By Legislators Hasman and Maffucci

Intro. No. _____

RESOLUTION NO. _____ OF 2025

ACCEPTING GRANT FROM NEW YORK STATE OFFICE FOR THE AGING FOR UNMET NEED PROGRAM AND AMENDING RESOLUTION 428 OF 2024, AS AMENDED BY RESOLUTION 97 OF 2025 AND RESOLUTION 187 OF 2025, AUTHORIZING CONTRACT FOR OFFICE FOR AGING PROGRAMS IN 2025-2026

BE IT RESOLVED BY THE LEGISLATURE OF THE COUNTY OF MONROE, as follows:

Section 1. The County Executive, or his designee, is hereby authorized to accept a $786,944 grant from, and to execute a contract and any amendments thereto with, the New York State Office for the Aging, for the Unmet Need Program for the period of April 1, 2025 through March 31, 2026.

Section 2. The 2025 operating budget of the Department of Human Services, Office for the Aging, is hereby amended by appropriating the sum of $786,944 into general fund 9001, funds center 5501030000, Support Service Contracts.

Section 3. Section 1 of Resolution 428 of 2024, as amended by Resolution 97 of 2025 and Resolution 187 of 2025, is hereby amended to read as follows:

> The County Executive, or his designee, is hereby authorized to execute contracts, applications, and any amendments thereto, with the agencies listed in Attachment A in the approximate amounts listed therein, in a total amount not to exceed ~~$9,824,438~~ $10,611,382 for the period of January 1, 2025 through March 31, 2026, including but not limited to a contract with Foodlink, Inc. for catering services for the Congregate Meal Program for area senior centers, in an amount not to exceed $383,159 for the period of July 1, 2025 through March 31, 2026.

Section 4. This resolution shall take effect in accordance with Section C2-7 of the Monroe County Charter.

Human Services Committee; October 27, 2025 - CV: 9-0
Ways and Means Committee; October 27, 2025 - CV: 11-0
File No. 25-0315

ADOPTION: Date: _____ Vote: _____

ACTION BY THE COUNTY EXECUTIVE

APPROVED: _____ VETOED: _____

SIGNATURE: _____ DATE: _____

EFFECTIVE DATE OF RESOLUTION: _____

Added language is underlined
Deleted language is ~~stricken~~

2025/26 ANTICIPATED CONTRACT SERVICES/Fund 9001 01/01/25-03/31/2026 Vendor and Program Services	TOTALS VENDOR TOTAL	SERVICE TOTAL	PROGRAM DESCRIPTION
Adult Day			
Hanna Z Day Care		103,999	
Social Adult Day Care Respite Adult Day Care	103,999		These are social model adult day care program. This is a program that helps physically and cognitively impaired frail Older Adults (60+) and respite for caregivers.
			These are social model adult day care programs that help physically and cognitively impaired frail Older Adults (60+) to continue living in the community.
Caregiver Assistance & Resources		293,856	
Alzheimer's Disease and Related Disorders Association, Inc.:			
Caregiver Education and Support	106,936		Caregiver education programs, training and support groups and information & assistance offered to individuals diagnosed with early to mid-stage Alzheimer's disease and other memory related disorders.
Lifespan of Greater Rochester, Inc.:			
Caregiver Resource Center & Grandparents Caregiver Program	157,735		The Caregiver Resource Center (CRC) is a State funded program which provides resources and support to Informal Family Caregivers. A Kinship care program provides support group and educational training sessions, designed to support eligible caregivers and help sustain their efforts to provide care for grandchildren, or other younger relatives, children in family-like relationships such as godparents or close family friends.
Long Term Care Ombudsman/(LTCOP)	29,185		Advocacy services that receive, investigate, and resolve complaints and concerns of residents in long-term care facilities.
Counseling and Assistance Services		247,272	
Lifespan of Greater Rochester, Inc.:			
Financial Management Services	80,453		Financial Management program assists Older Adults in applying for benefits such as Medicare and EPIC. This program also provides bill paying assistance and household budgeting.
HIICAP Services/HIICap Volunterr Stipend	166,819		The HIICAP program assists older adults, and Medicare eligible individuals, in need of information and assistance regarding health insurance.
			Lifespan will provide a stipend to HIICAP volunteers that help meet the needs of older New Yorkers applying for Medicare Part B and Part D to lower their health insurance costs

2025/26 ANTICIPATED CONTRACT SERVICES/Fund 9001	TOTALS		
01/01/25-03/31/2026 Vendor and Program Services	VENDOR TOTAL	SERVICE TOTAL	PROGRAM DESCRIPTION
Expanded In- Home Services		2,127,710	
Catholic Family Center of the Diocese of Rochester:			
Expanded In Home Services for Elderly Program:	2,127,710		Assists cognitively impaired frail Older Adults to continue living independently in the community by providing case management, developing care plans, and providing in-home services. This program also provides ancillary services such as social adult day programs, home delivered meals, personal emergency response units, home modification and repair and assistive equipment. Home Health Agencies provide housekeeper chore services and personal care. Consumer Directed Services provides service options for family caregivers
Elder Abuse Prevention Services		114,303	
Lifespan of Greater Rochester, Inc.:			
Elder Abuse Intervention and Respite	114,303		Emergency Respite is designed for individuals & caregivers in need of services who are not eligible under Title XX and have no other resources to pay. Services include but are not limited to emergency transportation. day care. and in-home chore services.
Health and Wellness Programs for Seniors		245,033	
Lifespan of Greater Rochester , Inc.:			
Matter of Balance Program	63,630		The Matter of Balance Program is an evidence based falls prevention program.
Lifespan of Greater Rochester, Inc.:			
Chronic Disease Self Management	10,000		The Chronic Disease Self Management Program (CDSMP) is an evidence based training program that teaches skills to manage chronic conditions, such as arthritis, hypertension, diabetes, cancer, and heart disease, and significantly improve the health and well-being of older adults in the community and prevent falls.
Paths/Pearls Older Adult Depression and Screening	61,646		The Older Adult Wellness Programs includes depression screening, and counseling services. These evidence based programs include the Program to Encourage Active, Rewarding Lives (PEARLS) and Providing Assessment and Treatment for Home-bound Seniors (PATHS).
Aging Mastery Program	23,839		The Aging Mastery Program (AMP) is an evidence-based program developed by the National Council on Aging. AMP teaches an individual new tools and strategies for managing their health effectively, improving their quality of life, and making positive changes in their life.
Older Adult Harm Reduction Program	35,000		The Older Adult Harm Reduction Program provides case assistance and uses motivational intervention harm reduction model to support older adults to take steps to decrease their misuse of drugs, alcohol, etc., and minimize harm their behavior is causing their health.
Rainbow Seniors Recreation, Education and Wellness Program	20,000		To provide LBGT + individuals sixty years old and over a place to socialize as well as participate in activities such as chair-yoga, bingo, cards-night, etc., to help maintain their mental and physical well-being. Services provided through the center assist in allowing participants the opportunity to remain healthy, independent and in their homes for as long as possible.
Oasis Rochester Recreation, Education and Wellness Program	30,918		Utilizing evidence based interventions, this program provides educational, informational, cultural, health and fitness programming to maintain/improve health and wellness for Older Adults.

2025/26 ANTICIPATED CONTRACT SERVICES/Fund 9001 01/01/25-03/31/2026 Vendor and Program Services	TOTALS VENDOR TOTAL	 SERVICE TOTAL	PROGRAM DESCRIPTION
Home Support & In Home Services		*775,198*	
Catholic Family Center of the Diocese of Rochester: Assisted Transportation (STAR)	142,048		The STAR program provides assisted transportation to older adults. Assisted transportation involves the transportation, including escort services to a person who has difficulties (physical or cognitive) using vehicular transportation.
In-Home support(Star)	633,150		In-home services involve providing non-medical services such as personal care, home repairs, etc. to assist individuals who have physical or cognitive difficulties.
UnMet Needs Program			The UnMet needs provides ancillary items and services to older adults in order to maintain their independence.
Information, Case Assistance & Special events		*1,838,016*	
Coordinated Care Services, Inc.:			
Contract Administration, Fiduciary Services and Employer of Record Services	214,396		This contract provides Contract Administration and Fiduciary Services for MCOFA. This contract provides Employer of Record Services to assist MCOFA in performing required tasks including Program Monitoring, Outreach & Public Education.
Daniel Jones (SCRA) Computer Training for Seniors	20,000		Provide older adults with computer, internet and social networking skills to enhance their lives and keep them connected.
Lifespan of Greater Rochester, Inc.:			
Eldersource Information & Assistance	559,994		Eldersource is a single source information, referral, case assistance & counseling program for services to Older Adults and their Informal Family Caregivers. Community Care Connections is a part of Eldersource and provides more intensive case assistance and linkage to healthcare providers for enhanced service provision and improved outcomes.
ECO-Elderly Community Outreach Program			Caseworkers provide community outreach, public education, referrals, assessments, short term problem solving, counseling and advocacy for Older Adults.
NY Connects Choices for Long Term Care	869,626		NY Connects is the Aging and Disability Resource Center. This program provides information, assistance and referral about long term care services and supports, options counseling, and assistance in applying for benefits. This program also convenes the Monroe County Long Term Care Council, responsible for analyzing gaps and barriers in the long term care system, and No Wrong Door work group to ensure consistency across systems of care.

2025/26 ANTICIPATED CONTRACT SERVICES/Fund 9001 01/01/25-03/31/2026 Vendor and Program Services	TOTALS VENDOR TOTAL	 SERVICE TOTAL	PROGRAM DESCRIPTION
Lifespan of Greater Rochester, Inc.: Mobility Management	74,000		Provide mobility management services in an effort to increase efficiencies among transport providers. These services will help older adults to travel across neighboring regions for health care social events, and routine business.
Jewish Familys Services Information and Assistance	20,000		To provide Information and Assistance related to In-Home Contact and Support Services to Holocaust survivors in Monroe County. This program will target Russian and other non-English speaking clients in order to link them to benefits specific to Holocaust survivors (e.g., Self Help, Blue Card and Kavod) in order to assist them with aging safely in their homes and community.
United Way of Greater Rochester Age Friendly Program	80,000		To provide services such as assistance in helping the twenty (20) municipalities (nineteen Towns and the City of Rochester) in understanding their municipality's aging population, identifying areas of improvement, and developing a plan to improve the lives of the people living in the age friendly community.
Legal Services for the Elderly Legal Assistance of Western NY, Inc.: Legal Services for the Elderly	190,841	190,841	This program provides low income Older Adults legal assistance and advocacy. Assistance is provided for help with Social Security, SSI, Medicaid, housing problems, simple wills, utility issues, Health Care Proxy, and Powers of Attorney.
Management Services Coordinated Care Services, Inc.: Contract Administration, Fiduciary Services and Employer of Record Services	21,309	21,309	CCSI provides management & administration of contracts for various Monroe County Administrative and Employer Record Services.
Nutrition Services: Home Delivered Meals UR Medicine Home Care, Community Services, Inc. : Meals on Wheels Program	1698728	1,698,728	Home Delivered Meals are provided to persons age 60 and over who are homebound, living alone, and are unable to prepare their own meals due to frailty or illness.
Nutrition Services: Senior Center Catering Goodwill of the Finger Lakes, Inc. 01/01/25-06/30/25 Catering Services for the Congregate Nutrition Program	160,956	614,115	Nineteen senior meal nutrition sites serve senior attendees age 60 and over with a hot nutritionally balanced meal. Emergency, shelf-stable meals are also provided to seniors throughout the winter months.
Foodlink, Inc. Catering Services for the Congregate Nutrition Program	383,159		Nineteen senior meal nutrition sites serve senior attendees age 60 and over with a hot nutritionally balanced meal. Emergency, shelf-stable meals are also provided to seniors throughout the winter months.
Goodwill of the Finger Lakes, Inc.			

2025/26 ANTICIPATED CONTRACT SERVICES/Fund 9001	TOTALS		
01/01/25-03/31/2026 Vendor and Program Services	VENDOR TOTAL	SERVICE TOTAL	PROGRAM DESCRIPTION
Registered Dietitian Services for the Nutrition Program	70000		Registered Dietitian (RD) will provide RD services for various aspects of the nutrition program. Duties performed include nutritional education, counseling, screening and presentations.

2025/26 ANTICIPATED CONTRACT SERVICES/Fund 9001	TOTALS		
01/01/25-03/31/2026 Vendor and Program Services	VENDOR TOTAL	SERVICE TOTAL	PROGRAM DESCRIPTION
Nutrition Services: Senior Centers of Monroe County		1,355,393	Senior Centers in Monroe County provide social activities, wellness programs, special events and meals to persons age 60 and over, their spouse and disabled adult children in a congregate setting. Recreational programming, social activities, case management services and other quality of life initiatives assist seniors to reduce isolation. These centers help seniors to remain living independently within the community of their choice.
Baden Street Settlement of Rochester, Inc.:			
MARC Senior Center	52,904		
Charles Settlement House, Inc.:			
Charles Settlement House Senior Center	100,255		
Town of Chili:			
Chili Senior Center	52,139		
The Community Place of Greater Rochester, Inc.:			
Community Place Senior Center	71,210		
Town of Gates:			
Gates Community & Senior Center	48,421		
Town of Greece:			
Greece Community & Senior Center	76,721		
Town of Henrietta:			
Henrietta Senior Center	149,619		
Ibero-American Action League, Inc.:			
Centro de Oro Senior Center	173,159		
Town of Irondequoit:			
Irondequoit Senior Center	94,717		
Lifespan of Greater Rochester, Inc.:			
Lifespan Senior Center Programs Wolk Center	130,140		
Lifespan of Greater Rochester, Inc.:			
Lifespan Senior Center Programs Lily Café	51,098		
Lifetime Assistance, Inc.:			
The Lodge on the Canal	20,000		
Monroe Community Hospital			
MCH Cafeteria	-		
Prayer House Church of God by Faith			
Senior Center	42,098		
Southwest Neighborhood Association:			
Southwest Senior Center	62,348		
Town of Ogden:			
Ogden Senior Center	44,279		
Town of Parma:			
Hilton-Parma Senior Center	26,480		
Town of Pittsford:			
Pittsford Senior Center	48,165		
Town of Webster:			
Webster Senior Center	81,115		
Town of Wheatland:			
Wheatland Senior Center	30,525		
TBD Potential New sites	-		

2025/26 ANTICIPATED CONTRACT SERVICES/Fund 9001	TOTALS		
01/01/25-03/31/2026 Vendor and Program Services	VENDOR TOTAL	SERVICE TOTAL	PROGRAM DESCRIPTION
Transportation Services		985,609	
Lifespan of Greater Rochester, Inc.: Mobility Management	-		Provide mobility management services in an effort to increase efficiencies in the Finger Lakes Region. These services will help older adults to travel across neighboring regions for health care social events, and routine business.
Medical Motors Service of Rochester and Monroe County, Inc.			
Senior Center Transport Medical Transportation Senior Center Transport /COLA TBD	985,609		Transportation services are provided for Older Adults to and from area Senior Centers, Social Adult Day Programs, recreational outings, grocery shopping, banking services and dialysis.
Total OFA Contract Budget Proposal	10,611,382	10,611,382	Total Office for the Aging Contract Service Funds Requested
	10,611,382	10,611,382	
OFFICE FOR THE AGING CONTRACTS		96.9%	Percent of Federal, State, and Program Revenue
Anticipated Program Revenue	10,282,249	10,282,249	Amount of Anticipated Revenue for Office for the Aging contracted services
		3.1%	Percent of Net county support for OFA Contracted Services
Net County Support Request	329,133	329,133	Amount of Net County Match Support for OFA Contracted Services
Total OFA Contract Budget Proposal	10,611,382	10,611,382	
	-	-	
	10604197		
	Cost Center	Amount	2025/26 ANTICIPATED CONTRACT SERVICES/Fund 9001
	5501018000	$ 21,309	Contract Management/CCSI: 5501010000
	5501030000	258,928	Support Services: County Funding
	5501030000	6,286,931	Support Services: State/Federal Funding
	5501040000	48,896	Nutrition Services: County Funding
	5501040000	3,233,317	Nutrition Services: State/Federal Funding
	5501050000	762,001	Education & Wellness: State Funding
	5501050000	-	Education & Wellness: County Funding
	Dept. 5500	$ 10,611,382	OFA Contract Total
		-	MCH Income

14.9

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Grant from the New York State Office of the Aging for the Unmet Need Funding and Amend Resolution 428 of 2024, as Amended by Resolution of 97 of 2025 and Resolution 187 of 2025, and Authorize to Contract for the Monroe County Office for the Aging Programs in 2025-2026.

Total Served 2024 - 2025: 782
Proposed $ Amt. 2025 - 26: ~~$433,150~~ $633,150

SECTION I

PROGRAM: In- Home Contact and Support / Unmet Needs

CONTRACTOR: Catholic Charities of the Diocese of Rochester d/b/a Catholic Charities Family and Community Services, Lori VanAuken, President & CEO

PROGRAM DESCRIPTION: Provides non-medical home support. Housekeeping, light chore services are provided to frail, isolated seniors

PRIMARY OBJECTIVE(S)/ DELIVERABLES: Increase or maintain ease of mobility outside of the home for functionally impaired elderly.

PRIMARY PERFORMANCE MEASURE/INDICATOR: Indicator of Success: Increased or maintained well-being through ease of mobility outside of the home for functionally impaired elders.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	4/1/24-3/31/25	4/1/24-3/31/25	4/1/25-3/31/26	4/1/26-3/31/27
Total # of Participants	700	782	830	830
% Successful	90%	111.7%	90%	90%

OUTCOME ASSESSMENT METHODOLOGY: A self-report survey is administered to all clients who have received services for at least three months. On a five point scale clients rate their ease of mobility after receiving services. In addition, there are questions regarding satisfaction with the program.

BOARD MEMBERS: Iveth Reynolds, Roger Cordero-Mueses, Virgil Joseph, Luke Mazzochetti, Sheila Briody, James Aroune, Meredith Bahr-Andreucci, Rachel Baranello, Elizabeth Ciaccio, Lucia Cokindres-Vasquez, Rev Brian Cool, Mary Dappen, Mary Farnand, kristy Gonzalez, Louis Howard, David Kelly, Alasdair MacKinnon, John McBride, Laura Purcell, Tesfamichael Yohannes,

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Grant from the New York State Office of the Aging for the Unmet Need Funding and Amend Resolution 428 of 2024, as Amended by Resolution of 97 of 2025 and Resolution 187 of 2025, and Authorize to Contract for the Monroe County Office for the Aging Programs in 2025-2026.

Total Served 2024: 418
Proposed $ Amt. 2025: ~~$140,841~~ $190,841

SECTION I

PROGRAM: Legal Services for the Elderly

CONTRACTOR: Legal Assistance of Western New York, Inc., C. Kenneth Perri, Executive Director

PROGRAM DESCRIPTION: To decrease the frequency of low-income seniors living in poverty through legal representation to obtain or maintain entitlement benefits including Public Assistance, Medicaid, Medicare, Supplement Nutrition Assistance Program benefits, pensions, Social Security and Veterans' benefits.
To increase the ability of seniors to protect and manage their assets, including the establishment and enforcement of supplemental needs trusts, simple wills, advance directives, and legal representation and referrals in foreclosures, predatory lending practices, debtor/creditor and other consumer matters.

PRIMARY OBJECTIVE(S)/ DELIVERABLES: Low-income seniors will increase their financial resources and/or improve asset management.

PRIMARY PERFORMANCE MEASURE/INDICATOR: Seniors in need of legal information, advice, or representation will receive appropriate and competent legal services, resulting in increased mental and emotional well-being. Seniors with housing, consumer, health, or income maintenance issues receive advice, referrals, litigation, and advocacy services to increase/maintain their mental and emotional health

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	1/1/24 - 12/31/24	1/1/24 - 12/31/24	1/1/25 -12/31/25	1/1/26 -12/31/26
Total # of Participants	400	418	450	450
% Successful	90%	104.5%	90%	90%

OUTCOME ASSESSMENT METHODOLOGY: Closing codes and client satisfaction questionnaires. LawNY case management system allows for tracking problem type and outcomes over 120 categories for clients and case closing. All increases in income and benefits that are the result of legal advice and representation are recorded. Client outcomes are collected for all clients served in court or administrative representation. The advocate indicates which client goals were met. Client satisfaction questionnaires are sent out at the close of each case and client responses are tabulated.

BOARD MEMBERS: John Beckley, Iskra Bonanno, Mary Brown, Amanda Burns, Aimee Churchill Barbara Cole, Mollie Dapolito, Richard Dollinger, Camille Earley, Steven Foss Kayla Franchina, Deirdre Hay, Elisa Heaton, Steven Nuttall Emily Pawlowski, Zachary Pike, David Ralph, Metthea Ross, JoAnne Sandler, Keven Saunders, Loranne Schoenfield Jessica Simon, William Thew, Donald White

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature

14.11

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Grant from the New York State Office of the Aging for the Unmet Need Funding and Amend Resolution 428 of 2024, as Amended by Resolution of 97 of 2025 and Resolution 187 of 2025, and Authorize to Contract for the Monroe County Office for the Aging Programs in 2025-2026.

Total Served 2024: 550
Proposed $ Amt. 2025: ~~$874,288~~ $985,609

SECTION I

PROGRAM: Transportation Services for Older Adults

CONTRACTOR: Medical Motor Service of Rochester and Monroe County, Inc., Timothy Kohlmeier, Executive Director

PROGRAM DESCRIPTION: Transportation provided on a regular basis for senior center participants, social adult day services clients, and dialysis patients.

PRIMARY OBJECTIVE(S)/ DELIVERABLES: The primary objective is to improve independence and mobility of older persons, enabling them access to health, nutritional, social services and dialysis treatments.

PRIMARY PERFORMANCE MEASURE/INDICATOR: Indicator of Success: Individuals receiving services will receive safe, door-to-door transportation services.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	1/1/24 -12/31/24	1/1/24 -12/31/24	1/1/25 -12/31/25	1/1/26 -12/31/26
Total # of Participants	550	546	600	550
% Successful	90%	99.27%	90%	90%

OUTCOME ASSESSMENT METHODOLOGY: Performance is measured through monthly service reports, and quarterly measure totals which report the unduplicated number of persons served as well as the number of trips to each Senior Center and dialysis locations. A customer satisfaction survey is administered annually

BOARD MEMBERS: Patricia Woods, Kevin Halpin, Josh Pryor, Christopher Trageser, Kathryn Charboneau, Janice M. Holland, Britt Lui, Michael Moller, Martin Murphy, Maureen Murphy, Mosunmola M. Ojo, James E. Morris

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

14,12

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re Acceptance of Grant from the New York State Office of the Aging for the Unmet Need Funding and Amend Resolution 428 of 2024, as Amended by Resolution of 97 of 2025 and Resolution 187 of 2025, and Authorize to Contract for the Monroe County Office for the Aging Programs in 2025-2026.

Total Served 2024 - 2025: 778

Proposed $ Amt. 2025-26 ~~$ 1,544,980~~ $ 1,698,728

SECTION I

PROGRAM: Home Delivered Meals

CONTRACTOR: UR Medicine Home Care, Community Services, Inc., Michelle Dahlkemper, President

PROGRAM DESCRIPTION: One or two meals per day are provided to persons aged 60 and over who are homebound due to illness or disability and who are unable to prepare their own meals. Meals are available five days per week with provisions for weekend meals if needed. The primary objective is to increase the level of independence in the daily living of a frail elderly participant who receives "Meals on Wheels."

PRIMARY OBJECTIVE(S)/ DELIVERABLES: Individuals will increase their level of independence through receipt of home delivered meals.

PRIMARY PERFORMANCE MEASURE/INDICATOR: Individuals receiving services will report higher levels of independence as a result of receiving home delivered meals (under this funding source)

	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	1/1/24-3/31/25	1/1/25-3/31/26	1/1/26-3/31/26
Total # of Participants	778	860	750
% Successful	95%	95%	95%

OUTCOME ASSESSMENT METHODOLOGY: The New York State Office for the Aging collects and monitors data via MCOFA.

BOARD MEMBERS: Kate Ackerman, Timothy Ashe, Taletha Best, Adam Cardina, Ann Marie Cook, James Dickson II MD, Jason Feinberg MD, Steve I. Goldstein MD Ex Officio, Barbara Gray, Ann Harrington, Diana Kurty, David Lipari, Dallas Nelson MD, Mark Prunoske, Alan Resnick, Hazel Robertshaw PHD RN, Kathleen Whelehan, Walt Winiarczyk, Jane Shiukitis

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Grant from the New York State Office of the Aging for the Unmet Need Funding and Amend Resolution 428 of 2024, as Amended by Resolution of 97 of 2025 and Resolution 187 of 2025, and Authorize to Contract for the Monroe County Office for the Aging Programs in 2025-2026.

Total served 2024 - 25: 2,126
Proposed $ Amt. 2025 - 26: ~~$476,660~~ $559,994

SECTION I
PROGRAM: Eldersource/Elderly Community Outreach (ECO)

CONTRACTOR: Lifespan of Greater Rochester, Inc., Ann Marie Cook, President/CEO

PROGRAM DESCRIPTION: Eldersource provides information, education (including public education), outreach, referral, and case assistance services to seniors, their caregivers and people of all ages that have a disability.

PRIMARY OBJECTIVE(S)/ DELIVERABLES: Information, referral, and case assistance are provided to older adults, caregivers and people with a disability, in order for individuals to maintain or improve their independence.

PRIMARY PERFORMANCE MEASURE/INDICATOR: Increase the ability of clients to function independently and successfully by providing information, referral, assistance and coordination of services to either the care receiver or caregiver.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	1/1/24-3/31/25	1/1/24-3/31/25	1/1/25-3/31/26	1/1/26-3/31/27
Total # of Units	8,826	13,700	10,357	9,411
% Successful	95%	155%	95%	95%

OUTCOME ASSESSMENT METHODOLOGY: To measure satisfaction, case managers provide each client (Older adult/Caregiver) with the appropriate satisfaction survey during the home visit.

BOARD MEMBERS: LaRon Rowe, Dr. Robert McCann, Lori Jansen, Liz Vega, John Clark, Ralph (Buz) J. Code, III, Esq., Bob Hartman, Michael Kaufman, Dr. Stephen Ryan, Dr. Marie Aydelotte, Michael Bausch, Vito Caraccio, Lucia Castillejo, Will Carroll, Carmen Coleman, Tere Dominas, Ericka Elliott, Jarrett Felton, John Fornof, Dr. Ankit Garg, Tracy Greene, Cindy Lovetro, Karen LaGraff, Dr. Timothy Lum, David Mack, Travis Masonis, Colleen Rose, Roberta Van Winkle, Miguel Velazquez

SECTION II
SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Grant from the New York State Office of the Aging for the Unmet Need Funding and Amend Resolution 428 of 2024, as Amended by Resolution of 97 of 2025 and Resolution 187 of 2025, and Authorize to Contract for the Monroe County Office for the Aging Programs in 2025-2026.

Total served 2024 - 25: 5,784
Proposed $ Amt. 2025 - 26: ~~$702,960~~ $869,626

SECTION I

PROGRAM: NY Connects Program

CONTRACTOR: Lifespan of Greater Rochester, Inc., Ann Marie Cook, President/CEO

PROGRAM DESCRIPTION: NY Connects is an essential component of the State's efforts to rebalance the long term services and supports (LTSS) system so that people can live independently and remain at home and in their communities.

PRIMARY OBJECTIVE(S)/ DELIVERABLES: To sustain and enhance a NY Connects program that serves individuals and caregivers in need of long term services and supports through the operation of core functions in a manner that supports their independence and self-determination.

PERFORMANCE MEASURE/INDICATOR: NY Connects will provide objective Information and Assistance about services and supports available to consumers and caregivers to meet their identified needs.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	4/1/24-3/31/25	4/1/24-3/31/25	4/1/25-3/31/26	4/1/26-3/31/27
Total # of Contacts	15,000	12,478	18,728	15,000
% Successful	95%	83%	95%	95%

OUTCOME ASSESSMENT METHODOLOGY: NY Connects program will evaluate the effectiveness of the provision of Information & Assistance through NYSOFA's Customer Satisfaction Survey Tool.

BOARD MEMBERS: LaRon Rowe, Dr. Robert McCann, Lori Jansen, Liz Vega, John Clark, Ralph (Buz) J. Code, III, Esq., Bob Hartman, Michael Kaufman, Dr. Stephen Ryan, Dr. Marie Aydelotte, Michael Bausch, Vito Caraccio, Lucia Castillejo, Will Carroll, Carmen Coleman, Tere Dominas, Ericka Elliott, Jarrett Felton, John Fornof, Dr. Ankit Garg, Tracy Greene, Cindy Lovetro, Karen LaGraff, Dr. Timothy Lum, David Mack, Travis Masonis, Colleen Rose, Roberta Van Winkle, Miguel Velazquez

SECTION II

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PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Grant from the New York State Office of the Aging for the Unmet Need Funding and Amend Resolution 428 of 2024, as Amended by Resolution of 97 of 2025 and Resolution 187 of 2025, and Authorize to Contract for the Monroe County Office for the Aging Programs in 2025-2026.

Total served 2024 - 25: 517
Proposed $ Amt. 2025 - 26: ~~$135,860~~ $157,735

SECTION I

PROGRAM: Caregiver Resource Center

CONTRACTOR: Lifespan of Greater Rochester, Inc., Ann Marie Cook, President/CEO

PROGRAM DESCRIPTION: Non-professional caregivers will have an opportunity to maintain and increase their mental and physical well-being by accessing caregiver training and support, and community resources.

PRIMARY OBJECTIVE(S)/ DELIVERABLES: Provide Caregiver training classes to increase caregivers' ability to plan for the future and to take care of themselves.

PRIMARY PERFORMANCE MEASURE/INDICATOR: Caregivers will self-report an increased knowledge of caregiving resources and ability to maintain their well-being in their caregiving capacity.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	1/1/24-3/31/25	1/1/24-3/31/25	1/1/25-3/31/26	1/1/26-3/31/27
Total # of Units	1,210	1,336	1,550	1,210
% Successful	95%	110%	95%	95%

OUTCOME ASSESSMENT METHODOLOGY: Caregivers will be asked to complete a follow-up survey to assess their knowledge of caregiver skills, as well as services in Monroe County and their confidence in accessing needed services for the care recipient.

PRIMARY OBJECTIVE(S)/ DELIVERABLES: To provide support to caregivers and kinship caregivers providing care to family members through information and assistance.

PRIMARY PERFORMANCE MEASURE/INDICATOR: Caregivers will self-report an increased knowledge of caregiving resources and ability to maintain their well-being in their caregiving capacity.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	1/1/24-3/31/25	1/1/24-3/31/25	1/1/25-3/31/26	1/1/26-3/31/27
Total # of Units	600	894	800	700
% Successful	90%	149%	90%	90%

OUTCOME ASSESSMENT METHODOLOGY: Caregivers will be asked to complete a follow-up survey to assess their knowledge of community resources and services in Monroe County and their confidence in accessing needed services for the care recipient.

BOARD MEMBERS: LaRon Rowe, Dr. Robert McCann, Lori Jansen, Liz Vega, John Clark, Ralph (Buz) J. Code, III, Esq., Bob Hartman, Michael Kaufman, Dr. Stephen Ryan, Dr. Marie Aydelotte, Michael Bausch, Vito Caraccio, Lucia Castillejo, Will Carroll, Carmen Coleman, Tere Dominas, Ericka Elliott, Jarrett Felton, John Fornof, Dr. Ankit Garg, Tracy Greene, Cindy Lovetro, Karen LaGraff, Dr. Timothy Lum, David Mack, Travis Masonis, Colleen Rose, Roberta Van Winkle, Miguel Velazquez

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

Office of **the County Executive**

Monroe County, New York

Adam J. Bello
County Executive

OFFICIAL FILE COPY
No. 250315
Not to be removed from the Office of the
Legislature Of
Monroe County
Committee Assignment
HUMAN SERVICES -L
WAYS & MEANS

October 10, 2025

To The Honorable
Monroe County Legislature
407 County Office Building
Rochester, New York 14614

Subject: Acceptance of a Grant from the New York State Office for the Aging for the Unmet Need Program and Amend Resolution 428 of 2024, as Amended by Resolution 97 of 2025 and Resolution 187 of 2025, Authorization to Contract for Office for the Aging Programs in 2025-2026

Honorable Legislators:

I recommend that Your Honorable Body accept a grant from the New York State Office for the Aging in the amount of $786,944 for the Unmet Need Program for the period of April 1, 2025 through March 31, 2026, and amend Resolution 428 of 2024, as amended by Resolution 97 of 2025 and Resolution 187 of 2025, Authorization to Contract for Office for the Aging Programs in 2025-2026, to increase the amount from an amount not to exceed $9,824,438 to an amount not to exceed $10,611,382 for the period of January 1, 2025 through March 31, 2026. An updated Attachment A is attached.

This additional funding is intended to support waiting list and unmet need situations, and will be used by the Monroe County Office for the Aging to serve additional clients and expand existing services. The County issued a questionnaire to existing vendors in order to identify Unmet Needs in the community and allocate funding where the greatest needs exist. The following programs and services will be expanded to serve additional clients: Catholic Charities Family and Community Services (In Home Contact Services/Transportation Services/Personal Emergency Response Systems/Ancillary Services, etc.), Legal Assistance of Western NY (Legal Services), Medical Motor Services (Transportation), UR Medicine Home Care, Community Services, Inc (Home Delivered Meals), and Lifespan of Greater Rochester (Eldersource/Caregiver Services/NY Connects Information and Assistance).

Please refer to the attached Purchase of Service Information forms for disclosure of information required pursuant to Resolution 223 of 2007, as amended by Resolution 11 of 2008.

The specific legislative actions required are:

1. Authorize the County Executive, or his designee, to accept a $786,944 grant from, and to execute a contract and any amendments thereto with, the New York State Office for the Aging, for the Unmet Need Program for the period of April 1, 2025, through March 31, 2026.

2. Amend the 2025 operating budget of the Department of Human Services, Office for the Aging, by appropriating the sum of $786,944 into general fund 9001, funds center 5501030000, Support Service Contracts.

3. Amend Resolution 428 of 2024, as amended by Resolution of 97 of 2025 and Resolution 187 of 2025, to authorize the County Executive, or his designee to increase contracts, applications and any amendments thereto, with the agencies listed in Attachment A in the approximate amounts listed therein, from a total amount not to exceed $9,824,438 to a total amount not to exceed $10,611,382 for the period of January 1, 2025 through March 31, 2026.

This action is a Type II Action pursuant to 6 NYCRR § 617.5(c)(26) ("routine or continuing agency administration and management, not including new programs or major reordering of priorities that may affect the environment") and is not subject to further review under the State Environmental Quality Review Act.

This grant is 100% funded by the New York State Office for the Aging. No net County support is required in the current Monroe County budget.

Each of these agencies has been reviewed for not-for-profit or corporate status and the records in the Office of the Monroe County Treasury have indicated that none of these agencies owe any delinquent Monroe County property taxes.

I recommend that this matter be referred to the appropriate committee(s) for favorable action by Your Honorable Body.

Sincerely,

Adam J. Bello
Monroe County Executive

2025/26 ANTICIPATED CONTRACT SERVICES/Fund 9001	TOTALS		
01/01/25-03/31/2026 Vendor and Program Services	VENDOR TOTAL	SERVICE TOTAL	PROGRAM DESCRIPTION
Adult Day			
Hanna Z Day Care		103,999	
Social Adult Day Care Respite Adult Day Care	103,999		These are social model adult day care program. This is a program that helps physically and cognitively impaired frail Older Adults (60+) and respite for caregivers.
			These are social model adult day care programs that help physically and cognitively impaired frail Older Adults (60+) to continue living in the community.
Caregiver Assistance & Resources		293,856	
Alzheimer's Disease and Related Disorders Association, Inc.:			
Caregiver Education and Support	106,936		Caregiver education programs, training and support groups and information & assistance offered to individuals diagnosed with early to mid-stage Alzheimer's disease and other memory related disorders.
Lifespan of Greater Rochester, Inc.:			
Caregiver Resource Center & Grandparents Caregiver Program	157,735		The Caregiver Resource Center (CRC) is a State funded program which provides resources and support to Informal Family Caregivers. A Kinship care program provides support group and educational training sessions, designed to support eligible caregivers and help sustain their efforts to provide care for grandchildren, or other younger relatives, children in family-like relationships such as godparents or close family friends.
Long Term Care Ombudsman/(LTCOP)	29,185		Advocacy services that receive, investigate, and resolve complaints and concerns of residents in long-term care facilities.
Counseling and Assistance Services		247,272	
Lifespan of Greater Rochester, Inc.:			
Financial Management Services	80,453		Financial Management program assists Older Adults in applying for benefits such as Medicare and EPIC. This program also provides bill paying assistance and household budgeting.
HIICAP Services/HIICap Volunterr Stipend	166,819		The HIICAP program assists older adults, and Medicare eligible individuals, in need of information and assistance regarding health insurance.
	-		Lifespan will provide a stipend to HIICAP volunteers that help meet the needs of older New Yorkers applying for Medicare Part B and Part D to lower their health insurance costs

2025/26 ANTICIPATED CONTRACT SERVICES/Fund 9001	TOTALS		
01/01/25-03/31/2026 Vendor and Program Services	VENDOR TOTAL	SERVICE TOTAL	PROGRAM DESCRIPTION
Expanded In- Home Services		2,127,710	
Catholic Family Center of the Diocese of Rochester:			
Expanded in Home Services for Elderly Program:	2,127,710		Assists cognitively impaired frail Older Adults to continue living independently in the community by providing case management, developing care plans, and providing in-home services. This program also provides ancillary services such as social adult day programs, home delivered meals, personal emergency response units, home modification and repair and assistive equipment. Home Health Agencies provide housekeeper chore services and personal care. Consumer Directed Services provides service options for family caregivers
Elder Abuse Prevention Services		114,303	
Lifespan of Greater Rochester, Inc.:			
Elder Abuse Intervention and Respite	114,303		Emergency Respite is designed for individuals & caregivers in need of services who are not eligible under Title XX and have no other resources to pay. Services include but are not limited to emergency transportation, day care, and in-home chore services.
Health and Wellness Programs for Seniors		245,033	
Lifespan of Greater Rochester , Inc.:			
Matter of Balance Program	63,630		The Matter of Balance Program is an evidence based falls prevention program.
Lifespan of Greater Rochester, Inc.:			
Chronic Disease Self Management	10,000		The Chronic Disease Self Management Program (CDSMP) is an evidence based training program that teaches skills to manage chronic conditions, such as arthritis, hypertension, diabetes, cancer, and heart disease, and significantly improve the health and well-being of older adults in the community and prevent falls.
Paths/Pearls Older Adult Depression and Screening	61,646		The Older Adult Wellness Programs includes depression screening, and counseling services. These evidence based programs include the Program to Encourage Active, Rewarding Lives (PEARLS) and Providing Assessment and Treatment for Home-bound Seniors (PATHS).
Aging Mastery Program	23,839		The Aging Mastery Program (AMP) is an evidence-based program developed by the National Council on Aging. AMP teaches an individual new tools and strategies for managing their health effectively, improving their quality of life, and making positive changes in their life.
Older Adult Harm Reduction Program	35,000		The Older Adult Harm Reduction Program provides case assistance and uses motivational intervention harm reduction model to support older adults to take steps to decrease their misuse of drugs, alcohol, etc., and minimize harm their behavior is causing their health.
Rainbow Seniors Recreation, Education and Wellness Program	20,000		To provide LBGT + individuals sixty years old and over a place to socialize as well as participate in activities such as chair-yoga, bingo, cards-night, etc., to help maintain their mental and physical well-being. Services provided through the center assist in allowing participants the opportunity to remain healthy, independent and in their homes for as long as possible.
Oasis Rochester Recreation, Education and Wellness Program	30,918		Utilizing evidence based interventions, this program provides educational, informational, cultural, health and fitness programming to maintain/improve health and wellness for Older Adults.

2025/26 ANTICIPATED CONTRACT SERVICES/Fund 9001 01/01/25-03/31/2026 Vendor and Program Services	TOTALS VENDOR TOTAL	 SERVICE TOTAL	PROGRAM DESCRIPTION
Home Support & In Home Services		775,198	
Catholic Family Center of the Diocese of Rochester:			
Assisted Transportation (STAR)	142,048		The STAR program provides assisted transportation to older adults. Assisted transportation involves the transportation, including escort services to a person who has difficulties (physical or cognitive) using vehicular transportation.
In-Home support(Star)	633,150		In-home services involve providing non-medical services such as personal care, home repairs, etc. to assist individuals who have physical or cognitive difficulties.
UnMet Needs Program			The UnMet needs provides ancillary items and services to older adults in order to maintain their independence.
Information, Case Assistance & Special events		1,838,016	
Coordinated Care Services, Inc.:			
Contract Administration, Fiduciary Services and Employer of Record Services	214,396		This contract provides Contract Administration and Fiduciary Services for MCOFA. This contract provides Employer of Record Services to assist MCOFA in performing required tasks including Program Monitoring, Outreach & Public Education.
Daniel Jones (SCRA)			
Computer Training for Seniors	20,000		Provide older adults with computer, internet and social networking skills to enhance their lives and keep them connected.
Lifespan of Greater Rochester, Inc.:			
Eldersource Information & Assistance	559,994		Eldersource is a single source information, referral, case assistance & counseling program for services to Older Adults and their Informal Family Caregivers. Community Care Connections is a part of Eldersource and provides more intensive case assistance and linkage to healthcare providers for enhanced service provision and improved outcomes.
ECO-Elderly Community Outreach Program			Caseworkers provide community outreach, public education, referrals, assessments, short term problem solving, counseling and advocacy for Older Adults.
NY Connects Choices for Long Term Care	869,626		NY Connects is the Aging and Disability Resource Center. This program provides information, assistance and referral about long term care services and supports, options counseling, and assistance in applying for benefits. This program also convenes the Monroe County Long Term Care Council, responsible for analyzing gaps and barriers in the long term care system, and No Wrong Door work group to ensure consistency across systems of care.

2025/26 ANTICIPATED CONTRACT SERVICES/Fund 9001 01/01/25-03/31/2026 Vendor and Program Services	TOTALS VENDOR TOTAL	 SERVICE TOTAL	PROGRAM DESCRIPTION
Lifespan of Greater Rochester, Inc.: Mobility Management	74,000		Provide mobility management services in an effort to increase efficiencies among transport providers. These services will help older adults to travel across neighboring regions for health care social events, and routine business.
Jewish Familys Services Information and Assistance	20,000		To provide Information and Assistance related to In-Home Contact and Support Services to Holocaust survivors in Monroe County. This program will target Russian and other non-English speaking clients in order to link them to benefits specific to Holocaust survivors (e.g., Self Help, Blue Card and Kavod) in order to assist them with aging safely in their homes and community.
United Way of Greater Rochester Age Friendly Program	80,000		To provide services such as assistance in helping the twenty (20) municipalities (nineteen Towns and the City of Rochester) in understanding their municipality's aging population, identifying areas of improvement, and developing a plan to improve the lives of the people living in the age friendly community.
Legal Services for the Elderly Legal Assistance of Western NY, Inc.: Legal Services for the Elderly	190,841	190,841	This program provides low income Older Adults legal assistance and advocacy. Assistance is provided for help with Social Security, SSI, Medicaid, housing problems, simple wills, utility issues, Health Care Proxy, and Powers of Attorney.
Management Services Coordinated Care Services, Inc.: Contract Administration, Fiduciary Services and Employer of Record Services	21,309	21,309	CCSI provides management & administration of contracts for various Monroe County Administrative and Employer Record Services.
Nutrition Services: Home Delivered Meals UR Medicine Home Care, Community Services, Inc. : Meals on Wheels Program	1698728	1,698,728	Home Delivered Meals are provided to persons age 60 and over who are homebound, living alone, and are unable to prepare their own meals due to frailty or illness.
Nutrition Services: Senior Center Catering Goodwill of the Finger Lakes, Inc. 01/01/25-06/30/25 Catering Services for the Congregate Nutrition Program	160,956	614,115	Nineteen senior meal nutrition sites serve senior attendees age 60 and over with a hot nutritionally balanced meal. Emergency, shelf-stable meals are also provided to seniors throughout the winter months.
Foodlink, Inc. Catering Services for the Congregate Nutrition Program	383,159		Nineteen senior meal nutrition sites serve senior attendees age 60 and over with a hot nutritionally balanced meal. Emergency, shelf-stable meals are also provided to seniors throughout the winter months.
Goodwill of the Finger Lakes, Inc.			

2025/26 ANTICIPATED CONTRACT SERVICES/Fund 9001	TOTALS		
01/01/25-03/31/2026 Vendor and Program Services	VENDOR TOTAL	SERVICE TOTAL	PROGRAM DESCRIPTION
Registered Dietitian Services for the Nutrition Program	70000		Registered Dietitian (RD) will provide RD services for various aspects of the nutrition program. Duties performed include nutritional education, counseling, screening and presentations.

2025/26 ANTICIPATED CONTRACT SERVICES/Fund 9001	TOTALS		
01/01/25-03/31/2026 **Vendor and Program Services**	VENDOR **TOTAL**	SERVICE **TOTAL**	**PROGRAM DESCRIPTION**
Nutrition Services: Senior Centers of Monroe County		1,355,393	Senior Centers in Monroe County provide social activities, wellness programs, special events and meals to persons age 60 and over, their spouse and disabled adult children in a congregate setting. Recreational programming, social activities, case management services and other quality of life initiatives assist seniors to reduce isolation. These centers help seniors to remain living independently within the community of their choice.
Baden Street Settlement of Rochester, Inc.:			
MARC Senior Center	52,904		
Charles Settlement House, Inc.:			
Charles Settlement House Senior Center	100,255		
Town of Chili:			
Chili Senior Center	52,139		
The Community Place of Greater Rochester, Inc.:			
Community Place Senior Center	71,210		
Town of Gates:			
Gates Community & Senior Center	48,421		
Town of Greece:			
Greece Community & Senior Center	76,721		
Town of Henrietta:			
Henrietta Senior Center	149,619		
Ibero-American Action League, Inc.:			
Centro de Oro Senior Center	173,159		
Town of Irondequoit:			
Irondequoit Senior Center	94,717		
Lifespan of Greater Rochester, Inc.:			
Lifespan Senior Center Programs Wolk Center	130,140		
Lifespan of Greater Rochester, Inc.:			
Lifespan Senior Center Programs Lily Café	51,098		
Lifetime Assistance, Inc.:			
The Lodge on the Canal	20,000		
Monroe Community Hospital			
MCH Cafeteria	-		
Prayer House Church of God by Faith			
Senior Center	42,098		
Southwest Neighborhood Association:			
Southwest Senior Center	62,348		
Town of Ogden:			
Ogden Senior Center	44,279		
Town of Parma:			
Hilton-Parma Senior Center	26,480		
Town of Pittsford:			
Pittsford Senior Center	48,165		
Town of Webster:			
Webster Senior Center	81,115		
Town of Wheatland:			
Wheatland Senior Center	30,525		
TBD Potential New sites	-		

2025/26 ANTICIPATED CONTRACT SERVICES/Fund 9001	TOTALS		
01/01/25-03/31/2026 Vendor and Program Services	VENDOR TOTAL	SERVICE TOTAL	PROGRAM DESCRIPTION
Transportation Services		985,609	
Lifespan of Greater Rochester, Inc.: Mobility Management	-		Provide mobility management services in an effort to increase efficiencies in the Finger Lakes Region. These services will help older adults to travel across neighboring regions for health care social events, and routine business.
Medical Motors Service of Rochester and Monroe County, Inc.			
Senior Center Transport Medical Transportation Senior Center Transport /COLA TBD	985,609		Transportation services are provided for Older Adults to and from area Senior Centers, Social Adult Day Programs, recreational outings, grocery shopping, banking services and dialysis.
Total OFA Contract Budget Proposal	10,611,382	10,611,382	Total Office for the Aging Contract Service Funds Requested
	10,611,382	10,611,382	

OFFICE FOR THE AGING CONTRACTS			
		96.9%	Percent of Federal, State, and Program Revenue
Anticipated Program Revenue	10,282,249	10,282,249	Amount of Anticipated Revenue for Office for the Aging contracted services
		3.1%	Percent of Net county support for OFA Contracted Services
Net County Support Request	329,133	329,133	Amount of Net County Match Support for OFA Contracted Services
Total OFA Contract Budget Proposal	10,611,382	10,611,382	
	-	-	
	10604197		
	Cost Center	Amount	2025/26 ANTICIPATED CONTRACT SERVICES/Fund 9001
	5501010000	$ 21,309	Contract Management/CCSI: 5501010000
	5501030000	258,928	Support Services: County Funding
	5501030000	6,286,931	Support Services: State/Federal Funding
	5501040000	48,896	Nutrition Services: County Funding
	5501040000	3,233,317	Nutrition Services: State/Federal Funding
	5501050000	762,001	Education & Wellness: State Funding
	5501050000	-	Education & Wellness: County Funding
	Dept. 5500	$ 10,611,382	OFA Contract Total
		-	MCH Income

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Grant from the New York State Office of the Aging for the Unmet Need Funding and Amend Resolution 428 of 2024, as Amended by Resolution of 97 of 2025 and Resolution 187 of 2025, and Authorize to Contract for the Monroe County Office for the Aging Programs in 2025-2026.

Total Served 2024 - 2025: 782
Proposed $ Amt. 2025 - 26: ~~$433,150~~ $633,150

SECTION I

PROGRAM: In- Home Contact and Support / Unmet Needs

CONTRACTOR: Catholic Charities of the Diocese of Rochester d/b/a Catholic Charities Family and Community Services, Lori VanAuken, President & CEO

PROGRAM DESCRIPTION: Provides non-medical home support. Housekeeping, light chore services are provided to frail, isolated seniors.

PRIMARY OBJECTIVE(S)/ DELIVERABLES: Increase or maintain ease of mobility outside of the home for functionally impaired elderly.

PRIMARY PERFORMANCE MEASURE/INDICATOR: Indicator of Success: Increased or maintained well-being through ease of mobility outside of the home for functionally impaired elders.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	4/1/24-3/31/25	4/1/24-3/31/25	4/1/25-3/31/26	4/1/26-3/31/27
Total # of Participants	700	782	830	830
% Successful	90%	111.7%	90%	90%

OUTCOME ASSESSMENT METHODOLOGY: A self-report survey is administered to all clients who have received services for at least three months. On a five point scale clients rate their ease of mobility after receiving services. In addition, there are questions regarding satisfaction with the program.

BOARD MEMBERS: Iveth Reynolds, Roger Cordero-Mueses, Virgil Joseph, Luke Mazzochetti, Sheila Briody, James Aroune, Meredith Bahr-Andreucci, Rachel Baranello, Elizabeth Ciaccio, Lucia Cokindres-Vasquez, Rev Brian Cool, Mary Dappen, Mary Farnand, kristy Gonzalez, Louis Howard, David Kelly, Alasdair MacKinnon, John McBride, Laura Purcell, Tesfamichael Yohannes,

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Grant from the New York State Office of the Aging for the Unmet Need Funding and Amend Resolution 428 of 2024, as Amended by Resolution of 97 of 2025 and Resolution 187 of 2025, and Authorize to Contract for the Monroe County Office for the Aging Programs in 2025-2026.

Total Served 2024: 418
Proposed $ Amt. 2025: ~~$140,841~~ $190,841

SECTION I

PROGRAM: Legal Services for the Elderly

CONTRACTOR: Legal Assistance of Western New York, Inc., C. Kenneth Perri, Executive Director

PROGRAM DESCRIPTION: To decrease the frequency of low-income seniors living in poverty through legal representation to obtain or maintain entitlement benefits including Public Assistance, Medicaid, Medicare, Supplement Nutrition Assistance Program benefits, pensions, Social Security and Veterans' benefits.
To increase the ability of seniors to protect and manage their assets, including the establishment and enforcement of supplemental needs trusts, simple wills, advance directives, and legal representation and referrals in foreclosures, predatory lending practices, debtor/creditor and other consumer matters.

PRIMARY OBJECTIVE(S)/ DELIVERABLES: Low-income seniors will increase their financial resources and/or improve asset management.

PRIMARY PERFORMANCE MEASURE/INDICATOR: Seniors in need of legal information, advice, or representation will receive appropriate and competent legal services, resulting in increased mental and emotional well-being. Seniors with housing, consumer, health, or income maintenance issues receive advice, referrals, litigation, and advocacy services to increase/maintain their mental and emotional health

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	1/1/24 - 12/31/24	1/1/24 - 12/31/24	1/1/25 -12/31/25	1/1/26 -12/31/26
Total # of Participants	400	418	450	450
% Successful	90%	104.5%	90%	90%

OUTCOME ASSESSMENT METHODOLOGY: Closing codes and client satisfaction questionnaires. LawNY case management system allows for tracking problem type and outcomes over 120 categories for clients and case closing. All increases in income and benefits that are the result of legal advice and representation are recorded. Client outcomes are collected for all clients served in court or administrative representation. The advocate indicates which client goals were met. Client satisfaction questionnaires are sent out at the close of each case and client responses are tabulated.

BOARD MEMBERS: John Beckley, Iskra Bonanno, Mary Brown, Amanda Burns, Aimee Churchill, Barbara Cole, Mollie Dapolito, Richard Dollinger, Camille Earley, Steven Foss, Kayla Franchina, Deirdre Hay, Elisa Heaton, Steven Nuttall, Emily Pawlowski, Zachary Pike, David Ralph, Metthea Ross, JoAnne Sandler, Keven Saunders, Loranne Schoenfield, Jessica Simon, William Thew, Donald White

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Grant from the New York State Office of the Aging for the Unmet Need Funding and Amend Resolution 428 of 2024, as Amended by Resolution of 97 of 2025 and Resolution 187 of 2025, and Authorize to Contract for the Monroe County Office for the Aging Programs in 2025-2026.

Total Served 2024: 550
Proposed $ Amt. 2025: ~~$874,288~~ $985,609

SECTION I

PROGRAM: Transportation Services for Older Adults

CONTRACTOR: Medical Motor Service of Rochester and Monroe County, Inc., Timothy Kohlmeier, Executive Director

PROGRAM DESCRIPTION: Transportation provided on a regular basis for senior center participants, social adult day services clients, and dialysis patients.

PRIMARY OBJECTIVE(S)/ DELIVERABLES: The primary objective is to improve independence and mobility of older persons, enabling them access to health, nutritional, social services and dialysis treatments.

PRIMARY PERFORMANCE MEASURE/INDICATOR: Indicator of Success: Individuals receiving services will receive safe, door-to-door transportation services.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	1/1/24 -12/31/24	1/1/24 -12/31/24	1/1/25 -12/31/25	1/1/26 -12/31/26
Total # of Participants	550	546	600	550
% Successful	90%	99.27%	90%	90%

OUTCOME ASSESSMENT METHODOLOGY: Performance is measured through monthly service reports, and quarterly measure totals which report the unduplicated number of persons served as well as the number of trips to each Senior Center and dialysis locations. A customer satisfaction survey is administered annually

BOARD MEMBERS: Patricia Woods, Kevin Halpin, Josh Pryor, Christopher Trageser, Kathryn Charboneau, Janice M. Holland, Britt Lui, Michael Moller, Martin Murphy, Maureen Murphy, Mosunmola M. Ojo, James E. Morris

SECTION II

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Total Served 2024 - 2025: 778

Proposed $ Amt. 2025-26 **$ ~~1,544,980~~ $ 1,698,728**

SECTION I

PROGRAM: Home Delivered Meals

CONTRACTOR: UR Medicine Home Care, Community Services, Inc., Michelle Dahlkemper, President

PROGRAM DESCRIPTION: One or two meals per day are provided to persons aged 60 and over who are homebound due to illness or disability and who are unable to prepare their own meals. Meals are available five days per week with provisions for weekend meals if needed. The primary objective is to increase the level of independence in the daily living of a frail, elderly participant who receives "Meals on Wheels."

PRIMARY OBJECTIVE(S)/ DELIVERABLES: Individuals will increase their level of independence through receipt of home delivered meals.

PRIMARY PERFORMANCE MEASURE/INDICATOR: Individuals receiving services will report higher levels of independence as a result of receiving home delivered meals (under this funding source)

	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	1/1/24-3/31/25	1/1/25-3/31/26	1/1/26-3/31/26
Total # of Participants	778	860	750
% Successful	95%	95%	95%

OUTCOME ASSESSMENT METHODOLOGY: The New York State Office for the Aging collects and monitors data via MCOFA.

BOARD MEMBERS: Kate Ackerman, Timothy Ashe, Taletha Best, Adam Cardina, Ann Marie Cook, James Dickson II MD, Jason Feinberg MD, Steve I. Goldstein MD Ex Officio, Barbara Gray, Ann Harrington, Diana Kurty, David Lipari, Dallas Nelson MD, Mark Prunoske, Alan Resnick, Hazel Robertshaw PHD RN, Kathleen Whelehan, Walt Winiarczyk, Jane Shiukitis

SECTION II

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PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Grant from the New York State Office of the Aging for the Unmet Need Funding and Amend Resolution 428 of 2024, as Amended by Resolution of 97 of 2025 and Resolution 187 of 2025, and Authorize to Contract for the Monroe County Office for the Aging Programs in 2025-2026.

Total served 2024 - 25: 2,126
Proposed $ Amt. 2025 - 26: ~~$476,660~~ $559,994

SECTION I
PROGRAM: Eldersource/Elderly Community Outreach (ECO)

CONTRACTOR: Lifespan of Greater Rochester, Inc., Ann Marie Cook, President/CEO

PROGRAM DESCRIPTION: Eldersource provides information, education (including public education), outreach, referral, and case assistance services to seniors, their caregivers and people of all ages that have a disability.

PRIMARY OBJECTIVE(S)/ DELIVERABLES: Information, referral, and case assistance are provided to older adults, caregivers and people with a disability, in order for individuals to maintain or improve their independence.

PRIMARY PERFORMANCE MEASURE/INDICATOR: Increase the ability of clients to function independently and successfully by providing information, referral, assistance and coordination of services to either the care receiver or caregiver.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	1/1/24-3/31/25	1/1/24-3/31/25	1/1/25-3/31/26	1/1/26-3/31/27
Total # of Units	8,826	13,700	10,357	9,411
% Successful	95%	155%	95%	95%

OUTCOME ASSESSMENT METHODOLOGY: To measure satisfaction, case managers provide each client (Older adult/Caregiver) with the appropriate satisfaction survey during the home visit.

BOARD MEMBERS: LaRon Rowe, Dr. Robert McCann, Lori Jansen, Liz Vega, John Clark, Ralph (Buz) J. Code, III, Esq., Bob Hartman, Michael Kaufman, Dr. Stephen Ryan, Dr. Marie Aydelotte, Michael Bausch, Vito Caraccio, Lucia Castillejo, Will Carroll, Carmen Coleman, Tere Dominas, Ericka Elliott, Jarrett Felton, John Fornof, Dr. Ankit Garg, Tracy Greene, Cindy Lovetro, Karen LaGraff, Dr. Timothy Lum, David Mack, Travis Masonis, Colleen Rose, Roberta Van Winkle, Miguel Velazquez

SECTION II
SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Grant from the New York State Office of the Aging for the Unmet Need Funding and Amend Resolution 428 of 2024, as Amended by Resolution of 97 of 2025 and Resolution 187 of 2025, and Authorize to Contract for the Monroe County Office for the Aging Programs in 2025-2026.

Total served 2024 - 25: 5,784
Proposed $ Amt. 2025 - 26: ~~$702,960~~ $869,626

SECTION I

PROGRAM: NY Connects Program

CONTRACTOR: Lifespan of Greater Rochester, Inc., Ann Marie Cook, President/CEO

PROGRAM DESCRIPTION: NY Connects is an essential component of the State's efforts to rebalance the long term services and supports (LTSS) system so that people can live independently and remain at home and in their communities.

PRIMARY OBJECTIVE(S)/ DELIVERABLES: To sustain and enhance a NY Connects program that serves individuals and caregivers in need of long term services and supports through the operation of core functions in a manner that supports their independence and self-determination.

PERFORMANCE MEASURE/INDICATOR: NY Connects will provide objective Information and Assistance about services and supports available to consumers and caregivers to meet their identified needs.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	4/1/24-3/31/25	4/1/24-3/31/25	4/1/25-3/31/26	4/1/26-3/31/27
Total # of Contacts	15,000	12,478	18,728	15,000
% Successful	95%	83%	95%	95%

OUTCOME ASSESSMENT METHODOLOGY: NY Connects program will evaluate the effectiveness of the provision of Information & Assistance through NYSOFA's Customer Satisfaction Survey Tool.

BOARD MEMBERS: LaRon Rowe, Dr. Robert McCann, Lori Jansen, Liz Vega, John Clark, Ralph (Buz) J. Code, III, Esq., Bob Hartman, Michael Kaufman, Dr. Stephen Ryan, Dr. Marie Aydelotte, Michael Bausch, Vito Caraccio, Lucia Castillejo, Will Carroll, Carmen Coleman, Tere Dominas, Ericka Elliott, Jarrett Felton, John Fornof, Dr. Ankit Garg, Tracy Greene, Cindy Lovetro, Karen LaGraff, Dr. Timothy Lum, David Mack, Travis Masonis, Colleen Rose, Roberta Van Winkle, Miguel Velazquez

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Grant from the New York State Office of the Aging for the Unmet Need Funding and Amend Resolution 428 of 2024, as Amended by Resolution of 97 of 2025 and Resolution 187 of 2025, and Authorize to Contract for the Monroe County Office for the Aging Programs in 2025-2026.

Total served 2024 - 25: 517
Proposed $ Amt. 2025 - 26: ~~$135,860~~ $157,735

SECTION I

PROGRAM: Caregiver Resource Center

CONTRACTOR: Lifespan of Greater Rochester, Inc., Ann Marie Cook, President/CEO

PROGRAM DESCRIPTION: Non-professional caregivers will have an opportunity to maintain and increase their mental and physical well-being by accessing caregiver training and support, and community resources.

PRIMARY OBJECTIVE(S)/ DELIVERABLES: Provide Caregiver training classes to increase caregivers' ability to plan for the future and to take care of themselves.

PRIMARY PERFORMANCE MEASURE/INDICATOR: Caregivers will self-report an increased knowledge of caregiving resources and ability to maintain their well-being in their caregiving capacity.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	1/1/24-3/31/25	1/1/24-3/31/25	1/1/25-3/31/26	1/1/26-3/31/27
Total # of Units	1,210	1,336	1,550	1,210
% Successful	95%	110%	95%	95%

OUTCOME ASSESSMENT METHODOLOGY: Caregivers will be asked to complete a follow-up survey to assess their knowledge of caregiver skills, as well as services in Monroe County and their confidence in accessing needed services for the care recipient.

PRIMARY OBJECTIVE(S)/ DELIVERABLES: To provide support to caregivers and kinship caregivers providing care to family members through information and assistance.

PRIMARY PERFORMANCE MEASURE/INDICATOR: Caregivers will self-report an increased knowledge of caregiving resources and ability to maintain their well-being in their caregiving capacity.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	1/1/24-3/31/25	1/1/24-3/31/25	1/1/25-3/31/26	1/1/26-3/31/27
Total # of Units	600	894	800	700
% Successful	90%	149%	90%	90%

OUTCOME ASSESSMENT METHODOLOGY: Caregivers will be asked to complete a follow-up survey to assess their knowledge of community resources and services in Monroe County and their confidence in accessing needed services for the care recipient.

BOARD MEMBERS: LaRon Rowe, Dr. Robert McCann, Lori Jansen, Liz Vega, John Clark, Ralph (Buz) J. Code, III, Esq., Bob Hartman, Michael Kaufman, Dr. Stephen Ryan, Dr. Marie Aydelotte, Michael Bausch, Vito Caraccio, Lucia Castillejo, Will Carroll, Carmen Coleman, Tere Dominas, Ericka Elliott, Jarrett Felton, John Fornof, Dr. Ankit Garg, Tracy Greene, Cindy Lovetro, Karen LaGraff, Dr. Timothy Lum, David Mack, Travis Masonis, Colleen Rose, Roberta Van Winkle, Miguel Velazquez

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.