b>	2,001	42%	929	44%	851	32%	<b>3,353</b>	39%		
	<b>Adjustment Disorders</b>	690	14%	137	7%	607	22%	<b>1,356</b>	16%		
	<b>Psychotic Disorders</b>	770	16%	408	19%	430	16%	<b>1,285</b>	15%		
	<b>Anxiety Disorders</b>	287	6%	107	5%	82	3%	<b>433</b>	5%		
	<b>Other C&amp;Y Disorders</b>	21	0%	4	0%	1	0%	<b>24</b>	0%		
	<b>Substance Related</b>	579	12%	161	8%	380	14%	<b>970</b>	11%		
	<b>Other Disorders</b>	192	4%	305	15%	23	1%	<b>477</b>	6%		
	<b>Missing/Invalid</b>	0	0%	6	0%	0	0%	<b>6</b>	0%		
	<b>No Diagnosis</b>	12	0%	0	0%	272	10%	<b>239</b>	3%		
<b>Language of Clients Served</b>	<b>Clients Served Language: English</b>		4,577		1,829		2,441				
	<b>Clients Served Language: Spanish</b>		197		88		236				
	<b>Clients Served Language: Other</b>		72		7		23				
	<b>Clients Served Language: Unknown</b>		11		179		3				
	<b>% Clients With English as Primary Language</b>		<b>94%</b>		<b>87%</b>		<b>90%</b>				

**Crisis Intervention (2680):** Crisis intervention services, applicable to adults, children and adolescents, are intended to reduce acute symptoms and restore individuals to pre-crisis levels of functioning. Examples of where these services may be provided include emergency rooms and residential settings. Examples of services are screening, assessment, stabilization, triage, and/or referral to an appropriate program or programs. **Services reported here occurred in an Emergency Department setting.**

**Crisis Intervention (3130):** This hospital-based emergency room program has the primary objective of reducing acute symptoms and restoring patients to pre-crisis levels of functioning to the extent possible. Services include provision of triage and screening, assessment, treatment, stabilization and referral or diversion to an appropriate program.

**Note:**

1. Data reported for Via-RGH include weekday ED visits that occur at the RGH site, but are handled by staff from Via-RMHC.

### 2007 Mental Health Program Report Series

Mental Health System: Emergency Department (OMH Codes 2680, 3130) - All Clients						
Utilization Trended Data for 2003 through 2007						
		Strong	Unity	Via - RGH	Community Total	
<b>Clients</b>	2003	4,194	2,271	2,277	7,757	
	2004	4,718	2,088	2,586	8,317	
	2005	4,556	2,043	2,538	8,140	
	2006	4,654	1,922	2,783	8,335	
	2007	4,857	2,103	2,703	8,520	
	<b>Variance 2006-2007</b>		203	181	-80	185
<b>% Variance 2006-2007</b>		4.4%	9.4%	-2.9%	2.2%	
<b>Variance 2003-2007</b>		663	-168	426	763	
<b>% Variance 2003-2007</b>		15.8%	-7.4%	18.7%	9.8%	
<b>Services</b>	<b>Visits</b>	2003	5,992	3,162	3,456	12,610
		2004	6,704	2,865	3,850	13,419
		2005	6,252	2,817	3,181	12,250
		2006	6,570	2,629	3,553	12,752
		2007	7,064	2,968	3,350	13,382
		<b>Variance 2006-2007</b>		494	339	-203
<b>% Variance 2006-2007</b>		7.5%	12.9%	-5.7%	4.9%	
<b>Variance 2003-2007</b>		1,072	-194	-106	772	
<b>% Variance 2003-2007</b>		17.9%	-6.1%	-3.1%	6.1%	

**Notes:** 1. Data reported for Via - RGH include weekday ED visits that occur at the RGH site, but are handled by staff from Via - RMHC. This Via - RMHC activity has been included in reports from this database since 2001.

### 2007 Mental Health Program Report Series

Mental Health System: Emergency Department (OMH Codes 2680, 3130) - Adults										
		Strong		Unity		Via - RGH		Community		
		Emergency Dept (CPEP)		Emergency Dept		Emergency Dept		Total		
		N	%	N	%	N	%	N	%	
<b>Utilization and LOS Data : 2007 (Jan - Dec)</b>										
Clients Served		3,533	52%	1,907	28%	2,303	34%	<b>6,751</b>		
Service Units	Visits	5,216	48%	2,758	25%	2,903	27%	<b>10,877</b>		
<b>First System Contact</b>	Clients With First Contact in Program		601		211		498	<b>1,310</b>		
	Ethnicity	White	464	77%	152	73%	312	62%	<b>928</b>	71%
		Black	82	14%	34	16%	99	20%	<b>215</b>	16%
		Hispanic	25	4%	13	6%	65	13%	<b>103</b>	8%
		Asian	22	4%	3	1%	9	2%	<b>34</b>	3%
		Other	5	1%	9	4%	9	2%	<b>23</b>	2%
		Unknown	3	0%	0		4	1%	<b>7</b>	1%
<b>Client Demographic Information : 2007 (Jan - Dec)</b>										
Clients Served		3,533		1,907		2,303		<b>6,751</b>		
Age Group	18-21	551	16%	185	10%	270	12%	<b>903</b>	13%	
	22-35	1,056	30%	593	31%	705	31%	<b>2,059</b>	30%	
	36-49	1,148	32%	705	36%	821	35%	<b>2,275</b>	34%	
	50-64	580	16%	334	18%	365	16%	<b>1,115</b>	17%	
	65 and older	198	6%	90	5%	142	6%	<b>399</b>	6%	
Gender	Male	1,701	48%	985	52%	1,125	49%	<b>3,300</b>	49%	
	Female	1,831	52%	922	48%	1,178	51%	<b>3,450</b>	51%	
	Unknown/Missing	1	0%	0		0		<b>1</b>	0%	
Ethnicity	White	2,405	68%	1,195	62%	1,317	57%	<b>4,346</b>	64%	
	Black	826	23%	545	29%	621	27%	<b>1,655</b>	25%	
	Hispanic	215	6%	135	7%	313	14%	<b>591</b>	9%	
	Asian	61	2%	14	1%	24	1%	<b>91</b>	1%	
	Other	21	1%	15	1%	23	1%	<b>55</b>	1%	
	Unknown	5	0%	3	0%	5	0%	<b>13</b>	0%	
Diagnostic Group	ADHD/Disruptive Behavior	31	1%	10	1%	5	0%	<b>40</b>	1%	
	Mood Disorders	1,420	41%	863	46%	776	34%	<b>2,696</b>	40%	
	Adjustment Disorders	453	13%	97	5%	429	19%	<b>922</b>	14%	
	Psychotic Disorders	712	20%	407	21%	422	18%	<b>1,225</b>	18%	
	Anxiety Disorders	205	6%	99	5%	70	3%	<b>341</b>	5%	
	Other C&Y Disorders	6	0%	3	0%	0		<b>8</b>	0%	
	Substance Related	543	15%	159	8%	370	16%	<b>927</b>	14%	
	Other Disorders	154	4%	263	14%	21	1%	<b>404</b>	6%	
	Missing/Invalid	0		6	0%	0		<b>6</b>	0%	
	No Diagnosis	9	0%	0		210	9%	<b>182</b>	3%	
Language of Clients Served	Clients Served Language: English		3,297		1,658		2,065			
	Clients Served Language: Spanish		162		87		213			
	Clients Served Language: Other		64		7		22			
	Clients Served Language: Unknown		10		155		3			
	% Clients With English as Primary Language		93%		87%		90%			

**Crisis Intervention (2680):** Crisis intervention services, applicable to adults, children and adolescents, are intended to reduce acute symptoms and restore individuals to pre-crisis levels of functioning. Examples of where these services may be provided include emergency rooms and residential settings. Examples of services are screening, assessment, stabilization, triage, and/or referral to an appropriate program or programs. **Services reported here occurred in an Emergency Department setting.**

**Crisis Intervention (3130):** This hospital-based emergency room program has the primary objective of reducing acute symptoms and restoring patients to pre-crisis levels of functioning to the extent possible. Services include provision of triage and screening, assessment, treatment, stabilization and referral or diversion to an appropriate program.

**Note:**

1. Data reported for Via-RGH include weekday ED visits that occur at the RGH site, but are handled by staff from Via-RMHC.

## 2007 Mental Health Program Report Series

Mental Health System: Emergency Department (OMH Codes 2680, 3130) - Adults						
Utilization Trended Data for 2003 through 2007						
		Strong	Unity	Via - RGH	Community Total	
<b>Clients</b>	2003	3,118	2,023	1,986	6,287	
	2004	3,399	1,838	2,172	6,509	
	2005	3,286	1,850	2,156	6,448	
	2006	3,452	1,719	2,392	6,682	
	2007	3,533	1,907	2,303	6,751	
<b>Variance 2006-2007</b>		81	188	-89	69	
<b>% Variance 2006-2007</b>		2.3%	10.9%	-3.7%	1.0%	
<b>Variance 2003-2007</b>		415	-116	317	464	
<b>% Variance 2003-2007</b>		13.3%	-5.7%	16.0%	7.4%	
<b>Services</b>	<b>Visits</b>	2003	4,449	2,885	3,090	10,424
		2004	4,806	2,585	3,327	10,718
		2005	4,484	2,600	2,743	9,827
		2006	4,858	2,411	3,094	10,363
		2007	5,216	2,758	2,903	10,877
<b>Variance 2006-2007</b>		358	347	-191	514	
<b>% Variance 2006-2007</b>		7.4%	14.4%	-6.2%	5.0%	
<b>Variance 2003-2007</b>		767	-127	-187	453	
<b>% Variance 2003-2007</b>		17.2%	-4.4%	-6.1%	4.3%	

**Notes:**

1. Data reported for Via - RGH include weekday ED visits that occur at the RGH site, but are handled by staff from Via - RMHC. This Via - RMHC activity has been included in reports from this database since 2001.
2. Service volumes for Strong's CPEP were understated in 2002.

**2007 Mental Health Program Report Series**

<b>Mental Health System: CPEP Extended Observation Beds (OMH Code 1920) - All Clients</b>				
			<b>Strong</b>	
			<b>CPEP EOB</b>	
			<b>N</b>	<b>%</b>
<b>Utilization and LOS Data : 2007 (Jan - Dec)</b>				
	<b>Operating Capacity</b>		4	
	<b>Clients Served</b>		457	
	<b>Service Units</b>	<b>Days</b>	1,399	100%
	<b>Occupancy Rate</b>		96%	
	<b>Average LOS for Discharges</b>		3	
	<b>Average LOS for Still Enrolled Clients</b>		2	
	<b>Discharges</b>		499	
<b>Client Demographic Information : 2007 (Jan - Dec)</b>				
	<b>Clients Served</b>		457	
<b>Clients Served</b>	<b>Age Group</b>	<b>8-10</b>	1	0%
		<b>11-12</b>	1	0%
		<b>13-15</b>	2	0%
		<b>16-17</b>	7	2%
		<b>18-21</b>	48	11%
		<b>22-35</b>	124	27%
		<b>36-49</b>	182	39%
		<b>50-64</b>	85	19%
		<b>65 and older</b>	7	2%
	<b>Gender</b>	<b>Male</b>	197	43%
		<b>Female</b>	260	57%
	<b>Ethnicity</b>	<b>White</b>	296	64%
		<b>Black</b>	126	28%
		<b>Hispanic</b>	22	5%
		<b>Asian</b>	9	2%
		<b>Other</b>	4	1%
	<b>Diagnostic Group</b>	<b>ADHD/Disruptive Behavior</b>	4	1%
		<b>Mood Disorders</b>	240	53%
		<b>Adjustment Disorders</b>	30	7%
		<b>Psychotic Disorders</b>	83	18%
<b>Anxiety Disorders</b>		36	8%	
<b>Other C&amp;Y Disorders</b>		1	0%	
<b>Substance Related</b>		56	12%	
	<b>Other Disorders</b>	6	1%	
	<b>No Diagnosis</b>	1	0%	
<b>Language of Clients Served</b>	<b>Clients Served Language: English</b>		433	
	<b>Clients Served Language: Spanish</b>		15	
	<b>Clients Served Language: Other</b>		8	
	<b>Clients Served Language: Unknown</b>		1	
	<b>% Clients With English as Primary Language</b>		95%	

**Extended Observation Beds (1920):** Beds operated by the Comprehensive Psychiatric Emergency Program which are located in or adjacent to the emergency room of a CPEP and are available 24 hours per day, seven days per week to provide extended assessment and evaluation as well as a safe and humane environment for up to 72 hours for those presenting to the CPEP. This program is one of four program components which, when provided together, form the OMH licensed Comprehensive Psychiatric Emergency Program (CPEP). The other program components of the CPEP are: Crisis Intervention (3130), Crisis Outreach (1680) and Crisis Residence (0910).

**2007 Mental Health Program Report Series**

<b>Mental Health System: CPEP Extended Observation Beds (OMH Code 1920) - All Clients</b>			
Utilization Trended Data for 2003 through 2007			
			<b>Strong</b>
<b>Clients</b>		<b>2003</b>	516
		<b>2004</b>	503
		<b>2005</b>	524
		<b>2006</b>	482
		<b>2007</b>	457
<b>Variance 2006-2007</b>			-25
<b>% Variance 2006-2007</b>			-5.2%
<b>Variance 2003-2007</b>			-59
<b>% Variance 2003-2007</b>			-11.4%
<b>Services</b>	<b>Days</b>	<b>2003</b>	1,548
		<b>2004</b>	1,400
		<b>2005</b>	1,550
		<b>2006</b>	1,443
		<b>2007</b>	1,399
<b>Variance 2006-2007</b>			-44
<b>% Variance 2006-2007</b>			-3.0%
<b>Variance 2003-2007</b>			-149
<b>% Variance 2003-2007</b>			-9.6%
<b>Average LOS (for discharges only)</b>	<b>Days</b>	<b>2003</b>	3.0
		<b>2004</b>	2.0
		<b>2005</b>	3.0
		<b>2006</b>	3.0
		<b>2007</b>	3.0
<b>Variance 2006-2007</b>			0.0
<b>% Variance 2006-2007</b>			0.0%
<b>Variance 2003-2007</b>			0.0
<b>% Variance 2003-2007</b>			0.0%

### 2007 Mental Health Program Report Series

Mental Health System: Crisis Residence (OMH Code 0910) - Adults								
		Roch Psych Ctr		Strong		Community		
		ALR		Crisis Residence at RPC		Total		
		N	%	N	%	N	%	
<b>Utilization and LOS Data : 2007 (Jan - Dec)</b>								
	Operating Capacity	20		4		24		
	Clients Served	303	97%	160	51%	311		
	Service Units	7,298	90%	770	10%	8,068	100%	
	Occupancy Rate	100%		53%		92%		
	Average LOS for Discharges	19		6		15		
	Average LOS for Still Enrolled Clients	70		0		70		
	Discharges	335		175		510		
<b>Client Demographic Information : 2007 (Jan - Dec)</b>								
<b>Clients Served</b>	Clients Served	303		160		311		
	<b>Age Group</b>	18-21	20	7%	10	6%	21	7%
		22-35	78	26%	38	24%	80	26%
		36-49	165	53%	92	58%	167	54%
		50-64	35	12%	18	11%	38	12%
		65 and older	5	2%	2	1%	5	2%
	<b>Gender</b>	Male	213	70%	113	71%	218	70%
		Female	90	30%	47	29%	93	30%
	<b>Ethnicity</b>	White	161	54%	74	45%	164	53%
		Black	115	38%	68	43%	120	39%
		Hispanic	22	7%	14	9%	22	7%
		Asian	3	1%	3	2%	3	1%
		Other	1	0%	1	1%	1	0%
		Unknown	1	0%			1	0%
	<b>Diagnostic Group</b>	ADHD/Disruptive Behavior	1	0%	1	1%	1	0%
		Mood Disorders	208	68%	113	69%	207	67%
		Adjustment Disorders	2	1%	3	2%	3	1%
		Psychotic Disorders	63	21%	20	13%	67	22%
		Anxiety Disorders	11	4%	10	6%	12	4%
		Substance Related	12	4%	4	3%	13	4%
		Other Disorders	6	2%	9	6%	8	3%
	<b>Language of Clients Served</b>	Clients Served Language: English	283		148			
		Clients Served Language: Spanish	18		10			
Clients Served Language: Other		2		2				
% Clients With English as Primary Language		93%		93%				

**Crisis Residence (0910):** A residential (24 hours/day) stabilization program, which provides services for acute symptom reduction and the restoration of patients to pre-crisis level of functioning. These programs are time limited for persons until they achieve stabilization (generally up to 30 days). Crisis residences serve persons experiencing rapid or sudden deterioration of social and personal conditions such that they are clinically at risk of hospitalization but

**Note:**  
 1. Strong's CPEP maintains 4 crisis beds at the Alternate Living Residence (ALR). If someone is admitted to ALR via the CPEP, the Strong mobile crisis team maintains contact with them for up to 5 days. If the individual needs to remain in ALR beyond 5 days, they are then "transferred" to the RPC rolls for the remainder of their stay. For example, if an individual is admitted to ALR through the CPEP and stays for 20 days, 5 of those days would be counted in the Strong column above; the remaining 15 days would be counted under RPC.

**2007 Mental Health Program Report Series**

<b>Mental Health System: Crisis Residence (OMH Code 0910) - Adults</b>					
Utilization Trended Data for 2003 through 2007					
		<b>Roch Psych Ctr</b>	<b>Strong</b>	<b>Community Total</b>	
<b>Clients</b>	<b>2003</b>	283	173	<b>299</b>	
	<b>2004</b>	226	124	<b>229</b>	
	<b>2005</b>	298	123	<b>229</b>	
	<b>2006</b>	302	172	<b>312</b>	
	<b>2007</b>	303	160	<b>311</b>	
	<b>Variance 2006-2007</b>		1	-12	<b>-1</b>
<b>% Variance 2006-2007</b>		0.3%	-7.0%	<b>-0.3%</b>	
<b>Variance 2003-2007</b>		77	36	<b>82</b>	
<b>% Variance 2003-2007</b>		34.1%	29.0%	<b>35.8%</b>	
<b>Services</b>	<b>Days</b>	<b>2003</b>	5,133	820	<b>5,953</b>
		<b>2004</b>	4,835	621	<b>5,456</b>
		<b>2005</b>	6,102	600	<b>5,456</b>
		<b>2006</b>	6,850	806	<b>7,656</b>
		<b>2007</b>	7,298	770	<b>8,068</b>
		<b>Variance 2006-2007</b>		448	-36
<b>% Variance 2006-2007</b>		6.5%	-4.5%	<b>5.4%</b>	
<b>Variance 2003-2007</b>		2,463	149	<b>2,612</b>	
<b>% Variance 2003-2007</b>		50.9%	24.0%	<b>47.9%</b>	

**2007 Mental Health Program Report Series**

<b>Mental Health System: Mobile Crisis (OMH Code 1680) - All Clients</b>					
			<b>Strong</b>		
			<b>Mobile Crisis Team</b>		
			<b>N</b>	<b>%</b>	
<b>Utilization and LOS Data : 2007 (Jan - Dec)</b>					
	<b>Clients Served</b>		1,811		
	<b>Service Units</b>	<b>Visits</b>	2,652	100%	
	<b>Average Units Per Client</b>		1.5		
	<b>Discharges</b>		1,987		
<b>First System Contact</b>	<b>Clients With First Contact in Program</b>		242		
	<b>Ethnicity</b>	<b>White</b>	130	53%	
		<b>Black</b>	70	29%	
		<b>Hispanic</b>	26	11%	
		<b>Asian</b>	9	4%	
	<b>Other</b>	7	3%		
<b>Client Demographic Information : 2007 (Jan - Dec)</b>					
<b>Clients Served</b>	<b>Clients Served</b>		1,811		
	<b>Age Group</b>	<b>1-7</b>	67	4%	
		<b>8-10</b>	103	6%	
		<b>11-12</b>	82	5%	
		<b>13-15</b>	217	12%	
		<b>16-17</b>	125	7%	
		<b>18-21</b>	138	8%	
		<b>22-35</b>	384	21%	
		<b>36-49</b>	428	22%	
		<b>50-64</b>	200	11%	
		<b>65 and older</b>	67	4%	
	<b>Gender</b>	<b>Male</b>	838	46%	
		<b>Female</b>	973	54%	
	<b>Ethnicity</b>	<b>White</b>	910	51%	
		<b>Black</b>	609	34%	
		<b>Hispanic</b>	206	11%	
		<b>Asian</b>	25	1%	
		<b>Other</b>	61	3%	
	<b>Diagnostic Group</b>	<b>ADHD/Disruptive Behavior</b>		156	9%
		<b>Mood Disorders</b>		921	50%
		<b>Adjustment Disorders</b>		308	17%
		<b>Psychotic Disorders</b>		233	13%
		<b>Anxiety Disorders</b>		101	6%
		<b>Other C&amp;Y Disorders</b>		15	1%
		<b>Substance Related</b>		19	1%
		<b>Other Disorders</b>		57	3%
		<b>No Diagnosis</b>		1	0%
<b>Language of Clients Served</b>	<b>Clients Served Language: English</b>		1,663		
	<b>Clients Served Language: Spanish</b>		122		
	<b>Clients Served Language: Other</b>		22		
	<b>Clients Served Language: Unknown</b>		4		
	<b>% Clients With English as Primary Language</b>		<b>92%</b>		

**Crisis Outreach (1680):** A mobile crisis intervention program which offers emergency services such as crisis intervention and/or assessment services in natural (e.g., homes), structured (e.g., residential programs), or controlled (e.g., instructional) environments.

**2007 Mental Health Program Report Series**

<b>Mental Health System: Mobile Crisis (OMH Code 1680) - All Clients</b>			
Utilization Trended Data for 2003 through 2007			
			<b>Strong</b>
<b>Clients</b>		<b>2003</b>	1,254
		<b>2004</b>	1,347
		<b>2005</b>	1,367
		<b>2006</b>	1,528
		<b>2007</b>	1,811
<b>Variance 2006-2007</b>			283
<b>% Variance 2006-2007</b>			18.5%
<b>Variance 2003-2007</b>			557
<b>% Variance 2003-2007</b>			44.4%
<b>Services</b>	<b>Visits</b>	<b>2003</b>	2,100
		<b>2004</b>	2,064
		<b>2005</b>	1,713
		<b>2006</b>	1,722
		<b>2007</b>	2,652
<b>Variance 2006-2007</b>			930
<b>% Variance 2006-2007</b>			54.0%
<b>Variance 2003-2007</b>			552
<b>% Variance 2003-2007</b>			26.3%

### 2007 Mental Health Program Report Series

Mental Health System: Mobile Crisis (OMH Code 1680) - Adults				
		<b>Strong</b>		
		<b>Mobile Crisis Team - Adults</b>		
		<b>N</b>	<b>%</b>	
<b>Utilization and LOS Data : 2007 (Jan - Dec)</b>				
	<b>Clients Served</b>	1,217		
	<b>Service Units</b>	1,954	100%	
	<b>Visits</b>			
	<b>Average Units Per Client</b>	1.6		
	<b>Discharges</b>	1,347		
<b>First System Contact</b>	<b>Clients With First Contact in Program</b>		120	
	<b>Ethnicity</b>	<b>White</b>	68	56%
		<b>Black</b>	32	27%
		<b>Hispanic</b>	13	11%
		<b>Asian</b>	6	5%
	<b>Other</b>	1	1%	
<b>Client Demographic Information : 2007 (Jan - Dec)</b>				
<b>Clients Served</b>	<b>Clients Served</b>		1,217	
	<b>Age Group</b>	<b>18-21</b>	138	11%
		<b>22-35</b>	384	32%
		<b>36-49</b>	428	35%
		<b>50-64</b>	200	16%
		<b>65 and older</b>	67	6%
	<b>Gender</b>	<b>Male</b>	500	41%
		<b>Female</b>	717	59%
	<b>Ethnicity</b>	<b>White</b>	631	52%
		<b>Black</b>	428	35%
		<b>Hispanic</b>	121	10%
		<b>Asian</b>	17	1%
		<b>Other</b>	20	2%
	<b>Diagnostic Group</b>	<b>ADHD/Disruptive Behavior</b>	7	1%
		<b>Mood Disorders</b>	714	58%
		<b>Adjustment Disorders</b>	156	13%
		<b>Psychotic Disorders</b>	221	18%
		<b>Anxiety Disorders</b>	68	6%
		<b>Substance Related</b>	16	1%
		<b>Other C&amp;Y Disorders</b>	2	0%
<b>Other Disorders</b>		32	3%	
	<b>No Diagnosis</b>	1	0%	
<b>Language of Clients Served</b>	<b>Clients Served Language: English</b>		1,107	
	<b>Clients Served Language: Spanish</b>		89	
	<b>Clients Served Language: Other</b>		18	
	<b>Clients Served Language: Unknown</b>		0	
	<b>% Clients With English as Primary Language</b>		<b>91%</b>	

**Crisis Outreach (1680):** A mobile crisis intervention program which offers emergency services such as crisis intervention and/or assessment services in natural (e.g., homes), structured (e.g., residential programs), or controlled (e.g., instructional) environments.

**2007 Mental Health Program Report Series**

<b>Mental Health System: Mobile Crisis (OMH Code 1680) - Adults</b>			
<b>Utilization Trended Data for 2003 through 2007</b>			
		<b>Strong</b>	
<b>Clients</b>	<b>2003</b>	885	
	<b>2004</b>	847	
	<b>2005</b>	796	
	<b>2006</b>	1022	
	<b>2007</b>	1,217	
<b>Variance 2006-2007</b>		195	
<b>% Variance 2006-2007</b>		19.1%	
<b>Variance 2003-2007</b>		332	
<b>% Variance 2003-2007</b>		37.5%	
<b>Services</b>	<b>Visits</b>	<b>2003</b>	1,619
		<b>2004</b>	1,442
		<b>2005</b>	1,173
		<b>2006</b>	1,782
		<b>2007</b>	1,954
<b>Variance 2006-2007</b>		172	
<b>% Variance 2006-2007</b>		9.7%	
<b>Variance 2003-2007</b>		335	
<b>% Variance 2003-2007</b>		20.7%	

### 2007 Mental Health Program Report Series

Mental Health System: Partial Hospitalization (OMH Code 2200) - Adults												
		Roch Rehab		Strong		Unity		Via - RGH		Community		
		Partial Hospitalization		PHP Adult		Genesee St PHP		GMHC		Total		
		N	%	N	%	N	%	N	%	N	%	
Utilization and LOS Data : 2007 (Jan - Dec)												
		<b>Operating Capacity</b>	20		43		39		38		140	
		<b>Clients Served</b>	47	2%	797	38%	478	23%	511	24%	1,781	100%
		<b>Service Units</b>	2,773	3%	35,440	43%	28,462	35%	15,097	19%	81,772	100%
		<b>Average Units Per Client</b>	59		44		60		30		46	
		<b>Average LOS for Discharges</b>	18		17		17		11		16	
		<b>Average LOS for Still Enrolled Clients</b>	77		29		26		23		29	
		<b>Discharges</b>	52		812		511		532		1,907	
First System Contact	<b>Clients With First Contact in Program</b>		7		190		160		39		358	
	Ethnicity	<b>White</b>	6	86%	171	88%	102	85%	27	69%	306	85%
		<b>Black</b>	1	14%	11	6%	9	7%	9	23%	30	8%
		<b>Hispanic</b>	0		3	2%	4	3%	0		7	2%
		<b>Asian</b>	0		1	1%	1	1%	2	5%	4	1%
		<b>Other</b>	0		1	1%	3	2%	1	3%	5	1%
		<b>Unknown</b>	0		3	2%	3	2%	0		6	2%
Client Demographic Information : 2007 (Jan - Dec)												
Clients Served	<b>Clients Served</b>		47		797		478		511		1,781	
	Age	<b>11-12</b>	0		0		1	0%	0		1	0%
		<b>13-15</b>	0		0		20	4%	0		19	1%
		<b>16-17</b>	0		0		21	4%	0		20	1%
		<b>18-21</b>	0		87	11%	52	11%	33	6%	166	9%
		<b>22-35</b>	0		280	35%	163	34%	179	35%	601	34%
		<b>36-49</b>	0		302	38%	167	35%	206	40%	658	37%
		<b>50-64</b>	5	11%	118	15%	51	11%	85	17%	256	14%
		<b>65 and older</b>	42	89%	10	1%	3	1%	8	2%	60	3%
	Gender	<b>Male</b>	14	30%	296	37%	111	23%	180	35%	587	33%
		<b>Female</b>	33	70%	501	63%	367	77%	331	65%	1,194	67%
	Ethnicity	<b>White</b>	43	91%	636	79%	332	69%	299	59%	1,271	71%
		<b>Black</b>	4	9%	123	15%	105	22%	140	27%	361	20%
		<b>Hispanic</b>	0		26	3%	29	6%	62	12%	115	6%
		<b>Asian</b>	0		4	1%	3	1%	7	1%	14	1%
		<b>Other</b>	0		4	1%	6	1%	3	1%	13	1%
		<b>Unknown</b>	0		4	1%	3	1%	0		7	0%
	Diagnostic Group	<b>ADHD/Disruptive Behavior</b>	0		1	0%	1	0%	2	0	4	0%
		<b>Mood Disorders</b>	40	85%	666	83%	273	58%	377	74%	1,316	74%
		<b>Adjustment Disorders</b>	0		4	1%	2	0%	20	4%	26	1%
		<b>Psychotic Disorders</b>	5	11%	40	5%	38	8%	78	15%	157	9%
		<b>Anxiety Disorders</b>	0		23	3%	30	6%	20	4%	72	4%
		<b>Substance Related</b>	0		57	7%	2	0%	8	2%	65	4%
<b>Other Disorders</b>		0		6	1%	132	28%	4	1%	137	8%	
<b>Missing/Invalid</b>		2	4%	0		0		2	0%	4	0%	
Language of Clients Served	<b>Clients Served Language: English</b>		47		778		449		461			
	<b>Clients Served Language: Spanish</b>		0		14		18		46			
	<b>Clients Served Language: Other</b>		0		3		2		4			
	<b>Clients Served Language: Unknown</b>		0		2		9		0			
	<b>% Clients With English as Primary Language</b>		100%		98%		94%		90%			

**Partial Hospitalization (2200):** A partial hospitalization program shall provide active treatment designed to stabilize and ameliorate acute symptoms, to serve as an alternative to inpatient hospitalization, or to reduce the length of a hospital stay within a medically supervised program. A partial hospitalization program shall provide the following services: assessment and treatment planning, health screening and referral, symptom management, medication therapy, medication education, verbal therapy, case management, psychiatric rehabilitation readiness determination and referral, crisis intervention services, activity therapy, discharge planning and clinical support services.

**Note:**

1. Data are included for 42 clients served at Unity who were under 18 years of age.

## 2007 Mental Health Program Report Series

Mental Health System: Partial Hospitalization (OMH Code 2200) - Adults							
Utilization Trended Data for 2003 through 2007							
		Roch Rehab	Strong	Unity	Via - RGH (GMHC)	Community Total	
<b>Clients</b>	2003	50	663	867	370	1,896	
	2004	63	666	854	368	1,916	
	2005	47	653	806	335	1,803	
	2006	53	689	669	401	1,773	
	2007	47	797	478	511	1,781	
<b>Variance 2006-2007</b>		-6	108	-191	110	8	
<b>% Variance 2006-2007</b>		-11.3%	15.7%	-28.6%	27.4%	0.5%	
<b>Variance 2003-2007</b>		-3	134	-389	141	-115	
<b>% Variance 2003-2007</b>		-6.0%	20.2%	-44.9%	38.1%	-6.1%	
<b>Services</b>	<b>Hours</b>	2003	2,478	41,266	41,345	18,471	103,560
		2004	4,265	42,918	40,335	14,851	102,369
		2005	4,304	35,922	38,956	12,889	92,071
		2006	3,898	34,893	35,576	14,798	89,165
		2007	2,773	35,440	28,462	15,097	81,772
<b>Variance 2006-2007</b>		-1,125	547	-7,114	299	-7,393	
<b>% Variance 2006-2007</b>		-28.9%	1.6%	-20.0%	2.0%	-8.3%	
<b>Variance 2003-2007</b>		295	-5,826	-12,883	-3,374	-21,788	
<b>% Variance 2003-2007</b>		11.9%	-14.1%	-31.2%	-18.3%	-21.0%	
<b>Average Services per Client</b>	<b>Hours</b>	2003	50	62	48	50	55
		2004	68	64	48	40	54
		2005	92	55	48	38	49
		2006	74	51	53	37	50
		2007	59	44	59	30	46

**Note:** 1. The number of slots in Strong's Adult Partial Hospitalization program was decreased from 50 to 43 in 2005.

### 2007 Mental Health Program Report Series

Mental Health System: Clinic (OMH Code 2100) - All Clients																								
		Catholic Fam Ctr		Crestwood		Roch Rehab		Strong		Strong		Unity		Unity		Unity		Via - RGH		Via - RMHC		COMMUNITY		
		Mental Health Clinic		Scottsville Clinic		Clinic Treatment		SMH Clinic		Strong Ties Clinic		EBHC MH Clinic		Genesee St. Clinic		Greece MH Clinic		GMHC Clinic		RMHC Clinic		TOTAL		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
<b>Utilization and LOS Data : 2007 (Jan - Dec)</b>																								
<b>Clients Served</b>		522	2%	490	2%	896	4%	5,033	21%	1,034	4%	3,236	13%	4,076	17%	3,539	14%	2,918	12%	3,894	16%	<b>24,498</b>		
<b>Service Units</b>		5,361	2%	5,451	2%	12,787	5%	43,982	17%	16,241	6%	33,024	13%	38,504	15%	28,595	11%	29,383	12%	38,320	15%	<b>251,648</b>		
<b>Service Type</b>		5,361		5,451		12,741		43,785		15,496		31,537		37,887		28,595		27,591		36,816		<b>245,260</b>		
Visits		0		0		0		0		0		0		0		0		0		33		<b>33</b>		
Home Visits		0		0		46		197		745		1,487		617		0		1,792		1,471		<b>6,355</b>		
Case Management Visits		0		0		14		9		16		10		9		8		10		10		<b>10</b>		
<b>Average Units Per Client</b>		10		11		14		9		16		10		9		8		10		10		<b>10</b>		
<b>Average LOS for Discharges</b>		581		213		396		244		350		290		370		294		398		496		<b>338</b>		
<b>Average LOS for Still Enrolled Clients</b>		1,232		333		936		686		1,933		1,027		951		814		1,282		1,489		<b>1,076</b>		
<b>Discharges</b>		155		220		414		1,888		88		1,308		1,521		1,503		1,049		1,004		<b>9,150</b>		
<b>Clients With First Contact in Program</b>		75		132		136		1,235		6		382		550		668		394		595		<b>4,173</b>		
<b>First System Contact</b>	<b>Ethnicity</b>	White	30	39%	90	68%	80	59%	871	70%	4	66%	115	30%	160	29%	557	83%	179	46%	234	39%	<b>2,320</b>	56%
		Black	29	39%	26	20%	39	29%	192	16%	1	17%	178	47%	251	45%	55	8%	141	36%	133	22%	<b>1,045</b>	25%
		Hispanic	12	16%	7	5%	12	9%	64	5%	0		40	10%	65	12%	31	5%	57	14%	176	30%	<b>464</b>	11%
		Asian	0		1	1%	3	2%	19	2%	1	17%	4	1%	3	1%	4	1%	3	1%	5	1%	<b>43</b>	1%
		Other	2	3%	8	6%	2	1%	10	1%	0		10	3%	40	7%	10	1%	13	3%	27	5%	<b>122</b>	3%
		Unknown	2	3%	0		0		79	6%	0		35	9%	31	6%	11	2%	1	0%	20	3%	<b>179</b>	4%
<b>Client Demographic Information : 2007 (Jan - Dec)</b>																								
<b>Clients Served</b>		522		490		896		5,033		1,034		3,236		4,076		3,539		2,918		3,894		<b>24,498</b>		
<b>Age Group</b>	1-7	3	1%	81	17%	0		246	5%	0		8	0%	132	3%	134	4%	75	3%	115	3%	<b>780</b>	3%	
	8-10	19	4%	96	20%	0		242	5%	0		24	1%	195	5%	136	4%	111	4%	162	4%	<b>954</b>	4%	
	11-12	17	3%	72	15%	0		173	3%	0		28	1%	144	4%	143	4%	88	3%	131	3%	<b>768</b>	3%	
	13-15	17	3%	146	28%	0		248	5%	0		55	2%	313	8%	304	9%	197	7%	313	8%	<b>1,512</b>	6%	
	16-17	16	3%	76	16%	0		160	3%	0		43	1%	195	5%	242	7%	130	4%	190	5%	<b>1,011</b>	4%	
	18-21	33	6%	18	4%	38	4%	212	4%	26	3%	219	7%	255	6%	252	7%	161	6%	142	4%	<b>1,303</b>	5%	
	22-35	112	21%	1	0%	267	30%	1,008	20%	249	24%	912	28%	846	21%	749	21%	567	19%	568	15%	<b>4,980</b>	20%	
	36-49	199	38%	0		374	42%	1,171	24%	395	38%	1,210	37%	1,225	29%	856	23%	897	30%	909	23%	<b>6,867</b>	28%	
	50-64	82	16%	0		183	20%	821	16%	315	30%	652	20%	668	16%	590	17%	603	21%	887	23%	<b>4,608</b>	19%	
	65 and older	24	5%	0		34	4%	752	15%	49	5%	85	3%	103	3%	133	4%	89	3%	477	12%	<b>1,715</b>	7%	
<b>Gender</b>	Male	201	39%	273	56%	585	65%	1,909	38%	562	54%	1,794	55%	1,646	40%	1,531	43%	1,311	45%	1,579	41%	<b>10,851</b>	44%	
	Female	321	61%	217	44%	311	35%	3,124	62%	472	46%	1,442	45%	2,430	60%	2,007	57%	1,607	55%	2,314	59%	<b>13,645</b>	56%	
	Transgender	0		0		0		0		0		0		0		1	0%	0		0		<b>1</b>	0%	
	Unknown/Missing	0		0		0		0		0		0		0		0		0		0		<b>1</b>	0%	
<b>Clients Served</b>	<b>Ethnicity</b>	White	227	43%	278	57%	598	67%	3,546	71%	669	65%	1,393	43%	1,516	37%	3,023	85%	1,599	55%	1,948	50%	<b>14,127</b>	58%
		Black	224	43%	122	25%	216	24%	877	17%	315	30%	1,281	40%	1,753	43%	317	9%	975	33%	847	22%	<b>6,613</b>	27%
		Hispanic	57	11%	48	10%	62	7%	399	8%	26	3%	452	14%	578	14%	124	4%	261	9%	950	24%	<b>2,834</b>	12%
		Asian	2	0%	2	0%	10	1%	51	1%	12	1%	11	0%	22	1%	18	1%	21	1%	22	1%	<b>165</b>	1%
		Other	9	2%	40	8%	10	1%	46	1%	9	1%	37	1%	153	4%	43	1%	51	2%	78	2%	<b>454</b>	2%
		Unknown	3	1%	0		0		114	2%	3	0%	62	2%	54	1%	14	0%	11	0%	48	1%	<b>304</b>	1%
		Missing	0		0		0		0		0		0		0		0		0		1	0%	<b>1</b>	0%
<b>Diagnostic Group</b>	ADHD/Disruptive Behavior	46	9%	144	29%	2	0%	275	5%	1	0%	245	8%	457	11%	334	9%	187	6%	179	5%	<b>1,801</b>	7%	
	Mood Disorders	269	50%	111	23%	432	49%	2,737	54%	373	36%	1,277	39%	1,929	48%	1,756	53%	1,524	54%	1,502	38%	<b>11,369</b>	46%	
	Adjustment Disorders	104	20%	158	34%	335	37%	570	11%	2	0%	462	14%	388	10%	543	15%	481	16%	459	12%	<b>3,370</b>	14%	
	Psychotic Disorders	34	7%	2	0%	23	3%	244	5%	649	64%	448	14%	377	9%	229	6%	398	14%	615	16%	<b>2,854</b>	12%	
	Anxiety Disorders	56	11%	61	12%	8	1%	581	12%	4	0%	362	11%	521	13%	441	12%	271	9%	423	11%	<b>2,618</b>	11%	
	Other C&Y Disorders	0		0		0		41	1%	0		1	0%	4	0%	17	0%	2	0%	0		<b>63</b>	0%	
	Substance Related	1	0%	1	0%	3	0%	50	1%	0		20	1%	9	0%	13	0%	10	0%	9	0%	<b>112</b>	0%	
	Other Disorders	9	2%	7	1%	2	0%	530	11%	3	0%	380	12%	382	9%	185	5%	21	1%	15	0%	<b>1,450</b>	6%	
	Missing/Invalid	3	1%	1	0%	91	10%	3	0%	1	0%	36	1%	8	0%	17	0%	11	0%	0		<b>168</b>	1%	
No Diagnosis	0		5	1%	0		2	0%	1	0%	5	0%	1	0%	4	0%	13	0%	692	18%	<b>693</b>	3%		
<b>Language of Clients Served</b>	Clients Served Language: English	475		486		875		4,384		959		2,842		3,312		3,322		2,747		3,114				
	Clients Served Language: Spanish	40		4		19		272		19		298		440		49		101		656				
	Clients Served Language: Other	6		0		2		168		19		17		133		10		20		46				
	Clients Served Language: Unknown	1		0		0		209		37		79		189		158		50		78				
	% Clients With English as Primary Language	91%		99%		98%		87%		93%		88%		81%		94%		94%		80%				

**Clinic Treatment (2100):** A clinic treatment program shall provide treatment designed to reduce symptoms, to improve patient functioning and to provide ongoing support. A clinic treatment program shall provide the following services: assessment and treatment planning, health screening and referral, discharge planning, verbal therapy, medication therapy, medication education, symptom management and psychiatric rehabilitation readiness determination. The following additional services may also be provided: case management, crisis intervention services and clinical support services.

### 2007 Mental Health Program Report Series

Mental Health System: Clinic (OMH Code 2100) - All Clients									
Utilization Trended Data for 2003 through 2007									
		CFC/Family Service	Crestwood	Roch Rehab	Strong	Unity	Via-RGH (GMHC Site)	Via-RMHC	Community Total
<b>Clients</b>	2003	530	423	1,039	5,029	12,919	2,518	4,184	26,814
	2004	494	453	960	5,224	13,142	2,966	4,236	26,693
	2005	459	496	969	5,548	12,941	2,821	4,215	26,588
	2006	480	527	851	6,053	11,311	2,883	4,038	25,320
	2007	522	490	896	5,942	10,594	2,918	3,894	24,498
	<b>Variance 2006-2007</b>		21	31	-118	505	-1,630	62	-177
<b>% Variance 2006-2007</b>		4.6%	6.3%	-12.2%	9.1%	-12.6%	2.2%	-4.2%	-3.2%
<b>Variance 2003-2007</b>		-103	-15	-318	1,059	-629	496	158	-2,316
<b>% Variance 2003-2007</b>		-17.7%	-2.8%	-27.2%	21.2%	-5.3%	20.8%	4.1%	-8.6%
<b>Services</b>	2003	4,439	5,869	16,856	57,841	111,256	23,530	33,203	257,821
	2004	4,315	6,996	16,814	57,188	119,254	26,484	34,335	265,386
	2005	4,212	6,410	14,827	57,436	125,793	25,310	34,403	264,739
	2006	4,883	6,529	12,797	61,138	106,058	24,949	35,232	258,401
	2007	5,361	5,451	12,741	59,281	98,019	27,591	36,849	245,293
	<b>Variance 2006-2007</b>		671	119	-2,030	3,702	-19,735	-361	829
<b>% Variance 2006-2007</b>		15.9%	1.9%	-13.7%	6.4%	-15.7%	-1.4%	2.4%	-5.1%
<b>Variance 2003-2007</b>		609	-4,137	-2,567	2,374	1,890	2,808	5,750	-12,528
<b>% Variance 2003-2007</b>		14.2%	-38.8%	-16.7%	4.0%	1.8%	12.7%	19.5%	-4.9%
<b>Average Services per Client</b>	2003	8	14	16	12	9	9	8	10
	2004	9	15	18	10	10	9	8	10
	2005	9	13	15	11	8	9	9	10
	2006	10	12	15	10	9	9	9	10
	2007	10	11	14	10	9	10	10	10
			8	14	16	12	9	9	8

**Notes:**

1. Totals for Crestwood include clients age 18 and older. The Crestwood Clinic sites at Mt. Hope and Honeoye Falls were closed in 2003.
2. Beginning in 2005, Clinic services reported to BHCD included CSS Case Management. The services reported in this chart exclude case management visits.
3. Park Ridge / Unity's Brockport Clinic closed 12/23/05.
4. Park Ridge - Unity's Prince Street Clinic closed 7/31/06.

### 2007 Mental Health Program Report Series

Mental Health System: Clinic Treatment (OMH Code 2100) - Adults																						
		Catholic Fam Ctr		Roch Rehab		Strong		Strong Ties Clinic		Unity		Unity		Unity		Via - RGH		Via - RMHC		COMMUNITY		
		MH Clinic		Clinic Treatment		SMH Clinic		Strong Ties Clinic		EBHC Clinic		Genesee Street		Greece Clinic		GMHC Site		RMHC Clinic		TOTAL		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
Utilization and LOS Data : 2007 (Jan - Dec)																						
	<b>Clients Served</b>	450	2%	896	5%	3,964	20%	1,034	5%	3,078	16%	3,097	16%	2,580	13%	2,317	12%	2,983	15%	<b>19,454</b>		
	<b>Service Units</b>	4,737	2%	12,787	6%	33,462	16%	16,241	8%	31,790	15%	31,036	15%	21,875	11%	24,813	12%	30,273	15%	<b>207,014</b>		
	<b>Service Type</b>	Visits	4,737		12,741		33,265		15,496		30,303		30,420		21,875		23,021		28,802		<b>200,660</b>	
		Home Visits	0		0		0		0		0		0		0		0		1		<b>1</b>	
		Case Management Visits	0		46		197		745		1,487		616		0		1,792		1,470		<b>6,353</b>	
	<b>Average Units Per Client</b>	11		14		8		16		10		10		8		11		10		<b>11</b>		
	<b>Average LOS for Discharges</b>	590		396		250		350		287		417		304		435		581		<b>357</b>		
	<b>Average LOS for Still Enrolled Clients</b>	1,320		936		764		1,933		1,041		1,066		891		1,450		1,719		<b>1,209</b>		
	<b>Discharges</b>	140		414		1,622		88		1,202		1,046		997		760		644		<b>6,913</b>		
	<b>Clients With First Contact in Program</b>	59		136		827		6		345		304		379		223		296		<b>2,575</b>		
<b>First System Contact</b>	<b>Ethnicity</b>	White	28	47%	80	59%	626	75%	4	66%	101	29%	121	39%	333	89%	124	55%	142	48%	1,559	61%
		Black	17	29%	39	29%	129	16%	1	17%	167	48%	112	37%	20	5%	64	29%	53	18%	602	23%
		Hispanic	11	19%	12	9%	40	5%	0		38	11%	35	12%	13	3%	29	13%	82	28%	260	10%
		Asian	0		3	2%	15	2%	1	17%	2	1%	1	0%	3	1%	0		4	1%	29	1%
		Other	2	3%	2	1%	7	1%	0		6	2%	20	7%	5	1%	6	3%	10	3%	58	2%
		Unknown	1	2%	0		10	1%	0		31	9%	15	5%	5	1%	0		5	2%	67	3%
Client Demographic Information : 2007 (Jan - Dec)																						
<b>Clients Served</b>	<b>Clients Served</b>	450		896		3,964		1,034		3,078		3,097		2,580		2,317		2,983		<b>19,454</b>		
	<b>Age Group</b>	18-21	33	7%	38	4%	212	5%	26	3%	219	7%	255	8%	252	10%	161	7%	142	5%	<b>1,285</b> 7%	
		22-35	112	25%	267	30%	1,008	25%	249	24%	912	30%	846	27%	749	29%	567	24%	568	19%	<b>4,979</b> 26%	
		36-49	199	45%	374	42%	1,171	30%	395	38%	1,210	39%	1,225	40%	856	33%	897	39%	909	30%	<b>6,867</b> 35%	
		50-64	82	18%	183	20%	821	21%	315	30%	652	21%	668	22%	590	23%	603	26%	887	30%	<b>4,608</b> 24%	
		65 and older	24	5%	34	4%	752	19%	49	5%	85	3%	103	3%	133	5%	89	4%	477	16%	<b>1,715</b> 9%	
	<b>Gender</b>	Male	170	38%	585	65%	1,295	33%	562	54%	1,669	54%	1,085	35%	1,000	39%	961	41%	1,060	36%	<b>7,966</b> 41%	
		Female	280	62%	311	35%	2,669	67%	472	46%	1,409	46%	2,012	65%	1,579	61%	1,356	59%	1,922	64%	<b>11,486</b> 59%	
		Transgender	0		0		0		0		0		0		1		0		0		<b>1</b> 0%	
		Unknown/Missing	0		0		0		0		0		0		0		0		1	0%	<b>1</b> 0%	
	<b>Ethnicity</b>	White	207	47%	598	67%	2,839	72%	669	65%	1,344	43%	1,286	41%	2,240	87%	1,371	59%	1,598	53%	<b>11,572</b> 59%	
		Black	179	40%	216	24%	690	17%	315	30%	1,221	40%	1,206	39%	207	8%	711	31%	615	21%	<b>5,110</b> 26%	
		Hispanic	55	12%	62	7%	344	9%	26	0.03	425	14%	447	14%	86	3%	191	8%	689	23%	<b>2,229</b> 11%	
		Asian	2	0%	10	1%	41	1%	12	1%	9	0%	18	1%	17	1%	16	1%	18	1%	<b>137</b> 1%	
		Other	5	1%	10	1%	31	1%	9	1%	27	1%	109	4%	23	1%	22	1%	37	1%	<b>262</b> 1%	
		Unknown	2	0%	0		19	0%	3	0%	52	2%	31	1%	7	0%	6	0%	25	1%	<b>143</b> 1%	
	<b>Diagnostic Group</b>	ADHD/Disruptive Behavior	16	4%	2	0%	28	1%	1	0%	164	5%	48	2%	47	2%	23	1%	31	1%	<b>349</b> 2%	
		Mood Disorders	256	56%	432	49%	2,496	63%	373	36%	1,259	41%	1,790	58%	1,492	58%	1,349	58%	1,384	47%	<b>10,334</b> 53%	
		Adjustment Disorders	81	18%	335	37%	409	10%	2	0%	426	14%	120	4%	257	10%	260	11%	244	8%	<b>2,047</b> 11%	
		Psychotic Disorders	34	8%	23	3%	240	6%	649	64%	446	14%	369	12%	224	9%	393	17%	607	20%	<b>2,821</b> 15%	
		Anxiety Disorders	51	11%	8	1%	465	12%	4	0%	355	12%	437	14%	359	14%	244	11%	350	12%	<b>2,173</b> 11%	
		Other C&Y Disorders	0		0		3	0%	0		0		0		8	0%	1	0%	0		<b>12</b> 0%	
		Substance Related	1	0%	3	0%	47	1%	0		19	1%	7	0%	10	0%	10	0%	8	0%	<b>101</b> 1%	
		Other Disorders	8	2%	2	0%	272	7%	3	0%	372	12%	319	10%	164	6%	17	1%	13	0%	<b>1,105</b> 6%	
		Missing/Invalid	3	1%	91	10%	3	0%	1	0%	33	1%	6	0%	16	1%	8	0%	0		<b>158</b> 1%	
		No Diagnosis	0		0		1	0%	1	0%	4	0%	1	0%	3	0%	12	1%	346	12%	<b>354</b> 2%	
		<b>Language of Clients Served</b>	Clients Served Language: English	407		875		3,395		959		2,708		2,432		2,409		2,161		2,353		
	Clients Served Language: Spanish		39		19		266		19		281		381		39		89		551			
Clients Served Language: Other	3			2		165		19		17		126		10		18		41				
Clients Served Language: Unknown	1			0		138		37		72		156		122		49		38				
% Clients With English as Primary Language	90%			98%		86%		93%		88%		79%		93%		93%		79%				

**Clinic Treatment (2100):** A clinic treatment program shall provide treatment designed to reduce symptoms, to improve patient functioning and to provide ongoing support. A clinic treatment program shall provide the following services: assessment and treatment planning, health screening and referral, discharge planning, verbal therapy, medication therapy, medication management and psychiatric rehabilitation readiness determination. The following additional services may also be provided: case management, crisis intervention services and clinical support services

**Note:**  
 1. In calculating the average LOS (or duration of care episode), adjustments have been made to account for screening visits. In instances where the client was admitted to the program under "screening", then discharged, then subsequently admitted to the program within 30 days, the admission date for the screening visit is used to calculate the duration of the treatment episode.

### 2007 Mental Health Program Report Series

Mental Health System: Clinic Treatment (OMH Code 2100) - Adults								
Utilization Trended Data for 2003 through 2007								
		CFC/Family Service	Roch Rehab	Strong	Unity	Via-RGH (GMHC Site)	Via-RMHC	Community Total
<b>Clients</b>	2003	398	1,035	4,243	9,826	1,949	3,244	21,010
	2004	381	960	4,385	10,233	2,181	3,266	20,620
	2005	363	969	4,593	10,015	2,055	3,196	20,554
	2006	400	851	4,922	8,917	2,252	3,044	19,765
	2007	450	896	4,873	8,547	2,317	2,983	19,454
<b>Variance 2006-2007</b>		50	45	-49	-370	65	-61	-311
<b>% Variance 2006-2007</b>		12.5%	5.3%	-1.0%	-4.1%	2.9%	-2.0%	-1.6%
<b>Variance 2003-2007</b>		52	-139	630	-1,279	368	-261	-1,556
<b>% Variance 2003-2007</b>		13.1%	-13.4%	14.8%	-13.0%	18.9%	-8.0%	-7.4%
<b>Services</b>	2003	3,434	16,796	48,683	87,360	18,658	26,149	205,520
	2004	3,507	16,814	49,351	94,644	20,496	26,193	211,005
	2005	3,618	14,827	47,890	98,603	19,233	26,838	211,009
	2006	4,281	12,797	50,156	87,119	20,497	27,730	202,580
	2007	4,737	12,741	48,761	82,598	23,021	28,803	200,661
<b>Variance 2006-2007</b>		456	-56	-1,395	-4,521	2,524	1,073	-1,919
<b>% Variance 2006-2007</b>		10.7%	-0.4%	-2.8%	-5.2%	12.3%	3.9%	-0.9%
<b>Variance 2003-2007</b>		1,303	-4,055	78	-4,762	4,363	2,654	-4,859
<b>% Variance 2003-2007</b>		37.9%	-24.1%	0.2%	-5.5%	23.4%	10.1%	-2.4%
<b>Average Services per Client</b>	2003	9	16	11	9	10	8	10
	2004	9	18	10	10	9	8	10
	2005	10	15	11	9	9	9	10
	2006	11	15	10	10	10	10	11
	2007	11	14	10	10	10	10	11

**Notes:**

1. Beginning in 2005, Clinic services reported to BHCD included CSS Case Management. The services reported in this chart exclude case management visits.
2. Park Ridge / Unity's Brockport Clinic closed 12/23/05.
3. Park Ridge - Unity's Prince Street Clinic closed 7/31/06.

### 2007 Mental Health Program Report Series

Mental Health System: IPRT (OMH Code 2320) - Adults												
		Catholic Fam Ctr		Roch Rehab		Unity		Via - RMHC		Community		
		IPRT		IPRT (Ventures)		EBHC Site - IPRT		IPRT		TOTAL		
		N	%	N	%	N	%	N	%	N	%	
<b>Utilization and LOS Data : 2007 (Jan - Dec)</b>												
Operating Capacity		20		20		22		20		82		
Clients Served		156	25%	212	33%	105	17%	167	26%	634		
Service Units		21,760	22%	41,050	41%	20,326	20%	16,659	17%	99,795		
Average Units Per Client		140		194		194		100		157		
Average LOS for Discharges		688		339		250		350		415		
Average LOS for Still Enrolled Clients		919		484		319		291		494		
Discharges		84		113		58		72		327		
<b>First System Contact</b>	Clients With First Contact in Program		3		6		3		5		17	
	Ethnicity	White	1	34%	4	66%	3	100%	5	100%	13	76%
		Black	1	33%	1	17%	0		0		2	12%
		Hispanic	1	33%	1	17%	0		0		2	12%
<b>Client Demographic Information : 2007 (Jan - Dec)</b>												
<b>Clients Served</b>	Clients Served		156		212		105		167		634	
	Age Group	18-21	13	8%	6	3%	4	4%	4	2%	27	4%
		22-35	29	19%	73	34%	31	30%	49	29%	180	28%
		36-49	78	50%	84	40%	45	42%	79	48%	282	44%
		50-64	36	23%	49	23%	24	23%	35	21%	144	23%
		65 and older	0		0		1	1%	0		1	0%
	Gender	Male	42	27%	77	36%	38	36%	67	40%	221	35%
		Female	114	73%	135	64%	67	64%	100	60%	413	65%
	Ethnicity	White	103	65%	168	79%	54	51%	97	58%	418	66%
		Black	40	26%	33	16%	40	38%	47	28%	158	25%
		Hispanic	12	8%	8	4%	9	9%	18	11%	47	7%
		Asian	0		0		1	1%	3	2%	4	1%
		Other	1	1%	3	1%	1	1%	2	1%	7	1%
	Diagnostic Group	ADHD/Disruptive Behavior	1	1%	0		2	2%	0		3	0%
		Mood Disorders	106	68%	141	67%	50	47%	83	49%	376	59%
		Adjustment Disorders	2	1%	1	0%	4	4%	7	4%	14	2%
		Psychotic Disorders	24	15%	54	25%	25	24%	28	17%	130	21%
		Anxiety Disorders	22	14%	0		16	15%	20	12%	57	9%
		Substance Related	0		0		4	4%	0		4	1%
		Other Disorders	1	1%	0		4	4%	1	1%	6	1%
Missing/Invalid		0		16	8%	0		0		16	3%	
No Diagnosis	0		0		0		28	17%	28	4%		
Language of Clients Served	Clients Served Language: English		152		204		99		151			
	Clients Served Language: Spanish		4		5		6		16			
	Clients Served Language: Other		0		3		0		0			
	Percentage Clients Served With English as Primary		97%		96%		94%		90%			

**Intensive Psychiatric Rehabilitation Treatment (2320):** An intensive psychiatric rehabilitation treatment program is time-limited, with active psychiatric rehabilitation designed to assist a patient in forming and achieving mutually agreed upon goals in living, learning, working and social environments; to intervene with psychiatric rehabilitation technologies, to overcome functional disabilities and to improve environmental supports. An intensive psychiatric rehabilitation treatment program shall provide the following services: psychiatric rehabilitation readiness determination, psychiatric rehabilitation goal setting, psychiatric rehabilitation functional and resource assessment, psychiatric rehabilitation service planning, psychiatric rehabilitation skills and resource development and discharge planning.

### 2007 Mental Health Program Report Series

Mental Health System: IPRT (OMH Code 2320) - Adults							
Utilization Trended Data for 2003 through 2007							
		Catholic Fam Ctr	Roch Rehab	Unity	Via - RMHC	Community Total	
<b>Clients</b>	2003	142	174	117	163	585	
	2004	162	192	101	198	645	
	2005	187	178	108	146	614	
	2006	168	188	112	170	631	
	2007	156	212	105	167	634	
	<b>Variance 2006-2007</b>		-12	24	-7	-3	3
<b>% Variance 2006-2007</b>		-7.1%	12.8%	-6.3%	-1.8%	0.5%	
<b>Variance 2003-2007</b>		14	38	-12	4	49	
<b>% Variance 2003-2007</b>		9.9%	21.8%	-10.3%	2.5%	8.4%	
<b>Services</b>	<b>Hours</b>	2003	25,479	34,784	23,571	13,545	97,378
		2004	24,920	38,481	22,055	15,769	101,225
		2005	27,649	37,632	21,798	15,857	102,936
		2006	25,105	36,090	21,138	15,092	97,425
		2007	21,760	41,050	20,326	16,659	99,795
		<b>Variance 2006-2007</b>		-3,345	4,960	-812	1,567
<b>% Variance 2006-2007</b>		-13.3%	13.7%	-3.8%	10.4%	2.4%	
<b>Variance 2003-2007</b>		-3,719	6,266	-3,245	3,114	2,417	
<b>% Variance 2003-2007</b>		-14.6%	18.0%	-13.8%	23.0%	2.5%	
<b>Average Services per Client</b>	<b>Hours</b>	2003	179	200	201	83	166
		2004	154	200	218	80	157
		2005	148	211	202	109	168
		2006	149	192	189	89	154
		2007	140	194	194	100	157

### 2007 Mental Health Program Report Series

Mental Health System: Continuing Day Treatment (OMH Code 1310) - All Clients																	
		DePaul		Roch Rehab		Strong		Unity		Via - RGH		Via - RGH		COMMUNITY			
		CTP		CDT		Strong Ties		EBHC - CDP		GMHC		Hart Building		TOTAL			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%		
<b>Utilization and LOS Data : 2007 (Jan - Dec)</b>																	
<b>Operating Capacity</b>		75		110		70		93		75		32		455			
<b>Clients Served</b>		124	9%	190	14%	443	33%	209	16%	275	20%	143	11%	1,345			
<b>Service Type Hours</b>		69,647	24%	61,129	21%	36,915	13%	58,816	21%	36,732	13%	22,452	8%	285,692			
<b>Average Units Per Client</b>		562		322		83		281		134		157		212			
<b>Average LOS for Discharges</b>		791		431		251		761		361		312		418			
<b>Average LOS for Still Enrolled Clients</b>		1,739		1,048		1,476		1,684		633		487		1,277			
<b>Discharges</b>		17		69		106		73		141		64		470			
<b>First System Contact</b>	<b>Clients With First Contact in Program</b>		1		6		6		0		3		4		20		
	<b>Ethnicity</b>	<b>White</b>	1	100%	6	100%	3	50%	0		1	33%	3	75%	14	70%	
		<b>Black</b>	0		0		3	50%	0		2	67%	0		5	25%	
		<b>Asian</b>	0		0		0		0		0		1	25%	1	5%	
<b>Client Demographic Information : 2007 (Jan - Dec)</b>																	
<b>Clients Served</b>	<b>Clients Served</b>		124		190		443		209		275		143		1,345		
	<b>Age Group</b>	<b>18-21</b>	4	3%	7	4%	39	9%	8	4%	7	3%	3	2%	64	5%	
		<b>22-35</b>	17	14%	29	15%	156	36%	41	20%	59	21%	49	34%	333	25%	
		<b>36-49</b>	57	46%	48	25%	138	31%	91	43%	157	57%	63	44%	541	40%	
		<b>50-64</b>	42	34%	48	25%	99	22%	59	28%	52	19%	28	20%	324	24%	
		<b>65 and older</b>	4	3%	58	31%	11	2%	10	5%	0		0		83	6%	
	<b>Gender</b>	<b>Male</b>	82	66%	69	36%	255	58%	116	56%	150	55%	42	29%	701	52%	
		<b>Female</b>	42	34%	121	64%	188	42%	93	44%	125	45%	101	71%	644	48%	
	<b>Ethnicity</b>	<b>White</b>	98	78%	139	73%	277	63%	118	57%	141	52%	87	61%	835	62%	
		<b>Black</b>	18	15%	37	19%	138	31%	76	36%	111	40%	43	30%	415	31%	
		<b>Hispanic</b>	6	5%	9	5%	22	5%	14	7%	22	8%	11	8%	78	6%	
		<b>Asian</b>	0		2	1%	2	0%	1	0%	1	0%	2	1%	8	1%	
		<b>Other</b>	2	2%	3	2%	3	1%	0		0		0		8	1%	
	<b>Unknown</b>	0		0		1	0%	0		0		0		1	0%		
	<b>Diagnostic Group</b>	<b>ADHD/Disruptive Behavior</b>		2	2%	0		0		2	1%	0		0		4	0%
		<b>Mood Disorders</b>		25	20%	129	68%	170	38%	49	23%	174	63%	88	62%	610	45%
		<b>Adjustment Disorders</b>		0		0		0		0		2	1%	0		2	0%
		<b>Psychotic Disorders</b>		88	70%	51	27%	273	62%	136	66%	73	27%	34	24%	643	48%
		<b>Anxiety Disorders</b>		7	6%	0		0		11	5%	20	7%	13	9%	49	4%
		<b>Substance Related</b>		0		0		0		1	0%	0		0		1	0%
<b>Other Disorders</b>		2	2%	0		0		10	5%	1	0%	2	1%	15	1%		
<b>Missing/Invalid</b>		0		10	5%	0		0		5	2%	5	3%	20	1%		
<b>No Diagnosis</b>		0		0		0		0		0		1	1%	1	0%		
<b>Language of Clients Served</b>	<b>Clients Served Language: English</b>		110		182		420		202		264		137				
	<b>Clients Served Language: Spanish</b>		3		5		16		7		11		6				
	<b>Clients Served Language: Other</b>		7		3		1		0		0		0				
	<b>Clients Served Language: Unknown</b>		4		0		6		0		0		0				
	<b>Percentage Clients Served With English as Prima</b>		89%		96%		95%		97%		96%		96%				

**Continuing Day Treatment (1310):** A continuing day treatment program shall provide active treatment and rehabilitation designed to maintain or enhance current levels of functioning and skills, to maintain community living and to develop self-awareness and self-esteem through the exploration and development of patient strengths and interests. A continuing day treatment program shall provide the following services: assessment and treatment planning, discharge planning, medication therapy, medication education, case management, health screening and referral, psychiatric rehabilitation readiness development, psychiatric rehabilitation readiness determination and referral and symptom management. The following additional services may also be provided: supportive skills training, activity therapy, verbal therapy, crisis intervention services and clinical support services.

**Note:**  
 1. In calculating the average LOS (or duration of care episode), adjustments have been made to account for screening visits. In instances where the client was admitted to the program under "screening", then discharged, then subsequently admitted to the program within 30 days, the admission date for the screening visit is used to calculate the duration of the treatment episode.

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Mental Health System: Continuing Day Treatment (OMH Code 1310) - All Clients									
Utilization Trended Data for 2003 through 2007									
		DePaul	Roch Rehab	Strong	Unity EBHC	Via - RGH GMHC Site	Via - RGH Hart Bldg	Community Total	
<b>Clients</b>	2003	83	215	347	178	242	121	1,491	
	2004	82	212	384	159	266	131	1,550	
	2005	83	202	392	171	239	158	1,528	
	2006	120	209	419	224	282	183	1,524	
	2007	124	190	443	209	275	143	1,345	
	<b>Variance 2006-2007</b>		4	-19	24	-15	-7	-40	-179
<b>% Variance 2006-2007</b>		3.3%	-9.1%	5.7%	-6.7%	-2.5%	-21.9%	-11.7%	
<b>Variance 2003-2007</b>		41	-25	96	31	33	22	-146	
<b>% Variance 2003-2007</b>		49.4%	-11.6%	27.7%	17.4%	13.6%	18.2%	-9.8%	
<b>Services</b>	<b>Hours</b>	2003	52,445	78,895	104,337	77,095	37,658	17,646	443,057
		2004	49,806	74,606	64,996	78,634	41,999	18,379	370,359
		2005	43,298	78,866	55,479	70,597	41,953	23,595	355,425
		2006	53,804	78,739	39,773	63,390	37,353	27,384	319,662
		2007	69,647	61,129	36,915	58,816	36,732	22,452	285,692
	<b>Variance 2006-2007</b>		15,843	-17,610	-2,858	-4,574	-621	-4,932	-33,970
<b>% Variance 2006-2007</b>		29.4%	-22.4%	-7.2%	-7.2%	-1.7%	-18.0%	-10.6%	
<b>Variance 2003-2007</b>		17,202	-17,766	-67,422	-18,279	-926	4,806	-157,365	
<b>% Variance 2003-2007</b>		32.8%	-22.5%	-64.6%	-23.7%	-2.5%	27.2%	-35.5%	
<b>Average Services per Client</b>	<b>Hours</b>	2003	632	433	207	367	301	156	146
		2004	607	495	119	352	169	158	140
		2005	522	413	126	390	142	176	149
		2006	448	283	89	377	95	132	150
		2007	562	322	83	281	134	157	212

**Notes:**

1. Service hours at Park Ridge / Unity's West Main site are overstated for 2003.
2. Park Ridge / Unity's West Main site closed on 8/1/06.

## 2007 Mental Health Program Report Series

Mental Health System: Blended Case Management - ICM Activity (OMH Code 1810) - Adults										
		Strong		Unity		Via - RMHC		Community Total		
		N	%	N	%	N	%	N	%	
Utilization and LOS Data : 2007 (Jan - Dec)										
		Operating Capacity	108		120		216		444	
		Clients Served	140	26%	141	26%	267	49%	547	100%
		Service Units	4,574	22%	5,450	27%	10,353	51%	20,377	100%
		Average Units Per Client	33		39		39		37	
		Average LOS for Discharges	723		980		1,225		1,050	
		Average LOS for Still Enrolled Clients	1,148		1,005		1,525		1,290	
		Discharges	46		48		105		199	
		Clients With First Contact in Program	2				3		5	
First System Contact	Ethnicity	White	1	50%					1	20%
		Black	0				2	67%	2	40%
		Hispanic	1	50%			1	33%	2	40%
Client Demographic Information : 2007 (Jan - Dec)										
		Clients Served	140		141		267		547	
Clients Served	Age Group	18-21	10	7%	10	7%	10	4%	30	5%
		22-35	42	30%	33	23%	57	21%	131	24%
		36-49	39	28%	56	40%	102	38%	197	36%
		50-64	45	32%	36	26%	83	31%	164	30%
		65 and older	4	3%	6	4%	15	6%	25	5%
	Gender	Male	64	46%	84	60%	119	45%	266	49%
		Female	76	54%	57	40%	148	55%	281	51%
	Ethnicity	White	77	55%	74	52%	138	51%	288	53%
		Black	50	36%	59	42%	96	36%	205	37%
		Hispanic	7	5%	7	5%	24	9%	38	7%
		Asian	2	1%	0		7	3%	9	2%
		Other	4	3%	1	1%	2	1%	7	1%
	Diagnostic Group	ADHD/Disruptive Behavior	0		0		1	0%	1	0%
		Mood Disorders	39	28%	26	18%	77	29%	142	26%
		Adjustment Disorders	1	1%	0		2	1%	3	1%
		Psychotic Disorders	69	49%	104	74%	171	64%	344	63%
		Anxiety Disorders	0		1	1%	9	3%	10	2%
		Substance Related	0		0		3	1%	3	1%
		Other Disorders	31	22%	10	7%	2	1%	42	8%
	No Diagnosis	0		0		2	1%	2	0%	
Language of Clients Served	Clients Served Language: English		133		133		242			
	Clients Served Language: Spanish		5		7		19			
	Clients Served Language: Other		2		1		4			
	Clients Served Language: Unknown		0		0		2			
	% Clients With English as Primary Language		95%		94%		91%			

**Intensive Case Management (1810):** In addition to the program description for Case Management (Code 0810), ICM services are services which are operated under a fidelity structure defined in 18 NYCRR, Section 505 and a memorandum of understanding between OMH and the NYS Department of Health. It is expected that four or more face-to-face contacts per individual per month (may include 1 collateral visit for children per month) will be provided.

**Blended Case Management (0820):** (Effective as of 7/1/03.) This program will facilitate a team approach to case management services by combining the caseloads of multiple Intensive Case Managers (ICMs) and/or Supportive Case Managers (SCMs).

**Notes:**

1. In July 2003, ICM and SCM converted to Blended Case Management (0820) but are reported separately for the purposes of this report.
2. Information on primary diagnosis is reported as "Other" for 22% of clients seen in the ICM program at Strong. This is due primarily to clients with a diagnosis of 799.99 (or "Diagnosis Deferred").

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Mental Health System: Blended Case Management - ICM Activity (OMH Code 1810) - Adults						
Utilization Trended Data for 2003 through 2007						
		Strong	Unity	Via - RMHC	Community Total	
<b>Clients</b>	2003	148	126	248	520	
	2004	143	125	251	516	
	2005	139	131	255	523	
	2006	144	151	272	564	
	2007	140	141	267	547	
	<b>Variance 2006-2007</b>		-4	-10	-5	-17
<b>% Variance 2006-2007</b>		-2.8%	-6.6%	-1.8%	-3.0%	
<b>Variance 2003-2007</b>		-8	15	19	27	
<b>% Variance 2003-2007</b>		-5.4%	11.9%	7.7%	5.2%	
<b>Services</b>	<b>Visits</b>	2003	3,051	6,545	10,455	20,051
		2004	4,662	6,159	10,720	21,541
		2005	4,705	5,589	11,181	21,475
		2006	4,733	5,683	10,861	21,277
		2007	4,574	5,450	10,353	20,377
		<b>Variance 2006-2007</b>		-159	-233	-508
<b>% Variance 2006-2007</b>		-3.4%	-4.1%	-4.7%	-4.2%	
<b>Variance 2003-2007</b>		1,523	-1,095	-102	326	
<b>% Variance 2003-2007</b>		49.9%	-16.7%	-1.0%	1.6%	
<b>Average Services per Client</b>	<b>Visits</b>	2003	21	52	42	39
		2004	33	49	43	42
		2005	34	43	44	41
		2006	33	38	40	38
		2007	33	39	39	37
		<b>Note:</b> 1. Data for Strong's ICM program are under-reported for 2003 causing the Community Total for 2003 to be understated.				

## 2007 Mental Health Program Report Series

Mental Health System: Blended Case Management - SCM Activity (OMH Code 6810) - Adults										
		Strong		Unity		Via - RMHC		Community Total		
		N	%	N	%	N	%	N	%	
Utilization and LOS Data : 2007 (Jan - Dec)										
	Operating Capacity	300		210		220		730		
	Clients Served	353	39%	271	30%	275	31%	898	100%	
	Service Units	6,157	34%	5,823	32%	6,249	34%	18,229	100%	
	Service Units (Service Type)	6,157		5,823		6,249		18,229		
	Average Units Per Client	17		21		23		20		
	Average LOS for Discharges	900		867		761		857		
	Average LOS for Still Enrolled Clients	1,033		1,117		1,159		1,100		
	Discharges	106		81		55		242		
First System Contact	Clients With First Contact in Program	4		1		3		8		
	Clients With First Contact in Program	2	50%	0		2	67%	4	50%	
	White	2	50%	1	100%	0		3	38%	
	Black	0		0		1	33%	1	13%	
	Hispanic									
Client Demographic Information : 2007 (Jan - Dec)										
Clients Served	Clients Served	353		271		275		898		
	Age Group	18-21	8	2%	9	3%	5	2%	22	2%
		22-35	91	26%	62	23%	42	15%	195	22%
		36-49	133	38%	104	39%	94	34%	331	37%
		50-64	103	29%	84	31%	93	34%	279	31%
		65 and older	18	5%	12	4%	41	15%	71	8%
	Gender	Male	167	47%	138	51%	113	41%	418	47%
		Female	186	53%	133	49%	162	59%	480	53%
	Ethnicity	White	199	57%	149	54%	163	60%	510	57%
		Black	107	30%	97	36%	86	31%	290	32%
		Hispanic	43	12%	21	8%	22	8%	86	10%
		Asian	0		2	1%	3	0.01	5	1%
		Other	4	1%	2	1%	0		6	1%
		Unknown	0		0		1	0%	1	0%
	Diagnostic Group	ADHD/Disruptive Behavior	1	0%	0		0		1	0%
		Mood Disorders	123	35%	100	37%	123	45%	346	39%
		Adjustment Disorders	0		0		2	1%	2	0%
		Psychotic Disorders	142	40%	150	56%	135	49%	426	47%
		Anxiety Disorders	3	1%	9	3%	10	4%	22	2%
		Other Disorders	84	24%	12	4%	4	1%	100	11%
		No Diagnosis	0		0		1	0%	1	0%
Language of Clients Served	Clients Served Language: English	303		245		252				
	Clients Served Language: Spanish	38		20		16				
	Clients Served Language: Other	4		3		1				
	Clients Served Language: Unknown	8		3		6				
	% Clients With English as Primary Language	86%		90%		92%				

**Supportive Case Management (6810):** In addition to the program description for Case Management (Code 0810), SCM services are services which are operated under a fidelity structure defined in 18 NYCRR, Section 505 and a memorandum of understanding between OMH and the NYS Department of Health. It is expected that two or more face-to-face contacts per individual per month will be provided.

**Blended Case Management (0820):** (Effective 7/1/03.) This program will facilitate a team approach to case management services by combining the caseloads of multiple Intensive Case Managers (ICMs) and/or Supportive Case Managers (SCMs).

**Notes:**

1. In July 2003, ICM and SCM converted to Blended Case Management (0820) but are reported separately for the purposes of this report.
2. Information on primary diagnosis is reported as "Other" for 24% of clients seen in the SCM program at Strong. This is due primarily to clients with a diagnosis of 799.99 (or "Diagnosis Deferred").

### 2007 Mental Health Program Report Series

Mental Health System: Blended Case Management - SCM Activity (OMH Code 6810) - Adults					
Utilization Trended Data for 2003 through 2007					
		Strong	Unity	Via - RMHC	Community Total
<b>Clients</b>	2003	327	175	259	760
	2004	319	200	249	767
	2005	337	232	208	774
	2006	371	263	258	888
	2007	353	271	275	898
<b>Variance 2006-2007</b>		-18	8	17	10
<b>% Variance 2006-2007</b>		-4.9%	3.0%	6.6%	1.1%
<b>Variance 2003-2007</b>		26	96	16	138
<b>% Variance 2003-2007</b>		8.0%	54.9%	6.2%	18.2%
<b>Services</b>	2003	3,970	4,796	5387	14,153
	2004	6,417	4,670	4896	15,983
	2005	6,675	5,163	4,769	16,607
	2006	7,417	6,097	4,171	18,685
	2007	6,157	5,823	6,249	18,229
<b>Variance 2006-2007</b>		-1,260	-274	2,078	-456
<b>% Variance 2006-2007</b>		-17.0%	-4.5%	49.8%	-2.4%
<b>Variance 2003-2007</b>		2,187	1,027	862	4,076
<b>% Variance 2003-2007</b>		55.1%	21.4%	16.0%	28.8%
<b>Average Services per Client</b>	2003	12	27	21	19
	2004	20	23	20	21
	2005	20	22	23	21
	2006	20	23	20	21
	2007	17	21	23	20

**Note:** 1. Data for Strong's SCM program are underreported for 2003 causing the Community Total for 2003 to be understated.

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Mental Health System: Case Management (OMH Code 0810) - All Clients						
		Compeer		East House		
		N	%	N	%	
<b>Utilization and LOS Data : 2007 (Jan - Dec)</b>						
	<b>Clients Served</b>	311	67%	157	34%	
	<b>Service Type</b>	15,461	89%	1,993	11%	
	<b>Hours</b>	50		13		
	<b>Average Units Per Client</b>					
	<b>Average LOS for Discharges</b>	1,165		607		
	<b>Average LOS for Still Enrolled Clients</b>	2,235		952		
	<b>Discharges</b>	47		40		
<b>Client Demographic Information : 2007 (Jan - Dec)</b>						
	<b>Clients Served</b>	311		157		
<b>Clients Served</b>	<b>Age Group</b>	<b>18-21</b>	5	2%	3	2%
		<b>22-35</b>	39	13%	42	27%
		<b>36-49</b>	91	29%	72	46%
		<b>50-64</b>	134	42%	40	25%
		<b>65 and older</b>	42	14%	0	
	<b>Gender</b>	<b>Male</b>	112	36%	96	61%
		<b>Female</b>	194	62%	61	39%
		<b>Unknown/Missing</b>	5	2%	0	
	<b>Ethnicity</b>	<b>White</b>	263	84%	118	75%
		<b>Black</b>	30	10%	30	19%
		<b>Hispanic</b>	7	2%	6	4%
		<b>Asian</b>	1	0%	2	1%
		<b>Other</b>	5	2%	1	1%
		<b>Missing</b>	5	2%	0	
	<b>Diagnostic Group</b>	<b>ADHD/Disruptive Behavior</b>	6	2%	0	
		<b>Mood Disorders</b>	93	30%	60	38%
		<b>Adjustment Disorders</b>	2	1%	1	1%
		<b>Psychotic Disorders</b>	85	27%	89	55%
		<b>Anxiety Disorders</b>	20	6%	4	3%
		<b>Other C&amp;Y Disorders</b>	2	1%	1	1%
<b>Other Disorders</b>		4	1%	0		
<b>Missing/Invalid</b>		89	29%	1	1%	
<b>No Diagnosis</b>		10	3%	1	1%	
<b>Language of Clients Served</b>	<b>Clients Served Language: English</b>	298		153		
	<b>Clients Served Language: Spanish</b>	3		3		
	<b>Clients Served Language: Other</b>	6		1		
	<b>Clients Served Language: Unknown</b>	4		0		
	<b>% Clients With English as Primary Language</b>	<b>96%</b>		<b>98%</b>		

**Case Management (0810):** Activities aimed at linking the client to the service system and at coordinating the various services in order to achieve a successful outcome. The objective of case management in a mental health system is continuity of care and service. Services may include (1) Linking: The process of referring or transferring a client to all required internal and external services that include the identification and acquisition of appropriate service resources; (2) Monitoring: Observation to assure the continuity of service in accordance with the client's treatment plan; and (3) Case-Specific Advocacy: Interceding on behalf of a client to assure access to services required in the individual service plan. Case management activities are expediting and coordinative in nature rather than the primary treatment services ordinarily provided by a therapist. Case management services are provided to enrolled clients for whom staff are assigned a continuing case management responsibility. Thus, routine referral would not be included unless the staff member making the referral retains a continuing active responsibility for the client throughout the system of service.

- Notes:**
1. Case management activity at East House differs from other agency programs because it is provided to clients receiving residential services.
  2. Average hours per client for Compeer is noticeably higher than at other service providers due to the nature of their services. That is, the Compeer (volunteer) case managers have very small caseloads (usually one each) and are therefore able to spend more time individually with each client (consistent with the overall mission of the agency.)
  3. Data on primary diagnosis for Compeer is not available for clients admitted prior to 2004.

## 2007 Mental Health Program Report Series

Mental Health System: Case Management (OMH Code 0810) - All Clients			
Utilization Trended Data for 2003 through 2007			
		Compeer	East House
<b>Clients</b>	2003	313	213
	2004	310	182
	2005	314	149
	2006	293	163
	2007	311	157
<b>Variance 2006-2007</b>		18	-6
<b>% Variance 2006-2007</b>		6.1%	-3.7%
<b>Variance 2003-2007</b>		-2	-56
<b>% Variance 2003-2007</b>		-0.6%	-26.3%
<b>Services</b>	<b>Hours</b>	2003	2,298
		2004	2,412
		2005	2,814
		2006	2,752
		2007	1,993
<b>Variance 2006-2007</b>		82	-759
<b>% Variance 2006-2007</b>		0.5%	-27.6%
<b>Variance 2003-2007</b>		-3,246	-305
<b>% Variance 2003-2007</b>		-17.4%	-13.3%
<b>Average Services per Client</b>	<b>Hours</b>	2003	13
		2004	13
		2005	19
		2006	17
		2007	13

<b>Notes:</b>	<p>1. Case management activity at East House differs from other agency programs because it is provided to clients receiving residential</p> <p>2. Average hours per client for Compeer is noticeably higher than at other service providers due to the nature of their services. That is, the Compeer (volunteer) case managers have very small caseloads (usually one each) and are therefore able to spend more time individually with each client (consistent with the overall mission of the agency.)</p>
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## 2007 Mental Health Program Report Series

Mental Health System: Treatment/Congregate Residential (OMH Code 6070) - All Clients											
		DePaul		East House		Roch Psych Ctr		Community			
		Total		Total		Total		Total			
		N	%	N	%	N	%	N	%		
<b>Utilization and LOS Data : 2007 (Jan - Dec)</b>											
		126		71		32		229			
Operating Capacity		151	49%	108	35%	55	18%	310	100%		
Clients Served		39,608	53%	24,587	33%	10,701	14%	74,896	100%		
Service Type Days		86%		95%		92%		90%			
Occupancy Rate		262		228		195		242			
Average Units Per Client		601		399		290		465			
Average LOS for Discharges		1,506		659		290		1,076			
Average LOS for Still Enrolled Clients		62		45		31		138			
Discharges		<b>Client Demographic Information : 2007 (Jan - Dec)</b>									
		151		108		55		310			
Clients Served		0	0%	0	0	6	11%	6	3%		
Age Group	Under 18	11	7%	3	3%	8	15%	21	7%		
	18-21	38	25%	33	31%	17	30%	86	28%		
	22-35	58	39%	47	43%	17	31%	121	39%		
	36-49	41	27%	25	23%	6	11%	72	23%		
	50-64	3	2%	0		1	2%	4	1%		
	65 and older	Gender		94	62%	73	68%	42	76%	207	67%
Gender	Male	57	38%	35	32%	13	24%	103	33%		
	Female	Ethnicity		104	69%	80	73%	31	56%	212	68%
Ethnicity	White	38	25%	20	19%	19	35%	76	25%		
	Black	6	4%	5	5%	3	5%	14	5%		
	Hispanic	Diagnostic Group		1	1%	0		2	4%	2	1%
	Asian	40	26%	36	33%	13	24%	88	28%		
	Other	0		1	1%	0		1	0%		
ADHD/Disruptive Behavior	ADHD/Disruptive Behavior	99	66%	70	65%	38	68%	206	66%		
	Mood Disorders	2	1%	0		2	4%	4	1%		
	Adjustment Disorders	1	1%	1	0.01	0		2	1%		
	Psychotic Disorders	6	4%	0		0		5	2%		
	Anxiety Disorders	2	1%	0		0		2	1%		
	Other C&Y Disorders	3	2%	1	0.01	0		4	1%		
Substance Related	Substance Related	139		104		52					
	Other Disorders	5		3		2					
Language of Clients Served		4		1		1					
Clients Served Language: English		3		0		0					
Clients Served Language: Spanish		92%		96%		95%					
Clients Served Language: Other											
Clients Served Language: Unknown											
% Clients With English as Primary Language											

**Treatment/Congregate (6070):** A group-living designed residential program which focuses on interventions necessary to address the specific functional and behavioral deficits which prevent residents from accessing generic housing. These interventions are goal-oriented, intensive, and usually of limited duration. Staff is on-site 24 hours/day.

### 2007 Mental Health Program Report Series

Mental Health System: Treatment/Congregate Residential (OMH Code 6070) - All Clients						
Utilization Trended Data for 2003 through 2007						
		DePaul	East House	Roch Psych Ctr	Community Total	
<b>Clients</b>	<b>2003</b>	199	122	72	382	
	<b>2004</b>	193	119	69	369	
	<b>2005</b>	212	116	60	374	
	<b>2006</b>	192	117	59	357	
	<b>2007</b>	151	108	55	310	
<b>Variance 2006-2007</b>		-41	-9	-4	-47	
<b>% Variance 2006-2007</b>		-21.4%	-7.7%	-6.8%	-13.2%	
<b>Variance 2003-2007</b>		-48	-14	-17	-72	
<b>% Variance 2003-2007</b>		-24.1%	-11.5%	-23.6%	-18.8%	
<b>Services</b>	<b>Days</b>	<b>2003</b>	44,837	25,561	9,950	80,348
		<b>2004</b>	45,111	25,416	9,638	80,165
		<b>2005</b>	44,202	24,914	9,820	78,936
		<b>2006</b>	44,402	24,366	10,493	79,261
		<b>2007</b>	39,608	24,587	10,701	74,896
<b>Variance 2006-2007</b>		-4,794	221	208	-4,365	
<b>% Variance 2006-2007</b>		-10.8%	0.9%	2.0%	-5.5%	
<b>Variance 2003-2007</b>		-5,229	-974	751	-5,452	
<b>% Variance 2003-2007</b>		-11.7%	-3.8%	7.5%	-6.8%	
<b>Average LOS (for discharges only)</b>	<b>Days</b>	<b>2003</b>	329	372	215	337
		<b>2004</b>	395	325	253	350
		<b>2005</b>	360	424	233	359
		<b>2006</b>	416	393	285	384
		<b>2007</b>	601	399	290	465
<b>Variance 2006-2007</b>		185	6	5	81	
<b>% Variance 2006-2007</b>		44.5%	1.5%	1.8%	21.1%	
<b>Variance 2003-2007</b>		272	27	75	128	
<b>% Variance 2003-2007</b>		82.7%	7.3%	34.9%	38.0%	

### 2007 Mental Health Program Report Series

Mental Health System: Treatment/Apartment Program (OMH Code 7070) - All Clients															
		DePaul		DePaul		DePaul		East House		Community					
		Manor Parkway		Northgate Manor		University				Total					
		N	%	N	%	N	%	N	%	N	%				
Utilization and LOS Data : 2007 (Jan - Dec)															
Operating Capacity		27		37		36		54		154					
Clients Served		36	17%	46	22%	61	29%	74	36%	208	100%				
Service Type Days		7,452	15%	11,773	24%	12,998	26%	17,551	35%	49,774	100%				
Occupancy Rate		76%		87%		99%		89%		89%					
Average Units Per Client		207		256		213		237		239					
Average LOS for Discharges		475		576		507		645		557					
Average LOS for Still Enrolled Clients		686		1,052		790		741		822					
Discharges		18		15		26		28		87					
Client Demographic Information : 2007 (Jan - Dec)															
Clients Served		Clients Served		36		46		61		74		208			
		Age Group		18-21		0		2	4%	2	3%	1	1%	4	2%
				22-35		9	25%	13	28%	9	15%	18	24%	48	23%
				36-49		18	50%	17	37%	31	50%	34	47%	95	46%
				50-64		9	25%	11	24%	18	30%	21	28%	57	27%
				65 and older		0		3	7%	1	2%	0		4	2%
		Gender		Male		27	75%	30	65%	34	56%	41	55%	125	60%
				Female		9	25%	16	35%	27	44%	33	45%	83	40%
		Ethnicity		White		24	67%	32	70%	42	69%	58	78%	148	71%
				Black		12	33%	13	28%	14	23%	14	19%	52	25%
				Hispanic		0		0		3	5%	2	3%	5	2%
				Other		0		1	2%	2	3%	0		3	1%
		Diagnostic Group		ADHD/Disruptive Behavior		0		0		1	2%	0		1	0%
				Mood Disorders		13	36%	11	24%	25	41%	40	55%	86	41%
				Psychotic Disorders		21	58%	31	68%	29	47%	29	39%	104	50%
				Anxiety Disorders		0		1	2%	2	3%	4	5%	7	3%
				Substance Related		2	6%	1	2%	1	2%	1	1%	5	
		Other Disorders		0		2	4%	3	5%	0		5	2%		
		Language of Clients Served		Clients Served Language: English		35		46		57		72			
				Clients Served Language: Spanish		0		0		4		1			
Clients Served Language: Other				1		0		0		1					
% Clients With English as Primary Language				97%		100%		93%		97%					

**Treatment/Apartment (7070):** An apartment-based residential program which focuses on interventions necessary to address the specific functional and behavioral deficits which prevent residents from accessing generic housing. These interventions are goal-oriented, intensive, and usually of limited duration. Resident/staff contacts occur on a flexible schedule, as appropriate to the needs and desires of the resident.

**2007 Mental Health Program Report Series**

<b>Mental Health System: Treatment/Apartment Program (OMH Code 7070) - All Clients</b>					
<b>Utilization Trended Data for 2003 through 2007</b>					
		<b>DePaul</b>	<b>East House</b>	<b>Community Total</b>	
<b>Clients</b>	<b>2003</b>	109	79	188	
	<b>2004</b>	108	79	187	
	<b>2005</b>	116	71	187	
	<b>2006</b>	112	70	182	
	<b>2007</b>	135	74	182	
<b>Variance 2006-2007</b>		23	4	0	
<b>% Variance 2006-2007</b>		20.5%	5.7%	0.0%	
<b>Variance 2003-2007</b>		26	-5	-6	
<b>% Variance 2003-2007</b>		23.9%	-6.3%	-3.2%	
<b>Services</b>	<b>Days</b>	<b>2003</b>	28,839	18,327	47,166
		<b>2004</b>	29,172	17,937	47,109
		<b>2005</b>	29,082	17,815	46,897
		<b>2006</b>	29,346	18,748	48,094
		<b>2007</b>	32,223	17,551	48,094
<b>Variance 2006-2007</b>		2,877	-1,197	0	
<b>% Variance 2006-2007</b>		9.8%	-6.4%	0.0%	
<b>Variance 2003-2007</b>		3,384	-776	928	
<b>% Variance 2003-2007</b>		11.7%	-4.2%	2.0%	
<b>Average LOS (for discharges only)</b>	<b>Days</b>	<b>2003</b>	519	796	634
		<b>2004</b>	627	574	600
		<b>2005</b>	624	686	644
		<b>2006</b>	682	626	664
		<b>2007</b>	515	626	664
<b>Variance 2006-2007</b>		-167	0	0	
<b>% Variance 2006-2007</b>		-24.5%	0.0%	0.0%	
<b>Variance 2003-2007</b>		-4	-170	30	
<b>% Variance 2003-2007</b>		-0.8%	-21.4%	4.7%	

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Mental Health System: Supported Housing (OMH Code 6050) - All Clients								
		DePaul		East House		Community		
		Combined Supported Housing		ILP Rent Stipend/Contin.		TOTAL		
		N	%	N	%			
Utilization and LOS Data : 2007 (Jan - Dec)								
<b>Operating Capacity</b>		92		152		244		
<b>Clients Served</b>		140	37%	242	63%	382	100%	
<b>Service Type</b>	<b>Days</b>	47,975	38%	79,793	62%	127,768	100%	
<b>Occupancy Rate</b>		143%		144%		136%		
<b>Average Units Per Client</b>		343		330		334		
<b>Average LOS for Discharges</b>		1,571		1,681		1,642		
<b>Average LOS for Still Enrolled Clients</b>		2,709		2,985		2,882		
Client Demographic Information : 2007 (Jan - Dec)								
<b>Clients Served</b>		140		242		382		
<b>Clients Served</b>	<b>Age Group</b>	<b>18-21</b>	1	1%	1	0%	2	1%
		<b>22-35</b>	20	14%	25	10%	45	12%
		<b>36-49</b>	58	41%	124	52%	182	48%
		<b>50-64</b>	57	41%	80	33%	137	36%
		<b>65 and older</b>	4	3%	12	5%	16	4%
	<b>Gender</b>	<b>Male</b>	62	44%	130	54%	192	50%
		<b>Female</b>	78	56%	112	46%	190	50%
	<b>Ethnicity</b>	<b>White</b>	115	81%	208	86%	323	85%
		<b>Black</b>	18	13%	28	12%	46	12%
		<b>Hispanic</b>	4	3%	3	1%	7	2%
		<b>Asian</b>	1	1%	2	1%	3	1%
		<b>Other</b>	1	1%	1	0%	2	1%
		<b>Unknown</b>	1	1%	0		1	0%
	<b>Diagnostic Group</b>	<b>ADHD/Disruptive Behavior</b>	5	4%	1	0%	6	2%
		<b>Mood Disorders</b>	61	42%	97	40%	158	41%
		<b>Adjustment Disorders</b>	1	1%	8	3%	9	2%
		<b>Psychotic Disorders</b>	50	36%	110	47%	160	42%
		<b>Anxiety Disorders</b>	11	8%	11	5%	22	6%
		<b>Substance Related</b>	0		5	2%	5	1%
		<b>Other Disorders</b>	12	9%	6	2%	18	5%
<b>Missing/Invalid</b>		0		3	1%	3	1%	
	<b>No Diagnosis</b>	0		1	0%	1	0%	
<b>Language of Clients Served</b>	<b>Clients Served Language: English</b>	138		239				
	<b>Clients Served Language: Other</b>	2		3				
<b>Served</b>	<b>% Clients With English as Primary Language</b>	99%		99%				

**Supported Housing Rental Assistance (6050):** An apartment-based residential program which focuses on interventions necessary to address the specific functional and behavioral deficits which prevent residents from accessing generic housing. These interventions are goal-oriented, intensive, and usually of limited duration. Resident/staff

**Notes:**

1. Community Place and IBERO maintain Supported Housing slots but do not submit data to the CCSI Behavioral Health Community Database.
2. Capacity for this program fluctuates based on the number and size of available apartments.

**2007 Mental Health Program Report Series**

<b>Mental Health System: Supported Housing (OMH Code 6050) - All Clients</b>					
<b>Utilization Trended Data for 2003 through 2007</b>					
		<b>DePaul</b>	<b>East House</b>	<b>CommunityTotal</b>	
<b>Clients</b>	<b>2003</b>	107	279	<b>385</b>	
	<b>2004</b>	96	271	<b>367</b>	
	<b>2005</b>	150	243	<b>393</b>	
	<b>2006</b>	150	231	<b>381</b>	
	<b>2007</b>	140	242	<b>382</b>	
	<b>Variance 2006-2007</b>		-10	11	<b>1</b>
<b>% Variance 2006-2007</b>		-6.7%	4.8%	<b>0.3%</b>	
<b>Variance 2003-2007</b>		33	-37	<b>-3</b>	
<b>% Variance 2003-2007</b>		30.8%	-13.3%	<b>-0.8%</b>	
<b>Services</b>	<b>Days</b>	<b>2003</b>	32,739	87,656	<b>120,395</b>
		<b>2004</b>	32,084	87,348	<b>119,432</b>
		<b>2005</b>	51,302	82,241	<b>133,543</b>
		<b>2006</b>	49,602	78,473	<b>128,075</b>
		<b>2007</b>	47,975	79,793	<b>127,768</b>
		<b>Variance 2006-2007</b>		-1,627	1,320
<b>% Variance 2006-2007</b>		-3.3%	1.7%	<b>-0.2%</b>	
<b>Variance 2003-2007</b>		15,236	-7,863	<b>7,373</b>	
<b>% Variance 2003-2007</b>		46.5%	-9.0%	<b>6.1%</b>	
<b>Average LOS (for discharges only)</b>	<b>Days</b>	<b>2003</b>	934	1,725	<b>1,515</b>
		<b>2004</b>	1,293	1,831	<b>1,743</b>
		<b>2005</b>	1,885	1,863	<b>1,869</b>
		<b>2006</b>	2,191	2,492	<b>2,323</b>
		<b>2007</b>	1,571	1,681	<b>1,642</b>
		<b>Variance 2006-2007</b>		-620	-811
<b>% Variance 2006-2007</b>		-28.3%	-32.5%	<b>-29.3%</b>	
<b>Variance 2003-2007</b>		637	-44	<b>127</b>	
<b>% Variance 2003-2007</b>		68.2%	-2.6%	<b>8.4%</b>	

**Note:** 1. Data are incomplete for DePaul Supported Housing for 2003 and 2004. (ShelterPlus Care issue)

## 2007 Mental Health Program Report Series

Mental Health System: Community Residence - SRO (OMH Code 8050) - All Clients										
		DePaul		DePaul		DePaul		DePaul		
		SRO Cornerstone		SRO Edgerton		SRO Parkside		TOTAL		
		N	%	N	%	N	%	N	%	
Utilization and LOS Data : 2007 (Jan - Dec)										
		Operating Capacity	100		85		85		270	
		Clients Served	111	36%	102	33%	99	32%	310	
		Service Type   Days	36,298	37%	30,716	31%	30,905	32%	97,919	
		Occupancy Rate	99%		99%		100%		99%	
		Average Units Per Client	327		301		312		316	
		Average LOS for Discharges	1,088		1,259		536		985	
		Average LOS for Still Enrolled Clients	1,313		1,499		768		1,203	
		Discharges	12		20		15		47	
Client Demographic Information : 2007 (Jan - Dec)										
		Clients Served	111		102		99		310	
Clients Served	Age Group	22-35	3	3%	5	5%			8	3%
		36-49	37	33%	48	47%	3	3%	88	28%
		50-64	58	52%	42	41%	68	69%	167	54%
		65 and older	13	12%	7	7%	28	28%	47	15%
	Gender	Male	75	68%	71	70%	52	53%	197	64%
		Female	36	32%	31	30%	47	47%	113	36%
	Ethnicity	White	76	69%	81	79%	85	86%	241	78%
		Black	29	26%	18	18%	8	8%	55	18%
		Hispanic	6	5%	1	1%	2	2%	8	3%
		Asian	0		1	1%	2	2%	3	1%
	Diagnostic Group	Other	0		1	1%	2	2%	3	1%
		Mood Disorders	14	13%	10	10%	14	14%	38	12%
		Adjustment Disorders	1	1%	1	1%	1	1%	3	1%
		Psychotic Disorders	87	77%	88	86%	78	79%	251	81%
		Anxiety Disorders	4	4%	0		1	1%	5	2%
		Other C&Y Disorders	1	1%	1	1%	0		2	1%
		Substance Related	0		1	1%	0		1	0%
	Other Disorders	4	4%	1	1%	2	2%	7	2%	
	Missing/Invalid	0		0		3	3%	3	1%	
	Language of Clients Served	Clients Served Language: English		106		99		94		
Clients Served Language: Spanish		3		2		2				
Clients Served Language: Other		1		1		1				
Clients Served Language: Unknown		1		0		2				
% Clients With English as Primary Language		96%		97%		95%				

**Community Residence/Single Room Occupancy (8050):** The Office of Mental Health has developed two new levels of residential care targeted specifically to the homeless mentally ill. Both levels of care are designed specifically to place the homeless mentally ill in Single Room Occupancy (SRO) units on a long-term basis. Within the SRO, residents have the option of receiving some mental health services, but are not required to do so. Additional mental health services are available to SRO residents within the community on an as-needed basis.

**2007 Mental Health Program Report Series**

<b>Mental Health System: Community Residence - SRO (OMH Code 8050) - All Clients</b>				
<b>Utilization Trended Data for 2003 through 2007</b>				
			<b>DePaul</b>	
<b>Clients</b>			<b>2003</b>	218
			<b>2004</b>	213
			<b>2005</b>	306
			<b>2006</b>	320
			<b>2007</b>	310
<b>Variance 2006-2007</b>			-10	
<b>% Variance 2006-2007</b>			-3.1%	
<b>Variance 2003-2007</b>			92	
<b>% Variance 2003-2007</b>			42.2%	
<b>Services</b>	<b>Days</b>	<b>2003</b>	67,087	
		<b>2004</b>	67,324	
		<b>2005</b>	82,604	
		<b>2006</b>	97,933	
		<b>2007</b>	97,919	
<b>Variance 2006-2007</b>			-14	
<b>% Variance 2006-2007</b>			0.0%	
<b>Variance 2003-2007</b>			30,832	
<b>% Variance 2003-2007</b>			46.0%	
<b>Average LOS (for discharges only)</b>	<b>Days</b>	<b>2003</b>	591	
		<b>2004</b>	659	
		<b>2005</b>	763	
		<b>2006</b>	754	
		<b>2007</b>	985	
<b>Variance 2006-2007</b>			-9	
<b>% Variance 2006-2007</b>			-1.2%	
<b>Variance 2003-2007</b>			352	
<b>% Variance 2003-2007</b>			87.6%	
<b>Note:</b> 1. The Parkside site started providing services as an SRO on July 1, 2005.				

**2007 Mental Health Program Report Series**

<b>Mental Health System: Family Care (OMH Code 0040) - Adults</b>				
		<b>Roch Psych Ctr</b>		
		<b>Family Care</b>		
		<b>N</b>	<b>%</b>	
<b>Utilization and LOS Data : 2007 (Jan - Dec)</b>				
	<b>Clients Served</b>	154		
	<b>Service Type</b>   <b>Days</b>	42,863	100%	
	<b>Average Units Per Client</b>	278		
	<b>Average LOS for Discharges</b>	562		
	<b>Average LOS for Still Enrolled Clients</b>	1,897		
	<b>Discharges</b>	38		
<b>Client Demographic Information : 2007 (Jan - Dec)</b>				
	<b>Clients Served</b>	154		
<b>Clients Served</b>	<b>Age Group</b>	<b>18-21</b>	3	2%
		<b>22-35</b>	16	10%
		<b>36-49</b>	47	31%
		<b>50-64</b>	60	39%
		<b>65 and older</b>	28	18%
	<b>Gender</b>	<b>Male</b>	80	52%
		<b>Female</b>	74	48%
	<b>Ethnicity</b>	<b>White</b>	118	76%
		<b>Black</b>	31	20%
		<b>Hispanic</b>	3	2%
		<b>Asian</b>	1	1%
		<b>Other</b>	1	1%
	<b>Diagnostic Group</b>	<b>Mood Disorders</b>	34	22%
		<b>Psychotic Disorders</b>	114	74%
		<b>Anxiety Disorders</b>	3	2%
		<b>Other CY Disorder</b>	1	1%
		<b>Other Disorders</b>	2	1%
<b>Language of Clients Served</b>	<b>Clients Served Language: English</b>	150		
	<b>Clients Served Language: Spanish</b>	3		
	<b>Clients Served Language: Other</b>	1		
	<b>% Clients With English as Primary Language</b>	<b>97%</b>		

**Family Care (0040):** The Family Care program provides a 24-hour supervised setting, clinical services as needed and care management services to maximize linkages with community support services to persons who no longer require inpatient care, who cannot yet function in an independent living arrangement and who have demonstrated a functional level appropriate for living in a natural family environment. The Family Care program can also provide supervision and supportive community living services to mentally ill youth who no longer require inpatient care and who function best in small, family-type settings.

**Note:**  
1. Data include clients served in out-of-county sites.

**2007 Mental Health Program Report Series**

<b>Mental Health System: Family Care (OMH Code 0040) - Adults</b>			
<b>Utilization Trended Data for 2003 through 2007</b>			
		<b>Roch Psych Ctr</b>	
<b>Clients</b>	<b>2003</b>	133	
	<b>2004</b>	131	
	<b>2005</b>	133	
	<b>2006</b>	144	
	<b>2007</b>	154	
<b>Variance 2006-2007</b>		10	
<b>% Variance 2006-2007</b>		6.9%	
<b>Variance 2003-2007</b>		21	
<b>% Variance 2003-2007</b>		15.8%	
<b>Services</b>	<b>Days</b>	<b>2003</b>	37,371
		<b>2004</b>	39,294
		<b>2005</b>	40,673
		<b>2006</b>	41,084
		<b>2007</b>	42,863
<b>Variance 2006-2007</b>		1,779	
<b>% Variance 2006-2007</b>		4.3%	
<b>Variance 2003-2007</b>		5,492	
<b>% Variance 2003-2007</b>		14.7%	
<b>Average LOS (for discharges only)</b>	<b>Days</b>	<b>2003</b>	583
		<b>2004</b>	631
		<b>2005</b>	776
		<b>2006</b>	1089
		<b>2007</b>	562
<b>Variance 2006-2007</b>		-527	
<b>% Variance 2006-2007</b>		-48.4%	
<b>Variance 2003-2007</b>		-21	
<b>% Variance 2003-2007</b>		-3.6%	

## 2007 Mental Health Program Report Series

Mental Health System: Competitive Employment Programs (OMH Code 4340) - All Clients												
		Catholic Fam Ctr		DePaul		Roch Rehab		Unity		Community		
		Employment Svcs		Workguide				ATEP OMH		Total		
		N	%	N	%	N	%	N	%	N	%	
Utilization and LOS Data : 2007 (Jan - Dec)												
<b>Operating Capacity</b>				17		54		180		<b>251</b>		
<b>Clients Served</b>		32	10%	54	17%	98	32%	125	40%	<b>309</b>		
<b>Service Type</b>	<b>Hours</b>	1,241	10%	3,890	31%	4,363	35%	3,080	24%	<b>12,573</b>		
<b>Average Units Per Client</b>		39		72		45		25		<b>41</b>		
<b>Average LOS for Discharges</b>		611		1,126		1,572		1,055		<b>1,132</b>		
<b>Average LOS for Still Enrolled Clients</b>		663		525		1579		849		<b>1,030</b>		
<b>Discharges</b>		5		11		14		45		<b>75</b>		
Client Demographic Information : 2007 (Jan - Dec)												
<b>Clients Served</b>		32		54		98		125		<b>309</b>		
<b>Clients Served</b>	<b>Age Group</b>	18-21	1	3%	6	11%	6	6%	7	6%	<b>20</b>	6%
		22-35	7	22%	14	26%	13	13%	16	13%	<b>50</b>	16%
		36-49	17	53%	20	37%	42	43%	71	56%	<b>150</b>	49%
		50-64	7	22%	14	26%	35	36%	29	23%	<b>85</b>	28%
		65 and older	0		0		2	2%	2	2%	<b>4</b>	1%
	<b>Gender</b>	Male	12	38%	28	52%	46	47%	71	57%	<b>157</b>	51%
		Female	20	62%	26	48%	52	53%	54	43%	<b>152</b>	49%
	<b>Ethnicity</b>	White	21	66%	38	70%	70	72%	91	73%	<b>220</b>	71%
		Black	9	28%	15	28%	24	24%	31	25%	<b>79</b>	26%
		Hispanic	2	6%	0		3	3%	3	2%	<b>8</b>	3%
		Asian	0		0		1	1%	0		<b>1</b>	0%
		Other	0		1	2%	0		0		<b>1</b>	0%
	<b>Diagnostic Group</b>	ADHD/Disruptive Behavior	0		5	9%	0		1	1%	<b>6</b>	2%
		Mood Disorders	18	56%	22	40%	25	26%	20	16%	<b>85</b>	28%
		Adjustment Disorders	0		4	7%	1	1%	0		<b>5</b>	2%
		Psychotic Disorders	7	22%	14	26%	17	17%	3	2%	<b>41</b>	13%
		Anxiety Disorders	5	16%	2	4%	2	2%	4	3%	<b>13</b>	4%
		Other C&Y Disorders	1	3%	1	2%	0		0		<b>2</b>	1%
		Substance Related	0		2	4%	3	3%	3	2%	<b>8</b>	3%
Other Disorders		1	3%	3	6%	7	7%	2	2%	<b>13</b>	4%	
Missing/Invalid		0		1	2%	3	3%	0		<b>4</b>	1%	
No Diagnosis	0		0		40	41%	92	74%	<b>132</b>	43%		
<b>Language of Clients Served</b>	Clients Served Language: English	32		54		98		120				
	Clients Served Language: Spanish	0		0		0		4				
	Clients Served Language: Other	0		0		0		1				
	<b>% Clients With English as Primary Language</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>96%</b>				

**Ongoing Integrated Supported Employment Services (4340):** These funds are intended for ongoing job maintenance services including job coaching, employer consultation, and other relevant supports needed to assist an individual in maintaining a job placement. These services are intended to complement VESID time-limited supported employment services.

## 2007 Mental Health Program Report Series

Mental Health System: Competitive Employment Programs (OMH Code 4340) - All Clients						
Utilization Trended Data for 2003 through 2007						
			CFC Employment Svcs	DePaul Workguide	Roch Rehab	Unity ATEP (OMH Only)
<b>Clients</b>		<b>2003</b>	14	31	137	109
		<b>2004</b>	16	33	117	111
		<b>2005</b>	28	25	114	110
		<b>2006</b>	32	37	103	124
		<b>2007</b>	32	54	98	125
			<b>Variance 2006-2007</b>	0	17	-5
		<b>% Variance 2006-2007</b>	0.0%	45.9%	-4.9%	0.8%
		<b>Variance 2003-2007</b>			-39	
		<b>% Variance 2003-2007</b>			-28.5%	
<b>Services</b>	<b>Hours (Visits for Unity- Park for 2003- 2004)</b>	<b>2003</b>	260	885	5,435	4,268
		<b>2004</b>	363	612	4,913	5,157
		<b>2005</b>	525	579	5,057	2,646
		<b>2006</b>	1017	1259	4,468	3,042
		<b>2007</b>	1,241	3,890	4,363	3,080
				<b>Variance 2006-2007</b>	224	2,631
		<b>% Variance 2006-2007</b>	22.0%	209.0%	-2.4%	1.2%
		<b>Variance 2003-2007</b>			-1,072	
		<b>% Variance 2003-2007</b>			-19.7%	
<b>Average Services per Client</b>	<b>Hours (Visits for Unity- Park for 2003- 2004)</b>	<b>2003</b>	23	19	42	46
		<b>2004</b>	19	23	44	24
		<b>2005</b>	32	34	43	25
		<b>2006</b>	32	34	43	25
		<b>2007</b>	39	72	45	25
		<b>Notes:</b> <ol style="list-style-type: none"> <li>1. Services have been reported as visits for Park Ridge / Unity in 2003 to 2004 because of inaccuracy of hours field in Unity's data.</li> <li>2. The Ongoing Integrated Supported Employment program at Family Service was initiated in 2003.</li> </ol>				

### 2007 Mental Health Program Report Series

Mental Health System: Transitional Employment Programs (OMH Code 0380) - All Clients										
		DePaul		Roch Psych Ctr		Roch Rehab		Community		
		Workguide OMH		Transitional Employment		Trans Employment		Total		
		N	%	N	%	N	%	N	%	
Utilization and LOS Data : 2007 (Jan - Dec)										
		Clients Served	65	12%	99	18%	402	71%	564	
		Service Type Hours	1,113	2%	24,690	54%	19,834	43%	45,636	
		Average Units Per Client	17		249		49		81	
		Average LOS for Discharges	246		184		97		119	
		Average LOS for Still Enrolled Clients	221		1,064		221		452	
		Discharges	30		7		201		238	
First System Contact	Clients With First Contact in Program		1		1		136		138	
	Ethnicity	White	1	100%	1	100%	23	17%	25	18%
		Black	0		0		80	59%	80	58%
		Hispanic	0		0		30	22%	30	22%
		Other	0		0		3	2%	3	2%
Client Demographic Information : 2007 (Jan - Dec)										
		Clients Served	65		99		402		564	
Clients Served	Age Group	16-17	0		0		2	0%	2	0%
		18-21	1	2%	3	3%	56	14%	60	11%
		22-35	13	20%	28	28%	204	51%	244	43%
		36-49	41	63%	43	44%	114	28%	197	35%
		50-64	10	15%	21	21%	23	6%	54	10%
		65 and older	0		4	4%	3	1%	7	1%
	Gender	Male	26	40%	49	49%	93	23%	166	29%
		Female	39	60%	50	51%	309	77%	398	71%
	Ethnicity	White	41	63%	46	47%	81	20%	167	30%
		Black	23	35%	44	44%	250	62%	316	56%
		Hispanic	1	2%	7	7%	63	16%	71	13%
		Asian	0		1	1%	0		1	0%
		Other	0		1	1%	8	2%	9	2%
	Diagnostic Group	ADHD/Disruptive Behavior	3	5%	0		0		3	1%
		Mood Disorders	30	45%	48	49%	9	2%	86	15%
		Adjustment Disorders	4	6%	3	3%	0		7	1%
		Psychotic Disorders	11	17%	41	41%	2	0%	54	10%
		Anxiety Disorders	6	9%	6	6%	0		12	2%
		Other C&Y Disorders	1	2%	0		0		1	0%
		Substance Related	7	11%	1	1%	1	0%	9	2%
Other Disorders		3	5%	0		2	0%	5	1%	
Missing/Invalid		0		0		1	0%	1	0%	
No Diagnosis	0		0		387	98%	386	68%		
Language of Clients Served	Clients Served Language: English		64		93		393			
	Clients Served Language: Spanish		0		5		9			
	Clients Served Language: Other		1		1		0			
	% Clients With English as Primary Language		99%		94%		98%			

**Transitional Employment Placement (0380):** The objective is to strengthen the individual's work record and work skills toward the goal of achieving assisted or unassisted competitive employment at or above the minimum wage paid by the competitive sector employer. TEP's provide time-limited employment and on-the-job training in one or more integrated employment settings as an integral part of the individual's vocational rehabilitation growth.

**Note:**  
1. Via-RMHC and Unity provide Transitional Employment services but do not submit data to the CCSI Behavioral Health Community Database.

**2007 Mental Health Program Report Series**

<b>Mental Health System: Transitional Employment Programs (OMH Code 0380) - All Clients</b>						
<b>Utilization Trended Data for 2003 through 2007</b>						
		<b>DePaul Workguide</b>	<b>Roch Psych Ctr Transitional Emp</b>	<b>Roch Rehab Welfare To Work</b>	<b>Community Total</b>	
<b>Clients</b>	<b>2003</b>	73	137	400	<b>607</b>	
	<b>2004</b>	67	142	272	<b>480</b>	
	<b>2005</b>	60	134	201	<b>392</b>	
	<b>2006</b>	72	113	113	<b>295</b>	
	<b>2007</b>	65	99	402	<b>564</b>	
<b>Variance 2006-2007</b>		-7	-14	289	<b>269</b>	
<b>% Variance 2006-2007</b>		-9.7%	-12.4%	255.8%	<b>91.2%</b>	
<b>Variance 2003-2007</b>			-38	2	<b>-43</b>	
<b>% Variance 2003-2007</b>			-27.7%	0.5%	<b>-7.1%</b>	
<b>Services</b>	<b>Hours</b>	<b>2003</b>	659	25,792	31,236	<b>57,687</b>
		<b>2004</b>	610	25,813	19,915	<b>46,338</b>
		<b>2005</b>	990	16,619	13,671	<b>31,279</b>
		<b>2006</b>	848	22,436	1,935	<b>25,220</b>
		<b>2007</b>	1113	24,690	19,834	<b>45,636</b>
<b>Variance 2006-2007</b>		265	2,254	17,899	<b>20,416</b>	
<b>% Variance 2006-2007</b>		31.3%	10.0%	925.0%	<b>81.0%</b>	
<b>Variance 2003-2007</b>			-1,102	-11,402	<b>-12,051</b>	
<b>% Variance 2003-2007</b>			-4.3%	-36.5%	<b>-20.9%</b>	
<b>Average Services per Client</b>	<b>Hours</b>	<b>2003</b>	9	188	78	<b>97</b>
		<b>2004</b>	9	182	73	<b>80</b>
		<b>2005</b>	16	124	68	<b>85</b>
		<b>2006</b>	12	199	17	<b>85</b>
		<b>2007</b>	17	249	49	<b>81</b>

**2007 Mental Health Program Report Series**

<b>Mental Health System: Affirmative Business/Industry (OMH Code 2340) - All Clients</b>								
		<b>DePaul</b>		<b>Via - RMHC</b>		<b>Community</b>		
		<b>The Tshirt Factory</b>		<b>Turning Point</b>		<b>Total</b>		
		<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	
<b>Utilization and LOS Data: 2007 (Jan-Dec)</b>								
	<b>Clients Served</b>	13	32%	28	68%	<b>41</b>		
	<b>Service Type Units</b>	5,213	79%	1,364	21%	<b>6,576</b>		
	<b>Average Units Per Client</b>	401		49		<b>160</b>		
	<b>Average LOS for Discharges</b>	721		1,604		<b>1,211</b>		
	<b>Average LOS for Still Enrolled Clients</b>	1,337		2,153		<b>1,916</b>		
	<b>Discharges</b>	4		5		<b>9</b>		
<b>Client Demographic Information : 2007 (Jan - Dec)</b>								
<b>Clients Served</b>	<b>Clients Served</b>	13		28		<b>41</b>		
	<b>Age Group</b>	<b>22-35</b>	5	38%	10	36%	<b>15</b>	37%
		<b>36-49</b>	6	47%	9	32%	<b>15</b>	37%
		<b>50-64</b>	2	15%	7	25%	<b>9</b>	22%
		<b>65 and older</b>	0		2	7%	<b>2</b>	5%
	<b>Gender</b>	<b>Male</b>	9	69%	15	53%	<b>24</b>	59%
		<b>Female</b>	4	31%	12	43%	<b>16</b>	39%
		<b>Unknown/Missing</b>	0		1	4%	<b>1</b>	2%
	<b>Ethnicity</b>	<b>White</b>	8	61%	9	32%	<b>17</b>	41%
		<b>Black</b>	4	31%	12	42%	<b>16</b>	39%
		<b>Hispanic</b>	0		4	14%	<b>4</b>	10%
		<b>Asian</b>	0		1	4%	<b>1</b>	2%
		<b>Other</b>	0		1	4%	<b>1</b>	2%
		<b>Unknown</b>	1	8%	0		<b>1</b>	2%
		<b>Missing</b>	0		1	4%	<b>1</b>	2%
		<b>Mood Disorders</b>	5	38%	9	32%	<b>14</b>	34%
		<b>Psychotic Disorders</b>	6	46%	12	43%	<b>18</b>	44%
		<b>Anxiety Disorders</b>	1	8%	4	14%	<b>5</b>	12%
		<b>Other Disorders</b>	1	8%	0		<b>1</b>	2%
		<b>Missing/Invalid</b>	0		1	4%	<b>1</b>	2%
	<b>No Diagnosis</b>	0		2	7%	<b>2</b>	5%	
	<b>Language of Clients Served</b>	<b>Clients Served Language: English</b>	13		24			
		<b>Clients Served Language: Unknown</b>	0		1			
		<b>% Clients With English as Primary Language</b>	100%		86%			

**Affirmative Business/Industry (2340):** The objective is to provide vocational assessment, training, transitional or long-term paid employment, and support services for persons disabled by mental illness in a less restrictive/more integrated employment setting than sheltered workshops. Affirmative programs may include mobile contract services, small retail or wholesale outlets, and manufacturing and service oriented businesses.

**2007 Mental Health Program Report Series**

<b>Mental Health System: Affirmative Business/Industry (OMH Code 2340) - All Clients</b>					
<b>Utilization Trended Data for 2003 through 2007</b>					
		<b>DePaul T-Shirt Factory</b>	<b>Via - RMHC Turning Point</b>	<b>Community Total</b>	
<b>Clients</b>	<b>2003</b>	15	44	59	
	<b>2004</b>	19	52	71	
	<b>2005</b>	17	36	53	
	<b>2006</b>	17	21	38	
	<b>2007</b>	13	28	41	
<b>Variance 2006-2007</b>		-4	7	3	
<b>% Variance 2006-2007</b>		-23.5%	33.3%	7.9%	
<b>Variance 2003-2007</b>		-2	-16	-18	
<b>% Variance 2003-2007</b>		-13.3%	-36.4%	-30.5%	
<b>Services</b>	<b>Hours</b>	<b>2003</b>	2,405	5,081	7,486
		<b>2004</b>	2,942	4,604	7,546
		<b>2005</b>	3,311	3,597	6,908
		<b>2006</b>	4,794	1,514	6,308
		<b>2007</b>	5,213	1,364	6,576
<b>Variance 2006-2007</b>		419	-150	268	
<b>% Variance 2006-2007</b>		8.7%	-9.9%	4.2%	
<b>Variance 2003-2007</b>		2,808	-3,717	-910	
<b>% Variance 2003-2007</b>		116.8%	-73.2%	-12.2%	
<b>Average Services per Client</b>	<b>Hours</b>	<b>2003</b>	160	115	106
		<b>2004</b>	155	89	130
		<b>2005</b>	195	100	166
		<b>2006</b>	282	72	166
		<b>2007</b>	401	49	160

**2007 Mental Health Program Report Series**

<b>Mental Health System: Other Employment Programs (OMH Code 3340) - All Clients</b>				
		<b>East House</b>		
		<b>Career Services OMH</b>		
		<b>N</b>	<b>%</b>	
<b>Utilization and LOS Data : 2007 (Jan - Dec)</b>				
	<b>Clients Served</b>	200		
	<b>Service Units</b>   <b>Hours</b>	5,055	100%	
	<b>Average Units Per Client</b>	25		
	<b>Average LOS for Discharges</b>	858		
	<b>Average LOS for Still Enrolled Clients</b>	789		
	<b>Discharges</b>	51		
<b>Client Demographic Information : 2007 (Jan - Dec)</b>				
<b>Clients Served</b>	<b>Clients Served</b>	200		
	<b>Age Group</b>	<b>18-21</b>	3	2%
		<b>22-35</b>	42	21%
		<b>36-49</b>	97	47%
		<b>50-64</b>	57	29%
		<b>65 and older</b>	1	1%
	<b>Gender</b>	<b>Male</b>	121	60%
		<b>Female</b>	79	40%
	<b>Ethnicity</b>	<b>White</b>	148	72%
		<b>Black</b>	41	21%
		<b>Hispanic</b>	7	4%
		<b>Asian</b>	3	2%
		<b>Other</b>	1	1%
	<b>Diagnostic Group</b>	<b>Mood Disorders</b>	49	25%
		<b>Psychotic Disorders</b>	69	33%
		<b>Anxiety Disorders</b>	4	2%
		<b>Other C&amp;Y Disorders</b>	1	1%
<b>Substance Related</b>		4	2%	
<b>Other Disorders</b>		55	28%	
	<b>Missing/Invalid</b>	18	9%	
<b>Language of Clients Served</b>	<b>Clients Served Language: English</b>	195		
	<b>Clients Served Language: Spanish</b>	3		
	<b>Clients Served Language: Other</b>	2		
	<b>% Clients With English as Primary Language</b>	<b>98%</b>		

**Work Program (3340):** The objective is to provide vocational assessment, training and transitional or long-term paid work in institutional or community job sites for individuals disabled by mental illness. Paid by the vocational services provider.

**2007 Mental Health Program Report Series**

<b>Mental Health System: Other Employment Programs (OMH Code 3340) - All Clients</b>			
<b>Utilization Trended Data for 2003 through 2007</b>			
			<b>East House Client Worker</b>
<b>Clients</b>		<b>2003</b>	175
		<b>2004</b>	161
		<b>2005</b>	146
		<b>2006</b>	156
		<b>2007</b>	200
<b>Variance 2006-2007</b>			44
<b>% Variance 2006-2007</b>			28.2%
<b>Variance 2003-2007</b>			25
<b>% Variance 2003-2007</b>			14.3%
<b>Services</b>	<b>Hours</b>	<b>2003</b>	4,322
		<b>2004</b>	4,760
		<b>2005</b>	4,002
		<b>2006</b>	4,058
		<b>2007</b>	5,055
<b>Variance 2006-2007</b>			997
<b>% Variance 2006-2007</b>			24.6%
<b>Variance 2003-2007</b>			733
<b>% Variance 2003-2007</b>			17.0%
<b>Average Services per Client</b>	<b>Hours</b>	<b>2003</b>	25
		<b>2004</b>	30
		<b>2005</b>	27
		<b>2006</b>	26
		<b>2007</b>	25

**2007 Mental Health Program Report Series**

<b>Mental Health System: Assisted Competitive Employment Program (OMH Code 1380) - All Clients</b>				
		<b>Roch Rehab</b>		
		<b>Assisted Competitive Employment</b>		
		<b>N</b>	<b>%</b>	
<b>Utilization and LOS Data : 2007 (Jan - Dec)</b>				
	<b>Clients Served</b>	133		
	<b>Service Type</b> <b>Hours</b>	4,633	100%	
	<b>Average Units Per Client</b>	35		
	<b>Average LOS for Discharges</b>	586		
	<b>Average LOS for Still Enrolled Clients</b>	956		
	<b>Discharges</b>	56		
<b>First System Contact</b>	<b>Clients With First Contact in Program</b>	10		
	<b>Ethnicity</b>	<b>White</b>	8      80%	
		<b>Black</b>	1      10%	
		<b>Unknown</b>	1      10%	
<b>Client Demographic Information : 2007 (Jan - Dec)</b>				
<b>Clients Served</b>	<b>Clients Served</b>	133		
	<b>Age Group</b>	<b>18-21</b>	13	10%
		<b>22-35</b>	24	18%
		<b>36-49</b>	61	45%
		<b>50-64</b>	33	25%
		<b>65 and older</b>	2	2%
	<b>Gender</b>	<b>Male</b>	68	51%
		<b>Female</b>	65	49%
	<b>Ethnicity</b>	<b>White</b>	87	65%
		<b>Black</b>	42	32%
		<b>Other</b>	3	2%
		<b>Unknown</b>	1	1%
	<b>Diagnostic Group</b>	<b>Mood Disorders</b>	16	12%
		<b>Psychotic Disorders</b>	6	5%
		<b>Anxiety Disorders</b>	1	1%
		<b>Substance Related</b>	4	3%
		<b>Other Disorders</b>	6	5%
<b>Missing/Invalid</b>		8	6%	
	<b>No Diagnosis</b>	92	68%	
<b>Language of Clients Served</b>	<b>Clients Served Language: English</b>	132		
	<b>Clients Served Language: Spanish</b>	1		
	<b>% Clients With English as Primary Language</b>	99%		

**Assisted Competitive Employment (1380):** The objective is to assist individuals in choosing, finding, and maintaining satisfying jobs in the competitive employment market at minimum wage or higher. When appropriate, ACE provides these individuals with job-related skills training as well as long-term supervision and support services, both at the work site and offsite.

2007 Mental Health Program Report Series

Mental Health System: Assisted Competitive Employment Program (OMH Code 1380) - All Clients			
Utilization Trended Data for 2003 through 2007			
		Roch Rehab Assisted Competitive Employment	
Clients		2003	54
		2004	38
		2005	23
		2006	148
		2007	133
Variance 2006-2007			-15
0			-10.1%
Variance 2003-2007			79
% Variance 2003-2007			146.3%
Services	Hours	2003	1,856
		2004	1,246
		2005	1,342
		2006	4,487
		2007	4,633
Variance 2006-2007			146
% Variance 2006-2007			3.3%
Variance 2003-2007			2,777
% Variance 2003-2007			149.6%
Average Services per Client	Hours	2003	34
		2004	33
		2005	58
		2006	30
		2007	35

### 2007 Mental Health Program Report Series

Mental Health System: Sheltered Workshop (OMH Code 0340) - All Clients							
		Roch Psych Ctr		Roch Rehab			
		Landmark Industries		Sheltered Workshop			
		N	%	N	%		
Utilization and LOS Data : 2007 (Jan - Dec)							
	Operating Capacity		113		130		
	Clients Served		148	49%	151	51%	
	Service Type	Days	4,824	30%	11,451	70%	
	Average Units Per Client		33		76		
	Average LOS for Discharges		748		1,676		
	Average LOS for Still Enrolled Clients		1,909		1,716		
	Discharges		6		38		
First System Contact	Clients With First Contact in Program		1		16		
	Ethnicity	White	1	1	11	69%	
		Black	0		1	6%	
		Hispanic	0		3	19%	
		Other	0		1	6%	
Client Demographic Information : 2007 (Jan - Dec)							
Clients Served	Clients Served		148		151		
	Age Group	13-15	0		5	3%	
		16-17	0		4	3%	
		18-21	2	1%	15	10%	
		22-35	21	14%	24	16%	
		36-49	61	41%	47	31%	
		50-64	57	39%	52	34%	
		65 and older	7	5%	4	3%	
	Gender	Male	104	70%	87	58%	
		Female	44	30%	64	42%	
	Ethnicity	White	103	69%	104	69%	
		Black	35	24%	40	26%	
		Hispanic	5	3%	6	4%	
		Asian	1	1%	0		
		Other	4	3%	1	1%	
	Diagnostic Group	ADHD/Disruptive Behavior		2	1%	1	1%
		Mood Disorders		34	23%	13	9%
		Adjustment Disorders		2	1%	0	
		Psychotic Disorders		96	65%	14	9%
		Anxiety Disorders		7	5%	1	1%
		Other C&Y Disorders		3	2%	0	
		Substance Related		1	1%	2	1%
		Other Disorders		3	2%	10	7%
Missing/Invalid		0		2	1%		
No Diagnosis		0		108	71%		
Language of Clients Served	Clients Served Language: English		134		148		
	Clients Served Language: Spanish		2		2		
	Clients Served Language: Other		8		1		
	Clients Served Language: Unknown		4		0		
	% Clients With English as Primary Language		<b>91%</b>		<b>98%</b>		

**Sheltered Workshop (0340):** The objective is to provide vocational assessment, training, and paid work in a protective and non-integrated work environment for individuals disabled by mental illness. Services are provided according to wage and hour requirements specified in the Fair Labor Standards Act administered by the Department of Labor.

**2007 Mental Health Program Report Series**

<b>Mental Health System: Sheltered Workshop (OMH Code 0340) - All Clients</b>				
Utilization Trended Data for 2003 through 2007				
		<b>Roch Psych Ctr</b>	<b>Roch Rehab</b>	
<b>Clients</b>		2003	121	167
		2004	131	148
		2005	133	121
		2006	151	123
		2007	148	151
	<b>Variance 2006-2007</b>		-3	28
<b>% Variance 2006-2007</b>		-2.0%	22.8%	
<b>Variance 2003-2007</b>		27	-16	
<b>% Variance 2003-2007</b>		22.3%	-9.6%	
<b>Services</b>	<b>Days</b>	2003	4,767	17,689
		2004	4,617	14,003
		2005	4,886	11,011
		2006	5,214	10,414
		2007	4,824	11,451
		<b>Variance 2006-2007</b>		-390
<b>% Variance 2006-2007</b>		-7.5%	10.0%	
<b>Variance 2003-2007</b>		57	-6,238	
<b>% Variance 2003-2007</b>		1.2%	-35.3%	
<b>Average Services per Client</b>	<b>Days</b>	2003	39	106
		2004	35	95
		2005	37	91
		2006	35	85
		2007	33	76

### 2007 Mental Health Program Report Series

Mental Health System: Psychosocial Club (OMH Code 0770) - All Clients										
		DePaul		Roch Psych Ctr		Via - RMHC		Community		
		Operation Friendship				Turning Point		Total		
		N	%	N	%	N	%	N	%	
Utilization and LOS Data : 2007 (Jan - Dec)										
Clients Served		266	34%	397	51%	165	21%	782		
Service Type	Visits	12,768	23%	22,124	41%	19,473	36%	54,365		
Average Units Per Client		48		56		118		70		
Average LOS for Discharges		2,720		1,297		1111		1171		
Average LOS for Still Enrolled Clients		2,023		1,779		1,903		1,882		
Discharges		1		8		42		51		
First System Contact	Clients With First Contact in Program		4		6		0		10	
	Ethnicity	White	1	25%	6	100%	0		7	70%
		Black	3	75%	0		0		3	30%
Client Demographic Information : 2007 (Jan - Dec)										
Clients Served		266		397		165		782		
Age Group	18-21	2	1%	2	1%	1	1%	5	1%	
	22-35	34	13%	41	10%	31	19%	100	13%	
	36-49	126	46%	144	36%	75	45%	328	42%	
	50-64	92	35%	176	44%	48	29%	295	38%	
	65 and older	12	5%	34	9%	10	6%	54	7%	
Gender	Male	156	59%	232	58%	78	47%	441	56%	
	Female	110	41%	165	42%	86	52%	340	43%	
	Unknown/Missing	0		0		1	1%	1	0%	
Ethnicity	White	172	64%	303	76%	74	44%	515	66%	
	Black	76	29%	81	20%	68	41%	215	27%	
	Hispanic	13	5%	11	3%	20	12%	43	5%	
	Asian	0		0		1	0.01	1	0%	
	Other	5	2%	2	1%	1	1%	7	1%	
	Missing	0		0		1	1%	1	0%	
Diagnostic Group	ADHD/Disruptive Behavior	3	1%	5	1%	1	0.01	8	1%	
	Mood Disorders	90	34%	105	26%	67	41%	251	32%	
	Adjustment Disorders	4	2%	5	1%	7	4%	16	2%	
	Psychotic Disorders	107	40%	252	64%	70	42%	400	51%	
	Anxiety Disorders	10	4%	17	4%	8	5%	34	4%	
	Other C&Y Disorders	1	0%	2	1%	0		3	0%	
	Substance Related	5	2%	2	1%	2	1%	9	1%	
	Other Disorders	6	2%	8	2%	0		12	2%	
	Missing/Invalid	40	15%	1	0%	1	1%	40	5%	
	No Diagnosis	0		0		9	5%	9	1%	
Language of Clients Served	Clients Served Language: English		250		379		145			
	Clients Served Language: Spanish		12		9		18			
	Clients Served Language: Other		1		4		0			
	Clients Served Language: Unknown		3		5		2			
	% Clients With English as Primary Language		94%		96%		88%			

**Psychosocial Club (0770):** The objective is to assist individuals disabled by mental illness to develop or reestablish a sense of self-esteem and group affiliation, and to promote their recovery from mental illness and their reintegration into a meaningful role in community life through the provision of two or more of the following: (1) consumer self-help and empowerment interventions; (2) community living; (3) academic services; (4) vocational services; and/or (5) social-leisure time rehabilitation, training and support services.

**Note:**

1. Data include clients served in an out-of-county site at Rochester Psychiatric Center.

## 2007 Mental Health Program Report Series

Mental Health System: Psychosocial Club (OMH Code 0770) - All Clients						
Utilization Trended Data for 2003 through 2007						
		DePaul	Roch Psych Ctr	Via - RMHC	CommunityTotal	
<b>Clients</b>	2003	356	476	164	934	
	2004	410	483	186	1,012	
	2005	453	431	200	1,016	
	2006	368	397	219	933	
	2007	266	397	165	782	
	<b>Variance 2006-2007</b>		-102	0	-54	-151
<b>% Variance 2006-2007</b>		-27.7%	0.0%	-24.7%	-16.2%	
<b>Variance 2003-2007</b>		-90	-79	1	-152	
<b>% Variance 2003-2007</b>		-25.3%	-16.6%	0.6%	-16.3%	
<b>Services</b>	<b>Visits</b>	2003	20,737	24,510	20,008	65,255
		2004	21,367	25,108	18,102	64,577
		2005	17,963	24,021	18,773	60,757
		2006	21,315	21,816	22,023	65,154
		2007	12,768	22,124	19,473	54,365
		<b>Variance 2006-2007</b>		-8,547	308	-2,550
<b>% Variance 2006-2007</b>		-40.1%	1.4%	-11.6%	-16.6%	
<b>Variance 2003-2007</b>		-7,969		-535	-10,890	
<b>% Variance 2003-2007</b>		-38.4%		-2.7%	-16.7%	
<b>Average Services per Client</b>	<b>Visits</b>	2003	58	51	122	70
		2004	52	52	97	64
		2005	40	56	94	60
		2006	58	55	101	70
		2007	48	56	118	70

**Note:** 1. DePaul's Operation Friendship decreased evening activities in 2005.

**2007 Mental Health Program Report Series**

<b>Mental Health System: Drop-in Center (OMH Code 1770) - All Clients</b>				
		<b>Mental Health Assoc</b>		
		<b>Self-Help Drop In Center</b>		
		<b>N</b>	<b>%</b>	
<b>Utilization and LOS Data : 2007 (Jan - Dec)</b>				
	<b>Clients Served</b>		537	
	<b>Service Units</b>		12,837	
	<b>Service Type</b>	<b>Visits</b>	12,353	100%
		<b>Calls</b>	484	
	<b>Average Units Per Client</b>		24	
	<b>Average LOS for Discharges</b>		327	
	<b>Average LOS for Still Enrolled Clients</b>		362	
<b>Discharges</b>		142		
<b>First System Contact</b>	<b>Clients With First Contact in Program</b>		131	
	<b>Ethnicity</b>	<b>White</b>	59	45%
		<b>Black</b>	55	42%
		<b>Hispanic</b>	9	7%
		<b>Asian</b>	1	1%
		<b>Other</b>	4	3%
<b>Unknown</b>	3	2%		
<b>Client Demographic Information : 2007 (Jan - Dec)</b>				
<b>Clients Served</b>	<b>Clients Served</b>		537	
	<b>Age Group</b>	<b>16-17</b>	2	0%
		<b>18-21</b>	33	6%
		<b>22-35</b>	142	26%
		<b>36-49</b>	231	44%
		<b>50-64</b>	123	23%
		<b>65 and older</b>	6	1%
	<b>Gender</b>	<b>Male</b>	368	69%
		<b>Female</b>	169	31%
	<b>Ethnicity</b>	<b>White</b>	277	50%
		<b>Black</b>	208	39%
		<b>Hispanic</b>	36	7%
		<b>Asian</b>	4	1%
<b>Other</b>		9	2%	
<b>Unknown</b>		3	1%	
<b>Diagnostic Group</b>	<b>Missing/Invalid</b>	537	100%	
<b>Language of Clients Served</b>	<b>Clients Served Language: English</b>		302	
	<b>Clients Served Language: Spanish</b>		18	
	<b>Clients Served Language: Other</b>		1	
	<b>Clients Served Language: Unknown</b>		216	
	<b>% Clients With English as Primary Language</b>		<b>56%</b>	

**Drop-in Center (1770):** The objective of a Drop-in Center program is to identify and engage persons who may choose not to participate in more structured programs or who might not otherwise avail themselves of mental health services, and to provide services and supports in a manner which these individuals would accept. These programs are low demand, flexible and relatively unstructured, and responsive to individual need and circumstance.

### 2007 Mental Health Program Report Series

Mental Health System: Drop-in Center (OMH Code 1770) - All Clients			
Utilization Trended Data for 2003 through 2007			
		<b>Mental Health Assoc</b>	
<b>Clients</b>		<b>2003</b>	211
		<b>2004</b>	263
		<b>2005</b>	356
		<b>2006</b>	461
		<b>2007</b>	537
<b>Variance 2006-2007</b>			76
<b>% Variance 2006-2007</b>			16.5%
<b>Variance 2003-2007</b>			326
<b>% Variance 2003-2007</b>			154.5%
<b>Services</b>	<b>Contacts (Calls &amp; Visits)</b>	<b>2003</b>	3,769
		<b>2004</b>	3,917
		<b>2005</b>	7,111
		<b>2006</b>	10,018
		<b>2007</b>	12,837
<b>Variance 2006-2007</b>			2,819
<b>% Variance 2006-2007</b>			28.1%
<b>Variance 2003-2007</b>			9,068
<b>% Variance 2003-2007</b>			240.6%
<b>Average Services per Client</b>	<b>Contacts (Calls &amp; Visits)</b>	<b>2003</b>	18
		<b>2004</b>	16
		<b>2005</b>	20
		<b>2006</b>	22
		<b>2007</b>	24

**Note:** 1. Drop-In Center program hours expanded in late 2004 to allow more available service hours.

**2007 Mental Health Program Report Series**

<b>Mental Health System: Assertive Community Treatment (OMH Code 0800) - All Clients</b>				
		<b>Strong</b>		
		<b>Project Action</b>		
		<b>N</b>	<b>%</b>	
<b>Utilization and LOS Data : 2007 (Jan - Dec)</b>				
	<b>Operating Capacity</b>	48		
	<b>Clients Served</b>	61		
	<b>Service Type</b> <b>Contacts</b>	6,029	100%	
	<b>Average Units Per Client</b>	99		
	<b>Average LOS for Discharges</b>	770		
	<b>Average LOS for Still Enrolled Clients</b>	991		
	<b>Discharges</b>	15		
<b>Client Demographic Information : 2007 (Jan - Dec)</b>				
	<b>Clients Served</b>	61		
<b>Clients Served</b>	<b>Age Group</b>	<b>18-21</b>	2	3%
		<b>22-35</b>	18	30%
		<b>36-49</b>	27	44%
		<b>50-64</b>	12	20%
		<b>65 and older</b>	2	3%
	<b>Gender</b>	<b>Male</b>	35	57%
		<b>Female</b>	26	43%
	<b>Ethnicity</b>	<b>White</b>	20	33%
		<b>Black</b>	37	60%
		<b>Hispanic</b>	3	5%
		<b>Asian</b>	1	2%
	<b>Diagnostic Group</b>	<b>Mood Disorders</b>	6	10%
		<b>Psychotic Disorders</b>	55	90%
	<b>Language of Clients Served</b>	<b>Clients Served Language: English</b>	54	
<b>Clients Served Language: Spanish</b>		5		
<b>Clients Served Language: Other</b>		2		
<b>% Clients With English as Primary Language</b>		<b>89%</b>		

**Assertive Community Treatment (ACT) Teams (0800)** ACT Teams provide intensive treatment and support to people with psychiatric disabilities. The focus is on the improvement of an individual's quality of life in the community and reducing the need for inpatient care, by providing intense community-based treatment services by an interdisciplinary team of mental health professionals.

**2007 Mental Health Program Report Series**

<b>Mental Health System: Assertive Community Treatment (OMH Code 0800) - All Clients</b>			
<b>Utilization Trended Data for 2003 through 2007</b>			
			<b>Strong ACT</b>
<b>Clients</b>		<b>2003</b>	56
		<b>2004</b>	56
		<b>2005</b>	63
		<b>2006</b>	63
		<b>2007</b>	61
<b>Variance 2006-2007</b>			-2
<b>% Variance 2006-2007</b>			-3.2%
<b>Variance 2003-2007</b>			5
<b>% Variance 2003-2007</b>			8.9%
<b>Services</b>	<b>Visits</b>	<b>2003</b>	2,919
		<b>2004</b>	6,118
		<b>2005</b>	6,553
		<b>2006</b>	6,820
		<b>2007</b>	6,029
<b>Variance 2006-2007</b>			-524
<b>% Variance 2006-2007</b>			-8.0%
<b>Variance 2003-2007</b>			3,110
<b>% Variance 2003-2007</b>			106.5%
<b>Average Services per Client</b>	<b>Visits</b>	<b>2003</b>	52
		<b>2004</b>	109
		<b>2005</b>	104
		<b>2006</b>	108
		<b>2007</b>	99

2007 Mental Health Program Report Series

Mental Health System: Outreach Programs (OMH Codes 0690,1760, 5990) - All Clients										
		Strong		Strong		Via - RMHC		Via - RMHC		
		Project Link		Homeless MICA		Homeless MICA		MICA Network		
		N	%	N	%	N	%	N	%	
<b>Utilization and LOS Data : 2007 (Jan - Dec)</b>										
	Clients Served		68		237		44		141	
	Service Units	Unit Type	Hours		Visits		Visits		Hours	
		Units	3,643	34%	1,208	11%	1,090	10%	4,873	45%
		Parent/Teacher/Professional Consults			38		268			
	Average Units Per Client		54		5		25		35	
	Average LOS for Discharges		862		29		498		493	
	Average LOS for Still Enrolled Clients		1,753		279		627		635	
Discharges		14		224		12		42		
First System Contact	Clients With First Contact in Program		1		29		3		4	
	Ethnicity	White	0		9	31%	1	33%	2	50%
		Black	0		15	53%	2	67%	0	
		Hispanic	0		3	10%	0		1	25%
		Other			1	3%	0		0	
		Unknown	1	100%	1	3%	0		1	25%
<b>Client Demographic Information : 2007 (Jan - Dec)</b>										
Clients Served	Clients Served		68		237		44		141	
	Age Group	16-17	0		3	1%	0		0	
		18-21	0		36	15%	2	5%	3	2%
		22-35	24	35%	76	32%	7	16%	35	25%
		36-49	29	43%	97	41%	25	57%	83	59%
		50-64	13	19%	23	10%	9	20%	18	13%
		65 and older	2	3%	2	1%	1	2%	2	1%
	Gender	Male	57	84%	108	46%	28	64%	81	57%
		Female	11	16%	129	54%	15	34%	59	42%
		Unknown/Missing	0		0		1	2%	1	1%
	Ethnicity	White	13	19%	61	26%	22	50%	71	49%
		Black	52	77%	140	58%	19	43%	60	43%
		Hispanic	2	3%	28	12%	2	5%	8	6%
		Asian	0		2	1%	0		0	
		Other	0		0		0		1	1%
		Unknown/Missing	1	1%	6	3%	1	2%	0	
	Diagnostic Group	Mood Disorders	12	18%	0		19	42%	36	26%
		Adjustment Disorders	0		0		4	9%	2	1%
		Psychotic Disorders	40	58%	0		6	14%	24	17%
		Anxiety Disorders	0		0		4	9%	5	4%
		Substance Related	0		0		2	5%	61	42%
		Other Disorders	16	24%	237	100%	0		1	1%
		Missing/Invalid	0		0		2	5%	0	
No Diagnosis		0		0		7	16%	12	9%	
Language of Clients Served	Clients Served Language: English		63		222		42		133	
	Clients Served Language: Spanish		3		14		1		7	
	Clients Served Language: Unknown		2		1		1		1	
	% Clients With English as Primary Language		93%		94%		96%		94%	

**Advocacy (1760):** Individual advocacy assists recipients in protecting and promoting their rights, resolving complaints and grievances, and accessing services and supports of their choice. An advocate represents the interests and desires of an individual recipient who voluntarily requests his or her services.

**Outreach (0690):** Case finding activities designed to establish face-to-face contact with individuals potentially in need of mental health services. Services may be delivered through the use of mobile outreach teams drop-in centers which should be generally located in areas that promote use by homeless individuals and other disaffiliated mentally ill persons. Services should include but not be limited to assessment, referral service, socialization, recreation, light meals, information about mental health and social services and outreach.

**MICA Network (5990):** The proposed network must define a service area, a target population, and ensure that MICA clients have access to housing, treatment, peer support/self-help and alcohol/substance abuse services and case management. A MICA Network would include, but not be limited to: residential capacity, case management, psycho-social capacity, enhancement of treatment capacity, self-help, peer leadership/peer specialist/peer case management, linkages with drug and alcohol providers.

**Notes:**

1. Information on primary diagnosis is reported as "Other" for 100% of clients seen in the Homeless/MICA Outreach program at Strong. This is due primarily to clients with a diagnosis of 799.99 (or "Diagnosis Deferred").
2. Demographic and diagnosis information for Homeless/MICA Outreach clients at Via-RMHC is not captured for all clients but service volume does include activity for all clients.

**2007 Mental Health Program Report Series**

<b>Mental Health System: Outreach Programs (OMH Codes 0690,1760, 5990) - All Clients</b>					
<b>Utilization Trended Data for 2003 through 2007</b>					
		<b>Strong (1760) Project LINK</b>	<b>Strong (0690) Homeless MICA</b>	<b>Via - RMHC (0690) Homeless MICA</b>	<b>Via - RMHC (5990) MICANet</b>
<b>Clients</b>	<b>2003</b>	101	127	107	71
	<b>2004</b>	81	122	78	62
	<b>2005</b>	73	147	63	58
	<b>2006</b>	76	132	51	54
	<b>2007</b>	68	237	44	141
	<b>Variance 2006-2007</b>	-8	105	-7	87
<b>% Variance 2006-2007</b>	-10.5%	79.5%	-13.7%	161.1%	
<b>Variance 2003-2007</b>	-33	110	-63	70	
<b>% Variance 2003-2007</b>	-32.7%	86.6%	-58.9%	98.6%	
<b>Service Unit</b>		<b>Hours</b>	<b>Visits</b>	<b>Visits</b>	<b>Hours</b>
<b>Services</b>	<b>2003</b>	3,493	1,154	1,499	4,143
	<b>2004</b>	2,991	1,207	1,379	3,705
	<b>2005</b>	2,198	1,292	1,302	3,343
	<b>2006</b>	2,755	758	1,018	2,860
	<b>2007</b>	3,643	1,208	1,090	4,873
	<b>Variance 2006-2007</b>	888	450	72	2,013
<b>% Variance 2006-2007</b>	32.2%	59.4%	7.1%	70.4%	
<b>Variance 2003-2007</b>	150	54	-409	730	
<b>% Variance 2003-2007</b>	4.3%	4.7%	-27.3%	17.6%	
<b>Average Services per Client</b>	<b>2003</b>	28	9	14	58
	<b>2004</b>	37	10	18	60
	<b>2005</b>	30	9	21	58
	<b>2006</b>	36	6	20	53
	<b>2007</b>	54	5	25	35

**Note:** 1. Significant staff turnover contributes to the decrease of clients and services in the Project Link program at Strong.

**2007 Mental Health Program Report Series**

<b>Mental Health System: Advocacy Service (OMH Code 1760) - Adults</b>							
		<b>Mental Health Assoc</b>		<b>Via - RMHC</b>			
		<b>Successful Goals for Living</b>		<b>PATH</b>			
		<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>		
<b>Utilization and LOS Data : 2007 (Jan - Dec)</b>							
	<b>Clients Served</b>		95		68		
	<b>Service Type</b>	<b>Hours</b>	3,231	92%	263	8%	
	<b>Average Units Per Client</b>		34		4		
	<b>Average LOS for Discharges</b>		1,041		0		
	<b>Average LOS for Still Enrolled Clients</b>		1,050		326		
	<b>Discharges</b>		32		0		
<b>First System Contact</b>	<b>Clients With First Contact in Program</b>		3		4		
	<b>Ethnicity</b>	<b>White</b>	0		1	25%	
		<b>Black</b>	1	34%	2	50%	
		<b>Hispanic</b>	1	33%	1	25%	
		<b>Other</b>	1	33%	0		
<b>Client Demographic Information : 2007 (Jan - Dec)</b>							
<b>Clients Served</b>	<b>Clients Served</b>		95		68		
	<b>Age Group</b>	<b>18-21</b>	2	2%	3	4%	
		<b>22-35</b>	17	18%	16	24%	
		<b>36-49</b>	39	41%	38	56%	
		<b>50-64</b>	31	33%	11	16%	
		<b>65 and older</b>	6	6%	0		
	<b>Gender</b>	<b>Male</b>	24	25%	31	46%	
		<b>Female</b>	71	75%	37	54%	
	<b>Ethnicity</b>	<b>White</b>	70	74%	33	49%	
		<b>Black</b>	7	7%	21	31%	
		<b>Hispanic</b>	17	18%	13	19%	
		<b>Other</b>	1	1%	1	1%	
	<b>Diagnostic Group</b>	<b>ADHD/Disruptive Behavior</b>		3	3%	0	
		<b>Mood Disorders</b>		75	80%	0	
		<b>Psychotic Disorders</b>		6	6%	0	
<b>Anxiety Disorders</b>		6	6%	0			
<b>Other Disorder</b>		2	2%	0			
<b>Missing/Invalid</b>		3	3%	4	6%		
<b>No Diagnosis</b>		0		64	94%		
<b>Language of Clients Served</b>	<b>Clients Served Language: English</b>		75		58		
	<b>Clients Served Language: Spanish</b>		18		10		
	<b>Clients Served Language: Other</b>		1		0		
	<b>Clients Served Language: Unknown</b>		1		0		
	<b>% Clients With English as Primary Language</b>		79%		85%		

**Advocacy (1760):** Advocacy services may provide individual advocacy, systems advocacy, or a combination of both types. Individual advocacy assists recipients in protecting and promoting their rights, resolving complaints and grievances, and accessing services and supports of their choice. An advocate represents the interests and desires of an individual recipient who voluntarily requests his or her services.

**2007 Mental Health Program Report Series**

<b>Mental Health System: Advocacy Service (OMH Code 1760) - Adults</b>				
<b>Utilization Trended Data for 2003 through 2007</b>				
		<b>Mental Health Assoc</b>	<b>Via - RMHC</b>	
		<b>Successful Goals for Living</b>	<b>PATH</b>	
<b>Clients</b>		<b>2003</b>	45	126
		<b>2004</b>	38	117
		<b>2005</b>	36	67
		<b>2006</b>	63	69
		<b>2007</b>	95	68
	<b>Variance 2006-2007</b>			32
<b>% Variance 2006-2007</b>			50.8%	-1.4%
<b>Variance 2003-2007</b>			50	-58
<b>% Variance 2003-2007</b>			111.1%	-46.0%
<b>Services</b>	<b>Hours</b>	<b>2003</b>	1,272	606
		<b>2004</b>	1,253	874
		<b>2005</b>	1,308	354
		<b>2006</b>	1,685	244
		<b>2007</b>	3,231	263
		<b>Variance 2006-2007</b>		
<b>% Variance 2006-2007</b>			91.8%	7.8%
<b>Variance 2003-2007</b>			1,959	-343
<b>% Variance 2003-2007</b>			154.0%	-56.6%
<b>Average Services per Client</b>	<b>Hours</b>	<b>2003</b>	28	5
		<b>2004</b>	33	7
		<b>2005</b>	36	5
		<b>2006</b>	27	4
		<b>2007</b>	34	4

### 2007 Mental Health Program Report Series

Mental Health System: Inpatient (OMH Code 3010) - Children & Youth								
		Roch Psych Ctr		Strong		Community Total		
		Inpatient C&Y		Inp Psych C&Y				
		N	%	N	%	N	%	
Utilization and LOS Data : 2007 (Jan - Dec)								
	Operating Capacity		12		27		39	
	Clients Served		42	8%	536	97%	555	
	Service Units	Days	4,374	36%	7,772	64%	12,146	
	Occupancy Rate		100%		79%		85%	
	Average Units Per Client		104		15		22	
	Average LOS for Discharges		116		13		18	
	Average LOS for Still Enrolled Clients		116		15		65	
	Discharges		33		640		673	
First System Contact	Clients With First Contact in Program		0		5		5	
	Ethnicity	White	0		2	40%	2	40%
		Black	0		1	20%	1	20%
		Unknown	0		2	40%	2	40%
Client Demographic Information : 2007 (Jan - Dec)								
Clients Served	Clients Served		42		536		555	
	Age Group	1-7	0		28	5%	28	5%
		8-10	0		64	12%	64	12%
		11-12	2	5%	62	12%	62	11%
		13-15	18	43%	210	39%	218	39%
		16-17	22	52%	172	32%	182	33%
		18-21	0		0		1	0%
	Gender	Male	18	43%	285	53%	289	52%
		Female	24	57%	251	47%	266	48%
	Ethnicity	White	26	62%	346	64%	357	64%
		Black	10	24%	127	24%	132	24%
		Hispanic	3	7%	39	7%	40	7%
		Asian	1	2%	3	1%	4	1%
		Other	2	5%	16	3%	17	3%
		Unknown	0		5	1%	5	1%
	Diagnostic Group	ADHD/Disruptive Behavior	2	5%	46	9%	47	8%
		Mood Disorders	28	67%	367	68%	379	68%
		Adjustment Disorders	0		20	4%	20	4%
		Psychotic Disorders	6	14%	47	9%	50	9%
		Anxiety Disorders	3	7%	42	8%	45	8%
Other C&Y Disorders		1	2%	8	1%	8	1%	
Substance Related		0		1	0%	1	0%	
Other Disorders	2	5%	5	1%	5	1%		
Language of Clients Served	Clients Served Language: English		42		516			
	Clients Served Language: Spanish		0		14			
	Clients Served Language: Other		0		2			
	% Clients With English as Primary Language		100%		96%			

**Crisis Intervention (2680):** Crisis intervention services, applicable to adults, children and adolescents, are intended to reduce acute symptoms and restore individuals to pre-crisis levels of functioning. Examples of where these services may be provided include emergency rooms and residential settings. Examples of services are screening, assessment, stabilization, triage, and/or referral to an appropriate program or programs. **Services reported here occurred in an Emergency Department setting.**

**2007 Mental Health Program Report Series**

<b>Mental Health System: Inpatient (OMH Code 3010) - Children &amp; Youth</b>				
<b>Utilization Trended Data for 2003 through 2007</b>				
		<b>Strong</b>	<b>Roch Psych Ctr</b>	
<b>Clients</b>		<b>2003</b>	482	50
		<b>2004</b>	575	55
		<b>2005</b>	622	49
		<b>2006</b>	511	43
		<b>2007</b>	536	42
<b>Variance 2006-2007</b>		25	-1	
<b>% Variance 2006-2007</b>		4.9%	-2.3%	
<b>Variance 2003-2007</b>		54	-8	
<b>% Variance 2003-2007</b>		11.2%	-16.0%	
<b>Services</b>	<b>Days</b>	<b>2003</b>	6,900	3,824
		<b>2004</b>	7,776	4,343
		<b>2005</b>	7,453	4,106
		<b>2006</b>	8,229	4,000
		<b>2007</b>	7,772	4,374
<b>Variance 2006-2007</b>		-457	374	
<b>% Variance 2006-2007</b>		-5.6%	9.4%	
<b>Variance 2003-2007</b>		872	550	
<b>% Variance 2003-2007</b>		12.6%	14.4%	
<b>Average LOS (for discharges only)</b>	<b>Days</b>	<b>2003</b>	12.0	92.0
		<b>2004</b>	12.0	96.0
		<b>2005</b>	11.0	104.0
		<b>2006</b>	13.0	102.0
		<b>2007</b>	13.0	116.0
<b>Variance 2006-2007</b>		0	14	
<b>% Variance 2006-2007</b>		0.0%	13.7%	
<b>Variance 2003-2007</b>		1	24	
<b>% Variance 2003-2007</b>		8.3%	26.1%	

### 2007 Mental Health Program Report Series

Mental Health System: Emergency Department (OMH Codes 0510, 3130) - Children & Youth											
		Strong		Unity		Via - RGH		Community Total			
		N	%	N	%	N	%	N	%		
Utilization and LOS Data : 2007 (Jan - Dec)											
Clients Served		1,324	75%	196	11%	400	23%	1,769			
Service Units		1,848	74%	210	8%	447	18%	2,505			
First System Contact	Clients With First Contact in Program		307		32		128		467		
	Ethnicity	White	240	78%	19	60%	45	35%	304	65%	
		Black	48	16%	7	22%	53	42%	108	23%	
		Hispanic	10	3%	2	6%	27	21%	39	8%	
		Asian	4	1%	0		0		4	1%	
		Other	3	1%	2	6%	3	2%	8	2%	
		Unknown	2	1%	2	6%	0		4	1%	
Client Demographic Information : 2007 (Jan - Dec)											
Clients Served	Clients Served		1,324		196		400		1,769		
	Age Group	1-7	64	5%	7	4%	8	2%	71	4%	
		8-10	119	9%	8	4%	22	6%	142	8%	
		11-12	156	12%	18	9%	32	8%	190	11%	
		13-15	550	41%	96	49%	190	47%	763	43%	
		16-17	435	33%	67	34%	148	37%	603	34%	
	Gender	Male	682	52%	108	55%	214	53%	917	52%	
		Female	642	48%	88	45%	186	47%	852	48%	
	Ethnicity	White	853	65%	115	58%	155	38%	1,047	59%	
		Black	333	25%	61	31%	149	37%	494	28%	
		Hispanic	86	6%	13	7%	82	21%	161	9%	
		Asian	10	1%	0		0		10	1%	
		Other	39	3%	5	3%	14	4%	52	3%	
		Unknown	3	0%	2	1%	0		5	0%	
	Diagnostic Group	ADHD/Disruptive Behavior		274	21%	36	18%	52	13%	337	19%
		Mood Disorders		581	44%	66	34%	75	19%	657	37%
		Adjustment Disorders		237	18%	40	20%	178	43%	434	25%
		Psychotic Disorders		58	4%	1	1%	8	2%	60	3%
		Anxiety Disorders		82	6%	8	4%	12	3%	92	5%
		Other C&Y Disorders		15	1%	1	1%	1	0%	16	1%
		Substance Related		36	3%	2	1%	10	3%	43	2%
		Other Disorders		38	3%	42	21%	2	1%	73	4%
		No Diagnosis		3	0%	0		62	16%	57	3%
Language of Clients Served	Clients Served Language: English		1,280		171		376				
	Clients Served Language: Spanish		35		1		23				
	Clients Served Language: Other		8		0		1				
	Clients Served Language: Unknown		1		24		0				
	% Clients With English as Primary Language		97%		87%		94%				

**Crisis Intervention (2680):** Crisis intervention services, applicable to adults, children and adolescents, are intended to reduce acute symptoms and restore individuals to pre-crisis levels of functioning. Examples of where these services may be provided include emergency rooms and residential settings. Examples of services are screening, assessment, stabilization, triage, and/or referral to an appropriate program or programs. **Services reported here occurred in an Emergency Department setting.**

**Crisis Intervention (3130):** This hospital-based emergency room program has the primary objective of reducing acute symptoms and restoring patients to pre-crisis levels of functioning to the extent possible. Services include provision of triage and screening, assessment, treatment, stabilization and referral or diversion to an appropriate program.

**Note:**  
1. Data reported for Via-RGH include weekday ED visits that occur at the RGH site, but are handled by staff from Via-RMHC.

**2007 Mental Health Program Report Series**

<b>Mental Health System: Emergency Department (OMH Codes 2680, 3130) - Children &amp; Youth</b>						
<b>Utilization Trended Data for 2003 through 2007</b>						
		<b>Strong</b>	<b>Unity</b>	<b>Via - RGH</b>	<b>Community Total</b>	
<b>Clients</b>	<b>2003</b>	1,076	248	291	<b>1,470</b>	
	<b>2004</b>	1,319	250	414	<b>1,808</b>	
	<b>2005</b>	1,270	193	382	<b>1,694</b>	
	<b>2006</b>	1,202	203	391	<b>1,653</b>	
	<b>2007</b>	1,324	196	400	<b>1,769</b>	
	<b>Variance 2006-2007</b>		122	-7	9	<b>116</b>
<b>% Variance 2006-2007</b>		10.1%	-3.4%	2.3%	<b>7.0%</b>	
<b>Variance 2003-2007</b>		248	-52	109	<b>299</b>	
<b>% Variance 2003-2007</b>		23.0%	-21.0%	37.5%	<b>20.3%</b>	
<b>Services</b>	<b>Visits</b>	<b>2003</b>	1,543	277	366	<b>2,186</b>
		<b>2004</b>	1,898	280	523	<b>2,701</b>
		<b>2005</b>	1,768	217	438	<b>2,423</b>
		<b>2006</b>	1,712	218	459	<b>2,389</b>
		<b>2007</b>	1,848	210	447	<b>2,505</b>
		<b>Variance 2006-2007</b>		136	-8	-12
<b>% Variance 2006-2007</b>		7.9%	-3.7%	-2.6%	<b>4.9%</b>	
<b>Variance 2003-2007</b>		305	-67	81	<b>319</b>	
<b>% Variance 2003-2007</b>		19.8%	-24.2%	22.1%	<b>14.6%</b>	

**Note:** 1. Data reported for Via-RGH include weekday ED visits that occur at the RGH site, but are handled by staff from Via-RMHC. This Via-RMHC activity has been included in reports from this database since 2001.

## 2007 Mental Health Program Report Series

Mental Health System: Crisis/Respite Beds (OMH Code 1600) - Children & Youth						
		Hillside				
		Emergency Respite Beds		YES Beds		
		N	%	N	%	
Utilization and LOS Data : 2007 (Jan - Dec)						
	Operating Capacity	3				
	Clients Served	25		8		
	Service Type	Days	108	62%	67	38%
	Occupancy Rate	10%				
	Average LOS for Discharges	7		46		
	Discharges	26		9		
First System Contact	Clients With First Contact in Program	0		1		
	Ethnicity	Hispanic	0		1	1
Client Demographic Information : 2007 (Jan - Dec)						
Clients Served	Clients Served	25		8		
	Age Group	8-10	2	8%	3	37%
		11-12	7	28%	2	25%
		13-15	15	60%	2	25%
		16-17	1	4%	1	13%
	Gender	Male	14	56%	7	87%
		Female	11	44%	1	13%
	Ethnicity	White	12	48%	4	49%
		Black	9	36%	1	13%
		Hispanic	2	8%	1	13%
		Other	2	8%	2	25%
	Diagnostic Group	ADHD/Disruptive Behavior	9	36%	1	13%
		Mood Disorders	6	24%	4	48%
		Adjustment Disorders	1	4%	0	
		Anxiety Disorders	2	8%	1	13%
		Other C&Y Disorders	0		1	13%
		Missing/Invalid	1	4%	0	
	No Diagnosis	6	24%	1	13%	
Language of Clients Served	Clients Served Language: English	24		7		
	Clients Served Language: Spanish	1		1		
	% Clients With English as Primary Language	96%		88%		

**Crisis Intervention (2680):** Crisis intervention services, applicable to adults, children and adolescents, are intended to reduce acute symptoms and restore individuals to pre-crisis levels of functioning. Examples of where these services may be provided include emergency rooms and residential settings. Examples of services are screening, assessment, stabilization, triage, and/or referral to an appropriate program or programs. **Services reported here occurred in a Residential setting.**

**Notes:** 1. The model for this C&Y Crisis Residence program at Hillside changed at the beginning of 2007 from Youth Emergency Services Beds to Emergency Respite Beds.

**2007 Mental Health Program Report Series**

<b>Mental Health System: Crisis/Respite Beds (OMH Code 1600) - Children &amp; Youth</b>			
<b>Utilization Trended Data for 2003 through 2007</b>			
			<b>Hillside</b>
<b>Clients</b>		<b>2003</b>	93
		<b>2004</b>	92
		<b>2005</b>	87
		<b>2006</b>	68
		<b>2007</b>	33
<b>Variance 2006-2007</b>			-35
<b>% Variance 2006-2007</b>			-51.5%
<b>Variance 2003-2007</b>			-60
<b>% Variance 2003-2007</b>			-64.5%
<b>Services</b>	<b>Days</b>	<b>2003</b>	1,278
		<b>2004</b>	1,454
		<b>2005</b>	1,396
		<b>2006</b>	1,347
		<b>2007</b>	121
<b>Variance 2006-2007</b>			-1,226
<b>% Variance 2006-2007</b>			-91.0%
<b>Variance 2003-2007</b>			-1,157
<b>% Variance 2003-2007</b>			-90.5%
<b>Notes:</b>			
1. The model for this C&Y Crisis Residence program at Hillside changed at the beginning of 2007 from Youth Emergency Services Beds to Emergency Respite Beds.			

**2007 Mental Health Program Report Series**

<b>Mental Health System: Mobile Crisis (OMH Code 1680) - Children &amp; Youth</b>				
		<b>Strong</b>		
		<b>Mobile Crisis C&amp;Y</b>		
		<b>N</b>	<b>%</b>	
<b>Utilization and LOS Data : 2007 (Jan - Dec)</b>				
	<b>Clients Served</b>	594		
	<b>Service Units</b>   <b>Visits</b>	698	100%	
	<b>Average Units Per Client</b>	1.2		
	<b>Discharges</b>	640		
<b>First System Contact</b>	<b>Clients With First Contact in Program</b>		122	
	<b>Ethnicity</b>	<b>White</b>	62	51%
		<b>Black</b>	38	31%
		<b>Hispanic</b>	13	11%
		<b>Asian</b>	3	2%
		<b>Other</b>	6	5%
<b>Client Demographic Information : 2006 (Jan - Dec)</b>				
<b>Clients Served</b>	<b>Clients Served</b>		594	
	<b>Age Group</b>	<b>1-7</b>	67	11%
		<b>8-10</b>	103	17%
		<b>11-12</b>	82	14%
		<b>13-15</b>	217	37%
		<b>16-17</b>	125	21%
	<b>Gender</b>	<b>Male</b>	338	57%
		<b>Female</b>	256	43%
	<b>Ethnicity</b>	<b>White</b>	279	48%
		<b>Black</b>	181	30%
		<b>Hispanic</b>	85	14%
		<b>Asian</b>	8	1%
		<b>Other</b>	41	7%
	<b>Diagnostic Group</b>	<b>ADHD/Disruptive Behavior</b>	149	25%
		<b>Mood Disorders</b>	207	34%
		<b>Adjustment Disorders</b>	152	26%
		<b>Psychotic Disorders</b>	12	2%
		<b>Anxiety Disorders</b>	33	6%
		<b>Other C&amp;Y Disorders</b>	13	2%
		<b>Substance Related</b>	3	1%
<b>Other Disorders</b>		25	4%	
<b>Language of Clients Served</b>	<b>Clients Served Language: English</b>		556	
	<b>Clients Served Language: Spanish</b>		33	
	<b>Clients Served Language: Other</b>		4	
	<b>Clients Served Language: Unknown</b>		1	
	<b>% Clients With English as Primary Language</b>		<b>94%</b>	

**Crisis Outreach (1680):** A mobile crisis intervention program which offers emergency services such as crisis intervention and/or assessment services in natural (e.g., homes), structured (e.g., residential programs), or controlled (e.g., instructional) environments.

**2007 Mental Health Program Report Series**

<b>Mental Health System: Mobile Crisis (OMH Code 1680) - Children &amp; Youth</b>			
<b>Utilization Trended Data for 2003 through 2007</b>			
		<b>Strong</b>	
<b>Clients</b>	<b>2003</b>	369	
	<b>2004</b>	500	
	<b>2005</b>	465	
	<b>2006</b>	506	
	<b>2007</b>	594	
<b>Variance 2006-2007</b>		88	
<b>% Variance 2006-2007</b>		17.4%	
<b>Variance 2003-2007</b>		225	
<b>% Variance 2003-2007</b>		61.0%	
<b>Services</b>	<b>Visits</b>	<b>2003</b>	481
		<b>2004</b>	622
		<b>2005</b>	539
		<b>2006</b>	592
		<b>2007</b>	698
<b>Variance 2006-2007</b>		106	
<b>% Variance 2006-2007</b>		17.9%	
<b>Variance 2003-2007</b>		217	
<b>% Variance 2003-2007</b>		45.1%	

**2007 Mental Health Program Report Series**

<b>Mental Health System: Home-Based Crisis Intervention (OMH Code 3040) - Children &amp; Youth</b>				
		<b>Unity</b>		
		<b>Greece Site</b>		
		<b>N</b>	<b>%</b>	
<b>Utilization and LOS Data : 2007 (Jan - Dec)</b>				
	<b>Clients Served</b>	78		
	<b>Service Units</b>	1,704	100%	
	<b>Hours</b>			
	<b>Average Units Per Client</b>	22		
	<b>Average LOS for Discharges</b>	50		
	<b>Average LOS for Still Enrolled Clients</b>	56		
	<b>Discharges</b>	69		
<b>First System Contact</b>	<b>Clients With First Contact in Program</b>	15		
	<b>Ethnicity</b>	<b>White</b>	8	53%
		<b>Black</b>	1	7%
		<b>Hispanic</b>	3	20%
		<b>Other</b>	3	20%
<b>Client Demographic Information : 2007 (Jan - Dec)</b>				
<b>Clients Served</b>	<b>Clients Served</b>	78		
	<b>Age Group</b>	<b>1-7</b>	19	24%
		<b>8-10</b>	17	22%
		<b>11-12</b>	13	17%
		<b>13-15</b>	23	29%
		<b>16-17</b>	6	8%
	<b>Gender</b>	<b>Male</b>	51	65%
		<b>Female</b>	27	35%
	<b>Ethnicity</b>	<b>White</b>	49	63%
		<b>Black</b>	11	14%
		<b>Hispanic</b>	9	12%
		<b>Asian</b>	1	1%
		<b>Other</b>	8	10%
	<b>Diagnostic Group</b>	<b>ADHD/Disruptive Behavior</b>	49	63%
		<b>Mood Disorders</b>	11	14%
		<b>Adjustment Disorders</b>	9	12%
		<b>Anxiety Disorders</b>	1	1%
<b>Other C&amp;Y Disorders</b>		8	10%	
	<b>Other Disorders</b>	4	5%	
<b>Language of Clients Served</b>	<b>Clients Served Language: English</b>	71		
	<b>Clients Served Language: Spanish</b>	4		
	<b>Clients Served Language: Unknown</b>	3		
	<b>% Clients With English as Primary Language</b>	91%		

**Home-Based Crisis Intervention (3040):** The Home-Based Crisis Intervention Program assists families with children in crisis by providing an alternative to hospitalization. Families are helped through crises with intense interventions and the teaching of new effective parenting skills. The overall goal of the program is to provide short-term, intensive in-home crisis intervention services to a family in crisis due to the imminent risk of their child being admitted to a psychiatric hospital. The target population for the HBCI program is families with a child or adolescent ages 5 to 17 years of age, who are experiencing a psychiatric crisis so severe that unless immediate, effective intervention is provided, the child will be removed from the home and admitted to a psychiatric hospital.

**2007 Mental Health Program Report Series**

<b>Mental Health System: Home-Based Crisis Intervention (OMH Code 3040) - Children &amp; Youth</b>				
<b>Utilization Trended Data for 2003 through 2007</b>				
			<b>Unity</b>	
<b>Clients</b>			<b>2003</b>	
			88	
			<b>2004</b>	
			104	
			<b>2005</b>	
		95		
		<b>2006</b>		
		83		
		<b>2007</b>		
		78		
<b>Variance 2006-2007</b>			-5	
<b>% Variance 2006-2007</b>			-6.0%	
<b>Variance 2003-2007</b>			-10	
<b>% Variance 2003-2007</b>			-11.4%	
<b>Services</b>	<b>Hours</b>			
				<b>2003</b>
				2,294
				<b>2004</b>
				2,490
		<b>2005</b>		
		1,971		
		<b>2006</b>		
		1,746		
		<b>2007</b>		
		1,704		
<b>Variance 2006-2007</b>			-42	
<b>% Variance 2006-2007</b>			-2.4%	
<b>Variance 2003-2007</b>			-590	
<b>% Variance 2003-2007</b>			-25.7%	
<b>Average LOS (for discharges only)</b>	<b>Days</b>			
				<b>2003</b>
				43
				<b>2004</b>
				47
		<b>2005</b>		
		41		
		<b>2006</b>		
		46		
		<b>2007</b>		
		50		
<b>Variance 2006-2007</b>			4	
<b>% Variance 2006-2007</b>			8.7%	
<b>Variance 2003-2007</b>			7	
<b>% Variance 2003-2007</b>			16.3%	
<b>Note:</b> 1. A 20% staff reduction in 2005 resulted in decreased service volume for HBCI in 2005 and subsequent years.				

## 2007 Mental Health Program Report Series

Mental Health System: YES Crisis Specialist - Children & Youth												
			Crestwood		Unity		Unity		Via - RMHC		Community Total	
			Crisis Specialist		Genesee St. Crisis Specialist		Greece Crisis Specialist		Crisis Specialist			
			N	%	N	%	N	%	N	%		
Utilization and LOS Information : 2007 (Jan - Jun)												
<b>Client Referrals</b>	<b>Referrals Received</b>		127		84		105		141		457	
<b>Service Units</b>	<b>Unit Type</b>	<b>Initial Face-To-Face Contacts</b>	340		136		320		94		1,172	
		<b>Follow-Up Face-To-Face Contacts</b>	84		40		276		7		428	
Client Demographic Information: 2007 (Jan-Jun)												
<b>Referrals by Ethnicity</b>	<b>Ethnicity</b>	<b>White</b>	76	60%	9	11%	80	76%	37	26%	202	44%
		<b>Black</b>	27	21%	56	67%	17	16%	21	15%	121	26%
		<b>Hispanic</b>	6	5%	13	15%	8	8%	33	23%	60	13%
		<b>Asian</b>	0	0%	0	0%	0	0%	0	0%	0	0%
		<b>Other</b>	11	9%	6	7%	0	0%	4	3%	21	5%
		<b>Unknown</b>	7	6%	0	0%	0	0%	46	33%	53	12%

**YES Crisis Specialist:** The YES Crisis Specialist is clinic-based and provides immediate outpatient assessment and follow-up service linkage to children and youth in psychiatric crisis. The position is structured to allow for rapid and timely access to therapy appointments for children and youth in need of outpatient stabilization and service linkage.

**Notes:**

1. The source for this information is monthly summary reports submitted by the agency program contacts.
2. YES Crisis Specialist services were only provided for January through June of 2007.

**2007 Mental Health Program Report Series**

<b>Mental Health System: YES Case Manager - Children &amp; Youth</b>								
		<b>Strong</b>		<b>Via - RGH</b>		<b>Community Total</b>		
		<b>YES Case Manager</b>		<b>GMHC YES Case Manager</b>				
		<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	
<b>Utilization and LOS Information : 2007 (Jan - Dec)</b>								
<b>Client Referrals</b>	<b>Referrals Received</b>	1279		103		1,382		
	<b>Referrals to New Clients</b>	725		74		799		
	<b>Percentage of Referrals for Clients New to System</b>	57%		72%		58%		
<b>Service Units</b>	<b>Direct Face-To-Face Visits by Type</b>	<b>Clinic Face-To-Face CM Visits</b>	110		14		124	
		<b>Home Face-To-Face CM Visits</b>	16		4		20	
		<b>School Face-To-Face CM Visits</b>	64		22		86	
		<b>ED Face-To-Face CM Visits</b>	0		0		0	
	<b>Total Direct Visits</b>	190	83%	40	17%	230	100%	
	<b>Non-Direct Case Management Hours</b>	<b>Non-Direct Hours</b>	1566		1204		2,770	
		<b>CM Phone Contact Hours</b>	2198		486		2,684	
<b>Total Non-Direct Hours</b>	3,764	69%	1,690	31%	5,454	100%		

**YES Case Managers:** Positions are based in outpatient services to offer the child and family rapid access to assessment, therapy, and follow-up appointments in a culturally competent manner. The Emergency Case Manger will also support other components of the emergency service system (i.e., Mobile Crisis Team, Emergency Department) and liaison with other C&Y programs when indicated to facilitate transitions between services. A primary responsibility of the Case Manager is to facilitate referrals for ongoing mental health services, coordinate this process and assist the family with accessing other necessary services that will stabilize the family environment. The Emergency Case Manager will provide home and school visits as clinically indicated.

**Note:**  
 1. The source for this information is monthly summary reports submitted by the agency program contacts.  
 2. YES Case Manager services at Via-RGH were only provided for January through June of 2007.

### 2007 Mental Health Program Report Series

Mental Health System: Partial Hospitalization (OMH Code 2200) - Children & Youth				
		Strong		
		PHP Child and Adolescent		
		N	%	
Utilization and LOS Data : 2007 (Jan - Dec)				
	<b>Operating Capacity</b>	15		
	<b>Clients Served</b>	338		
	<b>Service Units</b>	23,685	100%	
	<b>Hours</b>			
	<b>Average Units Per Client</b>	70		
	<b>Average LOS for Discharges</b>	17		
	<b>Average LOS for Still Enrolled Clients</b>	15		
	<b>Discharges</b>	364		
<b>First System Contact</b>	<b>Clients With First Contact in Program</b>		95	
	<b>Ethnicity</b>	<b>White</b>	78	83%
		<b>Black</b>	9	9%
		<b>Hispanic</b>	5	5%
		<b>Asian</b>	1	1%
		<b>Other</b>	2	2%
Client Demographic Information : 2007 (Jan - Dec)				
<b>Clients Served</b>	<b>Clients Served</b>		338	
	<b>Age Group</b>	<b>11-12</b>	19	6%
		<b>13-15</b>	176	52%
		<b>16-17</b>	122	36%
		<b>18-21</b>	20	6%
		<b>Over 21</b>	1	0%
	<b>Gender</b>	<b>Male</b>	127	38%
		<b>Female</b>	211	62%
	<b>Ethnicity</b>	<b>White</b>	254	75%
		<b>Black</b>	46	14%
		<b>Hispanic</b>	21	6%
		<b>Asian</b>	4	1%
		<b>Other</b>	11	3%
	<b>Diagnostic Group</b>	<b>Unknown</b>	2	1%
		<b>ADHD/Disruptive Behavior</b>	11	3%
		<b>Mood Disorders</b>	233	68%
		<b>Adjustment Disorders</b>	4	1%
		<b>Psychotic Disorders</b>	13	4%
		<b>Anxiety Disorders</b>	17	5%
		<b>Other C&amp;Y Disorders</b>	2	1%
<b>Substance Related</b>		2	1%	
<b>Other Disorders</b>	56	17%		
<b>Language of Clients Served</b>	<b>Clients Served Language: English</b>		334	
	<b>Clients Served Language: Spanish</b>		4	
	<b>% Clients With English as Primary Language</b>		99%	

**Partial Hospitalization (2200):** A partial hospitalization program shall provide active treatment designed to stabilize and ameliorate acute symptoms, to serve as an alternative to inpatient hospitalization, or to reduce the length of a hospital stay within a medically supervised program. A partial hospitalization program shall provide the following services: assessment and treatment planning, health screening and referral, symptom management, medication therapy, medication education, verbal therapy, case management, psychiatric rehabilitation readiness determination and referral, crisis intervention services, activity therapy, discharge planning and clinical support services.

### 2007 Mental Health Program Report Series

Mental Health System: Partial Hospitalization (OMH Code 2200) - Children & Youth			
Utilization Trended Data for 2003 through 2007			
			<b>Strong</b>
<b>Clients</b>		2003	199
		2004	221
		2005	254
		2006	286
		2007	338
<b>Variance 2006-2007</b>			52
<b>% Variance 2006-2007</b>			18.2%
<b>Variance 2003-2007</b>			139
<b>% Variance 2003-2007</b>			69.8%
<b>Services</b>	<b>Hours</b>	2003	15,350
		2004	17,082
		2005	18,572
		2006	19,356
		2007	23,685
<b>Variance 2006-2007</b>			4,329
<b>% Variance 2006-2007</b>			22.4%
<b>Variance 2003-2007</b>			8,335
<b>% Variance 2003-2007</b>			54.3%
<b>Average Services per Client</b>	<b>Hours</b>	2003	77
		2004	77
		2005	73
		2006	68
		2007	70
<b>Note:</b>		1. This program added 7 slots in 2005.	

2007 Mental Health Program Report Series

Mental Health System: Clinic (OMH Code 2100) - Children & Youth																				
		Cath Fam Ctr		Crestwood		Strong		Unity		Unity		Via - RGH		Via - RMHC		Community				
		Clinic		Scottsville		SMH Clinic		EBHC		Genesee St.		Greece		GMHC Site		Clinic		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%			
<b>Utilization and LOS Data : 2007 (Jan - Dec)</b>																				
<b>Clients Served</b>		72	1%	490	10%	1,069	21%	158	3%	979	19%	959	19%	601	12%	911	18%	5,044	100%	
<b>Service Units</b>		624	1%	5,451	12%	10,520	24%	1,234	3%	7,468	17%	6,720	15%	4,570	10%	8,047	18%	44,634	100%	
<b>Service Type</b>	<b>Visits</b>	624		5,451		10,520		1,234		7,467		6,720		4,570		8,014		44,600		
	<b>Home Visits</b>	0		0		0		0		0		0		0		32		32		
	<b>Case Management Visits</b>	0		0		0		0		1		0		0		1		2		
	<b>Average Units Per Client</b>	9		11		10		8		8		7		8		9		9		
<b>Average LOS for Discharges</b>		488		213		206		323		266		274		302		343		277		
<b>Average LOS for Still Enrolled Clients</b>		758		333		458		455		482		549		457		514		480		
<b>Discharges</b>		15		220		266		106		475		506		289		360		2,237		
<b>Clients With First Contact in Program</b>		16		132		408		37		246		289		171		299		1,598		
<b>First System Contact</b>	<b>Ethnicity</b>	<b>White</b>	2	13%	90	68%	245	60%	14	38%	39	16%	224	78%	55	32%	92	31%	761	48%
		<b>Black</b>	12	75%	26	20%	63	15%	11	30%	139	56%	35	12%	77	45%	80	27%	443	28%
		<b>Hispanic</b>	1	6%	7	5%	24	6%	2	5%	30	12%	18	6%	28	16%	94	31%	204	13%
		<b>Asian</b>	0		1	1%	4	1%	2	5%	2	1%	1	0%	3	2%	1	0%	14	1%
		<b>Other</b>	0		8	6%	3	1%	4	11%	20	8%	5	2%	7	4%	17	6%	64	4%
		<b>Unknown</b>	1	6%	0		69	17%	4	11%	16	7%	6	2%	1	1%	15	5%	112	7%
<b>Client Demographic Information : 2007 (Jan - Dec)</b>																				
<b>Clients Served</b>		72		490		1,069		158		979		959		601		911		5,044		
<b>Age Group</b>	<b>1-7</b>	3	4%	81	17%	246	23%	8	5%	132	13%	134	14%	75	12%	115	13%	780	15%	
	<b>8-10</b>	19	26%	96	20%	242	23%	24	15%	195	20%	136	14%	111	18%	162	18%	954	19%	
	<b>11-12</b>	17	24%	72	15%	173	16%	28	18%	144	15%	143	15%	88	15%	131	14%	768	15%	
	<b>13-15</b>	17	24%	146	28%	248	23%	55	35%	313	32%	304	32%	197	33%	313	34%	1,512	30%	
	<b>16-17</b>	16	22%	76	16%	160	15%	43	27%	195	20%	242	25%	130	22%	190	21%	1,011	20%	
	<b>18-21</b>	0		19	4%	0		0		0		0		0		0		19	0%	
<b>Gender</b>	<b>Male</b>	31	43%	273	56%	614	57%	125	79%	561	57%	531	55%	350	58%	519	57%	2,885	57%	
	<b>Female</b>	41	57%	217	44%	455	43%	33	21%	418	43%	428	45%	251	42%	392	43%	2,159	43%	
<b>Ethnicity</b>	<b>White</b>	20	28%	278	57%	707	67%	49	31%	230	23%	783	82%	228	38%	350	38%	2,555	51%	
	<b>Black</b>	45	62%	122	25%	187	17%	60	39%	547	58%	110	11%	264	43%	232	25%	1,503	30%	
	<b>Hispanic</b>	2	3%	48	10%	55	5%	27	17%	131	13%	38	4%	70	12%	261	29%	605	12%	
	<b>Asian</b>	0		2	0%	10	1%	2	1%	4	0%	1	0%	5	1%	4	0%	28	1%	
	<b>Other</b>	4	6%	40	8%	15	1%	10	6%	44	4%	20	2%	29	5%	41	5%	192	4%	
	<b>Unknown</b>	1	1%	0		95	9%	10	6%	23	2%	7	1%	5	1%	23	3%	161	3%	
<b>Diagnostic Group</b>	<b>ADHD/Disruptive Behavior</b>	30	42%	144	29%	247	23%	81	51%	409	43%	287	29%	164	27%	148	16%	1,452	29%	
	<b>Mood Disorders</b>	13	18%	111	23%	241	23%	18	11%	139	14%	264	28%	175	29%	118	13%	1,035	21%	
	<b>Adjustment Disorders</b>	23	32%	158	34%	161	15%	36	23%	268	27%	286	30%	221	38%	215	24%	1,323	26%	
	<b>Psychotic Disorders</b>	0		2	0%	4	0%	2	1%	8	1%	5	1%	8	1%	8	1%	33	1%	
	<b>Anxiety Disorders</b>	5	7%	61	12%	116	11%	7	4%	84	9%	82	9%	27	4%	73	8%	445	9%	
	<b>Other C&amp;Y Disorders</b>	0		0		38	4%	1	1%	4	0%	9	1%	1	0%	0		51	1%	
	<b>Substance Related</b>	0		1	0%	3	0%	1	1%	2	0%	3	0%	0		1	0%	11	0%	
	<b>Other Disorders</b>	1	1%	7	1%	258	24%	8	5%	63	6%	21	2%	4	1%	2	0%	345	7%	
	<b>Missing/Invalid</b>	0		1	0%	0		3	2%	2	0%	1	0%	3	0%	0		10	0%	
	<b>No Diagnosis</b>	0		5	1%	1	0%	1	1%	0		1	0%	1	0%	346	38%	339	7%	
<b>Language of Clients Served</b>	<b>Clients Served Language: English</b>	68		486		989		134		880		913		586		761				
	<b>Clients Served Language: Spanish</b>	1		4		6		17		59		10		12		105				
	<b>Clients Served Language: Other</b>	3		0		3		0		7		0		2		5				
	<b>Clients Served Language: Unknown</b>	0		0		71		7		33		36		1		40				
	<b>% Clients With English as Primary Language</b>	94%		99%		93%		85%		90%		95%		98%		84%				

**Notes:**

- In calculating the average LOS (or duration of care episode), adjustments have been made to account for screening visits. In instances where the client was admitted to the program under "screening", then discharged, then subsequently admitted to the program within 30 days, the admission date for the screening visit is used to calculate the duration of the treatment episode.
- Data are included for 19 clients served at Crestwood Children's Center who were over 18 years of age.

### 2007 Mental Health Program Report Series

Mental Health System: Clinic (OMH Code 2100) - Children & Youth									
Utilization Trended Data for 2003 through 2007									
		Catholic Fam Ctr	Crestwood	Strong	Unity	Via - RGH (GMHC Site)	Via - RMHC	Community Total	
<b>Clients</b>	2003	132	423	786	2,849	569	940	5,808	
	2004	113	453	820	2,915	785	970	6,054	
	2005	96	496	955	2,893	766	1,019	6,031	
	2006	80	527	1,131	2,401	631	994	5,534	
	2007	72	490	1,069	2,047	601	911	5,044	
<b>Variance 2006-2007</b>		-8	-37	-62	-354	-30	-83	-490	
<b>% Variance 2006-2007</b>		-10.0%	-7.0%	-5.5%	-14.7%	-4.8%	-8.4%	-8.9%	
<b>Variance 2003-2007</b>		-60	67	283	-802	32	-29	-764	
<b>% Variance 2003-2007</b>		-45.5%	15.8%	36.0%	-28.2%	5.6%	-3.1%	-13.2%	
<b>Services</b>	<b>Visits</b>	2003	1,005	5,869	9,158	23,896	4,872	7,054	51,854
		2004	808	6,996	7,786	24,610	5,988	8,142	54,330
		2005	594	6,410	9,546	23,538	6,077	7,565	53,730
		2006	602	6,529	10,982	18,939	4,452	7,502	49,006
		2007	624	5,451	10,520	15,421	4,570	8,047	44,633
<b>Variance 2006-2007</b>		22	-1,078	-462	-3,518	118	545	-4,373	
<b>% Variance 2006-2007</b>		3.7%	-16.5%	-4.2%	-18.6%	2.7%	7.3%	-8.9%	
<b>Variance 2003-2007</b>		-381	-418	1,362	-8,475	-302	993	-7,221	
<b>% Variance 2003-2007</b>		-37.9%	-7.1%	14.9%	-35.5%	-6.2%	14.1%	-13.9%	
<b>Average Services per Client</b>	<b>Visits</b>	2003	8	14	12	8	9	8	9
		2004	7	15	9	8	8	8	9
		2005	8	12	10	7	7	8	9
		2006	8	12	10	7	7	8	9
		2007	9	11	10	8	8	9	9

**Notes:**

1. Totals for Crestwood include clients age 18 and older. The Crestwood Clinic sites at Mt. Hope and Honeoye Falls were closed in 2003.
2. Park Ridge / Unity's Brockport Clinic closed 12/23/05.
3. Park Ridge - Unity's Prince Street Clinic closed 7/31/06.

### 2007 Mental Health Program Report Series

Mental Health System: Day Treatment (OMH Code 0200) - Children & Youth									
		Crestwood		Hillside		Community			
		Scottsville		Day Treatment		Total			
		N	%	N	%	N	%		
Utilization and LOS Data : 2007 (Jan - Dec)									
	Operating Capacity		150		114		264		
	Clients Served		168	51%	160	49%	327	100%	
	Service Units	Days	22,236	58%	16,248	42%	38,484	100%	
	Occupancy Rate		58%		56%		57%		
	Average Units Per Client		132		102		118		
	Average LOS for Discharges		781		602		664		
	Average LOS for Still Enrolled Clients		672		465		588		
	Discharges		39		74		113		
First System Contact	Clients With First Contact in Program		15		12		27		
	Ethnicity	White	10	67%	9	75%	19	70%	
		Black	5	33%	2	17%	7	26%	
		Hispanic	0		1	8%	1	4%	
Client Demographic Information : 2007 (Jan - Dec)									
Clients Served	Clients Served		168		160		327		
	Age Group	1-7	24	14%	1	1%	25	8%	
		8-9	50	30%	17	11%	67	20%	
		10-12	50	30%	15	9%	65	20%	
		13-15	42	25%	77	48%	119	36%	
		16-17	2	1%	34	21%	35	11%	
		18-21	0		16	10%	16	5%	
	Gender	Male	131	78%	124	77%	255	78%	
		Female	37	22%	36	23%	72	22%	
	Ethnicity	White	80	48%	75	47%	155	47%	
		Black	64	38%	50	31%	114	35%	
		Hispanic	12	7%	23	14%	35	11%	
		Asian	0		1	1%	1	0%	
		Other	12	7%	11	7%	22	7%	
	Diagnostic Group	ADHD/Disruptive Behavior		57	34%	81	49%	138	42%
		Mood Disorders		72	43%	32	20%	103	31%
		Adjustment Disorders		2	1%	3	2%	5	2%
		Psychotic Disorders		2	1%	7	4%	9	3%
		Anxiety Disorders		23	14%	20	13%	43	13%
		Other C&Y Disorders		0		3	2%	3	1%
Substance Related		0		1	1%	1	0%		
Other Disorders		4	2%	1	1%	5	2%		
Missing/Invalid		0		1	1%	1	0%		
No Diagnosis		8	5%	11	7%	19	6%		
Language of Clients Served	Clients Served Language: English		162		156				
	Clients Served Language: Spanish		6		4				
	% Clients With English as Primary Language		96%		98%				

**Day Treatment (0200):** Day treatment services for children and adolescents provide intensive, non-residential services. The programs are characterized by a blend of mental health and special education services provided in a fully integrated program. Typically, these programs include special education in small classes with an emphasis on individualized instruction, individual and group counseling, family services such as family counseling, crisis intervention, interpersonal skill development and behavior modification. Children and adolescents receiving day treatment services live at home or in the community but are identified by their school district as seriously emotionally disturbed and cannot be maintained in regular classrooms.

## 2007 Mental Health Program Report Series

Mental Health System: Day Treatment (OMH Code 0200) - Children & Youth					
Utilization Trended Data for 2003 through 2007					
		Crestwood	Hillside	Community Total	
<b>Clients</b>	2003	198	185	379	
	2004	187	173	359	
	2005	217	193	405	
	2006	194	171	363	
	2007	168	160	327	
<b>Variance 2006-2007</b>		-26	-11	-36	
<b>% Variance 2006-2007</b>		-13.4%	-6.4%	-9.9%	
<b>Variance 2003-2007</b>		-30	-25	-52	
<b>% Variance 2003-2007</b>		-15.2%	-13.5%	-13.7%	
<b>Services</b>	Days	2003	26,969	20,062	47,031
	Days	2004	28,176	19,835	48,011
	Days	2005	28,090	21,864	49,954
	Days	2006	26,896	20,944	47,840
	Days	2007	22,236	16,248	38,484
<b>Variance 2006-2007</b>		-4,660	-4,696	-9,356	
<b>% Variance 2006-2007</b>		-17.3%	-22.4%	-19.6%	
<b>Variance 2003-2007</b>		-4,733	-3,814	-8,547	
<b>% Variance 2003-2007</b>		-17.5%	-19.0%	-18.2%	
<b>Average Services per Client</b>	Days	2003	136	108	124
	Days	2004	151	115	134
	Days	2005	129	113	123
	Days	2006	139	122	132
	Days	2007	132	102	118

**Note:** 1. Services have been weighted to calculate services in days rather than visits.

## 2007 Mental Health Program Report Series

Mental Health System: Home & Community Based Waiver (OMH Code 0230) - Children & Youth				
			Hillside	
			Monroe Waiver	
			N	%
Utilization and LOS Data : 2007 (Jan - Dec)				
	<b>Operating Capacity</b>		40	
	<b>Clients Served</b>		108	
	<b>Service Units</b>	<b>Hours</b>	10,763	100%
	<b>Average Units Per Client</b>		100	
	<b>Average LOS for Discharges</b>		254	
	<b>Average LOS for Still Enrolled Clients</b>		252	
	<b>Discharges</b>		51	
<b>First System Contact</b>	<b>Clients With First Contact in Program</b>		5	
	<b>Ethnicity</b>	<b>White</b>	4	80%
		<b>Black</b>	1	20%
Client Demographic Information : 2007 (Jan - Dec)				
<b>Clients Served</b>	<b>Clients Served</b>		108	
	<b>Age Group</b>	<b>1-7</b>	8	7%
		<b>8-10</b>	13	12%
		<b>11-12</b>	12	11%
		<b>13-15</b>	39	36%
		<b>16-17</b>	31	29%
		<b>18-21</b>	5	5%
	<b>Gender</b>	<b>Male</b>	70	65%
		<b>Female</b>	38	35%
	<b>Ethnicity</b>	<b>White</b>	69	64%
		<b>Black</b>	19	18%
		<b>Hispanic</b>	9	8%
		<b>Other</b>	11	10%
	<b>Diagnostic Group</b>	<b>ADHD/Disruptive Behavior</b>	23	21%
		<b>Mood Disorders</b>	56	52%
		<b>Adjustment Disorders</b>	2	2%
		<b>Psychotic Disorders</b>	8	7%
		<b>Anxiety Disorders</b>	10	9%
		<b>Other Disorders</b>	4	4%
	<b>No Diagnosis</b>	5	5%	
<b>Language of Clients Served</b>	<b>Clients Served Language: English</b>		106	
	<b>Clients Served Language: Spanish</b>		2	
	<b>% Clients With English as Primary Language</b>		98%	

**HCBS Waiver (0230):** The Home and Community Based Services (HCBS) Waiver program is a service delivery model whose goal is to support children and adolescents with serious emotional disturbances and their families in staying together in their homes and communities. Without the services offered through the waiver program, these are the children who would most likely require long-term care in a Residential Treatment Facility or intermediate inpatient facility. In addition to the six services (Crisis Response, Family Support Services, Respite, Intensive In-Home, Skill Building, and Individualized Care Coordination) that are added to the State Medicaid plan through implementation of the waiver, the HCBS waiver enables providers to "waive" the parents resources and incomes, thereby treating the child as a family of one.

**2007 Mental Health Program Report Series**

<b>Mental Health System: Home &amp; Community Based Waiver (OMH Code 0230) - Children &amp; Youth</b>			
<b>Utilization Trended Data for 2003 through 2007</b>			
			<b>Hillside</b>
<b>Clients</b>		<b>2003</b>	54
		<b>2004</b>	61
		<b>2005</b>	71
		<b>2006</b>	88
		<b>2007</b>	108
<b>Variance 2006-2007</b>			20
<b>% Variance 2006-2007</b>			22.7%
<b>Variance 2003-2007</b>			54
<b>% Variance 2003-2007</b>			100.0%
<b>Services</b>	<b>Hours</b>	<b>2003</b>	13,509
		<b>2004</b>	11,154
		<b>2005</b>	9,501
		<b>2006</b>	12,203
		<b>2007</b>	10,763
<b>Variance 2006-2007</b>			-1,440
<b>% Variance 2006-2007</b>			-11.8%
<b>Variance 2003-2007</b>			-2,746
<b>% Variance 2003-2007</b>			-20.3%
<b>Average Services per Client</b>	<b>Hours</b>	<b>2003</b>	250
		<b>2004</b>	183
		<b>2005</b>	134
		<b>2006</b>	139
		<b>2007</b>	100

## 2007 Mental Health Program Report Series

Mental Health System: Blended Case Management - ICM Activity (OMH Code 1810) - Children & Youth				
		St. Joseph's Villa		
		Blended Case Mgmt - C&Y ICM Activity		
		N	%	
<b>Utilization and LOS Data : 2007 (Jan - Dec)</b>				
	<b>Operating Capacity</b>	108		
	<b>Clients Served</b>	192		
	<b>Service Units</b> <b>Contacts</b>	4,813	100%	
	<b>Average Units Per Client</b>	25		
	<b>Average LOS for Discharges</b>	441		
	<b>Average LOS for Still Enrolled Clients</b>	284		
	<b>Discharges</b>	87		
<b>First System Contact</b>	<b>Clients With First Contact in Program</b>	4		
	<b>Ethnicity</b>	White	3      75%	
		Hispanic	1      25%	
<b>Client Demographic Information : 2007 (Jan - Dec)</b>				
<b>Clients Served</b>	<b>Clients Served</b>	192		
	<b>Age Group</b>	1-7	8	4%
		8-10	40	21%
		11-12	25	13%
		13-15	64	33%
		16-17	34	18%
		18-21	21	11%
	<b>Gender</b>	Male	136	71%
		Female	56	29%
	<b>Ethnicity</b>	White	103	54%
		Black	43	22%
		Hispanic	24	13%
		Asian	2	1%
		Other	20	10%
	<b>Diagnostic Group</b>	ADHD/Disruptive Behavior	88	45%
		Mood Disorders	67	35%
		Adjustment Disorders	7	4%
		Psychotic Disorders	8	4%
		Anxiety Disorders	16	8%
Other C&Y Disorders		3	2%	
	Other Disorders	3	2%	
<b>Language of Clients Served</b>	<b>Clients Served Language: English</b>	182		
	<b>Clients Served Language: Spanish</b>	9		
	<b>Clients Served Language: Unknown</b>	1		
	<b>% Clients With English as Primary Language</b>	95%		

**Intensive Case Management (1810):** In addition to the program description for Case Management (Code 0810), ICM services are services which are operated under a fidelity structure defined in 18 NYCRR, Section 505 and a memorandum of understanding between OMH and the NYS Department of Health. It is expected that four or more face-to-face contacts per individual per month (may include 1 collateral visit for children per month) will be provided.

**Blended Case Management (0820):** (Effective as of 7/1/03.) This program will facilitate a team approach to case management services by combining the caseloads of multiple Intensive Case Managers (ICMs) and/or Supportive Case Managers (SCMs).

**2007 Mental Health Program Report Series**

<b>Mental Health System: Blended Case Management - ICM Activity (OMH Code 1810) - Children &amp; Youth</b>			
<b>Utilization Trended Data for 2003 through 2007</b>			
		<b>St. Joseph's Villa</b>	
<b>Clients</b>		<b>2003</b>	161
		<b>2004</b>	194
		<b>2005</b>	183
		<b>2006</b>	195
		<b>2007</b>	192
<b>Variance 2006-2007</b>			-3
<b>% Variance 2006-2007</b>			-1.5%
<b>Variance 2003-2007</b>			31
<b>% Variance 2003-2007</b>			19.3%
<b>Services</b>	<b>Visits</b>	<b>2003</b>	5,241
		<b>2004</b>	5,059
		<b>2005</b>	5,296
		<b>2006</b>	5,062
		<b>2007</b>	4,813
<b>Variance 2006-2007</b>			-249
<b>% Variance 2006-2007</b>			-4.9%
<b>Variance 2003-2007</b>			-428
<b>% Variance 2003-2007</b>			-8.2%
<b>Average Services per Client</b>	<b>Visits</b>	<b>2003</b>	33
		<b>2004</b>	26
		<b>2005</b>	29
		<b>2006</b>	26
		<b>2007</b>	25

**2007 Mental Health Program Report Series**

<b>Mental Health System: Blended Case Management - SCM Activity (OMH Code 6810) - Children &amp; Youth</b>				
		<b>St. Joseph's Villa</b>		
		<b>Blended Case Mgmt - C&amp;Y SCM Activity</b>		
		<b>N</b>	<b>%</b>	
<b>Utilization and LOS Data : 2007 (Jan - Dec)</b>				
	<b>Operating Capacity</b>	80		
	<b>Clients Served</b>	137		
	<b>Service Units</b>	2,341	100%	
	<b>Contacts</b>			
	<b>Average Units Per Client</b>	17		
	<b>Average LOS for Discharges</b>	425		
	<b>Average LOS for Still Enrolled Clients</b>	361		
	<b>Discharges</b>	59		
<b>First System Contact</b>	<b>Clients With First Contact in Program</b>	6		
	<b>Ethnicity</b>			
	<b>Black</b>	5	83%	
	<b>Other</b>	1	17%	
<b>Client Demographic Information : 2007 (Jan - Dec)</b>				
<b>Clients Served</b>	<b>Clients Served</b>	137		
	<b>Age Group</b>	<b>1-7</b>	5	4%
		<b>8-10</b>	19	14%
		<b>11-12</b>	26	19%
		<b>13-15</b>	38	27%
		<b>16-17</b>	23	17%
		<b>18-21</b>	26	19%
	<b>Gender</b>	<b>Male</b>	89	65%
		<b>Female</b>	48	35%
	<b>Ethnicity</b>	<b>White</b>	72	53%
		<b>Black</b>	34	25%
		<b>Hispanic</b>	13	9%
		<b>Asian</b>	1	1%
		<b>Other</b>	17	12%
	<b>Diagnostic Group</b>	<b>ADHD/Disruptive Behavior</b>	62	45%
		<b>Mood Disorders</b>	51	37%
		<b>Adjustment Disorders</b>	8	6%
<b>Psychotic Disorders</b>		3	2%	
<b>Anxiety Disorders</b>		12	9%	
	<b>Other Disorders</b>	1	1%	
<b>Language of Clients Served</b>	<b>Clients Served Language: English</b>	132		
	<b>Clients Served Language: Spanish</b>	5		
	<b>% Clients With English as Primary Language</b>	96%		

**Supportive Case Management (6810):** In addition to the program description for Case Management (Code 0810), SCM services are services which are operated under a fidelity structure defined in 18 NYCRR, Section 505 and a memorandum of understanding between OMH and the NYS Department of Health. It is expected that two or more face-to-face contacts per individual per month will be provided.

**Blended Case Management (0820):** (Effective 7/1/03.) This program will facilitate a team approach to case management services by combining the caseloads of multiple Intensive Case Managers (ICMs) and/or Supportive Case Managers (SCMs).

**2007 Mental Health Program Report Series**

<b>Mental Health System: Blended Case Management - SCM Activity (OMH Code 6810) - Children &amp; Youth</b>			
<b>Utilization Trended Data for 2003 through 2007</b>			
<b>St. Joseph's Villa-SCM</b>			
<b>Clients</b>		<b>2003</b>	114
		<b>2004</b>	142
		<b>2005</b>	133
		<b>2006</b>	139
		<b>2007</b>	139
	<b>Variance 2006-2007</b>		
<b>% Variance 2006-2007</b>			0.0%
<b>Variance 2003-2007</b>			-3
<b>% Variance 2003-2007</b>			-2.1%
<b>Services</b>	<b>Visits</b>	<b>2003</b>	2,322
		<b>2004</b>	2,389
		<b>2005</b>	2,344
		<b>2006</b>	2,294
		<b>2007</b>	2,344
		<b>Variance 2006-2007</b>	
<b>% Variance 2006-2007</b>			2.2%
<b>Variance 2003-2007</b>			22
<b>% Variance 2003-2007</b>			0.9%
<b>Average Services per Client</b>	<b>Visits</b>	<b>2003</b>	20
		<b>2004</b>	17
		<b>2005</b>	18
		<b>2006</b>	17
		<b>2007</b>	17

## 2007 Mental Health Program Report Series

Mental Health System: Residential Treatment Facility (OMH Code 1080) - Children & Youth														
		Crestwood		Hillside		Community Total								
		Scottsville RTF		RTF										
		N	%	N	%	N	%							
Utilization and LOS Data : 2007 (Jan - Dec)														
		<b>Operating Capacity</b>		18		42		<b>60</b>						
		<b>Clients Served</b>		32		71		<b>103</b>						
		<b>Service Units</b>		6,228		14,532		<b>20,760</b>						
		<b>Days</b>		30%		70%		100%						
		<b>Occupancy Rate</b>		95%		95%		<b>95%</b>						
		<b>Average LOS for Discharges</b>		517		347		<b>402</b>						
		<b>Average LOS for Still Enrolled Clients</b>		254		396		<b>353</b>						
		<b>Discharges</b>		14		29		<b>43</b>						
<b>First System Contact</b>	<b>Clients With First Contact in Program</b>		3		9		<b>12</b>							
	<b>Ethnicity</b>	<b>White</b>	2		67%		7		78%					
		<b>Black</b>	0		1		11%		1		8%			
		<b>Other</b>	1		33%		1		11%		2		17%	
Client Demographic Information : 2007 (Jan - Dec)														
		<b>Clients Served</b>		32		71		<b>103</b>						
<b>Clients Served</b>	<b>Age Group</b>	<b>1-7</b>	1		3%		0		1		1%			
		<b>8-10</b>	14		44%		1		1%		15		15%	
		<b>11-12</b>	16		50%		2		3%		18		17%	
		<b>13-15</b>	1		3%		27		38%		28		27%	
		<b>16-17</b>	0		28		40%		28		27%			
		<b>18-21</b>	0		13		18%		13		13%			
	<b>Gender</b>	<b>Male</b>	25		78%		32		45%		57		55%	
		<b>Female</b>	7		22%		39		55%		46		45%	
	<b>Ethnicity</b>	<b>White</b>	20		62%		55		78%		75		73%	
		<b>Black</b>	5		16%		6		8%		11		11%	
		<b>Hispanic</b>	2		6%		6		8%		8		8%	
		<b>Other</b>	5		16%		4		6%		9		9%	
	<b>Diagnostic Group</b>	<b>ADHD/Disruptive Behavior</b>	6		19%		12		17%		18		17%	
		<b>Mood Disorders</b>	21		66%		30		42%		51		50%	
		<b>Psychotic Disorders</b>	1		3%		6		8%		7		7%	
<b>Anxiety Disorders</b>		2		6%		17		24%		19		18%		
<b>Other C&amp;Y Disorders</b>		1		3%		2		3%		3		3%		
<b>Other Disorders</b>		1		3%		4		6%		5		5%		
<b>Language of Clients Served</b>	<b>Clients Served Language: English</b>		31		68									
	<b>Clients Served Language: Spanish</b>		1		2									
	<b>Clients Served Language: Other</b>		0		1									
	<b>Percentage Clients Served With English as Primary</b>		97%		96%									

**Residential Treatment Facility - Children and Youth (1080):** Residential Treatment Facilities (RTFs) provide fully-integrated mental health treatment services to seriously emotionally disturbed children and youth between the ages of five and 21 years of age. These services are provided in 14-56 bed facilities which are certified by both the Office of Mental Health (OMH) and the Joint Commission on the Accreditation of Health Care Organizations (JCAHO). RTFs are less intensively staffed than inpatient units, but provide a much higher level of services and staffing than community residences, Office of Children and Family Services (formerly the Department of Social Services) group homes, and/or child care institutions.

**Note:**

1. This report does not include RTF services provided by St. Joseph's Villa (a total of 14 beds) as this information is not currently reported to the BHCD.

**2007 Mental Health Program Report Series**

<b>Mental Health System: Residential Treatment Facility (OMH Code 1080) - Children &amp; Youth</b>					
<b>Utilization Trended Data for 2003 through 2007</b>					
		<b>Crestwood</b>	<b>Hillside</b>	<b>Community Total</b>	
<b>Clients</b>	<b>2003</b>	28	91	118	
	<b>2004</b>	27	76	103	
	<b>2005</b>	37	78	114	
	<b>2006</b>	27	79	106	
	<b>2007</b>	32	71	103	
<b>Variance 2006-2007</b>		5	-8	-3	
<b>% Variance 2006-2007</b>		18.5%	-10.1%	-2.8%	
<b>Variance 2003-2007</b>		4	-20	-15	
<b>% Variance 2003-2007</b>		14.3%	-22.0%	-12.7%	
<b>Services</b>	<b>Days</b>	<b>2003</b>	6,473	15,298	21,771
		<b>2004</b>	6,373	15,356	21,729
		<b>2005</b>	6,568	15,214	21,782
		<b>2006</b>	6,533	15,259	21,792
		<b>2007</b>	6,228	14,532	20760
<b>Variance 2006-2007</b>		-305	-727	-1,032	
<b>% Variance 2006-2007</b>		-4.7%	-4.8%	-4.74%	
<b>Variance 2003-2007</b>		-245	-766	-1,011	
<b>% Variance 2003-2007</b>		-3.8%	-5.0%	-4.6%	
<b>Average LOS (for discharges only)</b>	<b>Days</b>	<b>2003</b>	510	323	363
		<b>2004</b>	564	354	396
		<b>2005</b>	518	387	432
		<b>2006</b>	458	395	408
		<b>2007</b>	517	347	402
<b>Variance 2006-2007</b>		59	-48	-6	
<b>% Variance 2006-2007</b>		12.9%	-12.2%	-1.5%	
<b>Variance 2003-2007</b>		7	24	39	
<b>% Variance 2003-2007</b>		1.4%	7.4%	10.7%	

**2007 Mental Health Program Report Series**

<b>Mental Health System: Recreation Mentoring (OMH Code 0610) - Children &amp; Youth</b>				
		<b>Compeer</b>		
		<b>Recreation Mentoring</b>		
		<b>N</b>	<b>%</b>	
<b>Utilization and LOS Data : 2007 (Jan - Dec)</b>				
	<b>Clients Served</b>	18		
	<b>Service Units</b>   <b>Visits</b>	419	100%	
	<b>Average Units Per Client</b>	23		
	<b>Average LOS for Discharges</b>	662		
	<b>Average LOS for Still Enrolled Clients</b>	402		
	<b>Discharges</b>	9		
<b>First System Contact</b>	<b>Clients With First Contact in Program</b>	2		
	<b>Ethnicity</b>   <b>Hispanic</b>	2	100%	
<b>Client Demographic Information : 2007 (Jan - Dec)</b>				
	<b>Clients Served</b>	18		
<b>Clients Served</b>	<b>Age Group</b>	<b>8-10</b>	4	22%
		<b>11-12</b>	5	28%
		<b>13-15</b>	6	33%
		<b>16-17</b>	3	17%
	<b>Gender</b>	<b>Male</b>	16	89%
		<b>Female</b>	2	11%
	<b>Ethnicity</b>	<b>White</b>	7	39%
		<b>Black</b>	7	39%
		<b>Hispanic</b>	2	11%
		<b>Other</b>	2	11%
	<b>Diagnostic Group</b>	<b>ADHD/Disruptive Behavior</b>	10	56%
		<b>Mood Disorders</b>	4	22%
		<b>Adjustment Disorders</b>	2	11%
<b>Missing/Invalid</b>		2	11%	
<b>Language of Clients Served</b>	<b>Clients Served Language: English</b>	18		
	<b>% Clients With English as Primary Language</b>	<b>100%</b>		

**Recreation (0610):** A program of social, recreational, and leisure activities that are intellectually and interpersonally stimulating but which are not necessarily part of a goal-based program plan.

**2007 Mental Health Program Report Series**

<b>Mental Health System: Recreation Mentoring (OMH Code 0610) - Children &amp; Youth</b>			
<b>Utilization Trended Data for 2003 through 2007</b>			
			<b>Compeer</b>
<b>Clients</b>		<b>2003</b>	12
		<b>2004</b>	15
		<b>2005</b>	18
		<b>2006</b>	12
		<b>2007</b>	18
<b>Variance 2006-2007</b>			6
<b>% Variance 2006-2007</b>			50.0%
<b>Variance 2003-2007</b>			6
<b>% Variance 2003-2007</b>			50.0%
<b>Services</b>	<b>Visits</b>	<b>2003</b>	380
		<b>2004</b>	378
		<b>2005</b>	361
		<b>2006</b>	403
		<b>2007</b>	419
<b>Variance 2006-2007</b>			16
<b>% Variance 2006-2007</b>			4.0%
<b>Variance 2003-2007</b>			39
<b>% Variance 2003-2007</b>			10.3%
<b>Average Services per Client</b>	<b>Visits</b>	<b>2003</b>	32
		<b>2004</b>	25
		<b>2005</b>	20
		<b>2006</b>	34
		<b>2007</b>	23

**2007 Mental Health Program Report Series**

<b>Mental Health System: C&amp;Y Family Support (OMH Code 1650) - Children &amp; Youth</b>							
		<b>Compeer</b>		<b>Mental Health Assoc</b>			
		<b>SED Youth</b>		<b>Better Days Ahead</b>			
		<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>		
<b>Utilization and LOS Data : 2007 (Jan - Dec)</b>							
	<b>Clients Served</b>	28		346			
	<b>Service Units</b>   <b>Hours</b>	2,213	46%	2,589	54%		
	<b>Average Units Per Client</b>	79		7			
	<b>Average LOS for Discharges</b>	865		0			
	<b>Average LOS for Still Enrolled Clients</b>	714		513			
	<b>Discharges</b>	10		0			
<b>First System Contact</b>	<b>Clients With First Contact in Program</b>		1		108		
	<b>Ethnicity</b>	<b>White</b>	1	100%	40	37%	
		<b>Black</b>			41	39%	
		<b>Hispanic</b>			11	10%	
		<b>Asian</b>			1	1%	
		<b>Other</b>			7	6%	
<b>Unknown</b>			8	7%			
<b>Client Demographic Information : 2007 (Jan - Dec)</b>							
<b>Clients Served</b>	<b>Clients Served</b>		28		346		
	<b>Age Group</b>	<b>1-7</b>			52	15%	
		<b>8-10</b>	2	7%	56	16%	
		<b>11-12</b>	3	11%	48	14%	
		<b>13-15</b>	10	35%	114	32%	
		<b>16-17</b>	10	36%	58	17%	
		<b>18-21</b>	3	11%	16	5%	
		<b>22-35</b>			2	1%	
	<b>Gender</b>	<b>Male</b>	13	46%	215	62%	
		<b>Female</b>	15	54%	131	38%	
	<b>Ethnicity</b>	<b>White</b>	20	72%	146	42%	
		<b>Black</b>	6	21%	114	33%	
		<b>Hispanic</b>			38	11%	
		<b>Asian</b>			3	1%	
		<b>Other</b>	2	7%	35	10%	
		<b>Unknown</b>			10	3%	
	<b>Diagnostic Group</b>	<b>ADHD/Disruptive Behavior</b>		7	25%		
		<b>Mood Disorders</b>		12	41%		
		<b>Psychotic Disorders</b>		1	4%		
<b>Anxiety Disorders</b>		3	11%				
<b>Other C&amp;Y Disorders</b>		1	4%				
<b>Other Disorders</b>		1	4%				
	<b>Missing/Invalid</b>		3	11%	346	100%	
<b>Language of Clients Served</b>	<b>Clients Served Language: English</b>		27		338		
	<b>Clients Served Language: Spanish</b>		1		8		
	<b>% Clients With English as Primary Language</b>		<b>96%</b>		<b>98%</b>		

**Family Support Service Program (1650):** The Family Support Services program provides family support groups, advocacy, respite, and after school, summer, family recreation and residential camp programs to families in which there is a seriously emotionally disturbed child or adolescent.

**Note:**

1. Data on primary diagnosis are missing in Mental Health Association's Better Days Ahead program as this information is not collected.

**2007 Mental Health Program Report Series**

<b>Mental Health System: C&amp;Y Family Support (OMH Code 1650) - Children &amp; Youth</b>				
<b>Utilization Trended Data for 2003 through 2007</b>				
		<b>Compeer SED Youth</b>	<b>Mental Health Assoc Better Days Ahead</b>	
<b>Clients</b>		<b>2003</b>	45	168
		<b>2004</b>	36	143
		<b>2005</b>	31	109
		<b>2006</b>	28	329
		<b>2007</b>	28	346
	<b>Variance 2006-2007</b>		0	17
<b>% Variance 2006-2007</b>		0.0%	5.2%	
<b>Variance 2003-2007</b>		-17	178	
<b>% Variance 2003-2007</b>		-37.8%	106.0%	
<b>Services</b>	<b>Hours</b>	<b>2003</b>	2,080	894
		<b>2004</b>	2,197	1,151
		<b>2005</b>	2,044	1,231
		<b>2006</b>	1,979	2,804
		<b>2007</b>	2,213	2,589
		<b>Variance 2006-2007</b>		234
<b>% Variance 2006-2007</b>		11.8%	-7.7%	
<b>Variance 2003-2007</b>		133	1,695	
<b>% Variance 2003-2007</b>		6.4%	189.6%	
<b>Average Services per Client</b>	<b>Hours</b>	<b>2003</b>	46	5
		<b>2004</b>	61	8
		<b>2005</b>	66	11
		<b>2006</b>	71	9
		<b>2007</b>	79	7

**Notes:**

1. Clients and service units for Better Days Ahead at the Mental Health Association are under-reported for 2005.
2. Expansion of services at Better Days Ahead at the Mental Health Association occurred in 2006.

**2007 Mental Health Program Report Series**

<b>Mental Health System: Respite Care (OMH Code 1760) - Children &amp; Youth</b>			
		<b>Berkshire Farm</b>	
		<b>N</b>	<b>%</b>
<b>Utilization Data for 2007</b>			
<b>Clients</b>		<b>25</b>	
<b>Service Units Planned Out-of-Home Respite Hours By Quarter</b>	<b>Q1</b>	269	
	<b>Q2</b>	281	
	<b>Q3</b>	330	
	<b>Q4</b>	160	
	<b>Total Hours</b>	<b>1,040</b>	
<b>Client Demographic Data for 2007</b>			
<b>Gender</b>	<b>Male</b>	19	76%
	<b>Female</b>	6	24%
	<b>Unknown/Missing</b>	0	0%

**Advocacy (1760):** Advocacy services may provide individual advocacy, systems advocacy, or a combination of both types. Individual advocacy assists recipients in protecting and promoting their rights, resolving complaints and grievances, and accessing services and supports of their choice. An advocate represents the interests and desire of an individual recipient who voluntarily requests his or her services.

**Note:**

1. Data included above come from quarterly and annual summary reports submitted by the agency program contact.

## 2007 Mental Health Program Report Series

Mental Health System: Other Support Services (OMH Codes 1760) - Children & Youth									
		Compeer		Hillside		St. Joseph's Villa			
		Youth One-to-One		Family Based Treatment		Care Coordination			
		N	%	N	%	N	%		
Utilization and LOS Data : 2007 (Jan - Dec)									
	<b>Clients Served</b>	65		30		47			
	<b>Service Unit Type</b>	Hours		Days		Contacts			
	<b>Service Units</b>	3,197		6,219		236			
	<b>Average Units Per Client</b>	49		207		5			
	<b>Average LOS for Discharges</b>	1,348		505		57			
	<b>Average LOS for Still Enrolled Clients</b>	865		460		84			
	<b>Discharges</b>	26		13		7			
<b>First System Contact</b>	<b>Clients With First Contact in Program</b>		6		1		0		
	<b>Ethnicity</b>	<b>White</b>	1	17%	1	100%	0		
		<b>Black</b>	4	66%	0		0		
		<b>Other</b>	1	17%	0		0		
Client Demographic Information : 2007 (Jan - Dec)									
<b>Clients Served</b>	<b>Clients Served</b>		65		30		47		
	<b>Age Group</b>	<b>1-7</b>	3	5%	0		0		
		<b>8-10</b>	11	17%	3	10%	9	19%	
		<b>11-12</b>	8	12%	7	23%	10	21%	
		<b>13-15</b>	16	24%	11	37%	12	26%	
		<b>16-17</b>	16	25%	0		9	19%	
		<b>18-21</b>	11	17%	0		7	15%	
	<b>Gender</b>	<b>Male</b>	27	42%	15	50%	28	60%	
		<b>Female</b>	38	58%	15	50%	19	40%	
	<b>Ethnicity</b>	<b>White</b>	22	34%	17	56%	40	85%	
		<b>Black</b>	34	52%	5	17%	3	6%	
		<b>Hispanic</b>	5	8%	2	7%	2	4%	
		<b>Other</b>	4	6%	6	20%	2	4%	
	<b>Diagnostic Group</b>	<b>ADHD/Disruptive Behavior</b>		30	45%	8	27%	15	32%
		<b>Mood Disorders</b>		4	6%	9	30%	19	40%
		<b>Adjustment Disorders</b>		8	12%	0		5	11%
		<b>Psychotic Disorders</b>		1	2%	1	3%	3	6%
		<b>Anxiety Disorders</b>		4	6%	6	20%	4	9%
		<b>Other C&amp;Y Disorders</b>		1	2%	1	3%	1	2%
		<b>Other Disorders</b>		1	2%	3	10%	0	
<b>No Diagnosis</b>		0		2	7%	0			
<b>Missing/Invalid</b>		16	25%	0		0			
<b>Language of Clients Served</b>	<b>Clients Served Language: English</b>		64		29		47		
	<b>Clients Served Language: Spanish</b>		0		1		0		
	<b>Clients Served Language: Other</b>		1		0		0		
	<b>% Clients With English as Primary Language</b>		<b>99%</b>		<b>97%</b>		<b>100%</b>		

**Advocacy (1760):** Advocacy services may provide individual advocacy, systems advocacy, or a combination of both types. Individual advocacy assists recipients in protecting and promoting their rights, resolving complaints and grievances, and accessing services and supports of their choice. An advocate represents the interests and desire of an individual recipient who voluntarily requests his or her services.

**Family-Based Treatment (2040):** The Family-Based Treatment Program (FBTP) treats children and adolescents who are seriously emotionally disturbed within a home environment that is caring, nurturing and therapeutic. The program employs professional parents who are extensively trained and supervised. Parents function within a well-structured system that provides respite and other types of support; additionally, they are well paid in recognition of the high levels of responsibility and expectations placed on them by the model.

**Note:**

1. The Care Coordination program at St. Joseph's Villa began serving clients in September, 2007.

**2007 Mental Health Program Report Series**

<b>Mental Health System: Other Support Services (OMH Codes 1760, 2040) - Children &amp; Youth</b>			
<b>Utilization Trended Data for 2003 through 2007</b>			
		<b>Compeer Youth One-To-One (1760)</b>	<b>Hillside Family Based Tx (2040)</b>
<b>Clients</b>	<b>2003</b>	75	32
	<b>2004</b>	64	28
	<b>2005</b>	64	31
	<b>2006</b>	63	33
	<b>2007</b>	65	30
	<b>Variance 2006-2007</b>		2
<b>% Variance 2006-2007</b>		3.2%	-9.1%
<b>Variance 2003-2007</b>		-10	-2
<b>% Variance 2003-2007</b>		-13.3%	-6.3%
<b>Service Type</b>		<b>Hours</b>	<b>Days</b>
<b>Services</b>	<b>2003</b>	4,108	5,964
	<b>2004</b>	3,682	3,487
	<b>2005</b>	3,847	6,776
	<b>2006</b>	3,319	6,684
	<b>2007</b>	3,197	6,219
	<b>Variance 2006-2007</b>		-122
<b>% Variance 2006-2007</b>		-3.7%	-7.0%
<b>Variance 2003-2007</b>		-911	255
<b>% Variance 2003-2007</b>		-22.2%	4.3%
<b>Average Services per Client</b>	<b>2003</b>	55	186
	<b>2004</b>	58	125
	<b>2005</b>	60	219
	<b>2006</b>	62	203
	<b>2007</b>	49	207

**Note:**

1. Trended data for the Care Coordination program at St. Joseph's Villa is not available because services began in September, 2007.

## 2007 Mental Health Program Report Series

### Glossary for Mental Health System Measures

Measure Label	Definition	Data Source	Programs Applied To
<b>UTILIZATION MEASURES - VOLUME</b>			
Average LOS for Discharges	Length of stay (or the duration of the care episode) is calculated for all programs based on the subset of clients discharged from that program during the specified time period. Calculation is the # of days associated with all known discharges for the program divided by the # of consumers discharged from that program during the specified time period. A "known discharge" is a case with a valid admission and discharge date, with the date of discharge falling within calendar year 2007.	BHCD	Most programs. Exceptions include Emergency Department and some specialized C&Y services.
Average LOS for Still Enrolled	Length of stay (or the duration of the care episode) is calculated for the subset of clients still enrolled in the program at the end of the specified reporting period. Calculation is the # of days associated with these clients for the current episode of care as of the last date of the reporting period divided by the # of consumers still enrolled in the program at the end of the specified reporting period.	BHCD	Most programs. Exceptions include Emergency Department and some specialized C&Y services.
Average Units	The total number of services provided during the reporting period divided by the total number of clients served.	BHCD	All except where LOS is more meaningful.
Clients Served	Unduplicated count of individuals served during the reporting period. Some programs reporting data through a quarterly program summary report will show data for each quarter of the year.	BHCD and Agency Annual/Quarterly Reports.	Most programs.
# Discharges	The number of episodes of care that ended during the reporting period.	BHCD	Most programs except acute crisis programs.
Program Capacity	The number of beds or slots available during the reporting period. Where possible, this number is annualized to show the total capacity for the program for the year being reported.	Various	When appropriate.
% Program Capacity Used	Where possible, the actual units utilized is compared to the total program capacity for the year. For example, the total available capacity for inpatient and residential programs is the # of beds multiplied by 365. The total units of service provided would be divided by the total available capacity to get a percentage for capacity used for the reporting period.	BHCD	When appropriate.
Service Units	The total units of service delivered during the reporting period. Units differ between program types (i.e. days, visits, hours).	BHCD and Agency Annual/Quarterly Reports.	Most programs.

## 2007 Mental Health Program Report Series

### Glossary for Mental Health System Measures

<i>Measure Label</i>	<i>Definition</i>	<i>Data Source</i>	<i>Programs Applied To</i>
<b>UTILIZATION MEASURES - CLIENT DEMOGRAPHICS</b>			
Clients by Age Group	Age Group breakout of clients served during the reporting period. Age calculation for BHCD reporting is the difference between the client's date of birth and the date of the last service received in the program during the reporting period. Some programs reporting data through a quarterly program summary report will show data for each quarter of the year.	BHCD and Agency Annual/Quarterly Reports.	Most programs.
Clients by Gender	Gender breakout of clients served during the reporting period. Some programs reporting data through a quarterly program summary report will show data for each quarter of the year.	BHCD and Agency Annual/Quarterly Reports.	Most programs.
Clients by Ethnicity	Ethnicity breakout of clients served during the reporting period. Some programs reporting data through a quarterly program summary report will show data for each quarter of the year.	BHCD and Agency Annual/Quarterly Reports.	Most programs.
Clients by Diagnostic Group	Diagnosis breakout for clients served during the reporting period. The most recent program episode is used to assign diagnosis group.	BHCD	All Programs Reporting Diagnosis Information to BHCD
First Contact in Mental Health System	The number of clients seen in the program where the service was their first contact with the Monroe County public mental health system. The data are displayed in total and by ethnicity category	BHCD	Emergency, Mobile Crisis, Clinic

## 2007 Mental Health Program Report Series

Mental Health Diagnosis Category Groups		
<i>DIAGNOSIS CATEGORY</i>	<i>DSM IV CODES</i>	<i>DESCRIPTION</i>
<b>ATTENTION DEFICIT AND DISRUPTIVE BEHAVIOR DISORDERS</b>	312-.00 – 312.90; 313.81, 314.00 – 314.99	ADHD, CONDUCT DISORDER, OPPOSITIONAL DEFIANT DISORDER, DISRUPTIVE BEHAVIOR DISORDER NOS
<b>ADJUSTMENT DISORDERS</b>	309.00, 309.24, 309.28, 309.30 309.40, 309.90	ADJUSTMENT DISORDER WITH: DEPRESSED MOOD, ANXIETY, MIXED ANXIETY & DEPRESSED MOOD, DISTURBANCE OF CONDUCT, MIXED DISTURBANCE OF EMOTIONS & CONDUCT, UNSPECIFIED
<b>ANXIETY DISORDERS</b>	300 300.01 300.02 300.21 300.22 300.23 300.29 300.3 308.3 309.21 309.8, 309.81	ANXIETY DISORDER NOS PANIC DIS W/OUT AGORAPHOBIA GENERALIZED ANXIETY DISORDER PANIC DISORDER WITH AGORAPHOBIA AGORAPHOBIA W/OUT PANIC DISORDER SOCIAL PHOBIA SPECIFIC PHOBIA OBSESSIVE COMPULSIVE DISORDER ACUTE STRESS DISORDER SEPARATION ANXIETY DISORDER POSTTRAUMATIC STRESS DISORDER
<b>MOOD DISORDERS</b>	293.83 296.00 – 296-99 300.4 301.13 311	MOOD DISORDER DUE TO MED. COND. BIPOLAR DISORDER, MAJOR DEPRESSIVE DISORDER DYSTHYMIC DISORDER CYCLOTHYMIC DISORDER DEPRESSIVE DISORDER NOS
<b>PSYCHOTIC DISORDERS</b>	293.81, 293.82 295.10 – 295.30; 295.6, 295.90 295.4 295.7 297.1 297.3 298.8 298.9	PSYCHOTIC DISORDER DUE TO MED. COND. SCHIZOPHRENIA SCHIZOPHRENIFORM DISORDER SCHIZOAFFECTIVE DISORDER DELUSIONAL DISORDER SHARED PSYCHOTIC DISORDER BRIEF PSYCHOTIC DISORDER PSYCHOTIC DISORDER NOS
<b>SUBSTANCE ABUSE</b>	291.00 – 292.90; 303.00 - 305.90	ALCOHOL, AMPHETAMINE, CAFFEINE CANNABIS, COCAINE, HALLUCINOGEN, INHALANT, NICOTINE, OPIOID, PHENCYCLIDINE, SEDATIVE, HYPNOTIC, ANXIOLYTIC, POLYSUBSTANCE, AND RELATED DISORDERS
<b>OTHER C&amp;Y DISORDERS</b>	299 299.1 299.8	AUTISTIC DISORDER CHILDHOOD DISINTEGRATIVE DISORDER ASPERGER'S/RETT'S/PERVASIVE DEVELOPMENTAL DISORDER
<b>OTHER DISORDERS</b>	ALL OTHER VALID DIAGNOSTIC CODES NOT LISTED ABOVE	ALL OTHER DIAGNOSES NOT LISTED ABOVE
<b>NO DIAGNOSIS</b>	V71.09	NO DIAGNOSIS OR CONDITION ON AXIS I OR II