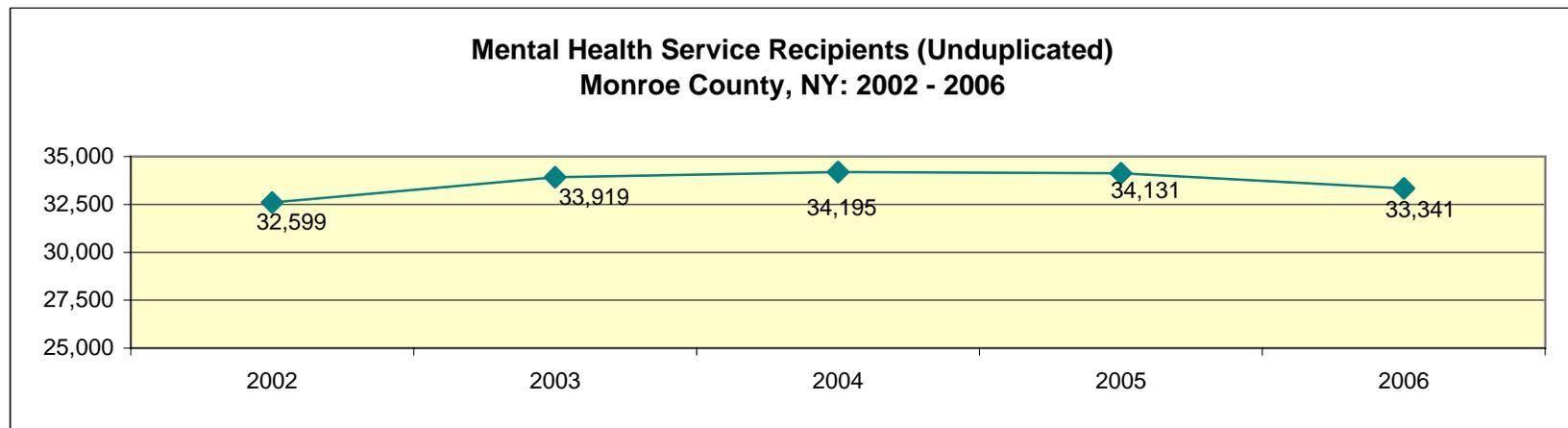


Mental Health Services in Monroe County, NY

CCSI Behavioral Health Community Database 2006 Mental Health Program Report Series



Maggie Brooks
County Executive

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Introduction

The **2006 Mental Health Program Report Series** provides an overview of Monroe County's mental health service delivery system, with specific focus on services provided to consumers during 2006. The tables included in this report provide general information about service utilization within specific mental health programs, including the number of consumers receiving services, their demographic characteristics, and diagnosis information, as well as service utilization. In addition to providing a snapshot of system activity during calendar year 2006, the report includes trend data (2002 – 2006) for selected utilization measures.

Using this Report

In terms of overall structure, the report is divided into several components. The first section, **Community Overview**, provides a snapshot of Monroe County's mental health service system in terms of the number of clients served and their demographic characteristics. The subsequent sections, organized by NYS Office of Mental Health program code, provide program-specific summary information for inpatient, emergency, outpatient, and residential services. Programs for the Children and Youth population have been grouped in their own section. Each program report includes the following elements:

- ❖ Program capacity (where appropriate)
- ❖ Number of clients served during calendar year 2006 (unduplicated)
- ❖ Total units of service
- ❖ Average units of service per client (where appropriate)
- ❖ Average length of stay/program duration for discharges and for still enrolled clients at end of 2006
- ❖ Number of clients discharged during 2006
- ❖ Number of clients for which the program is the first point of entry into the public mental health system
- ❖ Selected demographic characteristics
- ❖ Distribution by diagnostic group
- ❖ Program code definitions

(Note that while most reports follow the same format, there are a few program-specific variations due to data availability). The last section of this report includes an **Appendix** that details the specific DSM-IV codes that comprise the aggregated diagnosis categories used in this report. It is important to note that information presented in this report is critically dependent on the accuracy and completeness of data collection practices at the contributing provider agencies. While this report may be useful in raising questions and identifying areas that merit further investigation, in many cases, more detailed follow-up analysis will be required.

This year's report once again includes summary data for the Crisis Specialists and Emergency Case Managers associated with the YES program. Information for these programs was compiled from routine monthly and/or quarterly report submissions of summary statistics to CCSI.

Except as noted above, the data included in this report come from the Monroe County Behavioral Health Community Database (BHCD). This database is maintained by Coordinated Care Services, Inc. (CCSI) on behalf of the Monroe County Office of Mental Health to support contract management and county-wide planning, evaluation, and performance management efforts. The database contains sociodemographic, program admission, and service utilization data for consumers receiving mental health services at programs that are certified or licensed by the New York State Office of Mental Health or are fully or partially funded by the Monroe County Office of Mental Health. Providers included in this report series are listed below:

- ❖ Catholic Family Center (programs formerly of Family Service)
- ❖ Compeer
- ❖ Crestwood Children's Center
- ❖ DePaul Community Services
- ❖ East House Corporation
- ❖ Hillside Children's Center
- ❖ The Mental Health Association
- ❖ Rochester Rehabilitation Center
- ❖ Rochester Psychiatric Center
- ❖ St. Joseph's Villa
- ❖ Unity - Park Ridge Mental Health Center
- ❖ Unity - Genesee Street Campus
- ❖ University of Rochester Mental Health Center/Strong Memorial Hospital
- ❖ ViaHealth - Genesee Mental Health Center Site
- ❖ ViaHealth - Rochester General Hospital
- ❖ ViaHealth - Rochester Mental Health Center

Providers submit client-level service utilization data to CCSI on a monthly basis. The data files are run through several error-checking routines, processed, and added to the BHCD. This report is based on data submitted for services delivered to clients during calendar year 2006. Items of specific interest for this report are described in further detail below and shown in the annotated **Guide to Report Tables** at the end of this section.

Client Counts

For each reported program, the program summary reports show the number of individual clients who received services during calendar year 2006. While the count of clients served is unduplicated within each provider agency for a given program, there may be duplication across providers. That is, an individual may be admitted to the same program at different providers during the course of a year. If this occurs, the client is counted under each provider heading. The person count shown in the total column is unduplicated across programs.

As detailed in the annotated **Guide to Report Tables** at the end of this section, the client market share percentage calculation is based on the sum of the total number of clients across all providers (or duplicated client count), not the unduplicated client count displayed in the Total column.

Reporting by Age Group

For most programs, the report displays data for services provided to all clients, with a further breakdown detailing services provided to adults, and services provided to children/adolescents separately. It is important to note that, in most cases, this distinction is made on the basis of client age, not on any specific reporting unit an agency may use to distinguish between adult and youth tracks within a given program. The C&Y Partial Hospitalization program at Strong has been separated by reporting unit.

Units of Service

In addition to showing the number of clients served by each provider agency during the 2006 calendar year, each program summary report lists the total number of units of service provided to these clients as well as the average units of service provided per client. The calculation for average units of service is the total number of services provided in the 2006 calendar year divided by the total number of clients served. The specific unit of service (e.g., day, visit, or hour) is listed on each program report.

Length of Stay Calculations

Length of stay (or the duration of the care episode) is calculated for all programs based on the subset of clients discharged from that program during the specified time period. The specific calculation is as follows:

$$\frac{\text{\# of days associated with all known discharges for the specified program}}{\text{\# of consumers discharged from that program during 2006}}$$

For the purpose of this report, a "known discharge" is a case with a valid admission and discharge date, with the date of discharge falling within the 2006 calendar year. Stays that began prior to the beginning of the 2006 calendar year and ended during the 2006 calendar year are included in the average length of stay (LOS) calculations. However, those stays that began during the 2006 calendar year and had not concluded by December 31, 2006 are not included in this calculation.

The average length of stay for Still Enrolled clients is calculated for selected programs based on the subset of clients still enrolled in that program as of 12/31/06. The specific calculation is as follows:

$$\frac{\text{\# of days associated with still enrolled clients as of 12/31/06 for the specified program}}{\text{\# of consumers still enrolled in that program as of 12/31/06}}$$

Diagnosis Data

Each of the program summary reports includes information on the primary diagnosis for the clients served in that program during 2006. For the purpose of this report, the frequency distribution is based on the client's most recent primary diagnosis. It is important to note that the completeness of information regarding primary diagnosis may vary from program to program and across provider agencies. As such, this factor needs to be taken into consideration in interpreting the data included in this report.

Data Quality and Completeness

There are a number of limitations associated with the data included in this report. Known data quality and completeness issues are highlighted in the "Data Notes" section at the bottom of the tabular summary for each individual program report. In many instances, data quality issues arise from inaccurate or incomplete data submissions. However, there are some instances in which the data may not be readily available. These cases are noted as well.

Additional Information: If you have questions about any of the data included in this report or would like to request additional analyses, please contact Deb Hodgeman at dhodgeman@ccsi.org. This report is available online in the section titled "Learning Library" on the "Data Analysis" page at <http://www.ccsi.org/Learning/DataAnalysis.aspx>

Guide to Report Tables

The **title line** indicates the service for which the data are reported as defined by NYS OMH Program Code. This line also indicates the population included in the report (e.g., all clients served, adults only, or children & youth only).

This **row percentage** shows the percent of individuals served at a given provider as a proportion of consumers served community-wide. Note that the base for this calculation is the unduplicated client count displayed in the Total column so percentages will sum to more than 100%.

This **row percentage** shows the percent of visits that occurred at this provider as a proportion of the total number of visits community-wide.

The **Average LOS (Length of Stay)** is calculated for clients who were discharged in the reporting year and, for some programs, for those clients still enrolled at the end of the reporting year. See additional information about this calculation in the Introduction.

Mental Health System: Inpatient (OMH Code 0010) - All Clients											
		Strong		Unity-Gen St.		Via-RGH		Community Total		Roch Psych Ctr	
		N	%	N	%	N	%	N	%	N	%
Capacity	Beds	91	57%	40	25%	30	18%	161		247	
Clients		2,016	56%	890	25%	666	19%	3,355		612	
Service Units	Days	28,977	56%	13,827	27%	9,084	18%	51,888		88,085	
Average LOS (days)	For Discharges Only	12.0		14.0		13.0		13.0		317.0	
Discharges		1,976		862		656		3,494		348	
Age Group	Under 18	482	24%	0	0%	1	0%	483	14%	50	8%
	18-21	162	8%	47	5%	42	6%	234	7%	38	6%
	22-35	409	20%	242	27%	176	26%	775	23%	127	21%
	36-49	544	27%	360	40%	247	37%	1,049	31%	200	33%
	50-64	244	12%	169	19%	122	18%	500	15%	143	23%
	65 and over	175	9%	72	8%	77	12%	313	9%	53	9%
	Other	0	0%	0	0%	1	0%	1	0%	1	0%
Gender	Male	961	48%	398	45%	310	47%	1,569	47%	382	63%
	Female	1,055	52%	492	55%	355	53%	1,785	53%	229	37%
	Unknown/Missing	0	0%	0	0%	1	0%	1	0%	1	0%
Ethnicity	1-White	1,439	71%	597	67%	397	60%	2,303	69%	410	67%
	2-Black	438	22%	219	25%	190	29%	778	23%	172	28%
	3-Hispanic	84	4%	65	7%	67	10%	198	6%	23	4%
	4-Asian	22	1%	3	0%	7	1%	32	1%	3	1%
	5-Other	29	1%	2	0%	4	1%	35	1%	3	0%
	6-Unknown	4	0%	4	0%	0	0%	8	0%	0	0%
	7-Missing	0	0%	0	0%	1	0%	1	0%	1	0%
Diagnostic Group	1-Mood Disorders	1,108	55%	201	23%	363	55%	1,672	47%	127	21%
	2-Adjustment Disorders	70	3%	3	0%	14	2%	87	2%	10	2%
	3-Psychotic Disorders	527	26%	82	9%	255	38%	864	24%	423	69%
	4-Anxiety Disorders	27	1%	3	0%	2	0%	32	1%	13	2%
	5-Other C&Y Disorders	88	4%	0	0%	0	0%	88	2%	11	2%
	6-Substance-Related	112	6%	10	1%	1	0%	123	3%	10	2%
	7-Other	84	4%	591	66%	31	5%	706	20%	17	3%
	8-Missing/Invalid	0	0%	0	0%	0	0%	0	0%	1	0%

This figure represents the number of **unique (unduplicated)** clients receiving services during 2006. Note that clients may be seen at more than one provider. As such, the individual provider columns will sum to a value that is greater than the unduplicated total figure shown in this report.

These **column percentages** display individual provider breakdowns by demographic category.

The **total for diagnostic groups** does not represent an unduplicated count. The calculation is the sum of the number of instances for the diagnostic group across providers.

Notes:

- Figures include some clients age < 18 treated at the Via - RGH and Unity - Genesee Street inpatient units.
- Totals do not include data from Rochester Psychiatric Center.
- Information on primary diagnosis is reported as "Other" for 66% of clients with inpatient stays at Unity - Genesee Street.

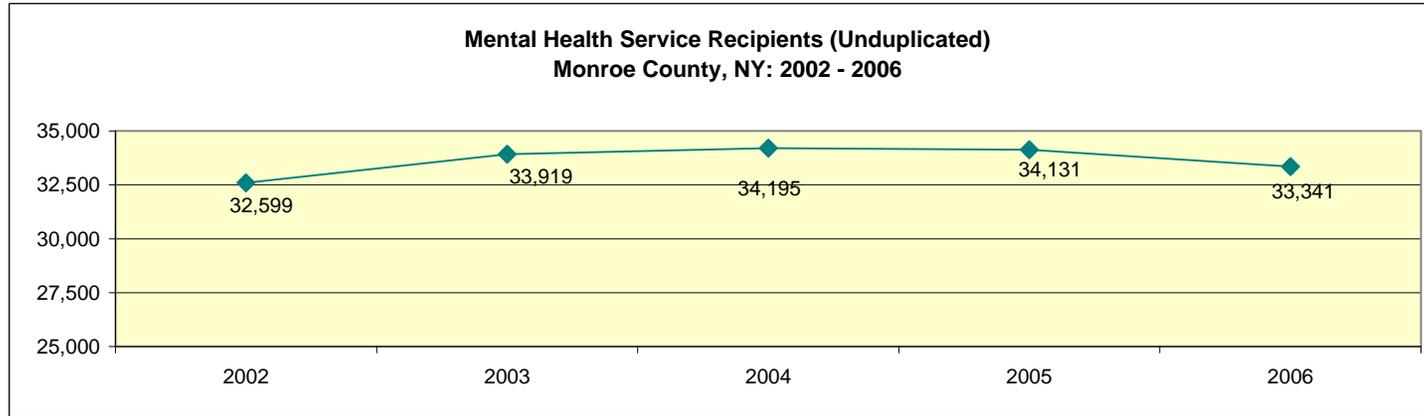
Diagnostic Group is calculated based on the recipient's most recent primary diagnosis. Please refer to the Appendix for information regarding the specific DSM-IV codes that comprise these aggregate diagnostic groups.

The **Data Notes** section provides information about known data reporting problems, program changes that occurred during the reporting period (including the 5-year trend period), or other supplemental information.

Community Overview

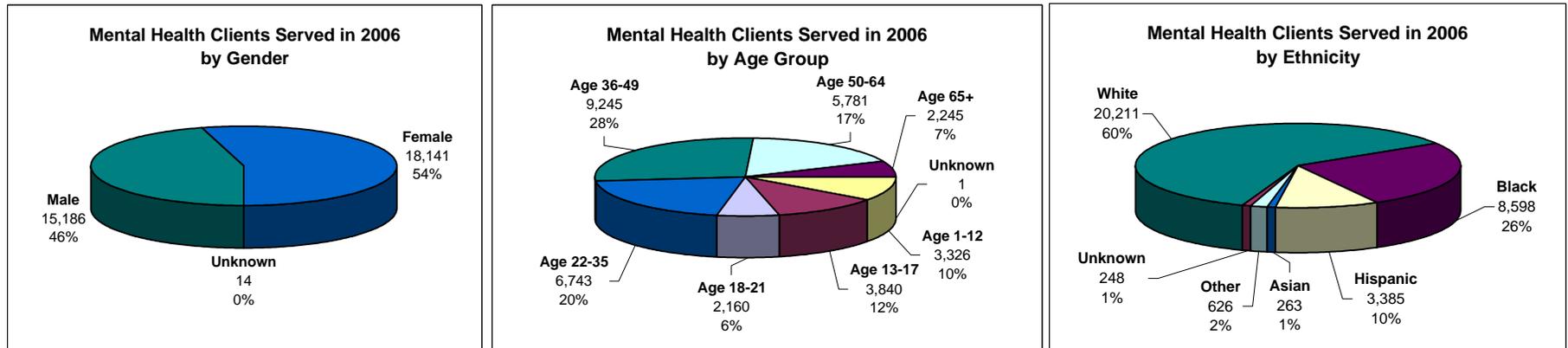
Trends in Number of People Served

The 2006 data show a total of 33,341 individuals received mental health services at the provider agencies included in this report—a decrease of 0.2% compared to 2005 figures. It is likely that this decrease can be attributed to closure of several program sites during 2006.



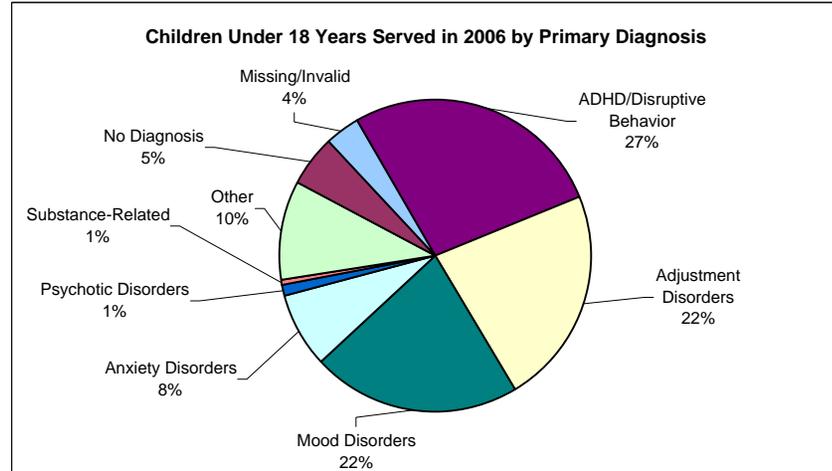
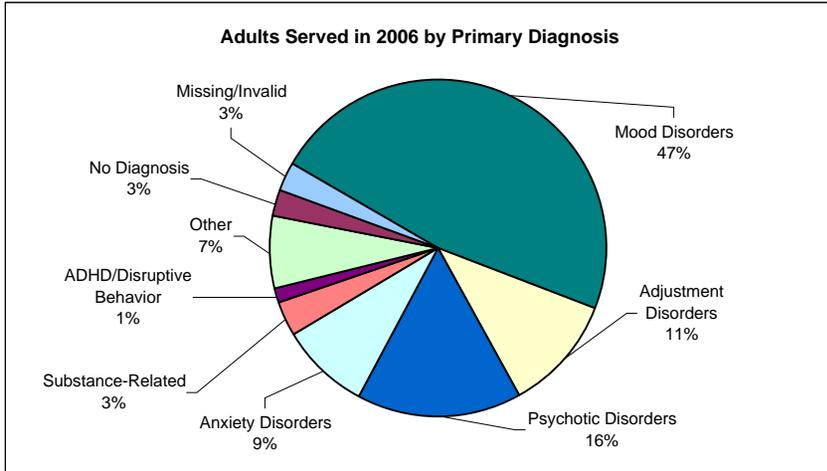
Demographic Characteristics of Service Recipients

The charts below summarize the demographic characteristics of the mental health service recipient population as a whole. Program-specific demographic data are available in each of the subsections of this report.



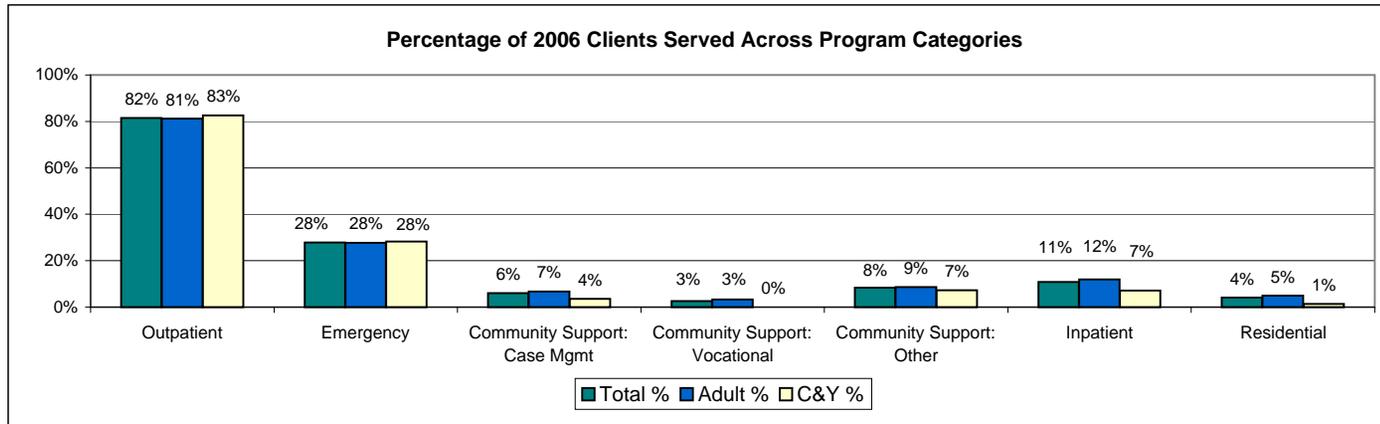
Diagnoses of Service Recipients

The charts below summarize the diagnosis breakdown for Adults and the Children & Youth population by using the most recent diagnosis for clients served in 2006. Total number of Adults served was 26,175 and total number of Children & Youth served was 7,166. Diagnosis group detail is located in the Appendix section. Program-specific diagnosis data are available in each of the subsections of this report.



Service Usage by Category

The graph below shows the distribution of individuals served within the Monroe County public mental health system by program category. For example, of the 33,341 individuals receiving services in 2006, about 82% received care in an outpatient setting. A table showing the grouping of specific OMH program codes into categories is displayed below the graph. Note that these categories are not mutually exclusive. That is, a client is counted in each program category in which services were received in 2006. Percentages for the Adult population (26,175 served) and the Children & Youth population (7,166 served) are also shown.



Outpatient

- ❖ Day Treatment (0200)
- ❖ Continuing Day Treatment (1310)
- ❖ Clinic Treatment (2100 & 0700)
- ❖ Partial Hospitalization (2200)
- ❖ IPRT (2320)

Emergency Services

- ❖ Crisis Intervention (2680)
- ❖ Crisis Beds (0910)
- ❖ Crisis Outreach (1680)
- ❖ Extended Observation Beds (1920)
- ❖ Home-Based Crisis Intervention (3040)
- ❖ CPEP (3130)
- ❖ Crisis/Transitional Living (1600)

Community Support: Case Management

- ❖ Intensive Case Management (1810)
- ❖ Supportive Case Management (6810)

Community Support: Vocational

- ❖ Transitional Employment (0380)
- ❖ Assisted Competitive Employment (1380)
- ❖ Affirmative Business/Industry (2340)
- ❖ Client Worker (3340)
- ❖ Ongoing Integrated Supp Employment (4340)

Community Support: Other

- ❖ Home & Community Based Waiver (0230)
- ❖ Sheltered Workshop (0340)
- ❖ Outreach (0690)
- ❖ Psychosocial Club (0770)
- ❖ Assertive Community Treatment (0800)
- ❖ Family Support Services (1650)
- ❖ Advocacy (1760)
- ❖ Drop-In Center (1770)
- ❖ Family Based Treatment (2040)
- ❖ MICA Network (5990)
- ❖ Supported Housing Case Management (6060)

Inpatient

- ❖ Inpatient (3010)

Residential

- ❖ Family Care (0040)
- ❖ Residential Treatment Facility C&Y (1080)
- ❖ Supported Housing (6050)
- ❖ Treatment/Congregate (6070)
- ❖ Treatment/Apartment (7070)
- ❖ SRO (8050)

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Mental Health System: Inpatient (OMH Code 3010) - All Clients												
		Park Ridge / Unity		Roch Psych Ctr		Strong		Via RGH		Community Total		
		Psych Inpatient - Genesee St		RPC Inpatient Total		Inpatient Psychiatry		Inpatient		Total		
		N	%	N	%	N	%	N	%	N	%	
Utilization and LOS Data : 2006 (Jan - Dec)												
	Operating Capacity	40		247		93		30		410		
	Clients Served	798	22%	555	15%	2,059	57%	700	19%	3,623	100%	
	Service Units Days	13,313	9%	88,576	63%	29,951	21%	9,247	7%	141,087	100%	
	Occupancy Rate	91%		98%		88%		84%		94%		
	Average LOS for Discharges	16		350		12		12		39		
	Average LOS for Still Enrolled Clients	18		1503		14		15		1,009		
	Discharges	944		353		2,546		809		4,652		
First System Contact	Clients With First Contact in Program		16		0		35		34		85	
	Ethnicity	White	11	0.68	0		32	91%	25	73%	68	80%
		Black	3	0.19	0		0		4	12%	7	8%
		Hispanic	0		0		1	0.03	3	0.09	4	5%
		Asian	0		0		0		1	3%	1	1%
		Other	2	0.13	0		0		1	0.03	3	4%
		Unknown	0		0		2	0.06	0		2	2%
Client Demographic Information : 2006 (Jan - Dec)												
Clients Served	Clients Served		798		555		2,059		700		3,623	
	Age Group	1-7	1	0.00%	0		33	0.02	0		34	1%
		8-10	0		0		65	0.03	0		65	2%
		11-12	0		0		67	0.03	0		67	2%
		13-15	0		23	4%	202	0.1	1	0	207	6%
		16-17	0		20	4%	144	0.07	1	0%	152	4%
		18-21	47	6%	33	6%	155	8%	41	6%	248	7%
		22-35	202	25%	116	21%	393	19%	176	25%	762	21%
		36-49	319	41%	160	28%	512	24%	240	35%	1,075	30%
		50-64	162	20%	153	28%	346	17%	149	21%	696	19%
	65 and older	67	8%	50	9%	142	7%	92	13%	317	9%	
	Gender	Male	394	49%	329	59%	1,009	49%	337	48%	1,841	51%
		Female	404	51%	226	41%	1,050	51%	363	52%	1,782	49%
	Ethnicity	White	505	63%	349	63%	1,481	72%	407	58%	2,449	68%
		Black	227	28%	172	31%	429	21%	203	29%	871	24%
		Hispanic	58	7%	24	4%	110	5%	76	11%	237	7%
		Asian	4	1%	5	1%	19	1%	9	1%	33	1%
		Other	4	1%	4	1%	17	1%	5	1%	29	1%
		Unknown	0		1	0%	3	0%	0		4	0%
	Diagnostic Group	ADHD/Disruptive Behavior	2	0%	5	1%	77	0.04	0		80	2%
		Mood Disorders	383	48%	107	19%	1,283	62%	320	46%	1,929	53%
		Adjustment Disorders	6	1%	2	0%	46	2%	5	1%	58	2%
		Psychotic Disorders	297	37%	413	75%	486	24%	331	47%	1,243	34%
		Anxiety Disorders	14	2%	9	2%	49	2%	8	1%	72	2%
		Other C&Y Disorders	1	0%	0		17	1%	0		18	0%
		Substance Related	13	2%	7	1%	48	2%	0		64	2%
		Other Disorders	82	10%	12	2%	53	3%	2	0%	130	4%
		Missing/Invalid	0		0		0		1	0%	1	0%
No Diagnosis	0		0		0		33	5%	28	1%		
Language of Clients Served	Clients Served Language: English		728		496		1,896		625			
	Clients Served Language: Spanish		42		18		83		65			
	Clients Served Language: Other		8		6		41		10			
	Clients Served Language: Unknown		20		35		39		0			
	% Clients With English as Primary Language		91%		89%		92%		89%			

Inpatient Psychiatric Unit (0010): 24-hour program including full-time medical, psychiatric and social services and around-the-clock nursing services for the mentally disabled. Includes State psychiatric centers, certified hospitals for the mentally ill, general hospital inpatient psychiatric units and inpatient units of community mental health centers.

2006 Mental Health Program Report Series

Mental Health System: Inpatient (OMH Code 3010) - All Clients							
Utilization Trended Data for 2002 through 2006							
		Park Ridge / Unity	Strong	Via-RGH	Community Total	Roch Psych Ctr	
Clients	2002	895	1,847	638	3,177	558	
	2003	890	2,016	666	3,355	612	
	2004	940	2,119	650	3,494	599	
	2005	887	2,064	675	3,410	554	
	2006	798	2,059	700	3,300	555	
	Variance 2005-2006		-89	-5	25	-110	1
% Variance 2005-2006		-10.0%	-0.2%	3.7%	-3.2%	0.2%	
Variance 2002-2006		-97	212	62	123	-3	
% Variance 2002-2006		-10.8%	11.5%	9.7%	3.9%	-0.5%	
Services	Days	2002	13,418	27,539	10,057	51,014	88,155
		2003	14,279	28,977	9,084	52,340	88,085
		2004	12,750	29,666	9,583	51,999	89,092
		2005	13,363	29,869	9,385	52,617	88,743
		2006	13,313	29,951	9,247	52,511	88,576
		Variance 2005-2006		-50	82	-138	-106
% Variance 2005-2006		-0.4%	0.3%	-1.5%	-0.2%	-0.2%	
Variance 2002-2006		-105	2,412	-810	1,497	421	
% Variance 2002-2006		-0.8%	8.8%	-8.1%	2.9%	0.5%	
Average LOS (for discharges only)	Days	2002	11.7	11.6	13.0	11.9	259.1
		2003	14.0	12.0	13.0	13.0	317.0
		2004	12.0	12.0	13.0	13.0	219.0
		2005	13.0	13.0	13.0	13.0	254.0
		2006	16.0	12.0	12.0	13.0	350.0
		Variance 2005-2006		3	-1	-1	0
% Variance 2005-2006		23.1%	-7.7%	-7.7%	0.0%	37.8%	
Variance 2002-2006		4	0	-1	1	91	
% Variance 2002-2006		36.8%	3.4%	-7.7%	9.2%	35.1%	

Notes:

1. Figures include some clients age < 18 treated at Park Ridge / Unity and Via - RGH.
2. The Community Total does not include data from Rochester Psychiatric Center.

2006 Mental Health Program Report Series

Mental Health System: Inpatient (OMH Code 3010) - Adults															
		Park Ridge / Unity		Roch Psych Ctr		Strong		Via RGH		Community Total					
		Psych Inpatient - Genesee St		RPC Inpatient Total		Inpatient Psychiatry		Inpatient							
		N	%	N	%	N	%	N	%	N	%				
Utilization and LOS Data : 2006 (Jan - Dec)															
		Operating Capacity	40		235		66		30		371				
		Clients Served	798	26%	512	17%	1,548	51%	700	23%	3,065				
		Service Units Days	13,313	10%	84,576	66%	21,722	17%	9,247	7%	128,858				
		Occupancy Rate	91%		99%		90%		84%		95%				
		Average LOS for Discharges	16		376		12		12		42				
		Average LOS for Still Enrolled Clients	18		1592		12		15		1,095				
		Discharges	944		320		1,895		809		3,968				
First System Contact		Clients With First Contact in Program		16		0		30		34	80				
		Ethnicity		White	11	0.68	0		28	94%	25	73%	64	80%	
				Black	3	0.19	0		0		4	12%	7	9%	
				Hispanic	0		0		1	0.03	3	0.09	4	5%	
				Asian	0		0		0		1	3%	1	1%	
				Other	2	0.13	0		0		1	0.03	3	4%	
				Unknown	0		0		1	0.03	0		1	1%	
Client Demographic Information : 2006 (Jan - Dec)															
Clients Served		Clients Served		798		512		1548		700	3,065				
		Age Group		Under 18	1	0	0		0		2	0%	3	0%	
				18-21	47	6%	33	6%	155	10%	41	6%	241	8%	
				22-35	202	25%	116	23%	393	25%	176	25%	750	24%	
				36-49	319	41%	160	31%	512	34%	240	35%	1,064	35%	
				50-64	162	20%	153	30%	346	22%	149	21%	690	23%	
		65 and older	67	8%	50	10%	142	9%	92	13%	317	10%			
		Gender		Male	394	49%	312	61%	736	48%	337	48%	1,536	50%	
				Female	404	51%	200	39%	812	52%	363	52%	1,529	50%	
		Ethnicity		White	505	63%	324	64%	1111	72%	407	58%	2045	67%	
				Black	227	28%	163	32%	336	22%	203	29%	770	25%	
				Hispanic	58	7%	20	4%	81	5%	76	11%	206	7%	
				Asian	4	1%	2	0%	12	1%	9	1%	25	1%	
				Other	4	1%	2	0%	6	0%	5	1%	17	1%	
				Unknown	0		1	0%	2	0%	0		2	0%	
		Diagnostic Group		ADHD/Disruptive Behavior		2	0	0		11	0.01	0		13	0%
				Mood Disorders		383	48%	82	16%	940	61%	320	46%	1,569	51%
				Adjustment Disorders		6	1%	2	0%	21	1%	5	1%	31	1%
				Psychotic Disorders		297	37%	407	80%	460	30%	331	47%	1,196	39%
				Anxiety Disorders		14	2%	3	1%	22	1%	8	1%	43	1%
Other C&Y Disorders				1	0%	0		0		0		1	0%		
Substance Related				13	2%	7	1%	47	3%	0		60	2%		
Other Disorders				82	10%	11	2%	47	3%	2	0%	123	4%		
Missing/Invalid				0		0		0		1	0	1	0%		
No Diagnosis				0		0		0		33	5%	28	1%		
Language of Clients Served		Clients Served Language: English		728		454		1406		625					
		Clients Served Language: Spanish		42		17		70		65					
		Clients Served Language: Other		8		6		36		10					
		Clients Served Language: Unknown		20		35		36		0					
		% Clients With English as Primary Language		91%		89%		91%		89%					

Inpatient Psychiatric Unit (0010): 24-hour program including full-time medical, psychiatric and social services and around-the-clock nursing services for the mentally disabled. Includes State psychiatric centers, certified hospitals for the mentally ill, general hospital inpatient psychiatric units and inpatient units of community mental health centers.

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Mental Health System: Inpatient (OMH Code 3010) - Adults							
Utilization Trended Data for 2002 through 2006							
		Park Ridge / Unity	Strong	Via-RGH	Community Total	Roch Psych Ctr	
Clients	2002	894	1,326	638	2,655	501	
	2003	890	1,534	665	2,872	562	
	2004	940	1,544	650	2,919	544	
	2005	887	1,442	675	2,508	505	
	2006	798	1,548	700	2,786	512	
Variance 2005-2006		-89	106	25	278	7	
% Variance 2005-2006		-10.0%	7.4%	3.7%	11.1%	1.4%	
Variance 2002-2006		-96	222	62	131	11	
% Variance 2002-2006		-10.7%	16.7%	9.7%	4.9%	2.2%	
Services	Days	2002	13,412	20,337	10,057	43,806	84,046
		2003	14,279	22,077	9,072	45,428	84,261
		2004	12,750	21,890	9,583	44,223	86,010
		2005	12,750	21,890	9,583	44,223	86,010
		2006	13,313	21,722	9,247	44,282	84,576
Variance 2005-2006		563	-168	-336	59	-1,434	
% Variance 2005-2006		4.4%	-0.8%	-3.5%	0.1%	-1.7%	
Variance 2002-2006		-99	1,385	-810	476	530	
% Variance 2002-2006		-0.7%	6.8%	-8.1%	1.1%	0.6%	
Average LOS (for discharges only)	Days	2002	11.7	11.7	13.0	12.0	285.4
		2003	14.0	13.0	13.0	13.0	342.0
		2004	12.0	13.0	13.0	13.0	236.0
		2005	13.0	14.0	13.0	13.0	275.0
		2006	16.0	12.0	12.0	13.0	376.0
Variance 2005-2006		3	-2	-1	0	101	
% Variance 2005-2006		23.1%	-14.3%	-7.7%	0.0%	36.7%	
Variance 2002-2006		4	0	-1	1	91	
% Variance 2002-2006		36.8%	2.6%	-7.7%	8.3%	31.7%	

Notes:

1. Figures include some clients age < 18 treated at Park Ridge / Unity and Via - RGH.
2. The Community Total does not include data from Rochester Psychiatric Center.

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Mental Health System: Emergency Department (OMH Codes 2680, 3130) - All Clients									
		Park Ridge / Unity		Strong		ViaRGH		Community Total	
		Unity Emergency Dept Total		Strong Total Emergency		RGH Emergency Dept Total			
		N	%	N	%	N	%	N	%
Utilization and LOS Data : 2006 (Jan - Dec)									
Clients Served		1,922	23%	4,654	56%	2,783	33%	8,335	100%
Service Units Visits		2,629	21%	6,570	52%	3,553	28%	12,752	100%
First System Contact	Clients With First Contact in Program	212		977		632		1,821	
	Ethnicity								
	White	139	65%	763	78%	366	58%	1,268	70%
	Black	55	26%	127	13%	159	25%	341	19%
	Hispanic	8	4%	42	4%	85	13%	135	7%
	Asian	2	1%	28	3%	4	1%	34	2%
	Other	6	3%	16	2%	18	3%	40	2%
Unknown	2	1%	1	0%	0	0%	3	0%	
Client Demographic Information : 2006 (Jan - Dec)									
Clients Served		1,922		4,654		2,783		8,335	
Age Group	1-7	6	0%	68	1%	6	0%	78	1%
	8-10	6	0%	137	3%	15	1%	148	2%
	11-12	16	1%	162	3%	54	2%	208	2%
	13-15	100	5%	489	11%	186	7%	715	9%
	16-17	75	4%	346	7%	130	5%	504	6%
	18-21	159	8%	508	11%	289	10%	873	10%
	22-35	502	26%	1054	23%	701	25%	1,991	24%
	36-49	706	38%	1137	25%	876	31%	2,344	28%
	50-64	270	14%	557	12%	376	14%	1063	13%
	65 and older	82	4%	196	4%	150	5%	411	5%
Gender	Male	1,007	52%	2,276	49%	1,321	47%	4,075	49%
	Female	915	48%	2,377	51%	1,462	53%	4,259	51%
	Unknown/Missing	0		1	0%	0		1	0%
Ethnicity	White	1,175	61%	3,258	70%	1,503	53%	5,362	64%
	Black	597	31%	1001	22%	825	30%	2,068	25%
	Hispanic	125	7%	268	6%	383	14%	699	8%
	Asian	9	0%	68	1%	28	1%	95	1%
	Other	13	1%	58	1%	43	2%	106	1%
	Unknown	3	0%	1	0%	1	0%	5	0%
Diagnostic Group	ADHD/Disruptive Behavior	55	3%	275	6%	86	3%	389	5%
	Mood Disorders	892	47%	2,099	46%	909	33%	3,488	42%
	Adjustment Disorders	191	10%	682	15%	562	20%	1,355	16%
	Psychotic Disorders	388	20%	688	15%	464	17%	1,258	15%
	Anxiety Disorders	75	4%	209	4%	83	3%	339	4%
	Other C&Y Disorders	6	0%	34	1%	4	0%	43	1%
	Substance Related	180	9%	482	10%	425	15%	944	11%
	Other Disorders	132	7%	162	3%	27	1%	292	4%
	Missing/Invalid	2	0%	0		0		2	0%
	No Diagnosis	1	0%	23	0%	223	8%	225	3%
Language of Clients Served	Clients Served Language: English	1618		4369		2507			
	Clients Served Language: Spanish	86		186		243			
	Clients Served Language: Other	12		88		31			
	Clients Served Language: Unknown	205		11		2			
	% Clients With English as Primary Language	84%		94%		90%			

Crisis Intervention (2680): Crisis intervention services, applicable to adults, children and adolescents, are intended to reduce acute symptoms and restore individuals to pre-crisis levels of functioning. Examples of where these services may be provided include emergency rooms and residential settings. Examples of services are screening, assessment, stabilization, triage, and/or referral to an appropriate program or programs. **Services reported here occurred in an Emergency Department setting.**

Crisis Intervention (3130): This hospital-based emergency room program has the primary objective of reducing acute symptoms and restoring patients to pre-crisis levels of functioning to the extent possible. Services include provision of triage and screening, assessment, treatment, stabilization and referral or diversion to an appropriate program.

Notes:

1. Data reported for Via-RGH include weekday ED visits that occur at the RGH site, but are handled by staff from Via-RMHC

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Mental Health System: Emergency Department (OMH Codes 2680, 3130) - All Clients						
Utilization Trended Data for 2002 through 2006						
		Park Ridge / Unity	Strong	Via-RGH	Community Total	
Clients	2002	2,082	3,933	2,244	7,374	
	2003	2,271	4,194	2,277	7,757	
	2004	2,088	4,718	2,586	8,317	
	2005	2,043	4,556	2,538	8,140	
	2006	1,922	4,654	2,783	8,335	
	Variance 2005-2006		-121	98	245	195
% Variance 2005-2006		-5.9%	2.2%	9.7%	2.4%	
Variance 2002-2006		-160	721	539	961	
% Variance 2002-2006		-7.7%	18.3%	24.0%	13.0%	
Services	Visits	2002	2,844	5,348	3,451	11,643
		2003	3,162	5,992	3,456	12,610
		2004	2,865	6,704	3,850	13,419
		2005	2,817	6,252	3,181	12,250
		2006	2,629	6,570	3,553	12,752
	Variance 2005-2006		-188	318	372	502
% Variance 2005-2006		-6.7%	5.1%	11.7%	4.1%	
Variance 2002-2006		-215	1,222	102	1,109	
% Variance 2002-2006		-7.6%	22.8%	3.0%	9.5%	

Notes:

1. Data reported for Via - RGH include weekday ED visits that occur at the RGH site, but are handled by staff from Via - RMHC. This Via - RMHC activity has been included in reports from this database since 2001.
2. Service volumes for Strong's CPEP were understated in 2002.

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Mental Health System: Emergency Department (OMH Codes 2680, 3130) - Adults										
		Park Ridge / Unity		Strong		ViaRGH		Community Total		
		Unity Emergency Dept Total		Strong Total Emergency		RGH Emergency Dept Total				
		N	%	N	%	N	%	N	%	
Utilization and LOS Data : 2006 (Jan - Dec)										
Clients Served		1,719	26%	3,452	52%	2,392	36%	6,682		
Service Units	Visits	2,411	23%	4,858	47%	3,094	30%	10,363		
First System Contact	Clients With First Contact in Program		182		664		533		1,379	
	Ethnicity	White	124	68%	522	78%	327	61%	973	71%
		Black	42	23%	77	12%	122	23%	241	17%
		Hispanic	7	4%	32	5%	70	13%	109	8%
		Asian	2	1%	24	4%	4	1%	30	2%
		Other	5	3%	8	1%	10	2%	23	2%
		Unknown	2	1%	1	0%	0	0%	3	0%
Client Demographic Information : 2006 (Jan - Dec)										
Clients Served	Clients Served		1,719		3,452		2,392		6,682	
	Age Group	18-21	159	9%	508	15%	289	12%	873	13%
		22-35	502	29%	1054	31%	701	29%	1,991	30%
		36-49	706	41%	1137	32%	876	37%	2,344	35%
		50-64	270	16%	557	16%	376	16%	1063	16%
		65 and older	82	5%	196	6%	150	6%	411	6%
	Gender	Male	890	52%	1643	48%	1,147	48%	3,230	48%
		Female	829	48%	1808	52%	1,245	52%	3,451	52%
		Unknown/Missing	0		1	0	0		1	0%
	Ethnicity	White	1,047	60%	2,406	69%	1,330	56%	4,292	64%
		Black	535	31%	763	22%	689	29%	1,677	25%
		Hispanic	116	7%	202	6%	320	13%	573	9%
		Asian	9	1%	59	2%	25	1%	83	1%
		Other	9	1%	21	1%	27	1%	52	1%
		Unknown	3	0%	1	0%	1	0%	5	0%
	Diagnostic Group	ADHD/Disruptive Behavior	12	1%	21	1%	15	1%	44	1%
		Mood Disorders	816	48%	1556	46%	841	35%	2,865	43%
		Adjustment Disorders	136	8%	466	13%	402	17%	947	14%
		Psychotic Disorders	382	22%	652	19%	454	19%	1,216	18%
		Anxiety Disorders	73	4%	147	4%	73	3%	271	4%
		Other C&Y Disorders	2	0%	11	0%	3	0%	16	0%
		Substance Related	176	10%	460	13%	416	17%	912	14%
		Other Disorders	120	7%	125	4%	24	1%	242	4%
Missing/Invalid		1	0%	0		0		1	0%	
No Diagnosis	1	0%	14	0%	164	7%	168	3%		
Language of Clients Served	Clients Served Language: English		1449		3198		2141			
	Clients Served Language: Spanish		84		161		219			
	Clients Served Language: Other		12		82		30			
	Clients Served Language: Unknown		173		11		2			
	% Clients With English as Primary Language		84%		93%		90%			

Crisis Intervention (2680): Crisis intervention services, applicable to adults, children and adolescents, are intended to reduce acute symptoms and restore individuals to pre-crisis levels of functioning. Examples of where these services may be provided include emergency rooms and residential settings. Examples of services are screening, assessment, stabilization, triage, and/or referral to an appropriate program or programs. **Services reported here occurred in an Emergency Department setting.**

Crisis Intervention (3130): This hospital-based emergency room program has the primary objective of reducing acute symptoms and restoring patients to pre-crisis levels of functioning to the extent possible. Services include provision of triage and screening, assessment, treatment, stabilization and referral or diversion to an appropriate program.

Notes:
1. Data reported for Via-RGH include weekday ED visits that occur at the RGH site, but are handled by staff from Via-RMHC.

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Mental Health System: Emergency Department (OMH Codes 2680, 3130) - Adults						
Utilization Trended Data for 2002 through 2006						
		Park Ridge / Unity	Strong	Via-RGH	Community Total	
Clients	2002	1,840	2,875	1,994	5,936	
	2003	2,023	3,118	1,986	6,287	
	2004	1,838	3,399	2,172	6,509	
	2005	1,850	3,286	2,156	6,448	
	2006	1,719	3,452	2,392	6,682	
Variance 2005-2006		-131	166	236	234	
% Variance 2005-2006		-7.1%	5.1%	10.9%	3.6%	
Variance 2002-2006		-121	577	398	746	
% Variance 2002-2006		-6.6%	20.1%	20.0%	12.6%	
Services	Visits	2002	2,570	3,886	3,135	9,591
		2003	2,885	4,449	3,090	10,424
		2004	2,585	4,806	3,327	10,718
		2005	2,600	4,484	2,743	9,827
		2006	2,411	4,858	3,094	10,363
Variance 2005-2006		-189	374	351	536	
% Variance 2005-2006		-7.3%	8.3%	12.8%	5.5%	
Variance 2002-2006		-159	972	-41	772	
% Variance 2002-2006		-6.2%	25.0%	-1.3%	8.0%	

Notes:

1. Data reported for Via - RGH include weekday ED visits that occur at the RGH site, but are handled by staff from Via - RMHC. This Via - RMHC activity has been included in reports from this database since 2001.
2. Service volumes for Strong's CPEP were understated in 2002.

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Mental Health System: CPEP Extended Observation Beds (OMH Code 1920) - All Clients				
			Strong	
			CPEP EOB	
			N	%
Utilization and LOS Data : 2006 (Jan - Dec)				
	Operating Capacity		4	
	Clients Served		482	
	Service Units	Days	1,443	100%
	Occupancy Rate for Residential Programs		99%	
	Average LOS for Discharges		3	
	Average LOS for Still Enrolled Clients		1	
	Discharges		514	
Client Demographic Information : 2006 (Jan - Dec)				
Clients Served	Clients Served		482	
	Age Group	8-10	1	0%
		11-12	1	0%
		13-15	2	0%
		16-17	12	2%
		18-21	58	12%
		22-35	153	32%
		36-49	177	37%
		50-64	70	15%
	65 and older	8	2%	
	Gender	Male	212	44%
		Female	270	56%
	Ethnicity	White	329	68%
		Black	111	23%
		Hispanic	28	6%
		Asian	13	3%
		Other	1	0%
	Diagnostic Group	ADHD/Disruptive Behavior	8	2%
		Mood Disorders	270	57%
		Adjustment Disorders	35	7%
Psychotic Disorders		74	15%	
Anxiety Disorders		19	4%	
Other C&Y Disorders		1	0%	
Substance Related		62	13%	
Other Disorders		11	2%	
No Diagnosis	2	0%		
Language of Clients Served	Clients Served Language: English	445		
	Clients Served Language: Spanish	21		
	Clients Served Language: Other	14		
	Clients Served Language: Unknown	2		
	% Clients With English as Primary Language	92%		

Extended Observation Beds (1920): Beds operated by the Comprehensive Psychiatric Emergency Program which are located in or adjacent to the emergency room of a CPEP and are available 24 hours per day, seven days per week to provide extended assessment and evaluation as well as a safe and humane environment for up to 72 hours for those presenting to the CPEP. This program is one of four program components which, when provided together, form the OMH licensed Comprehensive Psychiatric Emergency Program (CPEP). The other program components of the CPEP are: Crisis Intervention (3130), Crisis Outreach (1680) and Crisis Residence (0910).

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Mental Health System: CPEP Extended Observation Beds (OMH Code 1920) - All Clients			
Utilization Trended Data for 2002 through 2006			
		Strong	
Clients	2002	465	
	2003	516	
	2004	503	
	2005	524	
	2006	482	
Variance 2005-2006		-42	
% Variance 2005-2006		-8.0%	
Variance 2002-2006		17	
% Variance 2002-2006		3.7%	
Services	Days	2002	1,363
		2003	1,548
		2004	1,400
		2005	1,550
		2006	1,443
Variance 2005-2006		-107	
% Variance 2005-2006		-6.9%	
Variance 2002-2006		80	
% Variance 2002-2006		5.9%	
Average LOS (for discharges only)	Days	2002	2.7
		2003	3.0
		2004	2.0
		2005	3.0
		2006	3.0
Variance 2005-2006		0.0	
% Variance 2005-2006		0.0%	
Variance 2002-2006		0.3	
% Variance 2002-2006		11.1%	

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Mental Health System: Crisis Residence (OMH Code 0910) - Adults								
		Roch Psych Ctr		Strong		Community		
		ALR		Crisis Residence at RPC		Total		
		N	%	N	%	N	%	
Utilization and LOS Data : 2006 (Jan - Dec)								
Capacity	Operating Capacity		20		4		24	
	Clients Served		302	97%	172	55%	312	
	Service Units	Days	6,850	89%	806	11%	7,656	
	Occupancy Rate		94%		55%		87%	
	Average LOS for Discharges		21		6		15	
	Average LOS for Still Enrolled Clients		53		10		49	
	Discharges		326		185		511	
First System Contact	Clients With First Contact in Program		3		0		3	
	Ethnicity	Hispanic	1	33%	0		1	
		Other	2	67%	0		2	
Client Demographic Information : 2006 (Jan - Dec)								
Clients Served	Clients Served		302		172		312	
	Age Group	18-21	12	4%	6	3%	12	
		22-35	82	27%	42	24%	84	
		36-49	163	54%	96	56%	169	
		50-64	41	14%	25	15%	43	
		65 and older	4	1%	3	2%	4	
	Gender	Male	203	67%	111	65%	210	
		Female	99	33%	61	35%	102	
	Ethnicity	White	173	57%	85	49%	179	
		Black	105	35%	75	44%	110	
		Hispanic	19	6%	10	6%	19	
		Asian	2	1%	2	1%	3	
		Other	3	1%	0		1	
	Diagnostic Group	Mood Disorders		209	68%	116	0.67	209
		Adjustment Disorders		3	1%	7	4%	3
		Psychotic Disorders		65	22%	35	20%	72
		Anxiety Disorders		9	3%	5	3%	9
Substance Related		14	5%	1	1%	14		
Other Disorders		0		8	5%	3		
Missing/Invalid		2	0.01	0		2		
Language of Clients Served	Clients Served Language: English		281		162			
	Clients Served Language: Spanish		16		9			
	Clients Served Language: Other		1		0			
	Clients Served Language: Unknown		4		1			
	% Clients With English as Primary Language		93%		94%			

Crisis Residence (0910): A residential (24 hours/day) stabilization program, which provides services for acute symptom reduction and the restoration of patients to pre-crisis level of functioning. These programs are time limited for persons until they achieve stabilization (generally up to 30 days). Crisis residences serve persons experiencing rapid or sudden deterioration of social and personal conditions such that they are clinically at risk of hospitalization but may be treated in this alternative setting.

Notes:

1. Strong's CPEP maintains 4 crisis beds at the Alternate Living Residence (ALR). If someone is admitted to ALR via the CPEP, the Strong mobile crisis team maintains contact with them for up to 5 days. If the individual needs to remain in ALR beyond 5 days, they are then "transferred" to the RPC rolls for the remainder of their stay. For example, if an individual is admitted to ALR through the CPEP and stays for 20 days, 5 of those days would be counted in the Strong column above; the remaining 15 days would be counted under RPC.

2006 Mental Health Program Report Series

Mental Health System: Crisis Residence (OMH Code 0910) - Adults					
Utilization Trended Data for 2002 through 2006					
		Roch Psych Ctr	Strong	Community Total	
Clients	2002	305	170	323	
	2003	283	173	299	
	2004	226	124	229	
	2005	298	123	229	
	2006	302	172	312	
	Variance 2005-2006		4	49	83
% Variance 2005-2006		1.3%	39.8%	36.2%	
Variance 2002-2006		19	-1	13	
% Variance 2002-2006		6.7%	-0.6%	4.3%	
Services	Days	2002	6,468	845	7,313
		2003	5,133	820	5,953
		2004	4,835	621	5,456
		2005	6,102	600	5,456
		2006	6,850	806	7,656
		Variance 2005-2006		748	206
% Variance 2005-2006		12.3%	34.3%	40.3%	
Variance 2002-2006		1,717	-14	1,703	
% Variance 2002-2006		33.5%	-1.7%	28.6%	

2006 Mental Health Program Report Series

Mental Health System: Mobile Crisis (OMH Code 1680) - All Clients				
			Strong	
			Mobile Crisis Team	
			N	%
Utilization and LOS Data : 2006 (Jan - Dec)				
	Clients Served		1,528	
	Service Units	Visits	2,374	100%
	Average Units Per Client		2	
	Discharges		1,722	
First System Contact	Clients With First Contact in Program		254	
	Ethnicity	White	124	48%
		Black	98	39%
		Hispanic	16	6%
		Asian	7	3%
	Other	9	4%	
Client Demographic Information : 2006 (Jan - Dec)				
Clients Served	Clients Served		1528	
	Age Group	1-7	64	4%
		8-10	71	5%
		11-12	95	6%
		13-15	164	11%
		16-17	112	7%
		18-21	116	8%
		22-35	313	20%
		36-49	377	25%
		50-64	163	11%
		65 and older	53	3%
	Gender	Male	671	44%
		Female	857	56%
	Ethnicity	White	784	51%
		Black	533	35%
		Hispanic	162	11%
		Asian	14	1%
		Other	34	2%
		Unknown	1	0%
	Diagnostic Group	ADHD/Disruptive Behavior	138	9%
		Mood Disorders	760	48%
		Adjustment Disorders	268	18%
		Psychotic Disorders	191	13%
Anxiety Disorders		87	6%	
Other C&Y Disorders		7	0%	
Substance Related		8	1%	
	Other Disorders	69	5%	
Language of Clients Served	Clients Served Language: English		1412	
	Clients Served Language: Spanish		90	
	Clients Served Language: Other		23	
	Clients Served Language: Unknown		3	
	% Clients With English as Primary Language		92%	

Crisis Outreach (1680): A mobile crisis intervention program which offers emergency services such as crisis intervention and/or assessment services in natural (e.g., homes), structured (e.g., residential programs), or controlled (e.g., instructional) environments.

2006 Mental Health Program Report Series

Mental Health System: Mobile Crisis (OMH Code 1680) - All Clients			
Utilization Trended Data for 2002 through 2006			
		Strong	
Clients	2002	1,094	
	2003	1,254	
	2004	1,347	
	2005	1,367	
	2006	1,528	
Variance 2005-2006		161	
% Variance 2005-2006		11.8%	
Variance 2002-2006		434	
% Variance 2002-2006		39.7%	
Services	Visits	2002	1,930
		2003	2,100
		2004	2,064
		2005	1,713
		2006	1,722
Variance 2005-2006		9	
% Variance 2005-2006		0.5%	
Variance 2002-2006		-208	
% Variance 2002-2006		-10.8%	

2006 Mental Health Program Report Series

Mental Health System: Mobile Crisis (OMH Code 1680) - Adults					
			STRONG MEMORIAL HOSPITAL		
			Mobile Crisis Team - Adults		
			N	%	
Utilization and LOS Data : 2006 (Jan - Dec)					
	Clients Served		1,022		
	Service Units	Visits	1,782	100%	
	Average Units Per Client		2		
	Discharges		1164		
First System Contact	Clients With First Contact in Program		119		
	Ethnicity	White	66	56%	
		Black	42	35%	
		Hispanic	6	5%	
		Asian	1	1%	
	Other	4	3%		
Client Demographic Information : 2006 (Jan - Dec)					
Clients Served	Clients Served		1022		
	Age Group	18-21	116	11%	
		22-35	313	31%	
		36-49	377	37%	
		50-64	163	16%	
		65 and older	53	5%	
	Gender	Male	410	40%	
		Female	612	60%	
	Ethnicity	White	516	50%	
		Black	387	38%	
		Hispanic	101	10%	
		Asian	6	1%	
		Other	12	1%	
	Diagnostic Group	ADHD/Disruptive Behavior		4	0%
		Mood Disorders		588	57%
Adjustment Disorders		132	13%		
Psychotic Disorders		185	18%		
Anxiety Disorders		67	7%		
Substance Related		7	1%		
Other Disorders		39	4%		
Language of Clients Served	Clients Served Language: English		930		
	Clients Served Language: Spanish		72		
	Clients Served Language: Other		19		
	Clients Served Language: Unknown		1		
	% Clients With English as Primary Language		91%		

Crisis Outreach (1680): A mobile crisis intervention program which offers emergency services such as crisis intervention and/or assessment services in natural (e.g., homes), structured (e.g., residential programs), or controlled (e.g., instructional) environments.

2006 Mental Health Program Report Series

Mental Health System: Mobile Crisis (OMH Code 1680) - Adults				
Utilization Trended Data for 2002 through 2006				
			Strong	
Clients			2002	
			786	
			2003	
			885	
			2004	
		847		
		2005		
		796		
		2006		
		1,022		
Variance 2005-2006			226	
% Variance 2005-2006			28.4%	
Variance 2002-2006			236	
% Variance 2002-2006			30.0%	
Services	Visits			
				2002
				1,586
				2003
				1,619
		2004		
		1,442		
		2005		
		1,173		
		2006		
		1,782		
Variance 2005-2006			609	
% Variance 2005-2006			51.9%	
Variance 2002-2006			196	
% Variance 2002-2006			12.4%	

2006 Mental Health Program Report Series

Mental Health System: Partial Hospitalization (OMH Code 2200) - Adults													
		Park Ridge / Unity		Roch Rehab		Strong		Via-RGH		Community			
		Genesee St PHP		Partial Hospitalization		PHP Adult		GMHC		Total			
		N	%	N	%	N	%	N	%	N	%		
Utilization and LOS Data : 2006 (Jan - Dec)													
		Operating Capacity	39		20		43		38		140		
		Clients Served	669		53		689		401		1,773 100%		
Service Units	Hours	35,576	40%	3,898	4%	34,893	39%	14,798	17%		89,165 100%		
		Average Units Per Client	53		74		51		37		50		
		Average LOS for Discharges	16		20		19		15		17		
		Average LOS for Still Enrolled Clients	30		35		14		10		19		
		Discharges	737		55		729		414		1,935		
First System Contact	Clients With First Contact in Program		160		4		175		32		371		
	Ethnicity	White	124	77%	4	100%	157	89%	21	65%	306 82%		
		Black	20	0.13	0		13	7%	7	0.22	40 11%		
		Hispanic	9	0.06	0		1	1%	4	13%	14 4%		
		Asian	0		0		1	0.01	0		1 0%		
		Other	2	0.01	0		0		0		2 1%		
		Unknown	5	3%	0		3	2%	0		8 2%		
Client Demographic Information : 2006 (Jan - Dec)													
Clients Served		Clients Served	669		53		689		401		1,773		
		Age Group	Under 18	37	0	0		0		0		37 2%	
			18-21	81	0.12	0		63	9%	37	9%	174 10%	
			22-35	223	0.33	0		214	31%	127	32%	548 31%	
			36-49	239	0.36	0		276	40%	169	43%	670 38%	
			50-64	85	13%	10	19%	124	18%	62	15%	280 16%	
			65 and older	4	1%	43	81%	12	2%	6	1%	64 4%	
		Gender	Male	196	29%	8	15%	275	40%	135	34%	603 34%	
			Female	473	71%	45	85%	412	60%	266	66%	1,168 66%	
			Unknown/Missing	0		0		2	0%	0		2 0%	
		Ethnicity	White	439	65%	45	85%	546	79%	251	63%	1,252 71%	
			Black	167	25%	7	13%	108	16%	104	26%	379 21%	
			Hispanic	51	8%	0		22	3%	43	11%	113 6%	
			Asian	2	0	1	2%	5	1%	1	0%	9 1%	
			Other	5	0.01	0		5	1%	2	0%	12 1%	
			Unknown	5	0.01	0		3	0%	0		8 0%	
		Diagnostic Group	ADHD/Disruptive Behavior	1	0	0		1	0%	1	0	3 0%	
			Mood Disorders	384	58%	43	81%	607	89%	297	75%	1,303 73%	
			Adjustment Disorders	5	0.01	1	2%	0		20	5%	26 1%	
			Psychotic Disorders	74	11%	2	4%	25	4%	48	12%	147 8%	
			Anxiety Disorders	56	8%	0		17	2%	30	7%	101 6%	
			Substance Related	11	0.02	0		36	5%	1	0	46 3%	
			Other Disorders	137	20%	0		3	0%	1	0%	136 8%	
			Missing/Invalid	1	0	7	0.13	0		3	1%	11 1%	
		Language of Clients Served	Clients Served Language: English		621		53		664		376		
			Clients Served Language: Spanish		36		0		13		24		
			Clients Served Language: Other		3		0		5		1		
Clients Served Language: Unknown			8		0		7		0				
% Clients With English as Primary Language			93%		100%		96%		94%				

Partial Hospitalization (2200): A partial hospitalization program shall provide active treatment designed to stabilize and ameliorate acute symptoms, to serve as an alternative to inpatient hospitalization, or to reduce the length of a hospital stay within a medically supervised program. A partial hospitalization program shall provide the following services: assessment and treatment planning, health screening and referral, symptom management, medication therapy, medication education, verbal therapy, case management, psychiatric rehabilitation readiness determination and referral, crisis intervention services, activity therapy,

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Mental Health System: Partial Hospitalization (OMH Code 2200) - Adults							
Utilization Trended Data for 2002 through 2006							
		Roch Rehab	Strong	Park Ridge / Unity	Via-RGH (GMHC)	Community Total	
Clients	2002	49	623	777	271	1,685	
	2003	50	663	867	370	1,896	
	2004	63	666	854	368	1,916	
	2005	47	653	806	335	1,803	
	2006	53	689	669	401	1,773	
Variance 2005-2006		6	36	-137	66	-30	
% Variance 2005-2006		12.8%	5.5%	-17.0%	19.7%	-1.7%	
Variance 2002-2006		4	66	-108	130	88	
% Variance 2002-2006		8.2%	10.6%	-13.9%	48.0%	5.2%	
Services	Hours	2002	3,461	40,009	35,233	17,270	95,973
		2003	2,478	41,266	41,345	18,471	103,560
		2004	4,265	42,918	40,335	14,851	102,369
		2005	4,304	35,922	38,956	12,889	92,071
		2006	3,898	34,893	35,576	14,798	89,165
Variance 2005-2006		-406	-1,029	-3,380	1,909	-2,906	
% Variance 2005-2006		-9.4%	-2.9%	-8.7%	14.8%	-3.2%	
Variance 2002-2006		437	-5,116	343	-2,472	-6,808	
% Variance 2002-2006		12.6%	-12.8%	1.0%	-14.3%	-7.1%	
Average Services per Client	Hours	2002	71	64	45	64	57
		2003	50	62	48	50	55
		2004	68	64	48	40	54
		2005	92	55	48	38	49
		2006	74	51	53	37	50

Notes: 1. The number of slots in Strong's Adult Partial Hospitalization program was decreased from 50 to 43 in 2005.

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Mental Health System: Clinic (OMH Code 2100) - All Clients																											
		Catholic Fam Ctr Mental Health Clinic		Crestwood Scottsville Clinic		Park Ridge / Unity EBHC MH Clinic		Park Ridge / Unity Genesee St MH Clinic		Park Ridge / Unity Greece MH Clinic		Park Ridge / Unity Prince Street		Roch Rehab Clinic Treatment		Strong SMH Clinic		Strong Strong Ties Clinic		Via - RGH GMHC Clinic		Via - RMHC RMHC Clinic		Community Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
Utilization and LOS Data : 2006 (Jan - Dec)																											
Clients Served		480	2%	527	2%	3210	13%	3,788	15%	3695	15%	1288	5%	851	3%	5,122	20%	1,016	4%	2,883	11%	4,038	16%	25,320			
Service Units		4,883	2%	6,529	3%	33,785	13%	39,120	15%	30,148	12%	5,833	2%	13,062	5%	46,264	18%	15,861	6%	26,424	10%	36,492	14%	258,401			
Service Type		4,883		6,529		32,249		37,828		30,148		5,833		12,797		46,139		14,999		24,949		35,232		251,586			
Visits						1536		1292		0		0		265		125		862		1,475		1,260		6,815			
Case Management Visits		0		0		0		0		0		0		0		0		0		0		0		0			
Average Units Per Client		10		12		11		10		8		5		15		9		16		9		9		10			
Average LOS for Discharges		1157		307		298		362		278		268		351		271		1015		320		426		327			
Average LOS for Still Enrolled Clients		1,062		519		922		898		650		590		892		575		1813		1298		1,393		983			
Discharges		32		253		1348		1,482		1544		958		349		2,213		145		1168		1,242		10,734			
Clients With First Contact in Program		97		145		362		491		635		227		124		1324		10		391		668		4,474			
First System Contact	Ethnicity	White	45	47%	95	65%	136	37%	142	29%	548	87%	166	72%	76	61%	931	70%	4	40%	178	46%	310	47%	2,631		
		Black	36	37%	26	18%	138	38%	248	50%	53	8%	31	14%	31	25%	205	15%	4	40%	149	38%	141	21%	1,062		
		Hispanic	9	9%	10	7%	40	11%	66	13%	11	0.02	7	0.03	7	6%	105	8%	0		42	11%	170	25%	467		
		Asian	2	2%	1	1%	4	0.01	3	1%	2	0	2	0.01	3	0.02	21	2%	0		5	1%	8	1%	51		
		Other	4	4.0%	13	9%	13	4%	14	3%	15	2%	13	6%	7	6%	22	2%	2	20%	13	3%	19	3%	135		
		Unknown	0		0		31	0.09	18	4%	6	1%	8	4%	0		40	3%	0		4	1%	19	3%	126		
		Missing	1	0.01	0		0		0		0		0		0		0		0		0		1	0	2		
Client Demographic Information : 2006 (Jan - Dec)																											
Clients Served		480		527		3210		3,788		3695		1288		851		5,122		1,016		2,883		4,038		25,320			
Age Group	1-7	5	1%	94	18%	15	0	130	3%	135	0.04	67	5%	0		243	5%	0		91	3%	121	3%	848	3%		
	8-10	21	4%	92	17%	35	0.01	212	6%	147	0.04	64	5%	0		249	5%	0		132	5%	162	4%	1,042	4%		
	11-12	23	5%	84	16%	30	0.01	160	4%	165	0.04	38	3%	1	0%	191	4%	0		104	4%	175	4%	917	4%		
	13-15	21	4%	151	29%	73	0.02	297	8%	357	0.1	70	5%	0		279	5%	0		191	7%	321	8%	1,660	7%		
	16-17	10	2%	85	16%	49	2%	162	4%	262	0.07	52	4%	0		169	3%	0		113	4%	215	5%	1,047	4%		
	18-21	31	6%	20	4%	188	6%	259	7%	284	8%	65	5%	31	4%	244	5%	36	4%	144	5%	145	4%	1,348	5%		
	22-35	105	22%	0		921	29%	767	20%	709	19%	288	22%	262	31%	1022	20%	229	23%	573	20%	568	14%	5,105	20%		
	36-49	174	37%	0		1252	39%	1,090	29%	942	25%	309	25%	358	42%	1193	23%	401	39%	895	30%	955	24%	7,102	28%		
	50-64	76	16%	0		574	18%	610	16%	548	15%	268	21%	164	19%	771	15%	306	30%	558	19%	864	21%	4,475	18%		
	65 and older	14	3%	1	0	73	2%	101	3%	146	4%	67	5%	35	4%	761	15%	44	4%	82	3%	512	13%	1,776	7%		
Gender	Male	166	35%	300	57%	1702	53%	1,498	40%	1571	43%	432	34%	543	64%	1,949	38%	541	53%	1229	43%	1,627	40%	10,902	43%		
	Female	313	65%	227	43%	1508	47%	2,290	60%	2124	57%	856	66%	308	36%	3,173	62%	475	47%	1,654	57%	2,409	60%	14,415	57%		
	Unknown/Missing	1	0	0		0		0		0		0		0		0		0		0		2	0%	3	0%		
Ethnicity	White	244	51%	296	57%	1437	46%	1,466	39%	3182	87%	910	71%	578	67%	3,548	69%	662	65%	1,640	56%	2,048	50%	15,047	59%		
	Black	184	38%	140	27%	1215	38%	1590	41%	336	9%	263	20%	200	24%	897	18%	312	31%	939	33%	883	22%	6,537	26%		
	Hispanic	37	8%	39	7%	462	14%	546	14%	106	3%	60	5%	49	6%	502	10%	21	2%	228	8%	965	24%	2,864	11%		
	Asian	3	1%	2	0%	16	0%	20	1%	15	0%	6	0	9	1%	60	1%	11	1%	23	1%	23	1%	180	1%		
	Other	10	2%	50	9%	34	1%	139	4%	48	1%	40	3%	14	2%	47	1%	8	1%	37	1%	74	2%	469	2%		
	Unknown	1	0%	0		46	1%	27	1%	8	0%	9	1%	1	0%	68	1%	2	0%	16	1%	43	1%	220	1%		
Missing	1	0	0		0		0		0		0		0		0		0		0		2	0%	3	0%			
Diagnostic Group	ADHD/Disruptive Behavior	39	8%	174	34%	248	8%	486	13%	351	0.09	70	5%	7	1%	240	5%	1	0%	214	7%	186	5%	1,874	7%		
	Mood Disorders	225	48%	121	23%	1273	39%	1,649	43%	1672	45%	400	32%	410	49%	2,653	51%	340	33%	1433	50%	1,547	36%	10,976	43%		
	Adjustment Disorders	104	22%	149	28%	513	16%	333	9%	618	17%	237	18%	316	37%	565	11%	1	0%	473	16%	400	10%	3,556	14%		
	Psychotic Disorders	26	5%	3	1%	444	14%	372	10%	236	6%	10	1%	32	4%	235	5%	666	67%	385	13%	673	17%	2,904	11%		
	Anxiety Disorders	73	15%	64	12%	316	10%	485	13%	436	12%	150	12%	11	1%	541	11%	3	0%	249	9%	466	12%	2,634	10%		
	Other C&Y Disorders	0		5	1%	2	0%	7	0%	26	0.01	0		0		44	1%	0		6	0	0		86	0%		
	Substance Related	0		2	0	23	1%	8	0%	9	0	2	0	3	0%	25	0%	0		18	1%	21	1%	105	0%		
	Other Disorders	11	2%	7	1%	327	10%	441	12%	315	9%	83	6%	3	0%	815	16%	3	0%	29	1%	22	1%	1,936	8%		
	Missing/Invalid	1	0	2	0	58	2%	6	0	30	1%	336	26%	69	8%	4	0%	2	0%	73	3%	1	0%	576	2%		
	No Diagnosis	1	0	0		6	0%	1	0	2	0%	0		0		0		0		3	0%	722	18%	673	3%		
Language of Clients Served	Clients Served Language: English	452		524		2812		3057		3515		1177		838		4233		937		2716		3280					
	Clients Served Language: Spanish	25		3		313		433		46		38		11		347		13		92		657					
	Clients Served Language: Other	2		0		25		152		15		16		2		182		20		23		39					
	Clients Served Language: Unknown	1		0		59		146		119		57		0		360		46		52		62					
	% Clients With English as Primary Language	94%		99%		88%		81%		95%		91%		99%		83%		92%		94%		81%					

Clinic Treatment (2100): A clinic treatment program shall provide treatment designed to reduce symptoms, to improve patient functioning and to provide ongoing support. A clinic treatment program shall provide the following services: assessment and treatment planning, health screening and referral, discharge planning, verbal therapy, medication therapy, medication education, symptom management and psychiatric rehabilitation readiness determination. The following additional services may also be provided: case management, crisis intervention services and clinical support services.

- Notes:**
- In calculating the average LOS (or duration of care episode), adjustments have been made to account for screening visits. In instances where the client was admitted to the program under "screening", then discharged, then subsequently admitted to the program within 30 days, the admission date for the screening visit is used to calculate the duration of the treatment episode.
 - Totals for Crestwood include clients age 18 and older.
 - Beginning in 2005, Clinic services reported to BHCD included CSS Case Management.

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Mental Health System: Clinic (OMH Code 0700, 2100) - All Clients										
Utilization Trended Data for 2002 through 2006										
		CFC/Family Service	Crestwood	Park Ridge / Unity	Roch Rehab	Strong	Via-RGH (GMHC Site)	Via-RMHC	Community Total	
Clients	2002	583	542	11,940	1,169	4,994	2,387	3,880	25,766	
	2003	530	423	12,919	1,039	5,029	2,518	4,184	26,814	
	2004	494	453	13,142	960	5,224	2,966	4,236	26,693	
	2005	459	496	12,941	969	5,548	2,821	4,215	26,588	
	2006	480	527	11,311	851	6,053	2,883	4,038	25,320	
	Variance 2005-2006	21	31	-1,630	-118	505	62	-177	-1,268	
% Variance 2005-2006	4.6%	6.3%	-12.6%	-12.2%	9.1%	2.2%	-4.2%	-4.8%		
Variance 2002-2006	-103	-15	-629	-318	1,059	496	158	-446		
% Variance 2002-2006	-17.7%	-2.8%	-5.3%	-27.2%	21.2%	20.8%	4.1%	-1.7%		
Services	Visits	2002	4,274	10,666	104,168	15,364	58,764	22,141	29,482	248,898
		2003	4,439	5,869	111,256	16,856	57,841	23,530	33,203	257,821
		2004	4,315	6,996	119,254	16,814	57,188	26,484	34,335	265,386
		2005	4,212	6,410	125,793	14,827	57,436	25,310	34,403	264,739
		2006	4,883	6,529	106,058	12,797	61,138	24,949	35,232	258,401
		Variance 2005-2006	671	119	-19,735	-2,030	3,702	-361	829	-6,338
% Variance 2005-2006	15.9%	1.9%	-15.7%	-13.7%	6.4%	-1.4%	2.4%	-2.4%		
Variance 2002-2006	609	-4,137	1,890	-2,567	2,374	2,808	5,750	9,503		
% Variance 2002-2006	14.2%	-38.8%	1.8%	-16.7%	4.0%	12.7%	19.5%	3.8%		
Average Services per Client	Visits	2002	7	20	9	13	12	9	8	10
		2003	8	14	9	16	12	9	8	10
		2004	9	15	10	18	10	9	8	10
		2005	9	13	8	15	11	9	9	10
		2006	10	12	9	15	10	9	9	10

Notes:

1. Totals for Crestwood include clients age 18 and older. The Crestwood Clinic sites at Mt. Hope and Honeoye Falls were closed in 2003.
2. Beginning in 2005, Clinic services reported to BHCD included CSS Case Management. The services reported in this chart exclude case management visits.
3. Park Ridge / Unity's Brockport Clinic closed 12/23/05.
4. Park Ridge - Unity's Prince Street Clinic closed 7/31/06.

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Mental Health System: Clinic (OMH Code 2100) - Adults

		Catholic Fam Ctr Mental Health Clinic		Park Ridge / Unity EBHC MH Clinic		Park Ridge / Unity Genesee St MH Clinic		Park Ridge / Unity MH Clinic with Crisis		Park Ridge / Unity Prince Street		Roch Rehab Clinic Treatment		Strong SMH Clinic		Strong Strong Ties Clinic		Via - RGH GMHC Clinic		Via - RMHC RMHC Clinic		Community Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
Utilization and LOS Data : 2006 (Jan - Dec)																								
Clients Served		400	2%	3,008	15%	2827	14%	2629	13%	997	5%	851	4%	3,991	20%	1,016	5%	2,252	11%	3,044	15%	19,765		
Service Units		4,281	2%	32,349	15%	30,738	15%	22,072	11%	4,664	2%	13,062	6%	35,282	17%	15,861	8%	21,951	10%	28,990	14%	209,250		
Visits		4,281		30,813		29,570		22,072		4,664		12,797		35,157		14,999		20,497		27,730		202,580		
Service Type Case Management Visits		0		1,536		1,168		0		0		265		125		862		1,454		1,260		6,670		
Average Units Per Client		11		11		11		8		5		15		9		16		10		10		11		
Average LOS for Discharges		1350		302		399		285		301		351		257		1015		326		484		343		
Average LOS for Still Enrolled Clients		1166		949		1,034		724		690		892		633		1813		1,498		1,627		1,111		
Discharges		26		1,237		1,025		1,009		733		349		1,679		145		876		808		7,887		
Clients With First Contact in Program		66		300		260		352		145		124		851		10		226		343		2,677		
First System Contact	Ethnicity	White	34	51%	117	39%	104	39%	315	90%	112	78%	76	61%	604	72%	4	40%	114	50%	191	56%	1,671	
	Black	21	32%	112	37%	95	37%	20	6%	15	10%	31	25%	123	14%	4	40%	77	34%	50	15%	548		
	Hispanic	8	12%	35	12%	43	0.17	5	0.01	6	4%	7	6%	78	9%	0		25	11%	86	25%	293		
	Asian	2	0.03	3	1%	3	0.01	1	0	1	0.01	3	2%	15	2%	0		4	2%	5	1%	37		
	Other	0		10	3%	8	3%	7	2%	5	3%	7	6%	20	2%	2	20%	6	3%	3	1%	68		
	Unknown	0		23	8%	7	3%	4	0.01	6	4%	0		11	1%	0		0		7	2%	58		
	Missing	1	0.02	0		0		0		0		0		0		0		0		1	0%	2		
Client Demographic Information : 2006 (Jan - Dec)																								
Clients Served		400		3,008		2827		2629		997		851		3,991		1,016		2,252		3,044		19,765		
Age Group	Under 18	0		0		0		0		0		1	0	0		0		0		0		1	0%	
	18-21	31	8%	188	6%	259	9%	284	11%	65	7%	31	4%	244	6%	36	4%	144	6%	145	5%	1,308	7%	
	22-35	105	26%	921	31%	767	27%	709	27%	288	29%	262	31%	1,022	26%	229	23%	573	25%	568	19%	5,104	26%	
	36-49	174	43%	1,252	42%	1,090	38%	942	35%	309	30%	358	42%	1,193	30%	401	39%	895	40%	955	31%	7,102	36%	
	50-64	76	19%	574	19%	610	22%	548	21%	268	27%	164	19%	771	19%	306	30%	558	25%	864	28%	4,475	23%	
	65 and older	14	4%	73	2%	101	4%	146	6%	67	7%	35	4%	761	19%	44	4%	82	4%	512	17%	1,775	9%	
Gender	Male	135	34%	1,562	52%	935	33%	1,004	38%	259	26%	543	64%	1,294	32%	541	53%	872	39%	1,071	35%	7,775	39%	
	Female	264	66%	1,446	48%	1,892	67%	1,625	62%	738	74%	308	36%	2,697	68%	475	47%	1,380	61%	1,971	65%	11,987	61%	
	Unknown/Missing	1	0%	0		0		0		0		0		0		0		0		2	0%	3	0%	
Ethnicity	White	214	54%	1,368	47%	1,218	42%	2,291	87%	704	69%	578	67%	2,770	70%	662	65%	1,352	60%	1,666	54%	12,047	61%	
	Black	140	35%	1,127	37%	1,039	37%	229	9%	208	21%	200	24%	673	17%	312	31%	687	31%	609	20%	4,903	25%	
	Hispanic	36	9%	434	14%	414	15%	71	3%	48	5%	49	6%	440	11%	21	2%	165	7%	694	23%	2,247	11%	
	Asian	3	1%	15	0%	18	1%	12	0	5	1%	9	1%	50	1%	11	1%	19	1%	20	1%	153	1%	
	Other	5	1%	28	1%	123	4%	21	1%	25	3%	14	2%	39	1%	8	1%	21	1%	27	1%	291	1%	
	Unknown	1	0%	38	1%	15	1%	5	0	7	1%	1	0%	19	0%	2	0%	8	0%	26	1%	121	1%	
Missing	1	0%	0		0		0		0		0		0		0		0		2	0%	3	0%		
Diagnostic Group	ADHD/Disruptive Behavior	10	3%	144	5%	32	0.01	43	2%	12	1%	7	1%	32	1%	1	0%	29	1%	33	1%	322	2%	
	Mood Disorders	211	53%	1,259	42%	1,528	55%	1,400	53%	371	38%	410	49%	2,440	60%	340	33%	1,254	56%	1,419	47%	9,955	50%	
	Adjustment Disorders	77	19%	458	15%	124	4%	285	11%	132	13%	316	37%	421	11%	1	0%	282	13%	217	7%	2,209	11%	
	Psychotic Disorders	26	7%	442	15%	367	13%	225	9%	10	1%	32	4%	229	6%	666	17%	381	17%	654	21%	2,858	14%	
	Anxiety Disorders	65	16%	311	10%	405	14%	359	14%	134	13%	11	1%	439	11%	3	0%	210	9%	366	12%	2,161	11%	
	Other C&Y Disorders	0		2	0%	2	0	6	0	0		0		6	0%	0		1	0	0		15	0%	
	Substance Related	0		21	1%	7	0	7	0	2	0%	3	0%	24	1%	0		18	1%	20	1%	96	0%	
	Other Disorders	9	2%	315	10%	358	0.13	274	0.1	67	7%	3	0%	396	10%	3	0%	21	1%	18	1%	1,368	7%	
	Missing/Invalid	1	0%	52	2%	3	0%	29	1%	269	27%	69	8%	4	0%	2	0%	54	2%	1	0%	479	2%	
No Diagnosis	1	0%	4	0	1	0%	1	0%	0		0		0		0		2	0%	316	10%	302	2%		
Language of Clients Served	Clients Served Language: English	372		2,629		2,178		2,488		897		838		3,277		937		2,099		2,420				
	Clients Served Language: Spanish	25		299		363		37		33		11		339		13		78		546				
	Clients Served Language: Other	2		23		148		14		15		2		177		20		23		38				
	Clients Served Language: Unknown	1		56		138		90		52		0		198		46		52		40				
	% Clients With English as Primary Language	93%		87%		77%		95%		90%		99%		82%		92%		93%		80%				

Clinic Treatment (2100): A clinic treatment program shall provide treatment designed to reduce symptoms, to improve patient functioning and to provide ongoing support. A clinic treatment program shall provide the following services: assessment and treatment planning, health screening and referral, discharge planning, verbal therapy, medication therapy, medication education, symptom management and psychiatric rehabilitation readiness determination. The following additional services may also be provided: case management, crisis intervention services and clinical support services.

Notes:
 1. In calculating the average LOS (or duration of care episode), adjustments have been made to account for screening visits. In instances where the client was admitted to the program under "screening", then discharged, then subsequently admitted to the program within 30 days, the admission date for the screening visit is used to calculate the duration of the treatment episode.
 2. Beginning in 2005, Clinic services reported to BHCD included CSS Case Management.

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Mental Health System: Clinic (OMH Code 2100) - Adults									
Utilization Trended Data for 2002 through 2006									
		CFC/Family Service	Park Ridge / Unity	Roch Rehab	Strong	Via-RGH (GMHC Site)	Via-RMHC	Community Total	
Clients	2002	409	9,006	1163	4,175	1,861	3,029	20,036	
	2003	398	9,826	1,035	4,243	1,949	3,244	21,010	
	2004	381	10,233	960	4,385	2,181	3,266	20,620	
	2005	363	10,015	969	4,593	2,055	3,196	20,554	
	2006	400	8,917	851	4,922	2,252	3,044	19,765	
Variance 2005-2006		37	-1,098	-118	329	197	-152	-789	
% Variance 2005-2006		10.2%	-11.0%	-12.2%	7.2%	9.6%	-4.8%	-3.8%	
Variance 2002-2006		-9	-89	-312	747	391	15	-271	
% Variance 2002-2006		-2.2%	-1.0%	-26.8%	17.9%	21.0%	0.5%	-1.4%	
Services	Visits	2002	3,118	82,888	15,272	50,477	17,142	23,376	196,235
		2003	3,434	87,360	16,796	48,683	18,658	26,149	205,520
		2004	3,507	94,644	16,814	49,351	20,496	26,193	211,005
		2005	3,618	98,603	14,827	47,890	19,233	26,838	211,009
		2006	4,281	87,119	12,797	50,156	20,497	27,730	202,580
Variance 2005-2006		663	-11,484	-2,030	2,266	1,264	892	-8,429	
% Variance 2005-2006		18.3%	-11.6%	-13.7%	4.7%	6.6%	3.3%	-4.0%	
Variance 2002-2006		1,163	4,231	-2,475	-321	3,355	4,354	6,345	
% Variance 2002-2006		37.3%	5.1%	-16.2%	-0.6%	19.6%	18.6%	3.2%	
Average Services per Client	Visits	2002	8	9	13	12	9	8	10
		2003	9	9	16	11	10	8	10
		2004	9	10	18	10	9	8	10
		2005	10	9	15	11	9	9	10
		2006	11	10	15	10	10	10	11

Notes:

1. Beginning in 2005, Clinic services reported to BHCD included CSS Case Management. The services reported in this chart exclude case management visits.
2. Park Ridge / Unity's Brockport Clinic closed 12/23/05.
3. Park Ridge - Unity's Prince Street Clinic closed 7/31/06.

2006 Mental Health Program Report Series

Mental Health System: IPRT (OMH Code 2320) - Adults													
		CFC/FamSvc		Park Ridge / Unity		Roch Rehab		Via-RMHC		Community			
		IPRT		EBHC Site - IPRT		IPRT (Ventures)		IPRT		Total			
		N	%	N	%	N	%	N	%	N	%		
Utilization and LOS Data : 2006 (Jan - Dec)													
		Operating Capacity	20		22		20		20		82		
		Clients Served	168	27%	112	18%	188	30%	170	27%	631		
		Service Units	25,105	26%	21,138	22%	36,090	37%	15,092	15%	97,425		
		Hours	149		189		192		89		154		
		Average Units Per Client	149		189		192		89		154		
		Average LOS for Discharges	744		333		251		489		458		
		Average LOS for Still Enrolled Clients	833		331		476		358		525		
		Discharges	74		64		78		89		305		
First System Contact	Clients With First Contact in Program		3		1		1		3		8		
	Ethnicity	White	3	1	1	100%	0		3	1	7		
		Black	0		0		1	1	0		1		
Client Demographic Information : 2006 (Jan - Dec)													
Clients Served		Clients Served	168		112		188		170		631		
		Age Group	18-21	13	8%	3	3%	7	4%	5	3%	28	4%
			22-35	31	18%	33	29%	68	36%	44	26%	174	28%
			36-49	89	53%	54	48%	79	42%	78	46%	296	47%
			50-64	34	20%	21	19%	34	18%	43	25%	131	21%
			65 and older	1	1%	1	0.01	0		0		2	0%
		Gender	Male	49	29%	39	35%	58	31%	61	36%	204	32%
			Female	119	71%	73	65%	130	69%	109	64%	427	68%
		Ethnicity	White	107	64%	60	53%	154	81%	88	52%	404	64%
			Black	46	27%	42	38%	26	14%	55	32%	167	26%
			Hispanic	11	7%	9	8%	5	3%	22	13%	47	7%
			Asian	0		0		1	1%	1	0.01	2	0%
			Other	4	2%	1	1%	2	0.01	4	2%	11	2%
		Diagnostic Group	ADHD/Disruptive Behavior	3	2%	4	0.04	0		1	0.01	8	1%
			Mood Disorders	119	71%	52	44%	132	70%	97	57%	393	62%
			Adjustment Disorders	2	1%	3	0.03	1	1%	10	6%	16	3%
			Psychotic Disorders	21	13%	14	13%	43	23%	28	16%	106	17%
			Anxiety Disorders	19	11%	13	12%	2	1%	19	11%	53	8%
			Substance Related	0		4	0.04	0		1	0.01	5	1%
			Other Disorders	4	2%	21	19%	0		0		25	4%
Missing/Invalid	0			0		10	0.05	0		10	2%		
No Diagnosis	0		1	0.01	0		14	8%	15	2%			
Language of Clients Served	Clients Served Language: English		162		104		186		158				
	Clients Served Language: Spanish		6		5		0		12				
	Clients Served Language: Other		0		2		2		0				
	Clients Served Language: Unknown		0		1		0		0				
	% Clients With English as Primary Language		96%		93%		99%		93%				

Intensive Psychiatric Rehabilitation Treatment (2320): An intensive psychiatric rehabilitation treatment program is time-limited, with active psychiatric rehabilitation designed to assist a patient in forming and achieving mutually agreed upon goals in living, learning, working and social environments; to intervene with psychiatric rehabilitation technologies, to overcome functional disabilities and to improve environmental supports. An intensive psychiatric rehabilitation treatment program shall provide the following services: psychiatric rehabilitation readiness determination, psychiatric rehabilitation goal setting, psychiatric rehabilitation functional and resource assessment, psychiatric rehabilitation service planning, psychiatric rehabilitation skills and resource development and discharge planning.

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Mental Health System: IPRT (OMH Code 2320) - Adults							
Utilization Trended Data for 2002 through 2006							
		Catholic Fam Ctr	Park Ridge / Unity	Roch Rehab	Via-RMHC	Community Total	
Clients	2002	162	107	179	150	592	
	2003	142	117	174	163	585	
	2004	162	101	192	198	645	
	2005	187	108	178	146	614	
	2006	168	112	188	170	631	
	Variance 2005-2006		-19	4	10	24	17
% Variance 2005-2006		-10.2%	3.7%	5.6%	16.4%	2.8%	
Variance 2002-2006		6	5	9	20	39	
% Variance 2002-2006		3.7%	4.7%	5.0%	13.3%	6.6%	
Services	Hours	2002	30,104	21,523	30,822	13,304	95,753
		2003	25,479	23,571	34,784	13,545	97,378
		2004	24,920	22,055	38,481	15,769	101,225
		2005	27,649	21,798	37,632	15,857	102,936
		2006	25,105	21,138	36,090	15,092	97,425
		Variance 2005-2006		-2,544	-660	-1,542	-765
% Variance 2005-2006		-9.2%	-3.0%	-4.1%	-4.8%	-5.4%	
Variance 2002-2006		-4,999	-385	5,268	1,788	1,672	
% Variance 2002-2006		-16.6%	-1.8%	17.1%	13.4%	1.7%	
Average Services per Client	Hours	2002	186	201	172	89	162
		2003	179	201	200	83	166
		2004	154	218	200	80	157
		2005	148	202	211	109	168
		2006	149	189	192	89	154

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Mental Health System: Continuing Day Treatment (OMH Code 1310) - All Clients																			
		DePaul		Park Ridge / Unity		Park Ridge / Unity		Roch Rehab		Strong		Via-RGH		Via-RGH		Community			
		CTP		EBHC		West Main St		Continuing Day Trm		Strong Ties		GMHC Site		Hart Building		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
Utilization and LOS Data : 2006 (Jan - Dec)																			
Operating Capacity		50		93		85		110		70		75		32		515			
Clients Served		120	8%	224	15%	216	14%	209	14%	419	27%	282	19%	183	12%	1,524			
Service Type	Hours	53,804	17%	63,390	20%	19,219	6%	78,739	25%	39,773	12%	37,353	12%	27,384	9%	319,662			
Average Units Per Client		448		283		89		377		95		132		150		210			
Average LOS for Discharges		487		658		1015		546		776		347		254		644			
Average LOS for Still Enrolled Clients		1,499		1939		0		916		1,471		540		324		1,213			
Discharges		11		75		190		85		137		140		98		736			
First System Contact	Clients With First Contact in Program		2		0		0		4		9		2		2		19		
	Ethnicity	White	1	0.5	0		0		3	0.75	5	0.56	1	0.5	0		10		
		Black	1	0.5	0		0		1	25%	3	0.33	1	0.5	1	0.5	7		
		Hispanic	0		0		0		0		1	0.11	0		1	0.5	2		
Client Demographic Information : 2006 (Jan - Dec)																			
Clients Served	Clients Served		120		224		216		209		419		282		183		1,524		
	Age Group	18-21	4	0.03	9	0.04	7	0.03	5	0.02	36	9%	4	0.01	7	4%	66	4%	
		22-35	19	16%	47	21%	39	18%	30	14%	135	32%	59	21%	61	33%	362	24%	
		36-49	55	46%	101	45%	119	55%	54	26%	137	32%	174	62%	90	49%	671	44%	
		50-64	40	33%	56	25%	49	23%	61	30%	103	25%	44	16%	25	14%	344	23%	
		65 and older	2	2%	11	5%	2	1%	59	28%	8	2%	1	0	0		81	5%	
	Gender	Male	75	62%	128	57%	109	50%	73	35%	232	55%	158	56%	55	30%	762	50%	
		Female	45	38%	96	43%	107	50%	136	65%	187	45%	124	44%	128	70%	762	50%	
	Ethnicity	White	92	76%	122	54%	85	39%	166	80%	252	61%	127	45%	99	54%	872	57%	
		Black	19	16%	84	38%	105	49%	32	15%	138	33%	134	48%	62	34%	530	35%	
		Hispanic	6	5%	18	8%	25	12%	7	3%	20	5%	20	7%	20	11%	102	7%	
		Asian	1	1%	0		1	0%	2	1%	6	1%	1	0	2	1%	13	1%	
		Other	2	2%	0		0		2	0.01	2	0%	0		0		6	0%	
		Unknown	0		0		0		0		1	0	0		0		1	0%	
	Diagnostic Group	ADHD/Disruptive Behavior		2	0.02	2	0.01	2	0.01	0		0		0		0		4	0%
		Mood Disorders		27	23%	56	25%	84	39%	140	68%	138	33%	171	61%	111	60%	687	45%
		Psychotic Disorders		82	67%	136	60%	71	33%	50	24%	276	66%	79	28%	56	31%	678	44%
Anxiety Disorders		7	6%	17	8%	14	6%	0		4	1%	18	6%	11	6%	63	4%		
Substance Related		0		2	0.01	4	0.02	1	0%	0		2	0.01	1	0.01	10	1%		
Other Disorders		2	0.02	11	5%	11	0.05	1	0%	1	0%	1	0%	0		23	2%		
Missing/Invalid		0		0		30	0.14	17	0.08	0		11	4%	4	2%	59	4%		
Language of Clients Served	Clients Served Language: English		106		213		189		201		391		270		171				
	Clients Served Language: Spanish		4		10		15		6		17		12		11				
	Clients Served Language: Other		6		1		8		2		4		0		1				
	Clients Served Language: Unknown		4		0		4		0		7		0		0				
	% Clients With English as Primary Language		88%		95%		88%		96%		93%		96%		93%				

Continuing Day Treatment (1310): A continuing day treatment program shall provide active treatment and rehabilitation designed to maintain or enhance current levels of functioning and skills, to maintain community living and to develop self-awareness and self-esteem through the exploration and development of patient strengths and interests. A continuing day treatment program shall provide the following services: assessment and treatment planning, discharge planning, medication therapy, medication education, case management, health screening and referral, psychiatric rehabilitation readiness development, psychiatric rehabilitation readiness determination and referral and symptom management. The following additional services may also be provided: supportive skills training, activity therapy, verbal therapy, crisis intervention services and clinical support services.

- Notes:**
- In calculating the average LOS (or duration of care episode), adjustments have been made to account for screening visits. In instances where the client was admitted to the program under "screening", then discharged, then subsequently admitted to the program within 30 days, the admission date for the screening visit is used to calculate the duration of the treatment episode
 - Park Ridge / Unity's West Main site closed on 8/1/06.

2006 Mental Health Program Report Series

Mental Health System: Continuing Day Treatment (OMH Code 1310) - All Clients										
Utilization Trended Data for 2002 through 2006										
		DePaul	Park Ridge / Unity EBHC	Park Ridge / Unity West Main St	Roch Rehab	Strong	Via-RGH GMHC Site	Via-RGH Hart Bldg	Community Total	
Clients	2002	90	148	415	222	403	239	59	1,531	
	2003	83	178	363	215	347	242	121	1,491	
	2004	82	159	353	212	384	266	131	1,550	
	2005	83	171	330	202	392	239	158	1,528	
	2006	120	224	216	209	419	282	183	1,524	
Variance 2005-2006		37	53	-114	7	27	43	25	-4	
% Variance 2005-2006		44.6%	31.0%	-34.5%	3.5%	6.9%	18.0%	15.8%	-0.3%	
Variance 2002-2006		30	76	-199	-13	16	43	124	-7	
% Variance 2002-2006		33.3%	51.4%	-48.0%	-5.9%	4.0%	18.0%	210.2%	-0.5%	
Services	Hours	2002	51,165	71,680	46,651	73,947	118,838	36,895	13,548	412,724
		2003	52,445	77,095	74,982	78,895	104,337	37,658	17,646	443,057
		2004	49,806	78,634	41,904	74,606	64,996	41,999	18,379	370,359
		2005	43,298	70,597	41,637	78,866	55,479	41,953	23,595	355,425
		2006	53,804	63,390	19,219	78,739	39,773	37,353	27,384	319,662
Variance 2005-2006		10,506	-7,207	-22,418	-127	-15,706	-4,600	3,789	-35,763	
% Variance 2005-2006		24.3%	-10.2%	-53.8%	-0.2%	-28.3%	-11.0%	16.1%	-10.1%	
Variance 2002-2006		2,639	-8,290	-27,432	4,792	-79,065	458	13,836	-93,062	
% Variance 2002-2006		5.2%	-11.6%	-58.8%	6.5%	-66.5%	1.2%	102.1%	-22.5%	
Average Services per Client	Hours	2002	569	484	112	333	295	154	230	270
		2003	632	433	207	367	301	156	146	297
		2004	607	495	119	352	169	158	140	239
		2005	522	413	126	390	142	176	149	233
		2006	448	283	89	377	95	132	150	210

Notes:

1. Service hours at Park Ridge / Unity's West Main site are overstated for 2003.
2. Park Ridge / Unity's West Main site closed on 8/1/06.

2006 Mental Health Program Report Series

Mental Health System: Blended Case Management - ICM Activity (OMH Code 1810) - Adults											
		Park Ridge / Unity		Strong		Via-RMHC		Community Total			
		N	%	N	%	N	%	N	%		
Utilization and LOS Data : 2006 (Jan - Dec)											
	Operating Capacity		120		108		216		444		
	Clients Served		151	27%	144	26%	272	48%	564	100%	
	Service Type	Contacts	5,683	27%	4,733	22%	10,861	51%	21,277	100%	
	Average Units Per Client		38		33		40		38		
	Average LOS for Discharges		841		618		1059		850		
	Average LOS for Still Enrolled Clients		1,103		1,173		1,510		1,334		
	Discharges		54		53		61		168		
First System Contact	Clients With First Contact in Program		0		4		0		4		
	Ethnicity	White	0		3	75%	0		3		
		Black	0		1	25%	0		1		
Client Demographic Information : 2006 (Jan - Dec)											
Clients Served	Clients Served		151		144		272		564		
	Age Group	18-21	5	3%	6	4%	6	2%	17	3%	
		22-35	43	28%	43	30%	59	22%	144	26%	
		36-49	65	44%	49	34%	108	40%	220	39%	
		50-64	33	22%	43	30%	88	32%	164	29%	
		65 and older	5	3%	3	2%	11	4%	19	3%	
	Gender	Male	83	55%	58	40%	117	43%	256	45%	
		Female	68	45%	86	60%	155	57%	308	55%	
	Ethnicity	White	75	50%	81	57%	150	55%	304	54%	
		Black	67	44%	52	36%	96	35%	214	38%	
		Hispanic	9	6%	6	4%	19	7%	34	6%	
		Asian	0		3	0.02	5	2%	8	1%	
		Other	0		2	0.01	2	1%	4	1%	
	Diagnostic Group	ADHD/Disruptive Behavior		0		0		1	0%	1	0%
		Mood Disorders		29	19%	34	24%	81	30%	144	26%
		Adjustment Disorders		0		0		2	1%	2	0%
		Psychotic Disorders		100	66%	63	43%	170	63%	331	59%
		Anxiety Disorders		4	0.03	1	1%	9	3%	14	2%
		Substance Related		3	0.02	0		3	1%	6	1%
		Other Disorders		12	8%	46	32%	4	1%	61	11%
Missing/Invalid		3	0.02	0		2	1%	5	1%		
Language of Clients Served	Clients Served Language: English		140		138		249				
	Clients Served Language: Spanish		9		5		17				
	Clients Served Language: Other		1		1		3				
	Clients Served Language: Unknown		1		0		3				
	% Clients With English as Primary Language		93%		96%		92%				

Intensive Case Management (1810): In addition to the program description for Case Management (Code 0810), ICM services are services which are operated under a fidelity structure defined in 18 NYCRR, Section 505 and a memorandum of understanding between OMH and the NYS Department of Health. It is expected that four or more face-to-face contacts per individual per month (may include 1 collateral visit for children per month) will be provided.

Blended Case Management (0820): (Effective as of 7/1/03.) This program will facilitate a team approach to case management services by combining the caseloads of multiple Intensive Case Managers (ICMs) and/or Supportive Case Managers (SCMs).

Notes:

1. In July 2003, ICM and SCM converted to Blended Case Management (0820) but are reported separately for the purposes of this report.
2. Information on primary diagnosis is reported as "Other" for 32% of clients seen in the ICM program at Strong. This is due primarily to clients with a diagnosis of 799.99 (or "Diagnosis Deferred").

2006 Mental Health Program Report Series

Mental Health System: Blended Case Management - ICM Activity (OMH Code 1810) - Adults						
Utilization Trended Data for 2002 through 2006						
		Park Ridge / Unity	Strong	Via-RMHC	Community Total	
Clients	2002	127	163	269	557	
	2003	126	148	248	520	
	2004	125	143	251	516	
	2005	131	139	255	523	
	2006	151	144	272	564	
	Variance 2005-2006		20	5	17	41
% Variance 2005-2006		15.3%	3.6%	6.7%	7.8%	
Variance 2002-2006		24	-19	3	7	
% Variance 2002-2006		18.9%	-11.7%	1.1%	1.3%	
Services	Visits	2002	6,244	5,453	10,013	21,710
		2003	6,545	3,051	10,455	20,051
		2004	6,159	4,662	10,720	21,541
		2005	5,589	4,705	11,181	21,475
		2006	5,683	4,733	10,861	21,277
		Variance 2005-2006		94	28	-320
% Variance 2005-2006		1.7%	0.6%	-2.9%	-0.9%	
Variance 2002-2006		-561	-720	848	-433	
% Variance 2002-2006		-9.0%	-13.2%	8.5%	-2.0%	
Average Services per Client	Visits	2002	49	33	37	39
		2003	52	21	42	39
		2004	49	33	43	42
		2005	43	34	44	41
		2006	38	33	40	38
		Notes: 1. Data for Strong's ICM program are under-reported for 2003 causing the Community Total for 2003 to be understated.				

2006 Mental Health Program Report Series

Mental Health System: Blended Case Management - SCM Activity (OMH Code 6810) - Adults										
		Park Ridge / Unity		Strong		Via-RMHC		Community Total		
		N	%	N	%	N	%			
Utilization and LOS Data : 2006 (Jan - Dec)										
		Operating Capacity	210		300		220		730	
		Clients Served	263	30%	371	42%	258	29%	888	100%
		Service Type	Contacts		6,097	33%	7,417	40%	5,171	28%
		Average Units Per Client	23		20		20		21	
		Average LOS for Discharges	1101		822		785		886	
		Average LOS for Still Enrolled Clients	1080		972		1,132		1,050	
		Discharges	61		99		67		227	
		Clients With First Contact in Program	3		2		4		9	
First System Contact	Ethnicity	White	0		0		2	50%	2	
		Black	2	67%	1	50%	2	50%	5	
		Hispanic	1	33%	1	50%	0		2	
Client Demographic Information : 2006 (Jan - Dec)										
		Clients Served	263		371		258		888	
Clients Served	Age Group	18-21	11	4%	12	3%	6	2%	26	3%
		22-35	60	23%	84	23%	40	16%	184	21%
		36-49	115	44%	143	39%	98	38%	355	40%
		50-64	68	26%	112	30%	70	27%	250	28%
		65 and older	9	3%	20	5%	44	17%	73	8%
	Gender	Male	128	49%	174	47%	94	36%	395	44%
		Female	135	51%	197	53%	164	64%	493	56%
	Ethnicity	White	141	54%	220	58%	168	66%	527	59%
		Black	95	36%	108	29%	72	28%	273	31%
		Hispanic	23	9%	39	11%	15	6%	77	9%
		Asian	3	1%	2	1%	1	0	6	1%
		Other	1	0%	2	1%	1	0%	4	0%
	Diagnostic Group	Unknown	0		0		1	0%	1	0%
		ADHD/Disruptive Behavior	1	0%	1	0%	1	0%	3	0%
		Mood Disorders	94	36%	103	28%	120	47%	314	35%
		Adjustment Disorders	2	1%	1	0%	2	1%	5	1%
		Psychotic Disorders	142	54%	117	32%	121	47%	379	43%
		Anxiety Disorders	13	5%	4	1%	9	3%	26	3%
	Other Disorders	Other Disorders	11	4%	145	39%	4	2%	160	18%
Missing/Invalid		0		0		1	0%	1	0%	
Language of Clients Served	Clients Served Language: English		233		325		239			
	Clients Served Language: Spanish		21		33		11			
	Clients Served Language: Other		4		5		3			
	Clients Served Language: Unknown		5		8		5			
	% Clients With English as Primary Language		89%		88%		93%			

Supportive Case Management (6810): In addition to the program description for Case Management (Code 0810), SCM services are services which are operated under a fidelity structure defined in 18 NYCRR, Section 505 and a memorandum of understanding between OMH and the NYS Department of Health. It is expected that two or more face-to-face contacts per individual per month will be provided.

Blended Case Management (0820): (Effective 7/1/03.) This program will facilitate a team approach to case management services by combining the caseloads of multiple Intensive Case Managers (ICMs) and/or Supportive Case Managers (SCMs).

Notes:

1. In July 2003, ICM and SCM converted to Blended Case Management (0820) but are reported separately for the purposes of this report.
2. Information on primary diagnosis is reported as "Other" for 39% of clients seen in the SCM program at Strong. This is due primarily to clients with a diagnosis of 799.99 (or "Diagnosis Deferred").

2006 Mental Health Program Report Series

Mental Health System: Blended Case Management - SCM Activity (OMH Code 6810) - Adults						
Utilization Trended Data for 2002 through 2006						
		Park Ridge / Unity	Strong	Via-RMHC	Community Total	
Clients	2002	188	353	250	790	
	2003	175	327	259	760	
	2004	200	319	249	767	
	2005	232	337	208	774	
	2006	263	371	258	888	
Variance 2005-2006		31	34	50	114	
% Variance 2005-2006		13.4%	10.1%	24.0%	14.7%	
Variance 2002-2006		75	18	8	98	
% Variance 2002-2006		39.9%	5.1%	3.2%	12.4%	
Services	Visits	2002	4,186	6,227	4,945	15,358
		2003	4,796	3,970	5,387	14,153
		2004	4,670	6,417	4,896	15,983
		2005	5,163	6,675	4,769	16,607
		2006	6,097	7,417	4,171	18,685
Variance 2005-2006		934	742	-598	2,078	
% Variance 2005-2006		18.1%	11.1%	-12.5%	12.5%	
Variance 2002-2006		1,911	1,190	-774	3,327	
% Variance 2002-2006		45.7%	19.1%	-15.7%	21.7%	
Average Services per Client	Visits	2002	22	18	20	19
		2003	27	12	21	19
		2004	23	20	20	21
		2005	22	20	23	21
		2006	23	20	20	21
Notes:						
1. Data for Strong's SCM program are underreported for 2003 causing the Community Total for 2003 to be understated.						

2006 Mental Health Program Report Series

Mental Health System: Case Management (OMH Code 0810) - All Clients						
		Compeer		East House		
		N	%	N	%	
Utilization and LOS Data : 2006 (Jan - Dec)						
	Clients Served	293	65%	163	36%	
	Service Type Hours	15,379	85%	2,752	15%	
	Average Units Per Client	52		17		
	Average LOS for Discharges	1,477		748		
	Average LOS for Still Enrolled Clients	2,380		823		
	Discharges	53		42		
Client Demographic Information : 2006 (Jan - Dec)						
Clients Served	Clients Served	293		163		
	Age Group	16-17	1	0%	0	
		18-21	6	2%	4	2%
		22-35	38	13%	46	28%
		36-49	79	27%	70	43%
		50-64	127	44%	42	26%
		65 and older	42	14%	1	1%
	Gender	Male	98	33%	99	61%
		Female	189	65%	64	39%
		Unknown/Missing	6	0.02	0	
	Ethnicity	White	243	82%	120	74%
		Black	34	12%	34	21%
		Hispanic	5	2%	7	4%
		Asian	2	1%	2	1%
		Other	3	1%	0	
		Missing	6	0.02	0	
	Diagnostic Group	ADHD/Disruptive Behavior	4	1%	0	
		Mood Disorders	71	24%	57	35%
		Adjustment Disorders	2	1%	0	
		Psychotic Disorders	68	23%	97	59%
		Anxiety Disorders	15	5%	7	4%
		Other C&Y Disorders	2	1%	0	
		Other Disorders	4	1%	1	1%
		Missing/Invalid	121	42%	0	
		No Diagnosis	6	2%	1	1%
	Language of Clients Served	Clients Served Language: English	278		159	
Clients Served Language: Spanish		1		2		
Clients Served Language: Other		9		2		
Clients Served Language: Unknown		5		0		
% Clients With English as Primary Language		95%		98%		

Case Management (0810): Activities aimed at linking the client to the service system and at coordinating the various services in order to achieve a successful outcome. The objective of case management in a mental health system is continuity of care and service. Services may include (1) Linking: The process of referring or transferring a client to all required internal and external services that include the identification and acquisition of appropriate service resources; (2) Monitoring: Observation to assure the continuity of service in accordance with the client's treatment plan; and (3) Case-Specific Advocacy: Interceding on behalf of a client to assure access to services required in the individual service plan. Case management activities are expediting and coordinative in nature rather than the primary treatment services ordinarily provided by a therapist. Case management services are provided to enrolled clients for whom staff are assigned a continuing case management responsibility. Thus, routine referral would not be included unless the staff member making the referral retains a continuing active responsibility for the client throughout the system of service.

Notes:

1. Case management activity at East House differs from other agency programs because it is provided to clients receiving residential services.
2. Average hours per client for Compeer is noticeably higher than at other service providers due to the nature of their services. That is, the Compeer (volunteer) case managers have very small caseloads (usually one each) and are therefore able to spend more time individually with each client (consistent with the overall mission of the
3. Data on primary diagnosis for Compeer is not available for clients admitted prior to 2004.

2006 Mental Health Program Report Series

Mental Health System: Case Management (OMH Code 0810) - All Clients			
Utilization Trended Data for 2002 through 2006			
		Compeer	East House
Clients	2002	301	174
	2003	313	213
	2004	310	182
	2005	314	149
	2006	293	163
	Variance 2005-2006		-21
% Variance 2005-2006		-6.7%	9.4%
Variance 2002-2006		-8	-11
% Variance 2002-2006		-2.7%	-6.3%
Services	Hours	2002	18,613
		2003	18,707
		2004	18,935
		2005	14,896
		2006	15,379
	Variance 2005-2006		483
% Variance 2005-2006		3.2%	-2.2%
Variance 2002-2006		-3,234	-404
% Variance 2002-2006		-17.4%	-12.8%
Average Services per Client	Hours	2002	60
		2003	61
		2004	61
		2005	47
		2006	52
			18

Notes:

1. Case management activity at East House differs from other agency programs because it is provided to clients receiving residential services.
2. Average hours per client for Compeer is noticeably higher than at other service providers due to the nature of their services. That is, the Compeer (volunteer) case managers have very small caseloads (usually one each) and are therefore able to spend more time individually with each client (consistent with the overall mission of the agency.)

2006 Mental Health Program Report Series

Mental Health System: Treatment/Congregate Residential (OMH Code 6070) - All Clients										
		DePaul		East House		Roch Psych Ctr		Community		
		N	%	N	%	N	%	N	%	
Utilization and LOS Data : 2006 (Jan - Dec)										
Operating Capacity		126		71		32		229		
Clients Served		192	54%	117	33%	59	17%	357	100%	
Service Type	Days	44,402	56%	24,366	31%	10,493	13%	79,261	100%	
Occupancy Rate		97%		94%		90%		95%		
Average Units Per Client		231		208		178		222		
Average LOS for Discharges		416		393		285		384		
Average LOS for Still Enrolled Clients		1,327		555		211		952		
Discharges		90		56		35		181		
Client Demographic Information : 2006 (Jan - Dec)										
Clients Served		192		117		59		357		
Clients Served	Age Group	Under 18	0		0		8	13%	8	2%
		18-21	18	9%	4	3%	10	17%	30	8%
		22-35	50	26%	34	29%	17	29%	96	27%
		36-49	78	41%	49	42%	20	34%	144	40%
		50-64	45	23%	29	25%	3	5%	76	21%
	65 and older	1	1%	1	1%	1	0.02	3	1%	
	Gender	Male	120	62%	75	64%	41	69%	232	65%
		Female	72	38%	42	36%	18	31%	125	35%
	Ethnicity	White	109	56%	84	72%	33	55%	220	62%
		Black	73	38%	26	22%	21	36%	115	32%
Hispanic		7	4%	5	4%	4	7%	16	4%	
Asian		1	1%	2	2%	1	0.02	4	1%	
Diagnostic Group	Other	2	1%	0		0		2	1%	
	ADHD/Disruptive Behavior	1	1%	0		2	3%	3	1%	
	Mood Disorders	48	25%	36	31%	16	27%	98	27%	
	Psychotic Disorders	129	66%	78	66%	39	67%	237	66%	
	Anxiety Disorders	4	2%	3	3%	2	3%	9	3%	
	Other C&Y Disorders	1	1%	0		0		1	0%	
Language of Clients Served	Substance Related	5	3%	0		0		5	1%	
	Other Disorders	4	2%	0		0		4	1%	
	Clients Served Language: English	171		113		55				
	Clients Served Language: Spanish	9		2		2				
	Clients Served Language: Other	8		2		1				
	Clients Served Language: Unknown	4		0		1				
	% Clients With English as Primary Language	89%		97%		93%				

Treatment/Congregate (6070): A group-living designed residential program which focuses on interventions necessary to address the specific functional and behavioral deficits which prevent residents from accessing generic housing. These interventions are goal-oriented, intensive, and usually of limited duration. Staff is

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Mental Health System: Treatment/Congregate Residential (OMH Code 6070) - All Clients						
Utilization Trended Data for 2002 through 2006						
		DePaul	East House	Roch Psych Ctr	Community Total	
Clients	2002	186	114	63	347	
	2003	199	122	72	382	
	2004	193	119	69	369	
	2005	212	116	60	374	
	2006	192	117	59	357	
	Variance 2005-2006		-20	1	-1	-17
% Variance 2005-2006		-9.4%	0.9%	-1.7%	-4.5%	
Variance 2002-2006		6	3	-4	10	
% Variance 2002-2006		3.2%	2.6%	-6.3%	2.9%	
Services	Days	2002	44,740	25,389	9,281	79,410
		2003	44,837	25,561	9,950	80,348
		2004	45,111	25,416	9,638	80,165
		2005	44,202	24,914	9,820	78,936
		2006	44,402	24,366	10,493	79,261
		Variance 2005-2006		200	-548	673
% Variance 2005-2006		0.5%	-2.2%	6.9%	0.4%	
Variance 2002-2006		-338	-1,023	1,212	-149	
% Variance 2002-2006		-0.8%	-4.0%	13.1%	-0.2%	
Average LOS (for discharges only)	Days	2002	358	379	946	439
		2003	329	372	215	337
		2004	395	325	253	350
		2005	360	424	233	359
		2006	416	393	285	384
		Variance 2005-2006		56	-31	52
% Variance 2005-2006		15.6%	-7.3%	22.3%	7.0%	
Variance 2002-2006		58	14	-661	-55	
% Variance 2002-2006		16.2%	3.7%	-69.9%	-12.5%	
Notes:						
1. The Average LOS at RPC is significantly longer than other facilities in 2002 because 5 of the 16 clients discharged had lengths of stay of 3 to 8.7 years.						

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Mental Health System: Treatment/Apartment Program (OMH Code 7070) - All Clients												
		DePaul		DePaul		DePaul		East House		Community		
		Manor Parkway		Northgate Manor		University				Total		
		N	%	N	%	N	%	N	%	N	%	
Utilization and LOS Data : 2006 (Jan - Dec)												
		Operating Capacity	27		23		36		54		140	
		Clients Served	30	16%	30	16%	59	32%	70	38%	182	100%
	Service Type	Days	7,880	16%	7,703	16%	13,763	29%	18,748	39%	48,094	100%
		Occupancy Rate	80%		92%		105%		95%		94%	
		Average Units Per Client	263		257		233		268		264	
		Average LOS for Discharges	632		1129		527		626		664	
		Average LOS for Still Enrolled Clients	640		1,454		795		651		815	
		Discharges	9		9		23		20		61	
Client Demographic Information : 2006 (Jan - Dec)												
		Clients Served	30		30		59		70		182	
Clients Served	Age Group	18-21	0		1	0.03	0		2	0.03	3	2%
		22-35	7	23%	9	30%	13	22%	16	23%	43	24%
		36-49	15	50%	13	43%	28	47%	29	41%	82	45%
		50-64	8	27%	5	17%	17	29%	23	33%	51	28%
		65 and older	0		2	7%	1	0.02	0		3	2%
	Gender	Male	25	83%	24	80%	31	53%	39	56%	113	62%
		Female	5	17%	6	20%	28	47%	31	44%	69	38%
	Ethnicity	White	20	67%	27	90%	33	56%	53	76%	127	70%
		Black	10	33%	2	7%	20	34%	14	20%	45	25%
		Hispanic	0		0		6	10%	3	4%	9	5%
		Other	0		1	0.03	0		0		1	1%
	Diagnostic Group	ADHD/Disruptive Behavior	0		0		1	0.02	0		1	1%
		Mood Disorders	11	0.37	6	20%	21	36%	31	44%	66	36%
		Psychotic Disorders	19	0.63	22	73%	34	57%	32	46%	103	57%
		Anxiety Disorders	0		0		2	0.03	6	9%	8	4%
	Other Disorders	0		2	0.07	1	2%	1	1%	4	2%	
Language of Clients Served	Clients Served Language: English		28		30		52		68			
	Clients Served Language: Spanish		0		0		7		1			
	Clients Served Language: Other		2		0		0		1			
	% Clients With English as Primary Language		93%		100%		88%		97%			

Treatment/Apartment (7070): An apartment-based residential program which focuses on interventions necessary to address the specific functional and behavioral deficits which prevent residents from accessing generic housing. These interventions are goal-oriented, intensive, and usually of limited duration. Resident/staff contacts occur on a flexible schedule, as appropriate to the needs and desires of the resident.

Notes:
 1. Service Units at DePaul's University Treatment/Apartment program appear to be overstated in the CCSI Behavioral Health Community Database.

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Mental Health System: Treatment/Apartment Program (OMH Code 7070) - All Clients					
Utilization Trended Data for 2002 through 2006					
		DePaul	East House	Community Total	
Clients		2002	106	75	181
		2003	109	79	188
		2004	108	79	187
		2005	116	71	187
		2006	112	70	182
Variance 2005-2006			-4	-1	-5
% Variance 2005-2006			-3.4%	-1.4%	-2.7%
Variance 2002-2006			6	-5	1
% Variance 2002-2006			5.7%	-6.7%	0.6%
Services	Days	2002	29,308	18,298	47,606
		2003	28,839	18,327	47,166
		2004	29,172	17,937	47,109
		2005	29,082	17,815	46,897
		2006	29,346	18,748	48,094
Variance 2005-2006			264	933	1,197
% Variance 2005-2006			0.9%	5.2%	2.6%
Variance 2002-2006			38	450	488
% Variance 2002-2006			0.1%	2.5%	1.0%
Average LOS (for discharges only)	Days	2002	615	545	586
		2003	519	796	634
		2004	627	574	600
		2005	624	686	644
		2006	682	626	664
Variance 2005-2006			58	-60	20
% Variance 2005-2006			9.3%	-8.7%	3.1%
Variance 2002-2006			67	81	78
% Variance 2002-2006			10.9%	14.9%	13.3%

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Mental Health System: Supported Housing (OMH Code 6050) - All Clients								
		DePaul		East House		COMMUNITY		
		N	%	N	%	N	%	
Utilization and LOS Data : 2006 (Jan - Dec)								
	Operating Capacity	92		152		257		
	Clients Served	150	39%	231	61%	381	100%	
	Service Type Days	49,602	39%	78,473	61%	128,075	100%	
	Occupancy Rate	148%		141%		137%		
	Average Units Per Client	331		340		336		
	Average LOS for Discharges	2,191		2,492		2,323		
	Average LOS for Still Enrolled Clients	2,418		2,845		2,616		
	Discharges	18		14		32		
Client Demographic Information : 2006 (Jan - Dec)								
Clients Served	Clients Served	150		231		381		
	Age Group	22-35	23	15%	26	0.11	49	13%
		36-49	67	45%	124	54%	191	50%
		50-64	58	39%	69	30%	127	33%
		65 and older	2	1%	12	5%	14	4%
	Gender	Male	68	45%	126	55%	194	51%
		Female	82	55%	105	45%	187	49%
	Ethnicity	White	123	81%	198	86%	321	84%
		Black	21	14%	24	10%	45	12%
		Hispanic	4	3%	4	2%	8	2%
		Asian	1	1%	2	1%	3	1%
		Other	1	0.01	3	1%	4	1%
	Diagnostic Group	ADHD/Disruptive Behavior	5	3%	1	0%	6	2%
		Mood Disorders	66	44%	86	37%	152	40%
		Adjustment Disorders	1	1%	9	4%	10	3%
		Psychotic Disorders	55	37%	110	49%	165	43%
		Anxiety Disorders	11	7%	10	4%	21	6%
		Substance Related	1	1%	5	2%	6	2%
		Other Disorders	11	7%	5	2%	16	4%
		Missing/Invalid	0		4	2%	4	1%
No Diagnosis		0		1	0%	1	0%	
Language of Clients Served	Clients Served Language: English	144		229				
	Clients Served Language: Other	5		2				
	Clients Served Language: Unknown	1		0				
	% Clients With English as Primary Language	96%		99%				

Supported Housing Rental Assistance (6050): An apartment-based residential program which focuses on interventions necessary to address the specific functional and behavioral deficits which prevent residents from accessing generic housing. These interventions are goal-oriented, intensive, and usually of limited duration. Resident/staff contacts occur on a flexible schedule, as appropriate to the needs and desires of the resident.

Notes:

1. Community Place and IBERO maintain Supported Housing slots but do not submit data to the CCSI Behavioral Health Community Database.
2. Capacity for this program fluctuates based on the number and size of available apartments.

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Mental Health System: Supported Housing (OMH Code 6050) - All Clients					
Utilization Trended Data for 2002 through 2006					
		DePaul	East House	CommunityTotal	
Clients	2002	101	264	365	
	2003	107	279	385	
	2004	96	271	367	
	2005	150	243	393	
	2006	150	231	381	
	Variance 2005-2006		0	-12	-12
% Variance 2005-2006		0.0%	-4.9%	-3.1%	
Variance 2002-2006		49	-33	16	
% Variance 2002-2006		48.5%	-12.5%	4.4%	
Services	Days	2002	32,064	87,020	119,084
		2003	32,739	87,656	120,395
		2004	32,084	87,348	119,432
		2005	51,302	82,241	133,543
		2006	49,602	78,473	128,075
		Variance 2005-2006		-1,700	-3,768
% Variance 2005-2006		-3.3%	-4.6%	-4.1%	
Variance 2002-2006		17,538	-8,547	8,991	
% Variance 2002-2006		54.7%	-9.8%	7.6%	
Average LOS (for discharges only)	Days	2002	854	1,165	1,085
		2003	934	1,725	1,515
		2004	1293	1,831	1,743
		2005	1,885	1,863	1,869
		2006	2,191	2,492	2,323
		Variance 2005-2006		306	629
% Variance 2005-2006		16.2%	33.8%	24.3%	
Variance 2002-2006		1,337	1,327	1,238	
% Variance 2002-2006		156.6%	113.9%	114.1%	
Notes: 1. Data are incomplete for DePaul Supported Housing for 2002, 2003 and 2004. (ShelterPlus Care issue)					

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Mental Health System: Community Residence - SRO (OMH Code 8050) - All Clients										
		DePaul		DePaul		DePaul		DePaul		
		SRO Cornerstone		SRO Edgerton		SRO Parkside		TOTAL		
		N	%	N	%	N	%	N	%	
Utilization and LOS Data : 2006 (Jan - Dec)										
Operating Capacity		100		85		85		270		
Clients Served		126		99		98		320		
Service Type	Days	36,146	37%	30,855	32%	30,932	32%	97,933		
Occupancy Rate		99%		99%		100%		99%		
Average Units Per Client		287		312		316				
Average LOS for Discharges		872		898		367		754		
Average LOS for Still Enrolled Clients		1089		1,435		488		1,010		
Discharges		29		14		14		57		
Client Demographic Information : 2006 (Jan - Dec)										
Clients Served		126		99		98		320		
Clients Served	Age Group	18-21	0		1	1%	0		1	0%
		22-35	3	2%	5	5%	0		8	3%
		36-49	41	33%	50	51%	2	2%	92	29%
		50-64	62	49%	37	37%	67	68%	165	52%
		65 and older	20	16%	6	6%	29	30%	54	17%
	Gender	Male	85	67%	66	67%	52	53%	201	63%
		Female	41	33%	33	33%	46	47%	119	37%
	Ethnicity	White	91	72%	80	81%	84	86%	253	79%
		Black	30	24%	18	18%	9	9%	56	18%
		Hispanic	5	4%	0		1	0.01	6	2%
		Asian	0		1	1%	2	2%	3	1%
		Other	0		0		2	0.02	2	1%
	Diagnostic Group	ADHD/Disruptive Behavior	1	0.01	0		0		1	0%
		Mood Disorders	14	11%	11	11%	13	13%	37	12%
		Adjustment Disorders	0		1	1%	1	0.01	2	1%
		Psychotic Disorders	101	80%	85	86%	79	81%	263	82%
		Anxiety Disorders	4	3%	0		1	1%	5	2%
		Other C&Y Disorders	0		1	1%	0		1	0%
		Other Disorders	6	5%	1	0.01	2	2%	9	3%
Missing/Invalid		0		0		2	2%	2	1%	
Language of Clients Served	Clients Served Language: English	122		93		94				
	Clients Served Language: Spanish	2		3		0				
	Clients Served Language: Other	2		2		3				
	Clients Served Language: Unknown	0		1		1				
	% Clients With English as Primary Language	97%		94%		96%				

Community Residence/Single Room Occupancy (8050): The Office of Mental Health has developed two new levels of residential care targeted specifically to the homeless mentally ill. Both levels of care are designed specifically to place the homeless mentally ill in Single Room Occupancy (SRO) units on a long-term basis. Within the SRO, residents have the option of receiving some mental health services, but are not required to do so. Additional mental health services are available to SRO residents within the community on an as-needed basis.

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Mental Health System: Community Residence - SRO (OMH Code 8050) - All Clients				
Utilization Trended Data for 2002 through 2006				
			DePaul	
Clients			2002	207
			2003	218
			2004	213
			2005	306
			2006	320
Variance 2005-2006			14	
% Variance 2005-2006			4.6%	
Variance 2002-2006			113	
% Variance 2002-2006			54.6%	
Services	Days	2002		48,799
		2003		67,087
		2004		67,324
		2005		82,604
		2006		97,933
Variance 2005-2006			15,329	
% Variance 2005-2006			18.6%	
Variance 2002-2006			49,134	
% Variance 2002-2006			100.7%	
Average LOS (for discharges only)	Days	2002		402
		2003		591
		2004		659
		2005		763
		2006		754
Variance 2005-2006			-9	
% Variance 2005-2006			-1.2%	
Variance 2002-2006			352	
% Variance 2002-2006			87.6%	
Notes:				
<ol style="list-style-type: none"> 1. The number of SRO slots at DePaul increased in 2003 contributing to the increase in both clients and services. 2. The Cornerstone site started providing services July 1, 2002. 3. The Parkside site started providing services as an SRO on July 1, 2005. 				

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Mental Health System: Family Care (OMH Code 0040) - Adults				
		Roch Psych Ctr		
		Family Care		
		N	%	
Utilization and LOS Data : 2006 (Jan - Dec)				
	Clients Served	144		
	Service Type	41,084	100%	
	Average Units Per Client	285		
	Average LOS for Discharges	1,089		
	Average LOS for Still Enrolled Clients	1,732		
	Discharges	29		
Client Demographic Information : 2006 (Jan - Dec)				
Clients Served	Clients Served	144		
	Age Group	18-21	4	3%
		22-35	15	10%
		36-49	41	28%
		50-64	55	39%
		65 and older	29	20%
	Gender	Male	76	53%
		Female	68	47%
	Ethnicity	White	110	76%
		Black	27	19%
		Hispanic	4	3%
		Asian	2	1%
		Other	1	1%
	Diagnostic Group	ADHD/Disruptive Behavior	1	1%
		Mood Disorders	29	20%
		Adjustment Disorders	2	1%
		Psychotic Disorders	105	74%
		Anxiety Disorders	3	2%
		Substance Related	2	1%
	Language of Clients Served	Other Disorders	2	1%
Clients Served Language: English		140		
Clients Served Language: Spanish		2		
Clients Served Language: Other		2		
% Clients With English as Primary Language		97%		

Family Care (0040): The Family Care program provides a 24-hour supervised setting, clinical services as needed and care management services to maximize linkages with community support services to persons who no longer require inpatient care, who cannot yet function in an independent living arrangement and who have demonstrated a functional level appropriate for living in a natural family environment. The Family Care program can also provide supervision and supportive community living services to mentally ill youth who no longer require inpatient care and who function best in small, family-type settings.

Notes:
 1. Data include clients served in out-of-county sites.

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Mental Health System: Family Care (OMH Code 0040) - Adults			
Utilization Trended Data for 2002 through 2006			
		Roch Psych Ctr	
Clients	2002	129	
	2003	133	
	2004	131	
	2005	133	
	2006	144	
	Variance 2005-2006		11
% Variance 2005-2006		8.3%	
Variance 2002-2006		15	
% Variance 2002-2006		11.6%	
Services	Days	2002	36,528
		2003	37,371
		2004	39,294
		2005	40,673
		2006	41,084
		Variance 2005-2006	
% Variance 2005-2006		1.0%	
Variance 2002-2006		4,556	
% Variance 2002-2006		12.5%	
Average LOS (for discharges only)	Days	2002	678
		2003	583
		2004	631
		2005	776
		2006	1089
		Variance 2005-2006	
% Variance 2005-2006		40.3%	
Variance 2002-2006		411	
% Variance 2002-2006		60.6%	

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Mental Health System: Competitive Employment Programs (OMH Code 4340) - All Clients											
		CFC/FamSvc		DePaul		Park Ridge / Unity		Roch Rehab		Community	
		Employment Svcs		Workguide		ATEP OMH				Total	
		N	%	N	%	N	%	N	%	N	%
Utilization and LOS Data : 2006 (Jan - Dec)											
Operating Capacity		10		17		180		54		261	
Clients Served		32	11%	37	13%	124	42%	103	35%	293	
Service Type	Hours	1,017	10%	1,259	13%	3042	31%	4,468	46%	9,786	
Average Units Per Client		32		34		25		43		33	
Average LOS for Discharges		488		443		642		1248		777	
Average LOS for Still Enrolled Clients		519		871		1007		1493		1,122	
Discharges		5		8		39		20		72	
Client Demographic Information : 2006 (Jan - Dec)											
Clients Served		32		37		124		103		293	
Age Group	18-21	1	3%	4	11%	6	5%	1	1%	12	4%
	22-35	7	22%	9	24%	18	15%	17	17%	51	17%
	36-49	17	53%	13	35%	71	56%	46	44%	144	49%
	50-64	7	22%	11	30%	27	22%	37	36%	82	28%
	65 and older	0		0		2	2%	2	2%	4	1%
Gender	Male	12	38%	18	49%	68	55%	49	48%	145	49%
	Female	20	62%	19	51%	56	45%	54	52%	148	51%
Ethnicity	White	24	75%	31	83%	82	66%	74	72%	210	72%
	Black	7	22%	4	11%	39	31%	27	26%	75	26%
	Hispanic	1	3%	0		2	2%	2	2%	5	2%
	Asian	0		1	3%	1	0.01	0		2	1%
	Other	0		1	3%	0		0		1	0%
Diagnostic Group	ADHD/Disruptive Behavior	0		2	0.05	0		0		2	1%
	Mood Disorders	18	57%	17	45%	0		31	30%	66	23%
	Adjustment Disorders	0		3	8%	0		2	0.02	5	2%
	Psychotic Disorders	9	28%	5	14%	0		25	0.24	39	13%
	Anxiety Disorders	3	9%	1	3%	0		3	0.03	6	2%
	Other C&Y Disorders	0		1	3%	0		0		1	0%
	Substance Related	0		0		0		4	0.04	4	1%
	Other Disorders	2	6%	1	3%	1	1%	11	11%	15	5%
	Missing/Invalid	0		7	19%	0		6	0.06	13	4%
	No Diagnosis	0		0		123	0.99	21	20%	142	48%
Language of Clients Served	Clients Served Language: English	31		37		120		103			
	Clients Served Language: Spanish	1		0		2		0			
	Clients Served Language: Other	0		0		2		0			
	% Clients With English as Primary Language	97%		100%		97%		100%			

Ongoing Integrated Supported Employment Services (4340): These funds are intended for ongoing job maintenance services including job coaching, employer consultation, and other relevant supports needed to assist an individual in maintaining a job placement. These services are intended to complement VESID time-limited supported employment services.

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Mental Health System: Competitive Employment Programs (OMH Code 4340) - All Clients						
Utilization Trended Data for 2002 through 2006						
		CFC Employment Svcs	DePaul Workguide	Park Ridge / Unity ATEP (OMH Only)	Roch Rehab	
Clients	2002		16	101	108	
	2003	14	31	109	137	
	2004	16	33	111	117	
	2005	28	25	110	114	
	2006	32	37	124	103	
	Variance 2005-2006		4	12	14	-11
% Variance 2005-2006		14.3%	48.0%	12.7%	-9.6%	
Variance 2002-2006					-5	
% Variance 2002-2006					-4.6%	
Services	Hours (Visits for Unity-Park for 2002-2004)	2002		125	4,610	2,690
		2003	260	885	4,268	5,435
		2004	363	612	5,157	4,913
		2005	525	579	2,646	5,057
		2006	1,017	1,259	3,042	4,468
		Variance 2005-2006		492	680	396
% Variance 2005-2006		93.7%	117.4%	15.0%	-11.6%	
Variance 2002-2006					1,778	
% Variance 2002-2006					66.1%	
Average Services per Client	Hours (Visits for Unity-Park for 2002-2004)	2002		8	46	25
		2003	19	29	39	40
		2004	23	19	46	42
		2005	19	23	24	44
		2006	32	34	25	43
		Notes:				
1. Services have been reported as visits for Park Ridge / Unity in 2002 to 2004 because of inaccuracy of hours field in Unity's data.						
2. The Ongoing Integrated Supported Employment program at Family Service was initiated in 2003.						

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Mental Health System: Transitional Employment Programs (OMH Code 0380) - All Clients											
		DePaul		Roch Psych Ctr		Roch Rehab		Community			
		Workguide OMH		Transitional Employment		Trans Employment		Total			
		N	%	N	%	N	%	N	%		
Utilization and LOS Data : 2006 (Jan - Dec)											
		Clients Served	72	24%	113	38%	113	38%	295	100%	
		Service Type	848	3%	22,436	89%	1,935	8%	25,220	100%	
		Average Units Per Client	12		199		17		85		
		Average LOS for Discharges	237		275		169		238		
		Average LOS for Still Enrolled Clients	247		730		133		471		
		Discharges	34		37		19		90		
First System Contact		Clients With First Contact in Program	2		0		45		47		
		Ethnicity	White	2	100%	0		6	13%	8	17%
			Black	0		0		31	69%	31	66%
			Hispanic	0		0		5	11%	5	11%
			Other	0		0		3	7%	3	6%
Client Demographic Information : 2006 (Jan - Dec)											
Clients Served		Clients Served	72		113		113		295		
		Age Group	18-21	7	0.1	2	0.02	11	10%	20	7%
			22-35	14	19%	39	35%	51	45%	103	35%
			36-49	37	52%	49	42%	41	36%	125	42%
			50-64	13	18%	21	19%	9	8%	43	15%
			65 and older	1	1%	2	2%	1	1%	4	1%
		Gender	Male	23	32%	51	45%	34	30%	107	36%
			Female	49	68%	62	55%	79	70%	188	64%
		Ethnicity	White	54	75%	54	47%	32	28%	139	47%
			Black	17	24%	44	39%	65	58%	124	42%
			Hispanic	0		13	12%	11	10%	24	8%
			Asian	0		2	2%	0		2	1%
			Other	1	0.01	0		5	4%	6	2%
		Diagnostic Group	ADHD/Disruptive Behavior	1	1%	0		0		1	0%
			Mood Disorders	32	44%	64	56%	10	9%	104	35%
			Adjustment Disorders	5	7%	3	3%	0		8	3%
			Psychotic Disorders	9	13%	41	36%	0		50	17%
			Anxiety Disorders	2	3%	3	3%	0		5	2%
			Other C&Y Disorders	1	1%	0		0		1	0%
			Substance Related	2	3%	1	1%	1	1%	4	1%
Other Disorders	2		3%	0		0		2	1%		
Missing/Invalid	18		0.25	1	1%	50	0.44	69	23%		
No Diagnosis	0			0		52	46%	51	17%		
Language of Clients Served		Clients Served Language: English	71		97		101				
		Clients Served Language: Spanish	0		11		2				
		Clients Served Language: Other	1		5		0				
		Clients Served Language: Unknown	0		0		10				
		% Clients With English as Primary Language	99%		86%		89%				

Transitional Employment Placement (0380): The objective is to strengthen the individual's work record and work skills toward the goal of achieving assisted or unassisted competitive employment at or above the minimum wage paid by the competitive sector employer. TEP's provide time-limited employment and on-the-job training in one or more integrated employment settings as an integral part of the individual's vocational rehabilitation growth.

Notes:
 1. Via-RMHC and Unity provide Transitional Employment services but do not submit data to the CCSI Behavioral Health Community Database.

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Mental Health System: Transitional Employment Programs (OMH Code 0380) - All Clients						
Utilization Trended Data for 2002 through 2006						
		DePaul Workguide	Roch Rehab Welfare To Work	Roch Psych Ctr Transitional Emp	Community Total	
Clients	2002	64	376	136	587	
	2003	73	400	137	607	
	2004	67	272	142	480	
	2005	60	201	134	392	
	2006	72	113	113	295	
	Variance 2005-2006		12	-88	-21	-97
% Variance 2005-2006		20.0%	-43.8%	-15.7%	-24.7%	
Variance 2002-2006			-263	-23	-292	
% Variance 2002-2006			-69.9%	-16.9%	-49.7%	
Services	Hours	2002	582	18,214	30,611	49,407
		2003	659	31,236	25,792	57,687
		2004	610	19,915	25,813	46,338
		2005	990	13,671	16,619	31,279
		2006	848	1,935	22,436	25,220
		Variance 2005-2006		-142	-11,736	5,817
% Variance 2005-2006		-14.3%	-85.8%	35.0%	-19.4%	
Variance 2002-2006			-16,279	-8,175	-24,187	
% Variance 2002-2006			-89.4%	-26.7%	-49.0%	
Average Services per Client	Hours	2002	9	48	188	95
		2003	9	78	188	97
		2004	9	73	182	80
		2005	16	68	124	85
		2006	12	17	199	85

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Mental Health System: Affirmative Business/Industry (OMH Code 2340) - All Clients								
		DePaul		Via-RMHC		Community		
		The Tshirt Factory		Turning Point		Total		
		N	%	N	%	N	%	
Utilization and LOS Data : 2006 (Jan - Dec)								
	Clients Served	17	45%	21	55%	38	100%	
	Service Type Hours	4,794	76%	1,514	24%	6,308	100%	
	Average Units Per Client	282		72		166		
	Average LOS for Discharges	898		0		898		
	Average LOS for Still Enrolled Clients	821		2,453		1,790		
	Discharges	4		0		4		
Client Demographic Information : 2006 (Jan - Dec)								
Clients Served	Clients Served	17		21		38		
	Age Group	22-35	7	41%	3	14%	10	26%
		36-49	7	41%	9	43%	16	42%
		50-64	3	18%	7	33%	10	26%
		65 and older	0		2	10%	2	5%
	Gender	Male	10	59%	11	52%	21	55%
		Female	7	41%	8	38%	15	39%
		Unknown/Missing	0		2	10%	2	5%
	Ethnicity	White	11	65%	6	29%	17	45%
		Black	5	29%	9	42%	14	37%
		Hispanic	0		4	19%	4	11%
		Unknown	1	0.06	0		1	3%
		Missing	0		2	10%	2	5%
	Diagnostic Group	Mood Disorders	7	41%	7	33%	14	37%
		Psychotic Disorders	8	47%	9	43%	17	45%
		Anxiety Disorders	1	6%	1	5%	2	5%
		Other Disorders	1	6%	0		1	3%
		Missing/Invalid	0		1	5%	1	3%
		No Diagnosis	0		3	14%	3	8%
	Language of Clients Served	Clients Served Language: English	17		16			
Clients Served Language: Spanish		0		4				
Clients Served Language: Unknown		0		1				
% Clients With English as Primary Language		100%		76%				

Affirmative Business/Industry (2340): The objective is to provide vocational assessment, training, transitional or long-term paid employment, and support services for persons disabled by mental illness in a less restrictive/more integrated employment setting than sheltered workshops. Affirmative programs may include mobile contract services, small retail or wholesale outlets, and manufacturing and service oriented businesses.

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Mental Health System: Affirmative Business/Industry (OMH Code 2340) - All Clients					
Utilization Trended Data for 2002 through 2006					
		DePaul T-Shirt Factory	Via-RMHC Turning Point	Community Total	
Clients	2002	13	57	69	
	2003	15	44	59	
	2004	19	52	71	
	2005	17	36	53	
	2006	17	21	38	
Variance 2005-2006		0	-15	-15	
% Variance 2005-2006		0.0%	-41.7%	-28.3%	
Variance 2002-2006		4	-36	-31	
% Variance 2002-2006		30.8%	-63.2%	-44.9%	
Services	Hours	2002	2,493	4,831	7,324
		2003	2,405	5,081	7,486
		2004	2,942	4,604	7,546
		2005	3,311	3,597	6,908
		2006	4,794	1,514	6,308
Variance 2005-2006		1,483	-2,083	-600	
% Variance 2005-2006		44.8%	-57.9%	-8.7%	
Variance 2002-2006		2,301	-3,317	-1,016	
% Variance 2002-2006		92.3%	-68.7%	-13.9%	
Average Services per Client	Hours	2002	192	85	106
		2003	160	115	127
		2004	155	89	106
		2005	195	100	130
		2006	282	72	166

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Mental Health System: Other Employment Programs (OMH Code 3340) - All Clients				
		East House		
		Career Services OMH		
		N	%	
Utilization and LOS Data : 2006 (Jan - Dec)				
	Clients Served	156		
	Service Type	4,058	100%	
	Hours			
	Average Units Per Client	26		
	Average LOS for Discharges	1031		
	Average LOS for Still Enrolled Clients	822		
	Discharges	41		
Client Demographic Information : 2006 (Jan - Dec)				
	Clients Served	156		
Clients Served	Age Group	18-21	2	1%
		22-35	37	24%
		36-49	75	48%
		50-64	42	27%
	Gender	Male	94	60%
		Female	62	40%
	Ethnicity	White	115	74%
		Black	31	20%
		Hispanic	8	5%
		Asian	2	1%
	Diagnostic Group	ADHD/Disruptive Behavior	1	1%
		Mood Disorders	48	31%
		Psychotic Disorders	67	42%
		Anxiety Disorders	8	5%
		Other C&Y Disorders	1	1%
Substance Related		3	2%	
Language of Clients Served	Other Disorders	28	18%	
	Clients Served Language: English	152		
	Clients Served Language: Spanish	2		
	Clients Served Language: Unknown	2		
	% Clients With English as Primary Language	97%		

Work Program (3340): The objective is to provide vocational assessment, training and transitional or long-term paid work in institutional or community job sites for individuals disabled by mental illness. Paid by the vocational services provider.

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Mental Health System: Other Employment Programs (OMH Code 3340) - All Clients			
Utilization Trended Data for 2002 through 2006			
			East House Client Worker
Clients		2002	182
		2003	175
		2004	161
		2005	146
		2006	156
	Variance 2005-2006		
% Variance 2005-2006			6.8%
Variance 2002-2006			-26
% Variance 2002-2006			-14.3%
Services	Hours	2002	4,262
		2003	4,322
		2004	4,760
		2005	4,002
		2006	4,058
		Variance 2005-2006	
% Variance 2005-2006			1.4%
Variance 2002-2006			-204
% Variance 2002-2006			-4.8%
Average Services per Client	Hours	2002	23
		2003	25
		2004	30
		2005	27
		2006	26

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Mental Health System: Assisted Competitive Employment Program (OMH Code 1380) - All Clients				
		Roch Rehab		
		Assisted Comp Emp		
		N	%	
Utilization and LOS Data : 2006 (Jan - Dec)				
	Clients Served		148	
	Service Type	Hours	4,487	
			100%	
	Average Units Per Client		30	
	Average LOS for Discharges		623	
	Average LOS for Still Enrolled Clients		954	
First System Contact	Discharges		56	
	Clients With First Contact in Program		32	
	Ethnicity	White	25	78%
		Black	5	16%
		Unknown	2	6%
Client Demographic Information : 2006 (Jan - Dec)				
Clients Served	Clients Served		148	
	Age Group	18-21	2	1%
		22-35	34	23%
		36-49	64	44%
		50-64	46	31%
		65 and older	2	1%
	Gender	Male	77	52%
		Female	71	48%
	Ethnicity	White	109	74%
		Black	36	24%
		Other	1	1%
		Unknown	2	1%
	Diagnostic Group	Mood Disorders	21	14%
		Psychotic Disorders	9	6%
		Anxiety Disorders	2	1%
		Substance Related	4	3%
		Other Disorders	14	9%
Missing/Invalid		11	7%	
	No Diagnosis	87	60%	
Language of Clients Served	Clients Served Language: English	145		
	Clients Served Language: Unknown	3		
	% Clients With English as Primary Language	98%		

Assisted Competitive Employment (1380): The objective is to assist individuals in choosing, finding, and maintaining satisfying jobs in the competitive employment market at minimum wage or higher. When appropriate, ACE provides these individuals with job-related skills training as well as long-term supervision and support services, both at the work site and offsite.

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Mental Health System: Assisted Competitive Employment Program (OMH Code 1380) - All Clients			
Utilization Trended Data for 2002 through 2006			
			Roch Rehab WISE
Clients		2002	54
		2003	54
		2004	38
		2005	23
		2006	148
Variance 2005-2006			125
% Variance 2005-2006			543.5%
Variance 2002-2006			94
% Variance 2002-2006			174.1%
Services	Hours	2002	848
		2003	1,856
		2004	1,246
		2005	1,342
		2006	4,487
Variance 2005-2006			3,145
% Variance 2005-2006			234.4%
Variance 2002-2006			3,639
% Variance 2002-2006			429.1%
Average Services per Client	Hours	2002	34
		2003	34
		2004	33
		2005	58
		2006	30

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Mental Health System: Sheltered Workshop (OMH Code 0340) - All Clients					
		Roch Psych Ctr		Roch Rehab	
		Landmark Industries		Sheltered Workshop	
		N	%	N	%
Utilization and LOS Data : 2006 (Jan - Dec)					
		Operating Capacity	113		130
		Clients Served	151	55%	123
		Service Type	5,214	33%	10,414
		Days			67%
		Average Units Per Client	35		85
		Average LOS for Discharges	517		1,655
		Average LOS for Still Enrolled Clients	1,781		2,247
		Discharges	2		18
		Clients With First Contact in Program	1		5
First System Contact	Ethnicity	White	0		5
		Black	1	1	0
					100%
Client Demographic Information : 2006 (Jan - Dec)					
		Clients Served	151		123
Clients Served	Age Group	16-17	0		1
		18-21	1	1%	16
		22-35	27	18%	16
		36-49	58	38%	39
		50-64	59	39%	47
		65 and older	6	4%	4
	Gender	Male	105	70%	77
		Female	46	30%	46
	Ethnicity	White	105	69%	87
		Black	39	26%	34
		Hispanic	4	3%	2
		Asian	2	1%	0
		Other	1	1%	0
	Diagnostic Group	ADHD/Disruptive Behavior	2	1%	0
		Mood Disorders	33	22%	18
		Adjustment Disorders	2	1%	1
		Psychotic Disorders	102	68%	18
		Anxiety Disorders	5	3%	1
		Other C&Y Disorders	2	1%	0
		Substance Related	1	1%	3
Other Disorders		4	3%	17	
Missing/Invalid		0		8	
No Diagnosis		0		57	
Language of Clients Served	Clients Served Language: English	139		121	
	Clients Served Language: Spanish	3		1	
	Clients Served Language: Other	8		1	
	Clients Served Language: Unknown	1		0	
	% Clients With English as Primary Language	92%		98%	

Sheltered Workshop (0340): The objective is to provide vocational assessment, training, and paid work in a protective and non-integrated work environment for individuals disabled by mental illness. Services are provided according to wage and hour requirements specified in the Fair Labor Standards Act administered by the Department of Labor.

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Mental Health System: Sheltered Workshop (OMH Code 0340) - All Clients				
Utilization Trended Data for 2002 through 2006				
		Roch Psych Ctr	Roch Rehab	
Clients		2002	138	171
		2003	121	167
		2004	131	148
		2005	133	121
		2006	151	123
	Variance 2005-2006		18	2
% Variance 2005-2006		13.5%	1.7%	
Variance 2002-2006		13	-48	
% Variance 2002-2006		9.4%	-28.1%	
Services	Days	2002	5,590	18,299
		2003	4,767	17,689
		2004	4,617	14,003
		2005	4,886	11,011
		2006	5,214	10,414
		Variance 2005-2006		328
% Variance 2005-2006		6.7%	-5.4%	
Variance 2002-2006		-376	-7,885	
% Variance 2002-2006		-6.7%	-43.1%	
Average Services per Client	Days	2002	39	107
		2003	39	106
		2004	35	95
		2005	37	91
		2006	35	85

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Mental Health System: Psychosocial Club (OMH Code 0770) - All Clients											
		DePaul		Roch Psych Ctr		Via-RMHC		Community			
		Operation Friendship				Turning Point		Total			
		N	%	N	%	N	%	N	%		
Utilization and LOS Data : 2006 (Jan - Dec)											
		Clients Served	368	39%	397	43%	219	23%	933		
		Service Type	21,315	33%	21,816	33%	22,023	34%	65,154		
		Visits	58		55		101		70		
		Average Units Per Client	6938		838		597		782		
		Average LOS for Discharges	1,629		1,683		1,359		1,599		
		Average LOS for Still Enrolled Clients	1		9		36		46		
First System Contact		Clients With First Contact in Program	2		9		1		12		
		Ethnicity	White	0		5	56%	0		5	42%
			Black	1	50%	2	0.22	0		3	25%
			Hispanic	0		1	0.11	0		1	8%
			Other	0		1	11%	0		1	8%
			Unknown	1	50%	0		0		1	8%
			Missing	0		0		1	100%	1	8%
Client Demographic Information : 2006 (Jan - Dec)											
Clients Served		Clients Served	368		397		219		933		
		Age Group	18-21	3	1%	2	1%	3	1%	8	1%
			22-35	51	14%	37	9%	43	20%	126	14%
			36-49	186	50%	157	40%	105	48%	425	46%
			50-64	116	32%	156	39%	59	27%	309	33%
			65 and older	12	3%	45	11%	9	4%	65	7%
		Gender	Male	213	58%	247	62%	95	43%	531	57%
			Female	155	42%	150	38%	122	56%	400	43%
			Unknown/Missing	0		0		2	1%	2	0%
		Ethnicity	White	243	66%	308	77%	95	44%	608	65%
			Black	107	29%	76	19%	86	39%	257	28%
			Hispanic	15	4%	11	3%	32	15%	57	6%
			Asian	0		0		1	0	1	0%
			Other	2	1%	2	1%	3	1%	7	1%
			Unknown	1	0%	0		0		1	0%
			Missing	0		0		2	1%	2	0%
		Diagnostic Group	ADHD/Disruptive Behavior	5	1%	5	1%	2	0.01	11	1%
			Mood Disorders	141	39%	104	26%	82	37%	311	33%
			Adjustment Disorders	8	2%	5	1%	9	4%	22	2%
			Psychotic Disorders	120	33%	256	64%	89	42%	440	47%
			Anxiety Disorders	17	5%	12	3%	13	6%	40	4%
			Other C&Y Disorders	1	0%	1	0%	0		2	0%
			Substance Related	5	1%	2	1%	7	3%	14	2%
			Other Disorders	7	2%	10	3%	0		14	2%
			Missing/Invalid	64	17%	2	1%	1	0%	64	7%
			No Diagnosis	0		0		16	7%	15	2%
		Language of Clients Served	Clients Served Language: English	351		375		193			
			Clients Served Language: Spanish	14		8		24			
Clients Served Language: Other	1			11		0					
Clients Served Language: Unknown	2			3		2					
% Clients With English as Primary Language	95%			95%		88%					

Psychosocial Club (0770): The objective is to assist individuals disabled by mental illness to develop or reestablish a sense of self-esteem and group affiliation, and to promote their recovery from mental illness and their reintegration into a meaningful role in community life through the provision of two or more of the following: (1) consumer self-help and empowerment interventions; (2) community living; (3) academic services; (4) vocational services; and/or (5) social-leisure time rehabilitation, training and support services.

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Mental Health System: Psychosocial Club (OMH Code 0770) - All Clients						
Utilization Trended Data for 2002 through 2006						
		DePaul	Via-RMHC	Roch Psych Ctr	CommunityTotal	
Clients	2002	337	159	479	914	
	2003	356	164	476	934	
	2004	410	186	483	1012	
	2005	453	200	431	1,016	
	2006	368	219	397	933	
	Variance 2005-2006		-85	19	-34	-83
% Variance 2005-2006		-18.8%	9.5%	-7.9%	-8.2%	
Variance 2002-2006		31	60	-82	19	
% Variance 2002-2006		9.2%	37.7%	-17.1%	2.1%	
Services	Visits	2002	18,022	18,120	23,000	59,142
		2003	20,737	20,008	24,510	65,255
		2004	21,367	18,102	25,108	64,577
		2005	17,963	18,773	24,021	60,757
		2006	21,315	22,023	21,816	65,154
		Variance 2005-2006		3,352	3,250	-2,205
% Variance 2005-2006		18.7%	17.3%	-9.2%	7.2%	
Variance 2002-2006		3,293	3,903		6,012	
% Variance 2002-2006		18.3%	21.5%		10.2%	
Average Services per Client	Visits	2002	53	114	48	65
		2003	58	122	51	70
		2004	52	97	52	64
		2005	40	94	56	60
		2006	58	101	55	70

Note: 1. DePaul's Operation Friendship decreased evening activities in 2005.

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Mental Health System: Drop-in Center (OMH Code 1770) - All Clients				
		Mental Health Assoc		
		Self-Help Drop In Center		
		N	%	
Utilization and LOS Data : 2006 (Jan - Dec)				
	Clients Served		461	
	Service Units		10,018	100%
	Service Type	Visits	9,382	
		Calls	636	
	Average Units Per Client		22	
	Average LOS for Discharges		291	
	Average LOS for Still Enrolled Clients		308	
	Discharges		221	
First System Contact	Clients With First Contact in Program		121	
	Ethnicity	White	62	51%
		Black	41	34%
		Hispanic	10	8%
		Asian	1	1%
	Other	7	6%	
Client Demographic Information : 2006 (Jan - Dec)				
Clients Served	Clients Served		461	
	Age Group	18-21	20	4%
		22-35	122	26%
		36-49	201	44%
		50-64	111	24%
		65 and older	7	2%
	Gender	Male	297	64%
		Female	164	36%
	Ethnicity	White	267	58%
		Black	148	32%
		Hispanic	29	6%
Asian		4	1%	
	Other	13	3%	
Diagnostic Group	Missing/Invalid	461	100%	
Language of Clients Served	Clients Served Language: English		272	
	Clients Served Language: Spanish		6	
	Clients Served Language: Other		3	
	Clients Served Language: Unknown		180	
	% Clients With English as Primary Language		59%	

Drop-in Center (1770): The objective of a Drop-in Center program is to identify and engage persons who may choose not to participate in more structured programs or who might not otherwise avail themselves of mental health services, and to provide services and supports in a manner which these individuals would accept. These programs are low demand, flexible and relatively unstructured, and responsive to individual need and circumstance.

2006 Mental Health Program Report Series

Mental Health System: Drop-in Center (OMH Code 1770) - All Clients			
Utilization Trended Data for 2002 through 2006			
		Mental Health Assoc	
Clients		2002	202
		2003	211
		2004	263
		2005	356
		2006	461
Variance 2005-2006			105
% Variance 2005-2006			29.5%
Variance 2002-2006			259
% Variance 2002-2006			128.2%
Services	Contacts (Calls & Visits)	2002	3,329
		2003	3,769
		2004	3,917
		2005	7,111
		2006	10,018
Variance 2005-2006			2,907
% Variance 2005-2006			40.9%
Variance 2002-2006			6,689
% Variance 2002-2006			200.9%
Average Services per Client	Contacts (Calls & Visits)	2002	16
		2003	18
		2004	16
		2005	20
		2006	22

Note: 1. Drop-In Center program hours expanded in late 2004 to allow more available service hours.

2006 Mental Health Program Report Series

Mental Health System: Assertive Community Treatment (OMH Code 0800) - All Clients				
		Strong		
		Project Action		
		N	%	
Utilization and LOS Data : 2006 (Jan - Dec)				
	Operating Capacity	48		
	Clients Served	63		
	Service Type	6,820	100%	
	Average Units Per Client	108		
	Average LOS for Discharges	628		
	Average LOS for Still Enrolled Clients	883		
	Discharges	15		
Client Demographic Information : 2006 (Jan - Dec)				
	Clients Served	63		
Clients Served	Age Group	18-21	1	2%
		22-35	19	30%
		36-49	26	41%
		50-64	13	21%
		65 and older	4	6%
	Gender	Male	38	60%
		Female	25	40%
	Ethnicity	White	25	40%
		Black	34	53%
		Hispanic	3	5%
Asian		1	2%	
Diagnostic Group	Mood Disorders	7	11%	
	Psychotic Disorders	56	89%	
Language of Clients Served	Clients Served Language: English	57		
	Clients Served Language: Spanish	4		
	Clients Served Language: Other	1		
	Clients Served Language: Unknown	1		
	% Clients With English as Primary Language	91%		

Assertive Community Treatment (ACT) Teams (0800) ACT Teams provide intensive treatment and support to people with psychiatric disabilities. The focus is on the improvement of an individual's quality of life in the community and reducing the need for inpatient care, by providing intense community-based treatment services by an interdisciplinary team of mental health professionals.

2006 Mental Health Program Report Series

Mental Health System: Assertive Community Treatment (OMH Code 0800) - All Clients			
Utilization Trended Data for 2003 through 2006			
			Strong ACT
Clients		2003	56
		2004	56
		2005	63
		2006	63
Variance 2005-2006			0
% Variance 2005-2006			0.0%
Variance 2003-2006			7
% Variance 2003-2006			12.5%
Services	Visits	2003	2,919
		2004	6,118
		2005	6,553
		2006	6,820
Variance 2005-2006			267
% Variance 2005-2006			4.1%
Variance 2003-2006			3,901
% Variance 2003-2006			133.6%
Average Services per Client	Visits	2003	52
		2004	109
		2005	104
		2006	108

2006 Mental Health Program Report Series

Mental Health System: Outreach Programs (OMH Codes 0690,1760, 5990) - All Clients										
		Strong		Strong		Via-RMHC		Via-RMHC		
		Project Link		Homeless MICA		Homeless MICA		MICA Network		
		N	%	N	%	N	%	N	%	
Utilization and LOS Data : 2006 (Jan - Dec)										
	Clients Served	76		132		51		54		
	Service Units	Hours		Visits		Visits		Hours		
	Unit Type	Units	37%	758	10%	1,018	14%	2,860	39%	
	Average Units Per Client	36		6		20		53		
	Average LOS for Discharges	1407		42		461		911		
	Average LOS for Still Enrolled Clients	1,444		187		532		932		
Discharges	Clients With First Contact in Program	10		126		19		15		
	First System Contact	Ethnicity	0		22		0		0	
		White	0		3	14%	0		0	
		Black	0		10	45%	0		0	
		Hispanic	0		8	36%	0		0	
Unknown	0		1	5%	0		0			
Client Demographic Information : 2006 (Jan - Dec)										
Clients Served	Clients Served	76		132		51		54		
	Age Group	16-17	0		2	0.02	0		0	
		18-21	0		23	17%	1	2%	1	0.02
		22-35	26	0.34	55	42%	8	16%	12	0.22
		36-49	34	45%	41	31%	27	53%	30	55%
		50-64	15	20%	11	8%	14	27%	10	19%
		65 and older	1	1%	0		1	2%	1	2%
	Gender	Male	64	84%	38	29%	37	72%	24	44%
		Female	12	16%	93	70%	12	24%	28	52%
		Unknown/Missing	0		1	1%	2	4%	2	4%
	Ethnicity	White	14	18%	28	21%	24	47%	21	39%
		Black	59	78%	81	61%	22	43%	31	57%
		Hispanic	3	4%	20	15%	3	6%	0	
		Other	0		2	0.02	0		0	
		Unknown	0		1	1%	0		0	
		Missing	0		0		2	0.04	2	0.04
	Diagnostic Group	Mood Disorders	10	13%	0		18	35%	25	46%
		Adjustment Disorders	0		0		3	6%	1	0.02
		Psychotic Disorders	47	62%	0		8	16%	17	31%
		Anxiety Disorders	0		0		3	6%	1	0.02
		Substance Related	0		0		4	0.08	3	6%
Other Disorders		19	25%	132	100%	1	0.02	0		
Missing/Invalid		0		0		1	2%	0		
No Diagnosis		0		0		13	25%	7	13%	
Language of Clients Served	Clients Served Language: English	71		119		48		53		
	Clients Served Language: Spanish	2		8		2		0		
	Clients Served Language: Other	1		2		0		0		
	Clients Served Language: Unknown	2		3		1		1		
	% Clients With English as Primary Language	93%		90%		94%		98%		

Advocacy (1760): Individual advocacy assists recipients in protecting and promoting their rights, resolving complaints and grievances, and accessing services and supports of their choice. An advocate represents the interests and desires of an individual recipient who voluntarily requests his or her services.

Outreach (0690): Case finding activities designed to establish face-to-face contact with individuals potentially in need of mental health services. Services may be delivered through the use of mobile outreach teams drop-in centers which should be generally located in areas that promote use by homeless individuals and other disaffiliated mentally ill persons. Services should include but not be limited to assessment, referral service, socialization, recreation, light meals, information about mental health and social services and outreach.

MICA Network (5990): The proposed network must define a service area, a target population, and ensure that MICA clients have access to housing, treatment, peer support/self-help and alcohol/substance abuse services and case management. A MICA Network would include, but not be limited to: residential capacity, case management, psycho-social capacity, enhancement of treatment capacity, self-help, peer leadership/peer specialist/peer case management, linkages with drug and alcohol providers.

Notes:

- Information on primary diagnosis is reported as "Other" for 100% of clients seen in the Homeless/MICA Outreach program at Strong. This is due primarily to clients with a diagnosis of 799.99 (or "Diagnosis Deferred").
- Demographic and diagnosis information for Homeless/MICA Outreach clients at Via-RMHC is not captured for all clients but service volume does include activity for all clients.

2006 Mental Health Program Report Series

Mental Health System: Outreach Programs (OMH Codes 0690,1760, 5990) - All Clients					
Utilization Trended Data for 2002 through 2006					
		Strong (1760) Project LINK	Strong (0690) Homeless MICA	Via-RMHC (0690) Homeless MICA	Via-RMHC (5990) MICANet
Clients	2002	122	169	84	81
	2003	101	127	107	71
	2004	81	122	78	62
	2005	73	147	63	58
	2006	76	132	51	54
Variance 2005-2006		3	-15	-12	-4
% Variance 2005-2006		4.1%	-10.2%	-19.0%	-6.9%
Variance 2002-2006		-46	-37	-33	-27
% Variance 2002-2006		-37.7%	-21.9%	-39.3%	-33.3%
Service Unit		Hours	Visits	Visits	Hours
Services	2002	5,230	1,259	1,034	4,274
	2003	3,493	1,154	1,499	4,143
	2004	2,991	1,207	1,379	3,705
	2005	2,198	1,292	1,302	3,343
	2006	2,755	758	1,018	2,860
Variance 2005-2006		557	-534	-284	-483
% Variance 2005-2006		25.3%	-41.3%	-21.8%	-14.4%
Variance 2002-2006		-2,475	-501	-16	-1,414
% Variance 2002-2006		-47.3%	-39.8%	-1.5%	-33.1%
Average Services per Client	2002	20	7	12	53
	2003	28	9	14	58
	2004	37	10	18	60
	2005	30	9	21	58
	2006	36	6	20	53

Notes: 1. Significant staff turnover contributes to the decrease of clients and services in the Project Link program at Strong.

2006 Mental Health Program Report Series

Mental Health System: Advocacy Service (OMH Code 1760) - Adults						
		Mental Health Assoc		Via-RMHC		
		Successful Goals for Living		PATH		
		N	%	N	%	
Utilization and LOS Data : 2006 (Jan - Dec)						
	Clients Served		63		69	
	Service Type	Hours	1,685	87%	244	13%
	Average Units Per Client		27		4	
	Average LOS for Discharges		0		0	
	Average LOS for Still Enrolled Clients		858		273	
	Discharges		0		0	
First System Contact	Clients With First Contact in Program		7		4	
	Ethnicity	White	5	71%	2	50%
		Black	0		1	25%
		Hispanic	2	29%	1	25%
Client Demographic Information : 2006 (Jan - Dec)						
Clients Served	Clients Served		63		69	
	Age Group	18-21	2	0.03	2	3%
		22-35	11	17%	24	35%
		36-49	25	40%	30	43%
		50-64	20	32%	13	19%
		65 and older	5	8%	0	
	Gender	Male	17	27%	26	38%
		Female	46	73%	43	62%
	Ethnicity	White	48	76%	31	45%
		Black	3	5%	27	39%
		Hispanic	10	0.16	11	16%
		Other	2	3%	0	
	Diagnostic Group	ADHD/Disruptive Behavior	2	3%	0	
		Mood Disorders	50	80%	0	
		Psychotic Disorders	4	6%	0	
Anxiety Disorders		3	5%	0		
Missing/Invalid		4	6%	69	100%	
Language of Clients Served	Clients Served Language: English		50		64	
	Clients Served Language: Spanish		11		4	
	Clients Served Language: Other		2		1	
	% Clients With English as Primary Language		79%		93%	

Advocacy (1760): Advocacy services may provide individual advocacy, systems advocacy, or a combination of both types. Individual advocacy assists recipients in protecting and promoting their rights, resolving complaints and grievances, and accessing services and supports of their choice. An advocate represents the interests and desires of an individual recipient who voluntarily requests his or her services.

Notes:
 1. A prolonged staff vacancy and decrease in number of peers in Via-RMHC's PATH program continued to result in lower service volume in 2006.

2006 Mental Health Program Report Series

Mental Health System: Advocacy Service (OMH Code 1760) - Adults				
Utilization Trended Data for 2002 through 2006				
			Mental Health Assoc Successful Goals for Living	Via-RMHC PATH
Clients		2002	39	112
		2003	45	126
		2004	38	117
		2005	36	67
		2006	63	69
	Variance 2005-2006			27
% Variance 2005-2006			75.0%	3.0%
Variance 2002-2006			24	-43
% Variance 2002-2006			61.5%	-38.4%
Services	Hours	2002	794	455
		2003	1,272	606
		2004	1,253	874
		2005	1,308	354
		2006	1,685	244
		Variance 2005-2006		
% Variance 2005-2006			28.8%	-31.1%
Variance 2002-2006			891	-211
% Variance 2002-2006			112.2%	-46.4%
Average Services per Client	Hours	2002	20	4
		2003	28	5
		2004	33	7
		2005	36	5
		2006	27	4

Notes:

1. A 5 month staff vacancy in MHA's Successful Goals for Living program resulted in significantly lower service volume in 2002.
2. A prolonged staff vacancy and decrease in number of peers in Via-RMHC's PATH program resulted in significantly lower service volume in 2005 and 2006.

2006 Mental Health Program Report Series

Mental Health System: Inpatient (OMH Code 3010) - Children & Youth									
		Roch Psych Ctr		Strong		Community			
		Inpatient C&Y		Inp Psych C&Y		Total			
		N	%	N	%	N	%		
Utilization and LOS Data : 2006 (Jan - Dec)									
		Operating Capacity	12		27		39		
		Clients Served	43	8%	511	92%	522		
		Service Units	4,000	33%	8,229	67%	12,229		
		Days					100%		
		Occupancy Rate	91%		84%		86%		
		Average Units Per Client	93		16		22		
		Average LOS for Discharges	102		13		17		
		Average LOS for Still Enrolled Clients	116		19		66		
		Discharges	33		651		684		
First System Contact		Clients With First Contact in Program	0		5		5		
		Ethnicity	White	0		4	80%	4	
			Unknown	0		1	20%	1	
Client Demographic Information : 2006 (Jan - Dec)									
Clients Served		Clients Served	43		511		522		
		Age Group	1-7	0		33	6%	33	6%
			8-10	0		65	13%	65	12%
			11-12	0		67	13%	67	13%
			13-15	23	53%	202	40%	206	39%
			16-17	20	47%	144	28%	151	29%
		Gender	Male	17	40%	273	53%	277	53%
			Female	26	60%	238	47%	245	47%
		Ethnicity	White	25	58%	370	73%	377	72%
			Black	9	21%	93	18%	94	18%
			Hispanic	4	9%	29	6%	30	6%
			Asian	3	7%	7	1%	8	2%
			Other	2	0.05	11	2%	12	2%
		Diagnostic Group	Unknown	0		1	0%	1	0%
			ADHD/Disruptive Behavior	5	12%	66	13%	67	13%
			Mood Disorders	25	58%	343	68%	349	67%
			Adjustment Disorders	0		25	5%	25	5%
			Psychotic Disorders	6	14%	26	5%	27	5%
			Anxiety Disorders	6	14%	27	5%	29	6%
			Other C&Y Disorders	0		17	3%	17	3%
Substance Related	0		1	0%	1	0%			
Other Disorders	1	2%	6	1%	7	1%			
Language of Clients Served		Clients Served Language: English	42		490				
		Clients Served Language: Spanish	1		13				
		Clients Served Language: Other	0		5				
		Clients Served Language: Unknown	0		3				
		% Clients With English as Primary Language	98%		96%				

Crisis Intervention (2680): Crisis intervention services, applicable to adults, children and adolescents, are intended to reduce acute symptoms and restore individuals to pre-crisis levels of functioning. Examples of where these services may be provided include emergency rooms and residential settings. Examples of services are screening, assessment, stabilization, triage, and/or referral to an appropriate program or programs. **Services reported here occurred in an Emergency Department setting.**

2006 Mental Health Program Report Series

Mental Health System: Inpatient (OMH Code 3010) - Children & Youth				
Utilization Trended Data for 2002 through 2006				
		Strong	Roch Psych Ctr	
Clients		2002	521	57
		2003	482	50
		2004	575	55
		2005	622	49
		2006	511	43
	Variance 2005-2006		-111	-6
% Variance 2005-2006		-17.8%	-12.2%	
Variance 2002-2006		-10	-14	
% Variance 2002-2006		-1.9%	-24.6%	
Services	Days	2002	7,202	4,109
		2003	6,900	3,824
		2004	7,776	4,343
		2005	7,453	4,106
		2006	8,229	4,000
		Variance 2005-2006		776
% Variance 2005-2006		10.4%	-2.6%	
Variance 2002-2006		1,027	-109	
% Variance 2002-2006		14.3%	-2.7%	
Average LOS (for discharges only)	Days	2002	11.2	95.1
		2003	12.0	92.0
		2004	12.0	96.0
		2005	11.0	104.0
		2006	13.0	102.0
		Variance 2005-2006		2
% Variance 2005-2006		18.2%	-1.9%	
Variance 2002-2006		2	7	
% Variance 2002-2006		16.1%	7.3%	

2006 Mental Health Program Report Series

Mental Health System: Emergency Department (OMH Codes 0510, 3130) - Children & Youth											
			Park Ridge - Unity		Strong		Via-RGH		Community Total		
			N	%	N	%	N	%	N	%	
Utilization and LOS Data : 2006 (Jan - Dec)											
	Clients Served		203	12%	1,202	73%	391	24%	1,653	100%	
	Service Units	Visits	218	9%	1,712	72%	459	19%	2,389	100%	
First System Contact	Clients With First Contact in Program		30		313		99		442		
	Ethnicity	White	15	51%	241	77%	39	40%	295		
		Black	13	43%	50	16%	37	37%	100		
		Hispanic	1	3%	10	0.03	15	15%	26		
		Asian	0		4	0.01	0		4		
		Other	1	3%	8	3%	8	8%	17		
Client Demographic Information : 2006 (Jan - Dec)											
Clients Served	Clients Served		203		1202		391		1,653		
	Age Group	1-7	6	3%	68	6%	6	2%	78	5%	
		8-10	6	3%	137	11%	15	4%	148	9%	
		11-12	16	8%	162	13%	54	14%	208	13%	
		13-15	100	49%	489	41%	186	47%	715	43%	
		16-17	75	37%	346	29%	130	33%	504	30%	
	Gender	Male	117	58%	633	53%	174	45%	845	51%	
		Female	86	42%	569	47%	217	55%	808	49%	
	Ethnicity	White	128	63%	852	71%	173	44%	1,070	65%	
		Black	62	31%	238	20%	136	35%	391	24%	
		Hispanic	9	4%	66	5%	63	16%	126	8%	
		Asian	0		9	0.01	3	1%	12	1%	
		Other	4	2%	37	3%	16	4%	54	3%	
	Diagnostic Group	ADHD/Disruptive Behavior		43	21%	254	21%	71	18%	345	21%
		Mood Disorders		76	38%	543	45%	68	17%	623	38%
		Adjustment Disorders		55	27%	216	18%	160	41%	408	25%
		Psychotic Disorders		6	3%	36	3%	10	3%	42	3%
		Anxiety Disorders		2	1%	62	5%	10	3%	68	4%
		Other C&Y Disorders		4	2%	23	0.02	1	0	27	2%
		Substance Related		4	2%	22	2%	9	2%	32	2%
Other Disorders		12	6%	37	3%	3	1%	50	3%		
Missing/Invalid		1	0%	0		0		1	0%		
No Diagnosis		0		9	0.01	59	15%	57	3%		
Language of Clients Served	Clients Served Language: English		169		1171		366				
	Clients Served Language: Spanish		2		25		24				
	Clients Served Language: Other		0		6		1				
	Clients Served Language: Unknown		32		0		0				
	% Clients With English as Primary Language		83%		97%		94%				

Crisis Intervention (2680): Crisis intervention services, applicable to adults, children and adolescents, are intended to reduce acute symptoms and restore individuals to pre-crisis levels of functioning. Examples of where these services may be provided include emergency rooms and residential settings. Examples of services are screening, assessment, stabilization, triage, and/or referral to an appropriate program or programs. **Services reported here occurred in an Emergency Department setting.**

Crisis Intervention (3130): This hospital-based emergency room program has the primary objective of reducing acute symptoms and restoring patients to pre-crisis levels of functioning to the extent possible. Services include provision of triage and screening, assessment, treatment, stabilization and referral or diversion to an appropriate program.

Notes:

1. Data reported for Via-RGH include weekday ED visits that occur at the RGH site, but are handled by staff from Via-RMHC.

2006 Mental Health Program Report Series

Mental Health System: Emergency Department (OMH Codes 2680, 3130) - Children & Youth						
Utilization Trended Data for 2002 through 2006						
		Park Ridge / Unity	Strong	Via-RGH	Community Total	
Clients	2002	242	1,058	250	1,438	
	2003	248	1,076	291	1,470	
	2004	250	1,319	414	1,808	
	2005	193	1,270	382	1,694	
	2006	203	1,202	391	1,653	
	Variance 2005-2006		10	-68	9	-41
% Variance 2005-2006		5.2%	-5.4%	2.4%	-2.4%	
Variance 2002-2006		-39	144	141	215	
% Variance 2002-2006		-16.1%	13.6%	56.4%	15.0%	
Services	Visits	2002	274	1,462	316	2,052
		2003	277	1,543	366	2,186
		2004	280	1,898	523	2,701
		2005	217	1,768	438	2,423
		2006	218	1,712	459	2,389
		Variance 2005-2006		1	-56	21
% Variance 2005-2006		0.5%	-3.2%	4.8%	-1.4%	
Variance 2002-2006		-56	250	143	337	
% Variance 2002-2006		-20.4%	17.1%	45.3%	16.4%	

Notes:

1. Data reported for Via-RGH include weekday ED visits that occur at the RGH site, but are handled by staff from Via-RMHC. This Via-RMHC activity has been included in reports from this database since 2001.
2. Service volumes for Strong's CPEP were understated in 2002.

2006 Mental Health Program Report Series

Mental Health System: Crisis/Respite Beds (OMH Code 1600) - Children & Youth			
		HILLSIDE CHILDREN'S CENTER	
		YES Crisis Beds	
		N	%
Utilization and LOS Data : 2006 (Jan - Dec)			
	Operating Capacity	4	
	Clients Served	68	
	Service Type Days	1,347	
	Occupancy Rate	92%	
	Average LOS for Discharges	21	
	Average LOS for Still Enrolled Clients	192	
	Discharges	70	
First System Contact	Clients With First Contact in Program	1	
	Ethnicity Black	1	100%
Client Demographic Information : 2006 (Jan - Dec)			
	Clients Served	68	
Clients Served	Age Group	1-7	3 4%
		8-10	21 31%
		11-12	14 21%
		13-15	22 33%
		16-17	6 9%
		Over 18	2 2%
	Gender	Male	44 65%
		Female	24 35%
	Ethnicity	White	33 49%
		Black	20 29%
		Hispanic	6 9%
		Other	9 13%
	Diagnostic Group	ADHD/Disruptive Behavior	34 50%
		Mood Disorders	16 24%
		Adjustment Disorders	5 7%
		Anxiety Disorders	6 9%
		Other Disorders	1 1%
Missing/Invalid		2 3%	
	No Diagnosis	4 6%	
Language of Clients Served	Clients Served Language: English	66	
	Clients Served Language: Unknown	1	
	% Clients With English as Primary Language	97%	

Crisis/Respite Beds (1600): A non-licensed residential program, or dedicated beds in a licensed program, which provide consumers a homelike environment with room, board and supervision in cases where individuals must be removed temporarily from their usual residence.

2006 Mental Health Program Report Series

Mental Health System: Crisis/Respite Beds (OMH Code 1600) - Children & Youth			
Utilization Trended Data for 2002 through 2006			
		Hillside	
Clients	2002	77	
	2003	93	
	2004	92	
	2005	87	
	2006	68	
Variance 2005-2006		-19	
% Variance 2005-2006		-21.8%	
Variance 2002-2006		-9	
% Variance 2002-2006		-11.7%	
Services	Days	2002	1,377
		2003	1,278
		2004	1,454
		2005	1,396
		2006	1,347
Variance 2005-2006		-49	
% Variance 2005-2006		-3.5%	
Variance 2002-2006		-30	
% Variance 2002-2006		-2.2%	

Notes: 1. Data for 2002 were taken from Hillside internal data system due to reporting problem in the BHCD.

2006 Mental Health Program Report Series

Mental Health System: Mobile Crisis (OMH Code 1680) - Children & Youth					
		Strong			
		Mobile Crisis C&Y			
		N	%		
Utilization and LOS Data : 2006 (Jan - Dec)					
	Clients Served	506			
	Service Units	592	100%		
	Average Units Per Client	1			
	Discharges	558			
First System Contact	Clients With First Contact in Program		135		
	Ethnicity	White	58	44%	
		Black	56	41%	
		Hispanic	10	7%	
		Asian	6	4%	
		Other	5	4%	
Client Demographic Information : 2006 (Jan - Dec)					
Clients Served	Clients Served		506		
	Age Group	1-7	64	13%	
		8-10	71	14%	
		11-12	95	19%	
		13-15	164	32%	
		16-17	112	22%	
	Gender	Male	261	52%	
		Female	245	48%	
	Ethnicity	White	268	53%	
		Black	146	29%	
		Hispanic	61	12%	
		Asian	8	2%	
		Other	22	4%	
		Unknown	1	0%	
	Diagnostic Group	ADHD/Disruptive Behavior		134	26%
		Mood Disorders		172	35%
		Adjustment Disorders		136	27%
		Psychotic Disorders		6	1%
		Anxiety Disorders		20	4%
		Other C&Y Disorders		7	1%
Substance Related		1	0%		
Other Disorders		30	6%		
Language of Clients Served	Clients Served Language: English		482		
	Clients Served Language: Spanish		18		
	Clients Served Language: Other		4		
	Clients Served Language: Unknown		2		
	% Clients With English as Primary Language		95%		

Crisis Outreach (1680): A mobile crisis intervention program which offers emergency services such as crisis intervention and/or assessment services in natural (e.g., homes), structured (e.g., residential programs), or controlled (e.g., instructional) environments.

2006 Mental Health Program Report Series

Mental Health System: Mobile Crisis (OMH Code 1680) - Children & Youth			
Utilization Trended Data for 2002 through 2006			
		Strong	
Clients	2002	308	
	2003	369	
	2004	500	
	2005	465	
	2006	506	
Variance 2005-2006		41	
% Variance 2005-2006		8.8%	
Variance 2002-2006		198	
% Variance 2002-2006		64.3%	
Services	Visits	2002	344
		2003	481
		2004	622
		2005	539
		2006	592
Variance 2005-2006		53	
% Variance 2005-2006		9.8%	
Variance 2002-2006		248	
% Variance 2002-2006		72.1%	

2006 Mental Health Program Report Series

Mental Health System: Home-Based Crisis Intervention (OMH Code 3040) - Children & Youth				
		Park Ridge / Unity		
		HBCI		
		N	%	
Utilization and LOS Data : 2006 (Jan - Dec)				
	Clients Served		83	
	Service Units	Hours	1,746	
	Average Units Per Client		100%	
	Average LOS for Discharges		21	
	Average LOS for Still Enrolled Clients		46	
	Discharges		32	
First System Contact	Clients With First Contact in Program		74	
	Ethnicity	White	15	
		Black	12	
		Hispanic	1	
		Other	1	
		79%		
		7%		
		7%		
		7%		
Client Demographic Information : 2006 (Jan - Dec)				
Clients Served	Clients Served		83	
	Age Group	1-7	23	28%
		8-10	24	29%
		11-12	17	20%
		13-15	15	18%
		16-17	4	5%
	Gender	Male	55	66%
		Female	28	34%
	Ethnicity	White	61	74%
		Black	7	8%
		Hispanic	9	11%
		Other	6	7%
	Diagnostic Group	ADHD/Disruptive Behavior	30	37%
		Mood Disorders	30	36%
		Adjustment Disorders	7	8%
		Anxiety Disorders	10	12%
		Other C&Y Disorders	2	2%
Other Disorders		4	5%	
Language of Clients Served	Clients Served Language: English	78		
	Clients Served Language: Spanish	2		
	Clients Served Language: Unknown	3		
	% Clients With English as Primary Language	94%		

Home-Based Crisis Intervention (3040): The Home-Based Crisis Intervention Program assists families with children in crisis by providing an alternative to hospitalization. Families are helped through crises with intense interventions and the teaching of new effective parenting skills. The overall goal of the program is to provide short-term, intensive in-home crisis intervention services to a family in crisis due to the imminent risk of their child being admitted to a psychiatric hospital. The target population for the HBCI program is families with a child or adolescent ages 5 to 17 years of age, who are experiencing a psychiatric crisis so severe that unless immediate, effective intervention is provided, the child will be removed from the home and admitted to a psychiatric hospital.

2006 Mental Health Program Report Series

Mental Health System: Home-Based Crisis Intervention (OMH Code 3040) - Children & Youth			
Utilization Trended Data for 2002 through 2006			
		Park Ridge / Unity	
Clients		2002	72
		2003	88
		2004	104
		2005	95
		2006	83
	Variance 2005-2006		
% Variance 2005-2006			-12.6%
Variance 2002-2006			11
% Variance 2002-2006			15.3%
Services	Hours	2002	1,912
		2003	2,294
		2004	2,490
		2005	1,971
		2006	1,746
		Variance 2005-2006	
% Variance 2005-2006			-11.4%
Variance 2002-2006			-166
% Variance 2002-2006			-8.7%
Average LOS (for discharges only)	Days	2002	44
		2003	43
		2004	47
		2005	41
		2006	46
		Variance 2005-2006	
% Variance 2005-2006			12.2%
Variance 2002-2006			2
% Variance 2002-2006			4.5%
Note: 1. A 20% staff reduction in 2005 resulted in decreased service volume for HBCI in 2005.			

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Mental Health System: YES Crisis Specialist - Children & Youth												
		CRESTWOOD CHILDREN'S CENTER		PARK RIDGE / UNITY		PARK RIDGE / UNITY		VIA - ROCHESTER MENTAL HEALTH CENTER		Community		
		Crestwood Crisis Specialist		Unity Genesee St. Crisis Specialist		Unity Greece Crisis Specialist		Via-RMHC Crisis Specialist		Total		
		N	%	N	%	N	%	N	%	N	%	
Utilization and LOS Information : 2006 (Jan - Dec)												
Client Referrals	Referrals Received	212		179		236		245		872		
Service Units	Unit Type	Initial Face-To-Face Contacts		151		91		185		193	620	
		Follow-Up Face-To-Face Contacts		75		120		112		50	357	
Client Demographic Information for 2006												
Referrals by Ethnicity	Ethnicity	White	147	70%	34	19%	175	75%	89	37%	445	51%
		Black	51	24%	123	69%	19	8%	60	24%	253	29%
		Hispanic	4	2%	18	10%	26	11%	39	16%	87	10%
		Asian	1	0%	0	0%	1	0%	1	0%	3	0%
		Other	8	4%	4	2%	14	6%	32	13%	58	7%
		Unknown	1	0%	0	0%	1	0%	24	10%	26	3%

YES Crisis Specialist: The YES Crisis Specialist is clinic-based and provides immediate outpatient assessment and follow-up service linkage to children and youth in psychiatric crisis. The position is structured to allow for rapid and timely access to therapy appointments for children and youth in need of outpatient stabilization and service linkage.

Notes:

1. The source for this information is monthly summary reports submitted by the agency program contacts.

2006 Mental Health Program Report Series

Mental Health System: YES Case Manager - Children & Youth								
		STRONG MEMORIAL HOSPITAL		VIA - ROCHESTER GENERAL HOSPITAL		Community		
		Strong YES Case Manager		Via-RGH GMHC YES Case Manager		Total		
		N	%	N	%	N	%	
Utilization and LOS Information : 2006 (Jan - Dec)								
Client Referrals	Referrals Received		696		263		959	
	Referrals to New Clients		369		216		585	
	Percentage of Referrals for Clients New to System		53%		82%		61%	
Service Units	Direct Face-To-Face Visits by Type	Clinic Face-To-Face CM Visits	132		8		140	
		Home Face-To-Face CM Visits	8		22		30	
		School Face-To-Face CM Visits	37		22		59	
		ED Face-To-Face CM Visits	0		0		0	
	Total Direct Visits		177		52		229	
	Non-Direct Case Management Hours	Non-Direct Hours	926		855		1,781	
		CM Phone Contact Hours	947		597		1,544	
Total Non-Direct Hours		1,873		1,452		3,325		

YES Case Managers: Positions are based in outpatient services to offer the child and family rapid access to assessment, therapy, and follow-up appointments in a culturally competent manner. The Emergency Case Manager will also support other components of the emergency service system (i.e., Mobile Crisis Team, Emergency Department) and liaison with other C&Y programs when indicated to facilitate transitions between services. A primary responsibility of the Case Manager is to facilitate referrals for ongoing mental health services, coordinate this process and assist the family with accessing other necessary services that will stabilize the family environment. The Emergency Case Manager will provide home and school visits as clinically indicated.

Notes:
 1. The source for this information is monthly summary reports submitted by the agency program contacts.

2006 Mental Health Program Report Series

Mental Health System: Partial Hospitalization (OMH Code 2200) - Children & Youth				
		Strong		
		PHP Child and Adolescent		
		N	%	
Utilization and LOS Data : 2006 (Jan - Dec)				
	Operating Capacity	15		
	Clients Served	286		
	Service Units Hours	19,356	100%	
	Average Units Per Client	68		
	Average LOS for Discharges	16		
	Average LOS for Still Enrolled Clients	13		
	Discharges	312		
First System Contact	Clients With First Contact in Program	74		
	Ethnicity	White	63	85%
		Black	5	7%
		Hispanic	3	4%
		Asian	2	3%
		Other	1	1%
Client Demographic Information : 2006 (Jan - Dec)				
Clients Served	Clients Served	286		
	Age Group	11-12	19	7%
		13-15	139	49%
		16-17	108	38%
		18-21	18	6%
		Over 21	2	0%
	Gender	Male	96	34%
		Female	190	66%
	Ethnicity	White	219	77%
		Black	43	15%
		Hispanic	15	5%
		Asian	6	2%
		Other	3	1%
	Diagnostic Group	ADHD/Disruptive Behavior	10	3%
		Mood Disorders	221	79%
		Adjustment Disorders	1	0%
Psychotic Disorders		7	2%	
Anxiety Disorders		23	8%	
Other C&Y Disorders		1	0%	
Substance Related Other Disorders		2	1%	
Language of Clients Served	Clients Served Language: English	276		
	Clients Served Language: Spanish	5		
	Clients Served Language: Other	2		
	Clients Served Language: Unknown	3		
	% Clients With English as Primary Language	97%		

Partial Hospitalization (2200): A partial hospitalization program shall provide active treatment designed to stabilize and ameliorate acute symptoms, to serve as an alternative to inpatient hospitalization, or to reduce the length of a hospital stay within a medically supervised program. A partial hospitalization program shall provide the following services: assessment and treatment planning, health screening and referral, symptom management, medication therapy, medication education, verbal therapy, case management, psychiatric rehabilitation readiness determination and referral, crisis intervention services, activity therapy, discharge planning and clinical support services.

2006 Mental Health Program Report Series

Mental Health System: Partial Hospitalization (OMH Code 2200) - Children & Youth			
Utilization Trended Data for 2002 through 2006			
			Strong
Clients		2002	199
		2003	199
		2004	221
		2005	254
		2006	286
Variance 2005-2006			32
% Variance 2005-2006			12.6%
Variance 2002-2006			87
% Variance 2002-2006			43.7%
Services	Hours	2002	14,210
		2003	15,350
		2004	17,082
		2005	18,572
		2006	19,356
Variance 2005-2006			784
% Variance 2005-2006			4.2%
Variance 2002-2006			5,146
% Variance 2002-2006			36.2%
Average Services per Client	Hours	2002	71
		2003	77
		2004	77
		2005	73
		2006	68
Notes:		1. This program added 7 slots in 2005.	

2006 Mental Health Program Report Series

Mental Health System: Clinic (OMH Code 0700, 2100) - Children & Youth																							
		Cath Fam Ctr		Crestwood		Park Ridge / Unity		Park Ridge / Unity		Park Ridge / Unity		Park Ridge / Unity		Strong		Via-RGH		Via-RMHC		Community Total			
		Clinic		Scottsville		EBHC		Genesee St		Greece		Prince St		SMH Clinic		GMHC Site		Clinic					
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Utilization and LOS Data : 2006 (Jan - Dec)																							
Clients Served		80	1%	527	9%	202	4%	961	17%	1066	19%	291	5%	1,131	20%	631	11%	994	18%	5,555	100%		
Service Units		602	1%	6,529	13%	1,436	3%	8,382	17%	8,076	16%	1,169	2%	10,982	22%	4,473	9%	7,502	15%	49,151	100%		
Visits		602		6,529		1,436		8,258		8,076		1,169		10,982		4,452		7,502		49,006			
Case Management Visits		0		0		0		124		0		0		0		21		0		145			
Average Units Per Client		8		12		7		9		8		4		10		7		8		9			
Average LOS for Discharges		321		307		245		280		265		159		314		302		317		283			
Average LOS for Still Enrolled Clients		536		519		391		427		433		392		346		467		475		435			
Discharges		6		253		111		457		535		225		534		292		434		2,847			
Client Demographic Information : 2006 (Jan - Dec)																							
Clients Served		80		527		202		961		1066		291		1,131		631		994		5,555			
Age Group		1-7	5	6%	94	18%	15	7%	130	14%	135	13%	67	23%	243	21%	91	14%	121	12%	848	15%	
		8-10	21	26%	92	17%	35	17%	212	22%	147	14%	64	22%	249	22%	132	21%	162	16%	1,042	19%	
		11-12	23	29%	84	16%	30	15%	160	17%	165	15%	38	13%	191	17%	104	16%	175	18%	916	16%	
		13-15	21	26%	151	29%	73	37%	297	30%	357	33%	70	24%	279	25%	191	31%	321	32%	1,660	30%	
		16-17	10	13%	85	16%	49	24%	162	17%	262	25%	52	18%	169	15%	113	18%	215	22%	1,047	19%	
		18-21	0		20	4%	0		0		0		0		0		0		0		40	1%	
		Unknown Age	0		1	0%	0		0		0		0		0		0		0		2	0%	
Gender		Male	31	39%	300	57%	140	69%	563	59%	567	53%	173	59%	655	58%	357	57%	556	56%	3,127	56%	
		Female	49	61%	227	43%	62	31%	398	41%	499	47%	118	41%	476	42%	274	43%	438	44%	2,428	44%	
Ethnicity		White	30	38%	296	57%	71	35%	248	26%	891	84%	206	71%	778	69%	288	45%	382	38%	3,000	54%	
		Black	44	55%	140	27%	88	44%	551	57%	107	10%	55	19%	224	20%	252	40%	274	28%	1,634	29%	
		Hispanic	1	1%	39	7%	28	14%	132	14%	35	3%	12	4%	62	5%	63	10%	271	27%	617	11%	
		Asian	0		2	0%	1	0%	2	0%	3	0%	1	0%	10	1%	4	1%	3	0%	27	0%	
		Other	5	6%	50	9%	6	3%	16	2%	27	3%	15	5%	8	1%	16	3%	47	5%	178	3%	
		Unknown	0		0		8	4%	12	1%	3	0%	2	1%	49	4%	8	1%	17	2%	99	2%	
Diagnostic Group		ADHD/Disruptive Behavior	29	35%	174	34%	104	52%	454	46%	308	29%	58	20%	208	18%	185	29%	153	15%	1,552	28%	
		Mood Disorders	14	18%	121	23%	14	7%	121	13%	272	26%	29	10%	213	19%	179	28%	128	13%	1,021	18%	
		Adjustment Disorders	27	34%	149	28%	55	27%	209	22%	333	31%	105	37%	144	13%	191	31%	183	18%	1,347	24%	
		Psychotic Disorders	0		3	1%	2	1%	5	1%	11	1%	0		6	1%	4	0.01	19	2%	46	1%	
		Anxiety Disorders	8	10%	64	12%	5	2%	80	8%	77	7%	16	5%	102	9%	39	6%	100	10%	473	9%	
		Other C&Y Disorders	0		5	1%	0		5	1%	20	0.02	0		38	3%	5	0.01	0		71	1%	
		Substance Related	0		2	0%	2	1%	1	0%	2	0%	0		1	0%	0		1	0%	9	0%	
		Other Disorders	2	3%	7	1%	12	6%	83	9%	41	4%	16	5%	419	37%	8	1%	4	0%	568	10%	
		Missing/Invalid	0		2	0%	6	3%	3	0%	1	0%	67	23%	0		19	3%	0		97	2%	
No Diagnosis	0		0		2	0.01	0		1	0%	0		0		1	0%	406	0.42	371	7%			
Language of Clients Served		Clients Served Language: English	80		524		183		879		1027		280		956		617		860				
		Clients Served Language: Spanish	0		3		14		70		9		5		8		14		111				
		Clients Served Language: Other	0		0		2		4		1		1		5		0		1				
		Clients Served Language: Unknown	0		0		3		8		29		5		162		0		22				
		% Clients With English as Primary Language	100%		99%		91%		92%		96%		96%		85%		98%		87%				

Clinic Treatment (2100): A clinic treatment program shall provide treatment designed to reduce symptoms, to improve patient functioning and to provide ongoing support. A clinic treatment program shall provide the following services: assessment and treatment planning, health screening and referral, discharge planning, verbal therapy, medication therapy, medication education, symptom management and psychiatric rehabilitation readiness determination. The following additional services may also be provided: case management, crisis intervention services and clinical support services.

Notes:

1. In calculating the average LOS (or duration of care episode), adjustments have been made to account for screening visits. In instances where the client was admitted to the program under "screening", then discharged, then subsequently admitted to the program within 30 days, the admission date for the screening visit is used to calculate the duration of the treatment episode.

2006 Mental Health Program Report Series

Mental Health System: Clinic (OMH Code 0700, 2100) - Children & Youth									
Utilization Trended Data for 2002 through 2006									
		Catholic Fam Ctr	Crestwood	Park Ridge / Unity	Strong	Via-RGH (GMHC Site)	Via-RMHC	Community Total	
Clients	2002	174	542	2,757	819	526	851	5,734	
	2003	132	423	2,849	786	569	940	5,808	
	2004	113	453	2,915	820	785	970	6,054	
	2005	96	496	2,893	955	766	1019	6,031	
	2006	80	527	2,401	1,131	631	994	5,534	
Variance 2005-2006		-16	31	-492	176	-135	-25	-497	
% Variance 2005-2006		-16.7%	6.3%	-17.0%	18.4%	-17.6%	-2.5%	-8.2%	
Variance 2002-2006		-94	-15	-356	312	105	143	-200	
% Variance 2002-2006		-54.0%	-2.8%	-12.9%	38.1%	20.0%	16.8%	-3.5%	
Services	Visits	2002	1,156	10,666	21,280	8,287	4,999	6,106	52,663
		2003	1,005	5,869	23,896	9,158	4,872	7,054	51,854
		2004	808	6,996	24,610	7,786	5,988	8,142	54,330
		2005	594	6,410	23,538	9,546	6,077	7,565	53,730
		2006	602	6,529	18,939	10,982	4,452	7,502	49,006
Variance 2005-2006		8	119	-4,599	1,436	-1,625	-63	-4,724	
% Variance 2005-2006		1.3%	1.9%	-19.5%	15.0%	-26.7%	-0.8%	-8.8%	
Variance 2002-2006		-554	-4,137	-2,341	2,695	-547	1,396	-3,657	
% Variance 2002-2006		-47.9%	-38.8%	-11.0%	32.5%	-10.9%	22.9%	-6.9%	
Average Services per Client	Visits	2002	7	20	8	10	10	7	9
		2003	8	14	8	12	9	8	9
		2004	7	15	8	9	8	8	9
		2005	8	12	7	10	7	8	9
		2006	8	12	8	10	7	8	9

Notes:

1. Totals for Crestwood are not limited to clients under 18 and include clients age 18-21.
2. The five year trend for Via-RGH (GMHC Site) was calculated using the Via-GMHC data for 2000.
3. The Crestwood Clinic sites at Mt. Hope and Honeoye Falls were closed in 2003.

2006 Mental Health Program Report Series

Mental Health System: Day Treatment (OMH Code 0200) - Children & Youth									
		Crestwood		Hillside		Community			
		Scottsville		Day Treatment		Total			
		N	%	N	%	N	%		
Utilization and LOS Data : 2006 (Jan - Dec)									
	Operating Capacity	150		114		264			
	Clients Served	194	53%	171	47%	363	100%		
	Service Units	26,896	56%	20,944	44%	47,840	100%		
	Days								
	Occupancy Rate	70%		72%		71%			
	Average Units Per Client	139		122		132			
	Average LOS for Discharges	801		580		682			
	Average LOS for Still Enrolled Clients	589		508		553			
	Discharges	57		67		124			
	Clients With First Contact in Program	11		13		24			
First System Contact	Ethnicity	White	7	64%	3	23%	10		
		Black	4	36%	8	62%	12		
		Hispanic	0		2	15%	2		
Client Demographic Information : 2006 (Jan - Dec)									
Clients Served	Clients Served		194		171		363		
	Age Group	1-7	31	16%	4	2%	35	10%	
		8-10	60	31%	17	10%	77	21%	
		11-12	54	28%	24	14%	77	21%	
		13-15	49	25%	72	42%	120	33%	
		16-17	0		39	23%	39	11%	
		18-21	0		15	9%	15	4%	
	Gender	Male	153	79%	132	77%	283	78%	
		Female	41	21%	39	23%	80	22%	
	Ethnicity	White	102	52%	82	48%	183	50%	
		Black	67	35%	62	36%	128	35%	
		Hispanic	10	5%	16	9%	26	7%	
		Asian	0		1	1%	1	0%	
		Other	15	8%	10	6%	25	7%	
	Diagnostic Group	ADHD/Disruptive Behavior		77	38%	98	57%	173	48%
		Mood Disorders		71	37%	38	22%	109	30%
		Adjustment Disorders		2	1%	2	1%	4	1%
		Psychotic Disorders		11	6%	7	4%	18	5%
		Anxiety Disorders		19	10%	20	12%	39	11%
		Other C&Y Disorders		4	2%	1	1%	5	1%
		Other Disorders		4	0.02	3	2%	7	2%
		Missing/Invalid		1	1%	0		1	0%
No Diagnosis		5	3%	2	1%	7	2%		
Language of Clients Served	Clients Served Language: English		190		164				
	Clients Served Language: Spanish		4		4				
	Clients Served Language: Unknown		0		3				
	% Clients With English as Primary Language		98%		96%				

Day Treatment (0200): Day treatment services for children and adolescents provide intensive, non-residential services. The programs are characterized by a blend of mental health and special education services provided in a fully integrated program. Typically, these programs include special education in small classes with an emphasis on individualized instruction, individual and group counseling, family services such as family counseling, crisis intervention, interpersonal skill development and behavior modification. Children and adolescents receiving day treatment services live at home or in the community but are identified by their school district as seriously emotionally disturbed and cannot be maintained in regular classrooms.

2006 Mental Health Program Report Series

Mental Health System: Day Treatment (OMH Code 0200) - Children & Youth					
Utilization Trended Data for 2002 through 2006					
		Crestwood	Hillside	Community Total	
Clients	2002	200	176	373	
	2003	198	185	379	
	2004	187	173	359	
	2005	217	193	405	
	2006	194	171	363	
Variance 2005-2006		-23	-22	-42	
% Variance 2005-2006		-10.6%	-11.4%	-10.4%	
Variance 2002-2006		-6	-5	-10	
% Variance 2002-2006		-3.0%	-2.8%	-2.7%	
Services	Days	2002	27,254	20,711	47,965
		2003	26,969	20,062	47,031
		2004	28,176	19,835	48,011
		2005	28,090	21,864	49,954
		2006	26,896	20,944	47,840
Variance 2005-2006		-1,194	-920	-2,114	
% Variance 2005-2006		-4.3%	-4.2%	-4.2%	
Variance 2002-2006		-358	233	-125	
% Variance 2002-2006		-1.3%	1.1%	-0.3%	
Average Services per Client	Days	2002	136	118	129
		2003	136	108	124
		2004	151	115	134
		2005	129	113	123
		2006	139	122	132

Notes: 1. Services have been weighted to calculate services in days rather than visits.

2006 Mental Health Program Report Series

Mental Health System: Home & Community Based Waiver (OMH Code 0230) - Children & Youth				
		HILLSIDE CHILDREN'S CENTER		
		Monroe Waiver		
		N	%	
Utilization and LOS Data : 2006 (Jan - Dec)				
	Operating Capacity	40		
	Clients Served	88		
	Service Units	Hours	100%	
	Average Units Per Client	139		
	Average LOS for Discharges	315		
	Average LOS for Still Enrolled Clients	179		
	Discharges	46		
First System Contact	Clients With First Contact in Program		9	
	Ethnicity	White	6	
		Black	2	
		Hispanic	1	
			67%	
			22%	
			11%	
Client Demographic Information : 2006 (Jan - Dec)				
Clients Served	Clients Served		88	
	Age Group	1-7	3	3%
		8-10	16	18%
		11-12	11	13%
		13-15	24	28%
		16-17	24	27%
		18-21	9	10%
		22-35	1	1%
	Gender	Male	53	60%
		Female	35	40%
	Ethnicity	White	59	67%
		Black	16	18%
		Hispanic	8	9%
		Other	5	6%
	Diagnostic Group	ADHD/Disruptive Behavior	28	32%
		Mood Disorders	44	50%
		Adjustment Disorders	2	2%
Psychotic Disorders		6	7%	
Anxiety Disorders		4	5%	
Other C&Y Disorders		2	2%	
Other Disorders		1	1%	
Missing/Invalid		1	1%	
Language of Clients Served	Clients Served Language: English		82	
	Clients Served Language: Spanish		2	
	Clients Served Language: Other		1	
	Clients Served Language: Unknown		3	
	% Clients With English as Primary Language		93%	

HCBS Waiver (0230): The Home and Community Based Services (HCBS) Waiver program is a service delivery model whose goal is to support children and adolescents with serious emotional disturbances and their families in staying together in their homes and communities. Without the services offered through the waiver program, these are the children who would most likely require long-term care in a Residential Treatment Facility or intermediate inpatient facility. In addition to the six services (Crisis Response, Family Support Services, Respite, Intensive In-Home, Skill Building, and Individualized Care Coordination) that are added to the State Medicaid plan through implementation of the waiver, the HCBS waiver enables providers to "waive" the parents resources and incomes, thereby treating the child as a family of one.

2006 Mental Health Program Report Series

Mental Health System: Home & Community Based Waiver (OMH Code 0230) - Children & Youth			
Utilization Trended Data for 2002 through 2006			
			Hillside
Clients		2002	52
		2003	54
		2004	61
		2005	71
		2006	88
Variance 2005-2006			17
% Variance 2005-2006			23.9%
Variance 2002-2006			36
% Variance 2002-2006			69.2%
Services	Hours	2002	15,822
		2003	13,509
		2004	11,154
		2005	9,501
		2006	12,203
Variance 2005-2006			2,702
% Variance 2005-2006			28.4%
Variance 2002-2006			-3,619
% Variance 2002-2006			-22.9%
Average Services per Client	Hours	2002	304
		2003	250
		2004	183
		2005	134
		2006	139

2006 Mental Health Program Report Series

Mental Health System: Blended Case Management - ICM Activity (OMH Code 1810) - Children & Youth				
		St. Joseph's Villa		
		Blended Case Mgmt - C&Y ICM Activity		
		N	%	
Utilization and LOS Data : 2006 (Jan - Dec)				
	Operating Capacity	108		
	Clients Served	195		
	Service Units Contacts	5,062	100%	
	Average Units Per Client	26		
	Average LOS for Discharges	435		
	Average LOS for Still Enrolled Clients	313		
	Discharges	87		
First System Contact	Clients With First Contact in Program	7		
	Ethnicity	White	4	57%
		Black	1	14%
		Hispanic	2	29%
Client Demographic Information : 2006 (Jan - Dec)				
Clients Served	Clients Served	195		
	Age Group	1-7	4	2%
		8-10	39	20%
		11-12	41	21%
		13-15	54	27%
		16-17	40	21%
		18-21	17	9%
	Gender	Male	149	76%
		Female	46	24%
	Ethnicity	White	103	53%
		Black	53	27%
		Hispanic	23	12%
		Asian	2	1%
		Other	14	7%
	Diagnostic Group	ADHD/Disruptive Behavior	89	45%
		Mood Disorders	62	32%
		Adjustment Disorders	5	3%
Psychotic Disorders		12	6%	
Anxiety Disorders		23	12%	
Other C&Y Disorders		2	1%	
Other Disorders		2	1%	
Language of Clients Served	Clients Served Language: English	187		
	Clients Served Language: Spanish	7		
	Clients Served Language: Unknown	1		
	% Clients With English as Primary Language	96%		

Intensive Case Management (1810): In addition to the program description for Case Management (Code 0810), ICM services are services which are operated under a fidelity structure defined in 18 NYCRR, Section 505 and a memorandum of understanding between OMH and the NYS Department of Health. It is expected that four or more face-to-face contacts per individual per month (may include 1 collateral visit for children per month) will be provided.

Blended Case Management (0820): (Effective as of 7/1/03.) This program will facilitate a team approach to case management services by combining the caseloads of multiple Intensive Case Managers (ICMs) and/or Supportive Case Managers (SCMs).

2006 Mental Health Program Report Series

Mental Health System: Blended Case Management - ICM Activity (OMH Code 1810) - Children & Youth			
Utilization Trended Data for 2002 through 2006			
			St. Joseph's Villa
Clients		2002	146
		2003	161
		2004	194
		2005	183
		2006	195
	Variance 2005-2006		
% Variance 2005-2006			6.6%
Variance 2002-2006			49
% Variance 2002-2006			33.6%
Services	Visits	2002	4,045
		2003	5,241
		2004	5,059
		2005	5,296
		2006	5,062
		Variance 2005-2006	
% Variance 2005-2006			-4.4%
Variance 2002-2006			1,017
% Variance 2002-2006			25.1%
Average Services per Client	Visits	2002	28
		2003	33
		2004	26
		2005	29
		2006	26
		Variance 2005-2006	
% Variance 2005-2006			-24.6%
Variance 2002-2006			-2
% Variance 2002-2006			-7.1%

Notes: 1. The apparent increase in clients and services in 5 year trend data is due to program expansion.

2006 Mental Health Program Report Series

Mental Health System: Blended Case Management - SCM Activity (OMH Code 6810) - Children & Youth				
		St. Joseph's Villa		
		Blended Case Mgmt - C&Y SCM Activity		
		N	%	
Utilization and LOS Data : 2006 (Jan - Dec)				
	Operating Capacity	80		
	Clients Served	139		
	Service Units Contacts	2,294	100%	
	Average Units Per Client	17		
	Average LOS for Discharges	506		
	Average LOS for Still Enrolled Clients	325		
	Discharges	60		
First System Contact	Clients With First Contact in Program	1		
	Ethnicity Hispanic	1	100%	
Client Demographic Information : 2006 (Jan - Dec)				
	Clients Served	139		
Clients Served	Age Group	1-7	2	1%
		8-10	21	15%
		11-12	28	20%
		13-15	40	29%
		16-17	23	17%
		18-21	25	18%
	Gender	Male	90	65%
		Female	49	35%
	Ethnicity	White	73	53%
		Black	32	23%
		Hispanic	19	14%
		Asian	2	1%
		Other	13	9%
	Diagnostic Group	ADHD/Disruptive Behavior	61	44%
		Mood Disorders	49	35%
Adjustment Disorders		6	4%	
Psychotic Disorders		6	4%	
Anxiety Disorders		16	12%	
Other Disorders		1	1%	
Language of Clients Served	Clients Served Language: English	135		
	Clients Served Language: Spanish	4		
	% Clients With English as Primary Language	97%		

Supportive Case Management (6810): In addition to the program description for Case Management (Code 0810), SCM services are services which are operated under a fidelity structure defined in 18 NYCRR, Section 505 and a memorandum of understanding between OMH and the NYS Department of Health. It is expected that two or more face-to-face contacts per individual per month will be provided.

Blended Case Management (0820): (Effective 7/1/03.) This program will facilitate a team approach to case management services by combining the caseloads of multiple Intensive Case Managers (ICMs) and/or Supportive Case Managers (SCMs).

2006 Mental Health Program Report Series

Mental Health System: Blended Case Management - SCM Activity (OMH Code 6810) - Children & Youth			
Utilization Trended Data for 2002 through 2006			
		St. Joseph's Villa-SCM	
Clients		2002	113
		2003	114
		2004	142
		2005	133
		2006	139
	Variance 2005-2006		
% Variance 2005-2006			4.5%
Variance 2002-2006			25
% Variance 2002-2006			21.9%
Services	Visits	2002	2,316
		2003	2,322
		2004	2,389
		2005	2,344
		2006	2,294
		Variance 2005-2006	
% Variance 2005-2006			-2.1%
Variance 2002-2006			-28
% Variance 2002-2006			-1.2%
Average Services per Client	Visits	2002	20
		2003	20
		2004	17
		2005	18
		2006	17

Notes: 1. The apparent increase in clients and services in 5 year trend data is due to program expansion.

2006 Mental Health Program Report Series

Mental Health System: Residential Treatment Facility (OMH Code 1080) - Children & Youth								
		Crestwood		Hillside		Community		
		Scottsville RTF		RTF		Total		
		N	%	N	%	N	%	
Utilization and LOS Data : 2006 (Jan - Dec)								
		Operating Capacity	18		42		60	
		Clients Served	27	25%	79	75%	106	
		Service Units	6,533	30%	15,259	70%	21,792	
		Days					100%	
		Occupancy Rate	99%		100%		100%	
		Average LOS for Discharges	458		395		408	
		Average LOS for Still Enrolled Clients	314		350		341	
		Discharges	9		37		46	
First System Contact	Clients With First Contact in Program		0		12		12	
	Ethnicity	White	0		9	76%	9	
		Black	0		1	8%	1	
		Hispanic	0		1	8%	1	
		Other	0		1	8%	1	
Client Demographic Information : 2006 (Jan - Dec)								
Clients Served	Clients Served		27		79		106	
	Age Group	1-7	2	7%	0		2	2%
		8-10	9	33%	1	0.01	10	9%
		11-12	16	60%	6	8%	22	21%
		13-15	0		30	38%	30	28%
		16-17	0		33	42%	33	31%
		18-21	0		9	11%	9	8%
	Gender	Male	23	85%	36	46%	59	56%
		Female	4	15%	43	54%	47	44%
	Ethnicity	White	19	70%	52	65%	71	67%
		Black	1	4%	14	18%	15	14%
		Hispanic	2	7%	10	13%	12	11%
		Other	5	19%	3	4%	8	8%
	Diagnostic Group	ADHD/Disruptive Behavior	6	22%	18	23%	24	23%
		Mood Disorders	15	56%	35	44%	50	47%
		Adjustment Disorders	0		2	3%	2	2%
		Psychotic Disorders	3	11%	5	6%	8	8%
		Anxiety Disorders	0		13	16%	13	12%
		Other C&Y Disorders	1	4%	2	3%	3	3%
		Other Disorders	2	7%	3	4%	5	5%
Missing/Invalid		0		1	1%	1	1%	
Language of Clients Served	Clients Served Language: English		27		75			
	Clients Served Language: Spanish		0		3			
	Clients Served Language: Other		0		1			
	% Clients With English as Primary Language		100%		95%			

Residential Treatment Facility - Children and Youth (1080): Residential Treatment Facilities (RTFs) provide fully-integrated mental health treatment services to seriously emotionally disturbed children and youth between the ages of five and 21 years of age. These services are provided in 14-56 bed facilities which are certified by both the Office of Mental Health (OMH) and the Joint Commission on the Accreditation of Health Care Organizations (JCAHO). RTFs are less intensively staffed than inpatient units, but provide a much higher level of services and staffing than community residences, Office of Children and Family Services (formerly the Department of Social Services) group homes, and/or child care

Notes:

1. This report does not include RTF services provided by St. Joseph's Villa (a total of 14 beds) as this information is not currently reported to the BHCD.

2006 Mental Health Program Report Series

Mental Health System: Residential Treatment Facility (OMH Code 1080) - Children & Youth					
Utilization Trended Data for 2002 through 2006					
		Crestwood	Hillside	Community Total	
Clients		2002	33	79	112
		2003	28	91	118
		2004	27	76	103
		2005	37	78	114
		2006	27	79	106
	Variance 2005-2006		-10	1	-8
% Variance 2005-2006		-27.0%	1.3%	-7.0%	
Variance 2002-2006		-6	0	-6	
% Variance 2002-2006		-18.2%	0.0%	-5.4%	
Services	Days	2002	6,530	14,882	21,412
		2003	6,473	15,298	21,771
		2004	6,373	15,356	21,729
		2005	6,568	15,214	21,782
		2006	6,533	15,259	21,792
		Variance 2005-2006		-35	45
% Variance 2005-2006		-0.5%	0.3%	0.05%	
Variance 2002-2006		3	377	380	
% Variance 2002-2006		0.0%	2.5%	1.8%	
Average LOS (for discharges only)	Days	2002	574	444	468
		2003	510	323	363
		2004	564	354	396
		2005	518	387	432
		2006	458	395	408
		Variance 2005-2006		-60	8
% Variance 2005-2006		-11.6%	2.1%	-5.6%	
Variance 2002-2006		-116	-49	-60	
% Variance 2002-2006		-20.2%	-11.0%	-12.8%	

2006 Mental Health Program Report Series

Mental Health System: Recreation Mentoring (OMH Code 0610) - Children & Youth				
			COMPEER, INC.	
			Rec Mentoring	
			N	%
Utilization and LOS Data : 2006 (Jan - Dec)				
	Clients Served		12	
	Service Units	Visits	403	100%
	Average Units Per Client		34	
	Average LOS for Discharges		190	
	Average LOS for Still Enrolled Clients		609	
	Discharges		1	
First System Contact	Clients With First Contact in Program		1	
	Ethnicity	Black	1	100%
Client Demographic Information : 2006 (Jan - Dec)				
	Clients Served		12	
Clients Served	Age Group	8-10	6	50%
		11-12	3	25%
		13-15	3	25%
	Gender	Male	11	92%
		Female	1	8%
	Ethnicity	White	6	50%
		Black	4	33%
		Other	2	17%
	Diagnostic Group	ADHD/Disruptive Behavior	5	41%
		Mood Disorders	2	17%
Adjustment Disorders		2	17%	
Missing/Invalid		3	25%	
Language of Clients Served	Clients Served Language: English		12	
	% Clients With English as Primary Language		100%	

Recreation (0610): A program of social, recreational, and leisure activities that are intellectually and interpersonally stimulating but which are not necessarily part of a goal-based program plan.

Notes:
1. Data on primary diagnosis was not collected for clients admitted to the program prior to 2004.

2006 Mental Health Program Report Series

Mental Health System: Recreation Mentoring (OMH Code 0610) - Children & Youth			
Utilization Trended Data for 2002 through 2006			
			Compeer
Clients		2002	12
		2003	12
		2004	15
		2005	18
		2006	12
Variance 2005-2006			-6
% Variance 2005-2006			-33.3%
Variance 2002-2006			0
% Variance 2002-2006			0.0%
Services	Visits	2002	341
		2003	380
		2004	378
		2005	361
		2006	403
Variance 2005-2006			42
% Variance 2005-2006			11.6%
Variance 2002-2006			62
% Variance 2002-2006			18.2%
Average Services per Client	Visits	2002	28
		2003	32
		2004	25
		2005	20
		2006	34

2006 Mental Health Program Report Series

Mental Health System: Family Resiliency (OMH Code 1760) - Children & Youth					
			Hillside		
			Family Resiliency		
			N	%	
Utilization and LOS Data : 2006 (Jan - Jun)					
	Clients Served		37		
	Service Units	Hours	346	8%	
	Average Units Per Client		9		
	Average LOS for Discharges		327		
	Average LOS for Still Enrolled Clients		598		
	Discharges		37		
First System Contact	Clients With First Contact in Program		1		
	Ethnicity	White	1	100%	
Client Demographic Information : 2006 (Jan - Jun)					
Clients Served	Clients Served		37		
	Age Group	1-7		1	3%
		8-10		10	26%
		11-12		8	22%
		13-15		10	27%
		16-17		7	19%
		18-21		1	3%
	Gender	Male		28	76%
		Female		9	24%
	Ethnicity	White		27	74%
		Black		6	16%
		Hispanic		2	5%
		Other		2	5%
	Diagnostic Group	ADHD/Disruptive Behavior		20	53%
		Mood Disorders		8	22%
		Adjustment Disorders		3	8%
		Psychotic Disorders		1	3%
Anxiety Disorders		4	11%		
Other Disorders		1	3%		
Missing/Invalid		0			
Language of Clients Served	Clients Served Language: English		36		
	Clients Served Language: Other		0		
	Clients Served Language: Unknown		1		
	% Clients With English as Primary Language		97%		

Advocacy (1760): Advocacy services may provide individual advocacy, systems advocacy, or a combination of both types. Individual advocacy assists recipients in protecting and promoting their rights, resolving complaints and grievances, and accessing services and supports of their choice. An advocate represents the interests and desires of an individual recipient who voluntarily requests his or her services.

Notes:
 1. The Family Resiliency Program closed July 1, 2006.

2006 Mental Health Program Report Series

Mental Health System: Family Resiliency (OMH Code 1760) - Children & Youth			
Utilization Trended Data for 2002 through 2006			
			Hillside
Clients		2002	71
		2003	68
		2004	88
		2005	75
		2006	37
Variance 2005-2006			-38
% Variance 2005-2006			-50.7%
Variance 2002-2006			-34
% Variance 2002-2006			-47.9%
Services	Hours	2002	1,384
		2003	1,349
		2004	2,153
		2005	1,161
		2006	346
Variance 2005-2006			-815
% Variance 2005-2006			-70.2%
Variance 2002-2006			-1,038
% Variance 2002-2006			-75.0%
Average Services per Client	Hours	2002	19
		2003	20
		2004	24
		2005	15
		2006	9

Notes:
 1. The Family Resiliency Program closed July 1, 2006.

2006 Mental Health Program Report Series

Mental Health System: C&Y Family Support (OMH Code 1650) - Children & Youth						
			COMPEER, INC.		Mental Health Assoc	
			SED Youth		Better Days Ahead	
			N	%	N	%
Utilization and LOS Data : 2006 (Jan - Dec)						
	Clients Served		28		329	
	Service Units	Hurs	1,979	179%	2,804	-179%
	Average Units Per Client		71		9	
	Average LOS for Discharges		1,020		0	
	Average LOS for Still Enrolled Clients		1108		505	
	Discharges		11		0	
First System Contact	Clients With First Contact in Program		0		132	
	Ethnicity	White	0		54	40%
		Black	0		38	29%
		Hispanic	0		14	11%
		Asian	0		1	1%
		Other	0		14	11%
		Unknown	0		11	8%
Client Demographic Information : 2006 (Jan - Dec)						
Clients Served	Clients Served		28		329	
	Age Group	1-7	1	4%	40	12%
		8-10	2	0.07	60	18%
		11-12	1	4%	48	15%
		13-15	10	35%	94	29%
		16-17	7	25%	66	20%
		18-21	6	21%	20	6%
		22-35	1	4%	0	
		Unknown Age	0		1	0%
	Gender	Male	20	71%	222	67%
		Female	8	29%	107	33%
	Ethnicity	White	17	60%	145	44%
		Black	8	29%	106	32%
		Hispanic	1	0.04	38	12%
		Asian	0		3	1%
		Other	2	7%	26	8%
		Unknown	0		11	3%
	Diagnostic Group	ADHD/Disruptive Behavior	7	25%	0	
		Mood Disorders	9	31%	0	
		Anxiety Disorders	5	18%	0	
Other C&Y Disorders		1	4%	0		
Missing/Invalid		5	18%	329	100%	
No Diagnosis		1	4%	0		
Language of Clients Served	Clients Served Language: English		28		319	
	Clients Served Language: Spanish		0		9	
	Clients Served Language: Other		0		1	
	% Clients With English as Primary Language		100%		97%	

Family Support Service Program (1650): The Family Support Services program provides family support groups, advocacy, respite, and after school, summer, family recreation and residential camp programs to families in which there is a seriously emotionally disturbed child or adolescent.

Notes:

1. Data on primary diagnosis are missing in Mental Health Association's Better Days Ahead program as this information is not collected.
2. Compeer began collecting diagnosis information in 2004. Diagnosis is not available for clients admitted to the program prior to 2004.

2006 Mental Health Program Report Series

Mental Health System: C&Y Family Support (OMH Code 1650) - Children & Youth					
Utilization Trended Data for 2002 through 2006					
		Compeer SED Youth	Mental Health Assoc Better Days Ahead		
Clients		2002	52	208	
		2003	45	168	
		2004	36	143	
		2005	31	109	
		2006	28	329	
Variance 2005-2006			-3	220	
% Variance 2005-2006			-9.7%	201.8%	
Variance 2002-2006			-24	121	
% Variance 2002-2006			-46.2%	58.2%	
Services	Hours	2002	2,571	1,629	
		2003	2,080	894	
		2004	2,197	1,151	
		2005	2,044	1,231	
		2006	1,979	2,804	
Variance 2005-2006			-65	1,573	
% Variance 2005-2006			-3.2%	127.8%	
Variance 2002-2006			-592	1,175	
% Variance 2002-2006			-23.0%	72.1%	
Average Services per Client	Hours	2002	49	8	
		2003	46	5	
		2004	61	8	
		2005	66	11	
		2006	71	9	

Notes:

1. Clients and service units for Better Days Ahead at the Mental Health Association are under-reported for 2005.
2. Expansion of services at Better Days Ahead at the Mental Health Association occurred in 2006.

2006 Mental Health Program Report Series

Mental Health System: Respite Care (OMH Code 1760) - Children & Youth			
		Berkshire Farm	
		N	%
Utilization Data for 2006			
Clients		25	
Service Units Planned Out-of-Home Respite Hours By Quarter	Q1	324	
	Q2	355	
	Q3	273	
	Q4	152	
	Total Hours	1,104	
Client Demographic Data for 2006			
Gender	Male	19	76%
	Female	6	24%
	Unknown/Missing	0	0%

Advocacy (1760): Advocacy services may provide individual advocacy, systems advocacy, or a combination of both types. Individual advocacy assists recipients in protecting and promoting their rights, resolving complaints and grievances, and accessing services and supports of their choice. An advocate represents the interests and desire of an individual recipient who voluntarily requests his or her services.

Notes:

1. Data included above come from quarterly and annual summary reports submitted by the agency program contact.

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Mental Health System: Other Support Services (OMH Codes 1760, 2040) - Children & Youth						
		COMPEER, INC.		Hillside		
		Youth One-to-One		Family Based Treatment		
		N	%	N	%	
Utilization and LOS Data : 2006 (Jan - Dec)						
	Operating Capacity	0		20		
	Clients Served	63		33		
	Service Unit Type	Hours		Days		
	Service Units	3,319		6,684	100%	
	Average Units Per Client	62		203		
	Average LOS for Discharges	1001		552		
	Average LOS for Still Enrolled Clients	1,155		547		
	Discharges	12		14		
First System Contact	Clients With First Contact in Program	4		2		
	Ethnicity	White	2	50%	1	50%
		Black	2	50%		
		Other	0		1	50%
Client Demographic Information : 2006 (Jan - Dec)						
Clients Served	Clients Served	63		33		
	Age Group	1-7	1	2%		
		8-10	3	5%	4	12%
		11-12	11	17%	11	34%
		13-15	22	35%	11	33%
		16-17	17	27%	7	21%
	Gender	18-21	9	14%		
		Male	28	44%	19	58%
	Ethnicity	Female	35	56%	14	42%
		White	25	40%	21	64%
		Black	33	52%	7	21%
		Hispanic	3	5%	1	3%
	Diagnostic Group	Other	2	3%	4	12%
		ADHD/Disruptive Behavior	23	36%	11	34%
		Mood Disorders	9	14%	9	27%
		Adjustment Disorders	5	8%		
		Psychotic Disorders	1	2%	1	3%
Anxiety Disorders		5	8%	8	24%	
Other C&Y Disorders		0		1	3%	
Other Disorders	0		3	9%		
Missing/Invalid	20	32%				
Language of Clients Served	Clients Served Language: English	61		33		
	Clients Served Language: Other	2				
	Clients Served Language: Unknown	0				
	% Clients With English as Primary Language	97%		100%		

Advocacy (1760): Advocacy services may provide individual advocacy, systems advocacy, or a combination of both types. Individual advocacy assists recipients in protecting and promoting their rights, resolving complaints and grievances, and accessing services and supports of their choice. An advocate represents the interests and desire of an individual recipient who voluntarily requests his or her services.

Family-Based Treatment (2040): The Family-Based Treatment Program (FBTP) treats children and adolescents who are seriously emotionally disturbed within a home environment that is caring, nurturing and therapeutic. The program employs professional parents who are extensively trained and supervised. Parents function within a well-structured system that provides respite and other types of support; additionally, they are well paid in recognition of the high levels of responsibility and expectations placed on them by the model.

2006 Mental Health Program Report Series

Mental Health System: Other Support Services (OMH Codes 1760, 2040) - Children & Youth			
Utilization Trended Data for 2002 through 2006			
		Compeer Youth One-To-One (1760)	Hillside Family Based Tx (2040)
Clients	2002	72	30
	2003	75	32
	2004	64	28
	2005	64	31
	2006	63	33
Variance 2005-2006		-1	2
% Variance 2005-2006		-1.6%	6.5%
Variance 2002-2006		-9	3
% Variance 2002-2006		-12.5%	10.0%
Service Type		Hours	Days
Services	2002	3,805	5,925
	2003	4,108	5,964
	2004	3,682	3,487
	2005	3,847	6,776
	2006	3,319	6,684
Variance 2005-2006		-528	-92
% Variance 2005-2006		-13.7%	-1.4%
Variance 2002-2006		-486	759
% Variance 2002-2006		-12.8%	12.8%
Average Services per Client	2002	53	198
	2003	55	186
	2004	58	125
	2005	60	219
	2006	62	203

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Glossary for Mental Health System Measures

Measure Label	Definition	Data Source	Programs Applied To
UTILIZATION MEASURES - VOLUME			
Average LOS for Discharges	Length of stay (or the duration of the care episode) is calculated for all programs based on the subset of clients discharged from that program during the specified time period. Calculation is the # of days associated with all known discharges for the program divided by the # of consumers discharged from that program during the specified time period. A "known discharge" is a case with a valid admission and discharge date, with the date of discharge falling within the first six months of 2004.	BHCD	Most programs. Exceptions include Emergency Department and some specialized C&Y services.
Average LOS for Still Enrolled	Length of stay (or the duration of the care episode) is calculated for the subset of clients still enrolled in the program at the end of the specified reporting period. Calculation is the # of days associated with these clients for the current episode of care as of the last date of the reporting period divided by the # of consumers still enrolled in the program at the end of the specified reporting period.	BHCD	Most programs. Exceptions include Emergency Department and some specialized C&Y services.
Average Units	The total number of services provided during the reporting period divided by the total number of clients served.	BHCD	All except where LOS is more meaningful.
Clients Served	Unduplicated count of individuals served during the reporting period. Some programs reporting data through a quarterly program summary report will show data for each quarter of the year.	BHCD and Agency Annual/Quarterly Reports.	Most programs.
# Discharges	The number of episodes of care that ended during the reporting period.	BHCD	Most programs except acute crisis programs.
Program Capacity	The number of beds or slots available during the reporting period. Where possible, this number is annualized to show the total capacity for the program for the year being reported.	Various	When appropriate.
% Program Capacity Used	Where possible, the actual units utilized is compared to the total program capacity for the year. For example, the total available capacity for inpatient and residential programs is the # of beds multiplied by 365. The total units of service provided would be divided by the total available capacity to get a percentage for capacity used for the reporting period.	BHCD	When appropriate.
Service Units	The total units of service delivered during the reporting period. Units differ between program types (i.e. days, visits, hours).	BHCD and Agency Annual/Quarterly Reports.	Most programs.

2006 Mental Health Program Report Series

Glossary for Mental Health System Measures

Measure Label	Definition	Data Source	Programs Applied To
UTILIZATION MEASURES - CLIENT DEMOGRAPHICS			
Clients by Age Group	Age Group breakout of clients served during the reporting period. Age calculation for BHCD reporting is the difference between the client's date of birth and the date of the last service received in the program during the reporting period. Some programs reporting data through a quarterly program summary report will show data for each quarter of the year.	BHCD and Agency Annual/Quarterly Reports.	Most programs.
Clients by Gender	Gender breakout of clients served during the reporting period. Some programs reporting data through a quarterly program summary report will show data for each quarter of the year.	BHCD and Agency Annual/Quarterly Reports.	Most programs.
Clients by Ethnicity	Ethnicity breakout of clients served during the reporting period. Some programs reporting data through a quarterly program summary report will show data for each quarter of the year.	BHCD and Agency Annual/Quarterly Reports.	Most programs.
Clients by Diagnostic Group	Diagnosis breakout for clients served during the reporting period. For most programs, the most recent program episode is used to assign diagnosis group. For clients where multiple episodes are a common possibility (i.e. ED, Crisis or Inpatient programs), all program episodes are included in the calculation.	BHCD	All Programs Reporting Diagnosis Information to BHCD
First Contact in Mental Health System	The number of clients seen in the program where the service was their first contact with the Monroe County public mental health system. The data are displayed in total and by ethnicity category	BHCD	Emergency, Mobile Crisis, Clinic
Non-Monroe County Clients	Number and percentage of clients served in the program who reside in a county other than Monroe.	BHCD	Inpatient

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Mental Health Diagnosis Category Groups		
<i>DIAGNOSIS CATEGORY</i>	<i>DSM IV CODES</i>	<i>DESCRIPTION</i>
ATTENTION DEFICIT AND DISRUPTIVE BEHAVIOR DISORDERS	312-.00 – 312.90; 313.81, 314.00 – 314.99	ADHD, CONDUCT DISORDER, OPPOSITIONAL DEFIANT DISORDER, DISRUPTIVE BEHAVIOR DISORDER NOS
ADJUSTMENT DISORDERS	309.00, 309.24, 309.28, 309.30 309.40, 309.90	ADJUSTMENT DISORDER WITH: DEPRESSED MOOD, ANXIETY, MIXED ANXIETY & DEPRESSED MOOD, DISTURBANCE OF CONDUCT, MIXED DISTURBANCE OF EMOTIONS & CONDUCT, UNSPECIFIED
ANXIETY DISORDERS	300 300.01 300.02 300.21 300.22 300.23 300.29 300.3 308.3 309.21 309.8, 309.81	ANXIETY DISORDER NOS PANIC DIS W/OUT AGORAPHOBIA GENERALIZED ANXIETY DISORDER PANIC DISORDER WITH AGORAPHOBIA AGORAPHOBIA W/OUT PANIC DISORDER SOCIAL PHOBIA SPECIFIC PHOBIA OBSESSIVE COMPULSIVE DISORDER ACUTE STRESS DISORDER SEPARATION ANXIETY DISORDER POSTTRAUMATIC STRESS DISORDER
MOOD DISORDERS	293.83 296.00 – 296-99 300.4 301.13 311	MOOD DISORDER DUE TO MED. COND. BIPOLAR DISORDER, MAJOR DEPRESSIVE DISORDER DYSTHYMIC DISORDER CYCLOTHYMIC DISORDER DEPRESSIVE DISORDER NOS
PSYCHOTIC DISORDERS	293.81, 293.82 295.10 – 295.30; 295.6, 295.90 295.4 295.7 297.1 297.3 298.8 298.9	PSYCHOTIC DISORDER DUE TO MED. COND. SCHIZOPHRENIA SCHIZOPHRENIFORM DISORDER SCHIZOAFFECTIVE DISORDER DELUSIONAL DISORDER SHARED PSYCHOTIC DISORDER BRIEF PSYCHOTIC DISORDER PSYCHOTIC DISORDER NOS
SUBSTANCE ABUSE	291.00 – 292.90; 303.00 - 305.90	ALCOHOL, AMPHETAMINE, CAFFEINE CANNABIS, COCAINE, HALLUCINOGEN, INHALANT, NICOTINE, OPIOID, PHENCYCLIDINE, SEDATIVE, HYPNOTIC, ANXIOLYTIC, POLYSUBSTANCE, AND RELATED DISORDERS
OTHER C&Y DISORDERS	299 299.1 299.8	AUTISTIC DISORDER CHILDHOOD DISINTEGRATIVE DISORDER ASPERGER'S/RETT'S/PERVASIVE DEVELOPMENTAL DISORDER
OTHER DISORDERS	ALL OTHER VALID DIAGNOSTIC CODES NOT LISTED ABOVE	ALL OTHER DIAGNOSES NOT LISTED ABOVE
NO DIAGNOSIS	V71.09	NO DIAGNOSIS OR CONDITION ON AXIS I OR II