

2024/25 ANTICIPATED CONTRACT SERVICES Fund 9001/9300		TOTALS			
01/01/24-03/31/2025 Vendor and Program Services		VENDOR TOTAL	SERVICE TOTAL	PROGRAM DESCRIPTION	
Adult Day Hub at Elite (Hub) Social Adult Day Care		184,553	184,553	These are social model adult day care programs that help physically and cognitively impaired frail Older Adults (60+) to continue living in the community.	
	Caregiver Assistance & Resources Alzheimer's Disease and Related Disorders Association, Inc.: Caregiver Education and Support	97,862	258,451	Caregiver education programs, training and support groups and information & assistance offered to individuals diagnosed with early to mid-stage Alzheimer's disease and other memory related disorders.	
	Lifespan of Greater Rochester, Inc.: Caregiver Resource Center & Grandparents Caregiver Program	131,404		The Caregiver Resource Center (CRC) is a State funded program which provides resources and support to Informal Family Caregivers. A Kinship care program provides support group and educational training sessions, designed to support eligible caregivers and help sustain their efforts to provide care for grandchildren, or other younger relatives, children in family-like relationships such as godparents or close family friends.	
Counseling and Assistance Services Lifespan of Greater Rochester, Inc.:	Long Term Care Ombudsman(LTCOP)	29,185		Advocacy services that receive, investigate, and resolve complaints and concerns of residents in long-term care facilities.	
	Financial Management Services	80,453	231,950	Financial Management program assists Older Adults in applying for benefits such as Medicare and EPIC. This program also provides bill paying assistance and household budgeting.	
	HIICAP Services	142,797		The HIICAP program assists older adults, and Medicare eligible individuals, in need of information and assistance regarding health insurance.	
	HIICAP Volunteer Stipend	8,700		Lifespan will provide a stipend to HIICAP volunteers that help meet the needs of older New Yorkers applying for Medicare Part B and Part D to lower their health insurance costs	

2024/25 ANTICIPATED CONTRACT SERVICES/Fund 9001/9300		TOTALS		PROGRAM DESCRIPTION
01/01/24-03/31/2025		VENDOR TOTAL	SERVICE TOTAL	
Vendor and Program Services Expanded In- Home Services			2,273,647	
Catholic Charities of the Diocese of Rochester, dba Catholic Charities Family Community Services : Expanded In Home Services for Elderly Program:		2,273,647		Assists cognitively impaired frail Older Adults to continue living independently in the community by providing case management, developing care plans, and providing in-home services. This program also provides ancillary services such as social adult day programs, home delivered meals, personal emergency response units, home modification and repair and assistive equipment. Home Health Agencies provide housekeeper chore services and personal care. Consumer Directed Services provides service options for family caregivers.
Elder Abuse Prevention Services Lifespan of Greater Rochester, Inc.:			114,303	
Elder Abuse Intervention and Respite		114,303		Emergency Respite is designed for individuals & caregivers in need of services who are not eligible under Title XX and have no other resources to pay. Services include but are not limited to emergency transportation, day care, and in-home chore services.
Health and Wellness Programs for Seniors Lifespan of Greater Rochester, Inc.:			220,079	
Matter of Balance Program		59,903		The Matter of Balance Program is an evidence based falls prevention program.
Lifespan of Greater Rochester, Inc.:			10,000	The Chronic Disease Self Management Program (CDSMP) is an evidence based training program that teaches skills to manage chronic conditions, such as arthritis, hypertension, diabetes, cancer, and heart disease, and significantly improve the health and well-being of older adults in the community and prevent falls.
Depression Screening and Intervention for Older Adult (Paths/Pearls)		60,419		The Older Adult Wellness Programs includes depression screening, and counseling services. These evidence based programs include the Program to Encourage Active, Rewarding Lives (PEARLS) and Providing Assessment and Treatment for Home-bound Seniors (PATHS).
Aging Mastery Program		23,839		The Aging Mastery Program (AMP) is an evidence-based program developed by the National Council on Aging. AMP teaches an individual new tools and strategies for managing their health effectively, improving their quality of life, and making positive changes in their life.
Geriatric Addiction Program		35,000		Geriatric Addictions Program (CAP) provides case assistance and uses motivational intervention harm reduction model to support older adults to take steps to decrease their misuse of drugs, alcohol, etc., and minimize harm their behavior is causing their health.
Oasis Rochester Recreation, Education and Wellness Program		30,918		Utilizing evidence based interventions, this program provides educational, informational, cultural, health and fitness programming to maintain/improve health and wellness for Older Adults.

2024/25 ANTICIPATED CONTRACT SERVICES/Fund 9001/9300		TOTALS		
01/01/24-03/31/2025		VENDOR TOTAL	SERVICE TOTAL	PROGRAM DESCRIPTION
Vendor and Program Services				
Home Support & In Home Services			587,413	
Catholic Charities Family Center of the Diocese of Rochester: Assisted Transportation (STAR)		142,048		The STAR program provides assisted transportation to older adults. Assisted transportation involves the transportation, including escort services to a person who has difficulties (physical or cognitive) using vehicular transportation.
In-Home support(Star)		142,048		In-home services involve providing non-medical services such as personal care, home repairs, etc. to assist individuals who have physical or cognitive difficulties.
UnMet Needs Program		303,317		The UnMet needs provides ancillary items and services to older adults in order to maintain their independence.
Information, Case Assistance & Special events			1,287,007	
Coordinated Care Services, Inc.:				
Contract Administration, Fiduciary Services and Employer of Record Services		205,624		This contract provides Contract Administration and Fiduciary Services for MCOFA. This contract provides Employer of Record Services to assist MCOFA in performing required tasks including Program Monitoring, Outreach & Public Education.
Daniel Jones (SCRA) Computer Training for Seniors		20,000		Provide older adults with computer, internet and social networking skills to enhance their lives and keep them connected.
Lifespan of Greater Rochester, Inc.:				
Eldersource Information & Assistance		317,696		Eldersource is a single source information, referral, case assistance & counseling program for services to Older Adults and their Informal Family Caregivers. Community Care Connections is a part of Eldersource and provides more intensive case assistance and linkage to healthcare providers for enhanced service provision and improved outcomes.
ECO-Elderly Community Outreach Program		153,964		Caseworkers provide community outreach, public education, referrals, assessments, short term problem solving, counseling and advocacy for Older Adults.
Lifespan of Greater Rochester, Inc.:				
NY Connects Choices for Long Term Care		589,723		NY Connects is the Aging and Disability Resource Center. This program provides information, assistance and referral about long term care services and supports, options counseling, and assistance in applying for benefits. This program also convenes the Monroe County Long Term Care Council, responsible for analyzing gaps and barriers in the long term care system, and No Wrong Door work group to ensure consistency across systems of care.

2024/25 ANTICIPATED CONTRACT SERVICES/Fund 9001/9300		TOTALS	
01/01/24-03/31/2025 Vendor and Program Services		VENDOR TOTAL	SERVICE TOTAL
Legal Services for the Elderly Legal Assistance of Western NY, Inc.: Legal Services for the Elderly		140,841	140,841
Program Description: This program provides low income Older Adults legal assistance and advocacy. Assistance is provided for help with Social Security, SSI, Medicaid, housing problems, simple wills, utility issues, Health Care Proxy, and Powers of Attorney.			
Management Services Coordinated Care Services, Inc.: Contract Administration, Fiduciary Services and Employer of Record Services		20,672	20,672
Program Description: CCSI provides management & administration of contracts for various Monroe County Administrative and Employer Record Services.			
Nutrition Services: Home Delivered Meals UR Medicine Home Care, Community Services, Inc.: Meals on Wheels Program		2,037,794	2,037,794
Program Description: Home Delivered Meals are provided to persons age 60 and over who are homebound, living alone, and are unable to prepare their own meals due to frailty or illness.			
Nutrition Services: Senior Center Catering Goodwill of the Finger Lakes, Inc. Catering Services for the Congregate Nutrition Program		435,884	582,052
Program Description: Nineteen senior meal nutrition sites serve senior attendees age 60 and over with a hot nutritionally balanced meal. Emergency, shelf-stable meals are also provided to seniors throughout the winter months.			
Program Description: Registered Dietitian (RD) will provide RD services for various aspects of the nutrition program. Duties performed include nutritional education, counseling, screening and presentations.		146,168	

2024/25 ANTICIPATED CONTRACT SERVICES/Fund 90019300		TOTALS	
Vendor and Program Services		VENDOR TOTAL	SERVICE TOTAL
Nutrition Services: Senior Centers of Monroe County			1,282,667
Senior Centers in Monroe County provide social activities, wellness programs, special events and meals to persons age 60 and over, their spouse and disabled adult children in a congregate setting. Recreational programming, social activities, case management services and other quality of life initiatives assist seniors to reduce isolation. These centers help seniors to remain living independently within the community of their choice			
Baden Street Settlement of Rochester, Inc.: MARC Senior Center		51,854	
Charles Settlement House, Inc.: Charles Settlement House Senior Center		97,808	
Town of Chili: Chili Senior Center		50,783	
The Community Place of Greater Rochester, Inc.: Community Place Senior Center		69,240	
Town of Gates: Gates Community & Senior Center		37,293	
Town of Greece: Greece Community & Senior Center		73,280	
Town of Henrietta: Henrietta Senior Center		144,671	
Ibero-American Action League, Inc.: Centro de Oro Senior Center		138,159	
Town of Irondequoit: Irondequoit Senior Center		90,454	
Lifespan of Greater Rochester, Inc.: Lifespan Senior Center Programs Wolk Center		127,793	
Lifespan of Greater Rochester, Inc.: Lifespan Senior Center Programs Lily Café		25,848	
Lifetime Assistance, Inc.: The Lodge on the Canal		20,000	
Prayer House Church of God by Faith Senior Center		35,848	
Southwest Neighborhood Association: Southwest Senior Center		60,848	
Town of Ogden: Ogden Senior Center		42,314	
Town of Parma: Hilton Parma Senior Center		25,311	
Town of Pittsford: Pittsford Senior Center		46,049	
Town of Webster: Webster Senior Center		77,482	
Town of Wheatland: Wheatland Senior Center		29,085	
TBD Potential New sites		38,547	

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2024-25

Total Served 2022 - 2023: N/A
Proposed \$ Amt. 2024 - 25: \$184,553

SECTION I

PROGRAM: Social Adult Day Care Services

CONTRACTOR: Hub at Elite – Yael Slovir, RN, Director

PROGRAM DESCRIPTION: Provides a social model adult day program that helps physically and mentally frail older persons to continue living in the community.

**PRIMARY OBJECTIVE(S)/
DELIVERABLES:** Seniors will enjoy mental and physical well-being.

**PRIMARY PERFORMANCE
MEASURE/INDICATOR:** Indicator of Success: 90% of the older Adults that participate in the Program will report improved or maintained health status.

	Current Year Projection	Next Year Projection
Program Year	1/1/23-3/31/24	1/1/24-3/31/25
Total # of Participants	N/A	20
% Successful	N/A	90%

**OUTCOME ASSESSMENT
METHODOLOGY:** The Dartmouth Care Cooperative Information Tool (COOP). COOP instrument was specifically developed for use in primary care and other health care settings to be a simple and practical system for measuring health status. Clients are measured on admission and three months thereafter. Participant scores are tracked longitudinally to determine if they remain stable, improve or decline over time.

SECTION II

SOURCE MATERIAL: Annual Evaluation will be pre-developed upon the social day care opening.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2024-25

Total served 2022: 1,100
Proposed \$ Amt. 2024: \$97,862

SECTION I

PROGRAM: Caregiver Education and Support Program

CONTRACTOR: Alzheimer's Disease and Related Disorders Association, Inc.

PROGRAM DESCRIPTION: Non-professional caregivers of persons with dementia are given the opportunity to maintain their level of mental, emotional and physical well-being through the provision of comprehensive information about community resources and care consultation/counseling.

SERVICE AREA 1:

PRIMARY OBJECTIVE(S)/ DELIVERABLES: Provide family caregivers and people with dementia support through caregiver counseling to increase knowledge about Alzheimer's disease, improve their caregiving skills and increase knowledge of and access to appropriate community resources.

PRIMARY PERFORMANCE MEASURE/INDICATOR: Indicator of Success: Deliver caregiver counseling services to family caregivers of people with Alzheimer's disease and other dementias in Monroe County.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	1/1/22-12/31/22	1/1/22-12/31/22	1/1/23-12/31/23	1/1/24-12/31/24
Total # of Units	2,084	712*	1,000*	1,000*
% Successful	90%	71%	90%	90%

*Definition of unit changed from "per participant" to "per hour"

OUTCOME ASSESSMENT METHODOLOGY: The National Alzheimer's Association CSQEI is a measurement tool that is utilized for program evaluation.

SERVICE AREA 2:

PRIMARY OBJECTIVE(S)/ DELIVERABLES: To connect people with Alzheimer's disease and other dementias and their family caregivers to social programs, caregiver training programs, support groups, and safety services.

PRIMARY PERFORMANCE MEASURE/INDICATOR: Indicator of Success: Deliver information and assistance services to family caregivers of people with Alzheimer's disease and other dementias in Monroe County.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	1/1/22-12/31/22	1/1/22-12/31/22	1/1/23-12/31/23	1/1/24-12/31/24
Total # of Units	3,649	1,530	2,000	2,000
% Successful	90%	42%	90%	90%

*Definition of unit changed from "per participant" to "per hour"

OUTCOME ASSESSMENT METHODOLOGY: The National Alzheimer's Association CSQEI is a measurement tool that is utilized for program evaluation.

BOARD MEMBERS: James Walter, Wendy Bello, Nathan Brown, Dr. Marla Bruns, Maritza Buitrago, Cary Greenberg, Norma Holland, Raymond J. Jacobi, Jr., Michael King, Matthew Mann, Celia McIntosh, Tamara Minter, Lois Williams-Norman, Yolanda Rios, Stephan Segar, Esq., Heidi Nelson-Sloane, Deborah Stamps, Justin Vigdor, Esq.

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2024-25

Total served 2022 - 23: 573
Proposed \$ Amt. 2024 - 25: \$131,404

SECTION I

PROGRAM: Caregiver Resource Center

CONTRACTOR: Lifespan of Greater Rochester, Inc., Ann Marie Cook, President/CEO

PROGRAM DESCRIPTION: Non-professional caregivers will have an opportunity to maintain and increase their mental and physical well-being by accessing caregiver training and support, and community resources.

PRIMARY OBJECTIVE(S)/DELIVERABLES: Provide Powerful Tools for Caregiver classes to increase caregivers' ability to plan for the future and to take care of themselves.

PRIMARY PERFORMANCE MEASURE/INDICATOR: Indicator of Success: Caregivers will self-report an increased knowledge of caregiving resources and ability to maintain their well-being in their caregiving capacity.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	1/1/22-3/31/23	1/1/22-3/31/23	1/1/23-3/31/24	1/1/24-3/31/25
Total # of Units	600	630	900	900
% Successful	95%	100%	95%	95%

OUTCOME ASSESSMENT METHODOLOGY: Caregivers will be asked to complete a follow-up survey to assess their knowledge of community resources and services in Monroe County and their confidence in accessing needed services for the care recipient.

PRIMARY OBJECTIVE(S)/DELIVERABLES: To provide support to kinship caregivers providing care to grandchildren or other children in family-like relationships through support groups.

PRIMARY PERFORMANCE MEASURE/INDICATOR: Indicator of Success: Caregivers will self-report an increased knowledge of caregiving resources and ability to maintain their well-being in their caregiving capacity.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	1/1/22-3/31/23	1/1/22-3/31/23	1/1/23-3/31/24	1/1/24-3/31/25
Total # of Units	18	17	18	18
% Successful	90%	100%	90%	90%

OUTCOME ASSESSMENT METHODOLOGY: Caregivers will be asked to complete a follow-up survey to assess their knowledge of community resources and services in Monroe County and their confidence in accessing needed services for the care recipient.

BOARD MEMBERS: Vicki Hines, Ralph J. Code, III, Esq., LaRon Rowe, Lucia Acosta-Castillejo, Michael Burke, Will Carroll, John Clark, Tere Dominas, Ericka Elliott, Beverly Fair-Brooks, Jarrett Felton, John Fornof, Ankit Garg, Tracy Greene, Bob Hartman, Dr. Brian Heppard, Lori Jansen, Michael Kaufman, Cindy Lovetro, John Lynch, Jr., Dr. Robert McCann, Pennie McNulty, Susan Powell Byrd, Lisa Powers, Esq., Dr. Stephen Ryan, Jaime Soley, Miguel Velazquez, Roberta Van Winkle, Liz Vega

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2024-25

Total Served 2022: N/A - Client information confidential
Proposed \$ Amt. 2024: \$29,185

SECTION I

PROGRAM: Long Term Care Ombudsman Program (LTCOP)

CONTRACTOR: Lifespan of Greater Rochester, Inc., Ann Marie Cook, President/CEO

PROGRAM DESCRIPTION: The Long Term Care Ombudsman Program serves as an advocate and resource for older adults and persons with disabilities who reside in New York's long-term care facilities, including nursing homes and adult care facilities. The federal Older Americans Act forms the basis for the legal structure that supports the authority of this office. Additional enhancement to this structure is provided by New York State Elder Law (formally known as Executive Law 544). Over the years amendments to the federal law have expanded the program to include all people residing in both nursing homes and adult care facilities.

Ombudsmen use the appropriate means necessary to ensure care is being given to every person living in long term care facilities.

**PRIMARY OBJECTIVE(S)/
DELIVERABLES:** Services provided by duly authorized patient advocates on behalf of people residing in long term care facilities and their families. Primary activities include identifying, investigating and resolving complaints, concerning resident care, quality of life and residents' rights. Identification of adverse issues and conditions affecting residents, promoting the development of resident and family councils, and ensuring residents have regular and timely access to ombudsman advocacy services.

**PRIMARY PERFORMANCE
MEASURE/INDICATOR:** Program priorities continue to include: increasing resident/consumer access to effective and timely advocacy services; empowering more residents and their families to resolve concerns without the need for outside intervention when appropriate; and, improving systemic advocacy efforts to address facility-wide or statewide issues and problems experienced by residents.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	1/1/22-12/31/22	1/1/22-12/31/22	1/1/23-12/31/23	1/1/24-12/31/24
***	N/A	N/A	N/A	N/A

**OUTCOME ASSESSMENT
METHODOLOGY:** ***No unit or people served reporting required for the client data systems. This information is reported under the Ombudsman Reporting System. All client identifying information is confidential and subject to disclosure according to requirements under the Older Americans Act. Report expenditures only using the NYSOFA quarterly on-line system.

BOARD MEMBERS: Vicki Hines, Ralph J. Code, III, Esq., LaRon Rowe, Lucia Acosta-Castillejo, Michael Burke, Will Carroll, John Clark, Tere Dominas, Ericka Elliott, Beverly Fair-Brooks, Jarrett Felton, John Fornof, Ankit Garg, Tracy Greene, Bob Hartman, Dr. Brian Heppard, Lori Jansen, Michael Kaufman, Cindy Lovetro, John Lynch, Jr., Dr. Robert McCann, Pennie McNulty, Susan Powell Byrd, Lisa Powers, Esq., Dr. Stephen Ryan, Jaime Soley, Miguel Velazquez, Roberta Van Winkle, Liz Vega

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the NY State Office for Aging

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2024-25

Total Served 2022 - 23 **214**
Proposed \$ Amt. 2024 - 25: **\$80,453**

SECTION I

PROGRAM: Financial Management Program

CONTRACTOR: Lifespan of Greater Rochester, Inc., Ann Marie Cook, President/CEO

PROGRAM DESCRIPTION: Financial counselors and trained volunteers provide a voluntary money management service. Individuals requesting assistance, receive a variety of services including needs assessment, financial planning, assistance in obtaining benefits, credit counseling and bill paying.

**PRIMARY OBJECTIVE(S)/
DELIVERABLES:** Maintain and/or increase the financial stability and independence of older adults in the community through money management services and decrease stress.

**PRIMARY PERFORMANCE
MEASURE/INDICATOR:** Indicator of Success: Successfully provide Financial Management Services to 180 participants during the contract year. Participants will pay their bills in a timely manner, access eligible benefits and achieve their budgeting goals. Participants needing immediate financial crisis intervention will obtain intervention services.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	1/1/22-3/31/23	1/1/22-3/31/23	1/1/23-3/31/24	1/1/24-3/31/25
Total # of Participants	200	214	200	200
% Successful	90%	107%	90%	90%

**OUTCOME ASSESSMENT
METHODOLOGY:** Lifespan uses the New York State Office for Aging's designated Statewide Client Data System, and the County's *ContractHQ* to generate monthly and quarterly reports, annual self-evaluations, program assessments, performance measures, outcome objectives, number of people served including demographics, and units provided which measure the effectiveness and impact of the program.

**SECONDARY
PERFORMANCE
MEASURE/INDICATOR:** Indicator of Success: Older Adults will be satisfied with the quality of service provided using the Customer Satisfaction Survey provided to participants.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	1/1/22-3/31/23	1/1/22-3/31/23	1/1/23-3/31/24	1/1/24-3/31/25
% Successful	90%	100%	90%	90%

**OUTCOME ASSESSMENT
METHODOLOGY:** Survey participants to determine effectiveness of our program and to measure if the older adult level of knowledge increased after receiving information from a Financial Management volunteer. Surveys are compiled and analyzed annually.

BOARD MEMBERS: Vicki Hines, Ralph J. Code, III, Esq., LaRon Rowe, Lucia Acosta-Castillejo, Michael Burke, Will Carroll, John Clark, Tere Dominas, Ericka Elliott, Beverly Fair-Brooks, Jarrett Felton, John Fornof, Ankit Garg, Tracy Greene, Bob Hartman, Dr. Brian Heppard, Lori Jansen, Michael Kaufman, Cindy Lovetro, John Lynch, Jr., Dr. Robert McCann, Pennie McNulty, Susan Powell Byrd, Lisa Powers, Esq., Dr. Stephen Ryan, Jaime Soley, Miguel Velazquez, Roberta Van Winkle, Liz Vega

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2024-25

Total Served 2022 - 2023: 2034
Proposed \$ Amt. 2024 - 25: \$142,797
Proposed Stipend \$ Amt. 2024 - 25: \$8,700

SECTION I

PROGRAM: Health Information Insurance Counseling & Assistance Program (HIICAP)

CONTRACTOR: Lifespan of Greater Rochester, Inc., Ann Marie Cook, President/CEO

PROGRAM DESCRIPTION: Advisors and trained volunteers provide voluntary assistance with health insurance options. Individuals or their family caregivers requesting assistance receive a variety of services pertaining to their insurance needs. A client's specific situation, including affordability and accessibility are assessed. Clients are then provided with health insurance options that best meet their needs.

PRIMARY OBJECTIVE(S)/ DELIVERABLES: To increase the ability of older adults to understand and choose affordable health insurance. To provide HIICAP Stipend to HIICAP Volunteers that assist older adults to understand and choose affordable health insurance.

PRIMARY PERFORMANCE MEASURE/INDICATOR: Indicator of Success: Successfully provide Health Insurance Counseling Services to 3,150 participants during the contract year. Older adults will understand the health insurance options and cost. This will be accomplished by telephone and on a one to one basis.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	1/1/22-3/31/23	1/1/22-3/31/23	1/1/23-3/31/24	1/1/24-3/31/25
Total # of Participants	2364	2034	3233	3500
% Successful	90%	86.04%	90%	90%

**OUTCOME ASSESSMENT
METHODOLOGY:**

Lifespan uses the New York State Office for Aging's designated Statewide Client Data System, and the County's *ContractHQ* to generate monthly and quarterly reports, annual self-evaluations, program assessments, performance measures, outcome objectives, number of people served including demographics, and units provided which measure the effectiveness and impact of the program.

**SECONDARY
PERFORMANCE
MEASURE/INDICATOR:**

Indicator of Success: Older Adults will be satisfied with the quality of service provided using the Customer Satisfaction Survey provided to participants.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	1/1/22-3/31/23	1/1/22-3/31/23	1/1/23-3/31/24	1/1/24-3/31/25
% Successful	90%	95%	90%	90%

**OUTCOME ASSESSMENT
METHODOLOGY:**

Survey participants to determine effectiveness of our program and to measure if the older adult level of knowledge increased after receiving information from a HIICAP/MIPPA counselor. Presentation attendees will also be provided a survey. Surveys are compiled and analyzed annually.

BOARD MEMBERS:

Vicki Hines, Ralph J. Code, III, Esq., LaRon Rowe, Lucia Acosta-Castillejo, Michael Burke, Will Carroll, John Clark, Tere Dominas, Ericka Elliott, Beverly Fair-Brooks, Jarrett Felton, John Fornof, Ankit Garg, Tracy Greene, Bob Hartman, Dr. Brian Heppard, Lori Jansen, Michael Kaufman, Cindy Lovetro, John Lynch, Jr., Dr. Robert McCann, Pennie McNulty, Susan Powell Byrd, Lisa Powers, Esq., Dr. Stephen Ryan, Jaime Soley, Miguel Velazquez, Roberta Van Winkle, Liz Vega

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2024-25

Total Served 2022 - 2023: 588
Proposed \$ Amt. 2024 - 25: \$2,273,647

SECTION I

PROGRAM: Expanded In-Home Service for the Elderly Program (EISEP)
Case Management Service/ Adult Day Services/ PERS/ Self-Directing In-Home Personal Care Services
Personal Care Aide and Housekeeping Chore Services and unmet needs that reduces waitlists

CONTRACTOR: Catholic Charities of the Diocese of Rochester, dba Catholic Charities Family Community Services - Marlene Bessette, CFC-CEO

PROGRAM DESCRIPTION: Case management services are provided to senior's age 60+. General components include screening, assessment, development of a care plan, authorization of in-home services, and on-going monitoring and evaluation. This program will allow eligible individuals to have a personal emergency response system in their home and offer adult day services to reduce isolation and better assist family caregivers. *Self-directing in-home personal care services provides options to family caregivers.

PRIMARY OBJECTIVE(S)/ DELIVERABLES: To improve or maintain the ability of frail older adults living in Monroe County to live independently.

PRIMARY PERFORMANCE MEASURE/INDICATOR: Indicator of Success: Individuals served will state that they were satisfied with the services they received as an EISEP client.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	4/1/22-3/31/23	4/1/22-3/31/23	4/1/23-3/31/24	4/1/24-3/31/25
Total # of Participants	575	588	575	575
% Successful	90%	90%	90%	90%

OUTCOME ASSESSMENT METHODOLOGY: Customer Satisfaction Survey mailed to served clients at least twice a year and at discharge. EISEP will report the percentage of participants that answer positively that the services have improved an area of the person's life on the satisfaction survey as well as the program's Net Promotor Score.

BOARD MEMBERS: Arguello, Sue, Baranello, Rachel, Colindres-Vasquez, Lucia, Cordero-Muesses, Roger, Dappen, Mary Kathryn, Dombovy, Mary, Fries, Dennis, Joseph, Virgil, Pocious, Joseph, Prinzi, Dr. Jim, Purcell, Laura, Reynolds, Iveth, Wade, Ethan, Dehais, Karen, VanAuken, Lori, Luke G. Mazzochetti, Merideth Andreucci, Sheila Briody, Elizabeth Ciacchio, Rev. Brian C. Cool, Louis Howard, Alasdair MacKinnon, John M. McBride, Tehan, Miguel A. Velazquez

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2024-25

Total Served 2022: 237
Proposed \$ Amt. 2024: \$114,303

SECTION I

PROGRAM: Elder Abuse Intervention and Respite

CONTRACTOR: Lifespan of Greater Rochester, Inc., Ann Marie Cook, President/CEO

PROGRAM DESCRIPTION: Elder Abuse is an on-going problem in Monroe County. Intervention services will be provided for individuals who are victims of elder abuse in order to maintain their health and well-being. In addition, through investigation of alleged elder abuse and social work intervention, it is also necessary to serve the informal family caregiver to support his/her well-being. Funds designated for respite services in this program are for victims and caregivers needing respite services and are not eligible for such services under Title XX, and do not have the means to pay privately.

PRIMARY OBJECTIVE(S)/DELIVERABLES: To reduce the incidence of elder abuse, mistreatment and exploitation of elderly persons by others through direct social service intervention to victims/potential victim's and in appropriate cases, social service assistance to caregivers in crisis or extreme stress.

PRIMARY PERFORMANCE MEASURE/INDICATOR: Indicator of Success: Provide adequate respite for individuals and their family caregivers. That 90% of all cases handled will result in a positive outcome: i.e. Older adult will be able to remain safe in the community.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	1/1/22-12/31/22	1/1/22-12/31/22	1/1/23-12/31/23	1/1/24-12/31/24
Total # of Participants	230	237	230	230
% Successful	90%	94%	90%	90%

OUTCOME ASSESSMENT METHODOLOGY: 30 day follow-up reports are conducted for all seniors and / or caregivers served by Program.

BOARD MEMBERS: Vicki Hines, Ralph J. Code, III, Esq., LaRon Rowe, Lucia Acosta-Castillejo, Michael Burke, Will Carroll, John Clark, Tere Dominas, Ericka Elliott, Beverly Fair-Brooks, Jarrett Felton, John Fornof, Ankit Garg, Tracy Greene, Bob Hartman, Dr. Brian Heppard, Lori Jansen, Michael Kaufman, Cindy Lovetro, John Lynch, Jr., Dr. Robert McCann, Pennie McNulty, Susan Powell Byrd, Lisa Powers, Esq., Dr. Stephen Ryan, Jaime Soley, Miguel Velazquez, Roberta Van Winkle, Liz Vega

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2024-25

Total served 2022: 291
Proposed \$ Amt. 2024: \$59,903

SECTION I

PROGRAM: Matter of Balance / Tai Chi for Arthritis

CONTRACTOR: Lifespan of Greater Rochester, Inc., Ann Marie Cook, President/CEO

PROGRAM DESCRIPTION: Evidence-based falls prevention wellness program for adults age 60 and older. The program teaches older adults how to avoid falls and improve or maintain their balance in order to prevent injuries and maintain their independence.

**PRIMARY OBJECTIVE(S)/
DELIVERABLES:** Certified Master Trainers will provide information and support via the "Matter of Balance" program to older adults at local senior centers and other locales where older adults congregate in order for the to maintain their balance as they age. Trainings and instructional books are provided throughout the eight week course.

**PRIMARY PERFORMANCE
MEASURE/INDICATOR:** Indicator of Success: Upon completion of classes, at least 98% of older adults taking class will feel more comfortable in increasing their physical activity.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	1/1/22-12/31/22	1/1/22-12/31/22	1/1/23-12/31/23	1/1/24-12/31/24
Total # of Participants	200	291	200	200
% Successful	98%	98%	98%	98%

**OUTCOME ASSESSMENT
METHODOLOGY:** Program will survey participants with pre-tests and post tests to determine the effectiveness of this evidence-based wellness program.

BOARD MEMBERS: Vicki Hines, Ralph J. Code, III, Esq., LaRon Rowe, Lucia Acosta-Castillejo, Michael Burke, Will Carroll, John Clark, Tere Dominas, Ericka Elliott, Beverly Fair-Brooks, Jarrett Felton, John Fornof, Ankit Garg, Tracy Greene, Bob Hartman, Dr. Brian Heppard, Lori Jansen, Michael Kaufman, Cindy Lovetro, John Lynch, Jr., Dr. Robert McCann, Pennie McNulty, Susan Powell Byrd, Lisa Powers, Esq., Dr. Stephen Ryan, Jaime Soley, Miguel Velazquez, Roberta Van Winkle, Liz Vega

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2024-25

Total served 2022: 32
Proposed \$ Amt. 2024: \$10,000

SECTION I

PROGRAM: Chronic Disease Self-Management Program(CDSMP) / Diabetes Self-Management Program (DSMP)

CONTRACTOR: Lifespan of Greater Rochester, Inc., Ann Marie Cook, President/CEO

PROGRAM DESCRIPTION: Evidence-based program for older adults to help them to better manage chronic conditions such as arthritis, hypertension, diabetes, cancer, and heart disease.

**PRIMARY OBJECTIVE(S)/
DELIVERABLES:** Increase the ability of older adults to better manage their chronic health conditions and reduce health care utilization, reduce use of medications, and decrease pain.

**PRIMARY PERFORMANCE
MEASURE/INDICATOR:** Indicator of Success: Participants will have an increased knowledge about lifestyle changes, ability to maintain an active role in health care, and confidence in self-managing condition.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	1/1/22-12/31/22	1/1/22-12/31/22	1/1/23-12/31/23	1/1/24-12/31/24
Total # of Participants	25	32	25	25
% Successful	95%	100%	95%	95%

**OUTCOME ASSESSMENT
METHODOLOGY:** Program will survey participants with pre-tests and post tests to determine the effectiveness of this evidence-based wellness program.

BOARD MEMBERS: Vicki Hines, Ralph J. Code, III, Esq., LaRon Rowe, Lucia Acosta-Castillejo, Michael Burke, Will Carroll, John Clark, Tere Dominas, Ericka Elliott, Beverly Fair-Brooks, Jarrett Felton, John Fornof, Ankit Garg, Tracy Greene, Bob Hartman, Dr. Brian Heppard, Lori Jansen, Michael Kaufman, Cindy Lovetro, John Lynch, Jr., Dr. Robert McCann, Pennie McNulty, Susan Powell Byrd, Lisa Powers, Esq., Dr. Stephen Ryan, Jaime Soley, Miguel Velazquez, Roberta Van Winkle, Liz Vega

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2024-25

Total served 2022 - 23: 72
Proposed \$ Amt. 2024 - 25: \$60,419

SECTION I

PROGRAM: Depression Screening and Intervention for Older Adults - Professional Assessment and Treatment for Homebound Seniors (PATHS) / Program to Encourage Active and Rewarding Lives for Seniors (PEARLS)

CONTRACTOR: Lifespan of Greater Rochester, Inc., Ann Marie Cook, President/CEO

PROGRAM DESCRIPTION: Program for older adults to maintain or improve upon their mental health via home visits with case managers for intensive counseling and case assistance.

PRIMARY OBJECTIVE(S)/ DELIVERABLES: Improve symptoms of depression in older adults in the community and to provide information and assistance to homebound elderly.

PRIMARY PERFORMANCE MEASURE/INDICATOR: Indicator of Success: Older adults in the program will demonstrate a decrease in depressive symptoms or symptoms of anxiety.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	1/1/22-3/31/23	1/1/22-3/31/23	1/1/23-3/31/24	1/1/24-3/31/25
Total # of Participants	44	72	44	44
% Successful	50%	85%	50%	50%

OUTCOME ASSESSMENT METHODOLOGY: Standardized evaluations, i.e., Patient Health Questionnaire – 9 (PHQ-9), a depression assessment tool, the BIA Anxiety Measurement Questionnaire. Scores regarding the individual's level of depression and anxiety are determined at the open and close of each case. The scores are reviewed for accuracy. Clients entering with a score of 10 or greater on the PHQ-9 will remain the same, or increase one or more point; those entering with a score of 22 or greater on the BIA Anxiety Measurement will either maintain or improve.

BOARD MEMBERS: Vicki Hines, Ralph J. Code, III, Esq., LaRon Rowe, Lucia Acosta-Castillejo, Michael Burke, Will Carroll, John Clark, Tere Dominas, Ericka Elliott, Beverly Fair-Brooks, Jarrett Felton, John Fornof, Ankit Garg, Tracy Greene, Bob Hartman, Dr. Brian Heppard, Lori Jansen, Michael Kaufman, Cindy Lovetro, John Lynch, Jr., Dr. Robert McCann, Pennie McNulty, Susan Powell Byrd, Lisa Powers, Esq., Dr. Stephen Ryan, Jaime Soley, Miguel Velazquez, Roberta Van Winkle, Liz Vega

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2024-25

Total served 2022: 70
Proposed \$ Amt. 2024: \$23,839

SECTION I

PROGRAM: Aging Mastery Program (AMP)

CONTRACTOR: Lifespan of Greater Rochester, Inc., Ann Marie Cook, President/CEO

PROGRAM DESCRIPTION: Evidence-based program for older adults to promote successful aging in areas such as exercise, nutrition, finances, advanced care planning, community engagement, and healthy relationships.

**PRIMARY OBJECTIVE(S)/
DELIVERABLES:** Increase the ability of older adults to make meaningful change in their lives, feel more empowered to make healthy choices, gain insights about remaining economically secure, and continue community engagement.

**PRIMARY PERFORMANCE
MEASURE/INDICATOR:** Indicator of Success: Upon completion of the program, participants will report AMP helped them to more effectively manage their health, improve quality of life, and make positive changes.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	1/1/22-12/31/22	1/1/22-12/31/22	1/1/23-12/31/23	1/1/24-12/31/24
Total # of Participants	100	70	100	100
% Successful	95%	70%	95%	95%

**OUTCOME ASSESSMENT
METHODOLOGY:** Program will survey participants with pre-tests and post tests to determine the effectiveness of this evidence-based wellness program.

BOARD MEMBERS: Vicki Hines, Ralph J. Code, III, Esq., LaRon Rowe, Lucia Acosta-Castillejo, Michael Burke, Will Carroll, John Clark, Tere Dominas, Ericka Elliott, Beverly Fair-Brooks, Jarrett Felton, John Fornof, Ankit Garg, Tracy Greene, Bob Hartman, Dr. Brian Heppard, Lori Jansen, Michael Kaufman, Cindy Lovetro, John Lynch, Jr., Dr. Robert McCann, Pennie McNulty, Susan Powell Byrd, Lisa Powers, Esq., Dr. Stephen Ryan, Jaime Soley, Miguel Velazquez, Roberta Van Winkle, Liz Vega

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2024-25

Total served 2022 - 23: 137
Proposed \$ Amt. 2024 - 25: \$35,000

SECTION I

PROGRAM: Older Adult Addiction Reduction Program / Geriatric Addictions Program (GAP)

CONTRACTOR: Lifespan of Greater Rochester, Inc., Ann Marie Cook, President/CEO

PROGRAM DESCRIPTION: Program for older adults to reduce alcohol and substance abuse and addiction via home visits with case managers for intensive counseling and case assistance.

**PRIMARY OBJECTIVE(S)/
DELIVERABLES:** Provide intervention for older adults who are misusing alcohol, prescription drugs, or other substances using care management and motivational interviewing models.

**PRIMARY PERFORMANCE
MEASURE/INDICATOR:** Indicator of Success: Reduction of substance abuse and alcohol dependency for older adults age 60 and over.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	4/1/22-3/31/23	4/1/22-3/31/23	4/1/23-3/31/24	4/1/24-3/31/25
Total # of Participants	75	137	70	70
% Successful	75%	80%	75%	75%

**OUTCOME ASSESSMENT
METHODOLOGY:** Participants will report a decrease in the use of substances or will achieve abstinence as measured by the administration of the MAST-G evaluation instrument.

BOARD MEMBERS: Vicki Hines, Ralph J. Code, III, Esq., LaRon Rowe, Lucia Acosta-Castillejo, Michael Burke, Will Carroll, John Clark, Tere Dominas, Ericka Elliott, Beverly Fair-Brooks, Jarrett Felton, John Fornof, Ankit Garg, Tracy Greene, Bob Hartman, Dr. Brian Heppard, Lori Jansen, Michael Kaufman, Cindy Lovetro, John Lynch, Jr., Dr. Robert McCann, Pennie McNulty, Susan Powell Byrd, Lisa Powers, Esq., Dr. Stephen Ryan, Jaime Soley, Miguel Velazquez, Roberta Van Winkle, Liz Vega

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2024-25

Total Served 2022 - 23: 725
Proposed \$ Amt. 2024 - 25: \$30,918

SECTION I

PROGRAM: Recreation, Education and Wellness Program (OASIS)

CONTRACTOR: Oasis Rochester

PROGRAM DESCRIPTION: Educational, informational, cultural, health and evidence-based programs for persons age 60 and above.

**PRIMARY OBJECTIVE(S)/
DELIVERABLES:** Improve or maintain mental, emotional and/or physical wellness for persons age 60 and above.

**PRIMARY PERFORMANCE
MEASURE/INDICATOR:** Indicator of success: Ninety percent (90%) of the program participants will be satisfied with the classes they partake in.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	4/1/22 – 3/31/23	4/1/22 – 3/31/23	4/1/23 - 3/31/24	4/1/24 - 3/31/25
% Successful	90%	94%	90%	90%

**OUTCOME ASSESSMENT
METHODOLOGY:** Customer satisfaction surveys are administered annually.

**SECONDARY PERFORMANCE
MEASURE/INDICATOR:** Indicator of success: Successfully serve a minimum of 900 older adults via recreation and educational classes and/or events conducted annually.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	4/1/22 - 3/31/23	4/1/22 - 3/31/23	4/1/23 - 3/31/24	4/1/24 - 3/31/25
# of Participants	900	725	900	900
% Successful	90%	80.56%	90%	90%

**OUTCOME ASSESSMENT
METHODOLOGY:**

Oasis Rochester uses the New York State Office for Aging's designated Statewide Client Data System, and the County's *ContractHQ* to generate monthly and quarterly reports, annual self-evaluations, program assessments, performance measures, outcome objectives, number of people served including demographics, and units provided which measure the effectiveness and impact of the program.

BOARD MEMBERS: Ann Cunningham, Richard Butler, Bonnie Fox, Patricia Martinez, Dawn Anderson, Susan Friedman

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2024-25

Total Served 2022 - 2023: 405
Proposed \$ Amt. 2024 - 25: \$142,048

SECTION I

PROGRAM: Assisted Transportation (STAR)

CONTRACTOR: Catholic Charities of the Diocese of Rochester d/b/a Catholic Charities Family and Community Services - Marlene Bessette, CFC-CEO

PROGRAM DESCRIPTION: Provides non-medical home support and assisted transportation. Housekeeping, light chore service and escorted transportation services (medical appointments, grocery stores, etc.) are provided to frail, isolated seniors.

PRIMARY OBJECTIVE(S)/ DELIVERABLES: Increase or maintain ease of mobility outside of the home for functionally impaired elderly.

PRIMARY PERFORMANCE MEASURE/INDICATOR: Indicator of Success: Increased or maintained well-being through ease of mobility outside of the home for functionally impaired elders.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	4/1/22-3/31/23	4/1/22-3/31/23	4/1/23-3/31/24	4/1/24-3/31/25
Total # of Participants	350	405	350	350
% Successful	90%	115.7%	90%	90%

OUTCOME ASSESSMENT METHODOLOGY: A self-report survey is administered to all clients who have received services for at least three months. On a five point scale clients rate their ease of mobility after receiving services. In addition, there are questions regarding satisfaction with the program.

BOARD MEMBERS: Arguello, Sue, Baranello, Rachel, Colindres-Vasquez, Lucia, Cordero-Muesses, Roger, Dappen, Mary Kathryn, Dombovy, Mary, Fries, Dennis, Joseph, Virgil, Pocius, Joseph, Prinzi, Dr. Jim, Purcell, Laura, Reynolds, Iveth, Wade, Ethan, Dehais, Karen, VanAuken, Lori, Luke G. Mazzochetti, Merideth Andreucci, Sheila Briody, Elizabeth Ciaccio, Rev. Brian C. Cool, Louis Howard, Alasdair MacKinnon, John M. McBride, Tehan, Miguel A. Velazquez

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2024-25

Total Served 2022 - 2023: 778
Proposed \$ Amt. 2024 - 25: \$445,365

SECTION I

PROGRAM: In- Home Contact and Support/ Unmet Needs

CONTRACTOR: Catholic Charities of the Diocese of Rochester, dba Catholic Family Center, Marlene Bessette, CFC-CEO

PROGRAM DESCRIPTION: Provides non-medical home support. Housekeeping, light chore services are provided to frail, isolated seniors.

**PRIMARY OBJECTIVE(S)/
DELIVERABLES:** Increase or maintain ease of mobility outside of the home for functionally impaired elderly.

**PRIMARY PERFORMANCE
MEASURE/INDICATOR:** Indicator of Success: Increased or maintained well-being through ease of mobility outside of the home for functionally impaired elders.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	4/1/22-3/31/23	4/1/22-3/31/23	4/1/23-3/31/24	4/1/24-3/31/25
Total # of Participants	700	778	700	700
% Successful	90%	111%	90%	90%

**OUTCOME ASSESSMENT
METHODOLOGY:** A self-report survey is administered to all clients who have received services for at least three months. On a five point scale clients rate their ease of mobility after receiving services. In addition, there are questions regarding satisfaction with the program.

BOARD MEMBERS: Arguello, Sue, Baranello, Rachel, Colindres-Vasquez, Lucia, Cordero-Muesses, Roger, Dappen, Mary Kathryn, Dombovy, Mary, Fries, Dennis, Joseph, Virgil, Pocious, Joseph, Prinzi, Dr. Jim, Purcell, Laura, Reynolds, Iveth, Wade, Ethan, Dehais, Karen, VanAuken, Lori, Luke G. Mazzochetti, Merideth Andreucci, Sheila Briody, Elizabeth Ciccio, Rev. Brian C. Cool, Louis Howard, Alasdair MacKinnon, John M. McBride, Tehan, Miguel A. Velazquez

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2024-25

Proposed \$Amt. 2023-24: \$226,296

SECTION I

PROGRAM: Contract Administration, Fiduciary Agent, Employer of Record

CONTRACTOR: Coordinated Care Services, Inc. (CCSI), Anne Wilder, President

**PRIMARY OBJECTIVE(S)/
DELIVERABLES:** Administration of service contracts for OFA program monitors and small service contracts for Senior Center programming including social, health, wellness and recreation activities, OFA sponsored special events, education and trainings. These programs reduce isolation and improve well-being and health of older adults in our community. CCSI drafts and executes contracts per specifications provided by the Office for the Aging.

**PRIMARY PERFORMANCE
MEASURE/INDICATOR:** Indicator of success: 11 out of 12 monthly vouchers will be sent to MCOFA by the tenth day of the following month.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	1/1/22-3/31/23	1/1/22-3/31/23	1/1/23-3/31/24	1/1/24-3/31/25
% Successful	90%	100%	90%	90%

**OUTCOME ASSESSMENT
METHODOLOGY:** Quarterly meetings are held between MCOFA and CCSI to assure quality outcomes. Annual satisfaction surveys are also administered.

**SECONDARY
PERFORMANCE
MEASURE/INDICATOR:** Indicator of success: 90% of Invoices will be paid within 7-10 days from the date the approved invoice is received at CCSI

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	1/1/22-3/31/23	1/1/22-3/31/23	1/1/23-3/31/24	1/1/24-3/31/25
% Successful	90%	100%	90%	90%

**OUTCOME ASSESSMENT
METHODOLOGY:** Quarterly meetings are held between MCOFA and CCSI to assure quality outcomes. Annual satisfaction surveys are also administered.

BOARD MEMBERS: Eve Hosford, Lekeyah Wilson, MD, Kathleen Johnson, Gretchen Baumer, Jean Bezek, Greg Byrd, Jeanne Casares, Joel Frater, Lindsay Gozzi-Theobald, Linda Lopez, Tad Mack, Kilolo Moyo-White, Christopher O'Donnell, Dave Seeley, Joseph Tobin, Sr. Christine Wagner, Thomas Way

SECTION II

SOURCE MATERIAL: Quarterly reports are submitted and reviewed by MCOFA

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2024-25

Total Served 2022: N/A
Proposed \$ Amt. 2024: \$20,000

SECTION I

PROGRAM: Computer Training for Seniors

CONTRACTOR: Daniel Jones

PROGRAM DESCRIPTION: Provide older adults with computer, internet and social networking skills to enhance their lives and keep them connected.

**PRIMARY OBJECTIVE(S)/
DELIVERABLES:** Increase the ability of older adults to better manage their chronic health conditions and reduce health care utilization, reduce use of medications, and decrease pain.

**PRIMARY PERFORMANCE
MEASURE/INDICATOR:** Participants will have an increased knowledge about lifestyle changes, ability to maintain an active role in health care, and confidence in self-managing condition. Ninety percent (90%) of the program participants will be satisfied with the classes they partake in.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	1/1/22 – 12/31/22	1/1/22 – 12/31/22	1/1/23 – 12/31/23	1/1/24 – 12/31/24
% Successful	90%	97.75%	90%	90%

**OUTCOME ASSESSMENT
METHODOLOGY:** Program will survey participants with a customer satisfaction survey developed by trainer / MCOFA.

BOARD MEMBERS: N/A

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2024-25

Total served 2022 - 23: 2,235
Proposed \$ Amt. 2024 - 25: \$471,660

SECTION I

PROGRAM: Eldersource/Elderly Community Outreach (ECO)

CONTRACTOR: Lifespan of Greater Rochester, Inc., Ann Marie Cook, President/CEO

PROGRAM DESCRIPTION: Eldersource provides information, education (including public education), outreach, referral, and case assistance services to seniors, their caregivers and people of all ages that have a disability.

PRIMARY OBJECTIVE(S)/DELIVERABLES: Information, referral, and case assistance are provided to older adults, caregivers and people with a disability, in order for individuals to maintain or improve their independence.

PRIMARY PERFORMANCE MEASURE/INDICATOR: Indicator of Success: Increase the ability of clients to function independently and successfully by providing information, referral, assistance and coordination of services to either the care receiver or caregiver.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	1/1/22-3/31/23	1/1/22-3/31/23	1/1/23-3/31/24	1/1/24-3/31/25
Total # of Units	9,937	10,940	9,937	9,937
% Successful	95%	110%	95%	95%

**OUTCOME ASSESSMENT
METHODOLOGY:**

To measure satisfaction, case managers provide each client (Older adult/Caregiver) with the appropriate satisfaction survey during the home visit.

**SECONDARY
PERFORMANCE
MEASURE/INDICATOR:**

Indicator of Success: Increase the knowledge of older adults about community services and related topics through group presentations, workshops, seminars, and public education/information activities.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	1/1/22-3/31/23	1/1/22-3/31/23	1/1/23-3/31/24	1/1/24-3/31/25
Total # of Units	45	51	45	45
% Successful	95%	113%	95%	95%

**OUTCOME ASSESSMENT
METHODOLOGY:**

To measure satisfaction, presenters will provide satisfaction surveys to those who attend Public Education events.

BOARD MEMBERS:

Vicki Hines, Ralph J. Code, III, Esq., LaRon Rowe, Lucia Acosta-Castillejo, Michael Burke, Will Carroll, John Clark, Tere Dominas, Ericka Elliott, Beverly Fair-Brooks, Jarrett Felton, John Fornof, Ankit Garg, Tracy Greene, Bob Hartman, Dr. Brian Heppard, Lori Jansen, Michael Kaufman, Cindy Lovetro, John Lynch, Jr., Dr. Robert McCann, Pennie McNulty, Susan Powell Byrd, Lisa Powers, Esq., Dr. Stephen Ryan, Jaime Soley, Miguel Velazquez, Roberta Van Winkle, Liz Vega

SECTION II

SOURCE MATERIAL:

Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2024-25

Total served 2022 - 23: 6,624
Proposed \$ Amt. 2024 - 25: \$589,723

SECTION I

PROGRAM: NY Connects Program

CONTRACTOR: Lifespan of Greater Rochester, Inc., Ann Marie Cook, President/CEO

PROGRAM DESCRIPTION: NY Connects is an essential component of the State's efforts to rebalance the long term services and supports (LTSS) system so that people can live independently and remain at home and in their communities.

SERVICE AREA 1:

**PRIMARY OBJECTIVE(S)/
DELIVERABLES:** To sustain and enhance a NY Connects program that serves individuals and caregivers in need of long term services and supports through the operation of core functions in a manner that supports their independence and self-determination.

**PERFORMANCE
MEASURE/INDICATOR:** Indicator of Success: NY Connects will provide objective Information and Assistance about services and supports available to consumers and caregivers to meet their identified needs.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	4/1/22-3/31/23	4/1/22-3/31/23	4/1/23-3/31/24	4/1/24-3/31/25
Total # of Contacts	20,000	15,361	20,000	20,000
% Successful	95%	77%	95%	95%

**OUTCOME ASSESSMENT
METHODOLOGY:** NY Connects program will evaluate the effectiveness of the provision of Information & Assistance through NYSOFA's Customer Satisfaction Survey Tool.

SERVICE AREA 2:

**PRIMARY OBJECTIVE(S)/
DELIVERABLES:** To sustain and enhance a NY Connects program that serves individuals and caregivers in need of long term services and supports through the conflict-free care management.

**PERFORMANCE
MEASURE/INDICATOR:** Indicator of Success: NY Connects will provide Public Information/Education units to relay information to the community of the various services and resources available to them.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	4/1/22-3/31/23	4/1/22-3/31/23	4/1/23-3/31/24	4/1/24-3/31/25
Total # of Units	20	15	20	20
% Successful	95%	75%	95%	95%

**OUTCOME ASSESSMENT
METHODOLOGY:** NY Connects Program will evaluate the effectiveness of the provision of Public Information/Education through NYSOFA's Customer Satisfaction Survey Tool.

BOARD MEMBERS: Vicki Hines, Ralph J. Code, III, Esq., LaRon Rowe, Lucia Acosta-Castillejo, Michael Burke, Will Carroll, John Clark, Tere Dominas, Ericka Elliott, Beverly Fair-Brooks, Jarrett Felton, John Fornof, Ankit Garg, Tracy Greene, Bob Hartman, Dr. Brian Heppard, Lori Jansen, Michael Kaufman, Cindy Lovetro, John Lynch, Jr., Dr. Robert McCann, Pennie McNulty, Susan Powell Byrd, Lisa Powers, Esq., Dr. Stephen Ryan, Jaime Soley, Miguel Velazquez, Roberta Van Winkle, Liz Vega

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2024-25

Total Served 2022: 418
Proposed \$ Amt. 2024: \$140,841

SECTION I

PROGRAM: Legal Services for the Elderly

CONTRACTOR: Legal Assistance of Western New York, Inc., C. Kenneth Perri, Executive Director

PROGRAM DESCRIPTION: To decrease the frequency of low-income seniors living in poverty through legal representation to obtain or maintain entitlement benefits including Public Assistance, Medicaid, Medicare, Supplement Nutrition Assistance Program benefits, pensions, Social Security and Veterans' benefits.
To increase the ability of seniors to protect and manage their assets, including the establishment and enforcement of supplemental needs trusts, simple wills, advance directives, and legal representation and referrals in foreclosures, predatory lending practices, debtor/creditor and other consumer matters.

PRIMARY OBJECTIVE(S)/ DELIVERABLES: Low-income seniors will increase their financial resources and/or improve asset management.

PRIMARY PERFORMANCE MEASURE/INDICATOR: Seniors in need of legal information, advice, or representation will receive appropriate and competent legal services, resulting in increased mental and emotional well-being. Seniors with housing, consumer, health, or income maintenance issues receive advice, referrals, litigation, and advocacy services to increase/maintain their mental and emotional health

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	1/1/22 - 12/31/22	1/1/22 - 12/31/22	1/1/23 - 12/31/23	1/1/24 - 12/31/24
Total # of Participants	400	418	400	400
% Successful	90%	104.5%	90%	90%

OUTCOME ASSESSMENT METHODOLOGY: Closing codes and client satisfaction questionnaires. LawNY case management system allows for tracking problem type and outcomes over 120 categories for clients and case closing. All increases in income and benefits that are the result of legal advice and representation are recorded. Client outcomes are collected for all clients served in court or administrative representation. The advocate indicates which client goals were met. Client satisfaction questionnaires are sent out at the close of each case and client responses are tabulated.

BOARD MEMBERS: Iskra Bonanno, Mollie Dapolitio, Mary Brown, Sara Knowles, Steven Nuttall, Joanne Sandler, Donald White, Richard Dollinger, Kayla Franchina, Cheryl Nielsen, Thomas Reilly, Keven Sanders, Amanda Burns, Eliza Heaton, David Ralph, Iskra Bonanno, Barbara Cole, Steven Foss, Deirdre Hay, Emily Pawlowski, Matthea Ross, Jessica Simon, William Thew

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2024-25

Total Served 2022 - 2023: 814
Proposed \$ Amt. 2024- 25: \$ 2,037,794

SECTION I

PROGRAM: Home Delivered Meals

CONTRACTOR: UR Medicine Home Care, Community Services, Inc., Michelle Dahlkemper, President

PROGRAM DESCRIPTION: One or two meals per day are provided to persons aged 60 and over who are homebound due to illness or disability and who are unable to prepare their own meals. Meals are available five days per week with provisions for weekend meals if needed. The primary objective is to increase the level of independence in the daily living of a frail, elderly participant who receives "Meals on Wheels."

PRIMARY OBJECTIVE(S)/ DELIVERABLES: Individuals will increase their level of independence through receipt of home delivered meals.

PRIMARY PERFORMANCE MEASURE/INDICATOR: Individuals receiving services will report higher levels of independence as a result of receiving home delivered meals (under this funding source)

	Previous Year Actual	Current Year Amended Projection	Next Year Projection
Program Year	1/1/22-3/31/23	1/1/23-3/31/24	1/1/24-3/31/25
Total # of Participants	814	922	832
% Successful	95%	95%	95%

OUTCOME ASSESSMENT METHODOLOGY: The New York State Office for the Aging collects and monitors data via MCOFA.

BOARD MEMBERS: Dallas Nelson, Kathleen Whelehan, James Dickson II, Mark Prunoske, Kate Ackerman, Timothy Ashe, Mary Beer, Talethea Best, Adam Cardina, Ann Marie Cook, Mark Cronin, Michelle Dahlkemper, James Dickson II, Jason Feinberg, Steve Goldstein, Barbara Gray, Ann Harrington, Diana Kurty, David Lipari, William McDonald, Dallas Nelson, Judy Novak, Mark Prunoske, Alan Resnick, Hazel Robertshaw, Kathleen Wheelan, Walt Winiarczyk,

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2024-25

Total Meals Served 2022 - 23: 71,715
Proposed \$ Amt. 2024 - 25: \$435,884

SECTION I

PROGRAM: Catering Services for the Congregate Nutrition Program & Grab n Go Program

CONTRACTOR: Goodwill of the Finger Lakes, Inc. – Jennifer Lake, President / CEO

PROGRAM DESCRIPTION: Preparation, delivery, and catering services for the Monroe County Office for the Aging Nutrition Programs, congregate meal program and Grab n Go meal program for area senior centers.

PRIMARY OBJECTIVE(s)/ DELIVERABLES: Seniors enjoy a nutritious, safe, appealing, appetizing and satisfying meal. Improve or maintain the nutritional health for persons age 60 and above.

PRIMARY PERFORMANCE MEASURE/INDICATOR: **Objective:** Seniors enjoy a nutritious, safe, appealing, appetizing and satisfying meal.

Indicator of Success:

1. Hot foods are delivered to meal sites at a minimum temperature of 140°F
2. Cold foods are delivered to meal sites at a maximum of 45°F.
3. Meals are delivered within the two hour holding time.

	Current Year Projection	Next Year Projection
Program Year	1/1/23-3/31/24	1/1/24-3/31/25
Hot food delivered at 140°F	90%	90%
Cold Food delivered at 45°F	90%	90%
Meals delivered within two hours holding time	90%	90%

**OUTCOME ASSESSMENT
METHODOLOGY:**

The performance indicators are tracked by service delivery ticket and time/temperature logs. The contractor will use the New York State Office for Aging's designated Statewide Client Data System, and the County's ContractHQ to generate monthly and quarterly reports, annual self-evaluations, program assessments, performance measures, outcome objectives, number of people served including demographics, and units provided which measure the effectiveness and impact of the program.

**SECONDARY PERFORMANCE
MEASURE/INDICATOR:**

Satisfaction with Nutrition Program

Indicator of Success: 90% of the program participants will respond with "Overall, are you satisfied with the meals served?"

	Current Year Projection	Next Year Projection
Program Year	1/1/23-3/31/24	1/1/24-3/31/25
Total # of Participant Surveys Distributed	996	996
% Overall Satisfied with Meals Served	90%	90%

*Due to COVID-19 pandemic, senior centers were closed till July, 2021.

The senior centers participants are satisfied with Nutrition Program including meals served. The Customer Satisfaction Survey is administered yearly by senior centers. Result will be recorded by the Office for the Aging's staff.

BOARD MEMBERS:

John Henderson, Dr. Darrick Alaimo, Junior Dillon, David DiLoreto, M.D. Ph.D., Michael Frame, Amy Gould, Ian Harper, Brian Harrington, Susan Kitchen, Patrick Jackman, Jennifer Lake, Judie Lynn Nassar McAvinney, Robert Poltrino, Hezekiah Simmons, Vivek Thiagarajan, Ebony Burgess, Rhonda Ball

SECTION II

SOURCE MATERIAL:

Annual Evaluation with previous contractor is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2024-25

Total Participants Served 871
2022:
Proposed \$ Amt. 2024: \$146,168

SECTION I

PROGRAM: Registered Dietician (RD) Services

CONTRACTOR: Goodwill of the Finger Lakes, Inc. – Jennifer Lake, President / CEO

PROGRAM DESCRIPTION: RD services for various aspects of the senior center nutrition program.

**PRIMARY OBJECTIVE(s)/
DELIVERABLES:** Registered Dietitian (RD) will provide RD services for various aspects of the nutrition program. Duties performed include menu planning, nutritional education, counseling, screening and presentations.

**PRIMARY PERFORMANCE
MEASURE/INDICATOR:** **Objective:** To discuss health goals and challenges during the contract year in one-on-one nutrition counseling sessions. To promote better nutrition, physical fitness and health through information and instruction on nutrition and related consumer topics.

Indicator of Success:

1. Total Number of Hours Nutrition Counseling is provided meets MCOFA's goals
2. Total Number of Participants that attend Nutrition Education Presentation meets MCOFA goals

	Current Year Projection	Next Year Projection
Program Year	1/1/23-12/31/23	1/1/24-12/31/24
Total Hours of Nutrition Counseling Provided	167	167
Total Number of Participants at Nutrition Education Presentations	2,400	2,400

**OUTCOME ASSESSMENT
METHODOLOGY:** The Contractor will use the New York State Office for Aging's designated Statewide Client Data System, and the County's ContractHQ to generate monthly and quarterly reports, annual self-evaluations, program assessments, performance measures, outcome objectives, number of people served including demographics, and units provided which measure the effectiveness and impact of the program. The performance indicators are tracked by how many participants attended the presentations and how many hours were spent providing consultations.

**SECONDARY PERFORMANCE
MEASURE/INDICATOR:** Satisfaction with the Nutrition Counseling and Nutrition Education Program

Indicator of Success: 90% of the program participants will respond with "Overall, are you satisfied with the Nutrition Programs such as Nutrition Counseling, Nutrition Education and Senior Farmer Market Program"

**OUTCOME ASSESSMENT
METHODOLOGY:**

	Current Year Projection	Next Year Projection
Program Year	1/1/23-12/31/23	1/1/24-12/31/24
% Overall Satisfied with Counseling sessions	90%	90%
% Overall Satisfied with Nutrition Education sessions	90%	90%

*Due to COVID-19 pandemic, senior centers were closed until July, 2021.

The Customer Satisfaction Survey is administered yearly by the Contractor. Result will be recorded by the Office for the Aging's staff.

BOARD MEMBERS:

John Henderson, Dr. Darrick Alaimo, Junior Dillon, David DiLoreto, M.D. Ph.D., Michael Frame, Amy Gould, Ian Harper, Brian Harrington, Susan Kitchen, Patrick Jackman, Jennifer Lake, Judie Lynn Nassar McAvinney, Robert Poltrino, Hezekiah Simmons, Vivek Thiagarajan, Ebony Burgess, Rhonda Ball

SECTION II

SOURCE MATERIAL:

Annual Evaluation with previous contractor is on file with the Clerk of the Monroe County Legislature

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2024-25

Total Served 2022 - 2023: 70
Proposed \$ Amt. 2024 - 25: \$51,854

SECTION I

PROGRAM: MARC of Baden

CONTRACTOR: Baden Street Settlement of Rochester, Inc., Ron Thomas Executive Director

PROGRAM DESCRIPTION: The senior centers sponsored by the Office for the Aging serve as nutrition sites and provide programming and opportunities for socialization.

**PRIMARY OBJECTIVE(S)/
DELIVERABLES:** To provide individuals sixty years old and over a balanced meal, a place to socialize as well as participate in activities to help maintain their mental and physical well-being. Services provided through the center assist in affording participants the opportunity to remain healthy, independent and in their homes for as long as possible.

**PRIMARY PERFORMANCE
MEASURE/INDICATOR:** Indicator of success: Total number of eligible meals served during the contract year reaches 100%. Eligible meals are considered those meals served to seniors over 60, their spouses, their disabled and dependent children, and volunteers at the center.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Time frame	4/1/22-3/31/23	4/1/22-3/31/23	4/1/23-3/31/24	4/1/24-3/31/25
Eligible Meals Served	3,600	1,793*	3,600	3,200
% Successful	90%	50%	90%	90%

** Due to COVID 19, all Senior Centers closed 3/16/20 and remained closed for in person meals and activities through July 2021.*

**OUTCOME ASSESSMENT
METHODOLOGY:** The New York State Office for the Aging collects and monitors data via MCOFA.

BOARD MEMBERS: Tyrese Bryant, Katie Norman, Kimberly Giblin, Scott Adair, Jon Alhart, Albert Burke, Jeff Clark, Robert Gavin, Yvonne Lewis McDonald, Garrett MacDonald, Bill May, Dr. Arlette Miller-Smith, Pastor Frank Ross, Thomas Stewart, Michael Waller, Rhashard Watkins, Paul Chechak, Nancy Frank, June Hubner, Trent Marshall

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2024-25

Total Served 2022 - 2023: 62
Proposed \$ Amt. 2023 - 24: \$97,808

SECTION I

PROGRAM: Charles Settlement House Senior Center & Dunn Towers

CONTRACTOR: Charles Settlement House, Inc., Scott Benjamin, Executive Director

PROGRAM DESCRIPTION: The senior centers sponsored by the Office for the Aging serve as nutrition sites and provide programming and opportunities for socialization.

**PRIMARY OBJECTIVE(S)/
DELIVERABLES:** To provide individuals sixty years old and over a balanced meal, a place to socialize as well as participate in activities to help maintain their mental and physical well-being. Services provided through the center assist in affording participants the opportunity to remain healthy, independent and in their homes for as long as possible.

**PRIMARY PERFORMANCE
MEASURE/INDICATOR:** Indicator of success: Total number of eligible meals served during the contract year reaches 100%. Eligible meals are considered those meals served to seniors over 60, their spouses, their disabled and dependent children, and volunteers at the center.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Time frame	4/1/22-3/31/23	4/1/22-3/31/23	4/1/23-3/31/24	4/1/24-3/31/25
Eligible Meals Served	10,330	3,810*	6,000	4,000
% Successful	90%	20%	90%	90%

* Due to COVID 19, all Senior Centers closed 3/16/20 and remained closed for in person meals and activities through July 2021. Dunn Towers did not reopen until August 2022.

**OUTCOME ASSESSMENT
METHODOLOGY:** The New York State Office for the Aging collects and monitors data via MCOFA.

BOARD MEMBERS: Gita Ramachandran, Rick Nangreave, Ian McLeod, Peter Maurer, David Toole, Luis Aponte, Deborah Bevona, Michael S. Corelli, Lydia Fernandez, Glenn Gardner, Laura Habza, James Hawkins, Tina Longwell, Kevin Loughran, Arthur W. Maurer, John H. Olsan, Linda Walsh, Andrew Burke, Ross Lanzafame

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2024-25

Total Served 2022: 134
Proposed \$ Amt. 2024: \$ 50,783

SECTION I

PROGRAM: Chili Senior Center

CONTRACTOR: Town of Chili

PROGRAM DESCRIPTION: The senior centers sponsored by the Office for the Aging serve as nutrition sites and provide programming and opportunities for socialization.

**PRIMARY OBJECTIVE(S)/
DELIVERABLES:** To provide individuals sixty years old and over a balanced meal, a place to socialize as well as participate in activities to help maintain their mental and physical well-being. Services provided through the center assist in affording participants the opportunity to remain healthy, independent and in their homes for as long as possible.

**PRIMARY PERFORMANCE
MEASURE/INDICATOR:** Indicator of success: Total number of eligible meals served during the contract year reaches 100%. Eligible meals are considered those meals served to seniors over 60, their spouses, their disabled and dependent children, and volunteers at the center.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Time frame	1/1/22-12/31/22	1/1/22-12/31/22	1/1/23-12/31/23	1/1/24-12/31/24
Eligible Meals Served	4,800	2,296*	4,000	3,000
% Successful	90%	48%	90%	90%

** Due to COVID 19, all Senior Centers closed 3/16/20 and remained closed for in person meals and activities through July 2021.*

**OUTCOME ASSESSMENT
METHODOLOGY:** The New York State Office for the Aging collects and monitors data via MCOFA.

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2024-25

Total Served 2022 - 2023: 117
Proposed \$ Amt. 2024 - 25: \$69,240

SECTION I

PROGRAM: Community Place Senior Center

CONTRACTOR: The Community Place of Greater Rochester, Inc., Scott Benjamin, Executive Director

PROGRAM DESCRIPTION: The senior centers sponsored by the Office for the Aging serve as nutrition sites and provide programming and opportunities for socialization.

**PRIMARY OBJECTIVE(S)/
DELIVERABLES:** To provide individuals sixty years old and over a balanced meal, a place to socialize as well as participate in activities to help maintain their mental and physical well-being. Services provided through the center assist in affording participants the opportunity to remain healthy, independent and in their homes for as long as possible.

**PRIMARY PERFORMANCE
MEASURE/INDICATOR:** Indicator of success: Total number of eligible meals served during the contract year reaches 100%. Eligible meals are considered those meals served to seniors over 60, their spouses, their disabled and dependent children, and volunteers at the center.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Time frame	4/1/22-3/31/23	4/1/22-3/31/23	4/1/23-3/31/24	4/1/24-3/31/25
Eligible Meals Served	4,000	4,224	4,500	4,500
% Successful	90%	106%	90%	90%

**OUTCOME ASSESSMENT
METHODOLOGY:** The New York State Office for the Aging collects and monitors data via MCOFA.

BOARD MEMBERS: Gita Ramachandran, Rick Nangreave, Ian McLeod, Peter Maurer, David Toole, Luis Aponte, Deborah Bevona, Michael S. Corelli, Lydia Fernandez, Glenn Gardner, Laura Habza, James Hawkins, Tina Longwell, Kevin Loughran, Arthur W. Maurer, John H. Olsan, Linda Walsh, Andrew Burke, Ross Lanzafame,

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2024-25

Total Served 2022: 78
Proposed \$ Amt. 2024: \$37,293

SECTION I

PROGRAM: Gates Senior Center

CONTRACTOR: Town of Gates

PROGRAM DESCRIPTION: This meal site sponsored by the Office for the Aging provides meals for adults aged 60 and over.

**PRIMARY OBJECTIVE(S)/
DELIVERABLES:** To provide individuals sixty years old and over a balanced meal. Services provided through the program assist in affording participants the opportunity to remain healthy, independent and in their homes for as long as possible.

**PRIMARY PERFORMANCE
MEASURE/INDICATOR:** Indicator of success: Total number of eligible meals served during the contract year reaches 100%. Eligible meals are considered those meals served to seniors over 60, their spouses, their disabled and dependent children.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Time frame	4/1/22-12/31/22	4/1/22-12/31/22	1/1/23-12/31/23	1/1/24-12/31/24
Eligible Meals Served	2,000	1,845	2,500	3,500
% Successful	90%	92%	90%	90%

**OUTCOME ASSESSMENT
METHODOLOGY:** The New York State Office for the Aging collects and monitors data via MCOFA.

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2024-25

Total Served 2022: 76
Proposed \$ Amt. 2024: \$ 73,280

SECTION I

PROGRAM: Greece Community & Senior Center

CONTRACTOR: Town of Greece

PROGRAM DESCRIPTION: The senior centers sponsored by the Office for the Aging serve as nutrition sites and provide programming and opportunities for socialization.

**PRIMARY OBJECTIVE(S)/
DELIVERABLES:** To provide individuals sixty years old and over a balanced meal, a place to socialize as well as participate in activities to help maintain their mental and physical well-being. Services provided through the center assist in affording participants the opportunity to remain healthy, independent and in their homes for as long as possible.

**PRIMARY PERFORMANCE
MEASURE/INDICATOR:** Indicator of success: Total number of eligible meals served during the contract year reaches 100%. Eligible meals are considered those meals served to seniors over 60, their spouses, their disabled and dependent children, and volunteers at the center.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Time frame	1/1/22-12/31/22	1/1/22-12/31/22	1/1/23-12/31/23	1/1/24-12/31/24
Eligible Meals Served	7,500	4,997*	7,000	5,500
% Successful	90%	78%	90%	90%

** Due to COVID 19, accurate projections were difficult to project.*

**OUTCOME ASSESSMENT
METHODOLOGY:** The New York State Office for the Aging collects and monitors data via MCOFA.

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2024-25

Total Served 2022: 358
Proposed \$ Amt. 2024: \$ 144,671

SECTION I

PROGRAM: Henrietta Senior Center, Don Cook Senior Center

CONTRACTOR: Town of Henrietta

PROGRAM DESCRIPTION: The senior centers sponsored by the Office for the Aging serve as nutrition sites and provide programming and opportunities for socialization.

**PRIMARY OBJECTIVE(S)/
DELIVERABLES:** To provide individuals sixty years old and over a balanced meal, a place to socialize as well as participate in activities to help maintain their mental and physical well-being. Services provided through the center assist in affording participants the opportunity to remain healthy, independent and in their homes for as long as possible.

**PRIMARY PERFORMANCE
MEASURE/INDICATOR:** Indicator of success: Total number of eligible meals served during the contract year reaches 100%. Eligible meals are considered those meals served to seniors over 60, their spouses, their disabled and dependent children, and volunteers at the center.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Time frame	1/1/22-12/31/22	1/1/22-12/31/22	1/1/23-12/31/23	1/1/24-12/31/24
Eligible Meals Served	9,000	9,298	11,000	13,000
% Successful	90%	103%	90%	90%

**OUTCOME ASSESSMENT
METHODOLOGY:** The New York State Office for the Aging collects and monitors data via MCOFA.

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2024-25

Total Served 2022 - 2023: 71
Proposed \$ Amt. 2024 - 25: \$138,159

SECTION I

PROGRAM: Centro De Oro Senior Center

CONTRACTOR: IBERO-American Action League, Inc., Angelica Perez-Delgado, President / CEO

PROGRAM DESCRIPTION: The senior centers sponsored by the Office for the Aging serve as nutrition sites and provide programming and opportunities for socialization.

**PRIMARY OBJECTIVE(S)/
DELIVERABLES:** To provide individuals sixty years old and over a balanced meal, a place to socialize as well as participate in activities to help maintain their mental and physical well-being. Services provided through the center assist in affording participants the opportunity to remain healthy, independent and in their homes for as long as possible.

**PRIMARY PERFORMANCE
MEASURE/INDICATOR:** Indicator of success: Total number of eligible meals served during the contract year reaches 100%. Eligible meals are considered those meals served to seniors over 60, their spouses, their disabled and dependent children, and volunteers at the center.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Time frame	4/1/22-3/31/23	4/1/22-3/31/23	4/1/23-3/31/24	4/1/24-3/31/25
Eligible Meals Served	23,000	15,816*	23,000	18,400
% Successful	90%	69%	90%	90%

** Due to COVID 19, accurate projections were difficult to project.*

**OUTCOME ASSESSMENT
METHODOLOGY:** The New York State Office for the Aging collects and monitors data via MCOFA.

BOARD MEMBERS: Jose Rosario III, Diana Hernandez, Diane Cicero, Carlos Cong, Celeste Amaral, John Gonzalez Jr., Dr. Laura Gonzalez-Murphy, Denishea Ortiz, Irene Sanchez, Victor Sanchez, Arline Santiago, Joseph Searles Jr., Karen Finklea, Carlos Martinez

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2024-25

Total Served 2022: 89
Proposed \$ Amt. 2024: \$ 90,454

SECTION I

PROGRAM: Irondequoit Senior Center

CONTRACTOR: Town of Irondequoit

PROGRAM DESCRIPTION: The senior centers sponsored by the Office for the Aging serve as nutrition sites and provide programming and opportunities for socialization.

**PRIMARY OBJECTIVE(S)/
DELIVERABLES:** To provide individuals sixty years old and over a balanced meal, a place to socialize as well as participate in activities to help maintain their mental and physical well-being. Services provided through the center assist in affording participants the opportunity to remain healthy, independent and in their homes for as long as possible.

**PRIMARY PERFORMANCE
MEASURE/INDICATOR:** Indicator of success: Total number of eligible meals served during the contract year reaches 100%. Eligible meals are considered those meals served to seniors over 60, their spouses, their disabled and dependent children, and volunteers at the center.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Time frame	1/1/22-12/31/22	1/1/22-12/31/22	1/1/23-12/31/23	1/1/24-12/31/24
Eligible Meals Served	7,750	3,799*	7,000	5,500
% Successful	90%	49%	90%	90%

** Due to COVID 19, accurate projections were difficult to project.*

**OUTCOME ASSESSMENT
METHODOLOGY:** The New York State Office for the Aging collects and monitors data via MCOFA.

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2024-25

Total Served 2022: 252
Proposed \$ Amt. 2024: \$ 127,793

SECTION I

PROGRAM: Lifespan Walk Senior Center Downtown

CONTRACTOR: Lifespan of Greater Rochester, Inc., Ann Marie Cook, President/CEO

PROGRAM DESCRIPTION: The senior centers sponsored by the Office for the Aging serve as nutrition sites and provide programming and opportunities for socialization.

**PRIMARY OBJECTIVE(S)/
DELIVERABLES:** To provide individuals sixty years old and over a balanced meal, a place to socialize as well as participate in activities to help maintain their mental and physical well-being. Services provided through the center assist in affording participants the opportunity to remain healthy, independent and in their homes for as long as possible.

**PRIMARY PERFORMANCE
MEASURE/INDICATOR:** Indicator of success: Total number of eligible meals served during the contract year reaches 100%. Eligible meals are considered those meals served to seniors over 60, their spouses, their disabled and dependent children, and volunteers at the center.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Time frame	1/1/22-12/31/22	1/1/22-12/31/22	1/1/23-12/31/23	1/1/24-12/31/24
Eligible Meals Served	7,435	3,850*	7,435	7,900
% Successful	90%	52%	90%	90%

** Due to COVID 19, accurate projections were difficult to project. The center did not start offering breakfast until October 2022.*

**OUTCOME ASSESSMENT
METHODOLOGY:** The New York State Office for the Aging collects and monitors data via MCOFA.

BOARD MEMBERS: Vicki Hines, Ralph J. Code, III, Esq., LaRon Rowe, Lucia Acosta-Castillejo, Michael Burke, Will Carroll, John Clark, Tere Dominas, Ericka Elliott, Beverly Fair-Brooks, Jarrett Felton, John Fornof, Ankit Garg, Tracy Greene, Bob Hartman, Dr. Brian Heppard, Lori Jansen, Michael Kaufman, Cindy Lovetro, John Lynch, Jr., Dr. Robert McCann, Pennie McNulty, Susan Powell Byrd, Lisa Powers, Esq., Dr. Stephen Ryan, Jaime Soley, Miguel Velazquez, Roberta Van Winkle, Liz Vega

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2024-25

Total Served 2022: 228
Proposed \$ Amt. 2024: \$25,848

SECTION I

PROGRAM: Lifespan Lily Café Senior Center

CONTRACTOR: Lifespan of Greater Rochester, Inc., Ann Marie Cook, President/CEO

PROGRAM DESCRIPTION: The senior centers sponsored by the Office for the Aging serve as nutrition sites and provide programming and opportunities for socialization.

**PRIMARY OBJECTIVE(S)/
DELIVERABLES:** To provide individuals sixty years old and over a balanced meal, a place to socialize as well as participate in activities to help maintain their mental and physical well-being. Services provided through the center assist in affording participants the opportunity to remain healthy, independent and in their homes for as long as possible.

**PRIMARY PERFORMANCE
MEASURE/INDICATOR:** Indicator of success: Total number of eligible meals served during the contract year reaches 100%. Eligible meals are considered those meals served to seniors over 60, their spouses, their disabled and dependent children, and volunteers at the center.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Time frame	5/1/22-12/31/22	5/1/22-12/31/22	1/1/23-12/31/23	1/1/24-12/31/24
Eligible Meals Served	2,000	982*	2,000	2,200
% Successful	90%	49%	90%	90%

** Due to COVID 19, accurate projections were difficult to project. The center opened offering only Grab N Go style meals only. The switched on day to hot in person meals May 2023.*

**OUTCOME ASSESSMENT
METHODOLOGY:** The New York State Office for the Aging collects and monitors data via MCOFA.

BOARD MEMBERS: Vicki Hines, Ralph J. Code, III, Esq., LaRon Rowe, Lucia Acosta-Castillejo, Michael Burke, Will Carroll, John Clark, Tere Dominas, Ericka Elliott, Beverly Fair-Brooks, Jarrett Felton, John Fornof, Ankit Garg, Tracy Greene, Bob Hartman, Dr. Brian Heppard, Lori Jansen, Michael Kaufman, Cindy Lovetro, John Lynch, Jr., Dr. Robert McCann, Pennie McNulty, Susan Powell Byrd, Lisa Powers, Esq., Dr. Stephen Ryan, Jaime Soley, Miguel Velazquez, Roberta Van Winkle, Liz Vega

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2024-25

Total Served 2022: 27
Proposed \$ Amt. 2024: \$20,000

SECTION I

PROGRAM: Lifetime Assistance (Sweden Senior Center – The Lodge on the Canal)

CONTRACTOR: Lifetime Assistance, Inc., President and CEO Mr. Bryan O'Donovan

PROGRAM DESCRIPTION: The senior centers sponsored by the Office for the Aging serve as nutrition sites and provide programming and opportunities for socialization.

**PRIMARY OBJECTIVE(S)/
DELIVERABLES:** To provide individuals sixty years old and over a balanced meal, a place to socialize as well as participate in activities to help maintain their mental and physical well-being. Services provided through the center assist in affording participants the opportunity to remain healthy, independent and in their homes for as long as possible.

**PRIMARY PERFORMANCE
MEASURE/INDICATOR:** Indicator of success: Total number of eligible meals served during the contract year reaches 100%. Eligible meals are considered those meals served to seniors over 60, their spouses, their disabled and dependent children, and volunteers at the center.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Time frame	1/1/22-12/31/22	1/1/22-12/31/22	1/1/23-12/31/23	1/1/24-12/31/24
Eligible Meals Served	3,983	2,857*	3,500	3,800
% Successful	90%	72%	90%	90%

** Due to COVID 19, all Senior Centers closed 3/16/20 and remained closed for in person meals and activities through July 2021.*

**OUTCOME ASSESSMENT
METHODOLOGY:** The New York State Office for the Aging collects and monitors data via MCOFA.

BOARD MEMBERS: Thomas Smithgal, Don Furey, Mary Squires, Cathy Houston-Wilson

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2024-25

Total Served 2022: 13*
Proposed \$ Amt. 2024: \$35,848

SECTION I

PROGRAM: Prayer House Church of God by Faith

CONTRACTOR: Prayer House Church of God by Faith, Pastor Willie Lightfoot Sr., Executive Director

PROGRAM DESCRIPTION: This meal site sponsored by the Office for the Aging provides meals for adults aged 60 and over.

**PRIMARY OBJECTIVE(S)/
DELIVERABLES:** To provide individuals sixty years old and over a balanced meal. Services provided through the program assist in affording participants the opportunity to remain healthy, independent and in their homes for as long as possible.

**PRIMARY PERFORMANCE
MEASURE/INDICATOR:** Indicator of success: Total number of eligible meals served during the contract year reaches 100%. Eligible meals are considered those meals served to seniors over 60, their spouses, their disabled and dependent children.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Time frame	8/1/22-12/31/22	8/1/22-12/31/22	1/1/23-12/31/23	1/1/24-12/31/24
Eligible Meals Served	2,000	169*	2,000	1,500
% Successful	90%	8%	90%	90%

* The program began serving lunches in November 2022, and their meal numbers are increasing.

**OUTCOME ASSESSMENT
METHODOLOGY:** The New York State Office for the Aging collects and monitors data via MCOFA.

BOARD MEMBERS: Deacon Hollie Williams, Deacon Joseph Hall, Deacon Elliott Glover, Deacon Curlie McKenzie, Deacon George Ealy, Deacon Ken Whitlock, Deacon George Reese, Deacon William Carver, Deacon Robert Andrews, Deacon Edward Mulligan

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2024-25

Total Served 2022: 57
Proposed \$ Amt. 2024: \$60,848

SECTION I

PROGRAM: Montgomery Senior Center (Southwest)

CONTRACTOR: Southwest Area Neighborhood Association, Inc., Patricia Jackson, Interim Executive Director

PROGRAM DESCRIPTION: The senior centers sponsored by the Office for the Aging serve as nutrition sites and provide programming and opportunities for socialization.

**PRIMARY OBJECTIVE(S)/
DELIVERABLES:** To provide individuals sixty years old and over a balanced meal, a place to socialize as well as participate in activities to help maintain their mental and physical well-being. Services provided through the center assist in affording participants the opportunity to remain healthy, independent and in their homes for as long as possible.

**PRIMARY PERFORMANCE
MEASURE/INDICATOR:** Indicator of success: Total number of eligible meals served during the contract year reaches 100%. Eligible meals are considered those meals served to seniors over 60, their spouses, their disabled and dependent children, and volunteers at the center.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Time frame	1/1/22-12/31/22	1/1/22-12/31/22	1/1/23-12/31/23	1/1/24-12/31/24
Eligible Meals Served	3,000	3,584	4,000	4,100
% Successful	90%	119%	90%	90%

**OUTCOME ASSESSMENT
METHODOLOGY:** The New York State Office for the Aging collects and monitors data via MCOFA.

BOARD MEMBERS: Woodrow Hammond, Tymothi Howard, Rev. Fannie Ethridge-Reeves, Carol Kendrick, Karen Jones, Sister Marsha L. Allen

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2024-25

Total Served 2022: 58
Proposed \$ Amt. 2024: \$ 42,314

SECTION I

PROGRAM: Ogden Senior Center

CONTRACTOR: Town of Ogden

PROGRAM DESCRIPTION: The senior centers sponsored by the Office for the Aging serve as nutrition sites and provide programming and opportunities for socialization.

**PRIMARY OBJECTIVE(S)/
DELIVERABLES:** To provide individuals sixty years old and over a balanced meal, a place to socialize as well as participate in activities to help maintain their mental and physical well-being. Services provided through the center assist in affording participants the opportunity to remain healthy, independent and in their homes for as long as possible.

**PRIMARY PERFORMANCE
MEASURE/INDICATOR:** Indicator of success: Total number of eligible meals served during the contract year reaches 100%. Eligible meals are considered those meals served to seniors over 60, their spouses, their disabled and dependent children, and volunteers at the center.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Time frame	1/1/22-12/31/22	1/1/22-12/31/22	1/1/23-12/31/23	1/1/24-12/31/24
Eligible Meals Served	3,500	2,428*	3,000	3,000
% Successful	90%	69%	90%	90%

** Due to COVID 19, accurate projections were difficult to project.*

**OUTCOME ASSESSMENT
METHODOLOGY:** The New York State Office for the Aging collects and monitors data via MCOFA.

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2024-25

Total Served 2022: 48
Proposed \$ Amt. 2024: \$ 25,311

SECTION I

PROGRAM: Hilton-Parma Senior Center

CONTRACTOR: Town of Parma

PROGRAM DESCRIPTION: The senior centers sponsored by the Office for the Aging serve as nutrition sites and provide programming and opportunities for socialization.

**PRIMARY OBJECTIVE(S)/
DELIVERABLES:** To provide individuals sixty years old and over a balanced meal, a place to socialize as well as participate in activities to help maintain their mental and physical well-being. Services provided through the center assist in affording participants the opportunity to remain healthy, independent and in their homes for as long as possible.

**PRIMARY PERFORMANCE
MEASURE/INDICATOR:** Indicator of success: Total number of eligible meals served during the contract year reaches 100%. Eligible meals are considered those meals served to seniors over 60, their spouses, their disabled and dependent children, and volunteers at the center.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Time frame	1/1/22-12/31/22	1/1/22-12/31/22	1/1/23-12/31/23	1/1/24-12/31/24
Eligible Meals Served	2,800	1,297*	1,500	1,600
% Successful	90%	46%	90%	90%

** Due to COVID 19, accurate projections were difficult to project.*

**OUTCOME ASSESSMENT
METHODOLOGY:** The New York State Office for the Aging collects and monitors data via MCOFA.

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2024-25

Total Served 2022: 105
Proposed \$ Amt. 2024: \$ 46,049

SECTION I

PROGRAM: Pittsford Senior Center

CONTRACTOR: Town of Pittsford

PROGRAM DESCRIPTION: The senior centers sponsored by the Office for the Aging serve as nutrition sites and provide programming and opportunities for socialization.

**PRIMARY OBJECTIVE(S)/
DELIVERABLES:** To provide individuals sixty years old and over a balanced meal, a place to socialize as well as participate in activities to help maintain their mental and physical well-being. Services provided through the center assist in affording participants the opportunity to remain healthy, independent and in their homes for as long as possible.

**PRIMARY PERFORMANCE
MEASURE/INDICATOR:** Indicator of success: Total number of eligible meals served during the contract year reaches 100%. Eligible meals are considered those meals served to seniors over 60, their spouses, their disabled and dependent children, and volunteers at the center.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Time frame	1/1/22-12/31/22	1/1/22-12/31/22	1/1/23-12/31/23	1/1/24-12/31/24
Eligible Meals Served	4,300	3,083*	4,300	3,800
% Successful	90%	73%	90%	90%

** Due to COVID 19, accurate projections were difficult to project.*

**OUTCOME ASSESSMENT
METHODOLOGY:** The New York State Office for the Aging collects and monitors data via MCOFA.

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2024-25

Total Served 2022: 126
Proposed \$ Amt. 2024: \$ 77,482

SECTION I

PROGRAM: Webster Senior Center

CONTRACTOR: Town of Webster

PROGRAM DESCRIPTION: The senior centers sponsored by the Office for the Aging serve as nutrition sites and provide programming and opportunities for socialization.

**PRIMARY OBJECTIVE(S)/
DELIVERABLES:** To provide individuals sixty years old and over a balanced meal, a place to socialize as well as participate in activities to help maintain their mental and physical well-being. Services provided through the center assist in affording participants the opportunity to remain healthy, independent and in their homes for as long as possible.

**PRIMARY PERFORMANCE
MEASURE/INDICATOR:** Indicator of success: Total number of eligible meals served during the contract year reaches 100%. Eligible meals are considered those meals served to seniors over 60, their spouses, their disabled and dependent children, and volunteers at the center.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Time frame	1/1/22-12/31/22	1/1/22-12/31/22	1/1/23-12/31/23	1/1/24-12/31/24
Eligible Meals Served	7,250	3,382*	6,500	5,500
% Successful	90%	47%	90%	90%

** Due to COVID 19, accurate projections were difficult to project.*

**OUTCOME ASSESSMENT
METHODOLOGY:** The New York State Office for the Aging collects and monitors data via MCOFA.

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2024-25

Total Served 2022: 26
Proposed \$ Amt. 2024: \$ 29,085

SECTION I

PROGRAM: Wheatland Senior Center

CONTRACTOR: Town of Wheatland

PROGRAM DESCRIPTION: The senior centers sponsored by the Office for the Aging serve as nutrition sites and provide programming and opportunities for socialization.

**PRIMARY OBJECTIVE(S)/
DELIVERABLES:** To provide individuals sixty years old and over a balanced meal, a place to socialize as well as participate in activities to help maintain their mental and physical well-being. Services provided through the center assist in affording participants the opportunity to remain healthy, independent and in their homes for as long as possible.

**PRIMARY PERFORMANCE
MEASURE/INDICATOR:** Indicator of success: Total number of eligible meals served during the contract year reaches 100%. Eligible meals are considered those meals served to seniors over 60, their spouses, their disabled and dependent children, and volunteers at the center.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Time frame	1/1/22-12/31/22	1/1/22-12/31/22	1/1/23-12/31/23	1/1/24-12/31/24
Eligible Meals Served	2,250	1,476*	2,000	2,300
% Successful	90%	66%	90%	90%

** Due to COVID 19 accurate projections were difficult to project.*

**OUTCOME ASSESSMENT
METHODOLOGY:** The New York State Office for the Aging collects and monitors data via MCOFA.

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2024-25

Total Served 2022: N/A
Proposed \$ Amt. 2024: \$38,547

SECTION I

PROGRAM: TBD

CONTRACTOR: TBD

PROGRAM DESCRIPTION: This meal site sponsored by the Office for the Aging provides meals for adults aged 60 and over.

**PRIMARY OBJECTIVE(S)/
DELIVERABLES:** To provide individuals sixty years old and over a balanced meal. Services provided through the program assist in affording participants the opportunity to remain healthy, independent and in their homes for as long as possible.

**PRIMARY PERFORMANCE
MEASURE/INDICATOR:** Indicator of success: Total number of eligible meals served during the contract year reaches 100%. Eligible meals are considered those meals served to seniors over 60, their spouses, their disabled and dependent children.

	Current Year Projection	Next Year Projection
Time frame	1/1/23-12/31/23	1/1/24-12/31/24
Eligible Meals Served	N/A	2,500
% Successful	90%	90%

**OUTCOME ASSESSMENT
METHODOLOGY:** The New York State Office for the Aging collects and monitors data via MCOFA.

SECTION II

SOURCE MATERIAL: Annual Evaluation will be pre-developed upon the senior center opening.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2024-25

Total Served 2022 N/A
Proposed \$ Amt. 2024: \$62,500

SECTION I

PROGRAM: Mobility Management Program

CONTRACTOR: Lifespan of Greater Rochester, Inc. – Ann Marie Cook, President / CEO

PROGRAM DESCRIPTION: Transportation coordination is needed in order to better serve those lacking access and information on various transportation options. Mobility Management Program will be a one-stop shop in order to identify specific options to access which best fits the need of individual older adults residing in Monroe County.

**PRIMARY OBJECTIVE(S)/
DELIVERABLES:** Mobility management programs includes a wide range of activities that seek to optimize all transportation resources in a community including specialized transportation services for older adults, people with disabilities, and individuals with lower incomes. Mobility management looks beyond a single transportation service or solution to encompass a variety of services and options to meet individual needs in a coordinated and cost-effective manner.

**PRIMARY PERFORMANCE
MEASURE/INDICATOR:** Individuals receiving services will receive safe, door-to-door transportation services.

	Current Year Projection	Next Year Projection
Program Year	1/1/23-12/31/23	1/1/24-9/30//24
Total # of Participants	600	400
# Successful	540	360
% Successful	90%	90%

**OUTCOME ASSESSMENT
METHODOLOGY:** Clients are surveyed to determine effectiveness of the program and measure the level of increased knowledge after receiving information from a MIPPA counselor. Surveys are compiled and analyzed annually.

BOARD MEMBERS: Vicki Hines, Ralph J. Code, III, Esq., LaRon Rowe, Lucia Acosta-Castillejo, Michael Burke, Will Carroll, John Clark, Tere Dominas, Ericka Elliott, Beverly Fair-Brooks, Jarrett Felton, John Fornof, Ankit Garg, Tracy Greene, Bob Hartman, Dr. Brian Heppard, Lori Jansen, Michael Kaufman, Cindy Lovetro, John Lynch, Jr., Dr. Robert McCann, Pennie McNulty, Susan Powell Byrd, Lisa Powers, Esq., Dr. Stephen Ryan, Jaime Soley, Miguel Velazquez, Roberta Van Winkle, Liz Vega

SECTION II

SOURCE MATERIAL: Annual Evaluation with previous contractor is on file with the Clerk of the Monroe County Legislature

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2024-25

Total Served 2022 **201**
Proposed \$ Amt. 2024: **\$830,519**

SECTION I

PROGRAM: Transportation Services for Older Adults

CONTRACTOR: Medical Motor Service of Rochester and Monroe County, Inc., Timothy Kohlmeier, Executive Director

PROGRAM DESCRIPTION: Transportation provided on a regular basis for senior center participants, social adult day services clients, and dialysis patients.

**PRIMARY OBJECTIVE(S)/
DELIVERABLES:** The primary objective is to improve independence and mobility of older persons, enabling them access to health, nutritional, social services and dialysis treatments.

**PRIMARY PERFORMANCE
MEASURE/INDICATOR:** Indicator of Success: Individuals receiving services will receive safe, door-to-door transportation services.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	1/1/22-12/31/22	1/1/22-12/31/22	1/1/23-12/31/23	1/1/24-12/31/24
Total # of Participants	431	201*	225	250
% Successful	90%	46.4%	90%	90%

*COVID-19 has impacted senior center participation

**OUTCOME ASSESSMENT
METHODOLOGY:** Performance is measured through monthly service reports, and quarterly measure totals which report the unduplicated number of persons served as well as the number of trips to each Senior Center and dialysis locations. A customer satisfaction survey is administered annually.

BOARD MEMBERS: Martin Murphy, Patricia M. Woods, Sean Rivers, Christopher Trageser, Mark Bergin, Katie Charboneau, Joanne Dermady, Deborah M. Field, Kevin Halpin, Britt Lui, James E. Morris, Josh Pryor, Jennifer Simon, Liza Stevenson, Thomas G. Tuke, David J. Whitaker.

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.