

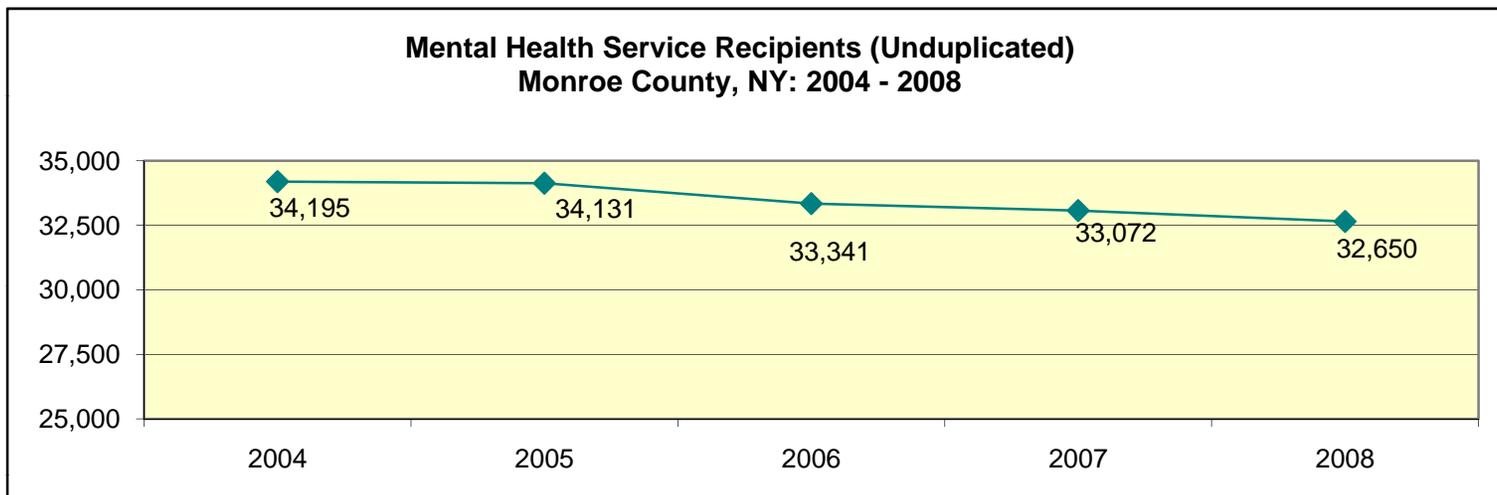


Maggie Brooks
County Executive

Mental Health Services in Monroe County, NY

Monroe County Behavioral Health Community Database

2008 Mental Health Program Report Series



Prepared by: Coordinated Care Services, Inc.

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Introduction

The **2008 Mental Health Program Report Series** provides an overview of Monroe County's mental health service delivery system, with specific focus on services provided to consumers during 2008. The tables included in this report provide general information about service utilization within specific mental health programs, including the number of consumers receiving services, their demographic characteristics, and diagnosis information, as well as service utilization. In addition to providing a snapshot of system activity during calendar year 2008, the report includes trend data (2004 – 2008) for selected utilization measures.

Using this Report

In terms of overall structure, the report is divided into several components. The first section, **Community Overview**, provides a snapshot of Monroe County's mental health service system in terms of the number of clients served and their demographic characteristics. The subsequent sections, organized by NYS Office of Mental Health program code, provide program-specific summary information for inpatient, emergency, outpatient, and residential services. Programs for the Children and Youth population have been grouped in their own section. Each program report includes the following elements:

- ❖ Program capacity (where appropriate)
- ❖ Number of clients served during calendar year 2008 (unduplicated)
- ❖ Total units of service
- ❖ Average units of service per client (where appropriate)
- ❖ Average length of stay/program duration for discharges and for still enrolled clients at end of 2008
- ❖ Number of clients discharged during 2008
- ❖ Number of clients for which the program is the first point of entry into the public mental health system
- ❖ Selected demographic characteristics
- ❖ Distribution by diagnostic group
- ❖ Program code definitions

(Note that while most reports follow the same format, there are a few program-specific variations due to data availability). The last section of this report includes an **Appendix** that details the specific DSM-IV codes that comprise the aggregated diagnosis categories used in this report. It is important to note that information presented in this report is critically dependent on the accuracy and completeness of data collection practices at the contributing provider agencies. While this report may be useful in raising questions and identifying areas that merit further investigation, in many cases, more detailed follow-up analysis will be required.

This year's report once again includes summary data for the Emergency Case Managers at Strong. Information for this program was compiled from routine quarterly report submissions of summary statistics to CCSI.

Except as noted above, the data included in this report come from the Monroe County Behavioral Health Community Database (BHCD). This database is maintained by Coordinated Care Services, Inc. (CCSI) on behalf of the Monroe County Office of Mental Health to support contract management and county-wide planning, evaluation, and performance management efforts. The database contains sociodemographic, program admission, and service utilization data for consumers receiving mental health services at programs that are certified or licensed by the New York State Office of Mental Health or are fully or partially funded by the Monroe County Office of Mental Health. Providers included in this report series are listed below:

- ❖ Berkshire Farm Center
- ❖ Catholic Family Center
- ❖ Compeer of Rochester, Inc.
- ❖ Crestwood Children's Center
- ❖ DePaul Community Services
- ❖ East House Corporation
- ❖ Hillside Children's Center
- ❖ The Mental Health Association
- ❖ Rochester General Health System
- ❖ Rochester Rehabilitation Center
- ❖ Rochester Psychiatric Center
- ❖ St. Joseph's Villa
- ❖ Unity Hospital of Rochester
- ❖ University of Rochester Mental Health Center/Strong Memorial Hospital

Providers submit client-level service utilization data to CCSI on a monthly basis. The data files are run through several error-checking routines, processed, and added to the BHCD. This report is based on data submitted for services delivered to clients during calendar year 2008. Items of specific interest for this report are described in further detail below and shown in the annotated **Guide to Report Tables** at the end of this section.

Client Counts

For each reported program, the program summary reports show the number of individual clients who received services during calendar year 2008. While the count of clients served is unduplicated within each provider agency for a given program, there may be duplication across providers. That is, an individual may be admitted to the same program at different providers during the course of a year. If this occurs, the client is counted under each provider heading. The person count shown in the community total column is unduplicated across programs.

As detailed in the annotated **Guide to Report Tables** at the end of this section, the client market share percentage calculation is based on the unduplicated client count displayed in the Total column.

Reporting by Age Group

For most programs, the report displays data for services provided to all clients, with a further breakdown detailing services provided to adults, and services provided to children/adolescents separately. It is important to note that, in most cases, this distinction is made on the basis of client age, not on any specific reporting unit an agency may use to distinguish between adult and youth tracks within a given program. The C&Y Partial Hospitalization program at Strong has been separated by reporting unit.

Units of Service

In addition to showing the number of clients served by each provider agency during the 2008 calendar year, each program summary report lists the total number of units of service provided to these clients as well as the average units of service provided per client. The calculation for average units of service is the total number of services provided in the 2008 calendar year divided by the total number of clients served. The specific unit of service (e.g., day, visit, or hour) is listed on each program report.

Length of Stay Calculations

The average length of stay (or the duration of the care episode) for Discharges is calculated for all programs based on the subset of clients discharged from that program during the specified time period. The specific calculation is as follows:

$$\frac{\text{\# of days associated with all known discharges for the specified program}}{\text{\# of consumers discharged from that program during 2008}}$$

For the purpose of this report, a "known discharge" is a case with a valid admission and discharge date, with the date of discharge falling within the 2008 calendar year. Stays that began prior to the beginning of the 2008 calendar year and ended during the 2008 calendar year are included in the average length of stay (LOS) calculations. However, those stays that began during the 2008 calendar year and had not concluded by December 31, 2008 are not included in this calculation.

The average length of stay for Still Enrolled clients is calculated for selected programs based on the subset of clients still enrolled in that program as of 12/31/08. The specific calculation is as follows:

$$\frac{\text{\# of days associated with still enrolled clients as of 12/31/08 for the specified program}}{\text{\# of consumers still enrolled in that program as of 12/31/08}}$$

Diagnosis Data

Each of the program summary reports includes information on the primary diagnosis for the clients served in that program during 2008. For the purpose of this report, the frequency distribution is based on the client's most recent primary diagnosis. It is important to note that the completeness of information regarding primary diagnosis may vary from program to program and across provider agencies. As such, this factor needs to be taken into consideration in interpreting the data included in this report.

Data Quality and Completeness

There are a number of limitations associated with the data included in this report. Known data quality and completeness issues are highlighted in the "Notes" section at the bottom of the tabular summary for each individual program report. In many instances, data quality issues arise from inaccurate or incomplete data submissions. However, there are some instances in which the data may not be readily available. These cases are noted as well.

Additional Information: If you have questions about any of the data included in this report or would like to request additional analyses, please contact Deb Hodgeman at dhodgeman@ccsi.org. This report is available online in the section titled "Resources" on the "Data Analysis" page at <http://www.ccsi.org/data-analysis.aspx>

Guide to Report Tables

The **title line** indicates the service for which the data are reported as defined by NYS OMH Program Code. This line also indicates the population included in the report (e.g., all clients served, adults only, children & youth only).

This **row percentage** shows the percent of individuals served at a given provider as a proportion of consumers served community-wide. Note that the base for this calculation is the unduplicated client count displayed in the community total column so percentages will sum to more than 100%.

This **row percentage** shows the percent of service units that occurred at this provider as a proportion of the total service units community-wide.

The **Average LOS (Length of Stay)** is calculated for clients who were discharged in the reporting year and, for some programs, for those clients still enrolled at the end of the reporting year. See additional information about this calculation in the introduction.

Mental Health System - Inpatient (OMH Code 3010) - All Clients											
		Roch Psych Ctr Inpatient		Strong Inpatient		Unity Inpatient		RGHS - RGH Inpatient		Community Total	
		N	%	N	%	N	%	N	%	N	%
Utilization and LOS Data : 2008 (Jan - Dec)											
Operating Capacity		247		93		40		30		410	
Clients Served		548	15%	2,156	57%	929	24%	565	15%	3,723	100%
Service Units	Days	88,202	64%	27,884	21%	13,938	10%	8,818	6%	138,842	100%
Occupancy Rate		98%		82%		95%		81%		93%	
Average LOS for Discharges		303		11		13		15		33	
Average LOS for Still Enrolled Clients		1,435		10		14		17		1,013	
Discharges		337		2,665		1,134		630		4,766	
Clients With First Contact in Program		0		47		5		42		94	
First System Contact	Ethnicity										
	White	0		37	79%	3	60%	38	90%	78	83%
	Black	0		0		0		4	10%	4	4%
	Hispanic	0		6	13%	0		0		6	6%
	Asian	0		1	2%	0		0		1	1%
Unknown	0		3	6%	2	40%	0		5	5%	
Client Demographic Information : 2008 (Jan - Dec)											
Clients Served		548		2,156		929		565		3,723	
Age Group	Under 18	42	8%	498	23%	1	0%	0		516	14%
	18-21	37	4%	191	9%	77	8%	23	4%	286	8%
	22-35	117	21%	456	21%	233	25%	135	24%	828	22%
	36-49	141	31%	589	27%	368	40%	192	34%	1,133	30%
	50-64	158	28%	287	13%	183	20%	130	23%	654	18%
65 and older	53	9%	135	6%	67	7%	85	15%	306	8%	
Gender	Male	343	59%	1,081	50%	470	51%	299	53%	1,932	52%
	Female	205	41%	1,075	50%	436	47%	266	47%	1,768	47%
	Transgender	0		0		1	0%	0		1	0%
	Unknown/Missing	0		0		22	2%	0		22	1%
Clients Served	Ethnicity										
	White	341	64%	1,453	68%	573	62%	361	63%	2,442	66%
	Black	175	30%	505	23%	239	26%	147	26%	914	25%
	Hispanic	20	4%	128	6%	76	8%	44	8%	241	6%
	Asian	8	1%	33	2%	9	1%	9	2%	52	1%
Other	1	1%	27	1%	11	1%	4	1%	40	1%	
Unknown/Missing	3	0%	10	0%	21	2%	0		34	1%	
Diagnostic Group	ADHD/Disruptive Behavior	7	1%	54	3%	3	0%	1	0%	63	2%
	Mood Disorders	104	22%	1,294	59%	473	52%	286	50%	2,006	54%
	Adjustment Disorders	6	1%	38	2%	9	1%	16	3%	69	2%
	Psychotic Disorders	399	72%	537	25%	353	38%	218	39%	1,227	33%
	Anxiety Disorders	6	1%	73	3%	22	2%	6	1%	99	3%
	Other C&Y Disorders	1	0%	14	1%	1	0%	0		14	0%
	Substance Related	3		87	4%	58	6%	6	1%	140	4%
	Other Disorders	21	3%	59	3%	10	1%	3	1%	83	2%
	Missing/Invalid	1	0%	0		0		0		1	0%
	No Diagnosis	0		0		0		29	5%	22	1%
Language of Clients Served	Clients Served Language: English	518		2,007		834		520			
	Clients Served Language: Spanish	21		88		56		39			
	Clients Served Language: Other	7		22		5		6			
	Clients Served Language: Unknown	2		39		34		0			
	% Clients With English as Primary Language	95%		93%		90%		92%			

This figure represents the number of **unique (unduplicated)** clients receiving services during 2008. Note that clients may be seen at more than one provider. As such, the individual provider columns will sum to a value that is greater than the unduplicated total in the community total column.

These **column percentages** display individual provider breakdowns by demographic category.

Diagnostic Group is calculated based on the recipient's most recent primary diagnosis. Please refer to the Appendix for information regarding specific DSM-IV codes that comprise these aggregate diagnostic groups.

Descriptions of program types are included when available. Also, some pages will include a **Notes** section which provides information about known data reporting problems, program changes that occurred during the report period, or other supplemental information.

Inpatient Psychiatric Unit (3010): 24-hour program including full-time medical, psychiatric and social services and around-the-clock nursing services for the mentally disabled. Includes State psychiatric centers, certified hospitals for the mentally ill, general hospital inpatient psychiatric units and inpatient units of community mental health centers.

When available, a second chart has been provided for each service and population type which includes data for the most recent 5 years. Clients Served and Service Units are displayed for all programs. Average Length of Stay for Discharges and Average Services per Client are displayed when appropriate. Variance statistics for comparison of the current report year (2008) to the prior year (2007) and 5 years ago (2004) are calculated for these trended measures.

The Variance is the numeric difference between the value for 2008 and the earlier year in the comparison pair.

The % Variance is calculated by dividing the Variance between the two years by the value for the earlier year in the comparison pair.

Mental Health System: Inpatient (OMH Code 3010) - All Clients							
Utilization Trended Data for 2004 through 2008							
		Strong	Unity	RGHS	Community Total	Roch Psych Ctr	
Clients Served	2004	2,119	940	650	3,494	599	
	2005	2,064	887	675	3,410	554	
	2006	2,058	798	700	3,300	555	
	2007	2,112	886	613	3,349	526	
	2008	2,156	929	565	3,390	548	
	Variance 2007-2008		44	43	-48	41	22
% Variance 2007-2008		2.1%	4.9%	-7.8%	1.2%	4.2%	
Variance 2004-2008		37	-11	-85	-104	-51	
% Variance 2004-2008		1.7%	-1.2%	-13.1%	-3.0%	-8.5%	
Service Units	Days	2004	29,666	12,750	9,583	51,999	89,092
		2005	29,869	13,363	9,385	52,617	88,743
		2006	29,951	13,313	9,247	52,511	88,576
		2007	29,794	14,310	7,877	51,981	88,318
		2008	27,884	13,938	8,818	50,640	88,202
		Variance 2007-2008		-1,910	-372	941	-1,341
% Variance 2007-2008		-6.4%	-2.6%	11.9%	-2.6%	-0.1%	
Variance 2004-2008		-1,782	1,188	-765	-1,359	-890	
% Variance 2004-2008		-6.0%	9.3%	-8.0%	-2.6%	-1.0%	
Average LOS (for discharges only)	Days	2004	12.0	12.0	13.0	13.0	219.0
		2005	13.0	13.0	13.0	13.0	254.0
		2006	12.0	16.0	12.0	13.0	350.0
		2007	12.0	15.0	12.0	13.0	304.0
		2008	11.0	13.0	15.0	13.0	303.0
		Variance 2007-2008		-1	-2	3	0
% Variance 2007-2008		-8.3%	-13.3%	25.0%	0.0%	-0.3%	
Variance 2004-2008		-1	1	2	0	84	
% Variance 2004-2008		-8.3%	8.3%	15.4%	0.0%	38.4%	

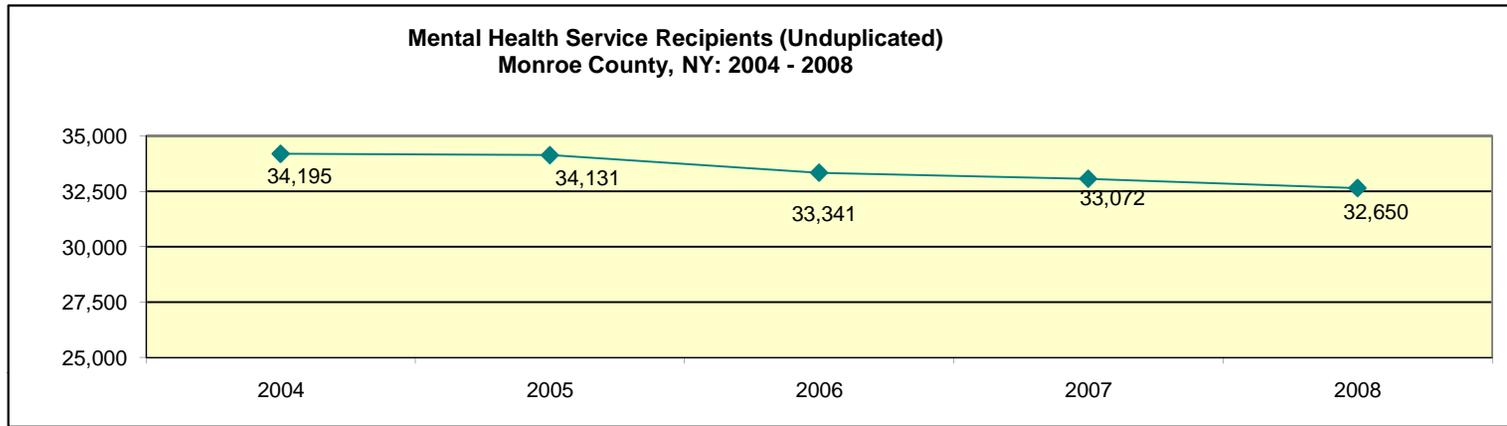
Note: 1. The Community Total does not include data from Rochester Psychiatric Center.

The Notes section provides information about known data reporting problems, program changes that occurred during the report period, or other supplemental information.

Community Overview

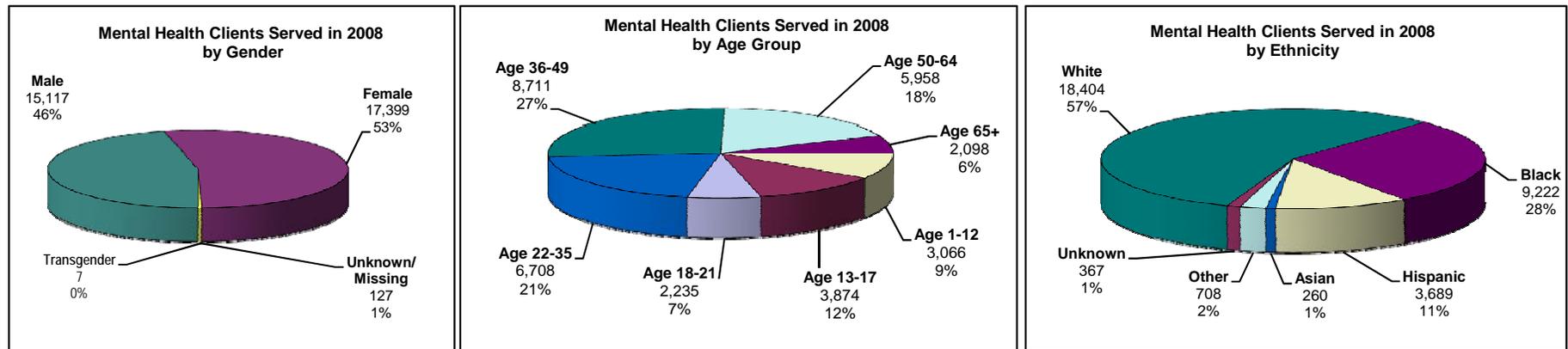
Trends in Number of People Served

The 2008 data show a total of 32,650 individuals received mental health services at the provider agencies included in this report—a decrease of 1.3% compared to 2007 figures. Children and youth receiving mental health services in 2008 (6,940) increased by 1.3% from 2007 while Adults receiving mental health services in 2008 (25,710) decreased by 2% from 2007.



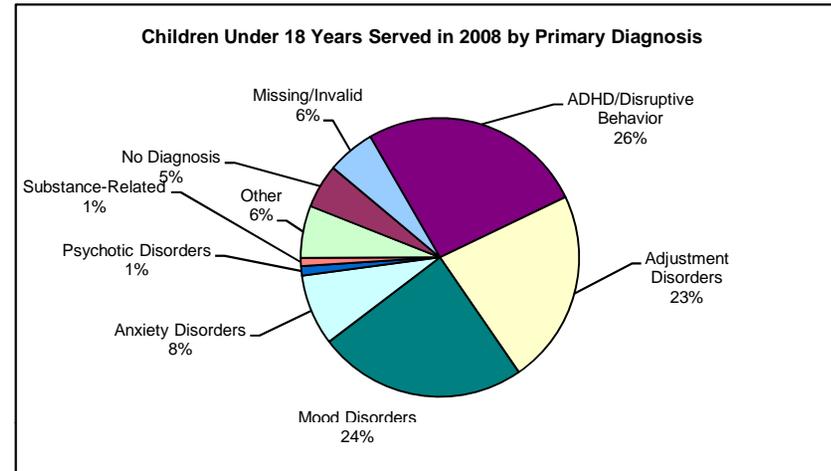
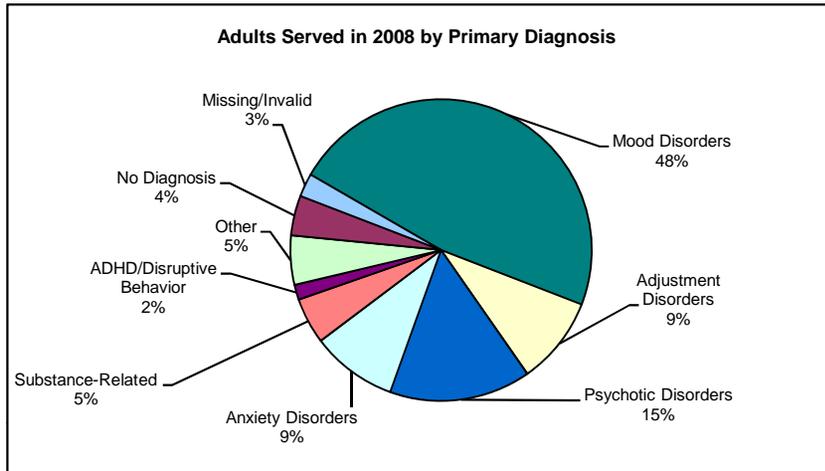
Demographic Characteristics of Service Recipients

The charts below summarize the demographic characteristics of the mental health service recipient population as a whole. Program-specific demographic data are available in each of the subsections of this report.



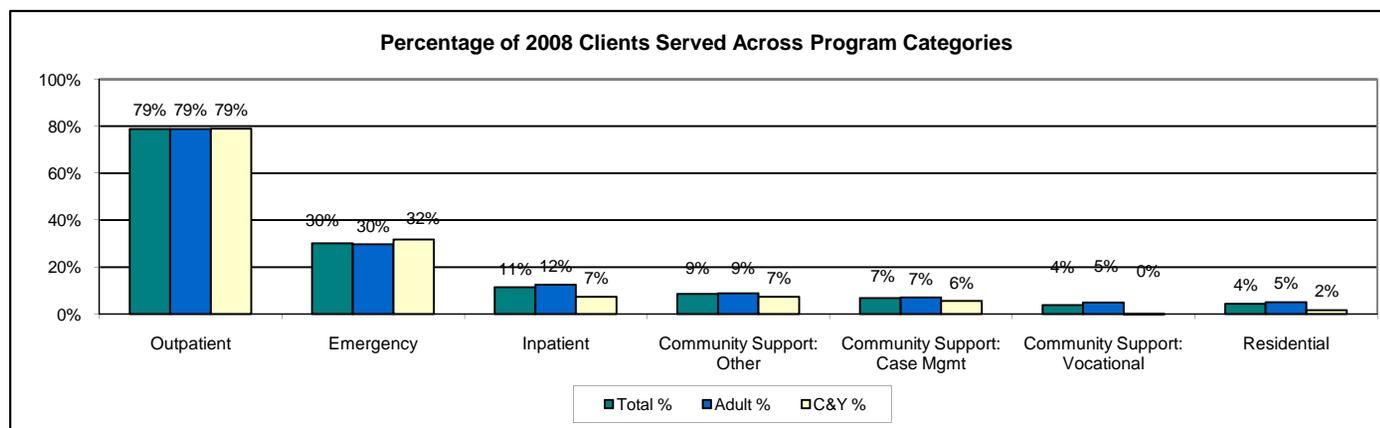
Diagnoses of Service Recipients

The charts below summarize the diagnosis breakdown for Adults and the Children & Youth population by using the most recent diagnosis for clients served in 2008. Total number of Adults served was 25,710 and total number of Children & Youth served was 6,940. Diagnosis group detail is located in the Appendix section. Program-specific diagnosis data are available in each of the subsections of this report.



Service Usage by Category

The graph below shows the distribution of individuals served within the Monroe County public mental health system by program category. For example, of the 32,650 individuals receiving services in 2008, about 79% received care in an outpatient setting. A table showing the grouping of specific OMH program codes into categories is displayed below the graph. Note that these categories are not mutually exclusive. That is, a client is counted in each program category in which services were received in 2008. Percentages for the Adult population (25,710 served) and the Children & Youth population (6,940 served) are also shown.



Outpatient

- ❖ Day Treatment (0200)
- ❖ Continuing Day Treatment (1310)
- ❖ Clinic Treatment (2100)
- ❖ Partial Hospitalization (2200)
- ❖ IPRT (2320)

Emergency Services

- ❖ Crisis Intervention (2680)
- ❖ Crisis Beds (0910)
- ❖ Crisis Outreach (1680)
- ❖ Extended Observation Beds (1920)
- ❖ Home-Based Crisis Intervention (3040)
- ❖ CPEP (3130)
- ❖ Crisis/Transitional Living (1600)

Inpatient

- ❖ Inpatient (3010)

Community Support: Other

- ❖ Sheltered Workshop (0340)
- ❖ Recreation Mentoring (0610)
- ❖ Outreach (0690)
- ❖ Psychosocial Club (0770)
- ❖ Assertive Community Treatment (0800)
- ❖ Family Support Services (1650)
- ❖ Advocacy (1760)
- ❖ Drop-In Center (1770)
- ❖ MICA Network (5990)
- ❖ Supported Housing Case Management (6060)

Community Support: Case Management

- ❖ Intensive Case Management (1810)
- ❖ Supportive Case Management (6810)
- ❖ Care Coordination (1760)
- ❖ Home & Community Based Waiver (0230)
- ❖ Other Case Management (0810)

Community Support: Vocational

- ❖ Transitional Employment (0380)
- ❖ Assisted Competitive Employment (1380)
- ❖ Affirmative Business/Industry (2340)
- ❖ Client Worker (3340)
- ❖ Ongoing Integrated Supp Employment (4340)

Residential

- ❖ Family Care (0040)
- ❖ Residential Treatment Facility C&Y (1080)
- ❖ Supported Housing (6050)
- ❖ Treatment/Congregate (6070)
- ❖ Treatment/Apartment (7070)
- ❖ SRO (8050)
- ❖ Family Based Treatment (2040)

2008 Mental Health Program Report Series

Mental Health System: Inpatient (OMH Code 3010) - All Clients												
		Roch Psych Ctr Inpatient		Strong Inpatient		Unity Inpatient		RGHS - RGH Inpatient		Community Total		
		N	%	N	%	N	%	N	%	N	%	
Utilization and LOS Data : 2008 (Jan - Dec)												
		Operating Capacity	247		93		40		30		410	
		Clients Served	548	15%	2,156	57%	929	24%	565	15%	3,723	100%
		Service Units	88,202	64%	27,884	21%	13,938	10%	8,818	6%	138,842	100%
		Days										
		Occupancy Rate	98%		82%		95%		81%		93%	
		Average LOS for Discharges	303		11		13		15		33	
		Average LOS for Still Enrolled Clients	1,435		10		14		17		1,013	
		Discharges	337		2,665		1,134		630		4,766	
Client Demographic Information : 2008 (Jan - Dec)												
		Clients Served	548		2,156		929		565		3,723	
Age Group	1-7		0		57	3%	1	0%	0		57	2%
	8-10		0		55	3%	0	0%	0		55	1%
	11-12		3	0%	48	2%	0	0%	0		50	1%
	13-15		17	3%	195	9%	0	0%	0		202	5%
	16-17		22	4%	143	7%	0	0%	0		152	4%
	18-21		37	4%	191	9%	77	8%	23	4%	286	8%
	22-35		117	21%	456	21%	233	25%	135	24%	828	22%
	36-49		141	31%	589	27%	368	40%	192	34%	1,133	30%
	50-64		158	28%	287	13%	183	20%	130	23%	654	18%
	65 and older		53	9%	135	6%	67	7%	85	15%	306	8%
Gender	Male		343	59%	1,081	50%	470	51%	299	53%	1,932	52%
	Female		205	41%	1,075	50%	436	47%	266	47%	1,768	47%
	Transgender		0		0		1	0%	0		1	0%
	Unknown/Missing		0		0		22	2%	0		22	1%
Ethnicity	White		341	64%	1,453	68%	573	62%	361	63%	2,442	66%
	Black		175	30%	505	23%	239	26%	147	26%	914	25%
	Hispanic		20	4%	128	6%	76	8%	44	8%	241	6%
	Asian		8	1%	33	2%	9	1%	9	2%	52	1%
	Other		1	1%	27	1%	11	1%	4	1%	40	1%
	Unknown/Missing		3	0%	10	0%	21	2%	0		34	1%
Diagnostic Group	ADHD/Disruptive Behavior		7	1%	54	3%	3		1		63	2%
	Mood Disorders		104	22%	1,294	59%	473	52%	286	50%	2,006	54%
	Adjustment Disorders		6	1%	38	2%	9	1%	16	3%	69	2%
	Psychotic Disorders		399	72%	537	25%	353	38%	218	39%	1,227	33%
	Anxiety Disorders		6	1%	73	3%	22	2%	6	1%	99	3%
	Other C&Y Disorders		1		14	1%	1	0%	0		14	0%
	Substance Related		3		87	4%	58	6%	6	1%	140	4%
	Other Disorders		21	3%	59	3%	10	1%	3	1%	83	2%
	Missing/Invalid		1	0%	0		0		0		1	0%
No Diagnosis		0		0		0		29	5%	22	1%	
Language of Clients Served	Clients Served Language: English		518		2,007		834		520			
	Clients Served Language: Spanish		21		88		56		39			
	Clients Served Language: Other		7		22		5		6			
	Clients Served Language: Unknown		2		39		34		0			
	% Clients With English as Primary Language		95%		93%		90%		92%			

Inpatient Psychiatric Unit (3010): 24-hour program including full-time medical, psychiatric and social services and around-the-clock nursing services for the mentally disabled. Includes State psychiatric centers, certified hospitals for the mentally ill, general hospital inpatient psychiatric units and inpatient units of community mental health centers.

2008 Mental Health Program Report Series

Mental Health System: Inpatient (OMH Code 3010) - All Clients							
Utilization Trended Data for 2004 through 2008							
		Strong	Unity	RGHS	Community Total	Roch Psych Ctr	
Clients Served	2004	2,119	940	650	3,494	599	
	2005	2,064	887	675	3,410	554	
	2006	2,059	798	700	3,300	555	
	2007	2,112	886	613	3,349	526	
	2008	2,156	929	565	3,390	548	
	Variance 2007-2008		44	43	-48	41	22
% Variance 2007-2008		2.1%	4.9%	-7.8%	1.2%	4.2%	
Variance 2004-2008		37	-11	-85	-104	-51	
% Variance 2004-2008		1.7%	-1.2%	-13.1%	-3.0%	-8.5%	
Service Units	Days	2004	29,666	12,750	9,583	51,999	89,092
		2005	29,869	13,363	9,385	52,617	88,743
		2006	29,951	13,313	9,247	52,511	88,576
		2007	29,794	14,310	7,877	51,981	88,318
		2008	27,884	13,938	8,818	50,640	88,202
		Variance 2007-2008		-1,910	-372	941	-1,341
% Variance 2007-2008		-6.4%	-2.6%	11.9%	-2.6%	-0.1%	
Variance 2004-2008		-1,782	1,188	-765	-1,359	-890	
% Variance 2004-2008		-6.0%	9.3%	-8.0%	-2.6%	-1.0%	
Average LOS (for discharges only)	Days	2004	12.0	12.0	13.0	13.0	219.0
		2005	13.0	13.0	13.0	13.0	254.0
		2006	12.0	16.0	12.0	13.0	350.0
		2007	12.0	15.0	12.0	13.0	304.0
		2008	11.0	13.0	15.0	13.0	303.0
		Variance 2007-2008		-1	-2	3	0
% Variance 2007-2008		-8.3%	-13.3%	25.0%	0.0%	-0.3%	
Variance 2004-2008		-1	1	2	0	84	
% Variance 2004-2008		-8.3%	8.3%	15.4%	0.0%	38.4%	

Note: 1. The Community Total does not include data from Rochester Psychiatric Center.

2008 Mental Health Program Report Series

Mental Health System: Inpatient (OMH Code 3010) - Adults												
		Roch Psych Ctr		Strong		Unity		RGHS - RGH		Community Total		
		Inpatient		Inpatient		Inpatient		Inpatient				
		N	%	N	%	N	%	N	%	N	%	
Utilization and LOS Data : 2008 (Jan - Dec)												
		Operating Capacity	235		66		40		30		371	
		Clients Served	506	16%	1,658	52%	929	29%	565	18%	3,206	
		Service Units Days	84,660	66%	20,504	16%	13,938	11%	8,818	7%	127,920	
		Occupancy Rate	99%		85%		95%		80%		94%	
		Average LOS for Discharges	320		11		13		15		35	
		Average LOS for Still Enrolled Clients	1,495		11		14		17		1,098	
		Discharges	305		2,068		1,134		630		4,137	
First System Contact	Clients With First Contact in Program		0		39		5		42		86	
	Ethnicity	White	0		32	81%	3	60%	38	90%	73	85%
		Black	0		0		0		4	10%	4	5%
		Hispanic	0		3	8%	0		0		3	3%
		Asian	0		1	3%	0		0		1	1%
		Unknown	0		3	8%	2	40%	0		5	6%
Client Demographic Information : 2008 (Jan - Dec)												
Clients Served	Clients Served		506		1,658		929		565		3,206	
	Age Group	18-21	37	7%	191	12%	77	8%	23	4%	285	9%
		22-35	117	23%	456	28%	233	25%	135	24%	828	26%
		36-49	141	28%	589	35%	368	40%	192	34%	1,133	35%
		50-64	158	32%	287	17%	183	20%	130	23%	654	20%
		65 and older	53	10%	135	8%	67	7%	85	15%	306	10%
	Gender	Male	326	64%	812	49%	470	51%	299	53%	1,653	52%
		Female	180	36%	846	51%	436	47%	266	47%	1,530	48%
		Transgender	0		0		1	0%	0		1	0%
		Unknown/Missing	0		0		22	2%	0		22	1%
	Ethnicity	White	316	63%	1,115	68%	573	62%	361	63%	2,093	65%
		Black	163	32%	401	24%	239	26%	147	26%	803	25%
		Hispanic	17	3%	99	6%	76	8%	44	8%	211	7%
		Asian	7	1%	28	2%	9	1%	9	2%	47	1%
		Other	0		7	0%	11	1%	4	1%	20	1%
	Diagnostic Group	Unknown	3	1%	8	0%	21	2%	0		32	1%
		ADHD/Disruptive Behavior	3	1%	2	0%	3	0%	1	0%	7	0%
		Mood Disorders	81	16%	962	58%	473	52%	286	50%	1,666	52%
		Adjustment Disorders	5	1%	22	1%	9	1%	16	3%	52	2%
		Psychotic Disorders	391	77%	506	31%	353	38%	218	39%	1,193	37%
		Anxiety Disorders	2	0%	29	2%	22	2%	6	1%	54	2%
		Other C&Y Disorders	0		2	0%	1	0%	0		2	0%
		Substance Related	3	1%	81	5%	58	6%	6	1%	134	4%
		Other Disorders	20	4%	54	3%	10	1%	3	1%	76	2%
	Missing/Invalid	1	0%	0		0		0		0	0%	
No Diagnosis	0		0		0		29	5%	22	1%		
Language of Clients Served	Clients Served Language: English		479		1,527		834		520			
	Clients Served Language: Spanish		18		78		56		39			
	Clients Served Language: Other		7		22		5		6			
	Clients Served Language: Unknown		2		31		34		0			
	% Clients With English as Primary Language		95%		92%		90%		92%			

Inpatient Psychiatric Unit (3010): 24-hour program including full-time medical, psychiatric and social services and around-the-clock nursing services for the mentally disabled. Includes State psychiatric centers, certified hospitals for the mentally ill, general hospital inpatient psychiatric units and inpatient units of community mental health centers.

2008 Mental Health Program Report Series

Mental Health System: Inpatient (OMH Code 3010) - Adults							
Utilization Trended Data for 2004 through 2008							
		Strong	Unity	RGHS	Community Total	Roch Psych Ctr	
Clients Served	2004	1,544	940	650	2,919	544	
	2005	1,442	887	675	2,508	505	
	2006	1,548	798	700	2,786	512	
	2007	1,576	886	613	2,814	484	
	2008	1,658	929	565	3,152	506	
Variance 2007-2008		82	43	-48	338	22	
% Variance 2007-2008		5.2%	4.9%	-7.8%	12.0%	4.5%	
Variance 2004-2008		114	-11	-85	233	-38	
% Variance 2004-2008		7.4%	-1.2%	-13.1%	8.0%	-7.0%	
Service Units	Days	2004	21,890	12,750	9,583	44,223	86,010
		2005	21,890	12,750	9,583	44,223	86,010
		2006	21,722	13,313	9,247	44,282	84,576
		2007	22,022	14,310	7,877	44,209	83,944
		2008	20,504	13,938	8,818	43,260	84,660
Variance 2007-2008		-1,518	-372	941	-949	716	
% Variance 2007-2008		-6.9%	-2.6%	11.9%	-2.1%	0.9%	
Variance 2004-2008		-1,386	1,188	-765	-963	-1,350	
% Variance 2004-2008		-6.3%	9.3%	-8.0%	-2.2%	-1.6%	
Average LOS (for discharges only)	Days	2004	13.0	12.0	13.0	13.0	236.0
		2005	14.0	13.0	13.0	13.0	275.0
		2006	12.0	16.0	12.0	13.0	376.0
		2007	12.0	15.0	12.0	13.0	326.0
		2008	11.0	13.0	15.0	13.0	320.0
Variance 2007-2008		-1	-2	3	0	-6	
% Variance 2007-2008		-8.3%	-13.3%	25.0%	0.0%	-1.8%	
Variance 2004-2008		-2	1	2	0	84	
% Variance 2004-2008		-15.4%	8.3%	15.4%	0.0%	35.6%	

Note: 1. The Community Total does not include data from Rochester Psychiatric Center.

2008 Mental Health Program Report Series

Mental Health System: Emergency Department (OMH Codes 2680, 3130) - All Clients										
		Strong		Unity		RGHS - RGH		Community		
		Emergency Dept (CPEP)		Emergency Dept		Emergency Dept		Total		
		N	%	N	%	N	%	N	%	
Utilization and LOS Data : 2008 (Jan - Dec)										
		Clients Served	4,927	58%	2,119	25%	2,645	31%	8,552	100%
		Service Units	7,205	53%	3,091	23%	3,313	24%	13,609	100%
		Visits								
First System Contact	Clients With First Contact in Program		1353		423		652		2,428	
	Ethnicity	White	1008	74%	232	54%	374	58%	1,614	66%
		Black	224	17%	54	13%	161	25%	439	18%
		Hispanic	55	4%	29	7%	92	14%	176	7%
		Asian	29	2%	4	1%	8	1%	41	2%
		Other	21	2%	7	2%	15	2%	43	2%
		Unknown	16	1%	97	23%	2	0%	115	5%
Client Demographic Information : 2008 (Jan - Dec)										
		Clients Served	4,927		2,119		2,645		8,552	
Age Group	1-7		93	2%	4	0%	6	0%	97	1%
	8-10		148	3%	9	0%	18	1%	164	2%
	11-12		130	3%	12	1%	33	1%	167	2%
	13-15		538	11%	73	3%	173	7%	722	8%
	16-17		394	8%	84	4%	133	5%	560	7%
	18-21		571	12%	216	10%	266	10%	952	11%
	22-35		1,153	23%	560	26%	704	27%	2,108	25%
	36-49		1,175	24%	727	36%	754	28%	2,246	26%
	50-64		557	11%	323	15%	396	15%	1,127	13%
	65 and older		168	3%	111	5%	162	6%	409	5%
Gender	Male		2,473	50%	1,038	49%	1,356	51%	4,241	50%
	Female		2,454	50%	972	46%	1,287	49%	4,200	49%
	Transgender		0		1	0%	0		1	0%
	Unknown/Missing		0		108	5%	2	0%	110	1%
Ethnicity	White		3,240	67%	1,257	60%	1,500	57%	5,311	62%
	Black		1,193	24%	557	26%	725	27%	2,130	25%
	Hispanic		317	6%	155	7%	353	13%	737	9%
	Asian		70	1%	16	1%	18	1%	98	1%
	Other		89	2%	27	1%	44	2%	146	2%
	Unknown		18		107	5%	5	0%	130	2%
Diagnostic Group	ADHD/Disruptive Behavior		283	6%	53	3%	35	1%	350	4%
	Mood Disorders		2,434	50%	879	41%	810	31%	3,642	43%
	Adjustment Disorders		619	13%	147	7%	711	27%	1,402	16%
	Psychotic Disorders		693	14%	433	20%	414	16%	1,237	14%
	Anxiety Disorders		214	4%	105	5%	91	3%	369	4%
	Other C&Y Disorders		33	1%	4	0%	2	0%	37	0%
	Substance Related		516	10%	271	13%	289	11%	921	11%
	Other Disorders		116	2%	164	8%	23	1%	285	3%
	Missing/Invalid		0		61	3%	0		55	1%
No Diagnosis		19	0%	2	0%	270	10%	254	3%	
Language of Clients Served	Clients Served Language: English		4,678		1,810		2,407			
	Clients Served Language: Spanish		189		106		214			
	Clients Served Language: Other		52		10		20			
	Clients Served Language: Unknown		8		193		4			
	% Clients With English as Primary Language		95%		85%		91%			

Crisis Intervention (2680, 3130): Crisis intervention services, applicable to adults, children and adolescents, are intended to reduce acute symptoms and restore individuals to pre-crisis levels of functioning. Examples of where these services may be provided include emergency rooms and residential settings. Examples of services are screening, assessment, stabilization, triage, and/or referral to an appropriate program or programs. **All services reported here occurred in an Emergency Department setting.**

Note:

1. Data reported for Rochester General Health System (RGHS-RGH) include weekday ED visits that occur at the RGH site, but are handled by staff from RGHS-RMHC.

2008 Mental Health Program Report Series

Mental Health System: Emergency Department (OMH Codes 2680, 3130) - All Clients						
Utilization Trended Data for 2004 through 2008						
		Strong	Unity	RGHS - RGH	Community Total	
Clients Served	2004	4,718	2,088	2,586	8,317	
	2005	4,556	2,043	2,538	8,140	
	2006	4,654	1,922	2,783	8,335	
	2007	4,857	2,103	2,703	8,520	
	2008	4,927	2,119	2,645	8,552	
	Variance 2007-2008		70	16	-58	32
% Variance 2007-2008		1.4%	0.8%	-2.1%	0.4%	
Variance 2004-2008		209	31	59	235	
% Variance 2004-2008		4.4%	1.5%	2.3%	2.8%	
Service Units	Visits	2004	6,704	2,865	3,850	13,419
		2005	6,252	2,817	3,181	12,250
		2006	6,570	2,629	3,553	12,752
		2007	7,064	2,968	3,350	13,382
		2008	7,205	3,091	3,313	13,609
		Variance 2007-2008		141	123	-37
% Variance 2007-2008		2.0%	4.1%	-1.1%	1.7%	
Variance 2004-2008		501	226	-537	190	
% Variance 2004-2008		7.5%	7.9%	-13.9%	1.4%	

Notes: 1. Data reported for RGHS - RGH include weekday ED visits that occur at the RGH site, but are handled by staff from RGHS - RMHC. This RGHS - RMHC activity has been included in reports from this database since 2001.

2008 Mental Health Program Report Series

Mental Health System: Emergency Department (OMH Codes 2680, 3130) - Adults										
		Strong		Unity		RGHS - RGH		Community		
		Emergency Dept (CPEP)		Emergency Dept		Emergency Dept		Total		
		N	%	N	%	N	%	N	%	
Utilization and LOS Data : 2008 (Jan - Dec)										
Clients Served		3,624	53%	1,937	28%	2,282	33%	6,842		
Service Units	Visits	5,357	48%	2,893	26%	2,906	26%	11,156		
First System Contact	Clients With First Contact in Program		878		373		522	1,773		
	Ethnicity	White	672	77%	209	56%	314	61%	1,195	67%
		Black	124	14%	44	12%	116	22%	284	16%
		Hispanic	37	4%	26	7%	72	14%	135	8%
		Asian	25	3%	4	1%	6	1%	35	2%
		Other	10	1%	3	1%	12	2%	25	1%
		Unknown	10	1%	87	23%	2	0%	99	6%
Client Demographic Information : 2008 (Jan - Dec)										
Clients Served		3,624		1,937		2,282		6,842		
Age Group	18-21	571	16%	216	11%	266	12%	952	14%	
	22-35	1,153	32%	560	29%	704	31%	2,108	31%	
	36-49	1,175	32%	727	37%	754	33%	2,246	33%	
	50-64	557	15%	323	17%	396	17%	1,127	16%	
	65 and older	168	5%	111	6%	162	7%	409	6%	
Gender	Male	1,772	49%	953	49%	1,168	51%	3,342	49%	
	Female	1,852	51%	885	46%	1,113	49%	3,400	50%	
	Transgender	0		1	0%	0		1	0%	
	Unknown/Missing	0		98	5%	1	0%	99	1%	
Ethnicity	White	2,415	67%	1,167	60%	1,324	59%	4,303	63%	
	Black	875	24%	506	26%	603	26%	1,669	24%	
	Hispanic	234	6%	136	7%	301	13%	602	9%	
	Asian	58	2%	14	1%	15	1%	82	1%	
	Other	32	1%	17	1%	34	1%	74	1%	
	Unknown	10	0%	97	5%	5	0%	112	2%	
Diagnostic Group	ADHD/Disruptive Behavior	32	1%	12	1%	6	0%	45	1%	
	Mood Disorders	1,790	50%	825	42%	754	33%	2,952	43%	
	Adjustment Disorders	405	11%	110	6%	522	23%	987	14%	
	Psychotic Disorders	646	18%	426	22%	406	18%	1,185	17%	
	Anxiety Disorders	151	4%	99	5%	82	4%	295	4%	
	Other C&Y Disorders	11	0%	2	0%	0		12	0%	
	Substance Related	486	13%	257	13%	283	12%	874	13%	
	Other Disorders	92	3%	149	8%	20	1%	245	4%	
	Missing/Invalid	0		55	3%	0		49	1%	
	No Diagnosis	11	0%	2	0%	209	9%	198	3%	
Language of Clients Served	Clients Served Language: English		3,408		1,653		2,060			
	Clients Served Language: Spanish		162		101		200			
	Clients Served Language: Other		48		8		19			
	Clients Served Language: Unknown		6		175		3			
	% Clients With English as Primary Language		94%		85%		90%			

Crisis Intervention (2680, 3130): Crisis intervention services, applicable to adults, children and adolescents, are intended to reduce acute symptoms and restore individuals to pre-crisis levels of functioning. Examples of where these services may be provided include emergency rooms and residential settings. Examples of services are screening, assessment, stabilization, triage, and/or referral to an appropriate program or programs. **All services reported here occurred in an Emergency Department setting.**

Note:
1. Data reported for Rochester General Health System (RGHS-RGH) include weekday ED visits that occur at the RGH site, but are handled by staff from RGHS-RMHC.

2008 Mental Health Program Report Series

Mental Health System: Emergency Department (OMH Codes 2680, 3130) - Adults						
Utilization Trended Data for 2004 through 2008						
		Strong	Unity	RGHS - RGH	Community Total	
Clients Served	2004	3,399	1,838	2,172	6,509	
	2005	3,286	1,850	2,156	6,448	
	2006	3,452	1,719	2,392	6,682	
	2007	3,533	1,907	2,303	6,751	
	2008	3,624	1,937	2,282	6,842	
	Variance 2007-2008		91	30	-21	91
% Variance 2007-2008		2.6%	1.6%	-0.9%	1.3%	
Variance 2004-2008		225	99	110	333	
% Variance 2004-2008		6.6%	5.4%	5.1%	5.1%	
Service Units	Visits	2004	4,806	2,585	3,327	10,718
		2005	4,484	2,600	2,743	9,827
		2006	4,858	2,411	3,094	10,363
		2007	5,216	2,758	2,903	10,877
		2008	5,357	2,893	2,906	11,156
		Variance 2007-2008		141	135	3
% Variance 2007-2008		2.7%	4.9%	0.1%	2.6%	
Variance 2004-2008		551	308	-421	438	
% Variance 2004-2008		11.5%	11.9%	-12.7%	4.1%	

Notes: 1. Data reported for RGHS - RGH include weekday ED visits that occur at the RGH site, but are handled by staff from RGHS - RMHC. This RGHS - RMHC activity has been included in reports from this database since 2001.

2008 Mental Health Program Report Series

Mental Health System: CPEP Extended Observation Beds (OMH Code 1920) - All Clients					
			Strong		
			CPEP EOB		
			N	%	
Utilization and LOS Data : 2008 (Jan - Dec)					
	Operating Capacity		4		
	Clients Served		398		
	Service Units	Days	1,221	100%	
	Occupancy Rate		84%		
	Average LOS for Discharges		3		
	Average LOS for Still Enrolled Clients		1		
	Discharges		432		
Client Demographic Information : 2008 (Jan - Dec)					
	Clients Served		398		
Clients Served	Age Group	8-10	4	1%	
		11-12	1	0%	
		13-15	5	1%	
		16-17	6	2%	
		18-21	41	10%	
		22-35	119	30%	
		36-49	155	39%	
		50-64	58	15%	
	65 and older	9	2%		
	Gender	Male		178	45%
		Female		220	55%
	Ethnicity	White		258	64%
		Black		102	26%
		Hispanic		27	7%
		Asian		6	2%
		Other		5	1%
	Diagnostic Group	ADHD/Disruptive Behavior		1	0%
		Mood Disorders		232	59%
		Adjustment Disorders		25	6%
		Psychotic Disorders		54	14%
		Anxiety Disorders		17	4%
		Other C&Y Disorders		1	0%
		Substance Related		61	15%
		Other Disorders		7	2%
		No Diagnosis		0	
	Language of Clients Served	Clients Served Language: English		373	
		Clients Served Language: Spanish		22	
		Clients Served Language: Other		3	
% Clients With English as Primary Language		95%			

Extended Observation Beds (1920): Beds operated by the Comprehensive Psychiatric Emergency Program which are located in or adjacent to the emergency room of a CPEP and are available 24 hours per day, seven days per week to provide extended assessment and evaluation as well as a safe and humane environment for up to 72 hours for those presenting to the CPEP. This program is one of four program components which, when provided together, form the OMH licensed Comprehensive Psychiatric Emergency Program (CPEP). The other program components of the CPEP are: Crisis Intervention (3130), Crisis Outreach (1680) and Crisis Residence (0910).

2008 Mental Health Program Report Series

Mental Health System: CPEP Extended Observation Beds (OMH Code 1920) - All Clients			
Utilization Trended Data for 2004 through 2008			
			Strong
Clients Served		2004	503
		2005	524
		2006	482
		2007	457
		2008	398
	Variance 2007-2008		
% Variance 2007-2008			-12.9%
Variance 2004-2008			-105
% Variance 2004-2008			-20.9%
Service Units	Days	2004	1,400
		2005	1,550
		2006	1,443
		2007	1,399
		2008	1,221
		Variance 2007-2008	
% Variance 2007-2008			-12.7%
Variance 2004-2008			-179
% Variance 2004-2008			-12.8%
Average LOS (for discharges only)	Days	2004	2.0
		2005	3.0
		2006	3.0
		2007	3.0
		2008	3.0
		Variance 2007-2008	
% Variance 2007-2008			0.0%
Variance 2004-2008			1.0
% Variance 2004-2008			50.0%

2008 Mental Health Program Report Series

Mental Health System: Crisis Residence (OMH Code 0910) - Adults								
		Roch Psych Ctr		Strong		Community		
		ALR		Crisis Residence at RPC		Total		
		N	%	N	%	N	%	
Utilization and LOS Data : 2008 (Jan - Dec)								
	Operating Capacity	20		4		24		
	Clients Served	286	95%	143	50%	296		
	Service Units Days	7,165	91%	732	9%	7,897	100%	
	Occupancy Rate	98%		50%		90%		
	Average LOS for Discharges	18		10		15		
	Average LOS for Still Enrolled Clients	101		664		246		
	Discharges	301		158		459		
Clients Served	Clients Served	286		143		296		
	Age Group	18-21	20	7%	5	3%	20	7%
		22-35	78	27%	35	24%	84	28%
		36-49	138	48%	81	57%	141	48%
		50-64	48	17%	19	13%	48	16%
		65 and older	2	1%	3	2%	3	1%
	Gender	Male	194	68%	100	70%	200	68%
		Female	92	32%	43	30%	96	32%
	Ethnicity	White	154	54%	66	46%	158	53%
		Black	111	39%	64	45%	117	40%
		Hispanic	18	6%	12	8%	18	6%
		Asian	1	0%	0	0%	1	0%
		Other	2	1%	1	1%	2	1%
	Diagnostic Group	Mood Disorders	186	65%	98	69%	192	65%
		Adjustment Disorders	2	1%	3	2%	2	1%
		Psychotic Disorders	84	29%	34	24%	88	30%
		Anxiety Disorders	9	3%	7	5%	9	3%
Substance Related		5	2%	0	0%	4	1%	
	Other Disorders	0		1	1%	1	0%	
Language of Clients Served	Clients Served Language: English	266		130				
	Clients Served Language: Spanish	16		11				
	Clients Served Language: Other	2		1				
	Clients Served Language: Unknown	2		1				
	% Clients With English as Primary Language	93%		91%				

Crisis Residence (0910): A residential (24 hours/day) stabilization program, which provides services for acute symptom reduction and the restoration of patients to pre-crisis level of functioning. These programs are time limited for persons until they achieve stabilization (generally up to 30 days). Crisis residences serve persons experiencing rapid or sudden deterioration of social and personal conditions such that they are clinically at risk of hospitalization but may be treated in this alternative setting.

Note:
 1. Strong's CPEP maintains 4 crisis beds at the Alternate Living Residence (ALR). If someone is admitted to ALR via the CPEP, the Strong mobile crisis team maintains contact with them for up to 5 days. If the individual needs to remain in ALR beyond 5 days, they are then "transferred" to the RPC rolls for the remainder of their stay. For example, if an individual is admitted to ALR through the CPEP and stays for 20 days, 5 of those days would be counted in the Strong column above; the remaining 15 days would be counted under RPC.

2008 Mental Health Program Report Series

Mental Health System: Crisis Residence (OMH Code 0910) - Adults					
Utilization Trended Data for 2004 through 2008					
		Roch Psych Ctr	Strong	Community Total	
Clients Served	2004	226	124	229	
	2005	298	123	229	
	2006	302	172	312	
	2007	303	160	311	
	2008	286	143	296	
Variance 2007-2008		-17	-17	-15	
% Variance 2007-2008		-5.6%	-10.6%	-4.8%	
Variance 2004-2008		-12	20	67	
% Variance 2004-2008		-4.0%	16.3%	29.3%	
Service Units	Days	2004	4,835	621	5,456
		2005	6,102	600	5,456
		2006	6,850	806	7,656
		2007	7,298	770	8,068
		2008	7,165	732	7,897
Variance 2007-2008		-133	-38	-171	
% Variance 2007-2008		-1.8%	-4.9%	-2.1%	
Variance 2004-2008		1,063	132	2,441	
% Variance 2004-2008		17.4%	22.0%	44.7%	

2008 Mental Health Program Report Series

Mental Health System: Mobile Crisis (OMH Code 1680) - All Clients					
			Strong		
			Mobile Crisis Team		
			N	%	
Utilization and LOS Data : 2008 (Jan - Dec)					
	Clients Served		1,876		
	Service Units	Visits	2,685	100%	
	Average Units Per Client		1.4		
	Discharges		2,022		
First System Contact	Clients With First Contact in Program		436		
	Ethnicity	White	205	47%	
		Black	156	36%	
		Hispanic	57	13%	
		Asian	6	1%	
	Other	12	3%		
Client Demographic Information : 2008 (Jan - Dec)					
Clients Served	Clients Served		1,876		
	Age Group	1-7	87	5%	
		8-10	96	5%	
		11-12	88	5%	
		13-15	208	11%	
		16-17	115	6%	
		18-21	152	8%	
		22-35	432	23%	
		36-49	453	24%	
		50-64	184	10%	
		65 and older	61	3%	
	Gender	Male	872	46%	
		Female	1,004	54%	
	Ethnicity	White	899	48%	
		Black	693	37%	
		Hispanic	205	11%	
		Asian	26	1%	
		Other	53	3%	
	Diagnostic Group	ADHD/Disruptive Behavior		177	9%
		Mood Disorders		932	49%
		Adjustment Disorders		331	18%
		Psychotic Disorders		218	12%
		Anxiety Disorders		129	7%
Other C&Y Disorders		13	1%		
Substance Related		18	1%		
Other Disorders		56	3%		
No Diagnosis		2	0%		
Language of Clients Served	Clients Served Language: English		1,735		
	Clients Served Language: Spanish		113		
	Clients Served Language: Other		25		
	Clients Served Language: Unknown		3		
	% Clients With English as Primary Language		93%		

Crisis Outreach (1680): A mobile crisis intervention program which offers emergency services such as crisis intervention and/or assessment services in natural (e.g., homes), structured (e.g., residential programs), or controlled (e.g., instructional) environments.

2008 Mental Health Program Report Series

Mental Health System: Mobile Crisis (OMH Code 1680) - All Clients			
Utilization Trended Data for 2004 through 2008			
			Strong
Clients Served		2004	1,347
		2005	1,367
		2006	1,528
		2007	1,811
		2008	1,876
	Variance 2007-2008		
% Variance 2007-2008			3.6%
Variance 2004-2008			529
% Variance 2004-2008			39.3%
Service Units	Visits	2004	2,064
		2005	1,713
		2006	1,722
		2007	2,652
		2008	2,685
		Variance 2007-2008	
% Variance 2007-2008			1.2%
Variance 2004-2008			621
% Variance 2004-2008			30.1%

2008 Mental Health Program Report Series

Mental Health System: Mobile Crisis (OMH Code 1680) - Adults				
		Strong		
		Mobile Crisis Team - Adults		
		N	%	
Utilization and LOS Data : 2008 (Jan - Dec)				
	Clients Served	1,282		
	Service Units	2,008	100%	
	Visits			
	Average Units Per Client	1.6		
	Discharges	1,392		
First System Contact	Clients With First Contact in Program		189	
	Ethnicity	White	105	56%
		Black	48	25%
		Hispanic	29	15%
		Asian	4	2%
Other	3	2%		
Client Demographic Information : 2008 (Jan - Dec)				
Clients Served	Clients Served		1,282	
	Age Group	18-21	152	12%
		22-35	432	34%
		36-49	453	35%
		50-64	184	14%
		65 and older	61	5%
	Gender	Male	516	40%
		Female	766	60%
	Ethnicity	White	633	49%
		Black	472	37%
		Hispanic	138	11%
		Asian	18	1%
		Other	21	2%
	Diagnostic Group	ADHD/Disruptive Behavior	4	0%
		Mood Disorders	766	61%
		Adjustment Disorders	170	13%
		Psychotic Disorders	207	16%
		Anxiety Disorders	90	7%
		Substance Related	1	0%
		Other C&Y Disorders	15	1%
Other Disorders		28	2%	
	No Diagnosis	1	0%	
Language of Clients Served	Clients Served Language: English		1,171	
	Clients Served Language: Spanish		90	
	Clients Served Language: Other		18	
	Clients Served Language: Unknown		3	
	% Clients With English as Primary Language		91%	

Crisis Outreach (1680): A mobile crisis intervention program which offers emergency services such as crisis intervention and/or assessment services in natural (e.g., homes), structured (e.g., residential programs), or controlled (e.g., instructional) environments.

2008 Mental Health Program Report Series

Mental Health System: Mobile Crisis (OMH Code 1680) - Adults			
Utilization Trended Data for 2004 through 2008			
		Strong	
Clients Served	2004	847	
	2005	796	
	2006	1,022	
	2007	1,217	
	2008	1,282	
Variance 2007-2008		65	
% Variance 2007-2008		5.3%	
Variance 2004-2008		435	
% Variance 2004-2008		51.4%	
Service Units	Visits	2004	1,442
		2005	1,173
		2006	1,782
		2007	1,954
		2008	2,008
Variance 2007-2008		54	
% Variance 2007-2008		2.8%	
Variance 2004-2008		566	
% Variance 2004-2008		39.3%	

2008 Mental Health Program Report Series

Mental Health System: Partial Hospitalization (OMH Code 2200) - Adults													
		Roch Rehab		Strong		Unity		RGHS		Community			
		Partial Hospitalization		PHP Adult		Genesee St PHP		GMHC		Total			
		N	%	N	%	N	%	N	%	N	%		
Utilization and LOS Data : 2008 (Jan - Dec)													
Operating Capacity		20		43		39		38		140			
Clients Served		16	1%	852	55%	101	7%	608	40%	1,537	100%		
Service Units Hours		863	1%	36,661	56%	9,836	15%	18,265	28%	65,625	100%		
Average Units Per Client		54		43		97		30		43			
Average LOS for Discharges		19		17		28		11		16			
Average LOS for Still Enrolled Clients				10				8		9			
Discharges		16		896		115		649		1,676			
First System Contact	Clients With First Contact in Program		0		80		38		18		136		
	Ethnicity	White	0		74	93%	36	95%	12	67%	122	90%	
		Black	0		4	5%	0		4	22%	8	6%	
		Hispanic	0		0		0		2	11%	2	1%	
		Other	0		1	1%	2	5%	0		3	2%	
		Unknown	0		1	1%	0		0		1	1%	
Client Demographic Information : 2008 (Jan - Dec)													
Clients Served	Clients Served		16		852		101		608		1,537		
		11-12	0		0		1	1%	0		1	0%	
		13-15	0		0		17	17%	0		17	1%	
		16-17	0		0		19	19%	0		19	1%	
		18-21	0		80	9%	25	25%	47	8%	149	10%	
		22-35	0		279	33%	30	29%	198	33%	490	32%	
		36-49	0		328	39%	7	7%	256	42%	575	37%	
		50-64	5	31%	149	17%	2	2%	99	16%	251	16%	
		65 and older	11	69%	16	2%	0		8	1%	35	2%	
	Gender	Male	6	38%	290	34%	2	2%	217	36%	504	33%	
		Female	10	62%	562	66%	99	98%	390	64%	1,032	67%	
	Ethnicity	White	15	94%	664	78%	94	93%	370	61%	1,109	72%	
		Black	0		147	17%	2	2%	152	25%	297	19%	
		Hispanic	1	6%	25	3%	0		78	13%	103	7%	
		Asian	0		7	1%	0		2	0%	9	1%	
		Other	0		7	1%	5	5%	6	1%	17	1%	
		Unknown	0		2	0%	0		0		2	0%	
	Diagnostic Group	ADHD/Disruptive Behavior		0		1	0%	0		0		1	0%
		Mood Disorders		14	88%	737	87%	14	14%	454	76%	1,188	77%
		Adjustment Disorders		0		2	0%	0		31	5%	32	2%
		Psychotic Disorders		0		34	4%	0		75	12%	104	7%
		Anxiety Disorders		1	6%	32	4%	4	4%	39	6%	75	5%
		Other C&Y Disorders		0		1	0%	0		0		1	0%
Substance Related		0		42	5%	2	2%	7	1%	50	3%		
Other Disorders		0		3	0%	80	79%	1	0%	83	5%		
Missing/Invalid		1	6%	0		1	1%	1	0%	3	0%		
Language of Clients Served	Clients Served Language: English		15		830		99		552				
	Clients Served Language: Spanish		1		17		0		53				
	Clients Served Language: Other		0		3		0		2				
	Clients Served Language: Unknown		0		2		2		1				
	% Clients With English as Primary Language		94%		97%		98%		91%				

Partial Hospitalization (2200): A partial hospitalization program shall provide active treatment designed to stabilize and ameliorate acute symptoms, to serve as an alternative to inpatient hospitalization, or to reduce the length of a hospital stay within a medically supervised program. A partial hospitalization program shall provide the following services: assessment and treatment planning, health screening and referral, symptom management, medication therapy, medication education, verbal therapy, case management, psychiatric rehabilitation readiness determination and referral, crisis intervention services, activity therapy, discharge planning and clinical support services.

- Notes:**
1. Data are included for 37 clients served at Unity who were under 18 years of age.
 2. The Partial Hospitalization Program at Rochester Rehabilitation Center closed at the end of 2008.
 3. The Partial Hospitalization Program at Unity closed at the end of 2008.

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Mental Health System: Partial Hospitalization (OMH Code 2200) - Adults							
Utilization Trended Data for 2004 through 2008							
		Roch Rehab	Strong	Unity	RGHS - GMHC	Community Total	
Clients Served	2004	63	666	854	368	1,916	
	2005	47	653	806	335	1,803	
	2006	53	689	669	401	1,773	
	2007	47	797	478	511	1,781	
	2008	16	852	101	608	1,537	
	Variance 2007-2008		-31	55	-377	97	-244
% Variance 2007-2008		-66.0%	6.9%	-78.9%	19.0%	-13.7%	
Variance 2004-2008		-47	186	-753	240	-379	
% Variance 2004-2008		-74.6%	27.9%	-88.2%	65.2%	-19.8%	
Service Units	Hours	2004	4,265	42,918	40,335	14,851	102,369
		2005	4,304	35,922	38,956	12,889	92,071
		2006	3,898	34,893	35,576	14,798	89,165
		2007	2,773	35,440	28,462	15,097	81,772
		2008	863	36,661	9,836	18,265	65,625
	Variance 2007-2008		-1,910	1,221	-18,626	3,168	-16,147
% Variance 2007-2008		-68.9%	3.4%	-65.4%	21.0%	-19.7%	
Variance 2004-2008		-3,402	-6,257	-30,499	3,414	-36,744	
% Variance 2004-2008		-79.8%	-14.6%	-75.6%	23.0%	-35.9%	
Average Services per Client	Hours	2004	68	64	48	40	54
		2005	92	55	48	38	49
		2006	74	51	53	37	50
		2007	59	44	59	30	46
		2008	54	43	97	30	43
	Variance 2007-2008		-5	-1	38	0	-3
% Variance 2007-2008		-8.6%	-2.2%	65.1%	0.1%	-7.0%	
Variance 2004-2008		-14	-21	49	-10	-11	
% Variance 2004-2008		-20.7%	-32.8%	102.9%	-24.9%	-20.9%	

Notes:

1. The number of slots in Strong's Adult Partial Hospitalization program was decreased from 50 to 43 in 2005.
2. The Partial Hospitalization Program at Rochester Rehabilitation Center closed at the end of 2008.
3. The Partial Hospitalization Program at Unity closed at the end of 2008.

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Mental Health System: Clinic (OMH Code 2100) - All Clients																								
		Catholic Fam Ctr		Crestwood		Roch Rehab		Strong		Strong		Unity		Unity		Unity		RGHS		RGHS		Community		
		Mental Health Clinic		Scottsville Clinic		Clinic Treatment		SMH Clinic		Strong Ties Clinic		EBHC MH Clinic		Genesee St. Clinic		Greece MH Clinic		GMHC Clinic		RMHC Clinic		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Utilization and LOS Data : 2008 (Jan - Dec)																								
Clients Served		529	2%	496	2%	867	4%	5,318	22%	1,043	4%	2,791	12%	3,573	15%	2,702	11%	3,724	16%	3,952	17%	23,912		
Service Units		5,287	2%	7,233	3%	10,993	4%	47,818	18%	17,640	7%	31,282	12%	39,179	15%	24,581	9%	39,534	15%	37,106	14%	260,653		
Service Type		5,287		7,233		10,800		47,433		16,874		30,363		39,001		24,442		37,434		35,465		254,332		
Visits		0		0		0		150		64		0		0		0		104		0		353		
Home Visits		0		0		193		235		702		919		178		139		1,996		1,606		5,968		
Case Management Visits		10		15		13		9		17		11		11		9		11		9		11		
Average Units Per Client		797		234		445		339		801		353		365		337		297		456		371		
Average LOS for Discharges		1,137		371		795		634		1,997		772		736		684		1,119		1,300		939		
Average LOS for Still Enrolled Clients		106		200		353		1,986		113		1,053		1,165		881		1,228		1,338		8,423		
Discharges		73		77		131		1,277		2		201		269		270		782		436		3,518		
Clients With First Contact in Program		24	33%	49	64%	75	57%	834	66%	0		76	38%	89	33%	209	77%	173	22%	200	45%	1,729	49%	
White		34	46%	19	25%	42	32%	238	19%	2	100%	80	40%	122	47%	29	11%	413	53%	90	21%	1,069	30%	
Black		7	10%	1	1%	8	6%	94	7%	0		36	18%	28	10%	19	7%	160	20%	109	25%	462	13%	
Hispanic		2	3%	0		2	2%	11	1%	0		2	1%	1	0%	2	1%	4	1%	3	1%	27	1%	
Asian		6	8%	8	10%	4	3%	19	1%	0		3	1%	20	7%	11	4%	17	2%	21	5%	109	3%	
Other		0		0		0		81	6%	0		4	2%	8	3%	0		15	2%	13	3%	121	3%	
Unknown		0		0		0		0		0		0		1	0%	0		0		0		1	0%	
Missing																								
Client Demographic Information : 2008 (Jan - Dec)																								
Clients Served		529		496		867		5,318		1,043		2,791		3,573		2,702		3,724		3,952		23,912		
Age Group		1-7		92	19%	0		281	5%	0		1	0%	112	3%	72	3%	170	5%	119	3%	816	3%	
8-10		13	2%	96	19%	0		302	6%	0		3	0%	161	5%	121	4%	176	5%	159	4%	999	4%	
11-12		7	1%	60	12%	0		171	3%	0		8	0%	124	3%	78	3%	158	4%	124	3%	707	3%	
13-15		17	3%	133	27%	0		247	5%	0		33	1%	229	6%	202	7%	378	10%	269	7%	1,450	6%	
16-17		10	2%	91	18%	0		193	4%	0		25	1%	152	4%	166	6%	304	8%	190	5%	1,094	5%	
18-21		21	4%	24	5%	31	4%	258	5%	22	2%	161	6%	225	6%	188	7%	245	7%	170	4%	1,291	5%	
22-35		133	25%	0		258	30%	1,068	20%	245	23%	790	28%	708	20%	578	21%	625	17%	608	15%	4,764	20%	
36-49		220	43%	0		367	41%	1,262	23%	373	37%	1,066	39%	1,095	31%	692	27%	929	24%	912	24%	6,559	27%	
50-64		90	17%	0		180	21%	846	16%	348	33%	617	22%	669	19%	485	18%	643	17%	923	23%	4,596	19%	
65 and older		18	3%	0		31	4%	690	13%	55	5%	87	3%	98	3%	120	4%	96	3%	478	12%	1,636	7%	
Gender		Male	193	36%	276	56%	564	65%	2,051	39%	551	53%	1,532	55%	1,471	41%	1,142	42%	1,658	45%	1,607	41%	10,549	44%
Female		334	64%	220	44%	303	35%	3,267	61%	492	47%	1,250	45%	2,094	59%	1,548	58%	2,066	55%	2,344	59%	13,331	56%	
Transgender		0		0		0		0		0		6	0%	0		1	0%	0		0		7	0%	
Unknown/Missing		2	0%	0		0		0		0		3	0%	8	0%	11	0%	0		1	0%	25	0%	
Ethnicity		White	235	44%	295	59%	542	62%	3,526	67%	670	65%	1,195	42%	1,288	36%	2,240	84%	1,688	45%	1,972	50%	13,053	55%
Black		217	41%	123	25%	249	29%	1,050	20%	328	31%	1,052	38%	1,559	44%	249	9%	1,462	39%	889	22%	6,854	29%	
Hispanic		57	11%	31	6%	59	7%	495	9%	26	2%	472	17%	531	15%	144	5%	471	13%	937	24%	3,085	13%	
Asian		3	1%	4	1%	7	1%	54	1%	11	1%	18	1%	22	1%	19	1%	25	1%	21	1%	180	1%	
Other		17	3%	43	9%	10	1%	61	1%	6	1%	45	2%	155	4%	37	1%	53	1%	93	2%	501	2%	
Unknown		0		0		0		132	2%	2	0%	9	0%	15	0%	13	0%	25	1%	39	1%	235	1%	
Missing		0		0		0		0		0		0		3	0%	0		0		1	0%	4	0%	
Diagnostic Group		ADHD/Disruptive Behavior	26	5%	119	24%	1	0%	380	7%	0		233	8%	364	10%	275	10%	301	8%	122	3%	1,752	7%
Mood Disorders		277	53%	106	21%	436	52%	2,950	55%	388	37%	833	31%	1,561	43%	1,275	47%	1,751	48%	1,633	42%	10,679	45%	
Adjustment Disorders		102	19%	174	36%	298	34%	752	14%	0		180	6%	206	6%	237	9%	632	17%	440	11%	2,915	12%	
Psychotic Disorders		37	7%	5	1%	29	3%	193	4%	644	63%	317	11%	347	10%	196	7%	421	11%	598	15%	2,679	11%	
Anxiety Disorders		78	15%	62	13%	36	4%	654	12%	4	0%	303	11%	502	14%	378	14%	365	10%	405	10%	2,667	11%	
Other C&Y Disorders		0		0		0		28	1%	0		2	0%	4	0%	16	1%	5	0%	0		54	0%	
Substance Related		0		0		4	0%	31	1%	1	0%	344	12%	147	4%	104	4%	9	0%	13	0%	610	3%	
Other Disorders		7	1%	2	0%	2	0%	324	6%	1	0%	350	13%	313	9%	118	4%	24	1%	21	1%	1,094	5%	
Missing/Invalid		2	0%	21	4%	61	7%	6	0%	5	0%	222	8%	126	4%	99	4%	201	5%	0		737	3%	
No Diagnosis		0		7	1%	0		0		0		7	0%	3	0%	4	0%	15	0%	720	18%	725	3%	
Language of Clients Served		Clients Served Language: English	475		492		849		4,667		977		2,414		2,997		2,600		3,228		3,193			
Clients Served Language: Spanish		41		4		17		330		19		341		428		55		145		649				
Clients Served Language: Other		13		0		1		164		16		16		75		7		26		48				
Clients Served Language: Unknown		0		0		0		157		31		20		72		40		325		62				
% Clients With English as Primary Language		90%		90%		98%		88%		94%		87%		84%		96%		87%		81%				

Clinic Treatment (2100): A clinic treatment program shall provide treatment designed to reduce symptoms, to improve patient functioning and to provide ongoing support. A clinic treatment program shall provide the following services: assessment and treatment planning, health screening and referral, discharge planning, verbal therapy, medication therapy, medication education, symptom management and psychiatric rehabilitation readiness determination. The following additional services may also be provided: case management, crisis intervention services and clinical support services.

Note: 1. In calculating the average LOS (or duration of care episode), adjustments have been made to account for screening visits. In instances where the client was admitted to the program under "screening", then discharged, then subsequently admitted to the program within 30 days, the admission date for the screening visit is used to calculate the duration of the treatment episode.

2008 Mental Health Program Report Series

Mental Health System: Clinic (OMH Code 2100) - All Clients									
Utilization Trended Data for 2004 through 2008									
		CFC/Family Service	Crestwood	Roch Rehab	Strong	Unity	RGHS (GMHC Site)	RGHS (RMHC Site)	Community Total
Clients Served	2004	494	453	960	5,224	13,142	2,966	4,236	26,693
	2005	459	496	969	5,548	12,941	2,821	4,215	26,588
	2006	480	527	851	6,053	11,311	2,883	4,038	25,320
	2007	522	490	896	5,942	10,594	2,918	3,894	24,498
	2008	529	496	867	6,361	8,790	3,724	3,952	23,912
Variance 2007-2008		7	6	-29	419	-1,804	806	58	-586
% Variance 2007-2008		1.3%	1.2%	-3.2%	7.1%	-17.0%	27.6%	1.5%	-2.4%
Variance 2004-2008		35	43	-93	1,137	-4,352	758	-284	-2,781
% Variance 2004-2008		7.1%	9.5%	-9.7%	21.8%	-33.1%	25.6%	-6.7%	-10.4%
Service Units	2004	4,315	6,996	16,814	57,188	119,254	26,484	34,335	265,386
	2005	4,212	6,410	14,827	57,436	125,793	25,310	34,403	264,739
	2006	4,883	6,529	12,797	61,138	106,058	24,949	35,232	258,401
	2007	5,361	5,451	12,741	59,281	98,019	27,591	36,849	245,293
	2008	5,287	7,233	10,800	65,458	95,042	39,535	37,106	260,653
Variance 2007-2008		-74	1,782	-1,941	6,177	-2,977	11,944	257	15,360
% Variance 2007-2008		-1.4%	32.7%	-15.2%	10.4%	-3.0%	43.3%	0.7%	6.3%
Variance 2004-2008		972	237	-6,014	8,270	-24,212	13,051	2,771	-4,733
% Variance 2004-2008		22.5%	3.4%	-35.8%	14.5%	-20.3%	49.3%	8.1%	-1.8%
Average Services per Client	2004	9	15	18	10	10	9	8	10
	2005	9	13	15	11	8	9	9	10
	2006	10	12	15	10	9	9	9	10
	2007	10	11	14	10	9	10	10	10
	2008	10	15	13	13	11	11	9	11
Variance 2007-2008		0	4	-1	3	2	1	-1	1
% Variance 2007-2008		-0.1%	32.5%	-9.4%	30.0%	22.2%	10.0%	-10.0%	10.0%
Variance 2004-2008		1	0	-5	3	1	2	1	1
% Variance 2004-2008		11.0%	-2.8%	-29.6%	30.0%	10.0%	22.2%	12.5%	10.0%

Notes:

1. Beginning in 2005, Clinic services reported to BHCD included CSS Case Management. The services reported in this chart exclude case management visits.
2. Unity's Brockport Clinic closed 12/23/05.
3. Unity's Prince Street Clinic closed 7/31/06.

2008 Mental Health Program Report Series

Mental Health System: Clinic Treatment (OMH Code 2100) - Adults																						
		Catholic Fam Ctr		Roch Rehab		Strong		Strong Ties Clinic		Unity		Unity		Unity		RGHS		RGHS		Community		
		MH Clinic		Clinic Treatment		SMH Clinic		Strong Ties Clinic		EBHC Clinic		Genesee Street		Greece Clinic		GMHC Clinic		RMHC Clinic		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
Utilization and LOS Data : 2008 (Jan - Dec)																						
Clients Served		482	3%	867	5%	4,124	22%	1,043	6%	2,721	15%	2,795	15%	2,063	11%	2,538	14%	3,091	16%	18,738		
Service Units		5,048	2%	10,993	5%	35,810	17%	17,640	8%	30,448	15%	31,203	15%	19,356	9%	28,569	14%	29,684	14%	208,751		
Service Type		5,048		10,800		35,566		16,874		29,529		31,025		19,217		26,560		28,080		202,699		
Visits		0		0		9		64		0		0		0		13		1		87		
Home Visits		0		193		235		702		919		178		139		1,996		1,603		5,965		
Case Management Visits		10		13		9		17		11		11		9		11		10		11		
Average Units Per Client		821		445		355		801		357		377		327		328		522		395		
Average LOS for Discharges		1,171		795		722		1,997		782		797		734		1,375		1,468		1,059		
Discharges		91		353		1,691		113		1,018		856		623		830		925		6,500		
Clients With First Contact in Program		63		131		761		2		183		167		156		217		258		1,938		
First System Contact	Ethnicity	White	20	32%	75	57%	543	71%	0		65	36%	70	42%	131	83%	78	36%	132	52%	1,114	57%
		Black	31	49%	42	32%	132	17%	2	100%	75	40%	62	37%	15	10%	100	46%	44	17%	503	26%
		Hispanic	6	10%	8	6%	54	7%	0		34	19%	19	11%	8	5%	29	13%	68	26%	226	12%
		Asian	2	0.03	2	2%	6	1%	0		2	1%	0		1	1%	2	1%	3	1%	18	1%
		Other	4	6%	4	3%	14	2%	0		3	2%	10	6%	1	1%	8	4%	6	2%	50	3%
		Unknown	0		0		12	2%	0		4	2%	5	3%	0		0		5	2%	26	1%
		Missing	0		0		0		0		0		1	1%	0		0		0		1	0%
Client Demographic Information : 2008 (Jan - Dec)																						
Clients	Clients Served		482		867		4,124		1,043		2,721		2,795		2,063		2,538		3,091		18,738	
	Age Group		21	4%	31	4%	258	6%	22	2%	161	6%	225	8%	188	9%	245	10%	170	5%	1,184	6%
	18-21		133	28%	258	30%	1,068	26%	245	23%	790	29%	708	25%	578	28%	625	25%	608	20%	4,764	25%
	22-35		220	45%	367	41%	1,262	30%	373	37%	1,066	39%	1,095	39%	692	33%	929	36%	912	30%	6,559	35%
	36-49		90	19%	180	21%	846	21%	348	33%	617	23%	669	24%	485	24%	643	25%	923	30%	4,596	25%
	50-64		18	4%	31	4%	690	17%	55	5%	87	3%	98	4%	120	6%	96	4%	478	15%	1,636	9%
	65 and older		178	37%	564	65%	1,347	33%	551	53%	1,464	54%	1,004	36%	802	39%	1,039	41%	1,124	36%	7,664	41%
	Gender		304	63%	303	35%	2,777	67%	492	47%	1,248	46%	1,786	64%	1,251	61%	1,499	59%	1,966	64%	11,049	59%
	Male		0		0		0		0		6	0%	0		1	0%	0		0		7	0%
	Female		0		0		0		0		0		0		0		0		0		0	
	Transgender		0		0		0		0		3	0%	5	0%	9	0%	0		1	0%	18	0%
	Unknown/Missing		215	45%	542	62%	2,818	69%	670	65%	1,165	42%	1,128	40%	1,763	86%	1,403	55%	1,632	53%	10,807	58%
	Ethnicity		199	41%	249	29%	795	19%	328	31%	1,021	38%	1,109	40%	171	8%	835	33%	657	21%	5,047	27%
	White		54	11%	59	7%	412	10%	26	0.02	466	17%	436	16%	94	5%	248	10%	718	23%	2,390	13%
	Black		3	1%	7	1%	41	1%	11	1%	16	1%	16	1%	16	1%	20	1%	17	1%	143	1%
	Hispanic		11	2%	10	1%	41	1%	6	1%	44	2%	97	3%	9	0%	26	1%	42	1%	273	1%
	Asian		0		0		17	0%	2	0%	9	0%	7	0%	10	0%	6	0%	24	1%	75	0%
	Other		0		0		0		0		0		2	0%	0		0		1	0%	3	0%
	Missing		10	2%	1	0%	34	1%	0		185	7%	40	1%	54	3%	24	1%	28	1%	360	2%
	Diagnostic Group		271	57%	436	52%	2,680	64%	388	37%	826	30%	1,455	53%	1,130	54%	1,496	60%	1,519	50%	9,680	52%
ADHD/Disruptive Behavior		82	17%	298	34%	457	11%	0		174	6%	83	3%	133	6%	262	10%	206	7%	1,601	9%	
Mood Disorders		37	8%	29	3%	189	5%	644	63%	317	12%	340	12%	192	9%	414	16%	588	19%	2,643	14%	
Adjustment Disorders		74	15%	36	4%	493	12%	4	0%	302	11%	442	16%	322	16%	292	12%	343	11%	2,198	12%	
Psychotic Disorders		0		0	0%	1	0%	0		1	0%	0		5	0%	0		0		7	0%	
Anxiety Disorders		0		4	0%	30	1%	1	0%	344	13%	142	5%	96	5%	8	0%	10	0%	593	3%	
Other C&Y Disorders		7	1%	2	0%	235	6%	1	0%	348	13%	205	7%	55	3%	11	0%	14	0%	821	4%	
Substance Related		1	0%	61	7%	5	0%	5	0%	217	8%	85	3%	73	4%	19	1%	0		441	2%	
Other Disorders		0		0		0		0		7	0%	3	0%	3	0%	12	0%	383	12%	394	2%	
Missing/Invalid		432		849		3,535		977		2,347		2,282		1,980		2,327		2,452				
No Diagnosis		40		17		321		19		339		376		44		114		558				
Language of Clients Served		10		1		159		16		16		74		7		19		43				
Clients Served Language: English		0		0		109		31		19		62		32		78		38				
Clients Served Language: Spanish		90%		98%		86%		94%		86%		82%		96%		92%		79%				
Clients Served Language: Other																						
Clients Served Language: Unknown																						
% Clients With English as Primary Language																						

Clinic Treatment (2100): A clinic treatment program shall provide treatment designed to reduce symptoms, to improve patient functioning and to provide ongoing support. A clinic treatment program shall provide the following services: assessment and treatment planning, health screening and referral, discharge planning, verbal therapy, medication therapy, medication education, symptom management and psychiatric rehabilitation readiness determination. The following additional services may also be provided: case management, crisis intervention services and clinical support services.

Note: 1. In calculating the average LOS (or duration of care episode), adjustments have been made to account for screening visits. In instances where the client was admitted to the program under "screening", then discharged, then subsequently admitted to the program within 30 days, the admission date for the screening visit is used to calculate the duration of the treatment episode.

2008 Mental Health Program Report Series

Mental Health System: Clinic Treatment (OMH Code 2100) - Adults									
Utilization Trended Data for 2004 through 2008									
		CFC/Family Service	Roch Rehab	Strong	Unity	RGHS (GMHC Site)	RGHS (RMHC Site)	Community Total	
Clients Served	2004	381	960	4,385	10,233	2,181	3,266	20,620	
	2005	363	969	4,593	10,015	2,055	3,196	20,554	
	2006	400	851	4,922	8,917	2,252	3,044	19,765	
	2007	450	896	4,873	8,547	2,317	2,983	19,454	
	2008	482	867	5,167	7,316	2,538	3,091	18,738	
	Variance 2007-2008		32	-29	294	-1,231	221	108	-716
% Variance 2007-2008		7.1%	-3.2%	6.0%	-14.4%	9.5%	3.6%	-3.7%	
Variance 2004-2008		101	-93	782	-2,917	357	-175	-1,882	
% Variance 2004-2008		26.5%	-9.7%	17.8%	-28.5%	16.4%	-5.4%	-9.1%	
Service Units	Visits	2004	3,507	16,814	49,351	94,644	20,496	26,193	211,005
		2005	3,618	14,827	47,890	98,603	19,233	26,838	211,009
		2006	4,281	12,797	50,156	87,119	20,497	27,730	202,580
		2007	4,737	12,741	48,761	82,598	23,021	28,803	200,661
		2008	5,048	10,993	53,450	81,007	28,569	29,684	208,751
	Variance 2007-2008		311	-1,748	4,689	-1,591	5,548	881	8,090
% Variance 2007-2008		6.6%	-13.7%	9.6%	-1.9%	24.1%	3.1%	4.0%	
Variance 2004-2008		1,541	-5,821	4,099	-13,637	8,073	3,491	-2,254	
% Variance 2004-2008		43.9%	-34.6%	8.3%	-14.4%	39.4%	13.3%	-1.1%	
Average Services per Client	Visits	2004	9	18	10	10	9	8	10
		2005	10	15	11	9	9	9	10
		2006	11	14	10	10	10	10	11
		2007	11	14	10	10	10	10	11
		2008	11	13	10	11	10	10	11
	Variance 2007-2008		0	-2	0	1	0	0	0
% Variance 2007-2008		0.0%	-10.8%	3.4%	14.6%	0.0%	0.0%	0.0%	
Variance 2004-2008		2	-5	0	1	1	2	1	
% Variance 2004-2008		22.2%	-29.6%	-0.8%	12.5%	11.1%	25.0%	10.0%	

Notes:

1. Beginning in 2005, Clinic services reported to BHCD included CSS Case Management. The services reported in this chart exclude case management visits.
2. Unity's Brockport Clinic closed 12/23/05.
3. Unity's Prince Street Clinic closed 7/31/06.

2008 Mental Health Program Report Series

Mental Health System: IPRT (OMH Code 2320) - Adults												
		Catholic Fam Ctr		Roch Rehab		Unity		RGHS - RMHC		Community		
		IPRT		IPRT (Ventures)		EBHC Site - IPRT		IPRT		Total		
		N	%	N	%	N	%	N	%	N	%	
Utilization and LOS Data : 2008 (Jan - Dec)												
Operating Capacity		20		20		22		20		82		
Clients Served		139	23%	215	36%	92	15%	160	27%	601		
Service Units	Hours	24,171	25%	40,185	41%	14,801	15%	19,103	19%	98,260		
Average Units Per Client		173.89		186.91		160.88		119.4		163.49		
Average LOS for Discharges		819		343		277		275		417		
Average LOS for Still Enrolled Clients		569		387		436		257		402		
Discharges		66		121		48		77		312		
First System Contact	Clients With First Contact in Program	5		3		0		0		8		
	Ethnicity	White	5	100%	3	100%	0	0%	0	0%	8	100%
Client Demographic Information : 2008 (Jan - Dec)												
Clients Served		139		215		92		160		601		
Clients Served	Age Group	18-21	6	4%	11	5%	4	4%	9	6%	30	5%
		22-35	28	20%	72	33%	23	25%	37	23%	158	26%
		36-49	73	53%	91	43%	35	38%	79	49%	275	46%
		50-64	32	23%	41	19%	29	32%	34	21%	136	23%
		65 and older	0		0		1	1%	1	1%	2	0%
	Gender	Male	39	28%	74	34%	34	37%	63	39%	207	34%
		Female	100	72%	141	66%	58	63%	97	61%	394	66%
	Ethnicity	White	85	61%	168	78%	49	53%	74	46%	373	62%
		Black	40	29%	34	16%	35	38%	50	31%	159	26%
		Hispanic	12	9%	8	4%	7	8%	30	19%	55	9%
		Asian	2	1%	2	1%	1	1%	2	1%	7	1%
		Other	0		3	1%	0		4	3%	7	1%
	Diagnostic Group	ADHD/Disruptive Behavior	3	2%	1	0%	2	2%	0		6	1%
		Mood Disorders	89	65%	152	72%	55	60%	87	54%	381	63%
		Adjustment Disorders	2	1%	1	0%	0		3	2%	6	1%
		Psychotic Disorders	18	13%	36	17%	27	29%	31	19%	110	18%
		Anxiety Disorders	24	17%	8	4%	6	7%	19	12%	57	9%
		Other C&Y Disorders	0		1	0%	0		0	0%	1	0%
		Substance Related	0		0		0		1	0.01	1	0%
		Other Disorders	1	1%	0		1	1%	1	1%	3	0%
Missing/Invalid		2	1%	16	7%	1	1%	0		18	3%	
No Diagnosis	0		0		0		18	11%	18	3%		
Language of Clients Served	Clients Served Language: English	132		210		86		136				
	Clients Served Language: Spanish	7		4		6		24				
	Clients Served Language: Other	0		1		0		0				
	Percentage Clients Served With English as Primary	95%		98%		94%		85%				

Intensive Psychiatric Rehabilitation Treatment (2320): An intensive psychiatric rehabilitation treatment program is time-limited, with active psychiatric rehabilitation designed to assist a patient in forming and achieving mutually agreed upon goals in living, learning, working and social environments; to intervene with psychiatric rehabilitation technologies, to overcome functional disabilities and to improve environmental supports. An intensive psychiatric rehabilitation treatment program shall provide the following services: psychiatric rehabilitation readiness determination, psychiatric rehabilitation goal setting, psychiatric rehabilitation functional and resource assessment, psychiatric rehabilitation service planning, psychiatric rehabilitation skills and resource development and discharge planning.

2008 Mental Health Program Report Series

Mental Health System: IPRT (OMH Code 2320) - Adults							
Utilization Trended Data for 2004 through 2008							
		Catholic Fam Ctr	Roch Rehab	Unity	RGHS - RMHC	Community Total	
Clients Served	2004	162	192	101	198	645	
	2005	187	178	108	146	614	
	2006	168	188	112	170	631	
	2007	156	212	105	167	634	
	2008	139	215	92	160	601	
Variance 2007-2008		-17	3	-13	-7	-33	
% Variance 2007-2008		-10.9%	1.4%	-12.4%	-4.2%	-5.2%	
Variance 2004-2008		-23	23	-9	-38	-44	
% Variance 2004-2008		-14.2%	12.0%	-8.9%	-19.2%	-6.8%	
Service Units	Hours	2004	24,920	38,481	22,055	15,769	101,225
		2005	27,649	37,632	21,798	15,857	102,936
		2006	25,105	36,090	21,138	15,092	97,425
		2007	21,760	41,050	20,326	16,659	99,795
		2008	24,171	40,185	14,801	19,103	98,260
Variance 2007-2008		2,411	-865	-5,525	2,444	-1,535	
% Variance 2007-2008		11.1%	-2.1%	-27.2%	14.7%	-1.5%	
Variance 2004-2008		-749	1,704	-7,254	3,334	-2,965	
% Variance 2004-2008		-3.0%	4.4%	-32.9%	21.1%	-2.9%	
Average Services per Client	Hours	2004	154	200	218	80	157
		2005	148	211	202	109	168
		2006	149	192	189	89	154
		2007	140	194	194	100	157
		2008	174	187	161	119	163
Variance 2007-2008		34	-7	-33	19	6	
% Variance 2007-2008		24.2%	-3.7%	-17.1%	19.4%	4.1%	
Variance 2004-2008		20	-13	-57	39	6	
% Variance 2004-2008		12.9%	-6.5%	-26.2%	49.3%	4.1%	

2008 Mental Health Program Report Series

Mental Health System: Continuing Day Treatment (OMH Code 1310) - All Clients																
		DePaul		Roch Rehab		Strong		Unity		RGHS		RGHS		Community		
		CTP		CDT		Strong Ties		EBHC - CDP		GMHC		RGH Hart Building		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	
Utilization and LOS Data : 2008 (Jan - Dec)																
		Operating Capacity	75		110		70		93		75		32		455	
		Clients Served	122	9%	174	13%	458	34%	189	14%	283	21%	153	11%	1,353	
		Service Type	61,010	24%	55,162	22%	38,646	15%	37,720	15%	35,130	14%	22,920	9%	250,587	
		Average Units Per Client	500.08		317.02		84.38		199.58		124.14		149.8		185.21	
		Average LOS for Discharges	1,390		711		391		942		435		314		526	
		Average LOS for Still Enrolled Clients	1,871		1,053		768		1,674		509		451		988	
		Discharges	10		61		122		57		153		61		464	
First System Contact	Clients With First Contact in Program		1		2		1		1		3		1		9	
	Ethnicity	White	1	100%	2	100%	1	100%	0		1	34%	0		5	56%
		Black	0		0		0		0		1	33%	0		1	11%
		Hispanic	0		0		0		0		1	33%	1	100%	2	0%
		Asian	0		0		0		1	100%	0		0		1	11%
Client Demographic Information : 2008 (Jan - Dec)																
		Clients Served	122		174		458		189		283		153		1,353	
Clients Served	Age Group	18-21	0		7	4%	41	9%	7	4%	6	2%	6	4%	64	5%
		22-35	17	14%	19	11%	152	34%	35	19%	67	24%	45	29%	330	24%
		36-49	55	45%	46	26%	153	33%	80	41%	158	56%	66	43%	547	40%
		50-64	44	36%	52	30%	98	21%	56	30%	51	18%	36	24%	330	24%
		65 and older	6	5%	50	29%	14	3%	11	6%	0		0		81	6%
	Gender	Male	78	64%	58	33%	261	57%	106	56%	156	55%	49	32%	701	52%
		Female	44	36%	116	67%	196	43%	83	44%	127	45%	104	68%	651	48%
		Unknown / Missing	0		0		1	0%	0		0		0		1	0%
	Ethnicity	White	100	82%	131	75%	271	60%	111	58%	153	54%	82	54%	835	62%
		Black	16	13%	33	19%	157	34%	70	37%	100	35%	48	31%	412	30%
		Hispanic	5	4%	7	4%	27	6%	7	4%	28	10%	19	12%	92	7%
		Asian	0		2	1%	1	0%	1	1%	0		0		4	0%
		Other	1	1%	1	1%	1	0%	0		2	1%	4	3%	9	1%
		Unknown	0		0		1	0%	0		0		0		1	0%
	Diagnostic Group	ADHD/Disruptive Behavior	1	1%	1	1%	0		5	3%	2	1%	1	1%	10	1%
		Mood Disorders	23	19%	107	62%	165	36%	34	18%	182	65%	94	61%	586	43%
		Psychotic Disorders	89	72%	53	30%	292	64%	85	44%	77	27%	45	29%	635	47%
		Anxiety Disorders	7	6%	2	1%	1	0%	7	4%	18	6%	7	5%	41	3%
		Substance Related	0		0		0		47	25%	0		0		47	3%
Other Disorders		2	2%	0		0		4	2%	1	0%	0		7	1%	
Missing/Invalid		0		11	6%	0		7	4%	3	1%	4	3%	25	2%	
No Diagnosis	0		0		0		0		0		2	1%	2	0%		
Language of Clients Served	Clients Served Language: English	110		168		437		182		270		143				
	Clients Served Language: Spanish	3		3		16		7		13		10				
	Clients Served Language: Other	6		3		0		0		0		0				
	Clients Served Language: Unknown	3		0		5		0		0		0				
	Percentage Clients Served With English as Prima	90%		97%		95%		96%		95%		94%				

Continuing Day Treatment (1310): A continuing day treatment program shall provide active treatment and rehabilitation designed to maintain or enhance current levels of functioning and skills, to maintain community living and to develop self-awareness and self-esteem through the exploration and development of patient strengths and interests. A continuing day treatment program shall provide the following services: assessment and treatment planning, discharge planning, medication therapy, medication education, case management, health screening and referral, psychiatric rehabilitation readiness development, psychiatric rehabilitation readiness determination and referral and symptom management. The following additional services may also be provided: supportive skills training, activity therapy, verbal therapy, crisis intervention services and clinical support services.

Note:

1. In calculating the average LOS (or duration of care episode), adjustments have been made to account for screening visits. In instances where the client was admitted to the program under "screening", then discharged, then subsequently admitted to the program within 30 days, the admission date for the screening visit is used to calculate the duration of the treatment episode.

2008 Mental Health Program Report Series

Mental Health System: Continuing Day Treatment (OMH Code 1310) - All Clients									
Utilization Trended Data for 2004 through 2008									
		DePaul	Roch Rehab	Strong	Unity EBHC	RGHS GMHC Site	RGHS RGH Hart Bldg	Community Total	
Clients Served	2004	82	212	384	159	266	131	1,550	
	2005	83	202	392	171	239	158	1,528	
	2006	120	209	419	224	282	183	1,524	
	2007	124	190	443	209	275	143	1,345	
	2008	122	174	458	189	283	153	1,353	
Variance 2007-2008		-2	-16	15	-20	8	10	8	
% Variance 2007-2008		-1.6%	-8.4%	3.4%	-9.6%	2.9%	7.0%	0.6%	
Variance 2004-2008		40	-38	74	30	17	22	-197	
% Variance 2004-2008		48.8%	-17.9%	19.3%	18.9%	6.4%	16.8%	-12.7%	
Service Units	Hours	2004	49,806	74,606	64,996	78,634	41,999	18,379	370,359
		2005	43,298	78,866	55,479	70,597	41,953	23,595	355,425
		2006	53,804	78,739	39,773	63,390	37,353	27,384	319,662
		2007	69,647	61,129	36,915	58,816	36,732	22,452	285,692
		2008	61,010	55,162	38,646	37,720	35,130	22,920	250,587
Variance 2007-2008		-8,637	-5,967	1,731	-21,096	-1,602	468	-35,105	
% Variance 2007-2008		-12.4%	-9.8%	4.7%	-35.9%	-4.4%	2.1%	-12.3%	
Variance 2004-2008		11,204	-19,444	-26,350	-40,914	-6,869	4,541	-119,772	
% Variance 2004-2008		22.5%	-26.1%	-40.5%	-52.0%	-16.4%	24.7%	-32.3%	
Average Services per Client	Hours	2004	607	495	119	352	169	158	140
		2005	522	413	126	390	142	176	149
		2006	448	283	89	377	95	132	150
		2007	562	322	83	281	134	157	212
		2008	500	317	84	200	124	150	185
Variance 2007-2008		-62	-5	1	-81	-10	-7	-27	
% Variance 2007-2008		-11.0%	-1.5%	1.7%	-29.0%	-7.4%	-4.6%	-12.6%	
Variance 2004-2008		-107	-178	-35	-152	-45	-8	45	
% Variance 2004-2008		-17.6%	-36.0%	-29.1%	-43.3%	-26.5%	-5.2%	32.3%	

Notes: 1. Park Ridge / Unity's West Main site closed on 8/1/06.

2008 Mental Health Program Report Series

Mental Health System: Blended Case Management - ICM Activity (OMH Code 1810) - Adults										
		Strong		Unity		RGHS - RMHC		Community Total		
		N	%	N	%	N	%	N	%	
Utilization and LOS Data : 2008 (Jan - Dec)										
Operating Capacity		108		120		216		444		
Clients Served		170	28%	177	29%	264	43%	608	100%	
Service Units		3,410	18%	5,772	31%	9,456	51%	18,638	100%	
Average Units Per Client		20.06		33		35.82		31		
Average LOS for Discharges		797		632		1,001		801		
Average LOS for Still Enrolled Clients		638		585		1,272		955		
Discharges		93		68		59		220		
Client Demographic Information : 2008 (Jan - Dec)										
Clients Served		170		177		264		608		
Clients Served	Age Group	18-21	11%	12	7%	12	5%	41	7%	
		22-35	32%	47	27%	51	19%	149	25%	
		36-49	29%	64	36%	113	43%	227	37%	
		50-64	26%	48	27%	72	27%	165	27%	
		65 and older	3%	6	4%	15	6%	25	4%	
	Gender	Male	79	46%	101	57%	124	47%	301	50%
		Female	91	54%	75	42%	140	53%	306	50%
		Transgender	0		1	1%	0		1	0%
	Ethnicity	White	96	56%	95	54%	142	54%	330	54%
		Black	57	34%	71	40%	87	33%	215	35%
		Hispanic	12	7%	6	3%	24	9%	42	7%
		Asian	3	2%	0		8	3%	11	2%
		Other	2	1%	5	3%	3	1%	10	2%
	Diagnostic Group	ADHD/Disruptive Behavior	0		0		1	0%	1	0%
		Mood Disorders	49	29%	22	12%	84	32%	154	25%
		Adjustment Disorders	0		0		2	1%	2	0%
		Psychotic Disorders	97	56%	45	25%	165	61%	305	50%
		Anxiety Disorders	1	1%	2	1%	4	2%	7	1%
		Substance Related	0		1	1%	4	2%	5	1%
		Other Disorders	23	14%	106	60%	2	1%	131	22%
Missing / Invalid		0		1	1%	0		1	0%	
No Diagnosis		0		0		2	1%	2	0%	
Language of Clients Served	Clients Served Language: English	161		168		241				
	Clients Served Language: Spanish	8		8		20				
	Clients Served Language: Other	1		1		3				
	Clients Served Language: Unknown	0.95		0.95		0.91				
	% Clients With English as Primary Language	95%		94%		91%				

Intensive Case Management (1810): In addition to the program description for Case Management (Code 0810), ICM services are services which are operated under a fidelity structure defined in 18 NYCRR, Section 505 and a memorandum of understanding between OMH and the NYS Department of Health. It is expected that four or more face-to-face contacts per individual per month (may include 1 collateral visit for children per month) will be provided.

Blended Case Management (0820): (Effective as of 7/1/03.) This program will facilitate a team approach to case management services by combining the caseloads of multiple Intensive Case Managers (ICMs) and/or Supportive Case Managers (SCMs).

Notes:

1. In July 2003, ICM and SCM converted to Blended Case Management (0820) but are reported separately for the purposes of this report.
2. Problems with information system conversion at Unity resulted in 106 clients being reported with a diagnosis of 799.99.

2008 Mental Health Program Report Series

Mental Health System: Blended Case Management - ICM Activity (OMH Code 1810) - Adults						
Utilization Trended Data for 2004 through 2008						
		Strong	Unity	RGHS - RMHC	Community Total	
Clients Served	2004	143	125	251	516	
	2005	139	131	255	523	
	2006	144	151	272	564	
	2007	140	141	267	547	
	2008	170	177	264	608	
	Variance 2007-2008		30	36	-3	61
% Variance 2007-2008		21.4%	25.5%	-1.1%	11.2%	
Variance 2004-2008		27	52	13	92	
% Variance 2004-2008		18.9%	41.6%	5.2%	17.8%	
Service Units	Visits	2004	4,662	6,159	10,720	21,541
		2005	4,705	5,589	11,181	21,475
		2006	4,733	5,683	10,861	21,277
		2007	4,574	5,450	10,353	20,377
		2008	3,410	5,772	9,456	18,638
		Variance 2007-2008		-1,164	322	-897
% Variance 2007-2008		-25.4%	5.9%	-8.7%	-8.5%	
Variance 2004-2008		-1,252	-387	-1,264	-2,903	
% Variance 2004-2008		-26.9%	-6.3%	-11.8%	-13.5%	
Average Services per Client	Visits	2004	33	49	43	42
		2005	34	43	44	41
		2006	33	38	40	38
		2007	33	39	39	37
		2008	20	33	36	31
		Variance 2007-2008		-13	-6	-3
% Variance 2007-2008		-39.2%	-16.4%	-8.2%	-17.1%	
Variance 2004-2008		-13	-16	-7	-11	
% Variance 2004-2008		-39.2%	-33.4%	-16.7%	-27.0%	

2008 Mental Health Program Report Series

Mental Health System: Blended Case Management - SCM Activity (OMH Code 6810) - Adults										
		Strong		Unity		RGHS - RMHC		Community Total		
		N	%	N	%	N	%	N	%	
Utilization and LOS Data : 2008 (Jan - Dec)										
	Operating Capacity		300		210		220		730	
	Clients Served		339	36%	305	33%	290	31%	931	100%
	Service Units		3,827	25%	5,364	35%	6,255	40%	15,446	100%
	Service Units (Service Type)		6,157		5,823		6,249		18,229	
	Average Units Per Client		11.29		18		22		17	
	Average LOS for Discharges		1023		939		878		962	
	Average LOS for Still Enrolled Clients		717		785		1,220		913	
	Discharges		129		97		67		293	
First System Contact	Clients With First Contact in Program		0		1		1		2	
		White	0		1	100%	1	100%	2	100%
Client Demographic Information : 2008 (Jan - Dec)										
Clients Served	Clients Served		339		305		290		931	
	Age Group	18-21	13	4%	14	5%	8	3%	33	4%
		22-35	94	28%	63	21%	38	13%	194	21%
		36-49	119	34%	120	39%	96	33%	335	36%
		50-64	101	30%	95	31%	106	37%	302	32%
		65 and older	12	4%	13	4%	42	14%	67	7%
	Gender	Male	163	48%	148	49%	134	46%	443	48%
		Female	176	52%	156	51%	156	54%	487	52%
		Transgender	0		1	0%	0		1	0%
	Ethnicity	White	181	53%	169	56%	183	64%	532	57%
		Black	115	34%	104	34%	82	28%	300	32%
		Hispanic	37	11%	24	8%	21	7%	82	9%
		Asian	4	1%	1	0%	3	1%	8	1%
		Other	2	1%	7	2%	0		8	1%
		Unknown	0		0		1	0%	1	0%
	Diagnostic Group	ADHD/Disruptive Behavior	1	0%	2	1%	0		3	0%
		Mood Disorders	140	41%	48	16%	126	43%	313	34%
		Adjustment Disorders	0		0		2	1%	2	0%
		Psychotic Disorders	156	46%	68	22%	145	51%	368	40%
		Anxiety Disorders	6	2%	4	1%	10	3%	20	2%
		Substance Related	0		5	2%	1	0%	6	1%
		Other Disorders	36	11%	176	57%	5	2%	216	23%
		Missing/Invalid	0		2	1%	0		2	0%
No Diagnosis		0		0		1	0%	1	0%	
Language of Clients Served	Clients Served Language: English		298		284		268			
	Clients Served Language: Spanish		29		21		17			
	Clients Served Language: Other		5		0		0			
	Clients Served Language: Unknown		7		0		5			
	% Clients With English as Primary Language		88%		93%		92%			

Supportive Case Management (6810): In addition to the program description for Case Management (Code 0810), SCM services are services which are operated under a fidelity structure defined in 18 NYCRR, Section 505 and a memorandum of understanding between OMH and the NYS Department of Health. It is expected that two or more face-to-face contacts per individual per month will be provided.

Blended Case Management (0820): (Effective 7/1/03.) This program will facilitate a team approach to case management services by combining the caseloads of multiple Intensive Case Managers (ICMs) and/or Supportive Case Managers (SCMs).

Notes:
 1. In July 2003, ICM and SCM converted to Blended Case Management (0820) but are reported separately for the purposes of this report.
 2. Problems with information system conversions at Unity resulted in 176 clients being reported with a diagnosis of 799.99.

2008 Mental Health Program Report Series

Mental Health System: Blended Case Management - SCM Activity (OMH Code 6810) - Adults						
Utilization Trended Data for 2004 through 2008						
		Strong	Unity	RGHS - RMHC	Community Total	
Clients Served	2004	319	200	249	767	
	2005	337	232	208	774	
	2006	371	263	258	888	
	2007	353	271	275	898	
	2008	339	305	290	931	
Variance 2007-2008		-14	34	15	33	
% Variance 2007-2008		-4.0%	12.5%	5.5%	3.7%	
Variance 2004-2008		20	105	41	164	
% Variance 2004-2008		6.3%	52.5%	16.5%	21.4%	
Service Units	Visits	2004	6,417	4,670	4,896	15,983
		2005	6,675	5,163	4,769	16,607
		2006	7,417	6,097	4,171	18,685
		2007	6,157	5,823	6,249	18,229
		2008	3,827	5,364	6,255	15,446
Variance 2007-2008		-2,330	-459	6	-2,783	
% Variance 2007-2008		-37.8%	-7.9%	0.1%	-15.3%	
Variance 2004-2008		-2,590	694	1,359	-537	
% Variance 2004-2008		-40.4%	14.9%	27.8%	-3.4%	
Average Services per Client	Visits	2004	20	23	20	21
		2005	20	22	23	21
		2006	20	23	20	21
		2007	17	21	23	20
		2008	11	18	22	17
Variance 2007-2008		-6	-3	-1	-3	
% Variance 2007-2008		-33.6%	-16.2%	-6.2%	-17.1%	
Variance 2004-2008		-9	-5	2	-4	
% Variance 2004-2008		-43.6%	-23.5%	7.9%	-21.0%	

2008 Mental Health Program Report Series

Mental Health System: Case Management (OMH Code 0810) - All Clients						
		Compeer		East House		
		N	%	N	%	
Utilization and LOS Data : 2008 (Jan - Dec)						
	Clients Served	299	64%	176	38%	
	Service Type Hours	14,869	84%	2,760	16%	
	Average Units Per Client	49.73		15.68		
	Average LOS for Discharges	935		842		
	Average LOS for Still Enrolled Clients	2,259		786		
	Discharges	53		55		
Client Demographic Information : 2008 (Jan - Dec)						
	Clients Served	299		176		
Clients Served	Age Group	18-21	3	1%	6	3%
		22-35	30	10%	56	32%
		36-49	91	30%	71	41%
		50-64	138	47%	43	24%
		65 and older	37	12%	0	0%
	Gender	Male	101	34%	111	63%
		Female	194	65%	65	37%
		Unknown/Missing	4	1%	0	
	Ethnicity	White	253	84%	124	70%
		Black	26	9%	38	22%
		Hispanic	8	3%	11	6%
		Asian	0		2	1%
		Other	8	3%	1	1%
		Missing	4	1%	0	
	Diagnostic Group	ADHD/Disruptive Behavior	2	1%	0	
		Mood Disorders	89	30%	70	40%
		Adjustment Disorders	3	1%	1	1%
		Psychotic Disorders	91	30%	96	53%
		Anxiety Disorders	23	8%	5	3%
		Other C&Y Disorders	1	0%	1	1%
Other Disorders		5	2%	0		
Missing/Invalid		78	26%	3	2%	
	No Diagnosis	7	2%	0		
Language of Clients Served	Clients Served Language: English	286		168		
	Clients Served Language: Spanish	5		6		
	Clients Served Language: Other	5		2		
	Clients Served Language: Unknown	3		0		
	% Clients With English as Primary Language	96%		96%		

Case Management (0810): Activities aimed at linking the client to the service system and at coordinating the various services in order to achieve a successful outcome. The objective of case management in a mental health system is continuity of care and service. Services may include (1) Linking: The process of referring or transferring a client to all required internal and external services that include the identification and acquisition of appropriate service resources; (2) Monitoring: Observation to assure the continuity of service in accordance with the client's treatment plan; and (3) Case-Specific Advocacy: Interceding on behalf of a client to assure access to services required in the individual service plan. Case management activities are expediting and coordinative in nature rather than the primary treatment services ordinarily provided by a therapist. Case management services are provided to enrolled clients for whom staff are assigned a continuing case management responsibility. Thus, routine referral would not be included unless the staff member making the referral retains a continuing active responsibility for the client throughout the system of service.

- Notes:**
- Case management activity at East House differs from other agency programs because it is provided to clients receiving residential services.
 - Average hours per client for Compeer is noticeably higher than at other service providers due to the nature of their services. That is, the Compeer (volunteer) case managers have very small caseloads (usually one each) and are therefore able to spend more time individually with each client (consistent with the overall mission of the agency.)
 - Data on primary diagnosis for Compeer is not available for clients admitted prior to 2004. This accounts for 67 clients with Missing/Invalid diagnoses.

2008 Mental Health Program Report Series

Mental Health System: Case Management (OMH Code 0810) - All Clients			
Utilization Trended Data for 2004 through 2008			
		Compeer	East House
Clients Served	2004	310	182
	2005	314	149
	2006	293	163
	2007	311	157
	2008	299	176
	Variance 2007-2008		-12
% Variance 2007-2008		-3.9%	12.1%
Variance 2004-2008		-11	-6
% Variance 2004-2008		-3.5%	-3.3%
Service Units	Hours	2004	2,412
		2005	2,814
		2006	2,752
		2007	1,993
		2008	2,760
	Variance 2007-2008		-592
% Variance 2007-2008		-3.8%	38.5%
Variance 2004-2008		-4,066	348
% Variance 2004-2008		-21.5%	14.4%
Average Services per Client	Hours	2004	13
		2005	19
		2006	17
		2007	13
		2008	16
	Variance 2007-2008		0
% Variance 2007-2008		-0.5%	20.6%
Variance 2004-2008		-11	3
% Variance 2004-2008		-18.5%	20.6%

Notes:

1. Case management activity at East House differs from other agency programs because it is provided to clients receiving residential
2. Average hours per client for Compeer is noticeably higher than at other service providers due to the nature of their services. That is, the Compeer (volunteer) case managers have very small caseloads (usually one each) and are therefore able to spend more time individually with each client (consistent with the overall mission of the agency.)

2008 Mental Health Program Report Series

Mental Health System: Treatment/Congregate Residential (OMH Code 6070) - All Clients										
		DePaul		East House		Roch Psych Ctr		Community Total		
		N	%	N	%	N	%	N	%	
Utilization and LOS Data : 2008 (Jan - Dec)										
	Operating Capacity	112		71		32		215		
	Clients Served	168	49%	122	35%	62	18%	344	100%	
	Service Type Days	39,172	54%	22,980	32%	9,800	14%	71,952	100%	
	Occupancy Rate	96%		88%		84%		91%		
	Average Units Per Client	233		188		158		209		
	Average LOS for Discharges	712		396		311		517		
	Average LOS for Still Enrolled Clients	1,445		486		195		932		
	Discharges	80		68		36		184		
Client Demographic Information : 2008 (Jan - Dec)										
Clients Served	Clients Served	168		122		62		344		
	Age Group	Under 18	0		0		7	11%	7	2%
		18-21	25	15%	6	5%	10	16%	37	11%
		22-35	53	32%	45	37%	25	40%	119	35%
		36-49	54	32%	43	35%	14	23%	111	32%
		50-64	32	19%	28	23%	5	8%	65	19%
		65 and older	4	2%	0		1	2%	5	1%
	Gender	Male	101	60%	83	68%	47	76%	225	65%
		Female	67	40%	39	32%	15	24%	119	35%
	Ethnicity	White	113	67%	82	67%	35	56%	228	66%
		Black	43	26%	28	23%	21	34%	88	26%
		Hispanic	7	4%	9	7%	2	3%	17	5%
		Asian	1	1%	2	2%	3	5%	5	1%
		Other	4	2%	1	0.01	1	2%	6	2%
	Diagnostic Group	ADHD/Disruptive Behavior	1	1%	0		1	2%	2	1%
		Mood Disorders	42	25%	38	31%	13	21%	90	26%
		Adjustment Disorders	0		1	1%	0		1	0%
		Psychotic Disorders	105	61%	81	66%	46	73%	228	66%
		Anxiety Disorders	6	4%	1	1%	1	2%	8	2%
		Other C&Y Disorders	1	1%	1	1%	1	2%	3	1%
Substance Related		10	6%	0		0		9	3%	
Other Disorders		2	1%	0		0		2	3%	
	Missing / Invalid	1	1%	0		0		1	0%	
Language of Clients Served	Clients Served Language: English	158		115		61				
	Clients Served Language: Spanish	4		6		0				
	Clients Served Language: Other	3		1		1				
	Clients Served Language: Unknown	3		0		0				
	% Clients With English as Primary Language	94%		94%		98%				

Treatment/Congregate (6070): A group-living designed residential program which focuses on interventions necessary to address the specific functional and behavioral deficits which prevent residents from accessing generic housing. These interventions are goal-oriented, intensive, and usually of limited duration. Staff is on-site 24 hours/day.

2008 Mental Health Program Report Series

Mental Health System: Treatment/Congregate Residential (OMH Code 6070) - All Clients						
Utilization Trended Data for 2004 through 2008						
		DePaul	East House	Roch Psych Ctr	Community Total	
Clients Served	2004	193	119	69	369	
	2005	212	116	60	374	
	2006	192	117	59	357	
	2007	151	108	55	310	
	2008	168	122	62	344	
	Variance 2007-2008		17	14	7	34
% Variance 2007-2008		11.3%	13.0%	12.7%	11.0%	
Variance 2004-2008		-25	3	-7	-25	
% Variance 2004-2008		-13.0%	2.5%	-10.1%	-6.8%	
Service Units	Days	2004	45,111	25,416	9,638	80,165
		2005	44,202	24,914	9,820	78,936
		2006	44,402	24,366	10,493	79,261
		2007	39,608	24,587	10,701	74,896
		2008	39,172	22,980	9,800	71,952
		Variance 2007-2008		-436	-1,607	-901
% Variance 2007-2008		-1.1%	-6.5%	-8.4%	-3.9%	
Variance 2004-2008		-5,939	-2,436	162	-8,213	
% Variance 2004-2008		-13.2%	-9.6%	1.7%	-10.2%	
Average LOS (for discharges only)	Days	2004	395	325	253	350
		2005	360	424	233	359
		2006	416	393	285	384
		2007	601	399	290	465
		2008	712	396	311	517
		Variance 2007-2008		111	-3	21
% Variance 2007-2008		18.5%	-0.8%	7.2%	11.2%	
Variance 2004-2008		317	71	58	167	
% Variance 2004-2008		80.3%	21.8%	22.9%	47.7%	

2008 Mental Health Program Report Series

Mental Health System: Treatment/Apartment Program (OMH Code 7070) - All Clients												
	DePaul		DePaul		DePaul		East House		Community Total			
	Manor Parkway		Ridgeview		University		N	%	N	%		
	N	%	N	%	N	%						
Utilization and LOS Data : 2008 (Jan - Dec)												
Operating Capacity	27		37		36		54		154			
Clients Served	47	22%	67	32%	59	28%	66	31%	211	100%		
Service Type Days	7,830	15%	12,743	25%	12,810	25%	17,357	34%	50,740	100%		
Occupancy Rate	79%		94%		97%		88%		90%			
Average Units Per Client	166.6		190		217		263		240			
Average LOS for Discharges	699		1,003		885		1,064		906			
Average LOS for Still Enrolled Clients	117		471		505		636		477			
Discharges	25		28		28		19		100			
Client Demographic Information : 2008 (Jan - Dec)												
Clients Served	Clients Served		47		67		59		66		211	
	Age Group	18-21	1	2%	2	3%	1	2%	0		4	2%
		22-35	6	13%	11	16%	13	22%	22	33%	51	24%
		36-49	21	45%	28	43%	29	49%	28	43%	94	45%
		50-64	19	40%	23	34%	14	24%	16	24%	57	27%
		65 and older	0		3	4%	2	3%	0		5	2%
	Gender	Male	35	74%	45	67%	37	62%	36	55%	134	64%
		Female	12	26%	22	33%	21	36%	30	45%	76	36%
		Unknown / Missing	0		0		1	2%	0		1	0%
	Ethnicity	White	31	66%	46	69%	39	65%	52	78%	146	69%
		Black	13	28%	17	25%	14	24%	12	18%	51	24%
		Hispanic	3	6%	4	6%	4	7%	1	2%	11	5%
		Asian	0		0		0		1	2%	1	0%
		Other	0		0		1	2%	0		1	0%
		Missing	0		0		1	2%	0		1	0%
	Diagnostic Group	Mood Disorders	14	0.3	17	25%	26	44%	37	55%	85	40%
		Adjustment Disorders	0		0		0		1	2%	1	0%
		Psychotic Disorders	29	62%	47	71%	27	46%	23	35%	107	51%
		Anxiety Disorders	1	2%	1	1%	2	3%	4	6%	8	4%
		Other C&Y Disorders	1	2%	0		0		0		1	4%
		Substance Related	2	4%	2	3%	3	5%	1	2%	8	4%
		Other Disorders	0		0		1	2%	0		1	0%
	Language of Clients Served	Clients Served Language: English		45		66		55		66		
		Clients Served Language: Spanish		2		1		4		0		
		Clients Served Language: Other		0		0		0		0		
		% Clients With English as Primary Language		96%		99%		93%		100%		

Treatment/Apartment (7070): An apartment-based residential program which focuses on interventions necessary to address the specific functional and behavioral deficits which prevent residents from accessing generic housing. These interventions are goal-oriented, intensive, and usually of limited duration. Resident/staff contacts occur on a flexible schedule, as appropriate to the needs and desires of the resident.

2008 Mental Health Program Report Series

Mental Health System: Treatment/Apartment Program (OMH Code 7070) - All Clients					
Utilization Trended Data for 2004 through 2008					
		DePaul	East House	Community Total	
Clients Served		2004	108	79	187
		2005	116	71	187
		2006	112	70	182
		2007	135	74	209
		2008	173	66	239
	Variance 2007-2008		38	-8	30
% Variance 2007-2008		28.1%	-10.8%	14.4%	
Variance 2004-2008		65	-13	52	
% Variance 2004-2008		60.2%	-16.5%	27.8%	
Service Units	Days	2004	29,172	17,937	47,109
		2005	29,082	17,815	46,897
		2006	29,346	18,748	48,094
		2007	32,223	17,551	48,094
		2008	33,383	17,357	50,740
		Variance 2007-2008		1,160	-194
% Variance 2007-2008		3.6%	-1.1%	5.5%	
Variance 2004-2008		4,211	-580	3,631	
% Variance 2004-2008		14.4%	-3.2%	7.7%	
Average LOS (for discharges only)	Days	2004	627	574	600
		2005	624	686	644
		2006	682	626	664
		2007	515	626	664
		2008	862	1064	906
		Variance 2007-2008		347	438
% Variance 2007-2008		67.4%	70.0%	36.4%	
Variance 2004-2008		235	490	306	
% Variance 2004-2008		37.5%	85.4%	51.0%	

2008 Mental Health Program Report Series

Mental Health System: Supported Housing (OMH Code 6050) - All Clients							
		DePaul		East House		Community Total	
		Combined Supported Housing		ILP Rent Stipend/Contin.			
		N	%	N	%	N	%
Utilization and LOS Data : 2008 (Jan - Dec)							
Operating Capacity		170		152		327	
Clients Served		154		39%		244	
Service Type		50,472		37%		84,186	
Days							
Occupancy Rate		81%		151%		113%	
Average Units Per Client		328		345		338	
Average LOS for Discharges		2,062		2,665		2,418	
Average LOS for Still Enrolled Clients		2,612		3,028		2,867	
Client Demographic Information : 2008 (Jan - Dec)							
Clients Served		140		242		382	
Age Group	18-21	1	1%	1	0%	2	1%
	22-35	20	14%	25	10%	45	12%
	36-49	58	41%	124	52%	182	48%
	50-64	57	41%	80	33%	137	36%
	65 and older	4	3%	12	5%	16	4%
Gender	Male	67	44%	129	53%	196	51%
	Female	87	56%	114	47%	201	53%
	Unknown / Missing	0		1	0%	1	0%
Ethnicity	White	128	83%	205	84%	333	87%
	Black	23	15%	29	12%	52	14%
	Hispanic	2	1%	5	2%	7	2%
	Asian	0		2	1%	2	1%
	Other	1	1%	2	1%	3	1%
	Unknown	0	0%	1	0%	1	0%
Diagnostic Group	ADHD/Disruptive Behavior	5	3%	1	0%	6	2%
	Mood Disorders	65	42%	103	42%	168	44%
	Adjustment Disorders	1	1%	8	3%	9	2%
	Psychotic Disorders	59	38%	106	45%	165	43%
	Anxiety Disorders	12	8%	10	4%	22	6%
	Substance Related	1	1%	5	2%	6	2%
	Other Disorders	10	6%	6	2%	16	4%
	Missing/Invalid	1	1%	4	2%	5	1%
	No Diagnosis	0		1	0%	1	0%
Language of Clients Served	Clients Served Language: English	149		241			
	Clients Served Language: Spanish	3		1			
	Clients Served Language: Other	2		2			
	% Clients With English as Primary Language	97%		99%			

Supported Housing Rental Assistance (6050): An apartment-based residential program which focuses on interventions necessary to address the specific functional and behavioral deficits which prevent residents from accessing generic housing. These interventions are goal-oriented, intensive, and usually of limited duration. Resident/staff contacts occur on a flexible schedule, as appropriate to the needs and desires of the resident.

Notes:

1. IBERO maintains Supported Housing slots but does not submit data to the CCSI Behavioral Health Community Database. Catholic Family Center also maintains slots but did not submit in 2008.

2008 Mental Health Program Report Series

Mental Health System: Supported Housing (OMH Code 6050) - All Clients					
Utilization Trended Data for 2004 through 2008					
		DePaul	East House	CommunityTotal	
Clients Served	2004	96	271	367	
	2005	150	243	393	
	2006	150	231	381	
	2007	140	242	382	
	2008	154	244	398	
Variance 2007-2008		14	2	16	
% Variance 2007-2008		10.0%	0.8%	4.2%	
Variance 2004-2008		58	-27	31	
% Variance 2004-2008		60.4%	-10.0%	8.4%	
Service Units	Days	2004	32,084	87,348	119,432
		2005	51,302	82,241	133,543
		2006	49,602	78,473	128,075
		2007	47,975	79,793	127,768
		2008	50,472	84,186	134,658
Variance 2007-2008		2,497	4,393	6,890	
% Variance 2007-2008		5.2%	5.5%	5.4%	
Variance 2004-2008		18,388	-3,162	15,226	
% Variance 2004-2008		57.3%	-3.6%	12.7%	
Average LOS (for discharges only)	Days	2004	1,293	1,831	1,743
		2005	1,885	1,863	1,869
		2006	2,191	2,492	2,323
		2007	1,571	1,681	1,642
		2008	2,062	2,665	2,418
Variance 2007-2008		491	984	776	
% Variance 2007-2008		31.3%	58.5%	47.3%	
Variance 2004-2008		769	834	675	
% Variance 2004-2008		59.5%	45.5%	38.7%	

Note: 1. Data are incomplete for DePaul Supported Housing for 2004. (ShelterPlus Care issue)

2008 Mental Health Program Report Series

Mental Health System: Community Residence - SRO (OMH Code 8050) - All Clients										
		DePaul		DePaul		DePaul		DePaul		
		SRO Cornerstone		SRO Edgerton		SRO Parkside		Total		
		N	%	N	%	N	%	N	%	
Utilization and LOS Data : 2008 (Jan - Dec)										
	Operating Capacity	100		85		85		270		
	Clients Served	126		102		99		322		
	Service Type Days	35,881		30,855		30,924		97,660		
	Occupancy Rate	98%		99%		99%		99%		
	Average Units Per Client	285		303		312		303		
	Average LOS for Discharges	1,033		1,368		568		1,010		
	Average LOS for Still Enrolled Clients	1,362		1,557		1,013		1,318		
	Discharges	30		19		17		66		
First System Contact	Clients with First Contact in Program	2		0		1		3		
	Ethnicity White	2	100%	0	0%	1	100%	3	100%	
Client Demographic Information : 2008 (Jan - Dec)										
Clients Served	Clients Served	126		102		99		322		
	Age Group	22-35	6	5%	8	8%	0		14	4%
		36-49	48	38%	45	44%	2	2%	93	29%
		50-64	55	44%	43	42%	63	64%	160	50%
		65 and older	17	13%	6	6%	34	34%	55	17%
	Gender	Male	82	65%	67	66%	54	55%	198	61%
		Female	43	34%	35	34%	45	45%	123	0%
		Unknown / Missing	1	1%	0		0		1	0%
	Ethnicity	White	87	69%	77	75%	83	84%	243	75%
		Black	32	25%	22	22%	11	11%	65	20%
		Hispanic	6	5%	1	1%	1	1%	7	2%
		Asian	0		0		2	2%	2	1%
		Other	0		2	2%	2	2%	4	0%
		Missing	1	1%	0		0		1	0%
	Diagnostic Group	Mood Disorders	15	12%	11	11%	14	14%	39	12%
		Adjustment Disorders	1	1%	2	2%	1	1%	3	1%
		Psychotic Disorders	101	80%	84	82%	79	80%	261	81%
		Anxiety Disorders	4	3%	1	1%	1	1%	6	2%
		Other C&Y Disorders	0		1	1%	0		1	0%
		Substance Related	0		1	1%	0		1	0%
Other Disorders		5	4%	2	2%	2	2%	9	3%	
Missing/Invalid	0		0		2	2%	2	1%		
Language of Clients Served	Clients Served Language: English	121		99		96				
	Clients Served Language: Spanish	3		2		2				
	Clients Served Language: Other	1		1		1				
	Clients Served Language: Unknown	1		0		0				
	% Clients With English as Primary Language	96%		97%		97%				

Community Residence/Single Room Occupancy (8050): The Office of Mental Health has developed two new levels of residential care targeted specifically to the homeless mentally ill. Both levels of care are designed specifically to place the homeless mentally ill in Single Room Occupancy (SRO) units on a long-term basis. Within the SRO, residents have the option of receiving some mental health services, but are not required to do so. Additional mental health services are available to SRO residents within the community on an as-needed basis.

2008 Mental Health Program Report Series

Mental Health System: Community Residence - SRO (OMH Code 8050) - All Clients					
Utilization Trended Data for 2004 through 2008					
			DePaul		
Clients Served			2004	213	
			2005	306	
			2006	320	
			2007	310	
			2008	322	
Variance 2007-2008			12		
% Variance 2007-2008			3.9%		
Variance 2004-2008			109		
% Variance 2004-2008			51.2%		
Service Units	Days			2004	67,324
				2005	82,604
				2006	97,933
				2007	97,919
				2008	97,660
Variance 2007-2008			-259		
% Variance 2007-2008			-0.3%		
Variance 2004-2008			30,336		
% Variance 2004-2008			45.1%		
Average LOS (for discharges only)	Days			2004	659
				2005	763
				2006	754
				2007	985
				2008	990
Variance 2007-2008			-9		
% Variance 2007-2008			-1.2%		
Variance 2004-2008			352		
% Variance 2004-2008			87.6%		

Note: 1. The Parkside site started providing services as an SRO on July 1, 2005.

2008 Mental Health Program Report Series

Mental Health System: Family Care (OMH Code 0040) - Adults				
		Roch Psych Ctr		
		Family Care		
		N	%	
Utilization and LOS Data : 2008 (Jan - Dec)				
	Clients Served	150		
	Service Type Days	40,850	100%	
	Average Units Per Client	272		
	Average LOS for Discharges	999		
	Average LOS for Still Enrolled Clients	2,042		
	Discharges	40		
First System Contact	Clients with First Contact in Program	1		
	Ethnicity White	1	100%	
Client Demographic Information : 2008 (Jan - Dec)				
	Clients Served	150		
Clients Served	Age Group	18-21	2	1%
		22-35	18	12%
		36-49	41	27%
		50-64	60	41%
		65 and older	29	19%
	Gender	Male	74	49%
		Female	76	51%
	Ethnicity	White	113	76%
		Black	32	21%
		Hispanic	3	2%
		Asian	2	1%
		Other	0	
	Diagnostic Group	Mood Disorders	30	20%
		Psychotic Disorders	114	75%
		Anxiety Disorders	4	3%
		Other CY Disorder	1	1%
		Other Disorders	1	1%
Language of Clients Served	Clients Served Language: English	146		
	Clients Served Language: Spanish	2		
	Clients Served Language: Other	2		
	% Clients With English as Primary Language	97%		

Family Care (0040): The Family Care program provides a 24-hour supervised setting, clinical services as needed and care management services to maximize linkages with community support services to persons who no longer require inpatient care, who cannot yet function in an independent living arrangement and who have demonstrated a functional level appropriate for living in a natural family environment. The Family Care program can also provide supervision and supportive community living services to mentally ill youth who no longer require inpatient care and who function best in small, family-type settings.

Note:
1. Data include clients served in out-of-county sites.

2008 Mental Health Program Report Series

Mental Health System: Family Care (OMH Code 0040) - Adults			
Utilization Trended Data for 2004 through 2008			
		Roch Psych Ctr	
Clients Served	2004	131	
	2005	133	
	2006	144	
	2007	154	
	2008	150	
Variance 2007-2008		-4	
% Variance 2007-2008		-2.6%	
Variance 2004-2008		19	
% Variance 2004-2008		14.5%	
Service Units	Days	2004	39,294
		2005	40,673
		2006	41,084
		2007	42,863
		2008	40,850
Variance 2007-2008		-2,013	
% Variance 2007-2008		-4.7%	
Variance 2004-2008		1,556	
% Variance 2004-2008		4.0%	
Average LOS (for discharges only)	Days	2004	631
		2005	776
		2006	1089
		2007	562
		2008	999
Variance 2007-2008		437	
% Variance 2007-2008		77.8%	
Variance 2004-2008		368	
% Variance 2004-2008		58.3%	

2008 Mental Health Program Report Series

Mental Health System: Competitive Employment Programs (OMH Code 4340) - All Clients												
		Catholic Fam Ctr		DePaul		Roch Rehab		Unity		Community Total		
		Employment Svcs		Workguide				ATEP OMH				
		N	%	N	%	N	%	N	%	N	%	
Utilization and LOS Data : 2008 (Jan - Dec)												
	Operating Capacity	25		17		54		180		276		
	Clients Served	33	11%	68	22%	93	30%	115	37%	308		
	Service Type Hours	732		3,698		4,001		3,745		12,175		
	Average Units Per Client	22.17		54.39		43.02		32.56		39.53		
	Average LOS for Discharges	561		720		1,495		630		810		
	Average LOS for Still Enrolled Clients	910		579		1631		993		1,098		
	Discharges	8		5		13		36		62		
First System Contact	Clients With First Contact in Program	0		2		0		0		2		
	Clients With	0		1	50%	0		0		1	50%	
	Other	0		1	50%	0		0		1	50%	
Client Demographic Information : 2008 (Jan - Dec)												
Clients Served	Clients Served	33		68		93		115		308		
	Age Group	18-21	0		7	10%	8	9%	12	10%	27	9%
		22-35	8	24%	20	29%	10	11%	23	20%	61	20%
		36-49	17	52%	28	42%	32	34%	56	49%	133	43%
		50-64	8	24%	13	19%	40	43%	24	21%	84	27%
		65 and older	0		0		3	3%	0		3	1%
	Gender	Male	11	33%	38	56%	49	53%	64	56%	161	52%
		Female	22	67%	30	44%	44	47%	51	44%	147	48%
	Ethnicity	White	19	58%	47	70%	66	71%	83	72%	214	69%
		Black	11	33%	18	26%	22	24%	28	24%	79	26%
		Hispanic	3	9%	1	1%	4	4%	3	3%	11	4%
		Asian	0		0		0		0		4	1%
		Other	0		2	3%	1	1%	1	1%	4	1%
	Diagnostic Group	ADHD/Disruptive Behavior	0		3	4%	0		5	4%	8	3%
		Mood Disorders	18	55%	31	46%	25	27%	58	51%	131	43%
		Adjustment Disorders	0		2	3%	1	1%	2	2%	5	2%
		Psychotic Disorders	6	18%	14	21%	14	15%	22	19%	56	18%
		Anxiety Disorders	5	15%	4	6%	2	2%	14	12%	25	8%
		Other C&Y Disorders	1	3%	3	4%	0		0		4	1%
		Substance Related	1	3%	2	3%	2	2%	6	5%	11	4%
Other Disorders		1	3%	2	3%	4	4%	2	2%	9	3%	
Missing/Invalid		1	3%	7	10%	2	2%	2	2%	12	4%	
No Diagnosis	0		0		43	47%	4	3%	47	15%		
Language of Clients Served	Clients Served Language: English	32		65		91		111				
	Clients Served Language: Spanish	1		1		2		4				
	Clients Served Language: Other	0		1		0		0				
	Clients Served Language: Unknown	0		1		0		0				
	% Clients With English as Primary Language	97%		96%		98%		97%				

Ongoing Integrated Supported Employment Services (4340): These funds are intended for ongoing job maintenance services including job coaching, employer consultation, and other relevant supports needed to assist an individual in maintaining a job placement. These services are intended to complement VESID time-limited supported employment services.

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Mental Health System: Competitive Employment Programs (OMH Code 4340) - All Clients						
Utilization Trended Data for 2004 through 2008						
		CFC Employment Svcs	DePaul Workguide	Roch Rehab	Unity ATEP (OMH Only)	
Clients Served	2004	16	33	117	111	
	2005	28	25	114	110	
	2006	32	37	103	124	
	2007	32	54	98	125	
	2008	33	68	93	115	
Variance 2007-2008		1	14	-5	-10	
% Variance 2007-2008		3.1%	25.9%	-5.1%	-8.0%	
Variance 2004-2008		17	35	-24	4	
% Variance 2004-2008		106.3%	106.1%	-20.5%	3.6%	
Service Units	Hours	2004	363	612	4,913	2,703
		2005	525	579	5,057	2,646
		2006	1,017	1,259	4,468	3,042
		2007	1,241	3,890	4,363	3,080
		2008	732	3,698	4,001	3,745
Variance 2007-2008		-509	-192	-362	665	
% Variance 2007-2008		-41.0%	-4.9%	-8.3%	21.6%	
Variance 2004-2008		369	3,086	-912	1,042	
% Variance 2004-2008		101.7%	504.2%	-18.6%	38.5%	
Average Services per Client	Hours	2004	19	23	44	24
		2005	32	34	43	25
		2006	32	34	43	25
		2007	39	72	45	25
		2008	22	54	43	33
Variance 2007-2008		-17	-18	-2	8	
% Variance 2007-2008		-43.2%	-24.5%	-4.4%	30.2%	
Variance 2004-2008		3	31	-1	9	
% Variance 2004-2008		16.7%	134.8%	-3.0%	35.4%	

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Mental Health System: Transitional Employment Programs (OMH Code 0380) - All Clients										
		DePaul		Roch Psych Ctr		Roch Rehab		Community		
		Workguide OMH		Transitional Employment		Trans Employment		Total		
		N	%	N	%	N	%	N	%	
Utilization and LOS Data : 2008 (Jan - Dec)										
		Clients Served	112	17%	112	17%	457	67%	678	
		Service Type Hours	1,702	4%	22,069	54%	17,358	42%	41,129	
		Average Units Per Client	15.2		197.05		37.98		60.66	
		Average LOS for Discharges	336		522		105		148	
		Average LOS for Still Enrolled Clients	241		920		195		347	
		Discharges	11		11		145		167	
First System Contact	Clients With First Contact in Program		14		0		178		192	
	Ethnicity	White	8	58%	0		22	12%	30	16%
		Black	3	21%	0		111	62%	114	59%
		Hispanic	0		0		35	20%	35	18%
		Other	2	14%	0		10	6%	12	6%
		Unknown	1	7%	0		0		1	1%
Client Demographic Information : 2008 (Jan - Dec)										
Clients Served	Clients Served		112		112		457		678	
	Age Group	16-17	1	1%	0		0		1	0%
		18-21	14	13%	6	5%	51	11%	71	10%
		22-35	26	23%	34	30%	214	47%	274	40%
		36-49	51	45%	48	43%	149	33%	246	36%
		50-64	19	17%	20	18%	36	8%	75	11%
		65 and older	1	1%	4	4%	5	1%	9	1%
	Gender	Unknown	0		0		2	0%	2	0%
		Male	48	43%	61	54%	169	37%	276	41%
	Ethnicity	Female	64	57%	51	46%	288	63%	402	59%
		White	70	62%	65	58%	92	20%	225	33%
		Black	37	33%	40	36%	283	62%	359	53%
		Hispanic	0		5	4%	67	15%	72	11%
		Asian	1	1%	0		1	0%	2	0%
		Other	3	3%	2	2%	14	3%	19	3%
	Diagnostic Group	Unknown	1	1%	0		0		1	0%
		ADHD/Disruptive Behavior	3	3%	0	0%	0		3	0%
		Mood Disorders	54	48%	49	44%	3	1%	104	15%
		Adjustment Disorders	2	2%	3	3%	0		5	1%
		Psychotic Disorders	18	16%	50	44%	2	0%	69	10%
		Anxiety Disorders	11	10%	9	8%	1	0%	21	3%
		Other C&Y Disorders	1	1%	0		0		1	0%
		Substance Related	6	5%	0		0		6	1%
Other Disorders		10	9%	1	1%	1	0%	12	2%	
Missing/Invalid		7	6%	0		2	0%	9	1%	
No Diagnosis	0		0		448	99%	448	66%		
Language of Clients Served	Clients Served Language: English		100		109		448			
	Clients Served Language: Spanish		0		3		9			
	Clients Served Language: Other		10		0		0			
	Clients Served Language: Unknown		2		0		0			
	% Clients With English as Primary Language		89%		97%		98%			

Transitional Employment Placement (0380): The objective is to strengthen the individual's work record and work skills toward the goal of achieving assisted or unassisted competitive employment at or above the minimum wage paid by the competitive sector employer. TEP's provide time-limited employment and on-the-job training in one or more integrated employment settings as an integral part of the individual's vocational rehabilitation growth.

Note:

1. RGHS-RMHC and Unity provide Transitional Employment services but do not submit data to the CCSI Behavioral Health Community Database.

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Mental Health System: Transitional Employment Programs (OMH Code 0380) - All Clients						
Utilization Trended Data for 2004 through 2008						
		DePaul Workguide	Roch Psych Ctr Transitional Emp	Roch Rehab Welfare To Work	Community Total	
Clients Served	2004	67	142	272	480	
	2005	60	134	201	392	
	2006	72	113	113	295	
	2007	65	99	402	564	
	2008	112	112	457	678	
Variance 2007-2008		47	13	55	114	
% Variance 2007-2008		72.3%	13.1%	13.7%	20.2%	
Variance 2004-2008			-30	185	198	
% Variance 2004-2008			-21.1%	68.0%	41.3%	
Service Units	Hours	2004	610	25,813	19,915	46,338
		2005	990	16,619	13,671	31,279
		2006	848	22,436	1,935	25,220
		2007	1,113	24,690	19,834	45,636
		2008	1,702	22,069	17,358	41,129
Variance 2007-2008		589	-2,621	-2,476	-4,507	
% Variance 2007-2008		52.9%	-10.6%	-12.5%	-9.9%	
Variance 2004-2008			-3,744	-2,557	-5,209	
% Variance 2004-2008			-14.5%	-12.8%	-11.2%	
Average Services per Client	Hours	2004	9	182	73	80
		2005	16	124	68	85
		2006	12	199	17	85
		2007	17	249	49	81
		2008	15	197	38	61
Variance 2007-2008		-2	-52	-11	-20	
% Variance 2007-2008		-10.6%	-20.9%	-22.5%	-25.1%	
Variance 2004-2008			15	-35	-19	
% Variance 2004-2008			8.3%	-48.0%	-24.0%	

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Mental Health System: Affirmative Business/Industry (OMH Code 2340) - All Clients								
		DePaul		RGHS - RMHC		Community		
		The Tshirt Factory		Turning Point		Total		
		N	%	N	%	N	%	
Utilization and LOS Data: 2008 (Jan-Dec)								
	Clients Served	17	35%	32	65%	49		
	Service Type Units	5,377	72%	2,116	28%	7,493		
	Average Units Per Client	316.29		66.13		152.92		
	Average LOS for Discharges	491		554		519		
	Average LOS for Still Enrolled Clients	1,095		2,124		1,790		
	Discharges	5		4		9		
Client Demographic Information : 2008 (Jan - Dec)								
Clients Served	Clients Served	17		32		49		
	Age Group	18-21	1	6%	0		1	2%
		22-35	7	41%	3	9%	10	20%
		36-49	7	41%	16	51%	23	47%
		50-64	2	12%	10	31%	12	24%
		65 and older	0		3	9%	3	6%
	Gender	Male	11	65%	15	47%	26	53%
		Female	6	35%	16	50%	22	45%
		Unknown/Missing	0		1	3%	1	2%
	Ethnicity	White	11	65%	17	54%	28	57%
		Black	5	29%	11	34%	16	33%
		Hispanic	0		3	9%	3	6%
		Asian	1	6%	0		1	2%
		Other	0		0		0	0%
		Unknown	0		0		0	0%
	Diagnostic Group	Missing	0		1	3%	1	2%
		Mood Disorders	6	35%	12	38%	18	37%
		Psychotic Disorders	8	47%	13	40%	21	43%
		Anxiety Disorders	0		4	13%	4	8%
		Other C & Y Disorders	1	6%	0		1	2%
Other Disorders		2	12%	0		2	4%	
Missing/Invalid		0		1	3%	1	2%	
No Diagnosis	0		2	6%	2	4%		
Language of Clients Served	Clients Served Language: English	17		28				
	Clients Served Language: Spanish	0		3				
	Clients Served Language: Unknown	0		1				
	% Clients With English as Primary Language	100%		88%				

Affirmative Business/Industry (2340): The objective is to provide vocational assessment, training, transitional or long-term paid employment, and support services for persons disabled by mental illness in a less restrictive/more integrated employment setting than sheltered workshops. Affirmative programs may include mobile contract services, small retail or wholesale outlets, and manufacturing and service oriented businesses.

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Mental Health System: Affirmative Business/Industry (OMH Code 2340) - All Clients					
Utilization Trended Data for 2004 through 2008					
		DePaul T-Shirt Factory	RGHS - RMHC Turning Point	Community Total	
Clients Served	2004	19	52	71	
	2005	17	36	53	
	2006	17	21	38	
	2007	13	28	41	
	2008	17	32	49	
	Variance 2007-2008		4	4	8
% Variance 2007-2008		30.8%	14.3%	19.5%	
Variance 2004-2008		-2	-20	-22	
% Variance 2004-2008		-10.5%	-38.5%	-31.0%	
Service Units	Hours	2004	2,942	4,604	7,546
		2005	3,311	3,597	6,908
		2006	4,794	1,514	6,308
		2007	5,213	1,364	6,576
		2008	5,377	2,116	7,493
	Variance 2007-2008		164	752	917
% Variance 2007-2008		3.1%	55.1%	13.9%	
Variance 2004-2008		2,435	-2,488	-53	
% Variance 2004-2008		82.8%	-54.0%	-0.7%	
Average Services per Client	Hours	2004	155	89	130
		2005	195	100	166
		2006	282	72	166
		2007	401	49	160
		2008	316	66	153
	Variance 2007-2008		-85	17	-7
% Variance 2007-2008		-21.1%	35.0%	-4.4%	
Variance 2004-2008		161	-23	23	
% Variance 2004-2008		104.1%	-25.7%	17.3%	

2008 Mental Health Program Report Series

Mental Health System: Other Employment Programs (OMH Code 3340) - All Clients				
		East House		
		Career Services OMH		
		N	%	
Utilization and LOS Data : 2008 (Jan - Dec)				
	Clients Served	165		
	Service Units Hours	5,194	100%	
	Average Units Per Client	31.48		
	Average LOS for Discharges	882		
	Average LOS for Still Enrolled Clients	545		
	Discharges	52		
Client Demographic Information : 2008 (Jan - Dec)				
Clients Served	Clients Served	165		
	Age Group	18-21	3	2%
		22-35	39	24%
		36-49	69	41%
		50-64	52	32%
		65 and older	2	1%
	Gender	Male	99	60%
		Female	65	39%
		Unknown	1	1%
	Ethnicity	White	118	71%
		Black	33	20%
		Hispanic	8	5%
		Asian	3	2%
		Other	2	1%
		Missing	1	1%
	Diagnostic Group	ADHD/Disruptive Behavior	1	1%
		Mood Disorders	46	28%
		Adjustment Disorders	1	1%
		Psychotic Disorders	76	45%
		Anxiety Disorders	6	4%
Other C&Y Disorders		1	1%	
Substance Related		2	1%	
	Other Disorders	32	19%	
Language of Clients Served	Clients Served Language: English	159		
	Clients Served Language: Spanish	3		
	Clients Served Language: Other	3		
	% Clients With English as Primary Language	96%		

Work Program (3340): The objective is to provide vocational assessment, training and transitional or long-term paid work in institutional or community job sites for individuals disabled by mental illness. Paid by the vocational services provider.

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Mental Health System: Other Employment Programs (OMH Code 3340) - All Clients			
Utilization Trended Data for 2004 through 2008			
			East House Client Worker
Clients Served		2004	161
		2005	146
		2006	156
		2007	200
		2008	165
	Variance 2007-2008		
% Variance 2007-2008			-17.5%
Variance 2004-2008			4
% Variance 2004-2008			2.5%
Service Units	Hours	2004	4,760
		2005	4,002
		2006	4,058
		2007	5,055
		2008	5,194
		Variance 2007-2008	
% Variance 2007-2008			2.7%
Variance 2004-2008			434
% Variance 2004-2008			9.1%
Average Services per Client	Hours	2004	30
		2005	27
		2006	26
		2007	25
		2008	31
		Variance 2007-2008	
% Variance 2007-2008			25.9%
Variance 2004-2008			1
% Variance 2004-2008			4.9%

2008 Mental Health Program Report Series

Mental Health System: Assisted Competitive Employment Program (OMH Code 1380) - All Clients				
		Roch Rehab		
		Assisted Competitive Employment		
		N	%	
Utilization and LOS Data : 2008 (Jan - Dec)				
	Clients Served	123		
	Service Type	4,350	100%	
	Hours			
	Average Units Per Client	35.37		
	Average LOS for Discharges	470		
	Average LOS for Still Enrolled Clients	939		
	Discharges	50		
First System Contact	Clients With First Contact in Program	9		
	Ethnicity	White	5	56%
		Black	3	33%
		Hispanic	1	11%
Client Demographic Information : 2008 (Jan - Dec)				
	Clients Served	123		
Age Group	18-21	12	10%	
	22-35	29	24%	
	36-49	45	36%	
	50-64	34	28%	
	65 and older	3	2%	
	Gender	Male	69	56%
Female		54	44%	
Ethnicity	White	71	57%	
	Black	43	35%	
	Hispanic	6	5%	
	Asian	1	1%	
	Other	2	2%	
Clients Served	Diagnostic Group	ADHD/Disruptive Behavior	1	1%
		Mood Disorders	10	8%
		Psychotic Disorders	5	4%
		Anxiety Disorders	1	1%
		Substance Related	3	2%
		Other Disorders	4	3%
		Missing/Invalid	5	4%
		No Diagnosis	94	77%
Language of Clients Served	Clients Served Language: English	122		
	Clients Served Language: Spanish	1		
Served	% Clients With English as Primary Language	99%		

Assisted Competitive Employment (1380): The objective is to assist individuals in choosing, finding, and maintaining satisfying jobs in the competitive employment market at minimum wage or higher. When appropriate, ACE provides these individuals with job-related skills training as well as long-term supervision and support services, both at the work site and offsite.

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Mental Health System: Assisted Competitive Employment Program (OMH Code 1380) - All Clients			
Utilization Trended Data for 2004 through 2008			
		Roch Rehab Assisted Competitive Employment	
Clients Served		2004	38
		2005	23
		2006	148
		2007	133
		2008	123
Variance 2007-2008			-10
% Variance 2007-2008			-7.5%
Variance 2004-2008			85
% Variance 2004-2008			223.7%
Service Units	Hours	2004	1,246
		2005	1,342
		2006	4,487
		2007	4,633
		2008	4,350
Variance 2007-2008			-283
% Variance 2007-2008			-6.1%
Variance 2004-2008			3,104
% Variance 2004-2008			249.1%
Average Services per Client	Hours	2004	33
		2005	58
		2006	30
		2007	35
		2008	35
Variance 2007-2008			0
% Variance 2007-2008			0.0%
Variance 2004-2008			2
% Variance 2004-2008			6.1%

2008 Mental Health Program Report Series

Mental Health System: Sheltered Workshop (OMH Code 0340) - All Clients							
		Roch Psych Ctr		Roch Rehab			
		Landmark Industries		Sheltered Workshop			
		N	%	N	%		
Utilization and LOS Data : 2008 (Jan - Dec)							
	Operating Capacity	113		130			
	Clients Served	119	44%	151	56%		
	Service Type Days	4,187		12,919			
	Average Units Per Client	35.18		85.56			
	Average LOS for Discharges	518		1,139			
	Average LOS for Still Enrolled Clients	2,007		1,654			
	Discharges	6		21			
First System Contact	Clients With First Contact in Program		0		11		
	Ethnicity	White	0		5	45%	
		Black	0		6	55%	
		Hispanic	0		0		
		Other	0		0		
Client Demographic Information : 2008 (Jan - Dec)							
Clients Served	Clients Served		119		151		
	Age Group	13-15	0		1	1%	
		16-17	0		3	2%	
		18-21	1	1%	18	12%	
		22-35	15	13%	21	14%	
		36-49	47	39%	50	33%	
		50-64	50	42%	57	37%	
		65 and older	6	5%	1	1%	
	Gender	Male	87	73%	86	57%	
		Female	32	27%	65	43%	
	Ethnicity	White	82	69%	95	63%	
		Black	30	25%	46	30%	
		Hispanic	5	4%	8	5%	
		Asian	0		1	1%	
		Other	2	2%	1	1%	
	Diagnostic Group	ADHD/Disruptive Behavior		1	1%	1	1%
		Mood Disorders		26	22%	10	7%
		Adjustment Disorders		1	1%	1	1%
		Psychotic Disorders		79	65%	13	9%
		Anxiety Disorders		6	5%	1	1%
		Other C&Y Disorders		3	3%	1	1%
		Substance Related		1	1%	2	1%
		Other Disorders		2	2%	11	7%
No Diagnosis		0		111	72%		
Language of Clients Served	Clients Served Language: English		107		148		
	Clients Served Language: Spanish		3		3		
	Clients Served Language: Other		6		0		
	Clients Served Language: Unknown		3		0		
	% Clients With English as Primary Language		90%		98%		

Sheltered Workshop (0340): The objective is to provide vocational assessment, training, and paid work in a protective and non-integrated work environment for individuals disabled by mental illness. Services are provided according to wage and hour requirements specified in the Fair Labor Standards Act administered by the Department of Labor.

2008 Mental Health Program Report Series

Mental Health System: Sheltered Workshop (OMH Code 0340) - All Clients				
Utilization Trended Data for 2004 through 2008				
		Roch Psych Ctr	Roch Rehab	
Clients Served		2004	131	148
		2005	133	121
		2006	151	123
		2007	148	151
		2008	119	151
	Variance 2007-2008		-29	0
% Variance 2007-2008		-19.6%	0.0%	
Variance 2004-2008		-12	3	
% Variance 2004-2008		-9.2%	2.0%	
Service Units	Days	2004	4,617	14,003
		2005	4,886	11,011
		2006	5,214	10,414
		2007	4,824	11,451
		2008	4,187	12,919
		Variance 2007-2008		-637
% Variance 2007-2008		-13.2%	12.8%	
Variance 2004-2008		-430	-1,084	
% Variance 2004-2008		-9.3%	-7.7%	
Average Services per Client	Days	2004	35	95
		2005	37	91
		2006	35	85
		2007	33	76
		2008	35	86
		Variance 2007-2008		2
% Variance 2007-2008		6.6%	12.6%	
Variance 2004-2008		0	-9	
% Variance 2004-2008		0.5%	-9.9%	

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Mental Health System: Psychosocial Club (OMH Code 0770) - All Clients										
		DePaul		Roch Psych Ctr		RGHS - RMHC		Community		
		Operation Friendship				Turning Point		Total		
		N	%	N	%	N	%	N	%	
Utilization and LOS Data : 2008 (Jan - Dec)										
	Clients Served	242	34%	369	52%	149	21%	707		
	Service Type Visits	11,842	22%	23,746	43%	19,402	35%	54,990		
	Average Units Per Client	48.93		64.35		130.22		77.78		
	Average LOS for Discharges	481		899		1677		1,466		
	Average LOS for Still Enrolled Clients	2,110		1,767		1,680		1,872		
	Discharges	1		15		45		61		
First System Contact	Clients With First Contact in Program		3		1		0		4	
	Ethnicity	White	2	67%	0		0		2	50%
		Black	1	33%	0		0		1	25%
		Hispanic	0		1	100%	0		1	25%
Client Demographic Information : 2008 (Jan - Dec)										
Clients Served	Clients Served		242		369		149		707	
	Age Group	18-21	1	0%	2	1%	2	1%	5	1%
		22-35	28	12%	45	12%	23	15%	90	13%
		36-49	105	43%	153	41%	67	45%	302	43%
		50-64	99	41%	145	39%	50	34%	271	38%
		65 and older	9	4%	24	7%	7	5%	39	6%
	Gender	Male	146	60%	211	57%	67	45%	394	56%
		Female	96	40%	157	43%	81	54%	311	44%
		Unknown/Missing	0		1	0%	1	1%	2	0%
	Ethnicity	White	153	63%	266	72%	73	49%	456	64%
		Black	67	28%	87	24%	56	38%	197	28%
		Hispanic	17	7%	9	2%	15	10%	40	6%
		Asian	2	1%	0		2	0.01	4	1%
		Other	3	1%	6	2%	2	1%	8	1%
		Missing	0	0%	1	0%	1	1%	2	0%
	Diagnostic Group	ADHD/Disruptive Behavior	2	1%	5	1%	0		6	1%
		Mood Disorders	67	28%	93	25%	51	34%	202	29%
		Adjustment Disorders	5	2%	6	2%	2	1%	13	2%
		Psychotic Disorders	112	45%	234	62%	66	44%	377	53%
		Anxiety Disorders	11	5%	17	5%	11	7%	36	5%
		Other C&Y Disorders	0		2	1%	0		2	0%
		Substance Related	5	2%	2	1%	1	1%	7	1%
		Other Disorders	9	4%	10	3%	1	1%	16	2%
Missing/Invalid		31	13%	0		1	1%	32	5%	
No Diagnosis		0	0%	0		16	11%	16	2%	
Language of Clients Served	Clients Served Language: English		223		354		131			
	Clients Served Language: Spanish		13		6		16			
	Clients Served Language: Other		4		5		0			
	Clients Served Language: Unknown		2		4		2			
	% Clients With English as Primary Language		92%		96%		88%			

Psychosocial Club (0770): The objective is to assist individuals disabled by mental illness to develop or reestablish a sense of self-esteem and group affiliation, and to promote their recovery from mental illness and their reintegration into a meaningful role in community life through the provision of two or more of the following: (1) consumer self-help and empowerment interventions; (2) community living; (3) academic services; (4) vocational services; and/or (5) social-leisure time rehabilitation, training and support services.

2008 Mental Health Program Report Series

Mental Health System: Psychosocial Club (OMH Code 0770) - All Clients						
Utilization Trended Data for 2004 through 2008						
		DePaul	Roch Psych Ctr	RGHS - RMHC	CommunityTotal	
Clients Served	2004	410	483	186	1,012	
	2005	453	431	200	1,016	
	2006	368	397	219	933	
	2007	266	397	165	782	
	2008	242	369	149	707	
	Variance 2007-2008		-24	-28	-16	-75
% Variance 2007-2008		-9.0%	-7.1%	-9.7%	-9.6%	
Variance 2004-2008		-168	-114	-37	-305	
% Variance 2004-2008		-41.0%	-23.6%	-19.9%	-30.1%	
Service Units	Visits	2004	21,367	25,108	18,102	64,577
		2005	17,963	24,021	18,773	60,757
		2006	21,315	21,816	22,023	65,154
		2007	12,768	22,124	19,473	54,365
		2008	11,842	23,746	19,402	54,990
		Variance 2007-2008		-926	1,622	-71
% Variance 2007-2008		-7.3%	7.3%	-0.4%	1.1%	
Variance 2004-2008		-9,525	-1,362	1,300	-9,587	
% Variance 2004-2008		-44.6%	-5.4%	7.2%	-14.8%	
Average Services per Client	Visits	2004	52	52	97	64
		2005	40	56	94	60
		2006	58	55	101	70
		2007	48	56	118	70
		2008	49	64	130	78
		Variance 2007-2008		1	8	12
% Variance 2007-2008		1.9%	14.9%	10.4%	11.1%	
Variance 2004-2008		-3	12	33	14	
% Variance 2004-2008		-5.9%	23.8%	34.2%	21.5%	

Note:

1. DePaul's Operation Friendship decreased evening activities in 2005.
2. Data for Rochester Psychiatric Center's Psychosocial Club activity prior to 2008 include clients served in an out-of-county site.

2008 Mental Health Program Report Series

Mental Health System: Drop-in Center (OMH Code 1770) - All Clients				
		Mental Health Assoc		
		Self-Help Drop In Center		
		N	%	
Utilization and LOS Data : 2008 (Jan - Dec)				
	Clients Served	470		
	Service Units	14,220		
	Service Type	Visits	13,906	
		Calls	314	
	Average Units Per Client	30.26		
	Average LOS for Discharges	208		
	Average LOS for Still Enrolled Clients	215		
	Discharges	452		
First System Contact	Clients With First Contact in Program		79	
	Ethnicity	White	40	51%
		Black	31	39%
		Hispanic	7	9%
		Asian	1	1%
Client Demographic Information : 2008 (Jan - Dec)				
Clients Served	Clients Served		470	
	Age Group	16-17	0	
		18-21	28	
		22-35	111	
		36-49	212	
		50-64	107	
		65 and older	12	
	Gender	Male	322	
		Female	147	
		Unknown/Missing	1	
	Ethnicity	White	220	
		Black	209	
		Hispanic	28	
		Asian	4	
Other		8		
Missing		1		
	Diagnostic Group	Missing/Invalid	470	
Language of Clients Served	Clients Served Language: English		284	
	Clients Served Language: Spanish		8	
	Clients Served Language: Other		2	
	Clients Served Language: Unknown		176	
	% Clients With English as Primary Language		60%	

Drop-in Center (1770): The objective of a Drop-in Center program is to identify and engage persons who may choose not to participate in more structured programs or who might not otherwise avail themselves of mental health services, and to provide services and supports in a manner which these individuals would accept. These programs are low demand, flexible and relatively unstructured, and responsive to individual need and circumstance.

2008 Mental Health Program Report Series

Mental Health System: Drop-in Center (OMH Code 1770) - All Clients			
Utilization Trended Data for 2004 through 2008			
		Mental Health Assoc	
Clients Served		2004	263
		2005	356
		2006	461
		2007	537
		2008	470
	Variance 2007-2008		
% Variance 2007-2008			-12.5%
Variance 2004-2008			207
% Variance 2004-2008			78.7%
Service Units	Contacts (Calls & Visits)	2004	3,917
		2005	7,111
		2006	10,018
		2007	12,837
		2008	14,220
		Variance 2007-2008	
% Variance 2007-2008			10.8%
Variance 2004-2008			10,303
% Variance 2004-2008			263.0%
Average Services per Client	Contacts (Calls & Visits)	2004	16
		2005	20
		2006	22
		2007	24
		2008	30
		Variance 2007-2008	
% Variance 2007-2008			25.0%
Variance 2004-2008			14
% Variance 2004-2008			87.5%

Note: 1. Drop-In Center program hours expanded in late 2004 to allow more available service hours.

2008 Mental Health Program Report Series

Mental Health System: Assertive Community Treatment (OMH Code 0800) - All Clients				
		Strong		
		Assertive Community Treatment		
		N	%	
Utilization and LOS Data : 2008 (Jan - Dec)				
	Operating Capacity	48		
	Clients Served	58		
	Service Type Contacts	5,688	100%	
	Average Units Per Client	98.07		
	Average LOS for Discharges	1061		
	Average LOS for Still Enrolled Clients	820		
	Discharges	11		
Client Demographic Information : 2007 (Jan - Dec)				
Clients With First Contact in Program		1		
	Hispanic	1	100%	
Clients Served	Clients Served	58		
	Age Group	18-21	2	3%
		22-35	14	24%
		36-49	25	44%
		50-64	15	26%
		65 and older	2	3%
	Gender	Male	37	64%
		Female	21	36%
	Ethnicity	White	21	36%
		Black	35	61%
Hispanic		2	3%	
Diagnostic Group	Mood Disorders	6	10%	
	Psychotic Disorders	52	90%	
Language of Clients Served	Clients Served Language: English	52		
	Clients Served Language: Spanish	5		
	Clients Served Language: Other	1		
	% Clients With English as Primary Language	90%		

Assertive Community Treatment (ACT) Teams (0800) ACT Teams provide intensive treatment and support to people with psychiatric disabilities. The focus is on the improvement of an individual's quality of life in the community and reducing the need for inpatient care, by providing intense community-based treatment services by an interdisciplinary team of mental health professionals.

2008 Mental Health Program Report Series

Mental Health System: Assertive Community Treatment (OMH Code 0800) - All Clients			
Utilization Trended Data for 2004 through 2008			
			Strong ACT
Clients Served		2004	56
		2005	63
		2006	63
		2007	61
		2008	58
Variance 2007-2008			-5
% Variance 2007-2008			-7.9%
Variance 2004-2008			2
% Variance 2004-2008			3.6%
Service Units	Visits	2004	6,118
		2005	6,553
		2006	6,820
		2007	6,029
		2008	5,688
Variance 2007-2008			-1,132
% Variance 2007-2008			-16.6%
Variance 2004-2008			-430
% Variance 2004-2008			-7.0%
Average Services per Client	Visits	2004	109
		2005	104
		2006	108
		2007	99
		2008	98
Variance 2007-2008			-10
% Variance 2007-2008			-9.3%
Variance 2004-2008			-11
% Variance 2004-2008			-10.1%

2008 Mental Health Program Report Series

Mental Health System: Outreach Programs (OMH Codes 0690,1760, 5990) - All Clients										
		Strong		Strong		RGHS - RMHC		RGHS - RMHC		
		Project Link		Homeless MICA		Homeless MICA		MICA Network		
		N	%	N	%	N	%	N	%	
Utilization and LOS Data : 2008 (Jan - Dec)										
	Clients Served		74		261		38		174	
	Service Units	Unit Type	Hours		Visits		Visits		Hours	
		Units	4,369		822		835		4,395	
		Parent/Teacher/Professional Consults			83		221			
	Average Units Per Client		59.04		3.47		27.79		25.26	
	Average LOS for Discharges		1,106		18		892		454	
	Average LOS for Still Enrolled Clients		1,741		427		589		431	
Discharges		27		249		14		81		
First System Contact	Clients With First Contact in Program		0		58		1		1	
	Ethnicity	White	0	0%	16	28%	0	0%	1	100%
		Black	0	0%	32	55%	1	100%	0	0%
		Hispanic	0	0%	8	14%	0	0%	0	0%
		Asian	0	0%	2	3%	0	0%	0	0%
		Unknown	0	0%	0	0%	0	0%	0	0%
Client Demographic Information : 2008 (Jan - Dec)										
Clients Served	Clients Served		74		261		38		174	
	Age Group	16-17	0	0%	3	1%	0	0%	0	0%
		18-21	1	1%	42	16%	2	5%	3	2%
		22-35	25	34%	87	34%	7	16%	35	25%
		36-49	30	40%	87	33%	25	57%	83	59%
		50-64	16	22%	40	15%	9	20%	18	13%
		65 and older	2	3%	2	1%	1	2%	2	1%
	Gender	Male	63	85%	122	47%	28	64%	81	57%
		Female	11	15%	139	53%	15	34%	59	42%
		Unknown/Missing	0		0		1	3%	1	1%
	Ethnicity	White	16	22%	79	30%	19	50%	80	46%
		Black	56	75%	149	57%	16	42%	73	42%
		Hispanic	2	3%	24	9%	2	5%	16	9%
		Asian	0		2	1%	0		0	
		Other	0		7	3%	0		4	2%
		Unknown/Missing	0		0		1	3%	1	0.01%
	Diagnostic Group	Mood Disorders	14	19%	0		20	53%	39	22%
		Adjustment Disorders	0		0		2	5%	4	2%
		Psychotic Disorders	49	66%	0		4	11%	25	14%
		Anxiety Disorders	0		0		5	13%	6	3%
		Substance Related	0		0		0		64	38%
Other Disorders		11	15%	261	100%	0		0		
Missing/Invalid		0		0		2	5%	0		
No Diagnosis		0		0		5	13%	36	21%	
Language of Clients Served	Clients Served Language: English		70		252		36		159	
	Clients Served Language: Spanish		3		9		1		14	
	Clients Served Language: Unknown		1		0		1		1	
	% Clients With English as Primary Language		95%		97%		95%		91%	

Advocacy (1760): Individual advocacy assists recipients in protecting and promoting their rights, resolving complaints and grievances, and accessing services and supports of their choice. An advocate represents the interests and desires of an individual recipient who voluntarily requests his or her services.

Outreach (0690): Case finding activities designed to establish face-to-face contact with individuals potentially in need of mental health services. Services may be delivered through the use of mobile outreach teams drop-in centers which should be generally located in areas that promote use by homeless individuals and other disaffiliated mentally ill persons. Services should include but not be limited to assessment, referral service, socialization, recreation, light meals, information about mental health and social services and outreach.

MICA Network (5990): The proposed network must define a service area, a target population, and ensure that MICA clients have access to housing, treatment, peer support/self-help and alcohol/substance abuse services and case management. A MICA Network would include, but not be limited to: residential capacity, case management, psycho-social capacity, enhancement of treatment capacity, self-help, peer leadership/peer specialist/peer case management, linkages with drug and alcohol providers.

Notes:

- Information on primary diagnosis is reported as "Other" for 100% of clients seen in the Homeless/MICA Outreach program at Strong. This is due primarily to clients with a diagnosis of 799.99 (or "Diagnosis Deferred").
- Demographic and diagnosis information for Homeless/MICA Outreach clients at RGHS-RMHC is not captured for all clients but service volume does include activity for all clients.

2008 Mental Health Program Report Series

Mental Health System: Outreach Programs (OMH Codes 0690,1760, 5990) - All Clients					
Utilization Trended Data for 2004 through 2008					
		Strong (1760) Project LINK	Strong (0690) Homeless MICA	RGHS - RMHC (0690) Homeless MICA	RGHS - RMHC (5990) MICANet
Clients Served	2004	81	122	78	62
	2005	73	147	63	58
	2006	76	132	51	54
	2007	68	237	44	141
	2008	74	261	38	174
	Variance 2007-2008	6	24	-6	33
% Variance 2007-2008	8.8%	10.1%	-13.6%	23.4%	
Variance 2004-2008	-7	139	-40	112	
% Variance 2004-2008	-8.6%	113.9%	-51.3%	180.6%	
Service Unit		Hours	Visits	Visits	Hours
Services Units	2004	2,991	1,207	1,379	3,705
	2005	2,198	1,292	1,302	3,343
	2006	2,755	758	1,018	2,860
	2007	3,643	1,208	1,090	4,873
	2008	4,369	905	1,056	4,395
	Variance 2007-2008	726	-303	-34	-478
% Variance 2007-2008	19.9%	-25.1%	-3.1%	-9.8%	
Variance 2004-2008	1,378	-302	-323	690	
% Variance 2004-2008	46.1%	-25.0%	-23.4%	18.6%	
Average Services per Client	2004	37	10	18	60
	2005	30	9	21	58
	2006	36	6	20	53
	2007	54	5	25	35
	2008	59	3	28	25
	Variance 2007-2008	5	-2	3	-10
% Variance 2007-2008	9.3%	-40.0%	12.0%	-28.6%	
Variance 2004-2008	22	-7	10	-35	
% Variance 2004-2008	59.5%	-70.0%	55.6%	-58.3%	

2008 Mental Health Program Report Series

Mental Health System: Advocacy Service (OMH Code 1760) - Adults							
		Mental Health Assoc		RGHS - RMHC			
		Successful Goals for Living		PATH			
		N	%	N	%		
Utilization and LOS Data : 2008 (Jan - Dec)							
	Clients Served	87		40			
	Service Type	Hours	2,565	97%	91	3%	
	Average Units Per Client	29.48		2.27			
	Average LOS for Discharges	677					
	Average LOS for Still Enrolled Clients	859		289			
	Discharges	23		0			
First System Contact	Clients With First Contact in Program		2		3		
	Ethnicity	White	2	100%	1	34%	
		Black	0		1	33%	
		Hispanic	0		1	33%	
		Other	0		0		
Client Demographic Information : 2008 (Jan - Dec)							
Clients Served	Clients Served		87		40		
	Age Group	18-21	1	1%	2	5%	
		22-35	15	17%	11	28%	
		36-49	34	39%	24	59%	
		50-64	31	36%	3	8%	
		65 and older	6	7%	0		
	Gender	Male	19	22%	8	20%	
		Female	68	78%	32	80%	
	Ethnicity	White	60	69%	19	47%	
		Black	5	6%	14	35%	
		Hispanic	20	23%	4	10%	
		Other	2	2%	3	8%	
	Diagnostic Group	ADHD/Disruptive Behavior		2	2%	0	
		Mood Disorders		65	75%	0	
		Psychotic Disorders		8	9%	0	
Anxiety Disorders		6	7%	0			
Other Disorder		2	2%	0			
Missing/Invalid		4	5%	0			
No Diagnosis		0		40	100%		
Language of Clients Served	Clients Served Language: English		67		38		
	Clients Served Language: Spanish		19		2		
	Clients Served Language: Other		1		0		
	% Clients With English as Primary Language		77%		95%		

Advocacy (1760): Advocacy services may provide individual advocacy, systems advocacy, or a combination of both types. Individual advocacy assists recipients in protecting and promoting their rights, resolving complaints and grievances, and accessing services and supports of their choice. An advocate represents the interests and desires of an individual recipient who voluntarily requests his or her services.

2008 Mental Health Program Report Series

Mental Health System: Advocacy Service (OMH Code 1760) - Adults				
Utilization Trended Data for 2004 through 2008				
		Mental Health Assoc Successful Goals for Living	RGHS - RMHC PATH	
Clients Served	2004	38	117	
	2005	36	67	
	2006	63	69	
	2007	95	68	
	2008	87	40	
	Variance 2007-2008		-8	-28
% Variance 2007-2008		-8.4%	-41.2%	
Variance 2004-2008		49	-77	
% Variance 2004-2008		128.9%	-65.8%	
Service Units	Hours	2004	1,253	874
		2005	1,308	354
		2006	1,685	244
		2007	3,231	263
		2008	2,565	91
		Variance 2007-2008		-666
% Variance 2007-2008		-20.6%	-65.4%	
Variance 2004-2008		1,312	-783	
% Variance 2004-2008		104.7%	-89.6%	
Average Services per Client	Hours	2004	33	7
		2005	36	5
		2006	27	4
		2007	34	4
		2008	29	2
		Variance 2007-2008		-5
% Variance 2007-2008		-13.3%	-43.3%	
Variance 2004-2008		-4	-5	
% Variance 2004-2008		-10.7%	-67.6%	

2008 Mental Health Program Report Series

Mental Health System: Inpatient (OMH Code 3010) - Children & Youth								
		Roch Psych Ctr		Strong		Community Total		
		Inpatient C&Y		Inp Psych C&Y				
		N	%	N	%	N	%	
Utilization and LOS Data : 2008 (Jan - Dec)								
	Operating Capacity	12		27		39		
	Clients Served	42	8%	498	96%	517		
	Service Units	3,542	32%	7,380	68%	10,922		
	Days							
	Occupancy Rate	81%		75%		77%		
	Average Units Per Client	84		15		21		
	Average LOS for Discharges	139		13		19		
	Average LOS for Still Enrolled Clients	44		10		22		
	Discharges	32		597		629		
First System Contact	Clients With First Contact in Program	0		8		8		
	Ethnicity	White	0	5	62%	5	63%	
		Hispanic	0	3	38%	3	38%	
Client Demographic Information : 2008 (Jan - Dec)								
Clients Served	Clients Served	42		498		517		
	Age Group	1-7	0		57	11%	57	11%
		8-10	0		55	11%	55	11%
		11-12	3	7%	48	10%	50	10%
		13-15	17	40%	195	39%	202	39%
		16-17	22	53%	143	29%	152	29%
		18-21	0		0		1	0%
	Gender	Male	17	40%	269	54%	279	54%
		Female	25	60%	229	46%	238	46%
	Ethnicity	White	25	60%	338	68%	349	68%
		Black	12	29%	104	21%	111	21%
		Hispanic	3	7%	29	6%	30	6%
		Asian	1	2%	5	1%	5	1%
		Other	1	2%	20	4%	20	4%
		Unknown	0		2	0%	2	0%
	Diagnostic Group	ADHD/Disruptive Behavior	4	10%	52	10%	56	11%
		Mood Disorders	23	55%	332	68%	340	66%
		Adjustment Disorders	1	2%	16	3%	17	3%
		Psychotic Disorders	8	19%	31	6%	34	7%
		Anxiety Disorders	4	10%	44	9%	45	9%
Other C&Y Disorders		1	2%	12	2%	12	2%	
Substance Related		0		6	1%	6	1%	
Other Disorders		1	2%	5	1%	7	1%	
Language of Clients Served	Clients Served Language: English	39		480				
	Clients Served Language: Spanish	3		10				
	Clients Served Language: Other	0		8				
	% Clients With English as Primary Language	93%		96%				

Inpatient Psychiatric Unit (3010): 24-hour program including full-time medical, psychiatric and social services and around-the-clock nursing services for the mentally disabled. Includes State psychiatric centers, certified hospitals for the mentally ill, general hospital inpatient psychiatric units and inpatient units of community mental health centers.

2008 Mental Health Program Report Series

Mental Health System: Inpatient (OMH Code 3010) - Children & Youth				
Utilization Trended Data for 2004 through 2008				
		Strong	Roch Psych Ctr	
Clients Served		2004	575	55
		2005	622	49
		2006	511	43
		2007	536	42
		2008	498	42
	Variance 2007-2008			-38
% Variance 2007-2008			-7.1%	0.0%
Variance 2004-2008			-77	-13
% Variance 2004-2008			-13.4%	-23.6%
Service Units	Days	2004	7,776	4,343
		2005	7,453	4,106
		2006	8,229	4,000
		2007	7,772	4,374
		2008	7,380	3,542
		Variance 2007-2008		
% Variance 2007-2008			-5.0%	-19.0%
Variance 2004-2008			-396	-801
% Variance 2004-2008			-5.1%	-18.4%
Average LOS (for discharges only)	Days	2004	12.0	96.0
		2005	11.0	104.0
		2006	13.0	102.0
		2007	13.0	116.0
		2008	13.0	139.0
		Variance 2007-2008		
% Variance 2007-2008			0.0%	19.8%
Variance 2004-2008			1	43
% Variance 2004-2008			8.3%	44.8%

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Mental Health System: Emergency Department (OMH Codes 0510, 3130) - Children & Youth											
		Strong		Unity		RGHS - RGH		Community Total			
		Emergency Dept (CPEP)		Emergency Dept		Emergency Dept					
		N	%	N	%	N	%	N	%		
Utilization and LOS Data : 2008 (Jan - Dec)											
Clients Served		1,303	76%	182	11%	363	21%	1,710			
Service Units		1,848	75%	198	8%	407	17%	2,453			
First System Contact	Clients With First Contact in Program		475		50		130		655		
	Ethnicity	White	336	71%	23	46%	60	46%	419	64%	
		Black	100	21%	10	20%	45	35%	155	24%	
		Hispanic	18	4%	3	6%	20	15%	41	6%	
		Asian	4	1%	0		2	2%	6	1%	
		Other	11	2%	4	8%	3	2%	18	3%	
		Unknown	6	1%	10	20%	0		16	2%	
Client Demographic Information : 2008 (Jan - Dec)											
Clients Served	Clients Served		1,303		182		363		1,710		
	Age Group	1-7	93	7%	4	2%	6	2%	97	6%	
		8-10	148	11%	9	5%	18	5%	164	10%	
		11-12	130	10%	12	7%	33	9%	167	10%	
		13-15	538	42%	73	40%	173	47%	722	42%	
		16-17	394	30%	84	46%	133	37%	560	33%	
	Gender	Male	701	54%	85	47%	188	52%	899	53%	
		Female	602	46%	87	48%	174	48%	800	47%	
		Unknown/Missing	0		10	5%	1	0%	11	1%	
	Ethnicity	White	825	64%	90	51%	176	48%	1,008	59%	
		Black	318	24%	51	28%	122	34%	461	27%	
		Hispanic	83	6%	19	10%	52	14%	135	8%	
		Asian	12	1%	2	1%	3	1%	16	1%	
		Other	57	4%	10	5%	10	3%	72	4%	
	Diagnostic Group	Unknown	8	1%	10	5%	0		18	1%	
		ADHD/Disruptive Behavior	251	19%	41	23%	29	8%	305	18%	
		Mood Disorders	644	49%	54	30%	56	15%	690	40%	
		Adjustment Disorders	214	16%	37	20%	189	52%	415	24%	
		Psychotic Disorders	47	4%	7	4%	8	2%	52	3%	
		Anxiety Disorders	63	5%	6	3%	9	2%	74	4%	
		Other C&Y Disorders	22	2%	2	1%	2	1%	25	1%	
		Substance Related	30	2%	14	8%	6	2%	47	3%	
		Other Disorders	24	2%	15	8%	3	1%	40	2%	
		Missing/Invalid	0		6	3%	0		6	0%	
	No Diagnosis	8	1%	0		61	17%	56	3%		
	Language of Clients Served	Clients Served Language: English		1,270		157		347			
		Clients Served Language: Spanish		27		5		14			
Clients Served Language: Other		4		2		1					
Clients Served Language: Unknown		2		18		1					
% Clients With English as Primary Language		98%		86%		96%					

Crisis Intervention (2680, 3130): Crisis intervention services, applicable to adults, children and adolescents, are intended to reduce acute symptoms and restore individuals to pre-crisis levels of functioning. Examples of where these services may be provided include emergency rooms and residential settings. Examples of services are screening, assessment, stabilization, triage, and/or referral to an appropriate program or programs. **All services reported here occurred in an Emergency Department setting.**

Note:
1. Data reported for Rochester General Health System (RGHS-RGH) include weekday ED visits that occur at the RGH site, but are handled by staff from RGHS-RMHC.

2008 Mental Health Program Report Series

Mental Health System: Emergency Department (OMH Codes 2680, 3130) - Children & Youth						
Utilization Trended Data for 2004 through 2008						
		Strong	Unity	RGHS - RGH	Community Total	
Clients Served	2004	1,319	250	414	1,808	
	2005	1,270	193	382	1,694	
	2006	1,202	203	391	1,653	
	2007	1,324	196	400	1,769	
	2008	1,303	182	363	1,710	
	Variance 2007-2008		-21	-14	-37	-59
% Variance 2007-2008		-1.6%	-7.1%	-9.3%	-3.3%	
Variance 2004-2008		-16	-68	-51	-98	
% Variance 2004-2008		-1.2%	-27.2%	-12.3%	-5.4%	
Service Units	Visits	2004	1,898	280	523	2,701
		2005	1,768	217	438	2,423
		2006	1,712	218	459	2,389
		2007	1,848	210	447	2,505
		2008	1,848	198	407	2,453
		Variance 2007-2008		0	-12	-40
% Variance 2007-2008		0.0%	-5.7%	-8.9%	-2.1%	
Variance 2004-2008		-50	-82	-116	-248	
% Variance 2004-2008		-2.6%	-29.3%	-22.2%	-9.2%	

Note: 1. Data reported for RGHS-RGH include weekday ED visits that occur at the RGH site, but are handled by staff from RGHS-RMHC. This RGHS-RMHC activity has been included in reports from this database since 2001.

2008 Mental Health Program Report Series

Mental Health System: Crisis/Respite Beds (OMH Code 1600, 2680) - Children & Youth				
		Hillside		
		Emergency Respite Beds		
		N	%	
Utilization and LOS Data : 2008 (Jan - Dec)				
	Operating Capacity	5		
	Clients Served	59		
	Service Type	Days	620	
	Occupancy Rate	34%		
	Average LOS for Discharges	11		
	Average LOS for Still Enrolled	20		
	Discharges	63		
Client Demographic Information : 2008 (Jan - Dec)				
Clients Served	Clients Served	59		
	Age Group	1-7	2	3%
		8-10	9	15%
		11-12	12	20%
		13-15	31	54%
		16-17	5	8%
	Gender	Male	36	61%
		Female	23	39%
	Ethnicity	White	23	39%
		Black	24	40%
		Hispanic	7	12%
		Asian	1	2%
		Other	4	7%
	Diagnostic Group	ADHD/Disruptive Behavior	13	22%
		Mood Disorders	11	19%
		Adjustment Disorders	1	2%
		Psychotic Disorders	2	3%
Anxiety Disorders		3	5%	
Other C&Y Disorders		1	2%	
Other Disorders		1	2%	
	No Diagnosis	27	45%	
Language of Clients Served	Clients Served Language: English	58		
	Clients Served Language: Spanish	1		
	% Clients With English as Primary Language	98%		

Emergency Respite Beds: Emergency Respite Beds are intended to provide culturally and linguistically appropriate, short-term out of home intervention for youth who are experiencing a significant emotional crisis that places them at risk of acute hospitalization or longer term out-of-home placement. The service is designed to provide a brief out of home stay to facilitate stabilization and reunification with the child's primary caregiver.

2008 Mental Health Program Report Series

Mental Health System: Crisis/Respite Beds (OMH Code 1600, 2680) - Children & Youth			
Utilization Trended Data for 2004 through 2008			
			Hillside
Clients Served		2004	92
		2005	87
		2006	68
		2007	33
		2008	59
	Variance 2007-2008		
% Variance 2007-2008			78.8%
Variance 2004-2008			-33
% Variance 2004-2008			-35.9%
Service Units	Days	2004	1,454
		2005	1,396
		2006	1,347
		2007	121
		2008	620
		Variance 2007-2008	
% Variance 2007-2008			412.4%
Variance 2004-2008			-834
% Variance 2004-2008			-57.4%

Notes: 1. The model for this C&Y Crisis Residence program at Hillside changed at the beginning of 2007 from Youth Emergency Services Beds to Emergency Respite Beds.

2008 Mental Health Program Report Series

Mental Health System: Mobile Crisis (OMH Code 1680) - Children & Youth				
		Strong		
		Mobile Crisis C&Y		
		N	%	
Utilization and LOS Data : 2008 (Jan - Dec)				
	Clients Served	594		
	Service Units Visits	677	100%	
	Average Units Per Client	1.1		
	Average LOS for Discharges	2.0		
	Discharges	630		
First System Contact	Clients With First Contact in Program	247		
	Ethnicity	White	100	40%
		Black	108	44%
		Hispanic	28	11%
		Asian	2	1%
Other	9	4%		
Client Demographic Information : 2008 (Jan - Dec)				
Clients Served	Clients Served	594		
	Age Group	1-7	87	15%
		8-10	96	16%
		11-12	88	15%
		13-15	208	35%
		16-17	115	19%
	Gender	Male	356	60%
		Female	238	40%
	Ethnicity	White	266	46%
		Black	221	37%
		Hispanic	67	11%
		Asian	8	1%
		Other	32	5%
	Diagnostic Group	ADHD/Disruptive Behavior	173	28%
		Mood Disorders	166	28%
		Adjustment Disorders	161	27%
		Psychotic Disorders	11	2%
		Anxiety Disorders	39	7%
		Other C&Y Disorders	12	2%
		Substance Related	3	1%
Other Disorders		28	5%	
No Diagnosis		1	0%	
Language of Clients Served	Clients Served Language: English	564		
	Clients Served Language: Spanish	23		
	Clients Served Language: Other	7		
	% Clients With English as Primary Language	95%		

Crisis Outreach (1680): A mobile crisis intervention program which offers emergency services such as crisis intervention and/or assessment services in natural (e.g., homes), structured (e.g., residential programs), or controlled (e.g., instructional) environments.

2008 Mental Health Program Report Series

Mental Health System: Mobile Crisis (OMH Code 1680) - Children & Youth			
Utilization Trended Data for 2004 through 2008			
			Strong
Clients Served		2004	500
		2005	465
		2006	506
		2007	594
		2008	594
Variance 2007-2008			0
% Variance 2007-2008			0.0%
Variance 2004-2008			94
% Variance 2004-2008			18.8%
Service Units	Visits	2004	622
		2005	539
		2006	592
		2007	698
		2008	677
Variance 2007-2008			-21
% Variance 2007-2008			-3.0%
Variance 2004-2008			55
% Variance 2004-2008			8.8%

2008 Mental Health Program Report Series

Mental Health System: Home-Based Crisis Intervention (OMH Code 3040) - Children & Youth				
		Unity		
		Greece Site		
		N	%	
Utilization and LOS Data : 2008 (Jan - Dec)				
	Clients Served	85		
	Service Units Hours	1,446	100%	
	Average Units Per Client	17		
	Average LOS for Discharges	54		
	Average LOS for Still Enrolled Clients	26		
	Discharges	77		
First System Contact	Clients With First Contact in Program	8		
	Ethnicity	White	6 74%	
		Hispanic	1 13%	
		Other	1 13%	
Client Demographic Information : 2008 (Jan - Dec)				
Clients Served	Clients Served	85		
	Age Group	1-7	16	19%
		8-10	22	26%
		11-12	14	16%
		13-15	25	30%
		16-17	8	9%
	Gender	Male	56	66%
		Female	29	34%
	Ethnicity	White	64	76%
		Black	8	9%
		Hispanic	5	6%
		Asian	1	1%
		Other	7	8%
	Diagnostic Group	ADHD/Disruptive Behavior	38	43%
		Mood Disorders	22	26%
		Adjustment Disorders	5	6%
		Anxiety Disorders	9	11%
		Other C&Y Disorders	5	6%
		Other Disorders	3	4%
	Missing/Invalid	3	4%	
Language of Clients Served	Clients Served Language: English	84		
	Clients Served Language: Spanish	1		
	% Clients With English as Primary Language	99%		

Home-Based Crisis Intervention (3040): The Home-Based Crisis Intervention Program assists families with children in crisis by providing an alternative to hospitalization. Families are helped through crises with intense interventions and the teaching of new effective parenting skills. The overall goal of the program is to provide short-term, intensive in-home crisis intervention services to a family in crisis due to the imminent risk of their child being admitted to a psychiatric hospital. The target population for the HBCI program is families with a child or adolescent ages 5 to 17 years of age, who are experiencing a psychiatric crisis so severe that unless immediate, effective intervention is provided, the child will be removed from the home and admitted to a psychiatric hospital.

2008 Mental Health Program Report Series

Mental Health System: Home-Based Crisis Intervention (OMH Code 3040) - Children & Youth				
Utilization Trended Data for 2004 through 2008				
			Unity	
Clients Served			2004	
			104	
			2005	
			95	
			2006	
			83	
		2007	78	
		2008	85	
Variance 2007-2008			7	
% Variance 2007-2008			9.0%	
Variance 2004-2008			-19	
% Variance 2004-2008			-18.3%	
Service Units	Hours	2004		2,490
		2005		1,971
		2006		1,746
		2007		1,704
		2008		1,446
		Variance 2007-2008		
% Variance 2007-2008			-15.1%	
Variance 2004-2008			-1,044	
% Variance 2004-2008			-41.9%	
Average LOS (for discharges only)	Days	2004		47
		2005		41
		2006		46
		2007		50
		2008		54
		Variance 2007-2008		
% Variance 2007-2008			8.0%	
Variance 2004-2008			7	
% Variance 2004-2008			14.9%	
Note: 1. A 20% staff reduction in 2005 resulted in decreased service volume for HBCI in 2005 and subsequent years.				

2008 Mental Health Program Report Series

Mental Health System: Family Crisis Support (OMH Code 2680) - Children & Youth					
			Hillside		
			Family Crisis Support Service		
			N	%	
Utilization and LOS Data : 2008 (Jan - Dec)					
	Clients Served			44	
	Service Units	Hours		405	
	Average Units Per Client			9	
	Average LOS for Discharges			54	
	Average LOS for Still Enrolled Clients			78	
	Discharges			25	
First System Contact	Clients With First Contact in Program			12	
	Ethnicity	White		5	42%
		Black		2	17%
		Hispanic		1	8%
		Other		4	33%
Client Demographic Information : 2008 (Jan - Dec)					
Clients Served	Clients Served			44	
	Age Group	1-7		10	23%
		8-10		8	18%
		11-12		5	11%
		13-15		16	37%
		16-17		4	9%
		18-21		1	2%
	Gender	Male		21	48%
		Female		23	52%
	Ethnicity	White		23	52%
		Black		7	16%
		Hispanic		4	9%
		Asian		2	5%
		Other		8	18%
	Diagnostic Group	ADHD/Disruptive Behavior		14	32%
		Mood Disorders		2	5%
		Adjustment Disorders		3	7%
Psychotic Disorders		1	2%		
Anxiety Disorders		1	2%		
Other C&Y Disorders		1	2%		
No Diagnosis		22	50%		
Language of Clients Served	Clients Served Language: English		42		
	Clients Served Language: Spanish		2		
	% Clients With English as Primary Language		96%		

Family Crisis Support Services: Family Crisis Support Services are intended to provide culturally and linguistically appropriate in-home support services for youth who are experiencing a mental health crisis and their families. Services will offer home-based assessment, family advocacy, and skillbuilding (as indicated) providing short-term, family driven supports in order to help families build on existing strengths to decrease youth and family stress. Services and supports provided will be individualized and flexible in terms of intensity and duration, and will be made available mornings, evenings and weekends, as determined by the child and family's identified needs. The child, sibling, parent(s), and other family members, as appropriate, will be incorporated into the development of the plan of care and support offered. Flexible funds will be available to support family needs.

Note: 1. The Family Crisis Support Services at Hillside began in July, 2008.

2008 Mental Health Program Report Series

Mental Health System: Emergency Case Managers - Children & Youth				
		Strong		
		Emergency Case Managers		
		N	%	
Utilization and LOS Information : 2007 (Jan - Dec)				
Client Referrals	Referrals Received	1228		
	Referrals to New Clients	758		
	Percentage of Referrals for Clients New to System	62%		
Service Units	Direct Face-To-Face Visits by Type	Clinic Face-To-Face CM Visits	57	
		Home Face-To-Face CM Visits	6	
		School Face-To-Face CM Visits	17	
		ED Face-To-Face CM Visits	0	
	Total Direct Visits		80	
	Non-Direct Case Management Hours	Non-Direct Hours	686	
		CM Phone Contact Hours	1244	
Total Non-Direct Hours		1,930		

Emergency Case Managers: Positions are based in outpatient services to offer the child and family rapid access to assessment, therapy, and follow-up appointments in a culturally competent manner. The Emergency Case Manger will also support other components of the emergency service system (i.e., Mobile Crisis Team, Emergency Department) and liaison with other C&Y programs when indicated to facilitate transitions between services. A primary responsibility of the Case Manager is to facilitate referrals for ongoing mental health services, coordinate this process and assist the family with accessing other necessary services that will stabilize the family environment. The Emergency Case Manager will provide home and school visits as clinically indicated.

Note:

1. The source for this information is monthly summary reports submitted by the agency program contacts.

2008 Mental Health Program Report Series

Mental Health System: Partial Hospitalization (OMH Code 2200) - Children & Youth					
		Strong			
		PHP Child and Adolescent			
		N	%		
Utilization and LOS Data : 2008 (Jan - Dec)					
	Operating Capacity	15			
	Clients Served	329			
	Service Units Hours	22,729	100%		
	Average Units Per Client	69			
	Average LOS for Discharges	17			
	Average LOS for Still Enrolled Clients	12			
	Discharges	365			
First System Contact	Clients With First Contact in Program		33		
	Ethnicity	White	29	88%	
		Black	2	6%	
		Hispanic	1	3%	
		Asian	1	3%	
Client Demographic Information : 2008 (Jan - Dec)					
Clients Served	Clients Served		329		
	Age Group	1-7	1	0	
		11-12	19	6%	
		13-15	171	52%	
		16-17	123	37%	
		18-21	15	5%	
		Over 21	0		
	Gender	Male	107	33%	
		Female	222	67%	
	Ethnicity	White	252	77%	
		Black	40	12%	
		Hispanic	19	6%	
		Asian	4	1%	
		Other	13	4%	
		Unknown	1	0%	
	Diagnostic Group	ADHD/Disruptive Behavior		8	2%
		Mood Disorders		283	86%
		Adjustment Disorders		5	2%
		Psychotic Disorders		5	2%
		Anxiety Disorders		23	7%
Other C&Y Disorders		1	0%		
Substance Related		1	0%		
Other Disorders		3	1%		
Language of Clients Served	Clients Served Language: English		326		
	Clients Served Language: Spanish		2		
	Clients Served Language: Other		1		
	% Clients With English as Primary Language		99%		

Partial Hospitalization (2200): A partial hospitalization program shall provide active treatment designed to stabilize and ameliorate acute symptoms, to serve as an alternative to inpatient hospitalization, or to reduce the length of a hospital stay within a medically supervised program. A partial hospitalization program shall provide the following services: assessment and treatment planning, health screening and referral, symptom management, medication therapy, medication education, verbal therapy, case management, psychiatric rehabilitation readiness determination and referral, crisis intervention services, activity therapy, discharge planning and clinical support services.

2008 Mental Health Program Report Series

Mental Health System: Partial Hospitalization (OMH Code 2200) - Children & Youth			
Utilization Trended Data for 2004 through 2009			
			Strong
Clients Served		2004	221
		2005	254
		2006	286
		2007	338
		2008	329
Variance 2007-2008			-9
% Variance 2007-2008			-2.7%
Variance 2004-2008			108
% Variance 2004-2008			48.9%
Service Units	Hours	2004	17,082
		2005	18,572
		2006	19,356
		2007	23,685
		2008	22,729
Variance 2007-2008			-956
% Variance 2007-2008			-4.0%
Variance 2004-2008			5,647
% Variance 2004-2008			33.1%
Average Services per Client	Hours	2004	77
		2005	73
		2006	68
		2007	70
		2008	69
Variance 2007-2008			-1
% Variance 2007-2008			-1.5%
Variance 2004-2008			-8
% Variance 2004-2008			-10.4%

Note: 1. This program added 7 slots in 2005.

2008 Mental Health Program Report Series

Mental Health System: Clinic (OMH Code 2100) - Children & Youth																				
	Cath Fam Ctr		Crestwood		Strong		Unity		Unity		Unity		RGHS		RGHS		Community			
	Clinic		Scottsville		SMH Clinic		EBHC		Genesee St.		Greece		GMHC Clinic		RMHC Clinic		Total			
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
Utilization and LOS Data : 2008 (Jan - Dec)																				
Clients Served	47	1%	496	10%	1,194	23%	70	1%	778	15%	639	12%	1,186	23%	861	17%	5,174	100%		
Service Units	239	0%	7,233	14%	12,008	23%	834	2%	7,976	15%	5,225	10%	10,965	21%	7,422	14%	51,902	100%		
Service Type	Visits	239		7,233		11,867		834		7,976		5,225		10,874		7,385		51,633		
	Home Visits	0		0		0		0		0		0		0		32		32		
	Case Management Visits	0		0		0		0		1		0		0		1		2		
Average Units Per Client	5		15		10		12		10		8		9		9		10			
Average LOS for Discharges	650		234		250		253		332		361		232		308		288			
Average LOS for Still Enrolled Clients	718		371		390		265		483		494		427		511		441			
Discharges	15		200		295		35		309		258		398		413		1,923			
First System Contact	Clients With First Contact in Program	10		77		516		18		102		114		565		178		1,580		
	Ethnicity	White	4	40%	49	64%	291	56%	11	61%	19	19%	78	68%	95	17%	68	39%	615	39%
		Black	3	30%	19	25%	106	21%	5	28%	60	58%	14	12%	313	55%	46	26%	566	36%
		Hispanic	1	10%	1	1%	40	8%	2	11%	9	9%	11	10%	131	23%	41	23%	236	15%
		Asian	0		0		5	1%	0		1	1%	1	1%	2	0%	0		9	1%
		Other	2	0.2	8	10%	5	1%	0		10	10%	10	9%	9	2%	15	8%	59	4%
		Unknown	0		0		69	13%	0		3	3%	0		15	3%	8	4%	95	6%
Client Demographic Information : 2008 (Jan - Dec)																				
Clients Served	Clients Served	47		496		1,194		70		778		639		1,186		861		5,174		
	Age Group	1-7	0		92	19%	281	24%	1	1%	112	14%	72	11%	170	14%	119	14%	817	16%
		8-10	13	28%	96	19%	302	25%	3	4%	161	21%	121	19%	176	15%	159	18%	999	19%
		11-12	7	15%	60	12%	171	14%	8	11%	124	16%	78	12%	158	13%	124	14%	707	14%
		13-15	17	36%	133	27%	247	21%	33	48%	229	29%	202	32%	378	32%	269	32%	1,450	28%
		16-17	10	21%	91	18%	193	16%	25	36%	152	20%	166	26%	304	26%	190	22%	1,094	21%
		18-21	0		24	5%	0		0		0		0		0		0		107	2%
	Gender	Male	15	32%	276	56%	704	59%	68	97%	467	60%	340	54%	619	52%	483	56%	2,885	56%
		Female	30	64%	220	44%	490	41%	2	3%	308	40%	297	46%	567	48%	378	44%	2,282	44%
		Unknown/Missing	2	4%	0		0		0		3	0%	2	0%	0		0		7	0%
	Ethnicity	White	20	43%	295	59%	708	59%	30	43%	160	21%	477	76%	285	24%	340	40%	2,246	43%
		Black	18	38%	123	25%	255	21%	31	44%	450	58%	78	12%	627	53%	232	27%	1,807	35%
		Hispanic	3	6%	31	6%	83	7%	6	9%	95	12%	50	8%	223	19%	219	25%	695	13%
		Asian	0		4	1%	13	1%	2	3%	6	1%	3	0%	5	0%	4	0%	37	1%
		Other	6	13%	43	9%	20	2%	1	1%	58	7%	28	4%	27	2%	51	6%	228	4%
		Unknown	0		0		115	10%	0		8	1%	3	0%	19	2%	15	2%	160	3%
		Missing	0		0		0		0		1	0%	0		0		0		1	0%
	Diagnostic Group	ADHD/Disruptive Behavior	16	34%	119	24%	346	30%	48	69%	324	40%	221	34%	277	23%	94	11%	1,392	27%
		Mood Disorders	6	13%	106	21%	270	23%	7	10%	106	14%	145	23%	255	22%	114	13%	999	19%
		Adjustment Disorders	20	42%	174	36%	295	25%	6	9%	123	16%	104	16%	370	32%	234	27%	1,314	25%
		Psychotic Disorders	0		5	1%	4	0%	0		7	1%	4	1%	7	1%	10	1%	36	1%
		Anxiety Disorders	4	9%	62	13%	161	13%	1	1%	60	8%	56	9%	73	6%	62	7%	469	9%
		Other C&Y Disorders	0		0		27	2%	1	1%	4	1%	11	2%	5	0%	0		47	1%
		Substance Related	0		0		1	0%	0		5	1%	8	1%	1	0%	3	0%	17	0%
		Other Disorders	0		2	0%	89	7%	2	3%	108	14%	63	10%	13	1%	7	1%	273	5%
		Missing/Invalid	1	2%	21	4%	1	0	5	7%	41	5%	26	4%	182	15%	0		296	6%
		No Diagnosis	0		7	1%	0		0		0		1	0%	3	0%	337	40%	331	6%
Language of Clients Served	Clients Served Language: English	43		492		1132		67		715		620		901		741				
	Clients Served Language: Spanish	1		4		9		2		52		11		31		91				
	Clients Served Language: Other	3		0		5		0		1		0		7		5				
	Clients Served Language: Unknown	0		0		48		1		10		8		247		24				
	% Clients With English as Primary Language	92%		99%		95%		96%		92%		97%		76%		86%				

Notes:

- In calculating the average LOS (or duration of care episode), adjustments have been made to account for screening visits. In instances where the client was admitted to the program under "screening", then discharged, then subsequently admitted to the program within 30 days, the admission date for the screening visit is used to calculate the duration of the treatment episode.
- Data are included for 24 clients served at Crestwood Children's Center who were over 18 years of age.

2008 Mental Health Program Report Series

Mental Health System: Clinic (OMH Code 2100) - Children & Youth									
Utilization Trended Data for 2004 through 2008									
		Catholic Fam Ctr	Crestwood	Strong	Unity	RGHS (GMHC Site)	RGHS (RMHC Site)	Community Total	
Clients Served	2004	113	453	820	2,915	785	970	6,054	
	2005	96	496	955	2,893	766	1,019	6,031	
	2006	80	527	1,131	2,401	631	994	5,534	
	2007	72	490	1,069	2,047	601	911	5,044	
	2008	47	496	1,194	1,487	1,186	861	5,174	
Variance 2007-2008		-25	6	125	-560	585	-50	130	
% Variance 2007-2008		-34.7%	1.2%	11.7%	-27.4%	97.3%	-5.5%	2.6%	
Variance 2004-2008		-66	43	374	-1,428	401	-109	-880	
% Variance 2004-2008		-58.4%	9.5%	45.6%	-49.0%	51.1%	-11.2%	-14.5%	
Service Units	Visits	2004	808	6,996	7,786	24,610	5,988	8,142	54,330
		2005	594	6,410	9,546	23,538	6,077	7,565	53,730
		2006	602	6,529	10,982	18,939	4,452	7,502	49,006
		2007	624	5,451	10,520	15,421	4,570	8,047	44,633
		2008	239	7,233	11,867	14,035	10,965	7,422	51,902
Variance 2007-2008		-385	1,782	1,347	-1,386	6,395	-625	7,269	
% Variance 2007-2008		-61.7%	32.7%	12.8%	-9.0%	139.9%	-7.8%	16.3%	
Variance 2004-2008		-569	237	4,081	-10,575	4,977	-720	-2,428	
% Variance 2004-2008		-70.4%	3.4%	52.4%	-43.0%	83.1%	-8.8%	-4.5%	
Average Services per Client	Visits	2004	7	15	9	8	8	8	9
		2005	8	12	10	7	7	8	9
		2006	8	12	10	7	7	8	9
		2007	9	11	10	8	8	9	9
		2008	5	15	10	10	9	9	10
Variance 2007-2008		-4	3	0	2	1	0	1	
% Variance 2007-2008		-41.3%	31.1%	2.2%	32.7%	18.4%	0.0%	13.4%	
Variance 2004-2008		-2	0	1	2	1	1	1	
% Variance 2004-2008		-27.3%	-2.8%	11.8%	22.9%	12.5%	10.4%	11.5%	

Notes:

1. Totals for Crestwood include clients age 18 and older.
2. Unity's Brockport Clinic closed 12/23/05.
3. Unity's Prince Street Clinic closed 7/31/06.

2008 Mental Health Program Report Series

Mental Health System: Day Treatment (OMH Code 0200) - Children & Youth										
		Crestwood		Hillside		Community				
		Scottsville		Day Treatment		Total				
		N	%	N	%	N	%			
Utilization and LOS Data : 2008 (Jan - Dec)										
		Operating Capacity		150		114		264		
		Clients Served		181	54%	174	52%	335	100%	
		Service Units	Days	24,071	58%	17,717	42%	41,787	100%	
		Occupancy Rate		63%		61%		62%		
		Average Units Per Client		133		102		125		
		Average LOS for Discharges		702		598		647		
		Average LOS for Still Enrolled Clients		582		381		487		
		Discharges		53		60		113		
		Clients With First Contact in Program		13		4		17		
First System Contact	Ethnicity	White		6	46%	2	50%	8	47%	
		Black		4	31%	1	25%	5	29%	
		Hispanic		1	8%	0		1		
		Other		2	15%	1	25%	3	18%	
Client Demographic Information : 2008 (Jan - Dec)										
		Clients Served		181		174		335		
Clients Served	Age Group	1-7		34	19%	1	1%	35	10%	
		8-9		56	31%	12	7%	66	20%	
		10-12		57	31%	16	9%	73	22%	
		13-15		34	19%	84	48%	100	30%	
		16-17		0		41	24%	41	12%	
		18-21		0		20	11%	20	6%	
			Gender		Male		148	82%	119	68%
					Female		33	18%	55	32%
					White		86	47%	78	45%
					Black		56	31%	56	32%
					Hispanic		20	11%	20	11%
					Asian		1	1%	1	1%
					Other		18	10%	19	11%
					ADHD/Disruptive Behavior		49	27%	94	54%
				Mood Disorders		77	44%	35	20%	
				Adjustment Disorders		4	2%	1	1%	
				Psychotic Disorders		4	2%	6	3%	
				Anxiety Disorders		35	19%	26	15%	
				Other C&Y Disorders		2	1%	5	3%	
				Other Disorders		6	3%	3	2%	
				No Diagnosis		4	2%	4	2%	
		Language of Clients Served		Clients Served Language: English		175		171		
				Clients Served Language: Spanish		6		3		
				% Clients With English as Primary Language		97%		98%		

Day Treatment (0200): Day treatment services for children and adolescents provide intensive, non-residential services. The programs are characterized by a blend of mental health and special education services provided in a fully integrated program. Typically, these programs include special education in small classes with an emphasis on individualized instruction, individual and group counseling, family services such as family counseling, crisis intervention, interpersonal skill development and behavior modification. Children and adolescents receiving day treatment services live at home or in the community but are identified by their school district as seriously emotionally disturbed and cannot be maintained in regular classrooms.

2008 Mental Health Program Report Series

Mental Health System: Day Treatment (OMH Code 0200) - Children & Youth					
Utilization Trended Data for 2004 through 2008					
		Crestwood	Hillside	Community Total	
Clients Served	2004	187	173	359	
	2005	217	193	405	
	2006	194	171	363	
	2007	168	160	327	
	2008	181	174	335	
	Variance 2007-2008		13	14	8
% Variance 2007-2008		7.7%	8.8%	2.4%	
Variance 2004-2008		-6	1	-24	
% Variance 2004-2008		-3.2%	0.6%	-6.7%	
Service Units	Days	2004	28,176	19,835	48,011
		2005	28,090	21,864	49,954
		2006	26,896	20,944	47,840
		2007	22,236	16,248	38,484
		2008	24,071	17,717	41,787
		Variance 2007-2008		1,835	1,469
% Variance 2007-2008		8.3%	9.0%	8.6%	
Variance 2004-2008		-4,105	-2,118	-6,224	
% Variance 2004-2008		-14.6%	-10.7%	-13.0%	
Average Services per Client	Days	2004	151	115	134
		2005	129	113	123
		2006	139	122	132
		2007	132	102	118
		2008	133	102	125
		Variance 2007-2008		1	0
% Variance 2007-2008		0.5%	0.3%	6.0%	
Variance 2004-2008		-18	-13	-9	
% Variance 2004-2008		-11.9%	-11.5%	-6.9%	

Note: 1. Services have been weighted to calculate services in days rather than visits.

2008 Mental Health Program Report Series

Mental Health System: Home & Community Based Waiver (OMH Code 0230) - Children & Youth								
		Hillside		St. Joseph's Villa of		Community		
		Monroe Waiver		HCB Waiver		Total		
		N	%	N	%	N	%	
Utilization and LOS Data : 2008 (Jan - Dec)								
Operating Capacity		40				40		
Clients Served		103		22		124		
Service Units	Hours	27,722	98%	582	2%	28,304		
Average Units Per Client		269		26		228		
Average LOS for Discharges		242		139		233		
Average LOS for Still Enrolled Clients		321		189		290		
Discharges		49		5		54		
Client Demographic Information : 2008 (Jan - Dec)								
Clients Served	Clients Served		103		22		124	
	Age Group	1-7	4	4%	0		4	3%
		8-10	16	16%	5	23%	20	16%
		11-12	9	9%	2	9%	11	9%
		13-15	38	36%	8	36%	46	37%
		16-17	27	26%	5	23%	33	27%
		18-21	9	9%	2	9%	11	9%
	Gender	Male	59	57%	13	59%	71	57%
		Female	44	43%	9	41%	53	43%
	Ethnicity	White	58	56%	12	55%	69	56%
		Black	27	26%	6	27%	33	27%
		Hispanic	7	7%	0		7	6%
		Asian	0		2	9%	2	2%
		Other	11	11%	2	9%	13	10%
	Diagnostic Group	ADHD/Disruptive Behavior	17	17%	4	18%	21	17%
		Mood Disorders	53	50%	14	63%	66	53%
		Adjustment Disorders	2	2%	0		2	2%
		Psychotic Disorders	6	6%	2	9%	8	6%
		Anxiety Disorders	11	11%	1	5%	12	10%
		Other C&Y Disorders	1	1%	1	5%	2	2%
		Other Disorders	8	8%	0		8	6%
Missing/Invalid		3	3%	0		3	2%	
No Diagnosis	2	2%	0		2	2%		
Language of Clients Served	Clients Served Language: English		100		22			
	Clients Served Language: Spanish		3		0			
	% Clients With English as Primary Language		97%		100%			

HCBS Waiver (0230): The Home and Community Based Services (HCBS) Waiver program is a service delivery model whose goal is to support children and adolescents with serious emotional disturbances and their families in staying together in their homes and communities. Without the services offered through the waiver program, these are the children who would most likely require long-term care in a Residential Treatment Facility or intermediate inpatient facility. In addition to the six services (Crisis Response, Family Support Services, Respite, Intensive In-Home, Skill Building, and Individualized Care Coordination) that are added to the State Medicaid plan through implementation of the waiver, the HCBS waiver enables providers to "waive" the parents resources and incomes, thereby treating the child as a family of one.

Note: 1. The Home & Community Based Waiver program at St. Joseph's Villa started in March 2008.

2008 Mental Health Program Report Series

Mental Health System: Home & Community Based Waiver (OMH Code 0230) - Children & Youth					
Utilization Trended Data for 2004 through 2008					
		Hillside	St. Joseph's Villa	Community Total	
Clients Served	2004	61	0	61	
	2005	71	0	71	
	2006	88	0	88	
	2007	108	0	108	
	2008	103	22	124	
	Variance 2007-2008		-5	Not Available	16
% Variance 2007-2008		-4.6%	Not Available	14.8%	
Variance 2004-2008		42	Not Available	63	
% Variance 2004-2008		68.9%	Not Available	103.3%	
Service Units	Hours	2004	11,154	0	11,154
		2005	9,501	0	9,501
		2006	12,203	0	12,203
		2007	10,763	0	10,763
		2008	27,722	582	28,304
		Variance 2007-2008		16,959	Not Available
% Variance 2007-2008		157.6%	Not Available	163.0%	
Variance 2004-2008		16,568	Not Available	17,150	
% Variance 2004-2008		148.5%	Not Available	153.8%	
Average Services per Client	Hours	2004	183	0	183
		2005	134	0	134
		2006	139	0	139
		2007	100	0	100
		2008	269	26	228
		Variance 2007-2008		169	Not Available
% Variance 2007-2008		170.1%	Not Available	129.0%	
Variance 2004-2008		86	Not Available	45	
% Variance 2004-2008		47.1%	Not Available	24.7%	

Note:

1. The Home & Community Based Waiver program at St. Joseph's Villa started in March 2008.

2008 Mental Health Program Report Series

Mental Health System: Blended Case Management - ICM Activity (OMH Code 1810) - Children & Youth				
		St. Joseph's Villa		
		Blended Case Mgmt - C&Y ICM Activity		
		N	%	
Utilization and LOS Data : 2008 (Jan - Dec)				
	Operating Capacity	108		
	Clients Served	195		
	Service Units	4,653		
	Contacts	24		
	Average Units Per Client	363		
	Average LOS for Discharges	271		
	Average LOS for Still Enrolled Clients	90		
	Discharges	12		
First System Contact	Clients With First Contact in Program		12	
	Ethnicity	White	4	33%
		Black	4	33%
		Hispanic	2	17%
		Other	2	17%
Client Demographic Information : 2008 (Jan - Dec)				
Clients Served	Clients Served		195	
	Age Group	1-7	16	8%
		8-10	30	15%
		11-12	30	15%
		13-15	69	36%
		16-17	37	19%
		18-21	13	7%
	Gender	Male	134	69%
		Female	61	31%
	Ethnicity	White	86	44%
		Black	61	31%
		Hispanic	23	12%
		Asian	2	1%
		Other	23	12%
	Diagnostic Group	ADHD/Disruptive Behavior	87	45%
		Mood Disorders	69	35%
		Adjustment Disorders	12	6%
		Psychotic Disorders	6	3%
		Anxiety Disorders	18	9%
		Other C&Y Disorders	2	1%
Other Disorders		1	1%	
Language of Clients Served	Clients Served Language: English		186	
	Clients Served Language: Spanish		9	
	% Clients With English as Primary Language		95%	

Intensive Case Management (1810): In addition to the program description for Case Management (Code 0810), ICM services are services which are operated under a fidelity structure defined in 18 NYCRR, Section 505 and a memorandum of understanding between OMH and the NYS Department of Health. It is expected that four or more face-to-face contacts per individual per month (may include 1 collateral visit for children per month) will be provided.

Blended Case Management (0820): (Effective as of 7/1/03.) This program will facilitate a team approach to case management services by combining the caseloads of multiple Intensive Case Managers (ICMs) and/or Supportive Case Managers (SCMs).

2008 Mental Health Program Report Series

Mental Health System: Blended Case Management - ICM Activity (OMH Code 1810) - Children & Youth			
Utilization Trended Data for 2004 through 2008			
		St. Joseph's Villa	
Clients Served		2004	194
		2005	183
		2006	195
		2007	192
		2008	195
	Variance 2007-2008		
% Variance 2007-2008			1.6%
Variance 2004-2008			1
% Variance 2004-2008			0.5%
Service Units	Visits	2004	5,059
		2005	5,296
		2006	5,062
		2007	4,813
		2008	4,653
		Variance 2007-2008	
% Variance 2007-2008			-3.3%
Variance 2004-2008			-406
% Variance 2004-2008			-8.0%
Average Services per Client	Visits	2004	26
		2005	29
		2006	26
		2007	25
		2008	24
		Variance 2007-2008	
% Variance 2007-2008			-4.3%
Variance 2004-2008			-2
% Variance 2004-2008			-7.7%

2008 Mental Health Program Report Series

Mental Health System: Blended Case Management - SCM Activity (OMH Code 6810) - Children & Youth				
		St. Joseph's Villa		
		Blended Case Mgmt - C&Y SCM Activity		
		N	%	
Utilization and LOS Data : 2008 (Jan - Dec)				
	Operating Capacity		80	
	Clients Served		144	
	Service Units	Contacts	2,192	
	Average Units Per Client		15	
	Average LOS for Discharges		445	
	Average LOS for Still Enrolled Clients		260	
	Discharges		65	
	Clients With First Contact in Program		6	
First System Contact	Ethnicity	White	2	33%
		Black	3	50%
		Hispanic	1	17%
Client Demographic Information : 2008 (Jan - Dec)				
Clients Served	Clients Served		144	
	Age Group	1-7	10	7%
		8-10	24	17%
		11-12	25	17%
		13-15	38	26%
		16-17	24	17%
		18-21	23	16%
	Gender	Male	92	64%
		Female	52	36%
	Ethnicity	White	64	44%
		Black	46	32%
		Hispanic	18	13%
		Asian	1	1%
		Other	15	10%
	Diagnostic Group	ADHD/Disruptive Behavior	67	46%
Mood Disorders		47	33%	
Adjustment Disorders		11	8%	
Psychotic Disorders		4	3%	
Anxiety Disorders		11	8%	
Other C&Y Disorders		2	1%	
Other Disorders		2	1%	
Language of Clients Served	Clients Served Language: English		140	
	Clients Served Language: Spanish		4	
	% Clients With English as Primary Language		97%	

Supportive Case Management (6810): In addition to the program description for Case Management (Code 0810), SCM services are services which are operated under a fidelity structure defined in 18 NYCRR, Section 505 and a memorandum of understanding between OMH and the NYS Department of Health. It is expected that two or more face-to-face contacts per individual per month will be provided.

Blended Case Management (0820): (Effective 7/1/03.) This program will facilitate a team approach to case management services by combining the caseloads of multiple Intensive Case Managers (ICMs) and/or Supportive Case Managers (SCMs).

2008 Mental Health Program Report Series

Mental Health System: Blended Case Management - SCM Activity (OMH Code 6810) - Children & Youth			
Utilization Trended Data for 2004 through 2008			
		St. Joseph's Villa-SCM	
Clients Served		2004	142
		2005	133
		2006	139
		2007	139
		2008	144
	Variance 2007-2008		
% Variance 2007-2008			3.6%
Variance 2004-2008			11
% Variance 2004-2008			8.3%
Service Units	Visits	2004	2,389
		2005	2,344
		2006	2,294
		2007	2,344
		2008	2,192
		Variance 2007-2008	
% Variance 2007-2008			-6.5%
Variance 2004-2008			-197
% Variance 2004-2008			-8.2%
Average Services per Client	Visits	2004	17
		2005	18
		2006	17
		2007	17
		2008	15
		Variance 2007-2008	
% Variance 2007-2008			-12.2%
Variance 2004-2008			-2
% Variance 2004-2008			-11.8%

2008 Mental Health Program Report Series

Mental Health System: Residential Treatment Facility (OMH Code 1080) - Children & Youth												
		Crestwood		Hillside		St. Joseph's Villa		Community Total				
		Scottsville RTF		RTF		RTF						
		N	%	N	%	N	%			N	%	
Utilization and LOS Data : 2008 (Jan - Dec)												
		Operating Capacity	18		42		14		74			
		Clients Served	24	18%	82	62%	26	20%	132	100%		
		Service Units	5,248	21%	15,126	60%	4,716	19%	25,090	100%		
		Days										
		Occupancy Rate	80%		98%		92%		93%			
		Average LOS for Discharges	471		494		386		469			
		Average LOS for Still Enrolled Clients	339		275		250		282			
		Discharges	11		42		13		66			
First System Contact		Clients With First Contact in Program		2		15		7	24			
		Ethnicity		White	2	67%	7	78%	4	57%	15	63%
				Black	0		1	11%	2	29%	5	21%
				Other	1	33%	1	11%	1	14%	4	17%
Client Demographic Information : 2008 (Jan - Dec)												
Clients Served		Clients Served		24		82		26	132			
		Age Group		1-7	0		0		0	0	0	
				8-10	11	46%	0		0		11	8%
				11-12	13	54%	7	9%	0		20	15%
				13-15	0		30	36%	16	61%	46	35%
				16-17	0		29	35%	9	35%	38	29%
				18-21	0		16	20%	1	4%	17	13%
		Gender		Male	20	83%	38	46%	26	100%	84	64%
				Female	4	17%	44	54%	0		48	36%
		Ethnicity		White	12	50%	61	75%	17	65%	90	68%
				Black	6	25%	11	13%	6	23%	23	17%
				Hispanic	1	4%	4	5%	1	4%	6	5%
				Other	5	21%	6	7%	2	8%	13	10%
		Diagnostic Group		ADHD/Disruptive Behavior	4	17%	11	13%	9	34%	24	18%
				Mood Disorders	14	59%	40	50%	7	27%	61	46%
				Adjustment Disorders	0		0		2	8%	2	2%
				Psychotic Disorders	1	4%	5	6%	4	15%	10	8%
				Anxiety Disorders	2	8%	19	23%	2	8%	23	17%
				Other C&Y Disorders	1	4%	2	2%	0		3	2%
Other Disorders	1			4%	3	4%	2	8%	6	5%		
No Diagnosis	1			4%	2	2%	0		3	2%		
Language of Clients Served		Clients Served Language: English		23		80		26				
		Clients Served Language: Spanish		1		2		0				
		Clients Served Language: Other		0		1		0				
		Percentage Clients Served With English as Primary		96%		98%		100%				

Residential Treatment Facility - Children and Youth (1080): Residential Treatment Facilities (RTFs) provide fully-integrated mental health treatment services to seriously emotionally disturbed children and youth between the ages of five and 21 years of age. These services are provided in 14-56 bed facilities which are certified by both the Office of Mental Health (OMH) and the Joint Commission on the Accreditation of Health Care Organizations (JCAHO). RTFs are less intensively staffed than inpatient units, but provide a much higher level of services and staffing than community residences, Office of Children and Family Services (formerly the Department of Social Services) group homes, and/or child care institutions.

Note:

1. St. Joseph's Villa began reporting Residential Treatment Facility activity to the BHCD in 2008.

2008 Mental Health Program Report Series

Mental Health System: Residential Treatment Facility (OMH Code 1080) - Children & Youth						
Utilization Trended Data for 2004 through 2008						
		Crestwood	Hillside	St. Joseph's Villa	Community Total	
Clients Served	2004	27	76		103	
	2005	37	78		114	
	2006	27	79		106	
	2007	32	71		103	
	2008	24	82	26	132	
	Variance 2007-2008		-8	11		3
% Variance 2007-2008		-25.0%	15.5%		2.9%	
Variance 2004-2008		-3	6		3	
% Variance 2004-2008		-11.1%	7.9%		2.9%	
Service Units	Days	2004	6,373	15,356		21,729
		2005	6,568	15,214		21,782
		2006	6,533	15,259		21,792
		2007	6,228	14,532		20,760
		2008	5,248	15,126	4,716	25,090
		Variance 2007-2008		-980	594	
% Variance 2007-2008		-15.7%	4.1%		-1.86%	
Variance 2004-2008		-1,125	-230		-1,355	
% Variance 2004-2008		-17.7%	-1.5%		-6.2%	
Average LOS (for discharges only)	Days	2004	564	354		396
		2005	518	387		432
		2006	458	395		408
		2007	517	347		402
		2008	471	494	386	469
		Variance 2007-2008		-46	147	
% Variance 2007-2008		-8.9%	42.4%		16.7%	
Variance 2004-2008		-93	140		73	
% Variance 2004-2008		-16.5%	39.5%		18.4%	

Note: 1. St. Joseph's Villa began reporting Residential Treatment Facility activity to the BHCD in 2008. Community Total variances for clients and services have been calculated without this activity

2008 Mental Health Program Report Series

Mental Health System: Recreation Mentoring (OMH Code 0610) - Children & Youth				
		Compeer		
		Community Connections for Youth		
		N	%	
Utilization and LOS Data : 2008 (Jan - Dec)				
	Clients Served	28		
	Service Units Visits	516	100%	
	Average Units Per Client	18		
	Average LOS for Discharges	332		
	Average LOS for Still Enrolled Clients	286		
	Discharges	14		
First System Contact	Clients With First Contact in Program	3		
	Ethnicity	White	2 67%	
		Other	1 33%	
Client Demographic Information : 2008 (Jan - Dec)				
Clients Served	Clients Served	28		
	Age Group	1-7	1	4%
		8-10	6	21%
		11-12	5	18%
		13-15	12	43%
		16-17	4	14%
	Gender	Male	22	79%
		Female	6	21%
	Ethnicity	White	12	43%
		Black	9	32%
		Hispanic	1	4%
		Other	6	21%
	Diagnostic Group	ADHD/Disruptive Behavior	15	53%
		Mood Disorders	7	25%
		Psychotic Disorders	1	4%
Anxiety Disorders		4	14%	
	No Diagnosis	1	4%	
Language of Clients Served	Clients Served Language: English	25		
	Clients Served Language: Spanish	2		
	Clients Served Language: Unknown	1		
	% Clients With English as Primary Language	89%		

Recreation (0610): A program of social, recreational, and leisure activities that are intellectually and interpersonally stimulating but which are not necessarily part of a goal-based program plan.

2008 Mental Health Program Report Series

Mental Health System: Recreation Mentoring (OMH Code 0610) - Children & Youth			
Utilization Trended Data for 2004 through 2008			
			Compeer
Clients Served		2004	15
		2005	18
		2006	12
		2007	18
		2008	28
	Variance 2007-2008		
% Variance 2007-2008			55.6%
Variance 2004-2008			13
% Variance 2004-2008			86.7%
Service Units	Visits	2004	378
		2005	361
		2006	403
		2007	419
		2008	516
		Variance 2007-2008	
% Variance 2007-2008			23.2%
Variance 2004-2008			138
% Variance 2004-2008			36.5%
Average Services per Client	Visits	2004	25
		2005	20
		2006	34
		2007	23
		2008	18
		Variance 2007-2008	
% Variance 2007-2008			-22.7%
Variance 2004-2008			-7
% Variance 2004-2008			-28.0%

2008 Mental Health Program Report Series

Mental Health System: C&Y Family Support (OMH Code 1650) - Children & Youth													
		Berkshire		Compeer		Mental Health Assoc							
		Respite Services		SED Youth		Better Days Ahead							
				N	%	N	%						
Utilization and LOS Data : 2008 (Jan - Dec)													
	Clients Served		14		27		279						
	Service Units	Hours	505	9%	2,482	45%	2,524	46%					
	Average Units Per Client		36		92		9						
	Average LOS for Discharges		259		573		0						
	Average LOS for Still Enrolled Clients		361		747		563						
	Discharges		10		9		0						
First System Contact	Clients With First Contact in Program		2		0		61						
	Ethnicity	White	0		0		23		38%				
		Black	2	100%	0		25		40%				
		Hispanic	0		0		8		13%				
		Asian	0		0		1		1%				
		Other	0		0		4		7%				
		Unknown	0		0		1		2%				
Client Demographic Information : 2008 (Jan - Dec)													
Clients Served	Clients Served		14		27		279						
	Age Group	1-7	5	36%	0		47		17%				
		8-10	4	29%	2		7%		38	14%			
		11-12	2	14%	6		22%		26	9%			
		13-15	2	14%	6		22%		98	36%			
		16-17	1	7%	12		45%		56	20%			
		18-21	0		1		4%		12		4%		
		22-35	0		0				1		0%		
		Unknown Age	0		0				1		0%		
	Gender	Male	8		57%		13		46%	215		62%	
		Female	6		43%		15		54%		131		38%
	Ethnicity	White	4		29%		17		62%		127		46%
		Black	9		64%		5		19%		92		33%
		Hispanic	1		7%		1		4%		32		11%
		Asian	0				0				4		1%
		Other	0				4		15%		22		8%
		Unknown	0				0				2		1%
	Diagnostic Group	ADHD/Disruptive Behavior		7		51%		8		30%		0	
		Mood Disorders		2		14%		13		47%		0	
		Psychotic Disorders		0				1		4%		0	
		Anxiety Disorders		2		14%		2		7%		0	
		Other C&Y Disorders		0				1		4%		0	
		Other Disorders		0				1		4%		0	
	Missing/Invalid		3		21%		1		4%		279		100%
Language of Clients Served	Clients Served Language: English		13		26		271						
	Clients Served Language: Spanish		0		1		5						
	Clients Served Language: Other		1		0		3						
	% Clients With English as Primary Language		93%		96%		97%						

Family Support Service Program (1650): The Family Support Services program provides family support groups, advocacy, respite, and after school, summer, family recreation and residential camp programs to families in which there is a seriously emotionally disturbed child or adolescent.

Note:

1. Data on primary diagnosis are missing in Mental Health Association's Better Days Ahead program as this information is not collected.
2. Respite services at Berkshire were discontinued in November 2008.

2008 Mental Health Program Report Series

Mental Health System: C&Y Family Support (OMH Code 1650) - Children & Youth					
Utilization Trended Data for 2004 through 2008					
		Berkshire Respite Services	Compeer SED Youth	Mental Health Assoc Better Days Ahead	
Clients Served	2004	0	36	143	
	2005	0	31	109	
	2006	0	28	329	
	2007	25	28	346	
	2008	14	27	279	
	Variance 2007-2008		-11	-1	-67
% Variance 2007-2008		-44.0%	-3.6%	-19.4%	
Variance 2004-2008		Not Available	-9	136	
% Variance 2004-2008		Not Available	-25.0%	95.1%	
Service Units	Hours	2004	0	2,197	1,151
		2005	0	2,044	1,231
		2006	0	1,979	2,804
		2007	1,040	2,213	2,589
		2008	505	2,482	2,524
		Variance 2007-2008		-535	269
% Variance 2007-2008		-51.4%	12.2%	-2.5%	
Variance 2004-2008		Not Available	285	1,373	
% Variance 2004-2008		Not Available	13.0%	119.3%	
Average Services per Client	Hours	2004	0	61	8
		2005	0	66	11
		2006	0	71	9
		2007	41.6	79	7
		2008	36	92	9
		Variance 2007-2008		-6	13
% Variance 2007-2008		-13.5%	16.4%	20.3%	
Variance 2004-2008		Not Available	31	1	
% Variance 2004-2008		Not Available	50.8%	12.5%	

- Notes:**
1. Clients and service units for Better Days Ahead at the Mental Health Association are under-reported for 2005.
 2. Expansion of services at Better Days Ahead at the Mental Health Association occurred in 2006.
 3. Respite services at Berkshire were discontinued in November 2008.

2008 Mental Health Program Report Series

Mental Health System: Other Support Services (OMH Codes 1760, 2040) - Children & Youth								
		Compeer		Hillside		St. Joseph's Villa		
		Youth One-to-One (1760)		Family Based Treatment (2040)		Care Coordination (1760)		
		N	%	N	%	N	%	
Utilization and LOS Data : 2007 (Jan - Dec)								
	Clients Served	59		28		104		
	Service Unit Type	Hours		Days		Contacts		
	Service Units	3,323		6,863		757		
	Average Units Per Client	56		245		7		
	Average LOS for Discharges	1,059		648		207		
	Average LOS for Still Enrolled Clients	552		461		165		
	Discharges	18		11		42		
First System Contact	Clients With First Contact in Program		3		2		4	
	Ethnicity	White	1	34%	2	100%	4	100%
		Black	1	34%	0		0	
		Other	1	34%	0		0	
Client Demographic Information : 2008 (Jan - Dec)								
Clients Served	Clients Served		59		28		104	
	Age Group	1-7	2	3%	0		2	2%
		8-10	9	15%	5	18%	19	18%
		11-12	16	28%	4	14%	17	16%
		13-15	16	27%	10	36%	38	37%
		16-17	10	17%	4	14%	21	20%
		18-21	6	10%	5	18%	7	7%
	Gender	Male	26	44%	14	50%	67	64%
		Female	33	56%	14	50%	37	36%
	Ethnicity	White	23	39%	17	61%	80	76%
		Black	27	46%	4	14%	6	6%
		Hispanic	2	3%	3	11%	7	7%
		Asian	0		0		1	1%
		Other	7	12%	4	14%	10	10%
	Diagnostic Group	ADHD/Disruptive Behavior	32	56%	8	28%	37	34%
		Mood Disorders	6	10%	6	21%	37	36%
		Psychotic Disorders	0		1	4%	2	2%
		Adjustment Disorders	12	20%	0		6	6%
		Anxiety Disorders	2	3%	5	18%	12	12%
		Other Disorders	2	3%	2	7%	2	2%
		Other C&Y Disorders	0		1	4%	4	4%
		Missing/Invalid	5	8%	1	4%	4	4%
		No Diagnosis	0		4	14%	1	2%
Language of Clients Served	Clients Served Language: English		58		26		102	
	Clients Served Language: Spanish		0		2		1	
	Clients Served Language: Other		1		0		1	
	% Clients With English as Primary Language		98%		93%		98%	

Advocacy (1760): Advocacy services may provide individual advocacy, systems advocacy, or a combination of both types. Individual advocacy assists recipients in protecting and promoting their rights, resolving complaints and grievances, and accessing services and supports of their choice. An advocate represents the interests and desire of an individual recipient who voluntarily requests his or her services.

Family-Based Treatment (2040): The Family-Based Treatment Program (FBTP) treats children and adolescents who are seriously emotionally disturbed within a home environment that is caring, nurturing and therapeutic. The program employs professional parents who are extensively trained and supervised. Parents function within a well-structured system that provides respite and other types of support; additionally, they are well paid in recognition of the high levels of responsibility and expectations placed on them by the model.

2008 Mental Health Program Report Series

Mental Health System: Other Support Services (OMH Codes 1760, 2040) - Children & Youth				
Utilization Trended Data for 2004 through 2008				
		Compeer Youth One-To-One	Hillside Family Based Tx	St. Joseph's Villa Care Coord.
Clients Served	2004	64	28	0
	2005	64	31	0
	2006	63	33	0
	2007	65	30	47
	2008	59	28	104
Variance 2007-2008		-6	-2	Not Available
% Variance 2007-2008		-9.2%	-6.7%	Not Available
Variance 2004-2008		-5	0	Not Available
% Variance 2004-2008		-7.8%	0.0%	Not Available
Service Type		Hours	Days	Contacts
Service Units	2004	3,682	3,487	0
	2005	3,847	6,776	0
	2006	3,319	6,684	0
	2007	3,197	6,219	236
	2008	3,323	6,863	757
Variance 2007-2008		126	644	Not Available
% Variance 2007-2008		3.9%	10.4%	Not Available
Variance 2004-2008		-359	3,376	Not Available
% Variance 2004-2008		-9.8%	96.8%	Not Available
Average Services per Client	2004	58	125	0
	2005	60	219	0
	2006	62	203	0
	2007	49	207	5
	2008	56	245	7
Variance 2007-2008		7	38	Not Available
% Variance 2007-2008		14.5%	18.4%	Not Available
Variance 2004-2008		-2	120	Not Available
% Variance 2004-2008		-2.9%	96.1%	Not Available

Note:

1. Trended data for the Care Coordination program at St. Joseph's Villa is not available because services began in September, 2007.

2008 Mental Health Program Report Series

Glossary for Mental Health System Measures

Measure Label	Definition	Data Source	Programs Applied To
UTILIZATION MEASURES - VOLUME			
Average LOS for Discharges	Length of stay (or the duration of the care episode) is calculated for all programs based on the subset of clients discharged from that program during the specified time period. Calculation is the # of days associated with all known discharges for the program divided by the # of consumers discharged from that program during the specified time period. A "known discharge" is a case with a valid admission and discharge date, with the date of discharge falling within calendar year 2008.	BHCD	Most programs. Exceptions include Emergency Department and some specialized C&Y services.
Average LOS for Still Enrolled	Length of stay (or the duration of the care episode) is calculated for the subset of clients still enrolled in the program at the end of the specified reporting period. Calculation is the # of days associated with these clients for the current episode of care as of the last date of the reporting period divided by the # of consumers still enrolled in the program at the end of the specified reporting period.	BHCD	Most programs. Exceptions include Emergency Department and some specialized C&Y services.
Average Units	The total number of services provided during the reporting period divided by the total number of clients served.	BHCD	All except where LOS is more meaningful.
Clients Served	Unduplicated count of individuals served during the reporting period. Some programs reporting data through a quarterly program summary report will show data for each quarter of the year.	BHCD and Agency Annual/Quarterly	Most programs.
# Discharges	The number of episodes of care that ended during the reporting period.	BHCD	Most programs except acute crisis programs.
Operating Capacity	The number of beds or slots available during the reporting period. Where possible, this number is annualized to show the total capacity for the program for the year being reported.	Various	When appropriate.
Occupancy Rate	Where possible, the actual units utilized is compared to the total program capacity for the year. For example, the total available capacity for inpatient and residential programs is the # of beds multiplied by 366. The total units of service provided would be divided by the total available capacity to get an occupancy rate for the reporting period.	BHCD	When appropriate.
Service Units	The total units of service delivered during the reporting period. Units differ between program types (i.e. days, visits, hours).	BHCD and Agency Annual/Quarterly	Most programs.

2008 Mental Health Program Report Series

Glossary for Mental Health System Measures

<i>Measure Label</i>	<i>Definition</i>	<i>Data Source</i>	<i>Programs Applied To</i>
UTILIZATION MEASURES - CLIENT DEMOGRAPHICS			
Clients Served by Age Group	Age Group breakout of clients served during the reporting period. Age calculation for BHCD reporting is the difference between the client's date of birth and the date of the last service received in the program during the reporting period. Some programs reporting data through a quarterly program summary report will show data for each quarter of the year.	BHCD and Agency Annual/Quarterly Reports.	Most programs.
Clients Served by Gender	Gender breakout of clients served during the reporting period. Some programs reporting data through a quarterly program summary report will show data for each quarter of the year.	BHCD and Agency Annual/Quarterly Reports.	Most programs.
Clients Served by Ethnicity	Ethnicity breakout of clients served during the reporting period. Some programs reporting data through a quarterly program summary report will show data for each quarter of the year.	BHCD and Agency Annual/Quarterly Reports.	Most programs.
Clients Served by Diagnostic Group	Diagnosis breakout for clients served during the reporting period. The most recent program episode is used to assign diagnosis group.	BHCD	All Programs Reporting Diagnosis Information to BHCD
First System Contact	The number of clients seen in the program where the service was their first contact with the Monroe County public mental health system. The data are displayed in total and by ethnicity category	BHCD	Emergency, Mobile Crisis, Clinic

2008 Mental Health Program Report Series

Mental Health Diagnosis Category Groups		
<i>DIAGNOSIS CATEGORY</i>	<i>DSM IV CODES</i>	<i>DESCRIPTION</i>
ATTENTION DEFICIT AND DISRUPTIVE BEHAVIOR DISORDERS	312-.00 – 312.90; 313.81, 314.00 – 314.99	ADHD, CONDUCT DISORDER, OPPOSITIONAL DEFIANT DISORDER, DISRUPTIVE BEHAVIOR DISORDER NOS
ADJUSTMENT DISORDERS	309.00, 309.24, 309.28, 309.30 309.40, 309.90	ADJUSTMENT DISORDER WITH: DEPRESSED MOOD, ANXIETY, MIXED ANXIETY & DEPRESSED MOOD, DISTURBANCE OF CONDUCT, MIXED DISTURBANCE OF EMOTIONS & CONDUCT, UNSPECIFIED
ANXIETY DISORDERS	300 300.01 300.02 300.21 300.22 300.23 300.29 300.3 308.3 309.21 309.8, 309.81	ANXIETY DISORDER NOS PANIC DIS W/OUT AGORAPHOBIA GENERALIZED ANXIETY DISORDER PANIC DISORDER WITH AGORAPHOBIA AGORAPHOBIA W/OUT PANIC DISORDER SOCIAL PHOBIA SPECIFIC PHOBIA OBSESSIVE COMPULSIVE DISORDER ACUTE STRESS DISORDER SEPARATION ANXIETY DISORDER POSTTRAUMATIC STRESS DISORDER
MOOD DISORDERS	293.83 296.00 – 296-99 300.4 301.13 311	MOOD DISORDER DUE TO MED. COND. BIPOLAR DISORDER, MAJOR DEPRESSIVE DISORDER DYSTHYMIC DISORDER CYCLOTHYMIC DISORDER DEPRESSIVE DISORDER NOS
PSYCHOTIC DISORDERS	293.81, 293.82 295.10 – 295.30; 295.6, 295.90 295.4 295.7 297.1 297.3 298.8 298.9	PSYCHOTIC DISORDER DUE TO MED. COND. SCHIZOPHRENIA SCHIZOPHRENIFORM DISORDER SCHIZOAFFECTIVE DISORDER DELUSIONAL DISORDER SHARED PSYCHOTIC DISORDER BRIEF PSYCHOTIC DISORDER PSYCHOTIC DISORDER NOS
SUBSTANCE ABUSE	291.00 – 292.90; 303.00 - 305.90	ALCOHOL, AMPHETAMINE, CAFFEINE CANNABIS, COCAINE, HALLUCINOGEN, INHALANT, NICOTINE, OPIOID, PHENCYCLIDINE, SEDATIVE, HYPNOTIC, ANXIOLYTIC, POLYSUBSTANCE, AND RELATED DISORDERS
OTHER C&Y DISORDERS	299 299.1 299.8	AUTISTIC DISORDER CHILDHOOD DISINTEGRATIVE DISORDER ASPERGER'S/RETT'S/PERVASIVE DEVELOPMENTAL DISORDER
OTHER DISORDERS	ALL OTHER VALID DIAGNOSTIC CODES NOT LISTED ABOVE	ALL OTHER DIAGNOSES NOT LISTED ABOVE
NO DIAGNOSIS	V71.09	NO DIAGNOSIS OR CONDITION ON AXIS I OR II