



How do I get in contact with Recovery Connection?

To obtain Recovery Connection Care Coordination referral and consent forms, or for more information about the program, please contact:

Catholic Family Center Restart
(585) 546-3046 x6383
(585) 546-2607 Fax

OR

Behavioral Health Network, An Affiliate of
Rochester General Hospital
(585) 922-7222
(585) 922-7225 Fax



Monroe County Office of Mental Health
Kathleen C. Plum, Ph.D., R.N.
1099 Jay Street, Bldg. J, Suite 201A
Rochester, New York 14611



HELP someone you know break away from the revolving door of substance use disorder inpatient services.



TAKE a moment to make a referral to the Monroe County Office of Mental Health's Recovery Connection Care Coordinator Program.



What is Recovery Connection Care Coordination?

Recovery Connection is a care coordination service of the Monroe County Office of Mental Health. Care Coordinators are available through Catholic Family Center, Restart Outpatient and Rochester General Hospital-Behavioral Health Network to clients in Monroe County who have a substance use disorder.

This program is designed to improve recovery outcomes for individuals who frequently receive detoxification or other intensive levels of service, but have been unable to make a sustained linkage to any treatment program. Retention in treatment is associated with better outcomes.

Benefits of participation in the program include: housing assistance, transportation assistance, benefits advocacy, legal assistance, motivational coaching, and support in linking to primary health care, mental health, and vocational services.

Who is eligible for Recovery Connection?

Monroe County Office of Mental Health criteria for eligibility are:

- An alcohol or drug dependence diagnosis of at least two years' duration
- Three or more admissions to detoxification/emergency room/inpatient (addiction, psychiatric, medical) services in the past 12 months, or four or more admissions in the past 24 months
- Adults 18 years of age or older
- Resident of Monroe County
- Meets eligibility for Medicaid insurance

What are the expected outcomes?

Our care coordinator, together with participants and providers, will achieve the following desired outcomes:

- Engagement in recovery services
 - Discontinued/reduced use of alcohol and drugs
 - Successful retention in recovery services
 - Improved employment status
 - Reduced Medicaid costs
 - Reduced reliance on public assistance
 - Decreased days of homelessness
 - Decreased days in jail or prison
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