



# Department of Human Resources & Civil Service

## Continuous Recruitment Exam Announcement

Please Post Conspicuously

Maggie Brooks  
County Executive

Brayton M. Connard  
Director

### CT-1201-07 Clerk Typist

- Application Fee: **\$15.00**
- Examination Date: **December 1, 2007**
- Closing Date for Filing: **October 24, 2007** – Applications must be filed in our office or postmarked by this date
- Performance Test: This examination requires a **twenty-five (25)** word per minute **Qualifying Typing Performance Test**
- Performance Test Date: **January 19, 2008** – If you can not attend on this date, you must take a Typing Test with another agency. Please see the attached form PTW-1 (page 5 of this announcement) for additional information.
- Salary: **\$18,981 - \$24,439 annually (Monroe County)**  
**Varies with other Agencies**
- Employment Opportunities: **The results of this exam may be used to fill vacancies, which may occur during the life of the eligible list.**

#### Minimum Qualifications:

Graduation from high school or possession of a high school equivalency diploma.

Note: Where education is lacking, full-time or its part-time equivalent\* clerical experience may be substituted on a year-for-year basis.

#### Special Requirements:

Depending on position duties, candidates for employment with Monroe County Government will be required to pass a pre-employment drug test.

\* part-time equivalent experience is as follows:

- 0-9 hours per week = no credit
- 10-19 hours per week = 1/4 (one-quarter) of full-time work
- 20-29 hours per week = 1/2 (one-half) of full-time work
- 30 hours or more per week = full-time work

Work experience must be paid full-time, or its part-time equivalent. Employment dates, average number of hours worked per week, and job duties must be included.

#### Residency Requirement:

Applicants must be residents of Monroe County for at least four (4) months at the time of examination. Candidates who live outside of Monroe County, but within a school district whose civil service is administered by Monroe County, may apply to take the examination, but will only be eligible for appointment to positions in the school district. Please indicate the school district in which you live on your application.

#### Fees:

A \$15.00 **non-refundable** Application Fee for each examination for which you apply is to be paid with your application,

210 County Office Building, 39 West Main Street, Rochester, NY 14614-1471

PHONE: (585) 753-1700 TTY: (585) 753-1091 WEB SITE: <http://www.monroecounty.gov>

Monroe County government prohibits discrimination in employment, program activities, procurement and contracting against any person due to such person's age, marital status, disability, genetic predisposition or carrier status, race, color, creed, sexual orientation or national origin.

An Equal Opportunity Employer

unless the fee is waived for that examination.

Make check or money order payable to: Monroe County Director of Finance

Write your SOCIAL SECURITY NUMBER AND EXAM NUMBER(S) ON YOUR CHECK OR MONEY ORDER.

Be sure to compare your qualifications carefully with the requirements listed and file only for those examinations for which you clearly qualify and intend to take. We cannot prescreen applications submitted without the fee. No refunds will be made if your application is disapproved or you fail to appear for the test. There is a \$15.00 charge for returned checks. We do not accept cash.

**Exception to Fee Requirement:**

An exception to the application fee will be made only for persons receiving Supplemental Security Income (SSI) payments or public assistance, or certified as Workforce Investment Act (WIA) eligible through a state or local social service agency, and for those who are unemployed and primarily responsible for the support of a household. Employees of Monroe County who are represented by the Federation of Social Workers, Local 381, are eligible for this waiver for all exams if they are in salary group 52 and below; employees in a salary group above 52 are eligible for the fee waiver, if the examination is for a title in their career field. Employees of Monroe County who are represented by C.S.E.A., Local 828, are eligible for this waiver, if they are in salary group 10 or below. The fee is waived for all Monroe County employees taking promotional exams. Individuals wishing to claim this waiver of fee must complete an application fee waiver request located on the last page of the application. Such claims are subject to later verification and, if not supported by appropriate documentation are grounds for barring appointment.

**Description of Duties:**

This is an entry-level clerical work involving responsibility for the performance of routine clerical tasks. Independent judgment is restricted to the application of standard procedures to specific cases. Typing is an integral part of this position. Employees receive detailed oral and/or written instructions for new, more involved or difficult assignments. The work is reviewed by immediate supervisory observation, by cross checking, or by another step in the clerical process. Direct supervision is received from a higher level clerical employee or an administrator who is available to assist with difficult or policy problems.

**Scope of Examination:**

The examination for this position will consist of two parts: (1) a rated written test and (2) a qualifying typing performance test. Candidates must pass both parts of this examination in order to receive a final passing grade for the entire examination. Your rank on the eligible list will be determined by your score on the written test only.

The written, multiple-choice test will cover knowledge, skills and/or abilities in such areas as:

1. Spelling

These questions are designed to test the candidate's ability to spell words that office employees might encounter in their daily work.

2. Alphabetizing

These questions are designed to test the candidate's ability to file material accurately in alphabetic order.

3. Clerical operations with letters and numbers

These questions are designed to test a candidate's visual perception and basic clerical accuracy in working with alphanumeric characters. The candidate is required to read, compare, check, reorder, and count letters and numbers following specific directions for each question. Knowledge of the alphabet and the ability to count are required.

The **Qualifying Typing Performance Test** will consist of a test in accuracy and speed of typing at a minimum acceptable rate of twenty-five (25) words per minute with a 96% accuracy rate. The typing test will be administered on **January 19, 2008** only to candidates who receive a passing score on the written test. Candidates will be notified by mail of the scheduled date, time and place of the typing performance test.

Please see the attached form PTW-1 for information about waiving the typing performance test.

**Calculators and Reference Materials:**

Most civil service written tests do not require the use of a calculator or slide rule. However, the use of calculators is **RECOMMENDED** for this exam. Candidates have the option of bringing a hand-held, quiet, battery or solar-powered arithmetic calculator or a slide rule to the test room. Candidates will not be permitted to use calculators containing spell check, dictionary, language translator, address or telephone book, personal digital assistants, or typewriter keyboard features, or any similar devices. You may not bring books or other reference materials.

This written examination is being prepared and rated in accordance with Section 23(2) of the Civil Service Law. The provisions of the New York State Civil Service Law, Rules and Regulations dealing with the preparation and rating of examinations, as well as establishment and certification of eligible lists for positions in the classified service will apply to this examination.

----- **BASIC CIVIL SERVICE INFORMATION** -----

**Applications:**

If you are applying for more than one exam, a separate application is required for each exam. Applications may be obtained at the address or web-site indicated at the bottom of the first page of this announcement.

**Candidates must record the Exam Number and Title on the Application.**

**Note:**

Submission of a resume does not relieve you of the responsibility for completing all sections of the official application. The resume is a supplement to the application, and not a substitute for it. To receive credit for a job, basic employment information such as address, name and title of supervisor, average number of hours in the workweek, final salary, reasons for leaving, specific job duties, your job title, etc. must be shown.

**Eligible List:**

Successful candidates will have their names placed on an eligible list for this title in order of their rating, regardless of the date on which they take the test. Candidate scores from the different testing dates will be inter-filed. The names of the successful candidates will remain on the eligible list for one (1) year to fill present and future vacancies.

**Appeals Process:**

No review or appeal is allowed. The questions and answers have been subjected to careful analysis. The exemption of these questions from any candidate review or appeal permits more prompt establishment of lists and earlier appointments.

**Certifications and Appointments:**

The eligible list resulting from this examination will be established in accordance with the final earned numerical rating of passing candidates regardless of residence. A municipality or district may exercise its right under Section 23 of the Civil Service Law to request an initial certification of eligibles who have been residents of that municipality or district for at least one (1) month on the date of certification and who are also legal residents of the appointing jurisdiction at the time of appointment, in accordance with their numerical rating. After the names of residents have been exhausted the Commission must then certify in regular rank order the names of non-residents on the list.

**Background Investigation:**

Applicants may be required to undergo a State and national criminal history background investigation, which will include a fingerprint check, to determine suitability for appointment. Failure to meet the standards for the background investigation may result in disqualification.

**Special Requirement for Appointment in School Districts and BOCES:**

Per Chapter 180 of the Laws of 2000, and by Regulations of the Commissioner of Education, to be employed in a position designated by a school district or BOCES as involving direct contact with students, a clearance for employment from the State Education Department is required.

**Veteran's Credits:**

Veterans entitled to and wishing to claim additional points must file in the Monroe County Department of Human Resources an Application for Veteran's Credits (VC-1) form, and a copy of their military discharge papers (DD-214). Disabled veterans must also file two (2) copies of an Authorization for Veteran's Disability Record (VC-4) with the Veteran's Administration. These forms are available at the Monroe County Department of Human Resources and must be filed within thirty (30) days of the examination date. No credit may be added after the eligible list has been established.

Candidates currently on active duty may apply within thirty (30) days of the examination. Upon discharge, candidates must submit a copy of their military discharge papers (DD-214). Any extra points will be applied upon our receipt of the discharge papers.

**Active Military Members:**

Special testing arrangements may be available to applicants who are active military members. For further information contact the Monroe County Department of Human Resources before submitting an application.

**Children of Firefighters and Police Officers Killed in the Line of Duty:**

In conformance with section 85-a of the Civil Service Law, children of firefighters and police officers killed in the line of duty shall be entitled to receive an additional ten points in a competitive examination for original appointment in the same municipality in which his or her parent has served. If you are qualified to participate in this examination and are a child of a firefighter or police officer killed in the line of duty in this municipality, please inform this office of this matter when you submit your application for examination. A candidate claiming such credit must provide the necessary documentation to verify additional credit eligibility within thirty (30) days of the examination date. No credit may be added after the eligible list has been established.

**Special Arrangements for Examination:**

If you need an alternate test date because you are a Religious Observer [for religious reasons, cannot be tested on date of examination(s)] or if you have a disability that requires special accommodations for you to participate in an examination, you must notify us at the address or telephone numbers listed on the front page of this announcement by the application deadline. Indicate your request on the front of your application for each exam, and under separate cover submit a statement outlining the reason for your request, the exam number(s) and title(s), and attach supporting documentation.

**Multiple Exam Takers:**

Persons also applying for examinations offered by the City of Rochester and/or New York State Civil Service Commission held on the same date must complete a crossfiler form, available from the Monroe County Department of Human Resources, which will provide for special arrangements. Arrangements must be made to take **ALL** examinations at **ONE** test site. Unless this form is filed with the Monroe County Department of Human Resources three (3) weeks prior to the exam date, we cannot ensure that such arrangements will be made. **If you are taking multiple exams on the same date with Monroe County Civil Service Commission only, you do not have to file a crossfiler form.**

Candidates taking more than one (1) exam in different exam series will be allowed the specified length of time for each exam, up to a maximum of eight (8) hours. Example: If you are taking one (1) exam which allows six (6) hours and another exam in a different series which allows four (4) hours, you must complete both tests in eight (8) hours, but you can spend no more time on each exam than the time allotted for that exam.

**Admission to Examination:**

All applications will be reviewed after the "Closing Date for Filing" listed on the front page of this announcement. If there is a problem with your application, you will be notified in writing and given an opportunity to submit additional information to support your application. If there are no problems with your application, you will be sent an admission notice approximately one week before the exam date. If you have not received your admission notice to appear for the examination **three days** before the date of the exam, call the Monroe County Department of Human Resources at (585) 753-1700.

**Issue Date:** September 24, 2007

MONROE COUNTY  
 TYPING PERFORMANCE TEST WAIVER

\_\_\_\_\_  
 Name (Please Print)

\_\_\_\_\_  
 Social Security Number

\_\_\_\_\_  
 Date of Civil Service Exam

The exam you are taking requires a Qualifying Typing Performance Test. The exam announcement will inform you of the minimum words per minute required to pass your typing performance test along with additional information.

WAIVER AND/OR DOCUMENTATION MUST BE POSTMARKED, FAXED OR RECEIVED IN THIS OFFICE NO LATER THAN THIRTY (30) DAYS AFTER THE WRITTEN EXAM.

If you submit this waiver and/or documentation but it is not done correctly or information is missing or incomplete, it will be returned to you. If you do not submit this waiver and/or documentation within the thirty (30) day time frame, you will be required to take the scheduled typing test. You will be notified by mail of your test time and location.

I AM REQUESTING A WAIVER OF THE TYPING PERFORMANCE TEST BECAUSE:

1. I am providing documentation that I have been successful on a five (5) minute typing performance test at or above the rate of speed required for the exam I am taking, with at least a 96% accuracy rate.

- The actual typing test date must be within five (5) years prior to or within thirty (30) days after the written exam.
- Documentation may be from a high school continuing education, college, business school, employment agency or local civil service agency.
- Proper documentation consists of:
  - ✓ Name
  - ✓ Social security number
  - ✓ Date of performance test
  - ✓ Statement saying typing test was five (5) minutes in length
  - ✓ Speed in words per minute
  - ✓ Number of errors
  - ✓ On official letterhead with the signature, title and phone number of the person providing the documentation

2. I am **currently employed** by Monroe County or a public agency or jurisdiction served by the Monroe County Civil Service Commission and presently hold permanent or contingent permanent competitive status **in a title that required a typing performance test at or above the rate of speed required for the exam I am taking.**

Current title: \_\_\_\_\_ Dept or jurisdiction: \_\_\_\_\_

MAIL	FAX
Monroe County Department of Human Resources 39 West Main Street, Room 210 Rochester, NY 14614-1471 Attention: Joyce	(585) 324-1732 Attention: Joyce



**New York State  
Department of Civil Service**

*Committed to Innovation, Quality and Excellence*

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***A Guide to the Written Test***

**for the**

**Entry-Level Clerical/Steno/Typist Series**

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Eliot Spitzer  
*Governor*

Nancy G. Groenwegen  
*Acting Commissioner*

## **INTRODUCTION**

The New York State Department of Civil Service has developed this Guide to familiarize you with the written tests for the Entry-Level Clerical Series. This test guide provides a general description of the subject areas which will be tested and the different types of questions you may see on the tests in this series. The Examination Announcement will specify the exact subject areas to be included on the particular examination you will be taking.

The Entry-Level Clerical Series has an overall test time allowance of 3 hours. The test questions will cover the following five subject areas:

1. **SPELLING:** These questions test for the ability to spell words that are used in written business communications.
2. **ALPHABETIZING:** These questions test for the ability to file material in alphabetical order.
3. **RECORD KEEPING:** These questions test for the ability to perform common record-keeping tasks. The test consists of two or more “sets” of questions; each set concerning a different problem. Typical record-keeping problems might involve organizing or collating data from several sources; scheduling; maintaining a record system using running balances; or completing a table summarizing data using totals, subtotals, averages and percents.
4. **CLERICAL OPERATIONS WITH LETTERS AND NUMBERS:** These questions test for skills and abilities in clerical operations with letters and numbers. You will be given questions which involve a variety of operations with letters and numbers. You must determine the specific answer to each question. The operations may involve alphabetizing, comparing, checking and counting given groups of letters and/or numbers.
5. **USING A DIRECTORY:** These questions test for the ability to keep directory records and to supply accurate information to callers over the phone. You must incorporate name and/or room changes into a current telephone directory, and answer questions, such as those that would be asked by callers, about the information contained in the directory listing.

**Information about which of the above subject areas will be covered on the particular examination you will be taking will appear in the announcement for that examination. All examinations in this series include CLERICAL OPERATIONS WITH LETTERS AND NUMBERS.**

The remainder of this test guide explains how you will be tested in each of the subject areas listed above. A **TEST TASK** is provided for each subject area. This is an explanation of how a question will be presented and how to correctly answer it. Read each explanation carefully. This test guide also provides at least one **SAMPLE QUESTION** for each subject area. The sample question is similar to the type of questions that will be presented on the actual test. This test guide provides the **SOLUTION** and correct answer to each sample question. You should study each sample question and solution in order to understand how the correct answer was determined.

## **SUBJECT AREA 1**

**SPELLING:** These questions test your ability to spell words that are used in written business communications.

**TEST TASK:** For each question, you will be given three choices (A, B, and C). One of the three choices may contain a misspelled word. The misspelled words are words that are commonly found in business correspondence. You should focus on words that are commonly misspelled. For this test task, you must determine whether any of the three choices contains a misspelled word. If one does, you should choose the letter of the choice (A, B, or C) which contains the misspelled word. If none of the three choices contains a misspelled word, you should choose D, "None of the above is misspelled."

### **SAMPLE QUESTION:**

Which one of the following words is misspelled?

- A. manageable
- B. circumstants
- C. legality
- D. None of the above is misspelled

*The correct answer to this sample question is B.*

### **SOLUTION:**

- A. "Manageable" in choice A is spelled correctly, so A is not the correct answer to this sample question.
- B. "Circumstants" in choice B is a misspelling of the word "circumstance." **Since choice B contains a misspelled word, B is the correct answer to this sample question.**
- C. "Legality" in choice C is spelled correctly, so C is not the correct answer to this sample question.
- D. Since choice B is misspelled, choice D is not the correct answer to this sample question.

## **SUBJECT AREA 2**

**ALPHABETIZING:** These questions test for the ability to file material in alphabetical order.

**TEST TASK:** You will be provided with a list of names which you must alphabetize in order to answer the question.

### **SAMPLE QUESTION:**

Of the following, which one should be THIRD in an alphabetic file?

- A. Docker, John
- B. Decker, Jane
- C. Dinckman, June
- D. Dockman, James

*The correct answer to this sample question is A.*

### **SOLUTION:**

*To answer this question correctly, you must first put the names into alphabetical order: "Decker, Jane" would be first. "Dinckman, June" would be second. "Docker, John" would be third. "Dockman, James" would be fourth. Therefore, "Docker, John" (choice A) would be THIRD in an alphabetic file.*

**SUBJECT AREA 3**

**RECORD KEEPING:** These questions test for the ability to perform common record keeping tasks.

**TEST TASK:** You will be presented with two or more “sets” of questions, each set concerning a different problem. Typical record-keeping problems might involve organizing or collating data from several sources; scheduling; maintaining a record system using running balances; or completing a table summarizing data using totals, subtotals, averages, and percents.

**SAMPLE QUESTIONS:**

The following two questions are based on the table below

NUMBER OF AUTOMOBILE ACCIDENTS BY LOCATION AND CAUSE (1998)				
CAUSE	LOCATION 1		LOCATION 2	
	Number	Percent	Number	Percent
Road Conditions	10	20	25	42
Drunk Drivers	20	40	5	8
Speeding	15	30	15	25
Unknown	5	10	15	25
TOTALS	50	100	60	100

**SAMPLE QUESTION 1:**

Which one of the following is the second highest cause of accidents for both locations combined?

- A. Road Conditions
- B. Drunk Drivers
- C. Speeding
- D. Unknown

*The correct answer to sample question 1 is C*

**SOLUTION:**

*To answer this question, you must first add the number from location 1 to the number from location 2 for each accident cause. Then, you must rank the causes from highest to lowest based on the totals you obtain. You can then determine the second highest cause of accidents for both locations combined. In this example, “Road Conditions” (choice A) is the highest cause of accidents with 35. “Speeding” (choice C) is second highest with 30. Therefore, “Speeding” (choice C), is the correct answer to sample question 1.*

**SAMPLE QUESTION 2:**

The average number of automobile accidents per week that occurred in Location 2 in 1998 (52 weeks) was most nearly

- A. 0.8
- B. 1.2
- C. 2.1
- D. 5.2

*The correct answer to sample question 1 is B*

**SOLUTION:**

*To answer this question, you must divide the total number of accidents in location 2 for the year (60), by 52 weeks. The answer, rounded to the nearest tenth is 1.2 (choice B).*

## SUBJECT AREA 4

**CLERICAL OPERATIONS WITH LETTERS AND NUMBERS:** These questions test for skills and abilities in clerical operations with letters and numbers.

**TEST TASK:** You will be given questions which involve a variety of operations with letters and numbers. You must determine the specific answer to each question. The operations may involve alphabetizing, comparing, checking, and counting given groups of letters and/or numbers.

**SAMPLE QUESTIONS:**

<p><b>SAMPLE QUESTION 1:</b></p> <p>How many pairs of the following groups of letters are exactly alike?</p> <table style="margin-left: 40px;"> <tr><td>BRFQSX</td><td>BRFQSX</td></tr> <tr><td>ACDOBJ</td><td>ACDBOJ</td></tr> <tr><td>RPTQVS</td><td>RPTQVS</td></tr> <tr><td>ZUYRVB</td><td>ZUYRVB</td></tr> <tr><td>SPQRAS</td><td>SQRPAS</td></tr> <tr><td>HVCBWR</td><td>HVCRWB</td></tr> </table> <p>A. 2 B. 3 C. 4 D. 5</p> <p><i>The correct answer is B.</i></p> <p><b>SOLUTION:</b> To answer this question you must compare the groups of letters in the column on the left with the groups of letters in the column on the right. Determine how many pairs are exactly alike. (BRFQSX, RPTQVS, ZUYRVB, the correct answer is 3 (choice B).</p>	BRFQSX	BRFQSX	ACDOBJ	ACDBOJ	RPTQVS	RPTQVS	ZUYRVB	ZUYRVB	SPQRAS	SQRPAS	HVCBWR	HVCRWB	<p><b>SAMPLE QUESTION 2:</b></p> <p>In the following sentence, how many words contain letters that appear more than once in that word?</p> <p style="margin-left: 40px;">“Right around April Fool’s Day, the daffodils and crocuses start to emerge and cheer us up after a long winter.”</p> <p>A. 5 B. 6 C. 7 D. 8</p> <p><i>The correct answer is B.</i></p> <p><b>SOLUTION:</b> To answer this question, look at each word to see how many contain the same letter more than once. Since six words (“Fool’s”, “daffodils”, “crocuses”, “start”, “emerge”, and “cheer”) contain letters that appear more than once in that word, the correct answer is 6 (choice B).</p>
BRFQSX	BRFQSX												
ACDOBJ	ACDBOJ												
RPTQVS	RPTQVS												
ZUYRVB	ZUYRVB												
SPQRAS	SQRPAS												
HVCBWR	HVCRWB												
<p><b>SAMPLE QUESTION 3:</b></p> <p>Which one of the following letters is as far after C as T is after O in the alphabet?</p> <p>A. G B. H C. I D. J</p> <p><i>The correct answer is B.</i></p> <p><b>SOLUTION:</b> To answer this question correctly, count how many letters are between O and T in the alphabet. There are 4 letters between O and T in the alphabet (P,Q,R,S). Since there are also 4 letters between C and H in the alphabet (D,E,F,G), the correct answer is H (choice B).</p>	<p><b>SAMPLE QUESTION 4:</b></p> <p>In the following list of numbers, how many times does 8 come just after 6 when 6 comes just after an odd number?</p> <p style="margin-left: 40px;">6325687253494236844576842396868</p> <p>A. 2 B. 3 C. 4 D. 5</p> <p><i>The correct answer is C.</i></p> <p><b>SOLUTION:</b> To answer this question correctly, determine the number of times 8 follows 6 when 6 follows an odd number in the list of numbers above. Since there are 4 times where 8 follows 6 when 6 follows an odd number in the list above (568,368,768, 968), the correct answer to this question is 4 (choice C).</p>												

**SUBJECT AREA 5**

**USING A DIRECTORY:** These questions test your ability to keep directory records and to supply accurate information to callers over the phone.

**TEST TASK:** You must incorporate name and/or room changes into a current telephone directory, and answer questions, such as those that would be asked by callers, about the information contained in the directory listing.

**SAMPLE QUESTION:**

Use the **DIRECTORY** and the **LIST OF CHANGES**, shown below, to answer the following question:

**DIRECTORY:**

NAME	RM. NO.	EXT.	NAME	RM. NO.	EXT.
Adams, Dave	123	1234	Charles, Bob	126	9109
Brown, Bill	125	5678	Davis, Ann	128	1112
Brull, Betty	142	5768	Diaz, Angel	134	2212
Calvin, Ed	155	2314	Evans, Sue	127	9502
Cerra, Lisa	116	4312	Frank, Chris	151	3456

**LIST OF CHANGES:**

- All calls for persons not listed above should be referred to Ann Davis in Personnel.
- Bill Brown is on vacation; his calls should be referred to Dave Adams whose extension has changed to 8737.

To which one of the following extensions should a call for Marc Evans be directed?

- A. 1112
- B. 1234
- C. 5678
- D. 8737

*The correct to this sample question is A.*

**SOLUTION:**

*To answer this question, you must:*

- *Determine that Marc Evans is not listed in the **DIRECTORY** above.*
- *Determine, from the **LIST OF CHANGES**, that calls for persons not listed in the **DIRECTORY** should be referred to Ann Davis in Personnel.*
- *Find the listing for Ann Davis in the **DIRECTORY** above.*
- *Determine that Ann Davis' extension is 1112.*
- *Determine that extension 1112 is choice A.*

## **TEST SECURITY**

The test you will be taking is the property of the New York State Department of Civil Service. Candidates may not remove test material from the test site and may not reproduce, reconstruct, or discuss the test content with others. Unauthorized possession or disclosure of the test material is prohibited by law and punishable by imprisonment and/or a fine. Additionally, candidates may be disqualified from appointment to the positions for which the examination is being held and from being a candidate for any civil service examination for five years. After you take the test, other individuals may want to talk with you about the test. You should not discuss the questions and answers, even in general terms. You should be careful that you do not inadvertently violate test security and put yourself at risk.

## **CONCLUSION**

Your attitude and approach to the test will influence how well you perform. A positive attitude will help you do your best.

### **Before the test...**

- Study and review this Guide to become familiar with the sample questions.
- Study and review the subject areas that will be covered on the test.

### **On the day of the test...**

- Arrive at the test site on time.
- Bring your Admission Notice, two No. 2 pencils, your photo ID containing your signature, a quiet lunch or snack and any other **allowed** materials.
- Do **NOT** bring this test guide to the test site.

### **At the test site...**

- Do **NOT** bring cell phones, beepers, headphones, or any electronic or other communication devices to the test site.
- The use of such devices anywhere on the grounds of the test site (this includes the test room, hallways, restrooms, building, grounds, and parking lots) could result in your disqualification.

### **During the test...**

- Read and follow all directions on your Admission Notice, test booklets, answer sheets, and Candidate Directions.
- Follow the Monitor's instructions.
- Keep track of the time.

### **After the test...**

- Do **NOT** remove any test materials from the test room
- Do **NOT** paraphrase, reconstruct or reproduce the test material in any way.
- Do **NOT** discuss the test material with others.

It is the policy of the New York State Department of Civil Service to provide reasonable accommodation to ensure effective communication of information to individuals with disabilities. If you need an auxiliary aid or service to make this information available to you, please contact the New York State Department of Civil Service Public Information Office at (518) 457-9375.

Visit the New York State  
Department of Civil Service web site  
[www.cs.state.ny.us](http://www.cs.state.ny.us)



New York State  
Department of Civil Service  
Alfred E. Smith State Office Building  
Albany, NY 12239

2007