

By Legislators Keller and Smith

Intro. No. ____

RESOLUTION NO. ____ OF 2023

ACCEPTING FUNDING FROM NEW YORK STATE OFFICE OF MENTAL HEALTH AND NEW YORK STATE OFFICE OF ADDICTION SERVICES AND SUPPORTS AND AMENDING RESOLUTION 393 OF 2022, AS AMENDED BY RESOLUTIONS 142 AND 225 OF 2023, AND RESOLUTION ADOPTED PURSUANT TO REFERRAL 23-0287, AUTHORIZING CONTRACTS FOR PROVISION OF MENTAL HEALTH, DEVELOPMENTAL DISABILITIES, AND ALCOHOLISM AND SUBSTANCE ABUSE SERVICES IN 2023 FOR MONROE COUNTY OFFICE OF MENTAL HEALTH

BE IT RESOLVED BY THE LEGISLATURE OF THE COUNTY OF MONROE, as follows:

Section 1. The County Executive, or his designee, is hereby authorized to execute a contract, and any amendments thereto, to accept funding in the amount of \$2,162,925 from the New York State Office of Mental Health and \$253,071 from the New York State Office of Addiction Services and Supports for the period of January 1, 2023 through December 31, 2023.

Section 2. The 2023 operating budget of the Department of Human Services, Office of Mental Health, is hereby amended by appropriating the sums of \$2,162,925 into general fund 9001, funds centers 5702010000, Mental Health Services and \$253,071 into general fund 9001, funds center 5702030000, Alcohol and Other Substance Abuse Services.

Section 3. Section 1 of Resolution 393 of 2022, as amended by Resolution 142 and 225 of 2023, and the resolution adopted pursuant to Referral 23-0287, is hereby amended to read as follows:

The County Executive, or his designee, is hereby authorized to execute contracts, and any amendments thereto, with the agencies listed in Attachment A and any other agencies as necessary to provide mental health, developmental disability, and alcoholism and substance abuse services for Monroe County residents in an amount not to exceed ~~\$46,161,225~~ \$48,577,221 for the period of January 1, 2023 through December 31, 2023.

Section 4. This resolution shall take effect in accordance with Section C2-7 of the Monroe County Charter.

Human Services Committee; October 24, 2023 - CV: 9-0
Ways and Means Committee; October 24, 2023 - CV: 11-0
File No. 23-0314

ADOPTION: Date: _____ Vote: _____

ACTION BY THE COUNTY EXECUTIVE

APPROVED: _____ VETOED: _____

SIGNATURE: _____ DATE: _____

EFFECTIVE DATE OF RESOLUTION: _____

Added language is underlined
Deleted language is ~~stricken~~



Office of the County Executive

Monroe County, New York

Adam J. Bello
County Executive

October 5, 2023

Additional Material on File
in the Clerk's Office

To The Honorable
Monroe County Legislature
407 County Office Building
Rochester, New York 14614

Subject: Acceptance of Funding from the New York State Office of Mental Health and the New York State Office of Addiction Services and Supports and Amend Resolution 393 of 2022, as Amended by Resolutions 142 and 225 of 2023, and the Resolution Adopted Pursuant to Referral 23-0287, Authorizing Contracts for the Provision of Mental Health, Developmental Disabilities, and Alcoholism and Substance Abuse Services in 2023 for the Monroe County Office of Mental Health

Honorable Legislators:

I recommend that Your Honorable Body accept funding from the New York State Office of Mental Health and the New York State Office of Addiction Services and Supports in the amounts of \$2,162,925 and \$253,071 respectively and amend Resolution 393 of 2022, as amended by Resolutions 142 and 225 of 2023, and the resolution adopted pursuant to Referral 23-0287, to increase the contracts with the agencies listed in Attachment A from an amount not to exceed \$46,161,225 to an amount not to exceed \$48,577,221 for the provision of mental health, developmental disability, and alcoholism and substance abuse services for Monroe County residents for the period of January 1, 2023 through December 31, 2023.

This additional funding, in the total amount of \$2,415,996, will be used as designated by the New York State Office of Mental Health and the New York State Office of Addiction Services and Supports for program expansions, reallocations, Cost of Living adjustments (COLA), and bed-rate increases. These service amendments are set forth in Attachment A.

Please refer to the attached Purchase of Services Information Form for disclosure of information required pursuant to Resolution 223 of 2007, as amended by Resolution 11 of 2008.

The specific legislative actions required are:

1. Authorize the County Executive, or his designee, to execute a contract and any amendments thereto, to accept funding in the amount of \$2,162,925 from the New York State Office of Mental Health and \$253,071 from the New York State Office of Addiction Services and Supports for the period of January 1, 2023 through December 31, 2023.

OFFICIAL FILE COPY	
No.	<u>230314</u>
Not to be removed from the Office of the Legislature Of Monroe County	
Committee Assignment	
HUMAN SERVICES	-L
WAYS & MEANS	

2. Amend the 2023 operating budget of the Department of Human Services, Office of Mental Health, by appropriating the sums of \$2,162,925 into general fund 9001, funds center 5702010000 Mental Health Services and \$253,071 into general fund 9001, funds center 5702030000, Alcohol and Other Substance Abuse Services.
3. Amend Resolution 393 of 2022, as amended by Resolutions 142 and 225 of 2023, and the resolution adopted pursuant to Referral 23-0287, to authorize the County Executive, or his designee, to execute contracts, and any amendments thereto, with the agencies listed in Attachment A and any other agencies as necessary to provide mental health, developmental disability, and alcoholism and substance abuse services for Monroe County residents from an amount not to exceed \$46,161,225 to an amount not to exceed \$48,577,221 for the period of January 1, 2023 through December 31, 2023.

This action is a Type II Action pursuant to 6 NYCRR § 617.5(c)(26) ("routine or continuing agency administration and management, not including new programs or major reordering of priorities that may affect the environment") and is not subject to further review under the State Environmental Quality Review Act.

This grant is 100% funded by the New York State Office of Mental Health and the New York State Office of Addiction Services and Supports. No net County support is required in the current Monroe County budget.

I recommend that this matter be referred to the appropriate committee(s) for favorable action by Your Honorable Body.

Sincerely,



Adam J. Bello
Monroe County Executive

AJB:db

Attachment A - 2023

VENDOR		VENDOR TOTAL	SERVICE TOTAL	PROGRAM DESCRIPTION
LGU - Local Government Unit Services - TOTAL			4,960,287	
LGU Functions COORDINATED CARE SERVICES, INC. Local Government Unit Functions		1,254,785	1,254,785	Staff and resources necessary to support essential Local Governmental Unit (LGU) functions including monitoring and managing subcontractor programs and financial performance, measuring effectiveness of behavioral health service system and supporting planning for system change and system development.
LGU Priority Services COORDINATED CARE SERVICES, INC. LGU Priority Services		3,705,502	3,705,502	Staff to support Single Point of Access (SPOA) programs, Assisted Outpatient Treatment (AOT), Transition Management (TM), Rapid Engagement Delivery (RED) and Forensic Intervention Team (FIT) programs.
MH - Mental Health Services - TOTAL			29,819,183	
Assertive Community Treatment ROCHESTER REGIONAL HEALTH (THE UNITY HOSPITAL OF ROCHESTER) Assertive Community Treatment UNIVERSITY OF ROCHESTER (Strong Hospital) Assertive Community Treatment - Strong Ties ACT and Project ACT		78,194		ACT Teams provide mobile intensive treatment and support to people with psychiatric disabilities. The focus is on the improvement of an individual's quality of life in the community and reducing the need for inpatient care, by providing intense community-
C&Y Skill Building COMPEER ROCHESTER, INC. Skill Building PATHWAYS, INC. Skill Building RECOVERY OPTIONS MADE EASY Skill Building		236,688	314,882	Skill building services are designed to work with children and their families to implement interventions outlined in the plan to compensate for or eliminate functional deficits and interpersonal and/or environmental barriers associated with a child/youth's behavioral needs.
Forensic Fellowship Program UNIVERSITY OF ROCHESTER (Strong Hospital) Forensic Fellowship Program		177,375	401,528	The Forensic Fellowship Program, as part of the Office of Mental Health's Socio-Legal Center, provides court ordered competency examinations, mental health evaluations, and consultations for criminal justice involved individuals age 16 and older.
MH Adult Community Support COMPEER ROCHESTER, INC. Adult One-to-One EAST HOUSE CORPORATION Case Management FAMILIES AND FRIENDS OF THE MENTALLY ILL, INC. D/B/A/ NAMI ROCHESTER Advocacy Services GOODWILL OF THE FINGER LAKES, INC. 2-1-1/Life Line LIBERTY RESOURCES, INC. Peer Advocacy Services RECOVERY OPTIONS MADE EASY Peer Bridger ROCHESTER REGIONAL HEALTH (ROCHESTER MENTAL HEALTH CENTER) Peer Advocacy Team for Habilitation THE MENTAL HEALTH ASSOCIATION OF ROCHESTER/MONROE COUNTY, INC. Community and Peer Support Services (Consumer Self Help) Transitional Coaching Creative Wellness Opportunities Life Skills Self-Help Drop In Center ROCHESTER REGIONAL HEALTH (THE UNITY HOSPITAL OF ROCHESTER) Jail Diversion Drop-Off Center (BHACC)		304,071 82,000 85,968 227,235 499,562 301,035 333,075 161,118 180,701 283,361 212,061 313,718 999,985		Community based services to support adults with mental health issues and their families. Services include advocacy, peer support, assistance navigating the service system and mentoring.

<p>SPECTRUM HUMAN SERVICES FOUNDATION, INC. Advocacy Support Services - Forensic Population VILLA OF HOPE Psychiatric Emergency Department Diversion Program</p>	<p>151,430 525,183</p>	<p>4,660,503</p>	<p>Community based services to support youth with mental health issues and their families. Services include early intervention/prevention and mentoring.</p>
<p><i>MH c&y Community Support</i> COORDINATED CARE SERVICES, INC. Multicultural Teen Prevention and Support Program CHILDREN'S INSTITUTE, INC. Primary Project COMPEER ROCHESTER, INC. Family Support Services Youth One-to-One HILLSIDE CHILDREN'S CENTER Youth Mentor THE MENTAL HEALTH ASSOCIATION OF ROCHESTER/MONROE COUNTY, INC. Family Support Services VILLA OF HOPE Youth Mentor</p>	<p>205,000 247,311 46,952 34,272 103,053 652,623 144,420</p>	<p>1,433,631</p>	
<p><i>MH Care Management</i> DEPAUL COMMUNITY SERVICES, INC. Care Management - Flex funds ROCHESTER REGIONAL HEALTH (ROCHESTER MENTAL HEALTH CENTER) Adult Care Management ROCHESTER REGIONAL HEALTH (THE UNITY HOSPITAL OF ROCHESTER) Adult Care Management UNIVERSITY OF ROCHESTER (Strong Hospital) Adult Care Management VILLA OF HOPE Care Coordination / Care Management - Children and Youth</p>	<p>0 768,059 463,285 537,679 758,435</p>	<p>2,527,458</p>	<p>Care coordination and support for individuals with mental health issues provided by advocating for needed services, helping to find their way through complex health care and social services systems, providing support for improved community service linkages, performing on-site crisis intervention and skills teaching when other services are not available, and if the recipient is eligible, working to secure Medicaid benefits with the goal of subsequent Health Home enrollment.</p>
<p><i>MH Crisis Services</i> DEPAUL COMMUNITY SERVICES, INC. Transitional Living - Crisis Housing HILLSIDE CHILDREN'S CENTER Family Crisis Support Services ROCHESTER REGIONAL HEALTH (THE ROCHESTER GENERAL HOSPITAL) Rochester General Hosp ED ROCHESTER REGIONAL HEALTH (ROCHESTER MENTAL HEALTH CENTER) Crisis Intervention ROCHESTER REGIONAL HEALTH (THE UNITY HOSPITAL OF ROCHESTER) Home Based Crisis Intervention UNIVERSITY OF ROCHESTER (Strong Hospital) Transitional Living - Crisis Housing</p>	<p>54,767 603,187 290,884 517,939 703,192 20,551</p>	<p>2,190,520</p>	<p>Crisis intervention services, applicable to adults, children and adolescents, are intended to reduce acute symptoms, restore individuals to pre-crisis levels of functioning and to build and strengthen natural supports to maximize community tenure. Examples of where these services may be provided include emergency rooms and residential settings. Provision of services may also be provided by a mobile treatment team, generally at a consumer's residence or other natural setting.</p>
<p><i>School Based Mental Health Services (2023)</i> CATHOLIC CHARITIES OF THE DIOCESE OF ROCHESTER D/B/A/ CATHOLIC FAMILY CENTER School Based MH Support Services LIBERTY RESOURCES, INC. School Based MH Support Services (Monroe) ROCHESTER REGIONAL HEALTH (THE ROCHESTER GENERAL HOSPITAL) School Based MH Support Services THE HEALING CONNECTION, INC. School Based MH Support Services UNIVERSITY OF ROCHESTER (STRONG) School Based MH Support Services VILLA OF HOPE School Based MH Support Services</p>	<p>17,666 61,832 264,993 0 79,498 17,842</p>	<p>441,831</p>	<p>The purpose of this funding is to enhance school mental health based clinic services in your county. This investment is a one-time allocation of approximately \$8,657 that will be distributed to those providers currently operating a SBMHC program in 2022, except for those programs that were awarded start-up funding under the Mental Health Block Grant allocation in 2022. Funds awarded under this scope of work may not be transferred or used for any other project or purpose</p>

MH Outreach CATHOLIC CHARITIES OF THE DIOCESE OF ROCHESTER D/B/A/ CATHOLIC FAMILY CENTER Senior Screening - Mental Health Outreach EAST HOUSE CORPORATION Community Support Team MONROE COUNTY DEPARTMENT OF HUMAN SERVICES St. Paul Street Resource Team PERSON CENTERED HOUSING OPTIONS INC. Homeless Support Services	62,946 951,850 64,076 262,320	1,341,192	Outreach programs/services are intended to engage and/or assess individuals potentially in need of mental health services. Examples of applicable services are socialization, recreation, light meals, and provision of information about mental health and social services.
	632,453	632,453	A peer-based, recovery-oriented housing alternative to existing crisis/acute services for individuals experiencing a psychiatric crisis, thereby diverting the need for more intensive (and potentially costly) services.
	2,903,999 3,187,163 345,167 1,222,506 463,002	8,121,837	Supportive Housing utilizes an approach which creates housing opportunities for people through development of a range of housing options, community support services, rental stipends, and recipient specific advocacy and brokering.
Personalized Recovery Oriented Services (PROS) ROCHESTER REGIONAL HEALTH (THE ROCHESTER GENERAL HOSPITAL) Personalized Recovery Oriented Services (PROS) ROCHESTER REGIONAL HEALTH (THE UNITY HOSPITAL OF ROCHESTER) Personalized Recovery Oriented Services (PROS) ROCHESTER REHABILITATION CENTER, INC Personalized Recovery Oriented Services (PROS)	224,487 211,587 175,462	611,536	Personalized Recovery Oriented Services (PROS) is a comprehensive recovery oriented program for individuals with severe and persistent mental illness. The goal of the program is to integrate treatment, support and rehabilitation in a manner that facilitates the individual's recovery.
	15,457 565,893 1,799,033 1,578,302 1,624,542 1,455,974	7,035,201	A single-room occupancy residence which provides long term or permanent housing in a setting where residents can access the support services they require to live successfully in the community.
	13,735,940	13,735,940	
ASA - Alcohol and Substance Abuse Services - TOTAL CD Case Management EAST HOUSE CORPORATION Chemical Dependence Case Management PROVIDENCE HOUSING DEVELOPMENT CORPORATION Case Management	204,421 86,398	290,819	Activities aimed at linking the client to the service system and at coordinating the various services in order to achieve a successful outcome.
	296,102 346,601		Structured residential environment for individuals who are concurrently enrolled in an

x	Chemical Dependence Community Residence (Jones) EAST HOUSE CORPORATION	289,480	outpatient chemical dependence service which provides addiction counseling. Total changes per SAFA 820 Residential were \$267,733.00 - 3600.00 - \$21,433.00/3600.01 - \$150,433.00/3600.02-\$21,433.00/3600.03-\$74,433.00.
x	Chemical Dependence Community Residence (Cody)	346,590	
x	Chemical Dependence Community Residence (Hanson)	232,633	
x	Chemical Dependence Community Residence (Hirst/ Blake)	532,013	
x	Chemical Dependence Community Residence (Pinny Cooke)	402,299	2,445,718
	CD Community Support		
x	CENTER FOR COMMUNITY ALTERNATIVES, INC. Recovery Center	391,550	Non-licensed services designed to support clients with chemical dependence issues and their families. Services are often peer-led and are provided in a community setting and can be offered concurrent with prevention and treatment efforts or as stand-alone service.
x	LIBERTY RESOURCES, INC. ..303222200 (Family Support Navigator)	124,078	
x	Peer Advocate	160,483	676,111
	CD Outpatient		
x	CATHOLIC CHARITIES OF THE DIOCESE OF ROCHESTER D/B/A/ CATHOLIC FAMILY CENTER Chemical Dependence Outpatient	619,348	These licensed programs assist individuals who suffer from chemical abuse or dependence and their family members and/or significant others through group and individual counseling, education about, orientation to, and opportunity for participation in, relevant and available self-help groups; alcohol and substance abuse disease awareness and relapse prevention; HIV and other communicable diseases, education, risk assessment, supportive counseling and referral; and family treatment. Delphi additional one time reward of \$181,050 in which \$171,700 was received in 2022 and \$9,350 remainder to be applied in 2023.
x	DELPHI DRUG & ALCOHOL COUNCIL, INC. Chemical Dependence Outpatient	395,613	
x	HUTHER-DOYLE MEMORIAL INSTITUTE, INC. Chemical Dependence Outpatient	355,834	1,370,795
	CD Prevention		
x	CATHOLIC CHARITIES OF THE DIOCESE OF ROCHESTER D/B/A/ CATHOLIC FAMILY CENTER Chemical Dependence Prevention	212,766	
x	CENTER FOR YOUTH SERVICES, INC. Chemical Dependence Prevention	878,437	
x	COMMUNITY PLACE OF GREATER ROCHESTER, INC. Chemical Dependence Prevention	314,159	Prevention service approaches include education, environmental strategies, community capacity building, positive alternatives and information dissemination. Other Prevention service approaches funded by OASAS Include Prevention Counseling and Early Intervention.
x	DELPHI DRUG & ALCOHOL COUNCIL, INC. Chemical Dependence Prevention	258,184	
x	DEPAUL COMMUNITY SERVICES, INC. NCADD-Prevention Resource Center	322,460	
x	NCADD-RA's Finger Lakes Addiction Resource Center (Community)	102,462	
x	NCADD-Rochester Area (Operating)	382,974	
x	IBERO-AMERICAN ACTION LEAGUE, INC. Familias Unidas	127,787	
x	ROCHESTER INSTITUTE OF TECHNOLOGY Chemical Dependence Prevention	204,525	
x	VILLA OF HOPE Chemical Dependence Prevention	124,681	2,928,435
	CD Rehabilitation and Stabilization		
x	CATHOLIC CHARITIES OF THE DIOCESE OF ROCHESTER D/B/A/ CATHOLIC FAMILY CENTER Rehabilitation and Stabilization - Freedom House	733,256	Residential services are 24/7 structured treatment/recovery services to persons recovering from substance use disorder. Services correspond to elements in the treatment/recovery process and are distinguished by the configuration of services, degree of dysfunction of the individual served in each setting, and patient readiness to transition to a less restrictive program or element of treatment/recovery.
x	Rehabilitation and Stabilization - Liberty Manor	758,189	1,491,445
	CD Residential Rehabilitation - Youth		
x	VILLA OF HOPE Residential Rehabilitation Services for Youth (LIFE)	442,637	An inpatient treatment program which provides active treatment to adolescents in need of chemical dependence services. Active treatment is provided through a multi-disciplinary team.
	CD Supportive Living		

x	CATHOLIC CHARITIES OF THE DIOCESE OF ROCHESTER D/B/A/ CATHOLIC FAMILY CENTER Chemical Dependence Supportive Living Support Services	53,913 248,000			A chemical dependence residential program designed to promote independent living in a supervised setting for individuals who have completed another course of treatment, and are making the transition to independent living, and whose need for service does
x	EAST HOUSE CORPORATION Chemical Dependence Supportive Living (Crossroads)	143,829			
x	YWCA GREATER ROCHESTER SPECIAL PROJECTS LLC Chemical Dependence Supportive Living	817,171	1,262,913		
	CD Vocational Rehabilitation EAST HOUSE CORPORATION				Vocational rehabilitation is a process that prepares people for employment by helping them choose a vocational role and function that is consistent with their abilities, achievements, interests, and functioning capacity.
x	Chemical Dependence Vocational Services	263,836	263,836		
	CD Withdrawal Services VILLA OF HOPE Medically Monitored and Medically Supervised Detoxification Services HELIO HEALTH, INC. Inpatient Rehabilitation and Medically Supervised Detoxification Services	573,221 1,994,010		2,567,231	Medically supervised withdrawal services provided in an inpatient or residential setting under the supervision and direction of a licensed physician for persons undergoing moderate withdrawal or who are at risk of moderate withdrawal, as well as persons experiencing non-acute physical or psychiatric complications associated with their chemical dependence.
	DD - Developmental Disability Services - TOTAL			57,811	
	Information & Referral STARGRIDGE SERVICES, INC. Information & Referral	57,811		\$7,811	Inform individuals with disabilities and their families about resources and supports available in the community and assists them in accessing those services. Also includes public education to increase awareness and change attitudes by engaging audiences in interactive workshops about disabilities.

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: Multi-disability
PROGRAM: LGU Priority Services
CONTRACTOR: COORDINATED CARE SERVICES, INC.
CONTRACT AMOUNT: \$3,705,502.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): Staff are provided to perform the following services under the direction of the Monroe County Office of Mental Health to ensure access to behavioral health services for individuals in the community with the greatest need.

- Single Point of Access (SPOA) programs to support centralized, timely access to care management and residential services for adults and youth with intensive mental health and/or substance use needs.
- Assisted Outpatient Treatment (AOT) and Transition Management (TM) programs based at the Monroe County Socio-Legal Center to support ongoing linkage to behavioral health services for high need individuals, some of which have court involvement or histories of incarceration.
- The Rapid Engagement Delivery (RED) program which promotes engagement and retention for individuals with behavioral health and social services who have had frequent unsuccessful DHS application attempts and/or use of Emergency Housing services.
- The Forensic Intervention Team (FIT) which collaborates with law enforcement agencies across the county to assist individuals with mental health needs who have frequent contact with law enforcement. This program expanded to 24/7 operation in 2021.
- Supplemental Security Income (SSI) program Benefits Facilitator supports eligible public assistance recipients with mental health challenges to secure SSI and/or Social Security Disability (SSD).

In addition to the services listed above, this service component also includes maintaining and monitoring the use of Children & Youth Wrap funds to meet the individualized needs of children and families receiving mental health services, as well as support of the Disaster Mental Health Response Team.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR:

Units of service (Total number of referrals to Adult and Child SPOA, AOT, RED, and FIT)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	n/a	n/a	n/a	n/a
Units of Service:	2,822	4,637	6,000	6,400

2. SELECTED OUTCOME INDICATOR:

Percent of Adult and Child SPOA eligible community referrals admitted to services

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	65%	62%	65%	68%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Program databases

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: Multi-disability
PROGRAM: Local Governmental Unit Functions
CONTRACTOR: COORDINATED CARE SERVICES, INC.
CONTRACT AMOUNT: \$1,254,785.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): Coordinated Care Services, Inc. provides the staff and resources necessary to support a range of essential Local Governmental Unit (LGU) functions on behalf of the Monroe County Office of Mental Health (MCOMH), including:

1. Monitoring and managing subcontractor programs and financial performance on behalf of, and under the direction of, the MCOMH. This function includes negotiating and monitoring performance of contracts among 36 community providers and encompassing almost 100 behavioral health programs; monitoring expenses and revenues against approved budgets; and initiating corrective action plans as necessary.
2. Managing a process for measuring the effectiveness and performance of behavioral health services and maintaining and/or obtaining access to information systems to support planning, policy and oversight activities in Monroe County.
3. Supporting the policy, planning, systems change and service development functions of the MCOMH via analysis of relevant State and national policies, conducting community needs assessment activities, securing the data and information required for planning and policy decisions and supporting the implementation of new initiatives.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR:

Contracts are monitored in an accurate and timely manner, and subcontractors perform per contract specifications. Expressed as number of contracts and percent successful.

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	n/a	n/a	n/a	n/a
Units of Service:	44 (100%)	49 (100%)	49 (100%)	50 (100%)

2. SELECTED OUTCOME INDICATOR:

Claiming/reconciliation of state aid and federal grants is timely and accurate (Number of grants/percent timely and accurate)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	3 (100%)	3 (100%)	3 (100%)	3 (100%)

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Items to be filed with Clerk of the Monroe County Legislature: CCSI Annual Report

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH

PROGRAM: Adult Care Management (Non-Medicaid)

CONTRACTOR: BEHAVIORAL HEALTH NETWORK, INC. D/B/A ROCHESTER MENTAL HEALTH CENTER

CONTRACT AMOUNT: \$768,059.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): Rochester Mental Health Center operates under Rochester Regional Health along with other affiliated entities. This program provides care management services to adults with serious mental illness who are not eligible for Medicaid and, consequently, Health Home Care Management services. Non-Medicaid Care Management services mirror Health Home Care Management services and include: Comprehensive Care Management Planning, Care Coordination, Health Promotion, Transitional Care (including appropriate follow-up from inpatient to other settings), Individual and Family Support Services, and referrals to community and social supports tailored to the individual needs. Care management also includes conducting outreach to referred clients, conducting intakes and assessments of clients needs and strengths, service planning and coordination. Care management services are also provided for those with Assisted Outpatient Treatment (AOT) orders who do not have Medicaid. Service dollars to support service plan goals are available for individuals who have a diagnosed mental illness who do or do not have Medicaid. The program is expected to be culturally responsive and provides aggressive outreach, linkage, and advocacy to community resources.

1. PRIMARY PERFORMANCE

MEASUREMENT/ INDICATOR: Individuals served

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	122	114	125	135
Units of Service:	n/a	n/a	n/a	n/a

2. SELECTED OUTCOME INDICATOR: Percent of clients with psychiatric inpatient admissions while enrolled

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	11%	13%	10%	8%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Behavioral Health Community Database/Program database

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH

PROGRAM: Peer Advocacy Team for Habilitation

CONTRACTOR: BEHAVIORAL HEALTH NETWORK, INC. D/B/A ROCHESTER MENTAL HEALTH CENTER

CONTRACT AMOUNT: \$333,075.00

**PROGRAM DESCRIPTION/
PRIMARY OBJECTIVE(S):** Rochester Mental Health Center operates under Rochester Regional Health along with other affiliated entities. Peer services are those services and supports that are provided by individuals who are or have been consumers of behavioral health services. The primary objective is to increase the number of community linkages to other mental health services and supports. This service provides peer outreach to adults with mental illness who are homeless or are at risk of becoming homeless. Peer Advocacy Team for Habilitation (PATH) provides referral and linkage to community services, peer support and coaching, enhancement of self-advocacy, the development and maintenance of peer networks and resources, and systems advocacy. Peer staff are available to assist individuals in a variety of community settings including homeless shelters.

**1. PRIMARY PERFORMANCE
MEASUREMENT/ INDICATOR:** Individuals served

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	339	351	360	375
Units of Service:	n/a	n/a	n/a	n/a

2. SELECTED OUTCOME INDICATOR: Number of community linkages to other mental health services and supports

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	461	1,147	1,200	1,500

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Behavioral Health Community Database/Provider Performance Reports

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH

PROGRAM: Senior Screening - Mental Health Outreach

CONTRACTOR: CATHOLIC CHARITIES OF THE DIOCESE OF ROCHESTER D/B/A/ CATHOLIC CHARITIES FAMILY AND COMMUNITY SERVICES

CONTRACT AMOUNT: \$62,946.00

**PROGRAM DESCRIPTION/
PRIMARY OBJECTIVE(S):** Catholic Charities Family and Community Services (CCFCS) operates a Senior Outreach and Screening program that provides enhanced outreach and access to treatment and prevention services to adults 60 years and older with mental illness. The program is located at 55 Troup Street and has a close relationship with other community resources. The primary objective is to increase the number of clients successfully linked to mental health services. Services include outreach to identify older adults with untreated mental illness, consultation, linkage and coordination of mental health, social service and primary health services. In addition, education and support are provided to caregivers of older adults with the goal of assisting the person to successfully maintain community living.

1. PRIMARY PERFORMANCE

MEASUREMENT/ INDICATOR: Individuals served (found to have untreated mental health issues/challenges)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	135	167	170	180
Units of Service:	n/a	n/a	n/a	n/a

2. SELECTED OUTCOME INDICATOR: Percent of clients successfully linked to mental health services

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	91%	89%	90%	92%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Provider Performance Reports

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH

PROGRAM: Mental Health Clinic (School Based Services)

CONTRACTOR: CATHOLIC CHARITIES OF THE DIOCESE OF ROCHESTER D/B/A/ CATHOLIC FAMILY CENTER

CONTRACT AMOUNT: \$17,666.00

**PROGRAM DESCRIPTION/
PRIMARY OBJECTIVE(S):** The New York State Office of Mental Health funded a one time allocation of \$17,312 for 2023 fiscal year to enhance school mental health based clinic services.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR: Not applicable

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	n/a	n/a	n/a	n/a
Units of Service:	n/a	n/a	n/a	n/a

2. SELECTED OUTCOME INDICATOR: Not applicable

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	n/a	n/a	n/a	n/a

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Not applicable

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH
PROGRAM: Primary Project
CONTRACTOR: CHILDREN'S INSTITUTE, INC.
CONTRACT AMOUNT: \$247,311.00

PROGRAM DESCRIPTION/
PRIMARY OBJECTIVE(S): Primary Mental Health Project (PMHP) operates in 12 Rochester City School District elementary schools, RISE Community School, and five Greece Central School District elementary schools. This school-based program identifies young children who are just beginning to show school adjustment difficulties and pairs them with trained paraprofessional child associates for screening and intervention.

The Children's Institute provides ongoing training and consultation for the school-based Primary Project team composed of principals, teachers, mental health professionals, senior associates, and child associates as well as evaluation services. Various members of the school team meet with or have phone contacts with parents of children participating in the program.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR: Individuals served

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	372	255	300	350
Units of Service:	n/a	n/a	n/a	n/a

2. SELECTED OUTCOME INDICATOR: Percentage of children served who no longer score at-risk for school adjustment difficulties post-intervention

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	22%	24%	27%	30%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Provider Performance Reports/Annual Report

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH
PROGRAM: Adult One-to-One
CONTRACTOR: COMPEER ROCHESTER, INC.
CONTRACT AMOUNT: \$304,071.00

**PROGRAM DESCRIPTION/
PRIMARY OBJECTIVE(S):** The Adult One-to-One program utilizes volunteer mentors to provide adults with mental illness companionship, socialization, community integration, and supportive friendship-based mentoring to aid in their wellness and recovery, increase their independence, and improve their quality of life. Most volunteers meet their mentees in-person, but some speak with adults with mental illness over the phone or online (especially for those awaiting or unsure about engaging with in-person mentoring as well as for disabled or home-bound individuals). Volunteers are expected to meet with their mentees at least four hours per month for at least one year. Expected outcomes include increased self-worth, decreased isolation, increased wellness, and reductions in unnecessary or avoidable hospitalizations and use of emergency services.

Compeer's services include recruiting, screening and training volunteer mentors; accepting and screening referrals for mentees, monitoring the activities of mentor/mentee matches; and using paid staff to provide ongoing support and collaboration with matched adults' care team members. Volunteer mentors are trained in mental health, communication, healthy boundaries, cultural competence and crisis management.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR: Individuals served/units of service (contact hours)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	135	131	125	135
Units of Service:	3,273	3,752	3,000	3,300

2. SELECTED OUTCOME INDICATOR: Percent of clients with psychiatric emergency visits while enrolled

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	6%	8%	6%	4%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Behavioral Health Community Database/Provider Performance Reports

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH
PROGRAM: Family Support Services
CONTRACTOR: COMPEER ROCHESTER, INC.
CONTRACT AMOUNT: \$81,224.00

**PROGRAM DESCRIPTION/
PRIMARY OBJECTIVE(S):** Family Support serves families with youth between 5 and 21 years old who have serious emotional needs or significant mental health or behavioral challenges by matching them with volunteer mentors. Mentors are expected to meet with their mentees in person in the community for at least four hours per month for at least one year. Mentors provide friendship-based mentoring by developing rapport and a trusting relationship with family and youth so that they have a positive and supportive relationship with someone outside their family. Mentors assist families and their youth in developing healthy coping strategies and positive life skills by modeling, providing feedback, and discussing strategies and skills. Core goals include improved school functioning, community and recreational engagement, social skills, decision-making/choices, self-esteem, and future-orientation.

Compeer recruits, screens, and trains volunteer mentors; accepts and screens family referrals; monitors mentors' activities; organizes social events; and utilizes paid staff to support youth and families with referrals and assistance with service navigation and crises. Compeer trains mentors in positive youth development, communication skills, cultural competency, healthy boundaries, mental health, and crisis management.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR:

Individuals served/units of service (contact hours)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	107	98	85	100
Units of Service:	2,248	1,850	1,600	2,000

2. SELECTED OUTCOME INDICATOR:

Percent of clients accessing mental health crisis services (psychiatric emergency department and mobile crisis) while enrolled

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	6%	9%	6%	6%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Behavioral Health Community Database

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH

PROGRAM: Skill Building

CONTRACTOR: COMPEER ROCHESTER, INC.

CONTRACT AMOUNT: \$68,838.00

**PROGRAM DESCRIPTION/
PRIMARY OBJECTIVE(S):** Compeer provides skill building services to children and adolescents who reside in Monroe County, under the age of 21, who demonstrate mental health-related functional limitations (severe emotional disturbance, significant mental health challenges, and/or complex mental health needs).

Skill building services are provided to compensate for or eliminate functional deficits and interpersonal and/or environmental barriers associated with a youth's behavioral needs. Skill building services support efforts to maintain youth safely and more successfully in the community. Activities included in the services are expected to be culturally sensitive, task-oriented, and focused on personal and community competence (including but not limited to social and interpersonal skills, daily living skills, coping skills, and intervention implementation). Services provided by the skill builders occur in the youths' homes or in the community and are documented by skill building staff in an accurate and timely manner.

1. PRIMARY PERFORMANCE

MEASUREMENT/ INDICATOR: Individuals served/units of service (contact hours)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	9	5	10	16
Units of Service:	247	65	120	300

2. SELECTED OUTCOME INDICATOR: Percentage of discharged clients who met at least half of goals

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	71%	80%	70%	80%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Behavioral Health Community Database/Provider Performance Reports

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH
PROGRAM: Multicultural Teen Prevention and Support Program
CONTRACTOR: COORDINATED CARE SERVICES, INC.
CONTRACT AMOUNT: \$205,000.00

**PROGRAM DESCRIPTION/
PRIMARY OBJECTIVE(S):** The Multicultural Teen Prevention and Support program is an innovative, curriculum-based, statewide prevention program for teens who experience challenges in their daily lives, or whose parents are seriously and persistently mentally ill. It uses a strengths-based approach to help individuals, families and communities to develop the resources needed to maintain healthy lifestyles. It focuses on the development of a culturally competent, inclusive system of support that fosters self-help, empowerment, advocacy, support, and education. Junior and adult mentors help the adolescents apply the strategies taught in the program to their unique life situations. Ongoing parent support groups and contacts with schools and other community programs complete the circle of support. The curriculum and all other activities are facilitated/supervised by CCSI staff.

1. PRIMARY PERFORMANCE

MEASUREMENT/ INDICATOR: Capacity (slots) /individuals served (individuals participating)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:				
Individuals Served:				
Units of Service:				

2. SELECTED OUTCOME INDICATOR: n/a

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:				

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Provider Performance Reports

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH
PROGRAM: Care Management - Flex Funds
CONTRACTOR: DEPAUL COMMUNITY SERVICES, INC.
CONTRACT AMOUNT: \$0

**PROGRAM DESCRIPTION/
PRIMARY OBJECTIVE(S):** This funding provides additional monetary support for the needs of individuals enrolled in DePaul's Health Home Care Management services. These service dollars are for emergency and non-emergency purposes and are to be used as payment of last resort (i.e., if another program can provide for the identified needs with other resources, that program's funds should be used first). The purpose of the service dollars is to provide funds to support recovery goals outlined in the individual's care management service plan or to address immediate and/or emergency needs. The use of service dollars in any of these programs should include participation of the recipient of services, who should play a significant role in the planning for, and the utilization of service dollars. Approved uses of service dollars are documented in each individual's case records.

**1. PRIMARY PERFORMANCE
MEASUREMENT/ INDICATOR:** Individuals served

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	104	88	90	95
Units of Service:	n/a	n/a	n/a	n/a

2. SELECTED OUTCOME INDICATOR: n/a

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	n/a	n/a	n/a	n/a

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Provider Performance Reports

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH
PROGRAM: Mental Health Supportive Housing
CONTRACTOR: DEPAUL COMMUNITY SERVICES, INC.
CONTRACT AMOUNT: \$2,903,999.00

**PROGRAM DESCRIPTION/
PRIMARY OBJECTIVE(S):** DePaul operates a mental health supportive housing program designed to provide assistance to individuals with serious mental illness (SMI) in locating and maintaining safe, affordable housing of their choice. This program includes a total of 193 supportive housing units. The New York State Office of Mental Health defines specific criteria for use of the various bed types provided by this program.

The intent of Supportive Housing is to ensure that individuals with serious mental illness may exercise their right to choose where they are going to live, taking into consideration the recipient's functional skills, the range of affordable housing options available in the area under consideration, and the type and extent of services and resources that recipients require to maintain their residence within the community. Supportive Housing utilizes an approach which creates housing opportunities for people through development of a range of housing options, community support services, rental stipends, and recipient-specific advocacy and brokering. As such, this initiative encompasses community support and psychiatric rehabilitation approaches.

1. PRIMARY PERFORMANCE

MEASUREMENT/ INDICATOR: Capacity (beds)/individuals served/units of service (bed days)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	193	193	193	193
Individuals Served:	191	192	184	190
Units of Service:	68,439	65,979	64,000	66,000

2. SELECTED OUTCOME INDICATOR: Percent of clients remaining in apartment 1 year or more

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	92%	93%	95%	95%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Behavioral Health Community Database/Provider Performance Reports

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH
PROGRAM: Single Room Occupancy Community Residence - Carriage Factory
CONTRACTOR: DEPAUL COMMUNITY SERVICES, INC.
CONTRACT AMOUNT: \$565,893.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): DePaul operates the 25-bed Carriage Factory Community Residence (CR) Single Room Occupancy (SRO) located at 33 Litchfield Street. This program is licensed by the New York State Office of Mental Health and adheres to all appropriate regulations and guidelines. The goal of the program is to provide stable housing with 24-hour staff and on-site support services. The intended residents of the CR-SRO are seriously mentally ill individuals, including formerly homeless individuals who may have co-occurring substance use disorders, who are capable of living in private apartments as long as on-site support services are available. Clients who live in this specific CR-SRO live in furnished apartments with kitchens and only those who are able to prepare their own meals can be accepted into this CR-SRO.

The Carriage Factory CR-SRO provides medication supervision, activities programming, transportation and coordination, case management and 24 hour community living assistance, help with housekeeping, staff support and supervision in a safe environment. The SRO assists individuals to obtain skills in areas such as independent living, socialization and medication management. Care management is provided for eligible individuals to assist them with linking to services in the community.

Historically, DePaul has subcontracted with East House to provide vocational supports to their Supportive Housing and SRO residents. Reporting of vocational outcomes is done by East House.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR:

Capacity (beds)/individuals served/units of service (bed days)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	25	25	25	25
Individuals Served:	26	27	26	28
Units of Service:	8,871	8,561	8,000	8,800

2. SELECTED OUTCOME INDICATOR: Percent of clients with psychiatric inpatient admissions while enrolled

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	8%	11%	9%	7%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Behavioral Health Community Database

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH
PROGRAM: Single Room Occupancy Community Residence - Edgerton
CONTRACTOR: DEPAUL COMMUNITY SERVICES, INC.
CONTRACT AMOUNT: \$1,799,033.00

**PROGRAM DESCRIPTION/
PRIMARY OBJECTIVE(S):** DePaul operates the 85-bed Edgerton Square Community Residence (CR) Single Room Occupancy (SRO) located at 435 Dewey Ave. This program is licensed by the New York State Office of Mental Health and adheres to all appropriate regulations and guidelines. The goal of the program is to provide stable housing with 24-hour staff and on-site support services. The residents of this CR-SRO are adults 18 years or older with serious mental illness (including former residents of Rochester Psychiatric Center), some of whom have long histories of homelessness and substance abuse problems, and are capable of living in this type of residence as long as on-site support services are available. The primary mission of staff is to develop specialized approaches that will successfully engage the resident in his/her/their own rehabilitation.

Historically, DePaul has subcontracted with East House to provide vocational supports to their Supportive Housing and SRO residents. Reporting of vocational outcomes is done by East House.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR:

Capacity (beds)/individuals served/units of service (bed days)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	85	85	85	85
Individuals Served:	89	96	89	95
Units of Service:	30,807	29,633	28,600	30,600

2. SELECTED OUTCOME INDICATOR: Percent of clients with psychiatric inpatient admissions while enrolled

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	7%	8%	8%	7%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Behavioral Health Community Database

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH

PROGRAM: Single Room Occupancy Community Residence - Halstead Square

CONTRACTOR: DEPAUL COMMUNITY SERVICES, INC.

CONTRACT AMOUNT: \$1,578,302.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): DePaul operates the 75-bed Halstead Community Residence (CR) Single Room Occupancy (SRO) located at 770 West Main St. This program is licensed by the New York State Office of Mental Health and adheres to all appropriate regulations and guidelines. The goal of the program is to provide stable housing with 24-hour staff and on-site support services. The residents of the CR-SRO are adults 18 years or older who are diagnosed with a serious mental illness (including current residents of Rochester Psychiatric Center), some of whom have long histories of homelessness and substance abuse problems, and are capable of living in this type of residence as long as on-site support services are available. The primary mission of staff is to develop specialized approaches that will successfully engage the resident in his/her/their own rehabilitation.

Historically, DePaul has subcontracted with East House to provide vocational supports to their Supportive Housing and SRO residents. Reporting of vocational outcomes is done by East House.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR:

Capacity (beds)/individuals served/units of service (bed days)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	75	75	75	75
Individuals Served:	86	79	83	83
Units of Service:	26,140	25,894	26,000	27,000

2. SELECTED OUTCOME INDICATOR: Percent of clients with psychiatric inpatient admissions while enrolled

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	12%	14%	10%	10%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Behavioral Health Community Database

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH

PROGRAM: Single Room Occupancy Community Residence - Parkside

CONTRACTOR: DEPAUL COMMUNITY SERVICES, INC.

CONTRACT AMOUNT: \$1,624,542.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): DePaul operates the 85-bed Parkside Community Residence (CR) Single Room Occupancy (SRO) located at 420 East Main St. This program is licensed by the New York State Office of Mental Health and adheres to all appropriate regulations and guidelines. The goal of the program is to provide stable housing with 24-hour staff and on-site support services. The residents of the CR-SRO are age 50 and above who are diagnosed with a serious mental illness (including current residents of Rochester Psychiatric Center), some of whom have long histories of homelessness and substance abuse problems, and are capable of living in this type of residence as long as on-site support services are available. The primary mission of staff is to develop specialized approaches that will successfully engage the resident in his/her/their own rehabilitation.

Historically, DePaul has subcontracted with East House to provide vocational supports to their Supportive Housing and SRO residents. Reporting of vocational outcomes is done by East House.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR:

Capacity (beds)/individuals served/units of service (bed days)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	85	85	85	85
Individuals Served:	91	94	90	95
Units of Service:	30,161	28,517	27,500	31,000

2. SELECTED OUTCOME INDICATOR: Percent of clients with psychiatric inpatient admissions while enrolled

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	8%	4%	6%	5%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Behavioral Health Community Database

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH

PROGRAM: Supported Single Room Occupancy Community Residence - Upper Falls Square Apartments

CONTRACTOR: DEPAUL COMMUNITY SERVICES, INC.

CONTRACT AMOUNT: \$1,455,974.00

**PROGRAM DESCRIPTION/
PRIMARY OBJECTIVE(S):** DePaul operates the 75-bed Upper Falls Square Supportive Single Room Occupancy (SP-SRO) located at 396 Hudson Avenue which is in a building in which other affordable housing apartments are located. DePaul accepts clients into the Upper Falls Square SP-SRO who have demonstrated the skills needed to reside independently in the community. Clients live in apartments that are equipped with kitchens, and clients prepare their own meals. Clients must either self-medicate or have an outside provider (not DePaul) who assists them with managing their medications. Housing Specialists teach skills and assist tenants in linking to community services. In addition to the housing and support services listed above, DePaul provides rental stipends that make up the total rent and utility costs after deducting client contributions of thirty percent of their income or their public assistance housing funds.

1. PRIMARY PERFORMANCE

MEASUREMENT/ INDICATOR: Capacity (beds)/individuals served/units of service (bed days)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	75	75	75	75
Individuals Served:	79	84	80	85
Units of Service:	26,977	26,229	26,500	27,000

2. SELECTED OUTCOME INDICATOR: Percent of clients with psychiatric inpatient admissions while enrolled

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	8%	5%	6%	5%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Behavioral Health Community Database

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH

PROGRAM: Transitional Living - Crisis Housing

CONTRACTOR: DEPAUL COMMUNITY SERVICES, INC.

CONTRACT AMOUNT: \$54,767.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): DePaul maintains four crisis respite apartments, rented from community landlords, to serve high-need and/or high-risk adults who have a serious mental illness, are in a mental health crisis or an impending crisis, and involved in care management in the Rochester Regional Health System. DePaul assists clients in avoiding acute service utilization by collaborating with housing support staff as well as care management staff to comprehensively address client crisis situations, assist clients in securing permanent housing, and address other individualized needs. DePaul assists clients and their provider teams in developing plans to find and secure permanent housing that meets client needs as soon as an individual is accepted into the transitional crisis/respite apartment. Permanent housing options may include longer-term housing options within the mental health system (such as, but not limited to, supportive housing, SROs, treatment apartments, and Community Residences).

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR: Capacity (beds)/individuals served/units of service (bed days)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	4	4	4	4
Individuals Served:	9	7	7	10
Units of Service:	365	586	600	850

2. SELECTED OUTCOME INDICATOR: Percent of clients discharged who go directly to community housing, thus diverting hospitalization

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	71%	83%	90%	90%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Consolidated Fiscal Report/Provider Performance Reports

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH
PROGRAM: Case Management
CONTRACTOR: EAST HOUSE CORPORATION
CONTRACT AMOUNT: \$82,000.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): East House operates the Financial Case Management/Community Support Services Case Management program which provides financial counseling and assistance to help clients maintain stable housing while they learn to manage their finances and increase their independence through the achievement of educational and vocational goals. Services are available to adults with a diagnosis of a serious and persistent mental illness who are residents of East House mental health residential programs or were recently discharged from these programs. Services include assessing client need for financial and medical benefits, and assisting clients in establishing and maintaining eligibility for benefits such as SSI, SSD, Medicaid and Medicare; teaching clients banking and budgeting skills and how to advocate for benefits; interpreting financial contracts for clients and family members and coordinating services with the Admissions Coordinator, business office, and program staff; and providing transportation to clients as needed to apply for and maintain benefits.

1. PRIMARY PERFORMANCE

MEASUREMENT/ INDICATOR: Individuals served/units of service (hours of care manager)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	224	214	220	230
Units of Service:	3,622	3,296	3,500	3,800

2. SELECTED OUTCOME INDICATOR: Percentage of participants demonstrating increased financial independence at discharge

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	31%	37%	45%	50%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Provider Performance Reports/Consolidated Fiscal Report

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH
PROGRAM: Community Support Team
CONTRACTOR: EAST HOUSE CORPORATION
CONTRACT AMOUNT: \$951,850.00

**PROGRAM DESCRIPTION/
PRIMARY OBJECTIVE(S):** The multi-disciplinary East House Community Support Team (CST) and Enhanced Community Support Team (ECST) work in concert with the Rochester Psychiatric Center's (RPC) Mobile Integration Team (MIT) to provide individuals transitioning from RPC and Article 28 psychiatric inpatient units with the supports needed to allow them to reside in their own independent apartments. The CST and ECST team work with people in the community, but have offices at RPC at 1111 Elmwood Ave. The supportive services are primarily delivered in the individual's apartment and include assistance with medication management, the development of independent living skills, and support in maintaining their own apartment.

Based on availability and insurance coverage, staff link individuals with the billable supportive services existing within the community and educate service providers regarding the unique needs of this population. Staff continuously assess the needs of individuals and provide ongoing collaboration with the residential, clinical, and other service providers; including, but not limited to, home health aides, visiting nurse services, representative payee services, cleaning services, care management, outpatient therapy providers, peer programs, etc. Service dollars are available based on need and available resources.

**1. PRIMARY PERFORMANCE
MEASUREMENT/ INDICATOR:** Individuals served

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	142	144	130	145
Units of Service:	n/a	n/a	n/a	n/a

2. SELECTED OUTCOME INDICATOR: Percent of clients using mental health crisis services while enrolled

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	39%	33%	30%	25%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Behavioral Health Community Database / Provider Performance Reports

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH
PROGRAM: Mental Health Supportive Housing
CONTRACTOR: EAST HOUSE CORPORATION
CONTRACT AMOUNT: \$3,187,163.00

**PROGRAM DESCRIPTION/
PRIMARY OBJECTIVE(S):** East House operates a mental health supportive housing program designed to provide assistance to individuals with serious mental illness (SMI) in locating and maintaining safe, affordable housing of their choice. This program includes a total of 225 supportive housing units. The New York State Office of Mental Health defines specific criteria for use of the various bed types provided by this program.

The intent of Supportive Housing is to ensure that individuals with serious mental illness may exercise their right to choose where they are going to live, taking into consideration the recipient's functional skills, the range of affordable housing options available in the area under consideration, and the type and extent of services and resources that recipients require to maintain their residence within the community. Supportive Housing utilizes an approach which creates housing opportunities for people through development of a range of housing options, community support services, rental stipends, and recipient-specific advocacy and brokering. As such, this initiative encompasses community support and psychiatric rehabilitation approaches.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR:

Capacity (beds)/individuals served/units of service (days)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	225	225	225	225
Individuals Served:	256	234	240	250
Units of Service:	84,941	81,351	78,500	82,500

2. SELECTED OUTCOME INDICATOR: Percent of clients remaining in apartment 1 year or more

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	90%	94%	94%	95%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Behavioral Health Community Database/Provider Performance Reports

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH
PROGRAM: Peer Run Respite Diversion
CONTRACTOR: EAST HOUSE CORPORATION
CONTRACT AMOUNT: \$632,453.00

**PROGRAM DESCRIPTION/
PRIMARY OBJECTIVE(S):** East House is the lead agency and contracts with the Mental Health Association of Rochester (MHA) to provide the Peer Respite Diversion (PRD) program. The PRD program is operated and staffed by peers and provides recovery-based alternatives to traditional emergency/acute services. The primary location of PRD program services is Affinity Place at 269 Alexander St. Peer services are services and supports that are provided by a person with lived experience in the program, life area, or with the type of services (i.e., mental health) that are being provided to participants in the program. PRD program services include short-term respite housing (approximately one to seven days per episode per client); identifying and addressing issues and underlying problems related to the presenting crisis, symptoms, and/or behaviors; warm line services (a phone number that clients can call to receive emotional support from a peer and/or referrals to other services); support groups for clients; referrals and on-site access to community recovery resources; and coordinating and collaborating with other community providers to ensure the effective coordination of services, that clients' needs are met, and effective discharge plans are in place. Follow-up is provided by peers from MHA to ensure additional support is provided as needed after the person leaves.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR: Capacity (beds)/Number of individuals served/units of service (days)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	8	8	8	8
Individuals Served:	298	292	200	300
Units of Service:	1,906	2,072	1,760	2,080

2. SELECTED OUTCOME INDICATOR: Percent of clients with psychiatric inpatient services within 30 days of discharge

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	3%	3%	3%	3%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Behavioral Health Community Database

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH
PROGRAM: Advocacy Services
CONTRACTOR: FAMILIES AND FRIENDS OF THE MENTALLY ILL, INC. D/B/A/ NAMI ROCHESTER
CONTRACT AMOUNT: \$85,968.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): NAMI Rochester is the local affiliate of the National Alliance on Mental Illness, the nation's largest grassroots mental health organization dedicated to building better lives for Americans affected by mental illness through education, advocacy, awareness, and support. All services are provided and/or facilitated by trained peers who have personally experienced mental illness or who are family members of people with mental illness. NAMI provides services at their main office in Village Gate Square and throughout Monroe County (e.g., at schools, hospitals, inpatient units, community events, colleges, other agencies, etc.).

NAMI's services include:

1. Providing educational workshops on mental illness based on educational curricula about mental illness developed and evaluated by the NAMI national organization.
2. Facilitating peer-run support groups for individuals experiencing mental illness themselves and family members of people with mental illness.
3. Organizing and giving education and awareness presentations to the general public to promote awareness and understanding of mental health issues and support/recovery resources.
4. Providing one-on-one support to individuals and families regarding mental health challenges and support/recovery resources by phone, email, and in person.

A portion of this contract's funding is allocated for a pilot expansion of NAMI's services to additional populations who are under-represented or face difficulties engaging in mental health support services (including but not limited to people from diverse ethnic groups, individuals who are deaf/hard-of-hearing, and elderly individuals). NAMI will conduct outreach to individuals with mental illness and/or their family members who belong to under-served populations and will improve the accessibility and cultural responsiveness of NAMI programs and services to the targeted under-served population(s).

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR:

Individuals served

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	700	1,700	2,700	3,200
Units of Service:	n/a	n/a	n/a	n/a

2. SELECTED OUTCOME INDICATOR:

Percentage of education participants who agreed that the program was useful

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	100%	100%	100%	100%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Provider Performance Reports

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH

PROGRAM: 2-1-1/LIFE LINE

CONTRACTOR: GOODWILL OF THE FINGER LAKES, INC.

CONTRACT AMOUNT: \$227,235.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): 2-1-1/LIFE LINE provides multi-lingual community information and referral services, crisis intervention, and suicide hotline services to Monroe County residents and service providers via telephone (call and text), a website-based service directory, and online chat services. Although 2-1-1/LIFE LINE responds to requests from any caller or requester, only mental health-related service requests from Monroe County residents or service providers are supported by this specific funding. Lifeline provides continuous availability for call-in services (24 hours per day, 365 days per year). For individuals contacting 2-1-1/LIFE LINE, Goodwill staff assess the nature of the call, identify the person's needs, provide active listening and support, collaborate to create a safety or action plan to address the needs, and provide contact and service information about available services. The goal is to provide each person with the appropriate tools to manage their mental health issues and human service needs.

211/LIFE LINE leverages the same capacities of behavioral health to basic needs referrals through 211/LIFE LINE to the 988 line which is the United States based suicide prevention network previously known as the National Suicide Prevention Lifeline and is a national network of more than 200 crisis centers. In addition to the call in line, the program is a part of the National Lifeline Crisis Backup Center, answering 988 chats/ texts 7 days a week from 12p-8p covering a portion of hours in collaboration with other national centers. 211/LIFE LINE is in conversation with NYS OMH to become a NYS Center to respond to incoming 988 chats/ texts.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR: Units of service (# of mental health related contacts)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	n/a	n/a	n/a	n/a
Units of Service:	9,973	12,912	14,500	16,000

2. SELECTED OUTCOME INDICATOR: Referrals to mental health outpatient and prevention services

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	12,368	12,908	14,400	15,000

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Provider Performance Reports

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH

PROGRAM: Family Crisis Support Services

CONTRACTOR: HILLSIDE CHILDREN'S CENTER

CONTRACT AMOUNT: \$603,187.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): Hillside operates Family Crisis Support Services (FCSS) and Emergency Respite Beds (ERBs). FCSS provides short-term culturally and linguistically appropriate in-home services for children and adolescents between the ages of 5-21 years old with serious emotional disturbance (SED) or significant mental health challenges who are experiencing a mental health crisis that necessitates further support and learning of skills to avert future crises. Services include home-based assessment, family advocacy, proactive crisis planning, and as indicated, skill building and emergency respite. This service array provides short-term, family driven supports to help families build on existing strengths and decrease youth and family stress. Services and supports are individualized and flexible in terms of intensity and duration, with average length of stay of 3-4 months, and are made available at times that best suit the youth and family's preference and identified needs. Families have access to 24/7 crisis intervention provided by on-call program staff. Flexible funds are available to support family needs.

ERBs serve children and adolescents between the ages of 5-22 who have a SED or significant mental health challenge and who are experiencing acute mental health crises that necessitate brief (up to seven days) out-of-home stays to stabilize the situation and facilitate reunification with primary caregivers. Host homes (certified foster families), who have received specialized training in working with youth with mental health challenges, provide 24-hour-a-day supervision for the youth and have access to on-call support services.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR:

Individuals served (FCSS clients)/units of service (hours)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	110	111	120	130
Units of Service:	1,469	1,502	1,600	1,700

2. SELECTED OUTCOME INDICATOR: Percent of youth discharged from FCSS remaining at home

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	95%	97%	98%	98%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Behavioral Health Community Database/Provider Performance Reports

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH
PROGRAM: Youth Peer Mentoring
CONTRACTOR: HILLSIDE CHILDREN'S CENTER
CONTRACT AMOUNT: \$103,053.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): Hillside provides youth peer mentoring services to youth under the age of 21 who are experiencing social, medical, emotional, developmental, substance use, and/or behavioral challenges in their home, school, placement, and/or community-centered services. Program services are provided by a young adult who experienced similar challenges in their youth. Services are intended to develop and achieve the identified goals and/or objectives as set forth in the youth's individualized treatment plan. The structured, scheduled activities provided by this service emphasize the opportunity for the youth to expand the skills and strategies necessary to move forward in meeting their personal, individualized life goals, develop self-advocacy skills, and to support their transition into adulthood.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR: Individuals served/units of service (quarter hours direct service)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	24	15	20	25
Units of Service:	1,213	700	800	1,000

2. SELECTED OUTCOME INDICATOR: Percent of youth discharged with one or more Youth Mentoring goals achieved

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	50%	50%	55%	60%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Behavioral Health Community Database/Provider Performance Reports

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH

PROGRAM: Mental Health Supportive Housing

CONTRACTOR: HOUSING OPTIONS MADE EASY, INC. D/B/A RECOVERY OPTIONS MADE EASY

CONTRACT AMOUNT: \$1,222,506.00

**PROGRAM DESCRIPTION/
PRIMARY OBJECTIVE(S):** Recovery Options Made Easy operates a mental health supportive housing program designed to provide assistance to individuals with serious mental illness (SMI) in locating and maintaining safe, affordable housing of their choice. This program includes a total of 87 supportive housing units. The New York State Office of Mental Health defines specific criteria for use of the various bed types provided by this program.

The intent of Supportive Housing is to ensure that individuals with serious mental illness may exercise their right to choose where they are going to live, taking into consideration the recipient's functional skills, the range of affordable housing options available in the area under consideration, and the type and extent of services and resources that recipients require to maintain their residence within the community. Supportive Housing utilizes an approach which creates housing opportunities for people through development of a range of housing options, community support services, rental stipends, and recipient specific advocacy and brokering. As such, this initiative encompasses community support and psychiatric rehabilitation approaches.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR:

Capacity (beds)/individuals service/units of service (days)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	87	87	87	87
Individuals Served:	90	93	90	96
Units of Service:	31,575	30,459	28,800	31,600

2. SELECTED OUTCOME INDICATOR: Percent of clients remaining in apartment 1 year or more

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	95%	86%	87%	90%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Provider Performance Reports/ Behavioral Health Community Database

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH
PROGRAM: Peer Bridger
CONTRACTOR: HOUSING OPTIONS MADE EASY, INC. D/B/A RECOVERY OPTIONS MADE EASY
CONTRACT AMOUNT: \$301,035.00

**PROGRAM DESCRIPTION/
PRIMARY OBJECTIVE(S):** Recovery Options Made Easy operates a Peer Bridger program staffed by people with personal experiences with mental health challenges. These peer staff work with individuals transitioning from inpatient psychiatric units into community apartments to ensure a successful transition and linkage to necessary resources to promote community tenure. The program is dedicated to the 116 mental health supportive housing units allocated to Livingston, Monroe, Wayne and Wyoming Counties (100 of which are in Monroe County) for individuals being discharged from inpatient services. Prior to discharge, peer support specialists form supportive relationships with identified individuals on the Rochester Psychiatric Center campus or Article 28 hospitals in the community. After a client is discharged, peer staff act as mentors to promote the development of linkages to the appropriate community-based services. Active outreach based on person-centered approaches is an essential component of the program, as the staff help these individuals overcome obstacles and form supportive networks so that they can live as independently as possible within the community.

**1. PRIMARY PERFORMANCE
MEASUREMENT/ INDICATOR:** Individuals served

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	42	51	42	50
Units of Service:	n/a	n/a	n/a	n/a

2. SELECTED OUTCOME INDICATOR: Percent of clients readmitted to psychiatric inpatient

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	26%	22%	18%	15%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Provider Performance Reports/ Behavioral Health Community Database

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH

PROGRAM: Skill Building

CONTRACTOR: HOUSING OPTIONS MADE EASY, INC. D/B/A RECOVERY OPTIONS MADE EASY

CONTRACT AMOUNT: \$177,375.00

**PROGRAM DESCRIPTION/
PRIMARY OBJECTIVE(S):** Recovery Options Made Easy, Inc. provides skill building services to children and adolescents who reside in Monroe County, who are under the age of 21, who demonstrate mental health-related functional limitations (severe emotional disturbance, significant mental health challenges, and/or complex mental health needs).

Skill building services are provided to compensate for or eliminate functional deficits and interpersonal and/or environmental barriers associated with a youth's behavioral needs. Skill building services will support efforts to maintain youth safely and more successfully in the community. Activities included in the services are expected to be culturally sensitive, task-oriented, and focused on personal and community competence (including but not limited to social and interpersonal skills, daily living skills, coping skills, and intervention implementation). Services provided by the skill builders occur in the youths' homes or in the community and are documented by skill building staff in an accurate and timely manner.

Recovery Options Made Easy. begin providing these services in the Spring of 2020.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR:

Individuals served/units of service (contact hours)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	17	22	30	40
Units of Service:	93	292	360	500

2. SELECTED OUTCOME INDICATOR: Percentage of discharged clients who met at least half of goals

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	67%	62%	70%	80%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Provider Performance Reports/ Behavioral Health Community Database

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH
PROGRAM: Mental Health Supportive Housing
CONTRACTOR: IBERO-AMERICAN ACTION LEAGUE, INC.
CONTRACT AMOUNT: \$345,167.00

**PROGRAM DESCRIPTION/
PRIMARY OBJECTIVE(S):** Ibero-American Action League operates a mental health supportive housing program designed to provide assistance to individuals with serious mental illness (SMI) in locating and maintaining safe, affordable housing of their choice. This program includes a total of 27 supportive housing units. The New York State Office of Mental Health defines specific criteria for use of the various bed types provided by this program.

The intent of Supportive Housing is to ensure that individuals with serious mental illness may exercise their right to choose where they are going to live, taking into consideration the recipient's functional skills, the range of affordable housing options available in the area under consideration, and the type and extent of services and resources that recipients require to maintain their residence within the community. Supportive Housing utilizes an approach which creates housing opportunities for people through development of a range of housing options, community support services, rental stipends, and recipient-specific advocacy and brokering. As such, this initiative encompasses community support and psychiatric rehabilitation approaches.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR:

Capacity (beds)/individuals served/units of service (bed days)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	27	27	27	27
Individuals Served:	26	26	28	30
Units of Service:	9,404	9,065	9,200	9,500

2. SELECTED OUTCOME INDICATOR: Percent of clients remaining in apartment 1 year or more

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	97%	98%	98%	98%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Behavioral Health Community Database/Provider Performance Reports

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH

PROGRAM: FIT Peer Integration Program

CONTRACTOR: LIBERTY RESOURCES, INC.

CONTRACT AMOUNT: \$499,562.00

**PROGRAM DESCRIPTION/
PRIMARY OBJECTIVE(S):** The New York State Office of Mental Health funded a one time allocation of \$375,000 to integrate New York State Certified Peer Specialist into the FIT crisis intervention services and post-crisis support.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR: Not applicable

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	n/a	n/a	n/a	n/a
Units of Service:	n/a	n/a	n/a	n/a

2. SELECTED OUTCOME INDICATOR: Not applicable

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	n/a	n/a	n/a	n/a

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Not applicable

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH

PROGRAM: Mental Health Clinic (School Based Services)

CONTRACTOR: LIBERTY RESOURCES, INC.

CONTRACT AMOUNT: \$61,832.00

**PROGRAM DESCRIPTION/
PRIMARY OBJECTIVE(S):** The New York State Office of Mental Health funded a one time allocation of \$60,592 for 2023 fiscal year to enhance school mental health based clinic services.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR: Not applicable

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	n/a	n/a	n/a	n/a
Units of Service:	n/a	n/a	n/a	n/a

2. SELECTED OUTCOME INDICATOR: Not applicable

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	n/a	n/a	n/a	n/a

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Not applicable

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH
PROGRAM: St. Paul Street Resource Team
CONTRACTOR: MONROE COUNTY DEPARTMENT OF HUMAN SERVICES
CONTRACT AMOUNT: \$64,076.00

**PROGRAM DESCRIPTION/
PRIMARY OBJECTIVE(S):** The Monroe County Department of Human Services subcontracts with a community agency to provide on-site mental health services at the Division of Social Services (DSS) 691 St. Paul Street office during regular business hours, Monday through Friday, from 8-5, for DSS clients who have mental health needs and are homeless or at risk of becoming homeless. The services include: (1) Crisis intervention for individuals experiencing acute distress while on site at DSS St. Paul offices, which emphasize assessment, stabilization and linkage to other necessary services, (2) On-site intervention to promote stability and prevent further escalation and/or the need for more acute interventions, (3) Linkage and referral to ongoing mental health, Health Home Care Management, and housing resources based on an individualized, person-centered assessment of need, (4) Promotion of an individual's recovery and housing stability using their knowledge of relevant community resources and how to access those services, (5) Case consultation with DSS staff, both individually and during team meetings, and (6) Education and training with DSS staff about mental health conditions, services and other related topics as requested.

The contract with Villa of Hope ended in June of 2022 and a new organization has yet to be identified.

**1. PRIMARY PERFORMANCE
MEASUREMENT/ INDICATOR:** Individuals served

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	500	500	n/a	n/a
Units of Service:	n/a	n/a	n/a	n/a

2. SELECTED OUTCOME INDICATOR: Percent of eligible DSS clients receiving referrals for support services

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	30%	40%	n/a	n/a

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Quarterly Reporting from DHS

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH

PROGRAM: Skill Building

CONTRACTOR: PATHWAYS, INC.

CONTRACT AMOUNT: \$155,315.00

**PROGRAM DESCRIPTION/
PRIMARY OBJECTIVE(S):** Pathways, Inc. provides skill building services to children and adolescents who reside in Monroe County, under the age of 21, who demonstrate mental health-related functional limitations (severe emotional disturbance, significant mental health challenges, and/or complex mental health needs).

Skill building services are provided to compensate for or eliminate functional deficits and interpersonal and/or environmental barriers associated with a youth's behavioral needs. Skill building services support efforts to maintain youth safely and more successfully in the community. Activities included in the services are expected to be culturally sensitive, task-oriented, and focused on personal and community competence (including but not limited to social and interpersonal skills, daily living skills, coping skills, and intervention implementation). Services provided by the skill builders occur in the youths' homes or in the community and are documented by skill building staff in an accurate and timely manner.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR:

Individuals served/units of service (contact hours)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	23	43	30	45
Units of Service:	398	529	375	600

2. SELECTED OUTCOME INDICATOR: Percentage of discharged clients who met at least half of goals

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	80%	63%	50%	60%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Provider Performance Reports/ Behavioral Health Community Database

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH
PROGRAM: Homeless Support Services
CONTRACTOR: PERSON CENTERED HOUSING OPTIONS INC.
CONTRACT AMOUNT: \$262,320.00

**PROGRAM DESCRIPTION/
PRIMARY OBJECTIVE(S):** Person Centered Housing Options (PCHO) provides Homeless Support Services for individuals and families with behavioral health needs who are experiencing homelessness or are at risk of becoming homeless. PCHO generates their own referrals from libraries, street-outreach, and code blue sweeps, as well as receiving referrals from Department of Human Services, shelters, emergency departments, and clinics. Program services include conducting community outreach using evidence-based strategies to locate, engage, and assess the needs and preferences of the target population; conducting intake, needs assessments, and service planning for those who are interested in pursuing housing options; referring to treatment and support services; referring to safe and affordable housing options, including emergency housing; monitoring and supporting individuals and families after they have been placed into housing to maximize the likelihood that they will maintain their housing; providing assistance with obtaining and maintaining public benefits and other income; coordinating services with other service providers; and documenting service delivery (progress notes and service plans).

An additional amount of state aid was granted to this program in April 2022 to add 1.5 staff to meet the needs of the community's homeless population and ensure outreach occurs at Peace Village.

**1. PRIMARY PERFORMANCE
MEASUREMENT/ INDICATOR:** Individuals served

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	82	67	115	150
Units of Service:	n/a	n/a	n/a	n/a

2. SELECTED OUTCOME INDICATOR: Percentage of households that exited the program to permanent housing

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	58%	53%	40%	55%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Provider Performance Reports

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH
PROGRAM: Crisis Intervention
CONTRACTOR: ROCHESTER REGIONAL HEALTH or THE ROCHESTER GENERAL HOSPITAL
CONTRACT AMOUNT: \$808,823.00

**PROGRAM DESCRIPTION/
PRIMARY OBJECTIVE(S):** The Rochester General Hospital (RGH) operates under Rochester Regional Health along with other affiliated entities. This service provides trained and qualified mental health practitioners who provide crisis intervention services in The RGH Emergency Room at 1425 Portland Ave, 24 hours per day. Crisis Intervention services, applicable to adults, children and adolescents, are tasked with reducing acute symptoms and restoring individuals to pre-crisis levels of functioning; screening clients for mental health, substance use disorder, developmental disability, and other health issues; triaging and assessing client needs and resources related to the crisis situation; assisting in stabilizing clients' current behavioral and physical health condition; and/or referring clients to appropriate programs or services related to the current crisis and to avoid future crises.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR: Individuals served/units of service (visits)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	3,125	3,010	2,800	3,000
Units of Service:	4,616	4,618	4,200	4,400

2. SELECTED OUTCOME INDICATOR: Percent of discharges where client is seen by a community behavioral health provider within seven days

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	34%	31%	30%	35%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Behavioral Health Community Database

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH

PROGRAM: Genesee Mental Health Clinic (School Based Services)

CONTRACTOR: ROCHESTER REGIONAL HEALTH or THE ROCHESTER GENERAL HOSPITAL

CONTRACT AMOUNT: \$264,993.00

**PROGRAM DESCRIPTION/
PRIMARY OBJECTIVE(S):** The New York State Office of Mental Health funded a one time allocation of \$259,680 for 2023 fiscal year to enhance school mental health based clinic services.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR: Not applicable

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	n/a	n/a	n/a	n/a
Units of Service:	n/a	n/a	n/a	n/a

2. SELECTED OUTCOME INDICATOR: Not applicable

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	n/a	n/a	n/a	n/a

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Not applicable

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH

PROGRAM: Personalized Recovery Oriented Services (PROS)

CONTRACTOR: ROCHESTER REGIONAL HEALTH or THE ROCHESTER GENERAL HOSPITAL

CONTRACT AMOUNT: \$224,487.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): The Rochester General Hospital (RGH) operates under Rochester Regional Health along with other affiliated entities. RGH operates Personalized Recovery Oriented Services (PROS), licensed by the New York State Office of Mental Health, at the Genesee Mental Health Center. This program provides comprehensive recovery oriented services to adults with designated mental illness diagnoses, including serious and persistent mental illness and adults with mental illness and co-occurring substance use disorders. The goal of the program is to integrate treatment, support, and rehabilitation in a manner that facilitates the individual's recovery. The primary objectives for individuals in the program are to: improve functioning, reduce inpatient utilization, reduce emergency services, reduce contact with the criminal justice system, increase employment, attain higher levels of education, and secure preferred housing. Services include a variety of individual and group interventions that fall into one of four categories: Community Rehabilitation and Support, Intensive Rehabilitation, Ongoing Rehabilitation and Support, and Clinical Treatment, an optional component of a PROS program which RGH does provide.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR: Capacity (slots)/individuals served

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	300	230	230	230
Individuals Served:	289	306	280	280
Units of Service:	n/a	n/a	n/a	n/a

2. SELECTED OUTCOME INDICATOR: Percent of participants competitively employed at discharge

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	5%	6%	12%	15%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Behavioral Health Community Database/Provider Performance Reports

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH
PROGRAM: Personalized Recovery Oriented Services (PROS)
CONTRACTOR: ROCHESTER REHABILITATION CENTER, INC
CONTRACT AMOUNT: \$175,462.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): Rochester Rehabilitation Center operates Personalized Recovery Oriented Services (PROS) which is licensed by the New York State Office of Mental Health. This programs provides comprehensive recovery-oriented services to adults diagnosed with designated mental illness diagnoses, including serious and persistent mental illness and adults with mental illness and co-occurring substance use disorders. The goal of the program is to integrate treatment, support, and rehabilitation in a manner that facilitates the individual's recovery. The primary objectives for individuals in the program are to improve functionality, reduce inpatient utilization, reduce emergency services, reduce contact with the criminal justice system, increase employment, attain higher levels of education, and secure preferred housing. Services include a variety of individual and group interventions that fall into one of three categories: Community Rehabilitation and Support, Intensive Rehabilitation, and Ongoing Rehabilitation and Support.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR: Capacity (slots)/individuals served

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	170	170	170	170
Individuals Served:	222	232	260	260
Units of Service:	n/a	n/a	n/a	n/a

2. SELECTED OUTCOME INDICATOR: Percent of participants becoming competively employed at discharge

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	17%	10%	20%	20%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Behavioral Health Community Database/Provider Performance Reports

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH
PROGRAM: Advocacy Support Services - Forensic Population
CONTRACTOR: SPECTRUM HUMAN SERVICES, INC.
CONTRACT AMOUNT: \$151,430.00

**PROGRAM DESCRIPTION/
PRIMARY OBJECTIVE(S):** Spectrum operates a multi-disciplinary team to work with their Forensic Supportive Housing Program, Rochester Psychiatric Center, MCOMH SPOA, and NYS OMH Division of Forensic Services to provide support for individuals transitioning to the community upon release either directly from prison or from a State Psychiatric Center where they were admitted after release from prison. The supportive services include assessing needs (especially to prevent and respond to crises); assistance with finding and maintaining housing, treatment, and supportive services; making and monitoring service linkages; assistance with substance use and mental health issues (including counseling and assessment); and identification and support of vocational, education, and other prosocial goals, life skills education, training, coaching, and support. Limited program funds are available to support individualized goals and other necessary supports to maintain community tenure. Based on availability and insurance coverage, staff link individuals with billable supportive services existing within the community and educate service providers regarding the unique needs of this population. The program staff also provide ongoing collaboration with residential, clinical, and other service providers.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR: Individuals served

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	43	59	55	55
Units of Service:	n/a	n/a	n/a	n/a

2. SELECTED OUTCOME INDICATOR: Percentage of individuals who remain in the community without being re-incarcerated

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	91%	86%	90%	92%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Provider Performance Reports

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH
PROGRAM: Mental Health Supportive Housing (Forensic)
CONTRACTOR: SPECTRUM HUMAN SERVICES, INC.
CONTRACT AMOUNT: \$463,002.00

**PROGRAM DESCRIPTION/
PRIMARY OBJECTIVE(S):** The Forensic Supportive Housing Program provides assistance to individuals with forensic involvement who also have serious mental illness and/or substance use concerns in locating and maintaining safe, affordable housing of their choice. The Forensic Supportive Housing Program works with Rochester Psychiatric Center, MCOMH SPOA, and NYS OMH Division of Forensic Services to provide support for individuals transitioning to the community upon release either directly from prison or from a State Psychiatric Center, where they were admitted post prison release. The primary objective is to assist individuals to successfully maintain community living. The service includes assistance with searching for, securing, and establishing apartments and assistance with moving to new residence as needed. Services can include assisting with associated expenses, outfitting apartments with necessary household goods and furniture, assisting with budgeting and applying for benefits, providing stipends for rent and utilities, assisting with and teaching how to resolve issues with landlords and how to maintain an apartment, making referrals to treatment and support services, and participating in planning for and addressing client needs with other providers as needed.

These services were transitioned from Delphi to Spectrum at the end of 2019.

1. PRIMARY PERFORMANCE

MEASUREMENT/ INDICATOR: Capacity (beds)/individuals served/units (bed days)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	33	33	33	33
Individuals Served:	37	38	38	40
Units of Service:	10,082	9,890	10,000	11,500

2. SELECTED OUTCOME INDICATOR: Percent of clients remaining in apartment 1 year or more

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	n/a	76%	82%	85%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Provider Performance Reports

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH

PROGRAM: Mental Health Clinic (School Based Services)

CONTRACTOR: THE HEALING CONNECTION, INC.

CONTRACT AMOUNT: \$0

**PROGRAM DESCRIPTION/
PRIMARY OBJECTIVE(S):** The New York State Office of Mental Health funded a one time allocation of \$25,968 for 2023 fiscal year to enhance school mental health based clinic services.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR: Not applicable

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	n/a	n/a	n/a	n/a
Units of Service:	n/a	n/a	n/a	n/a

2. SELECTED OUTCOME INDICATOR: Not applicable

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	n/a	n/a	n/a	n/a

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Not applicable

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH

PROGRAM: Community and Peer Support Services

CONTRACTOR: THE MENTAL HEALTH ASSOCIATION OF ROCHESTER/MONROE COUNTY, INCORPORATED

CONTRACT AMOUNT: \$341,819.00

**PROGRAM DESCRIPTION/
PRIMARY OBJECTIVE(S):** The Mental Health Association of Rochester/Monroe County (MHA) provides an array of community and peer support services for adults experiencing mental health challenges (with or without co-occurring substance use disorders) and their families. These services promote consumer empowerment and self-engagement in recovery through education, skill development, peer support, and advocacy. Services are provided individually or in groups. Most services are provided by peers (individuals who have experienced mental health challenges). Services are provided within three core areas:

1. Peer Coaching and Navigation Services, including educating and assisting individuals and families in navigating the mental health system, facilitating peer-run groups at local inpatient units and community locations to provide information on resources and encouragement about returning to the community, benefits advisement, relationship development to empower individuals to engage in their own recovery, assisting with identifying and making progress towards goals, making referrals and supporting individuals in developing life skills, connecting to services, and promoting personal and financial stability.
2. Peer Employment Support Services, including organizing and/or facilitating educational presentations related to obtaining and maintaining employment while coping with mental health challenges and providing peer-based mutual support for those with mental health challenges who are seeking or maintaining employment and economic self-sufficiency.
3. Community Education and Training, including conducting educational presentations and workshops related to wellness and recovery.

1. PRIMARY PERFORMANCE

MEASUREMENT/ INDICATOR: Individuals served/units of service (contacts)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	650	761	900	1,200
Units of Service:	1,102	1,153	1,500	2,000

2. SELECTED OUTCOME INDICATOR: Percent of Peer Coaching participants with psychiatric inpatient admissions while enrolled

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	2%	3%	2%	2%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Consolidated Fiscal Report/Behavioral Health Community Database

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH
PROGRAM: Creative Wellness Opportunities
CONTRACTOR: THE MENTAL HEALTH ASSOCIATION OF ROCHESTER/MONROE COUNTY, INCORPORATED
CONTRACT AMOUNT: \$283,361.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): The Mental Health Association (MHA) offers the Creative Wellness Opportunity (CWO) program that promotes empowerment of and development of community among adults with mental illness (with or without co-occurring substance use disorders) in Monroe County who are living in the community and engaged in their own recovery. CWO provides opportunities to engage in creative arts, mutual support groups, work exploration, recovery opportunities, and advocacy. These services include offering workshops and workspace for expressive arts; holding special events and exhibits to promote community involvement and integration; offering mutual support groups at least once per week; offering additional therapeutic options such as martial arts, meditation, and yoga; providing resources and information to increase consumer awareness and involvement in advocacy by disseminating information about mental health recovery, increasing involvement in recovery-oriented opportunities (such as focus groups), and other personal growth opportunities; and engaging CWO community members in work exploration opportunities (full-time, part-time, time-as-reported, or contracted employment; stipends; or volunteering) which allow adults diagnosed with mental illness the opportunity to facilitate workshops, support the CWO community, develop peer leadership skills, and gain transferable job skills.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR: Individuals served (unique attendees)/units of service (total workshop attendance)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	525	677	750	800
Units of Service:	4,971	6,559	7,500	8,000

2. SELECTED OUTCOME INDICATOR: Percent of individuals who self-report that program participation reduced their need for hospitalization.

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	n/a	72%	76%	80%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Annual report

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH

PROGRAM: Family Support Services

CONTRACTOR: THE MENTAL HEALTH ASSOCIATION OF ROCHESTER/MONROE COUNTY, INCORPORATED

CONTRACT AMOUNT: \$652,623.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): The Mental Health Association (MHA) operates Family Support Services (FSS) which provides a comprehensive range of support services to families in which a child experiences a mental or behavioral health challenge. This service is provided by family peers with lived experience in the mental health services system. Services include family advocacy and mentoring (needs and strengths assessments, emotional support, crisis support, articulating goals, problem-solving, and family skill development), parent training and education, self-help support groups for families and youth, educational advocacy (assisting and coaching families in securing proper services for children at school), transportation assistance for FSS events, referring families to community resources, and outreach to promote the program's services. Particular attention is paid to the development of services that are accessible and appropriate to the needs of multicultural and bilingual populations. The program also provides support to the Priority Access Team, a joint effort with MCOMH and several providers to reduce the number of youth referred for further inpatient services at the Children's Psychiatric Center by providing community-based services. The program surveys family and youth receiving FSS services and trainings regarding satisfaction to obtain feedback on desired outcomes.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR: Individuals served (families)/units of service (contact hours)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	254	143	170	200
Units of Service:	1,092	870	1,000	1,250

2. SELECTED OUTCOME INDICATOR: Percent of families discharged with improved Family Assessment of Needs and Strengths (FANS) scores

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	76%	76%	80%	80%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Provider Performance Reports

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH

PROGRAM: Life Skills

CONTRACTOR: THE MENTAL HEALTH ASSOCIATION OF ROCHESTER/MONROE COUNTY, INCORPORATED

CONTRACT AMOUNT: \$212,061.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): Mental Health Association (MHA) operates a Life Skills program that offers educational workshops, support groups, and training related to life skills, mental wellness, recovery, and employment to adults who self-identify as having a mental illness. Services are provided by peers (individuals who have personal experience with mental health challenges). The program offers workshops and trainings on topics such as anger management, community involvement, civic engagement, cooking, nutrition, mindfulness, Wellness Recovery Action Planning, and communication skills. Program staff refer clients to other community resources as needed. This program also offers training and support to individuals who would like to become certified peer specialists through NYS OMH or other NYS agencies. Services include organizing and facilitating study groups, organizing opportunities to complete online classes, assisting with applications for peer credentials or scholarships, supporting individuals in finding volunteer or paid roles as a peer, and providing long-term support for peers working in the community to promote self-care, professional development, hiring and retention of peers in the workforce and more appropriate usage of peers in the behavioral health workforce.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR:

Individuals served/units of service (visits)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	52	129	135	140
Units of Service:	1,093	2,129	2,400	2,500

2. SELECTED OUTCOME INDICATOR: Percent of participants with psychaitric inpatient admissions while enrolled

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	2%	3%	2%	2%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Behavioral Health Community Database

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH
PROGRAM: Self-Help Drop In Center
CONTRACTOR: THE MENTAL HEALTH ASSOCIATION OF ROCHESTER/MONROE COUNTY, INCORPORATED

CONTRACT AMOUNT: \$313,718.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): The Mental Health Association (MHA) operates a Self-Help Drop-In Center (SHDIC) at 344 North Goodman Street available to adults (18 years old and older) with mental illness (with or without co-occurring substance use disorders) who require support or who are experiencing situational crises. The SHDIC is a community-based, consumer-run program staffed by peers (individuals with personal experience with mental illness). The program hires, trains and monitors the performance of Peer Specialists as well as supporting and encouraging peers to obtain any relevant state credentials. The SHDIC Peer Specialists provide support services, including crisis assessment and intervention, one-on-one and group-based peer support, referral/linkage to community resources, short-term aftercare to individuals experiencing psychosocial crises (e.g., follow-up), and empowerment (e.g., opportunities to share personal stories, community celebrations, and motivational speeches). The SHDIC provides an alternative to emergency room and crisis service utilization when appropriate. This program is open 7 days per week from 5 pm to 9pm.

1. PRIMARY PERFORMANCE

MEASUREMENT/ INDICATOR: Individuals served/units of service (visits)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	237	92	65	125
Units of Service:	5,464	937	700	1,500

2. SELECTED OUTCOME INDICATOR: Percent of clients with psychiatric emergency department services while enrolled

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	17%	16%	12%	10%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Behavioral Health Community Database

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH
PROGRAM: Adult Care Management (Non-Medicaid)
CONTRACTOR: THE UNITY HOSPITAL OF ROCHESTER
CONTRACT AMOUNT: \$463,285.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): The Unity Hospital operates under Rochester Regional Health along with other affiliated entities. This program provides care management services to adults with serious mental illness who are not eligible for Medicaid and, consequently, Health Home Care Management services. Non-Medicaid Care Management services mirror Health Home Care Management services and include: Comprehensive Care Management Planning, Care Coordination, Health Promotion, Transitional Care (including appropriate follow-up from inpatient to other settings), Individual and Family Support Services, and referrals to community and social supports tailored to the individual needs. Care management also includes conducting outreach to referred clients, conducting intakes and assessments of client needs and strengths, and service planning and coordination. Care management services are also provided for those with Assisted Outpatient Treatment (AOT) orders who do not have Medicaid. Service dollars to support service plan goals are available for individuals who have a diagnosed mental illness who do or do not have Medicaid. The program is expected to be culturally responsive and provides aggressive outreach, linkage, and advocacy to community resources.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR: Individuals served

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	85	86	95	100
Units of Service:	n/a	n/a	n/a	n/a

2. SELECTED OUTCOME INDICATOR: Percent of clients with psychiatric inpatient admissions while enrolled

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	14%	7%	5%	5%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Behavioral Health Community Database/Program database

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH
PROGRAM: Assertive Community Treatment
CONTRACTOR: THE UNITY HOSPITAL OF ROCHESTER
CONTRACT AMOUNT: \$78,194.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): The Unity Hospital operates under Rochester Regional Health along with other affiliated entities. Rochester Regional Health System (RRHS) operates a 48 slot Assertive Community Treatment (ACT) team which delivers mobile, community-based comprehensive services to individuals who have been diagnosed with severe mental illness and whose needs have not been well met by more traditional service delivery approaches (i.e., clinic-based outpatient treatment). ACT teams are licensed by the New York State Office of Mental Health and adhere to all appropriate regulations and guidelines. The goal of ACT is to deliver integrated services of the recipients' choice, to assist recipients in making progress toward goals, and to adjust services over time to meet recipients' changing needs. The program prioritizes individuals referred from the Rochester Psychiatric Center campus and other high need individuals in the community. Staff have immediate access to wrap-around funding to meet emergent and client-specific needs (e.g., food and clothing). The RRHS ACT Team cooperates with, and is an active participant in Monroe County Single Point of Access (SPOA) meetings and works with Monroe County Office of Mental Health to identify the resources needed to stabilize individuals in the program.

1. PRIMARY PERFORMANCE

MEASUREMENT/ INDICATOR:

Capacity (slots)/individuals served/units of service (visits)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	48	48	48	48
Individuals Served:	52	59	60	65
Units of Service:	1,852	2,206	2,200	2,500

2. SELECTED OUTCOME INDICATOR: Percent of clients with psychiatric inpatient admissions while enrolled

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	29%	24%	22%	20%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Behavioral Health Community Database

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH
PROGRAM: Home Based Crisis Intervention
CONTRACTOR: THE UNITY HOSPITAL OF ROCHESTER
CONTRACT AMOUNT: \$703,192.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): The Unity Hospital operates under Rochester Regional Health. The New York State Office of Mental Health established the Home Based Crisis Intervention (HBCI) Program, a family preservation initiative, to prevent the unnecessary inpatient psychiatric hospitalization of children and youth. The overall goal of the program is to provide culturally and linguistically appropriate intensive in-home crisis intervention services to youth who are at imminent risk of psychiatric hospitalization; services are designed to be short-term and may range from two to eight weeks of duration. The program consists of clinical and administrative staff and has the capacity to serve a maximum of 16 families at any point in time. In order to provide timely intervention to youth and family in crisis, services begin within 24 hours after referral to the program. The intake and assessment process is designed to ensure that an individualized intensive support plan is developed to support efforts to maintain children safely in the community. As intensive in-home services are individualized, the length of stay and frequency of contact will vary based on youth and family needs. HBCI staff, the family and referral source work together to identify the specific goals and objectives, how these goals will be measured, and determine the anticipated duration in the program.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR: Capacity (slots)/individuals served/units of service (direct staff hours)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	16	16	16	16
Individuals Served:	70	77	75	80
Units of Service:	630	946	900	1,100

2. SELECTED OUTCOME INDICATOR: Percent of clients with psychiatric inpatient admissions within 30 days of discharge

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	2%	0%	2%	2%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Behavioral Health Community Database

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH
PROGRAM: Jail Diversion Drop-Off Center
CONTRACTOR: THE UNITY HOSPITAL OF ROCHESTER
CONTRACT AMOUNT: \$999,985.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): The Unity Hospital operates under Rochester Regional Health along with other affiliated entities. Unity Hospital operates a Jail Diversion Drop-Off Center program within their Behavioral Health Access and Crisis Center (BHACC) at 65 Genesee Street. This program serves adults who would benefit from behavioral health assessments as determined by Monroe County law enforcement officers, Forensic Intervention Team (FIT), Persons in Crisis (PIC), parole, alternative to incarceration, pre-trial, probation, treatment courts, or judges. All jail diversion clients are transported to the BHACC by Monroe County law enforcement officers. The primary objective is to assess behavioral health needs and refer individuals to appropriate treatment or support. This program allows law enforcement officers to divert individuals away from the criminal justice system in a manner that minimizes arrests, legal charges, time in jail, criminal convictions, and/or higher levels of justice involvement, while increasing the likelihood that individuals will connect to treatment, community supports, and other assistance. Unity Hospital evaluates clients to determine the appropriate level of care and whether services can be delivered safely in the Jail Diversion Drop-Off Center. Unity also assesses client needs and develops client safety plans, arranges transportation after the visit, refers clients to ongoing supports, and provides peer supports. Unity collaborates with MCOMH, law enforcement agencies, NYS OMH Center for Diversion and other service providers to continuously monitor and adjust operations as seen fit. This program began in June 2019.

1. PRIMARY PERFORMANCE

MEASUREMENT/ INDICATOR: Individuals Served

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	16	117	200	250
Units of Service:	n/a	n/a	n/a	n/a

2. SELECTED OUTCOME INDICATOR: Percent of clients recommended for services who engage in at least one service within 30 days

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	27%	55%	90%	90%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Provider Performance Reports

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH

PROGRAM: Personalized Recovery Oriented Services (PROS)

CONTRACTOR: THE UNITY HOSPITAL OF ROCHESTER

CONTRACT AMOUNT: \$211,587.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): The Unity Hospital operates under Rochester Regional Health along with other affiliated entities. Personalized Recovery Oriented Services (PROS) services are licensed by the New York State Office of Mental Health and located at 81 Lake Ave. This program provides comprehensive recovery oriented services to adults with designated mental illness diagnoses, including serious and persistent mental illness and adults with mental illness and co-occurring substance use disorders. The goal of the program is to integrate treatment, support, and rehabilitation in a manner that facilitates the individual's recovery. The primary objectives for individuals in the program are to: improve functioning, reduce inpatient utilization, reduce emergency services, reduce contact with the criminal justice system, increase employment, attain higher levels of education, and secure preferred housing. Services include a variety of individual and group interventions that fall into one of four categories: community rehabilitation and support, intensive rehabilitation, ongoing rehabilitation and support, and clinical treatment, an optional component of a PROS program which Unity does provide.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR: Capacity (slots)/individuals served

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	178	178	178	178
Individuals Served:	216	254	260	280
Units of Service:	n/a	n/a	n/a	n/a

2. SELECTED OUTCOME INDICATOR: Percent of participants becoming competitively employed at discharge

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	9%	13%	16%	18%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Behavioral Health Community Database/Provider Performance Reports

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH
PROGRAM: Adult Care Management (Non-Medicaid)
CONTRACTOR: UNIVERSITY OF ROCHESTER
CONTRACT AMOUNT: \$537,679.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): Strong provides care management services to adults with serious mental illness who are not eligible for Medicaid and, consequently, Health Home Care Management services. Non-Medicaid Care Management services mirror Health Home Care Management services and include: Comprehensive Care Management Planning, Care Coordination, Health Promotion, Transitional Care (including appropriate follow-up from inpatient to other settings), Individual and Family Support Services, and referrals to community and social supports tailored to the individual needs. Care management also includes conducting outreach to referred clients, conducting intakes and assessments of client needs and strengths, and service planning and coordination. Care management services are also provided for those with Assisted Outpatient Treatment (AOT) orders who do not have Medicaid. Service dollars to support service plan goals are available for individuals who have a diagnosed mental illness who do or do not have Medicaid. The program is expected to be culturally responsive and provides aggressive outreach, linkage, and advocacy to community resources.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR: Individuals served

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	188	194	205	215
Units of Service:	n/a	n/a	n/a	n/a

2. SELECTED OUTCOME INDICATOR: Percent of clients with psychiatric inpatient admissions while enrolled

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	9%	8%	6%	6%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Behavioral Health Community Database/Program database

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH
PROGRAM: Assertive Community Treatment - Project ACT
CONTRACTOR: UNIVERSITY OF ROCHESTER
CONTRACT AMOUNT: \$118,344.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): Strong operates a 68-slot Assertive Community Treatment (ACT) team which delivers mobile, community-based comprehensive services to individuals who are diagnosed with severe and persistent mental illness that seriously impair their functioning and result in long-term use of high-level services and whose needs have not been well met by more traditional service delivery approaches (i.e., clinic-based outpatient treatment). ACT Teams are licensed by the New York State Office of Mental Health and adhere to all appropriate regulations and guidelines. Of the 68 slots, 48 prioritize individuals referred from the Rochester Psychiatric Center campus and other high-need individuals in the community, and 20 slots prioritize individuals with criminal justice involvement. The goal of ACT is to deliver integrated services of the recipients' choice, to assist recipients in making progress toward goals, and to adjust services over time to meet recipients' changing needs. Staff have immediate access to wrap-around funding to meet emergent and client-specific needs (e.g., food and clothing). The Strong Project ACT Team cooperates with, and is an active participant in Monroe County Single Point of Access (SPOA) meetings and works with MCOMH to identify the resources needed to stabilize the individuals in the program.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR:

Capacity (slots)/individuals served/units of service (visits)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	68	68	68	68
Individuals Served:	71	67	68	75
Units of Service:	4,327	3,346	3,500	4,400

2. SELECTED OUTCOME INDICATOR: Percent of clients with psychiatric inpatient admissions while enrolled

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	30%	36%	27%	24%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Behavioral Health Community Database

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH
PROGRAM: Assertive Community Treatment - Strong Ties ACT
CONTRACTOR: UNIVERSITY OF ROCHESTER
CONTRACT AMOUNT: \$118,344.00

**PROGRAM DESCRIPTION/
PRIMARY OBJECTIVE(S):** Strong operates a 68-slot Assertive Community Treatment (ACT) team which delivers mobile, community-based comprehensive services to individuals who are diagnosed with severe and persistent mental illness that seriously impair their functioning and result in long-term use of high-level services and whose needs have not been well met by more traditional service delivery approaches (i.e., clinic-based outpatient treatment). ACT Teams are licensed by the New York State Office of Mental Health and adhere to all appropriate regulations and guidelines. The goal of ACT is to deliver integrated services of the recipients' choice, to assist recipients in making progress toward goals, and to adjust services over time to meet recipients' changing needs. The program prioritizes individuals referred from the Rochester Psychiatric Center campus and other high need individuals in the community. Staff have immediate access to wrap-around funding to meet emergent and client-specific needs (e.g., food and clothing). The Strong Ties ACT Team cooperates with, and is an active participant in Monroe County Single Point of Access (SPOA) meetings and works with MCOMH to identify the resources needed to stabilize the individuals in the program.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR: Capacity (slots)/individuals served/units of service (visits)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	68	68	68	68
Individuals Served:	75	68	72	75
Units of Service:	5,149	4,956	4,000	5,000

2. SELECTED OUTCOME INDICATOR: Percent of clients with psychiatric inpatient admissions while enrolled

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	20%	33%	20%	18%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Behavioral Health Community Database

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH
PROGRAM: Forensic Fellowship Program
CONTRACTOR: UNIVERSITY OF ROCHESTER
CONTRACT AMOUNT: \$102,611.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): Strong provides an experienced supervising psychiatrist and fellowship program trainees to collaborate with the MCOMH Socio-Legal Center (SLC) in operating a Forensic Fellowship Program. Services will be performed at the SLC (80 West Main Street) and in criminal justice facilities (including but not limited to courts and jails). The duties performed by the supervisor and fellowship program trainees will include but are not limited to the following services:

1. Completion of court-ordered competency examinations and mental health evaluations: Strong will provide mental health evaluations and examinations of competence per New York Criminal Procedure Law Article 730, review data, prepare mental health evaluation reports for the referring party within timelines established by the referring party and/or MCOMH SLC standards, advise MCOMH staff about individuals' psychiatric condition(s) and needs for treatment, and provide court testimony. Mental health and competency evaluations are ordered by local, county, and state courts or requested by justice-related agencies (such as but not limited to Probation and Pre-Trial Services) for criminal justice-involved individuals who are 16 years old and older. A minimum of eight evaluation slots will be provided per week. Information and documentation will be provided by Vendor within 24 hours of service provision.

2. Clinical consultation and supervision: Strong will provide forensic psychiatrists with sufficient training and experience (NYS license and at least five years of clinical and forensic experience) to supervise and mentor fellowship program trainees, provide clinical consultation to trainees.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR:

Units of service (Evaluations completed by program staff)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	n/a	n/a	n/a	n/a
Units of Service:	80	73	94	105

2. SELECTED OUTCOME INDICATOR: Percent of evaluations submitted to court on time

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	80%	80%	85%	90%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Socio-Legal Center Reports

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH
PROGRAM: Transitional Living - Crisis Housing
CONTRACTOR: UNIVERSITY OF ROCHESTER
CONTRACT AMOUNT: \$20,551.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): Strong maintains two crisis/respice apartments/ long-stay rooms, rented by Strong from landlords in Monroe County, to serve high-need and/or high-risk individuals who have a serious mental illness, are in a mental health crisis or impending crisis, and involved in care management with Strong. Strong pays for the rent, utilities, necessary furnishings, and other required costs related to both thresholds. Strong assists clients in avoiding acute service utilization by collaborating with housing support staff, if applicable, as well as care management staff to comprehensively address client crisis situations, assist clients in securing permanent housing, and address other individualized needs. This program assists clients and their provider teams in developing plans to find and secure permanent housing as quickly as possible and assists clients in saving money or securing funding for future housing costs while living in the transitional crisis/respice apartment.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR:

Capacity (bed)/individuals served/units of service (days)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	2	2	2	2
Individuals Served:	5	1	8	10
Units of Service:	344	30	300	480

2. SELECTED OUTCOME INDICATOR:

Percent of clients discharged who go directly to community housing thus diverting hospitalization * There were no discharges for the program in 2021.

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	95%	* 0%	100%	100%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Behavioral Health Community Database / Provider Performance Reports

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH

PROGRAM: Mental Health Clinic (School Based Services)

CONTRACTOR: UNIVERSITY OF ROCHESTER/STRONG MEMORIAL HOSPITAL

CONTRACT AMOUNT: \$79,498.00

**PROGRAM DESCRIPTION/
PRIMARY OBJECTIVE(S):** The New York State Office of Mental Health funded a one time allocation of \$77,904 for 2023 fiscal year to enhance school mental health based clinic services.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR: Not applicable

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	n/a	n/a	n/a	n/a
Units of Service:	n/a	n/a	n/a	n/a

2. SELECTED OUTCOME INDICATOR: Not applicable

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	n/a	n/a	n/a	n/a

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Not applicable

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH
PROGRAM: Care Coordination
CONTRACTOR: VILLA OF HOPE
CONTRACT AMOUNT: \$758,435.00

**PROGRAM
DESCRIPTION/
PRIMARY OBJECTIVE(S):**

Villa of Hope provides Care Coordination services to children and youth up to age 21 and their families. Children and youth in the program have a serious emotional disturbance or have experienced trauma. To be served by Care Coordination, the child/youth cannot be eligible for Medicaid Children's Health Home Care Management (HHCM). The services are tailored to meet the needs of youth at high risk of repeated or lengthy psychiatric hospitalization or other out-of-home placement. This program is home-based, focused on keeping children and youth at home and connected to their own communities, and is driven by System of Care values (family-driven, youth-guided, culturally and linguistically competent, trauma-informed, best practice oriented, and community-based). Care Coordinators collaborate regularly with other providers that work with the youth/family, including school personnel, treatment providers, and physicians, to provide supports based on the child's and family's individualized needs. The program offers outreach and intake services, assessment of child and family needs and strengths, goal and service planning, advocacy for appropriate services, coaching youth and families in self-advocacy, assistance in navigating and understanding services, referring youth and family members to services, planning for long-term supports, and providing crisis intervention and support through a 24-hour telephone number. Services are provided to model Children's HHCM services. Wrap-around funds are also available to purchase goods and services to support the needs of youth and families in Villa's care coordination and Children's HHCM services who have a serious emotional disturbance or mental health diagnosis.

1. PRIMARY PERFORMANCE

MEASUREMENT/ INDICATOR:

Capacity (slots)/individuals served/units of service (visits)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	56	56	56	56
Individuals Served:	153	153	151	160
Units of Service:	1,887	1,456	1,540	1,800

2. SELECTED OUTCOME INDICATOR: Percent of clients with psychiatric inpatient admissions while enrolled

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	7%	5%	7%	5%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Behavioral Health Community Database

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH

PROGRAM: Mental Health Clinic (School Based Services)

CONTRACTOR: VILLA OF HOPE

CONTRACT AMOUNT: \$17,842.00

**PROGRAM DESCRIPTION/
PRIMARY OBJECTIVE(S):** The New York State Office of Mental Health funded a one time allocation of \$17,312 for 2023 fiscal year to enhance school mental health based clinic services.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR: Not applicable

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	n/a	n/a	n/a	n/a
Units of Service:	n/a	n/a	n/a	n/a

2. SELECTED OUTCOME INDICATOR: Not applicable

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	n/a	n/a	n/a	n/a

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Not applicable

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH

PROGRAM: Psychiatric Emergency Department Diversion Program (Hope Place)

CONTRACTOR: VILLA OF HOPE

CONTRACT AMOUNT: \$525,183.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): Villa of Hope operates a peer-run and peer-staffed Diversion Center (Hope Place) to provide a safe, supportive, and non-judgmental environment as an alternative to psychiatric Emergency Department (ED) visits for adults experiencing non-acute mental health-related crisis or pre-crisis in Monroe County. These services are located at 1099 Jay Street Bldg P. Hope Place follows the "Living Room" model by offering a welcoming and comfortable physical space in which individuals can come and go as they please and speak with peer staff (individuals with personal experience with mental health challenges) to assist them in coping with their crisis and returning to a higher level of functioning as quickly as possible. Hope Place also offers referrals and follow-up services based on clients' needs.

1. PRIMARY PERFORMANCE

MEASUREMENT/ INDICATOR: Individuals served/units of service (visits)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	729	335	200	300
Units of Service:	2.187	1,449	1,200	2,000

2. SELECTED OUTCOME INDICATOR: Percent of visits for which the individual does not have a psychiatric ED visit within 30 days after the visit

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	95%	94%	95%	95%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Behavioral Health Community Database

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: MH
PROGRAM: Youth Peer Mentoring
CONTRACTOR: VILLA OF HOPE
CONTRACT AMOUNT: \$144,420.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): Villa of Hope provides youth peer mentoring services to youth under the age of 21 who are experiencing social, medical, emotional, developmental, substance use, and/or behavioral challenges in their home, school, placement, and/or community-centered services. These services are provided by a young adult who experienced similar challenges in their youth. Services are intended to develop and achieve the identified goals and/or objectives as set forth in the youth's individualized treatment plan. The structured, scheduled activities provided by this service emphasize the opportunity for the youth to expand the skills and strategies necessary to move forward in meeting their personal, individualized life goals, develop self-advocacy skills, and to support their transition into adulthood.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR: Individuals served/units of service (quarter hours direct service)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	43	32	30	40
Units of Service:	2,308	1,106	1,000	2,100

2. SELECTED OUTCOME INDICATOR: Percent of youth discharged with one or more Youth Mentoring goals achieved

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	84%	95%	75%	85%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Behavioral Health Community Database/Provider Performance Reports

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: ASA

PROGRAM: Chemical Dependence Community Residence (Alexander)

CONTRACTOR: CATHOLIC CHARITIES OF THE DIOCESE OF ROCHESTER D/B/A/ CATHOLIC CHARITIES FAMILY AND COMMUNITY SERVICES

CONTRACT AMOUNT: \$296,102.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): Catholic Charities Family and Community Services (CCFCS) owns and operates a community residential program that was located at 184 Alexander Street which is licensed by the New York State Office of Addiction Services and Supports (OASAS) and adheres to all appropriate regulations and guidelines. The structured therapeutic environment and individual, group and family sessions support the development of a strong relapse prevention plan, life skills, healthy use of leisure time, planning, and social skills. This gender specific program attends to mental health issues and is dual diagnosis capable. It focuses on the special needs of men and addresses the following issues, as appropriate: responsible fatherhood, parenting skills, stabilization and maintenance of medical needs, and improvement of educational, vocational and employment readiness. All services are provided in a culturally sensitive manner.

The program location closed in late 2021 and is currently attempting to locate a larger updated location and hoping to serve 18-24 men.

1. PRIMARY PERFORMANCE

MEASUREMENT/ INDICATOR: Capacity (beds)/individuals served/units of service (days)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	16	16	16	16
Individuals Served:	73	71	0	72
Units of Service:	5,008	4,451	0	5,500

2. SELECTED OUTCOME INDICATOR: One month retention rate in the program (for discharges)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	80%	78%	n/a	80%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: OASAS Client Data System Reports

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: ASA
PROGRAM: Chemical Dependence Community Residence (Barrington)
CONTRACTOR: CATHOLIC CHARITIES OF THE DIOCESE OF ROCHESTER D/B/A/ CATHOLIC CHARITIES FAMILY AND COMMUNITY SERVICES
CONTRACT AMOUNT: \$346,601.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): Catholic Charities Family and Community Services (CCFCS) owns and operates a community residential program at 385 East Ridge Road which is licensed by the New York State Office of Addiction Services and Supports (OASAS) and adheres to all appropriate regulations and guidelines. The program has a capacity to serve 23 adult women and 5 children. The structured therapeutic environment and individual, group and family sessions support the development of a strong relapse prevention plan, life skills, healthy use of leisure time, planning and social skills. This gender specific program attends to mental health issues and is dual diagnosis capable. It focuses on the special needs of women and addresses the following issues, as appropriate: parenting skills, stabilization and maintenance of medical needs, and improvement of educational, vocational and employment readiness. All services are provided in a culturally sensitive manner.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR:

Capacity (beds)/individuals served/units of service (days)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	11	11	23	23
Individuals Served:	37	40	50	60
Units of Service:	3,139	2,935	3,800	5,500

2. SELECTED OUTCOME INDICATOR: One month retention rate in the program (for discharges)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	83%	73%	80%	85%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: OASAS Client Data System Reports

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: ASA

PROGRAM: Chemical Dependence Community Residence (Jones)

CONTRACTOR: CATHOLIC CHARITIES OF THE DIOCESE OF ROCHESTER D/B/A/ CATHOLIC CHARITIES FAMILY AND COMMUNITY SERVICES

CONTRACT AMOUNT: \$289,480.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): Catholic Charities Family and Community Services (CCFCS) owns and operates a community residential program at 24 Jones Avenue which is licensed by the New York State Office of Addiction Services and Supports (OASAS) and adheres to all appropriate regulations and guidelines. The program has a capacity to serve 24 men. The structured therapeutic environment and individual, group and family sessions support the development of a strong relapse prevention plan, life skills, healthy use of leisure time, planning and social skills. This gender specific program attends to mental health issues and is dual diagnosis capable. It focuses on the special needs of men and addresses the following issues, as appropriate: responsible fatherhood, parenting skills, stabilization and maintenance of medical needs, and improvement of educational, vocational and employment readiness. All services are provided in a culturally sensitive manner.

1. PRIMARY PERFORMANCE

MEASUREMENT/ INDICATOR:

Capacity (beds)/individuals served/units of service (days)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	17	24	24	24
Individuals Served:	73	105	115	120
Units of Service:	4,890	5,679	7,800	8,000

2. SELECTED OUTCOME INDICATOR: One month retention rate in the program (for discharges)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	76%	58%	70%	75%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: OASAS Client Data System Reports

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: ASA

PROGRAM: Chemical Dependence Outpatient

CONTRACTOR: CATHOLIC CHARITIES OF THE DIOCESE OF ROCHESTER D/B/A/ CATHOLIC CHARITIES FAMILY AND COMMUNITY SERVICES

CONTRACT AMOUNT: \$619,348.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): Catholic Charities Family and Community Services (CCFCS) operates substance use outpatient clinic services at 79 North Clinton Avenue which are licensed by the New York State Office of Addiction Services and Supports (OASAS) and comply with all applicable regulations and guidelines. Services offered within the program include individual/group sessions and family therapy in conjunction with specialized presentations or services to meet the unique needs of each client group served. All clients are screened for co-occurring disorders. The program includes specialized treatment tracks to address the unique gender, cultural, or language needs of special populations served. Specialized services available include: specialty groups for those recently released from incarceration or on parole; a continuum of outpatient treatment in Spanish with a special focus on the cultural needs of the Latino Clientele; a continuum of care to address the unique issues affecting women in recovery; programs offering treatment for clients with both chemical dependency and mental health issues; and day rehabilitation programs offering intensive treatment 5 days a week.

1. PRIMARY PERFORMANCE

MEASUREMENT/ INDICATOR: Individuals served/units of service (visits)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	909	595	600	750
Units of Service:	18,657	9,216	6,000	9,000

2. SELECTED OUTCOME INDICATOR: Percent of discharges with individuals meeting half or more goals

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	37%	37%	37%	40%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: OASAS Client Data System Reports

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: ASA

PROGRAM: Chemical Dependence Prevention

CONTRACTOR: CATHOLIC CHARITIES OF THE DIOCESE OF ROCHESTER D/B/A/ CATHOLIC CHARITIES FAMILY AND COMMUNITY SERVICES

CONTRACT AMOUNT: \$212,766.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): Catholic Charities Family and Community Services (CCFCS) operates New York State Office of Addiction Services and Supports (OASAS) certified Prevention Services designed to prevent or reduce alcohol and other drug use and problem gambling in individuals, families, and communities through use of evidence-based programs and other environmental strategies.

For the 2022-23 school year, CCFCS is approved by OASAS to provide:

1. Evidence-based practice (EBP) education (classroom-based curricula) in Rochester City School District (RCSD) and throughout the CCFCS various programs.
2. Information awareness services (e.g., school-wide activities, speaking events, and newsletters) RCSD.
3. Prevention counseling in RCSD.
4. EBP early intervention services (education for at-risk youth) in RCSD.

Different services are offered at each school based on the needs of the school. The reporting timeframe for OASAS prevention programs follows the school year July-June (i.e., 2021 Annualized reflects activity July 2020 to June 2021).

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR:

Individuals served

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	158	80	106	115
Units of Service:	n/a	n/a	n/a	n/a

2. SELECTED OUTCOME INDICATOR:

Percent of youth who increase protective factors or decrease risk factors as measured in pre post testing for prevention counseling

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	84%	83%	84%	85%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Provider Performance Reports/OASAS Web Infrastructure for Treatment Services New York State (WITNYS)

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: ASA

PROGRAM: Chemical Dependence Supportive Living

CONTRACTOR: CATHOLIC CHARITIES OF THE DIOCESE OF ROCHESTER D/B/A/ CATHOLIC CHARITIES FAMILY AND COMMUNITY SERVICES

CONTRACT AMOUNT: \$53,913.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): Catholic Charities Family and Community Services (CCFCS) operates a supportive living program with a capacity for 24 adults. Supportive living programs are licensed by the New York State Office of Addiction Services and Supports (OASAS) and adhere to all appropriate regulations and guidelines. The program consists of apartments at various sites with embedded services and supports for individuals recovering from substance use disorder. Staff support abstinence and relapse prevention plans, life skills, healthy use of leisure time, planning, and social skills. Clients at this level of care are actively involved in educational, vocational and employment readiness unless otherwise indicated by special needs. Clients may be employed or actively seeking employment. They may also be continuing with mental health treatment, working on family reunification, parenting skills, stabilization and maintenance of medical needs, resolution of criminal justice status or other issues.

1. PRIMARY PERFORMANCE

MEASUREMENT/ INDICATOR: Capacity (beds)/individuals served/units of service (days)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	24	24	24	24
Individuals Served:	60	75	75	80
Units of Service:	8,032	7,140	7,660	8,000

2. SELECTED OUTCOME INDICATOR: One month retention rate in the program (for discharges)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	95%	86%	87%	88%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: OASAS Client Data System Reports

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: ASA
PROGRAM: Community Residence (Capital Improvement)
CONTRACTOR: CATHOLIC CHARITIES OF THE DIOCESE OF ROCHESTER D/B/A/ CATHOLIC FAMILY CENTER
CONTRACT AMOUNT: \$248,000.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): This funding, as designated by the New York State Office of Addiction Services and Supports, will be used by Catholic Charities of the Diocese of Rochester d/b/a Catholic Family Center to support additional needs related to the major capital projects at 24 Jones Avenue to resolve basement water filtration issues and at 385 E. Ridge Road for site work improvements. The community residence previously located at 380 Barrington Street will be moving to the E. Ridge Road location with the facility scheduled to open in August of 2022. The improvements to this location will expand it to a 28 bed facility (previously Barrington only had 11 beds) with the capacity for 5 children. Both of these sites are licensed by the New York State Office of Addiction Services and Supports (OASAS) and adhere to all appropriate regulations and guidelines.

The performance measures and outcome indicator noted below represent the combined results for the 2 Community Residence programs.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR:

Capacity (beds)/individuals served/units of service (days)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	28	28	47	47
Individuals Served:	110	156	165	180
Units of Service:	8,029	8,600	11,600	13,500

2. SELECTED OUTCOME INDICATOR: One month retention rate in the program (for discharges)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	78%	62%	75%	80%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: OASAS Client Data System Reports

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: ASA

PROGRAM: Rehabilitation and Stabilization - Freedom House

CONTRACTOR: CATHOLIC CHARITIES OF THE DIOCESE OF ROCHESTER D/B/A/ CATHOLIC CHARITIES FAMILY AND COMMUNITY SERVICES

CONTRACT AMOUNT: \$733,256.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): Catholic Charities Family and Community Services (CCFCS) operates Freedom House as a Stabilization and Rehabilitation Program with the capacity for 30 men. The program moved to 146 Hobart Street in June 2022 and is licensed by the New York State Office of Addiction Services and Supports (OASAS) and adheres to all appropriate regulations and guidelines. The program incorporates nursing, medical and psychiatric services into the program design and staffing. This program employs a person-centered approach and uses cognitive behavioral therapy and motivational enhancement therapy. Activities include: individual therapy, small group therapy, psycho-educational programming that includes addiction education, vocational preparation, parenting, domestic violence, anger management, codependency, relapse prevention, planning, and skills for daily living, nutrition, organized recreational activity, and scheduled exercise. While in the program clients may attend sober support activities including Narcotics Anonymous, Alcoholics Anonymous or a spiritual program of their choice. Families may attend conjoint sessions, visiting hours and special family oriented events. All services are individualized. This program is dual diagnosis capable.

This program received one time funding in May 2023 from NYS OASAS of \$80,170 for repairs to their HVAC system.

1. PRIMARY PERFORMANCE

MEASUREMENT/ INDICATOR: Capacity (beds)/individuals served/units of service (days)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	30	30	30	30
Individuals Served:	176	181	181	181
Units of Service:	8,882	8,441	8,100	8,800

2. SELECTED OUTCOME INDICATOR: Percent of discharges with individuals meeting half or more goals

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	53%	46%	39%	55%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: OASAS Client Data System Reports

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: ASA

PROGRAM: Rehabilitation and Stabilization - Liberty Manor

CONTRACTOR: CATHOLIC CHARITIES OF THE DIOCESE OF ROCHESTER D/B/A/ CATHOLIC CHARITIES FAMILY AND COMMUNITY SERVICES

CONTRACT AMOUNT: \$758,189.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): Catholic Charities Family and Community Services (CCFCS) operates Liberty Manor as a Stabilization and Rehabilitation Program for women and women with very young children. The program is located at 997 St. Paul Street and is licensed by the New York State Office of Addiction Services and Supports (OASAS) and adheres to all appropriate regulations and guidelines. Nursing, medical and psychiatric services have been incorporated into the service design. The program has capacity for seventeen (17) women and five (5) preschool age children. Activities include: individual therapy, small group therapy, psycho-educational programming that includes addiction education, vocational preparation, parenting, domestic violence, anger management, codependency, relapse prevention, planning, and skills for daily living, nutrition, organized recreational activity, and scheduled exercise. While in the program clients may attend sober support activities including Narcotics Anonymous, Alcoholics Anonymous or a spiritual program of their choice. Families may attend conjoint sessions, visiting hours and special family oriented events. Each of these services may be modified to meet the individualized needs of clients who may have special needs. This program is dual diagnosis capable.

1. PRIMARY PERFORMANCE

MEASUREMENT/ INDICATOR:

Capacity (beds)/individuals served/units of service (days)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	17	17	17	17
Individuals Served:	88	70	72	75
Units of Service:	4,946	4,794	5,000	5,100

2. SELECTED OUTCOME INDICATOR: Percent of discharges with individuals meeting half or more goals

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	37%	53%	39%	56%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: OASAS Client Data System Reports

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: ASA
PROGRAM: Recovery Center
CONTRACTOR: CENTER FOR COMMUNITY ALTERNATIVES, INC.
CONTRACT AMOUNT: \$391,550.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): The Community Outreach for Recovery Enhancement (CORE) Center utilizes the New York State Office of Addiction Services and Supports (OASAS) Recovery Community and Outreach Center (RCOC) model and serves as a resource and support hub for individuals and families in Monroe County whose lives have been negatively impacted by drug and/or alcohol use, including those who have not previously been involved in treatment and/or support groups. CORE provides peer-run recovery support services, education, and advocacy, including providing a community-based, non-clinical setting that is safe, trauma-informed, welcoming, openly accessible, and alcohol/drug-free; providing opportunities to enhance social connectedness and to achieve personal recovery goals; offering volunteer opportunities and leadership training; assisting individuals and families with navigating and accessing treatment and support services; offering activities, workshops, presentations, and classes related to skill building, recreation, education, wellness, employment readiness, and other pro-social activities to promote long-term recovery and wellness; organizing and/or participating in local community-building and advocacy; and collaborating with other peer organizations and support services.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR:

Individuals served (duplicated workshop attendance)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	3,957	4,234	4,400	4,600
Units of Service:	n/a	n/a	n/a	n/a

2. SELECTED OUTCOME INDICATOR: Percent of referrals that resulted in successful linkages to services

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	96%	76%	80%	85%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Provider Performance Reports

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: ASA
PROGRAM: Chemical Dependence Prevention
CONTRACTOR: CENTER FOR YOUTH SERVICES, INC.
CONTRACT AMOUNT: \$878,437.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): The Center for Youth Services (CYS) operates NYS Office of Addiction Services and Supports (OASAS) certified Prevention Services by delivering evidence-based programs and other environmental strategies to prevent or reduce alcohol and other drug use and problem gambling. CYS serves youth at selected sites who are at risk for drug or alcohol abuse, as well as their parents and/or siblings if applicable. Sites and their respective services are approved by OASAS in collaboration with CYS, MCOMH, and school districts. For 2022-23, CYS is approved by OASAS to provide:

1. Evidence-based practice (EBP) education (classroom-based curricula) in the Rochester City School District (RCSD), Brockport Central School District (CSD), and Greece CSD.
2. Non-EBP education (classroom-based curricula) in the Greece CSD, RCSD, Hilton CSD, Wayland Cohocton CSD, Mount Morris CSD, and throughout Monroe County.
3. Information awareness services (e.g., school-wide activities, speaking events, and newsletters) in RCSD and to youth living throughout Monroe County.
4. Community capacity building (i.e., policy development, education and training, etc.) in the RCSD and Livonia CSD.
5. EBP early intervention services (education for at-risk youth) in the RCSD, Livonia CSD and to youth living throughout Monroe County.
6. Prevention counseling in the RCSD for youth living in the City of Rochester.

Different services are offered in each district based on the needs of the district; only certain schools in each district receive services. The reporting timeframe for OASAS prevention programs follows the school year July-June (i.e., 2022 Annualized reflects activity July 2021 to June 2022).

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR: Individuals served

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	1,387	376	984	1,200
Units of Service:	n/a	n/a	n/a	n/a

2. SELECTED OUTCOME INDICATOR: Percent of youth who gained knowledge in education services or achieved service plan goals in prevention counseling

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	95%	97%	97%	98%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Provider Performance Reports/OASAS Web Infrastructure for Treatment Services New York State (WITNYS)

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: ASA
PROGRAM: Chemical Dependence Prevention
CONTRACTOR: COMMUNITY PLACE OF GREATER ROCHESTER, INC.
CONTRACT AMOUNT: \$314,159.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): The Community Place operates NYS Office of Addiction Services and Supports (OASAS) certified Prevention Services by delivering evidence-based programs and other environmental strategies to prevent or reduce alcohol and other drug use and problem gambling. Community Place serves youth at selected sites who are at risk for drug or alcohol abuse, as well as their parents and/or siblings if applicable. Sites and their respective services are approved by OASAS in collaboration with Community Place, MCOMH, and school districts. For 2022-2023, Community Place is approved by OASAS to provide:

1. Evidence-based practice (EBP) education (classroom-based curricula) in the Rochester City School District (RCSD) and to youth residing in the City of Rochester.
2. Information awareness services (e.g., school-wide activities, speaking events, health promotion events, and newsletters) throughout Monroe County.
3. Positive alternatives (sober, healthy events) to youth residing in the City of Rochester.
4. EBP early intervention services (education for at-risk youth) in RCSD.
5. Prevention counseling in the RCSD.

Only certain schools in RCSD receive services, based on the needs of the district and schools. The reporting timeframe for OASAS prevention programs follows the school year July-June (i.e., 2022 Annualized reflects activity July 2021 to June 2022).

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR: Individuals served

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	479	143	267	350
Units of Service:	n/a	n/a	n/a	n/a

2. SELECTED OUTCOME INDICATOR: Percent of youth who gained knowledge in education or Teen Intervene services or achieved service plan goals in prevention counseling

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	71%	80%	73%	80%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Provider Performance Reports/OASAS Web Infrastructure for Treatment Services New York State (WITNYS)

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: ASA

PROGRAM: Chemical Dependence Outpatient

CONTRACTOR: DELPHI DRUG & ALCOHOL COUNCIL, INC.

CONTRACT AMOUNT: \$395,613.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): Delphi Drug and Alcohol Council, Inc. (d.b.a. Delphi Rise) operates substance use disorder outpatient clinic services at 72 Hinchey Road in Rochester, which are licensed by the New York State Office of Addiction services and Supports (OASAS) and comply with all applicable regulations and guidelines. Clinic services are available to adults (18 years old and older) and include substance use assessments and evaluations, individual and group counseling, family therapy, screening and assessing clients for co-occurring mental health disorders, providing Medication Assisted Treatment, reviewing and overseeing clients' medical care as it relates to substance use disorders, and domestic violence batterer intervention services for male perpetrators of domestic violence.

The program moved to this location in August 2022.

One time additional funding of \$9,350 for 2023 of remaining funds for the OASAS 2022 Request for Proposals - Statewide SUD System Support was awarded by NYS OASAS.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR:

Individuals served/units of service (visits)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	467	363	350	375
Units of Service:	10,637	11,108	11,000	12,000

2. SELECTED OUTCOME INDICATOR: Percent of discharges with individuals meeting half or more goals

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	29%	24%	25%	30%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: OASAS Client Data System

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: ASA
PROGRAM: Chemical Dependence Prevention
CONTRACTOR: DELPHI DRUG & ALCOHOL COUNCIL, INC.
CONTRACT AMOUNT: \$258,184.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): Delphi (d.b.a. Delphi Rise) operates NYS Office of Addiction Services and Supports (OASAS) certified Prevention Services through Monroe Prevention by delivering evidence-based programs and other environmental strategies to prevent or reduce alcohol and other drug use and problem gambling. Delphi Rise serves youth at selected sites who are at risk for drug or alcohol abuse, as well as their parents and/or siblings if applicable. Sites and their respective services are approved by OASAS in collaboration with Delphi Rise, MCOMH, and school districts. For 2022-2023, Delphi is approved by OASAS to provide:

1. Community capacity building (e.g., policy development, student support and community planning, etc.) in Penfield CSD, Gates-Chili CSD, Brockport CSD, and throughout Monroe County.
2. Evidence-based practice (EBP) and non-EBP education (classroom-based curricula) in Brockport CSD, Penfield CSD, Honeoye Falls-Lima CSD and Gates-Chili CSD;
3. Information awareness services (e.g., school-wide activities, speaking events, health promotion events, presentations, newsletters, etc.) in Penfield CSD, Brockport CSD, Gates-Chili CSD, and throughout Monroe County.
4. EBP early intervention services (education for at-risk youth) in Gates-Chili CSD.
5. Prevention counseling in Gates-Chili CSD, Brockport CSD, Penfield CSD, and Honeoye Falls-Lima CSD.

Different services are offered in each district based on the needs of the district; not all schools in each district receive services. The reporting timeframe for OASAS prevention programs follows the school year July-June (i.e., 2022 Annualized reflects activity July 2021 to June 2022).

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR: Individuals served

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	12,059	10,152	15,583	16,500
Units of Service:	n/a	n/a	n/a	n/a

2. SELECTED OUTCOME INDICATOR: Percent of youth who gained knowledge in education or Teen Intervene services or achieved service plan goals in prevention counseling

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	37%	40%	48%	48%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Provider Performance Reports/OASAS Web Infrastructure for Treatment Services New York State (WITNYS)

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: ASA
PROGRAM: NCADD-Prevention Resource Center
CONTRACTOR: DEPAUL COMMUNITY SERVICES, INC.
CONTRACT AMOUNT: \$322,460.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): DePaul's National Council on Alcoholism and Drug Dependence-Rochester Area (NCADD-RA) is one of over 90 affiliates nationwide of NCADD, Inc. (27 of which are in NYS). DePaul's NCADD-RA operates the Finger Lakes Prevention Resource Center (FL PRC) to reduce the incidence and prevalence of alcoholism and other drug dependence in the twelve-county Finger Lakes region (Monroe, Wayne, Livingston, Ontario, Yates, Seneca, Steuben, Schuyler, Tompkins, Chemung, Tioga, and Broome counties) per New York State Office of Addiction Services and Supports (OASAS) requirements. Services provided include: identifying existing coalitions and mobilizing residents and providers to create substance use awareness and prevention coalitions where none exist; supporting community coalitions and their provider partners in utilizing effective prevention strategies in their work; assisting communities and agencies in conducting needs assessments; providing technical assistance related to coalition-building and sustainability; offering trainings and other prevention resources to coalitions per each of their specific needs and goals; and providing evidence-based trainings for regional prevention providers. The FL PRC is based at 1931 Buffalo Road in Rochester and is operated under the oversight of NYS OASAS and MCOMH.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR: Individuals served

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	3,762	3,154	3,500	4,000
Units of Service:	n/a	n/a	n/a	n/a

2. SELECTED OUTCOME INDICATOR: Number of new and existing coalitions that received technical assistance from the Prevention Resource Center

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	19	20	21	23

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Provider Performance Reports

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: ASA
PROGRAM: NCADD-RA's Finger Lakes Addiction Resource Center
CONTRACTOR: DEPAUL COMMUNITY SERVICES, INC.
CONTRACT AMOUNT: \$102,462.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): DePauls's National Council on Alcoholism and Drug Dependence-Rochester Area (NCADD-RA) operates the Finger Lakes Addiction Resource Center (FLARC) to build upon substance use-related collaborative efforts in the nine-county Finger Lakes Economic Development Region. Per New York State Office of Addiction Services and Supports (OASAS) requirements, FLARC engages stakeholders in the nine-county Finger Lakes Economic Development Region (i.e., non-profit organizations, county and local governments, schools, and other agencies in Monroe, Orleans, Genesee, Wyoming, Livingston, Wayne, Ontario, Yates, and Seneca counties) by providing, at a minimum, the following services: identifying gaps in community resources related to substance use prevention, awareness, and treatment; identifying existing community/county resources; developing county-specific resource directories that include treatment providers and other recovery resources; promoting community events and activities organized by collaborating partners; attending such events to improve awareness of issues and resources related to substance use disorders; and utilizing media and other community awareness strategies to disseminate resource directories and substance use-related information, including working with NYS OASAS to promote the utilization of existing media tool kits developed by OASAS and other state and federal agencies. The FLARC is based at 1931 Buffalo Road in Rochester and is operated under the oversight of NYS OASAS in collaboration with MCOMH.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR:

Individuals served (Number of members in the Community Action Partnership)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	35	34	38	40
Units of Service:	n/a	n/a	n/a	n/a

2. SELECTED OUTCOME INDICATOR: Number of outreach events

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	10	11	14	18

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Provider Performance Reports

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: ASA
PROGRAM: NCADD-Rochester Area
CONTRACTOR: DEPAUL COMMUNITY SERVICES, INC.
CONTRACT AMOUNT: \$382,974.00

PROGRAM DESCRIPTION/

PRIMARY OBJECTIVE(S):

DePaul operates New York State Office of Addiction Services and Supports (OASAS) certified Prevention Services by delivering evidence-based programs and other environmental strategies (e.g., policy development, school and youth events, etc.) in selected sites in Monroe County to prevent or reduce alcohol and other drug use and problem gambling. DePaul serves youth at the selected sites who are identified as being at risk for drug or alcohol use or abuse, as well as their parents and/or siblings.

Sites and their respective services are approved by OASAS in collaboration with DePaul, MCOMH, and sites that have assessed a need for their youth to receive prevention services. For the 2020-2021 school year, DePaul is approved by OASAS to provide the following services at the indicated sites or areas:

1. Evidence-based practice (EBP) and non-EBP education (classroom-based curricula) in Greece Central School District, Rochester City School District, and in the town of Gates.
2. Community capacity building (e.g., participating in community coalitions) throughout Monroe County.
3. Environmental strategies (e.g., media campaigns, developing or advising on policies and regulations, etc.) throughout Monroe County.
4. Information awareness services (e.g., organizing and presenting at school-wide activities, speaking events, health promotion events, resource fairs, etc.; providing resources to individuals as requested; producing newsletters and resource guides; etc.) throughout Monroe County.

Additional services may be provided as needed at selected sites. Different services are offered in each district based on the needs of the district; not all schools in each district receive services. The reporting timeframe for OASAS prevention programs follows the school year July-June (i.e., 2020 Annualized reflects activity July 2019 to June 2020).

1. PRIMARY PERFORMANCE

MEASUREMENT/ INDICATOR: Individuals served

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	N/A	N/A	N/A	N/A
Individuals Served:	2,744	2,647	3,000	4,500
Units of Service:	n/a	n/a	n/a	n/a

2. SELECTED OUTCOME INDICATOR: Percent of youth who gained knowledge in education services

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	89%	84%	86%	90%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Provider Performance Reports/OASAS Web Infrastructure for Treatment Services New York State (WITNYS)

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: ASA
PROGRAM: Chemical Dependence Case Management
CONTRACTOR: EAST HOUSE CORPORATION
CONTRACT AMOUNT: \$204,421.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): East House operates the Chemical Dependence Case Management program with the goal to provide financial counseling and assistance to help clients maintain stable housing while they learn to manage their finances and to help clients increase their independence through the achievement of educational and vocational goals. Services are provided to adults with a primary diagnosis of substance use disorder who are residents of East House residential programs. This program assesses client need for financial and medical benefits and assists in establishing and maintaining eligibility for benefits such as SSI, SSD, Medicaid, and Medicare. Staff encourage recovery and independence by teaching clients banking and budgeting skills, as well as how to self-advocate for benefits. Staff members also assist in interpreting financial contracts for clients and family members and coordinating services with Admissions Coordinator, business office, and program staff. Transportation is provided as needed to apply for and maintain benefits.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR: Individuals served

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	358	404	450	460
Units of Service:	n/a	n/a	n/a	n/a

2. SELECTED OUTCOME INDICATOR: Percent of participants demonstrating increased financial independence at discharge

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	32%	37%	50%	55%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Provider Performance Reports

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: ASA
PROGRAM: Chemical Dependence Community Residence (Cody)
CONTRACTOR: EAST HOUSE CORPORATION
CONTRACT AMOUNT: \$346,590.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): East House operates Cody House community residence program at 407 Frederick Douglass St. The residence has the capacity for 16 adult men who are 18 years and older, have a substance use disorder diagnosis, are homeless or without a stable living situation, and are in need of a 24-hour recovery-oriented living environment to support sobriety and prepare for more independent living and self-sufficiency. Services include individualized goal-planning and counseling; training in symptom and medication management, and in independent living skills; vocational and educational services in coordination with the agency's Career Services Program; social and recreational activities; coordination with other community service providers; and family education and support. Cody House is licensed by the New York State Office of Addiction Services and Supports (OASAS) and adheres to all appropriate regulations and guidelines.

One time funding of \$21,433 for 2023 to support additional costs related to the conversion of residences to Part 820-Residential Services was awarded by NYS OASAS.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR:

Capacity (beds)/individuals served/units of service (days)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	16	16	16	16
Individuals Served:	37	44	47	48
Units of Service:	4,692	4,939	5,000	5,200

2. SELECTED OUTCOME INDICATOR: One month retention rate in the program (for discharges)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	92%	90%	92%	94%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: OASAS Client Data System

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: ASA
PROGRAM: Chemical Dependence Community Residence (Hanson)
CONTRACTOR: EAST HOUSE CORPORATION
CONTRACT AMOUNT: \$232,633.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): East House operates Hanson House community residence program at 561 Mt. Hope Ave. The residence has the capacity for 14 adults who are 18 years and older who have co-occurring mental health needs, are homeless or without a stable living situation, and are in need of a 24-hour recovery-oriented living environment to support sobriety and prepare for more independent living and self-sufficiency. Services include individualized goal-planning and counseling; training in symptom and medication management, and in independent living skills; vocational and educational services in coordination with the agency's Career Services Program; social and recreational activities; coordination with other community service providers; and family education and support. Hanson House is licensed by the New York State Office of Addiction Services and Supports (OASAS) and adheres to all appropriate regulations and guidelines.

One time funding of \$21,433 for 2023 to support additional costs related to the conversion of residences to Part 820-Residential Services was awarded by NYS OASAS.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR:

Capacity (beds)/individuals served/units of service (days)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	14	14	14	14
Individuals Served:	32	45	42	45
Units of Service:	4,201	4,201	4,200	4,400

2. SELECTED OUTCOME INDICATOR: One month retention rate in the program (for discharges)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	86%	90%	95%	95%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: OASAS Client Data System

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: ASA

PROGRAM: Chemical Dependence Community Residence (Hirst)

CONTRACTOR: EAST HOUSE CORPORATION

CONTRACT AMOUNT: \$532,013.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): East House operates Hirst House community residence program at 109 Dartmouth St. Hirst House has the capacity for 12 adult men who are 18 years and older, have a substance use disorder diagnosis, are homeless or without a stable living situation, and are in need of a 24-hour recovery-oriented living environment to support sobriety and prepare for more independent living and self-sufficiency. Services include individualized goal-planning and counseling; training in symptom and medication management, and in independent living skills; vocational and educational services in coordination with the agency's Career Services Program; social and recreational activities; coordination with other community service providers; and family education and support. Hirst House is licensed by the New York State Office of Addiction Services and Supports (OASAS) and adheres to all appropriate regulations and guidelines.

One time funding of \$150,433 for 2023 to support additional costs related to the conversion of residences to Part 820-Residential Services was awarded by NYS OASAS.

1. PRIMARY PERFORMANCE

MEASUREMENT/ INDICATOR:

Capacity (beds)/individuals served/units of service (days)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	12	12	12	12
Individuals Served:	30	28	30	32
Units of Service:	3,570	3,903	3,900	4,000

2. SELECTED OUTCOME INDICATOR: One month retention rate in the program (for discharges)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	100%	88%	95%	95%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: OASAS Client Data System

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: ASA

PROGRAM: Chemical Dependence Community Residence (Pinny Cooke)

CONTRACTOR: EAST HOUSE CORPORATION

CONTRACT AMOUNT: \$402,299.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): East House operates Pinny Cooke community residence program at 50 Browncroft Blvd. The residence has the capacity for 12 adult women who are 18 years and older, have a substance use disorder diagnosis, are homeless or without a stable living situation, and are in need of a 24-hour recovery-oriented living environment to support sobriety and prepare for more independent living and self-sufficiency. Services include individualized goal-planning and counseling; training in symptom and medication management, and in independent living skills; vocational and educational services in coordination with the agency's Career Services Program; social and recreational activities; coordination with other community service providers; and family education and support. Pinny Cooke residence is licensed by the New York State Office of Addiction Services and Supports (OASAS) and adheres to all appropriate regulations and guidelines.

One time funding of \$74,433 for 2023 to support additional costs related to the conversion of residences to Part 820-Residential Services was awarded by NYS OASAS.

1. PRIMARY PERFORMANCE

MEASUREMENT/ INDICATOR:

Capacity (beds)/individuals served/units of service (days)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	12	12	12	12
Individuals Served:	35	34	36	38
Units of Service:	3,733	3,695	3,700	4,000

2. SELECTED OUTCOME INDICATOR: One month retention rate in the program (for discharges)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	92%	80%	85%	90%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: OASAS Client Data System

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: ASA
PROGRAM: Chemical Dependence Supportive Living
CONTRACTOR: EAST HOUSE CORPORATION
CONTRACT AMOUNT: \$143,829.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): East House operates the Crossroads Supportive Living Apartment Program for adults who are diagnosed with a substance use disorder, have achieved stability in abstinence and independent living skills, and who will benefit from weekly clinical or peer support. This program is certified by New York State Office of Addiction Services and Supports (OASAS) and is administratively operated at 259 Monroe Ave. Clients live in apartments furnished by East House throughout Monroe County that are each approved by NYS OASAS and listed on the program's operating certificate. The program operates on therapeutic community principles, and provides residents with weekly clinical and peer supports. Additional services include but are not limited to: individualized goal-planning and counseling; training in symptom and medication management and in independent living skills; vocational and educational services in coordination with East House's Career Services Program; social and recreational activities; coordination with other community service providers, including benefit providers; and family education and support.

1. PRIMARY PERFORMANCE

MEASUREMENT/ INDICATOR: Capacity (beds)/individuals served/units of service (days)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	72	72	72	72
Individuals Served:	120	122	120	125
Units of Service:	20,512	18,088	19,600	21,000

2. SELECTED OUTCOME INDICATOR: One month retention rate in the program (for discharges)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	89%	97%	95%	95%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: OASAS Client Data System

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: ASA
PROGRAM: Chemical Dependence Vocational Services
CONTRACTOR: EAST HOUSE CORPORATION
CONTRACT AMOUNT: \$263,836.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): East House provides Chemical Dependence Vocational Services to adults 18 years and older with a primary diagnosis of substance use disorder who are also residents of East House residential programs that are licensed by the New York State Office of Addiction Services and Supports (OASAS). East House provides services at their offices at 259 Monroe Avenue as well as in the community at workplaces and potential workplaces of program clients. Comprehensive vocational rehabilitation services provided include: orientation to vocational services for clients and referral sources; vocational assessments; vocational counseling and planning; job readiness training; supportive employment training; job development; job placement, retention, and follow-up services; referral, advocacy, and support; follow-up with educational skills training and employment placement services; and adult basic education and literacy training (in cooperation with the Greece Central School District's Adult Education Program).

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR: Individuals served

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	165	198	220	225
Units of Service:	n/a	n/a	n/a	n/a

2. SELECTED OUTCOME INDICATOR: Percent of individuals served who are employed at discharge

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	37%	26%	35%	40%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Provider Performance Reports

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: ASA

PROGRAM: Inpatient Rehabilitation and Medically Supervised Detoxification Services

CONTRACTOR: HELIO HEALTH, INC.

CONTRACT AMOUNT: \$1,994,010.00

**PROGRAM DESCRIPTION/
PRIMARY OBJECTIVE(S):** Helio Health operates a chemical dependence withdrawal and stabilization (detoxification) program at 1350 University Avenue for adults. Helio currently operates 40 total beds across two detoxification programs. The 10 Inpatient Rehabilitation beds are for people to receive a continuum of care for withdrawal and stabilization services once leaving a MSW bed and the 30 Medically Supervised Withdrawal (MSW) beds are for people experiencing mild to moderate withdrawal symptoms (who require more intensive medical oversight). In both program components, Helio provides program services 24 hours per day, seven days per week, with on-site medical and counseling staff. Helio manages and treats withdrawal as well as disorders associated with alcohol and/or substance use. Helio assesses client needs and refers them to continued care.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR: Capacity (beds)/individuals served (admissions)/units of service(visits)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	40	40	40	40
Individuals Served:	2,495	2,302	2,500	2,600
Units of Service:	12,618	12,504	12,600	13,000

2. SELECTED OUTCOME INDICATOR: Percent of discharges with individuals meeting one or more goals

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	64%	58%	62%	65%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: OASAS Client Data System

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: ASA
PROGRAM: Chemical Dependence Outpatient
CONTRACTOR: HUTHER-DOYLE MEMORIAL INSTITUTE, INC.
CONTRACT AMOUNT: \$355,834.00

**PROGRAM DESCRIPTION/
PRIMARY OBJECTIVE(S):** Huther Doyle operates substance use disorder outpatient clinic services at 360 East Avenue in Rochester for adults with substance use disorders and their family members. These services are certified by New York State Office of Addiction Services and Supports and comply with all applicable regulations and guidelines. Huther Doyle provides outpatient substance use disorder services, including individual and group counseling; family therapy; screening and assessing clients for co-occurring mental health disorders; offering in-reach services from other agencies related to employment, vocational and educational development, and mental health treatment; and providing Medication Assisted Treatment. Huther Doyle provides specialized services for Spanish-speaking clients, justice-involved individuals (including those in drug court and on community supervision), and people with co-occurring chemical dependency and mental health challenges.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR: Individuals served/units of service (visits)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	1,029	1,250	1,300	1,400
Units of Service:	26,051	24,487	25,000	27,000

2. SELECTED OUTCOME INDICATOR: Percent of discharges with individuals meeting one or more goals

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	40%	38%	40%	45%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: OASAS Client Data System

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: ASA

PROGRAM: Familias Unidas

CONTRACTOR: IBERO-AMERICAN ACTION LEAGUE, INC.

CONTRACT AMOUNT: \$127,787.00

**PROGRAM DESCRIPTION/
PRIMARY OBJECTIVE(S):** Ibero-American Action League operates NYS Office of Alcoholism and Substance Abuse Services (OASAS) certified Prevention Services by delivering evidence-based programs and other environmental strategies to prevent or reduce alcohol and other drug use and problem gambling.

Familias Unidas proceeds in three stages.

Stage 1: The program facilitator works with parents and builds cohesion among those in the group sessions.

Stage 2: Parents are told about the three primary adolescent "worlds" (family, peers, and school), and asked to voice concerns they have with their child within each realm. Facilitators take these concerns and steer the intervention to address these specific problems.

Stage 3: Facilitators work on teaching parenting skills to the group to decrease the problem behaviors discussed in earlier sessions. In this third stage, facilitators will conduct home visits to supervise parent and child interactions and give further instruction on the skills addressed in the group sessions. Each family receives up to eight home visits.

1. PRIMARY PERFORMANCE

MEASUREMENT/ INDICATOR: individuals served (families)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	n/a	20	78	100
Units of Service:	n/a	n/a	n/a	n/a

2. SELECTED OUTCOME INDICATOR: Percent of families who gained knowledge about substance use prevention

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	n/a	97%	100%	100%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Provider Performance Reports/OASAS Web Infrastructure for Treatment Services New York State (WITNYS)

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: ASA
PROGRAM: Family Support Navigator
CONTRACTOR: LIBERTY RESOURCES, INC.
CONTRACT AMOUNT: \$124,078.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): Liberty Resources provides family support navigator services to families in which an individual has a substance use disorder (SUD). Liberty utilizes peers (individuals whose lives have been impacted by SUDs) to deliver the services. Services include outreach to explain the family support navigator services; developing rapport and assessing families' needs; providing individualized and group-based education on substance use disorders, treatment and support services, self-advocacy, and coping and support strategies; fostering linkages to services for the individual with an SUD and their family members; assisting families with providing safe, supportive environments and developing problem solving and coping skills, providing family meditation and conflict resolution; helping families develop positive interventions and support plans for themselves and their family member with an SUD; and facilitating family support groups.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR: Individuals served/units (15 minute increments of direct service)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	51	53	40	50
Units of Service:	2,058	2,139	1,600	2,000

2. SELECTED OUTCOME INDICATOR: Number of referrals made to other substance use services and supports

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	478	129	120	180

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Provider Performance Reports

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: ASA
PROGRAM: Peer Advocate
CONTRACTOR: LIBERTY RESOURCES, INC.
CONTRACT AMOUNT: \$160,483.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): Liberty Resources provides peer advocate services to Monroe County residents or service recipients who are using or in recovery from using heroin, opiates, and/or other substances. Liberty utilizes peers (individuals whose lives have been impacted by substance use disorders (SUDs) to deliver the services. Services include outreach to explain the peer advocate services; partnering with local hospitals to engage with individuals impacted by SUDs; developing rapport and assessing needs of potential clients; providing individualized and group-based information and education on SUDs, treatment and support services, self-help tools, how to access services, self-advocacy, and coping strategies; collaborating with clients to develop positive interventions and support plans; fostering linkages to treatment and support services; advocating for clients to help them access treatment and support services; assisting clients with transitioning between residences or services; facilitating peer support groups; and providing crisis support (addressing the circumstances precipitating and resulting from the crisis, arranging immediate and long-term supports, and developing plans to avoid future crises).

1. PRIMARY PERFORMANCE

MEASUREMENT/ INDICATOR: Individuals served/units (15 minute increments of direct service)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	77	54	42	60
Units of Service:	1,696	1,587	450	1,000

2. SELECTED OUTCOME INDICATOR: Number of referrals made to other substance use services and supports

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	592	117	125	175

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Provider Performance Reports

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: ASA
PROGRAM: Case Management
CONTRACTOR: PROVIDENCE HOUSING DEVELOPMENT CORPORATION
CONTRACT AMOUNT: \$86,398.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): Providence subcontracts with Person Centered Housing Options to provide case management to individuals in their Shelter Plus Case Management/Permanent Supportive Housing (PSH) program. Clients of the PSH program are either single individuals or families that are homeless and have a primary diagnosis of substance use disorder (SUD) with or without co-occurring mental illness. Case management and support services include assistance in locating permanent housing, individualized service planning, goal assessment and monitoring, referrals to treatment and support programs, monitoring engagement in and effectiveness of services, support in crisis situations, assistance with benefit and financial management, helping to resolve issues with landlords, determining each client's appropriate level of care, and coordinating with clients' other providers.

Providence has a separate direct contract with Housing and Urban Development (HUD) which funds Shelter Plus Case Management/PSH clients' rent stipends and other housing expenses. Providence provides rent and utility stipends to clients via this separate HUD contract.

Providence oversees the subcontractor's service delivery and costs, including monitoring apartment and service quality and meeting regularly with subcontractor staff.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR:

Capacity (households)/individuals served

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	60	60	60	60
Individuals Served:	58	61	65	65
Units of Service:	n/a	n/a	n/a	n/a

2. SELECTED OUTCOME INDICATOR: Percent of individuals remaining in program over six months

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	98%	95%	95%	95%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Provider Performance Reports

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: ASA
PROGRAM: Chemical Dependence Prevention
CONTRACTOR: ROCHESTER INSTITUTE OF TECHNOLOGY INC.
CONTRACT AMOUNT: \$204,525.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): Rochester Institute of Technology (RIT)'s Substance and Alcohol Intervention Services for the Deaf (SAISD) operates NYS Office of Alcoholism and Substance Abuse Services certified Prevention Services by delivering evidence-based programs and other environmental strategies to prevent or reduce alcohol and other drug use and problem gambling. SAISD specializes in serving deaf and hard-of-hearing individuals and provides consultation and technical assistance to community providers regarding the needs of deaf/hard of hearing individuals. SAISD also serves youth who are at risk for drug or alcohol abuse, as well as their parents and/or siblings if applicable. SAISD is approved by OASAS to provide the following services to deaf and hard-of-hearing youth and young adults and the programs that serve them throughout Monroe County in 2022-2023: community capacity building (e.g., policy development, community planning efforts, etc.); media campaigns; support in writing and revising policies, regulations, and laws; information awareness (e.g., speaking and tabling events, presentations, newsletters, etc.); single-session positive alternatives (sober, healthy activities for youth and young adults); and evidence-based early intervention services (substance use disorder screening).

Most services are provided at RIT, the National Technical Institute for the Deaf, other schools with deaf/hard-of-hearing students, John L. Norris Addictions Treatment Center, and community substance use disorder programs.

The reporting timeframe for OASAS prevention programs follows the school year July-June (i.e., 2022 Annualized reflects activity July 2021 to June 2022).

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR: Individuals served

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	1,265	699	750	750
Units of Service:	n/a	n/a	n/a	n/a

2. SELECTED OUTCOME INDICATOR: Percent of youth who gained knowledge in education services

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	100%	n/a	n/a	n/a

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Provider Performance Reports/OASAS Web Infrastructure for Treatment Services New York State (WITNYS)

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: ASA
PROGRAM: Chemical Dependence Prevention
CONTRACTOR: VILLA OF HOPE
CONTRACT AMOUNT: \$124,681.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): Villa of Hope (Villa) operates NYS Office of Alcoholism and Substance Abuse Services certified Prevention Services by delivering evidence-based programs and other environmental strategies to prevent or reduce alcohol and other drug use and problem gambling. Villa serves youth at selected sites who are at risk for drug or alcohol abuse, as well as their parents and/or siblings if applicable. Sites and their respective services are approved by OASAS in collaboration with Villa, MCOMH, and school districts. For 2021-2022, Villa is approved by OASAS to provide:

1. Evidence-based program (EBP) education and non-EBP education (classroom-based curricula) in Greece CSD, Hilton CSD, Rush-Henrietta School District, Churchville-Chili CSD, Scouts of America and throughout Monroe County.
2. Information awareness (e.g., school-wide activities, presentations, newsletters, etc.) at Villa of Hope Campus and throughout Monroe County.
3. Community capacity building (e.g., policy development, supporting Student Assistance Programs, community planning, etc.) services at Villa of Hope Campus and throughout Monroe County.
4. Positive alternatives (sober, healthy events for youth) at the Villa of Hope campus and as needed at selected sites.

Different services are offered in each district based on the needs of the district; only certain schools in each district receive services. The reporting timeframe for OASAS prevention programs follows the school year July-June (i.e., 2022 Annualized reflects activity July 2021 to June 2022).

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR: Individuals served

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	1,499	1,042	1,298	1,500
Units of Service:	n/a	n/a	n/a	n/a

2. SELECTED OUTCOME INDICATOR: Percent of youth who gained knowledge in education services

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	n/a	87%	90%	92%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Provider Performance Reports/OASAS Web Infrastructure for Treatment Services New York State (WITNYS)

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: ASA
PROGRAM: Medically Monitored and Medically Supervised Detoxification Services
CONTRACTOR: VILLA OF HOPE
CONTRACT AMOUNT: \$573,221.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): The Villa of Hope (Villa) operates a 18-bed chemical dependence withdrawal and stabilization (detoxification) program at 3300 Dewey Avenue which opened September 22, 2022. Villa will provide inpatient withdrawal and stabilization services 24 hours a day, seven days per week with on-site medical and counseling staff. The primary objective is to increase the percentage of individuals completing the program and admitted to other treatment. Villa manages and treats alcohol and/or substance withdrawal as well as disorders associated with alcohol and/or substance use. Villa assesses clients' needs and refers them to continued care related to their substance use disorder.

This service is available to anyone 16 years old or older who (a) is intoxicated by alcohol and/or other substances and (b) is either suffering from withdrawal coupled with situational crisis, is unable to abstain from substance use, or has a history of past withdrawal complications.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR:

Capacity (beds)/individuals served/units of service(visits)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	18	18
Individuals Served:	n/a	n/a	150	1,035
Units of Service:	n/a	n/a	750	5,600

2. SELECTED OUTCOME INDICATOR: Percent of discharges with individuals meeting half or more goals

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	n/a	n/a	80%	80%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: OASAS Client Data System

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: ASA
PROGRAM: Residential Rehabilitation Services for Youth
CONTRACTOR: VILLA OF HOPE
CONTRACT AMOUNT: \$442,637.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): The Villa of Hope (Villa) provides residential rehabilitation services for adolescents (between 13 and 21 years old) who have a substance use disorder diagnosis and who require residential treatment to maintain sobriety. The residence, located on the Villa campus at 3300 Dewey Avenue, has a capacity for 14 adolescents and operates in a supportive, respectful, and home-like environment. Villa provides adolescents with room and board, meals, and services. Services include individual and group counseling for substance use disorders (for both use and dependence); recreational therapy; family education and support; therapeutic and creative activities such as meditation, art, and music; diagnosis and treatment of co-occurring mental health disorders; on-site schooling and education support; relapse prevention planning; and referrals to other treatment and support services.

1. PRIMARY PERFORMANCE

MEASUREMENT/ INDICATOR: Capacity (beds)/individuals served/units of service (days)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	14	14	14	14
Individuals Served:	18	30	16	24
Units of Service:	4,228	2,736	1,400	2,800

2. SELECTED OUTCOME INDICATOR: Percent of discharges with individuals meeting one or more goals

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	50%	48%	50%	60%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: OASAS Client Data System

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: ASA
PROGRAM: Chemical Dependence Supportive Living
CONTRACTOR: YWCA GREATER ROCHESTER SPECIAL PROJECTS LLC
CONTRACT AMOUNT: \$817,171.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): The YWCA of Greater Rochester operates a supportive living program consisting of 29 furnished apartments and staff offices, which are all located at 175 North Clinton Avenue. YWCA serves adult women who are diagnosed with a substance use disorder, who have achieved stability in abstinence and independent living skills, and who will benefit from weekly clinical or peer support. Women may live alone or with their children if the children are under age 12. YWCA provides housing and support services to clients, including assigning clients to furnished apartments; assisting clients with establishing and maintaining public assistance benefits; providing staff and programming on-site; conducting comprehensive evaluations of client needs; making referrals as needed; conducting weekly one-on-one sessions with each client; offering recreational activities; offering recovery groups at least weekly; supporting clients' individualized abstinence and relapse prevention plans; assisting in the development of life skills, healthy use of leisure time, planning, and social skills; encouraging and supporting clients in pursuing their goals; and providing on-site drop-in childcare services for children residing in the program.

One time additional funding of \$545,534 for 2023 as part of the Statewide SUD System Support initiative for use to resume, sustain, and/or improve existing SUD program services was awarded by NYS OASAS.

1. PRIMARY PERFORMANCE

MEASUREMENT/ INDICATOR: Capacity (beds)/individuals served/units of service (days)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	29	29	29	29
Individuals Served:	73	66	66	70
Units of Service:	9,339	8,595	8,600	9,000

2. SELECTED OUTCOME INDICATOR: One month retention rate in the program (for discharges)

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	75%	88%	90%	92%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: OASAS Client Data System

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution No. 11 of 2008

DISABILITY: DD
PROGRAM: Information & Referral
CONTRACTOR: STARBRIDGE SERVICES, INC.
CONTRACT AMOUNT: \$57,811.00

PROGRAM DESCRIPTION/ PRIMARY OBJECTIVE(S): Starbridge provides information and referral services at community locations throughout Monroe County and at their office located at 1650 South Avenue to improve the community's awareness of disability-related issues and resources that are available. Information and referral services address topics including special education services, accessing medical care, transition planning, developmental disabilities services, self-advocacy, financial benefits, inclusivity, and employment. Starbridge serves individuals with intellectual/developmental disabilities (I/DD), and provides information and referral services, including but not limited to the following: informing individuals with I/DD and their families about resources and supports available in the community; assisting individuals with I/DD and their families with accessing services; education for organizations and groups (such as but not limited to colleges, schools, employers, libraries, and recreation programs) regarding how they can be more inclusive of people with disabilities; public education events to promote awareness of I/DD-related issues and resources available; and other disability awareness events, including workshops on advocacy skills and disability-related topics.

1. PRIMARY PERFORMANCE MEASUREMENT/ INDICATOR: Individuals served

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Capacity:	n/a	n/a	n/a	n/a
Individuals Served:	1,459	1,968	2,000	2,200
Units of Service:	n/a	n/a	n/a	n/a

2. SELECTED OUTCOME INDICATOR: Percent of survey respondents reporting increased knowledge of services

Program Year	2020 Actual	2021 Actual	2022 Annualized	2023 Projected
Indicator Value:	100%	63%	80%	85%

OUTCOME ASSESSMENT METHODOLOGY: Indicator reviewed quarterly by Monroe County Office of Mental Health

SOURCE MATERIAL: Provider Performance Reports