



# Office of the County Executive

Monroe County, New York

**Adam J. Bello**  
*County Executive*

October 5, 2023

<b>OFFICIAL FILE COPY</b>	
No.	<b>230315</b>
Not to be removed from the Office of the Legislature Of Monroe County	
Committee Assignment	
<b>HUMAN SERVICES</b>	<b>-L</b>
<b>WAYS &amp; MEANS</b>	

To The Honorable  
Monroe County Legislature  
407 County Office Building  
Rochester, New York 14614

**Subject:** Acceptance of Grants from the New York State Office for the Aging for the Community Service for the Elderly Program, Expanded In-Home Services for the Elderly Program and Wellness in Nutrition Program and Amend Resolution 395 of 2022, as Amended by Resolution 112 of 2023 and Resolution 217 of 2023, Authorization to Contract for the Monroe County Office for the Aging Programs in 2023-2024

Honorable Legislators:

I recommend that Your Honorable Body accept grants from the New York State Office for the Aging in the supplemental amount of \$183,513 for the Community Service for the Elderly Program ("CSE"), \$321,995 for the Expanded In-Home Services for the Elderly Program ("EISEP"), and \$142,032 for the Wellness in Nutrition Program ("WIN") for the period of April 1, 2023 through March 31, 2024, and amend Resolution 395 of 2022, as amended by Resolution 112 of 2023 and Resolution 217 of 2023, for authorization to contract for Monroe County Office for Aging Programs in 2023-24 from a total amount not to exceed \$8,916,572 to a total amount not to exceed \$9,564,112 for the period of January 1, 2023 through March 31, 2024.

This additional funding will be used by the Monroe County Office for the Aging to provide additional services such as In-Home Contact & Support Services, Case Management Services, Information and Assistance related to Health Insurance, Home Delivered Meals, Senior Center Site Services (Recreation and Education), and Transportation. Funds will be used to serve additional clients and expand services.

Please refer to the attached Purchase of Service Information forms for disclosure of information required pursuant to Resolution 223 of 2007, as amended by Resolution 11 of 2008.

**The specific legislative actions required are:**

1. Authorize the County Executive, or his designee, to accept a total of \$647,540 in grants from, and to execute a contract and any amendments thereto with, the New York State Office for the Aging for the Community Service for the Elderly Program, the Expanded In-Home Services for the Elderly Program, and the Wellness in Nutrition Program for the period of April 1, 2023 through March 31, 2024.
2. Amend the 2023 operating budget of the Department of Human Services, Office for the Aging, by appropriating the sum of \$505,508 into general fund 9001, funds center 5501030000, Support Services Contracts and the sum of \$142,032 into general fund 9001, funds center 5501040000, Nutrition Service Contracts.

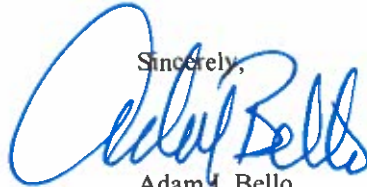
3. Amend Resolution 395 of 2022, as amended by Resolution 112 of 2023 and Resolution 217 of 2023, to authorize the County Executive or his designee to increase contracts, applications, and any amendments thereto, with the agencies listed in Attachment A in the approximate amounts listed therein, from a total amount not to exceed \$8,916,572 to a total amount not to exceed \$9,564,112 for the period of January 1, 2023 through March 31, 2024.

This action is a Type II Action pursuant to 6 NYCRR § 617.5(c)(26) ("routine or continuing agency administration and management, not including new programs or major reordering of priorities that may affect the environment") and is not subject to further review under the State Environmental Quality Review Act.

Partial funding for this grant is included in the 2023 operating budget of the Monroe County Department of Human Services, Office for the Aging, general fund 9300 and general fund 9001; funds centers 5501030000, Support Service Contracts; 5501040000, Nutrition Service Contracts, and 5501050000, Education, Training, Wellness Contracts Education. The appropriated amount will adjust the current funding to that established by the grant. No additional net County support is required in the current Monroe County Budget.

I recommend that this matter be referred to the appropriate committee(s) for favorable action by Your Honorable Body.

Sincerely,



Adam J. Bello  
Monroe County Executive

2013/14 ANTICIPATED CONTRACT SERVICES and 9001			
01/01/23-03/31/2024			
Vendor and Program Services	VENDOR TOTAL	SERVICE TOTAL	PROGRAM DESCRIPTION
<b>Adult Day</b> TBD Formerly Rochester Regional Health;  Respite Adult Day Social Adult Day Care	 50,000 58,179	198,179	 These are social model adult day care programs that help physically and cognitively impaired frail Older Adults (60+) to continue living in the community.
<b>Caregiver Assistance &amp; Resources</b> Alzheimer's Disease and Related Disorders Association, Inc.: Caregiver Education and Support  Lifespan of Greater Rochester, Inc.: Caregiver Resource Center & Grandparents Caregiver Program  Long Term Care Ombudsman(LTCOP)	 122,862  110,752  39,185	262,799	 Caregiver education programs, training and support groups and information & assistance offered to individuals diagnosed with early to mid-stage Alzheimer's disease and other memory related disorders.  The Caregiver Resource Center (CRC) is a State funded program which provides resources and support to Informal Family Caregivers. A Kinship care program provides support group and educational training sessions, designed to support eligible caregivers and help sustain their efforts to provide care for grandchildren, or other younger relatives, children in family-like relationships such as godparents or close family friends.  Advocacy services that receive, investigate, and resolve complaints and concerns of residents in long-term care facilities.
<b>Counseling and Assistance Services</b> Lifespan of Greater Rochester, Inc.: ECO-Elderly Community Outreach Program  Financial Management Services  HHCAP Services  HHCAP Volunteer Stipend	 153,964 130,453  145,015  8,760	438,192	 Caseworkers provide community outreach, public education, referrals, assessments, short term problem solving, counseling and advocacy for Older Adults. Financial Management program assists Older Adults in applying for benefits such as Medicare and EPIC. This program also provides bill paying assistance and household budgeting.  The HHCAP program assists older adults, and Medicare eligible individuals, in need of information and assistance regarding health insurance.  Lifespan will provide a stipend to HHCAP volunteers that help meet the needs of older New Yorkers applying for Medicare Part B and Part D to lower their health insurance costs
<b>Expanded In- Home Services</b>  Catholic Family Center of the Diocese of Rochester: Expanded In Home Services for Elderly Program:	 2,370,593	2,370,593	 Assists cognitively impaired frail Older Adults to continue living independently in the community by providing case management, developing care plans, and providing in-home services. This program also provides ancillary services such as social adult day programs, home delivered meals, personal emergency response units, home modification and repair and assistive equipment. Home Health Agencies provide housekeeper chore services and personal care. Consumer Directed Services provides service options for family members.

Elder Abuse Prevention Services Lifespan of Greater Rochester, Inc.:  Elder Abuse Intervention and Respite	20,000	20,000	Emergency Respite is designed for individuals & caregivers in need of services who are not eligible under Title XIX and have no other resources to pay. Services include but are not limited to emergency transportation, day care, and in-home chore services.
Health and Wellness Programs for Seniors Lifespan of Greater Rochester, Inc.:  Matter of Balance Program	60,000	219,699	The Matter of Balance Program is an evidence based falls prevention program.
Lifespan of Greater Rochester, Inc.: Chronic Disease Self Management	10,000		The Chronic Disease Self Management Program (CDSMP) is an evidence based training program that teaches skills to manage chronic conditions, such as arthritis, hypertension, diabetes, cancer, and heart disease, and significantly improve the health and well-being of older adults in the community and prevent falls.
Paths/Pearls Older Adult Depression and Screening	59,942		The Older Adult Wellness Programs includes depression screening, and counseling services. These evidence based programs include the Program to Encourage Active, Rewarding Lives (PEARLS) and Providing Assessment and Treatment for Home-bound Seniors (PATHS).
Aging Mastery Program	23,839		The Aging Mastery Program (AMP) is an evidence-based program developed by the National Council on Aging. AMP teaches an individual new tools and strategies for managing their health effectively, improving their quality of life, and making positive changes in their life.
Geriatric Addictions Program	35,000		Geriatric Addictions Program (GAP) provides case assistance and uses motivational intervention harm reduction model to support older adults to take steps to decrease their misuse of drugs, alcohol, etc., and minimize harm their behavior is causing their health.
Oasis Rochester Recreation, Education and Wellness Program	30,918		Utilizing evidence based interventions, this program provides educational, informational, cultural, health and fitness programming to maintain/improve health and wellness for Older Adults.
Home Support & In Home Services  Catholic Family Center of the Diocese of Rochester: Assisted Transportation (STAR)	142,048	617,332	The STAR program provides assisted transportation to older adults. Assisted transportation involves the transportation, including escort services to a person who has difficulties (physical or cognitive) using vehicular transportation.
In-Home support(Star)	175,048		In-home services involve providing non-medical services such as personal care, home repairs, etc. to assist individuals who have physical or cognitive difficulties.
UnMet Needs Program	300,236		The UnMet needs provides ancillary items and services to older adults in order to maintain their independence.

<b>Information, Case Assistance &amp; Special events</b>		1,087,597	
Coordinated Care Services, Inc.:			
Contract Administration, Fiduciary Services and Employer of Record Services	175,073		This contract provides Contract Administration and Fiduciary Services for MCOFA. This contract provides Employer of Record Services to assist MCOFA in performing required tasks including Program Monitoring, Outreach & Public Education.
Daniel Jones Computer Training for Seniors	20,000		Provide older adults with computer, internet and social networking skills to enhance their lives and keep them connected.
Lifespan of Greater Rochester, Inc.:			
Eldersource Information & Assistance/Community Care Connections	276,189		Eldersource is a single source information, referral, case assistance & counseling program for services to Older Adults and their Informal Family Caregivers. Community Care Connections is a part of Eldersource and provides more intensive case assistance and linkage to healthcare providers for enhanced service provision and improved outcomes.
Lifespan of Greater Rochester, Inc.:			
NY Connects Choices for Long Term Care	616,335		NY Connects is the Aging and Disability Resource Center. This program provides information, assistance and referral about long term care services and supports, options counseling, and assistance in applying for benefits. This program also convenes the Monroe County Long Term Care Council, responsible for analyzing gaps and barriers in the long term care system, and No Wrong Door work group to ensure consistency across systems of care.
<b>Legal Services for the Elderly</b>		137,717	
Legal Assistance of Western NY, Inc.:			
Legal Services for the Elderly	137,717		This program provides low income Older Adults legal assistance and advocacy. Assistance is provided for help with Social Security, SSI, Medicaid, housing problems, simple wills, utility issues, health care proxies, and Powers of Attorney.
<b>Management Services</b>		17,508	
Coordinated Care Services, Inc.:			
Contract Administration, Fiduciary Services and Employer of Record Services	17,508		CCS provides management & administration of contracts for various Monroe County Administrative and Employer Record Services.
<b>Nutrition Services: Home Delivered Meals</b>		1,640,948	
UR Medicine Home Care, Community Services, Inc.:			
Meals on Wheels Program	1,640,948		Home Delivered Meals are provided to persons age 60 and over who are homebound, living alone, and are unable to prepare their own meals due to frailty or illness.

Nutrition Services: Senior Center Catering Goodwill of the Finger Lakes, Inc.		478,077	
Catering Services for the Congregate Nutrition Program	416,386		Nineteen senior meal nutrition sites serve senior attendees age 60 and over with a hot nutritionally balanced meal. Emergency, shelf-stable meals are also provided to seniors throughout the winter months.
Goodwill of the Finger Lakes, Inc. Registered Dietitian Services for the Nutrition Program	61,625		Registered Dietitian (RD) will provide RD services for various aspects of the nutrition program. Duties performed include nutritional education, counseling, screening and presentations.
Nutrition Services: Senior Centers of Monroe County		1,296,487	Senior Centers in Monroe County provide social activities, wellness programs, special events and meals to persons age 60 and over, their spouse and disabled adult children in a congregate setting. Recreational programming, social activities, case management services and other quality of life initiatives assist seniors to reduce isolation. These centers help seniors to remain living independently within the community of their choice.
Baden Street Settlement of Rochester, Inc.: MARC Senior Center	51,854		
Charles Settlement House, Inc.: Charles Settlement House Senior Center	97,808		
Town of Chili: Chili Senior Center	50,284		
The Community Place of Greater Rochester, Inc.: Community Place Senior Center	69,240		
Town of Gates: Gates Community & Senior Center	17,293		
Town of Greece: Greece Community & Senior Center	74,725		
Town of Henrietta: Henrietta Senior Center	158,238		
Ibero-American Action League, Inc.: Centro de Oro Senior Center	138,159		
Town of Irondequoit: Irondequoit Senior Center	91,177		
Lifespan of Greater Rochester, Inc.: Lifespan Senior Center Programs Wolk Center	137,793		
Lifespan of Greater Rochester, Inc.: Lifespan Senior Center Programs Lily Café	25,848		
Lifetime Assistance, Inc.: The Lodge on the Canal	20,000		
Monroe Community Hospital: MCH Cafeteria	10,693		
Prayer House Church of God by Faith: Senior Center	35,848		
Southwest Neighborhood Association: Southwest Senior Center	60,848		
Town of Ogden: Ogden Senior Center	42,314		
Town of Parma: Hilton-Parma Senior Center	25,249		
Town of Pittsford: Pittsford Senior Center	46,049		
Town of Webster: Webster Senior Center	77,487		
Town of Wheatland: Wheatland Senior Center	29,085		
TBD Potential New sites	25,000		

Transportation Services		869,110	
Lifespan of Greater Rochester, Inc.: Mobility Management	62,500		Provide mobility management services in an effort to increase efficiencies in the Finger Lakes Region. These services will help older adults to travel across neighboring regions for health care social events, and routine business.
Medical Motors Service of Rochester and Monroe County, Inc.			
Senior Center Transport Medical Transportation Senior Center Transport	806,610		Transportation services are provided for Older Adults to and from area Senior Centers, Social Adult Day Programs, recreational outings, grocery shopping, banking services and errands.
Total OFA Contract Budget Proposal	9,564,112	9,564,112	Total Office for the Aging Contract Service Funds Requested
	9,564,112	9,564,112	
OFFICE FOR THE AGING CONTRACTS			
		97.15	Percent of Federal, State, and Program Revenue
Anticipated Program Revenue	9,283,116	9,283,116	Amount of Anticipated Revenue for Office for the Aging contracted services
		2.93	Percent of Net County Support for OFA Contracted Services
Net County Support Request	381,996	381,996	Amount of Net County Match Support for OFA Contracted Services
Total OFA Contract Budget Proposal	9,564,112	9,564,112	
	Cost Center	Amount	2019/24 ANTICIPATED CONTRACT SERVICES/Fund 9001
	5501010000	\$ 17,508	Contract Management/CCSI: 5501010000
	5501030000	216,862	Support Services: County Funding
	5501030000	5,430,908	Support Services: State/Federal Funding
	5501030000	372,316	Support Services: ARPA Federal Funding
	5501040000	47,626	Nutrition Services: County Funding
	5501040000	2,452,183	Nutrition Services: State/Federal Funding
	5501040000	360,000	Nutrition Services: ARPA Federal Funding
	5501050000	662,709	Education & Wellness: State Funding
	5501050000	-	Education & Wellness: County Funding
	Dept. 5500	\$ 9,560,112	OFA Contract Total
		4,000	MCH Income

**PURCHASE OF SERVICES INFORMATION FORM**  
**Per Resolution 223 of 2007 as amended by Resolution 11 of 2008**

Re: Acceptance of Grants from the New York State Office for the Aging for the CSE, EISEP and WIN Programs and Amend Resolution 395 of 2022, as Amended by Resolution 112 of 2023 and Resolution 217 of 2023, Authorization to Contract for the Monroe County Office for the Aging Programs in 2023-2024

Total Served 2022: 588

Proposed \$ Amt. 2023 - 24: ~~\$2,048,598~~ \$2,370,593

**SECTION I**

**PROGRAM:** Expanded In-Home Service for the Elderly Program (EISEP)  
Case Management Service/ Adult Day Services/ PERS/ Self-Directing In-Home Personal Care Services  
Personal Care Aide and Housekeeping Chore Services and unmet needs that reduces waitlists

**CONTRACTOR:** Catholic Charities of the Diocese of Rochester, dba Catholic Family Center, Marlene Bessette, CFC-CEO

**PROGRAM DESCRIPTION:** Case management services are provided to senior's age 60+. General components include screening, assessment, development of a care plan, authorization of in-home services, and on-going monitoring and evaluation. This program will allow eligible individuals to have a personal emergency response system in their home and offer adult day services to reduce isolation and better assist family caregivers. \*Self-directing in-home personal care services provides options to family caregivers.

**PRIMARY OBJECTIVE(S)/ DELIVERABLES:** To improve or maintain the ability of frail older adults living in Monroe County to live independently.

**PRIMARY PERFORMANCE MEASURE/INDICATOR:** Individuals served will state that they were satisfied with the services they received as an EISEP client.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	4/1/22-3/31/23	4/1/22-3/31/23	4/1/23-3/31/24	4/1/24-3/31/25
Total # of Participants	575	588	612	575
# Successful	517	551	552	517
% Successful	90%	94%	90%	90%

**OUTCOME ASSESSMENT METHODOLOGY:** Customer Satisfaction Survey mailed to served clients at least twice a year and at discharge. EISEP will report the percentage of participants that answer positively that the services have improved an area of the person's life on the satisfaction survey as well as the program's Net Promotor Score.

**BOARD MEMBERS:** Arguello, Sue, Baranello, Rachel, Colindres-Vasquez, Lucia, Cordero-Muesses, Roger, Dappen, Mary Kathryn, Dombovy, Mary, Fries, Dennis, Joseph, Virgil, Pocious, Joseph, Prinzi, Dr. Jim, Purcell, Laura, Reynolds, Iveth, Wade, Ethan, Dehais, Karen, VanAuken, Lori, Luke G. Mazzochetti, Merideth Andreucci, Sheila Briody, Elizabeth Ciccio, Rev. Brian C. Cool, Louis Howard, Alasdair MacKinnon, John M. McBride, Tehan, Miguel A. Velazquez

**SECTION II**

**SOURCE MATERIAL:** Annual Evaluation is on file with the Clerk of the Monroe County Legislature



**PURCHASE OF SERVICES INFORMATION FORM**  
**Per Resolution 223 of 2007 as amended by Resolution 11 of 2008**

Re: Acceptance of Grants from the New York State Office for the Aging for the CSE, EISEP and WIN Programs and Amend Resolution 395 of 2022, as Amended by Resolution 112 of 2023 and Resolution 217 of 2023, Authorization to Contract for the Monroe County Office for the Aging Programs in 2023-2024.

Total Served 2022: 2467  
Proposed \$ Amt. 2023 - 24: ~~\$ 97,045~~ \$145,015

**SECTION I**  
**PROGRAM:**

Health Information Insurance Counseling & Assistance Program (HIICAP)

**CONTRACTOR:**

Lifespan of Greater Rochester, Inc., Ann Marie Cook, President/CEO

**PROGRAM**  
**DESCRIPTION:**

Advisors and trained volunteers provide voluntary assistance with health insurance options. Individuals or their family caregivers requesting assistance receive a variety of services pertaining to their insurance needs. A client's specific situation, including affordability and accessibility are assessed. Clients are then provided with health insurance options that best meet their needs.

**PRIMARY**  
**OBJECTIVE(S)/**  
**DELIVERABLES:**

To provide additional educational workshops during the year and to increase the ability of older adults to understand and choose affordable health insurance.

**PRIMARY**  
**PERFORMANCE**  
**MEASURE/INDICATOR**  
:

Indicator of Success: Successfully provide Health Insurance Counseling Services to 2,248 participants during the contract year. Older adults will understand the health insurance options and cost. This will be accomplished by telephone and on a one to one basis.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	1/1/21-3/31/22	1/1/21-3/31/22	1/1/22-3/31/23	1/1/23-3/31/24
Total # of Participants	2364	2364	2764	2364
# Successful	2128	2467	2487	2128
% Successful	90%	104%	90%	90%

**OUTCOME**  
**ASSESSMENT**  
**METHODOLOGY:**

Lifespan uses the New York State Office for Aging's designated Statewide Client Data System, and the County's *ContractHQ* to generate monthly and quarterly reports, annual self-evaluations, program assessments, performance measures, outcome objectives, number of people served including demographics, and units provided which measure the effectiveness and impact of the program.

**SECONDARY**  
**PERFORMANCE**  
**MEASURE/INDICATOR**  
:

Indicator of Success: Older Adults will be satisfied with the quality of service provided using the Customer Satisfaction Survey provided to participants.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	1/1/21-3/31/22	1/1/21-3/31/22	1/1/22-3/31/23	1/1/23-3/31/24
% Successful	90%	90%	90%	90%

**OUTCOME**  
**ASSESSMENT**  
**METHODOLOGY:**

Survey participants to determine effectiveness of our program and to measure if the older adult level of knowledge increased after receiving information from a HIICAP/MIPPA counselor. Presentation attendees will also be provided a survey. Surveys are compiled and analyzed annually.

**BOARD MEMBERS:**

LaRon Rowe, Dr. Robert McCann, Lori Jansen, Liz Vega, Vicki Hines, Ralph J. Code, III, Esq., Michael Kaufman, Dr. Stephen Ryan, Jaime Soley, Lucia Acosta-Castillejo, Michael Burke, Susan Byrd, Will Carroll, John Clark, M.D., Tere Dominas, Erika Elliott, Beverly Fair-Brooks, Jarrett Felton, John Fornof, Ankit Gard, M.D., Tracy Green, Bob Hartman, Dr. Brian Heppard, Lori Jansen, Cindy Lovetro, John Lynch, Jr., Pennie McNulty, Lisa Powers, Roberta Van Winkle, Miguel Velazquez, R. Carlos Carballada

**SECTION II**  
**SOURCE MATERIAL:**

Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

**PURCHASE OF SERVICES INFORMATION FORM**  
**Per Resolution 223 of 2007 as amended by Resolution 11 of 2008**

Re: Acceptance of Grants from the New York State Office for the Aging for the CSE, EISEP and WIN Programs and Amend Resolution 395 of 2022, as Amended by Resolution 112 of 2023 and Resolution 217 of 2023, Authorization to Contract for the Monroe County Office for the Aging Programs in 2023-2024.

Total Served 2022: 1,079  
Proposed \$ Amt. 2023- 24: ~~\$872,600~~ \$ 1,640,948

**SECTION I**

**PROGRAM:** Home Delivered Meals

**CONTRACTOR:** UR Medicine Home Care, Community Services, Inc., Michelle Dahlkemper, President

**PROGRAM DESCRIPTION:** One or two meals per day are provided to persons aged 60 and over who are homebound due to illness or disability and who are unable to prepare their own meals. Meals are available five days per week with provisions for weekend meals if needed. The primary objective is to increase the level of independence in the daily living of a frail, elderly participant who receives "Meals on Wheels."

**PRIMARY OBJECTIVE(S)/ DELIVERABLES:** Individuals will increase their level of independence through receipt of home delivered meals.

**PRIMARY PERFORMANCE MEASURE/INDICATOR:** Individuals receiving services will report higher levels of independence as a result of receiving home delivered meals (under this funding source)

	Previous Year Actual	Current Year Amended Projection
Program Year	1/1/22-3/31/23	1/1/23-3/31/24
Total # of Participants	832	922
% Successful	95%	95%

**OUTCOME ASSESSMENT METHODOLOGY:** The New York State Office for the Aging collects and monitors data via MCOFA.

**BOARD MEMBERS:** Dallas Nelson, MD, Kathleen Whelehan, James Dickson II, MD, Mark Prunoske, Kate Ackerman, MD, Mary Beer, Talethea Best, Adam Cardina, Ann Marie Cook, Mark Cronin, Michelle Dahlkemper, Dr. Jason Feinberg, Steve Goldstein, Barbara Gray, Ann Harrington, Diana Kurty, David Lipari, Kristy Love, William McDonald, Judy Novak, Alan Resnick, Hazel Robertshaw, Walt Winiarczyk

**SECTION II**

**SOURCE MATERIAL:** Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

**PURCHASE OF SERVICES INFORMATION FORM**  
**Per Resolution 223 of 2007 as amended by Resolution 11 of 2008**

Re: Acceptance of Grants from the New York State Office for the Aging for the CSE, EISEP and WIN Programs and Amend Resolution 395 of 2022, as Amended by Resolution 112 of 2023 and Resolution 217 of 2023, Authorization to Contract for the Monroe County Office for the Aging Programs in 2023-2024

Total Served 2022: 349  
Proposed \$ Amt. 2023: ~~\$ 138,238~~ \$158,238

**SECTION I**

**PROGRAM:** Henrietta Senior Center, Don Cook Senior Center

**CONTRACTOR:** Town of Henrietta

**PROGRAM DESCRIPTION:** The senior centers sponsored by the Office for the Aging serve as nutrition sites and provide programming and opportunities for socialization.

**PRIMARY OBJECTIVE(S)/ DELIVERABLES:** To provide individuals sixty years old and over a balanced meal, a place to socialize as well as participate in activities to help maintain their mental and physical well-being. Services provided through the center assist in affording participants the opportunity to remain healthy, independent and in their homes for as long as possible.

**PRIMARY PERFORMANCE MEASURE/INDICATOR:** Indicator of success: Total number of eligible meals served during the contract year reaches 100%. Eligible meals are considered those meals served to seniors over 60, their spouses, their disabled and dependent children, and volunteers at the center.

	Previous Year Projection	Actual Year	Current Year Projection	Next Year Projection
Time frame	1/1/22-12/31/22	1/1/22-12/31/22	1/1/23-12/31/23	1/1/24-12/31/24
Eligible Meals Served	9,000	11,975	11,000	11,000
% Successful	90%	94%	90%	90%

	Previous Year Projection	Actual Year	Current Year Projection	Next Year Projection
Time frame	1/1/22-12/31/22	1/1/22-12/31/22	1/1/23-12/31/23	1/1/24-12/31/24
Senior Rec and Ed (Units)	390	238	770	400
% Successful	90%	61%	90%	90%

**OUTCOME ASSESSMENT METHODOLOGY:** The New York State Office for the Aging collects and monitors data via MCOFA.

**SECTION II**

**SOURCE MATERIAL:** Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

## PURCHASE OF SERVICES INFORMATION FORM

Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Grants from the New York State Office for the Aging for the CSE, EISEP and WIN Programs and Amend Resolution 395 of 2022, as Amended by Resolution 112 of 2023 and Resolution 217 of 2023, Authorization to Contract for the Monroe County Office for the Aging Programs in 2023-2024.

Total Served 2021 281  
Proposed \$ Amt. 2023: ~~\$694,097~~ \$806,610

### SECTION I

**PROGRAM:** Transportation Services for Older Adults

**CONTRACTOR:** Medical Motor Service of Rochester and Monroe County, Inc., Timothy Kohlmeier, Executive Director

**PROGRAM DESCRIPTION:** Transportation provided on a regular basis for senior center participants, social adult day services clients, and dialysis patients.

**PRIMARY OBJECTIVE(S)/ DELIVERABLES:** The primary objective is to improve independence and mobility of older persons, enabling them access to health, nutritional, social services and dialysis treatments.

**PRIMARY PERFORMANCE MEASURE/INDICATOR :** Individuals receiving services will receive safe, door-to-door transportation services.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	1/1/22-12/31/22	1/1/22-12/31/22	1/1/23-12/31/23	1/1/24-12/31/24
Total # of Participants	433	281	262	300
# Successful	390	281	236	270
% Successful	90%	65%	90%	90%

**OUTCOME ASSESSMENT METHODOLOGY:** Performance is measured through monthly service reports, and quarterly measure totals which report the unduplicated number of persons served as well as the number of trips to each Senior Center and dialysis locations. A customer satisfaction survey is administered annually.

**BOARD MEMBERS:** Martin Murphy, Patricia M. Woods, Sean Rivers, Christopher Trageser, Mark Bergin, Kathryn Charboneau, Joanne Dermady, Deborah M. Field, Kevin Halpin, Britt Lui, Josh Pryor, Jennifer Simon, Elizabeth Stevenson, Thomas G. Tuke, David J. Whitaker, James E. Morris.

### SECTION II

**SOURCE MATERIAL:** Annual Evaluation is on file with the Clerk of the Monroe County Legislature.