

By Legislators Hasman and Maffucci

Intro. No. ____

RESOLUTION NO. ____ OF 2025

AUTHORIZING CONTRACT FOR MONROE COUNTY OFFICE FOR AGING PROGRAMS IN 2026-2027

BE IT RESOLVED BY THE LEGISLATURE OF THE COUNTY OF MONROE, as follows:

Section 1. The County Executive, or his designee, is hereby authorized to execute contracts, applications, and any amendments thereto, with the agencies listed in Attachment A in an amount not to exceed \$9,586,408 for the period of January 1, 2026 through March 31, 2027.

Section 2. The County Executive, or his designee, is hereby authorized to execute any applications, contracts, intermunicipal agreements, and amendments thereto, with New York State and/or municipalities listed in Attachment A to increase or decrease the contract amounts and extend the length of the contract(s) in order to maximize state reimbursement or other funding for these purposes.

Section 3. Funding for these contracts is included in the 2026 operating budget of the Monroe County Department of Human Services, Office for the Aging, general fund 9001, funds center 5501010000, Administration and Program Management; 5501030000, Support Service Contracts; 5501040000, Nutrition Service Contracts; and 5501050000, Education, Training, Wellness Contracts.

Section 4. This resolution shall take effect in accordance with Section C2-7 of the Monroe County Charter.

Human Services Committee; November 25, 2025 – CV: 9-0
Ways and Means Committee; December 4, 2025 – CV: 11-0
File No. 25-0362

ADOPTION: Date: _____ Vote: _____

ACTION BY THE COUNTY EXECUTIVE

APPROVED: _____ VETOED: _____

SIGNATURE: _____ DATE: _____

EFFECTIVE DATE OF RESOLUTION: _____

2026/27 ANTICIPATED CONTRACT SERVICES/Fund 9001 01/01/26-03/31/2027		TOTALS		PROGRAM DESCRIPTION
Vendor and Program Services		VENDOR TOTAL	SERVICE TOTAL	
Adult Day Services				
Hanna Z Daycare, Inc Social Adult Day Program Respite Adult Day Program		103,627	103,627	Social model adult day care programs support physically and cognitively impaired frail Older Adults (60+) with daytime recreation and care, providing respite for caregivers.
Caregiver Assistance & Resources Alzheimer's Disease and Related Disorders Association, Inc. Caregiver Education and Support		77,862	242,700	Caregiver education programs, training and support groups and information & assistance offered to individuals diagnosed with early to mid-stage Alzheimer's disease and other memory related disorders.
Lifespan of Greater Rochester, Inc. Caregiver Resource Center & Grandparents Caregiver Program		135,653		The Caregiver Resource Center (CRC) is a State funded program which provides resources and support to Informal Family Caregivers. A Kinship care program provides support group and educational training sessions, designed to support eligible caregivers and help sustain their efforts to provide care for grandchildren, or other younger relatives, children in family-like relationships such as grandparents or once family friends.
Long Term Care Ombudsman(LTCOP)		29,185		Advocacy services that receive, investigate, and resolve complaints and concerns of residents in long-term care facilities.
Counseling and Assistance Services Lifespan of Greater Rochester, Inc.			286,795	
Financial Management Services		130,453		Financial Management program assists older adults with bill paying assistance and household budgeting, as well as applying for benefits such as Medicare and EPIC.
Health Insurance Information Counseling & Assistance Program (HIICAP)		146,342		The HIICAP program assists older adults and Medicare eligible individuals with unbiased information and assistance to navigate health insurance choices.
HIICAP Volunteer Stipend		10,000		Lifespan will provide a stipend to HIICAP volunteers that help meet the needs of older New Yorkers applying for Medicare Part B and Part D to lower their health insurance costs.

2026/27 ANTICIPATED CONTRACT SERVICES/Fund 9001		TOTALS		PROGRAM DESCRIPTION
01/01/26-03/31/2027		VENDOR TOTAL	SERVICE TOTAL	
Vendor and Program Services Expanded In-Home Services	Catholic Charities Family & Community Services Expanded in Home Services for Elderly Program (EISEP)	2,276,449	2,276,449	Assists cognitively impaired frail older adults to continue living independently in the community by providing case management, developing care plans, and providing in-home services. This program also provides ancillary services such as social adult day programs, home delivered meals, personal emergency response units, home modification and repair and assistive equipment. Home Health Agencies provide housekeeper chore services and personal care. Consumer Directed Services provides service options for family caregivers.
Elder Abuse Prevention Services Lifespan of Greater Rochester, Inc.	Elder Abuse Intervention and Respite	114,303	114,303	Emergency Respite is designed for vulnerable individuals & caregivers in need of services who are not eligible under Title XX and have no other resources to pay. Services include but are not limited to emergency transportation, day care, and in-home chore services.
Health and Wellness Programs for Seniors Lifespan of Greater Rochester, Inc.	Matter of Balance Program	46,213	206,531	The Matter of Balance Program is an evidence-based falls prevention program.
	Chronic Disease Self Management	10,000		The Chronic Disease Self Management Program (CDSMP) is an evidence-based training program that teaches skills to manage chronic conditions, such as arthritis, hypertension, diabetes, cancer, and heart disease, and significantly improve the health and well-being of older adults in the community and prevent falls.
	Older Adult Depression and Screening/PATHS/PEARLS	58,400		The Older Adult Wellness Programs includes depression screening, and counseling services. These evidence based programs include the Program to Encourage Active, Rewarding Lives (PEARLS) and Providing Assessment and Treatment for Home-bound Seniors (PATHS).
	Older Adult Harm Reduction Program	35,000		The Older Adult Harm Reduction Program provides case assistance and uses a motivational intervention, harm reduction model to support older adults to take steps to decrease their misuse of drugs, alcohol, etc., and minimize harm their behavior is causing their health.
Rainbow Seniors	Recreation, Education and Wellness Program	20,000		Recreation and wellness programming for LGBT + individuals sixty years older, such as socialization, chair-yoga, bingo, cards-night, etc., to help maintain mental and physical well-being. Services provided through the center assist in allowing participants the opportunity to remain healthy, independent and in their homes for as long as possible.
Oasis Rochester	Recreation, Education and Wellness Program	30,918		Utilizing evidence-based interventions, this program provides educational, informational, cultural, health and fitness programming to maintain/improve health and wellness for older adults.

2026/27 ANTICIPATED CONTRACT SERVICES/Fund 9001 01/01/26-03/31/2027		TOTALS		PROGRAM DESCRIPTION
Vendor and Program Services	Home Support & In-Home Services	VENDOR TOTAL	SERVICE TOTAL	
RFP IN PROCESS (previously: Catholic Charities Family and Community Services) Assisted Transportation		210,913	442,961	A transportation service program that provides assisted transportation to older adults, including escort services to a person who has difficulties (physical or cognitive) using vehicular transportation.
	In-Home Services & Support	232,048		In-home services involve providing non-medical services such as housekeeping, laundry services, home modifications, home repairs, personal emergency response systems, and other essential personal items to assist individuals who have physical or cognitive difficulties.
Information, Case Assistance & Special events			1,626,637	
RFP IN PROCESS (previously: Coordinated Care Services, Inc.)				This contract provides Contract Administration and Fiduciary Services for MCOFA. This contract provides Employer of Record Services to assist MCOFA in performing required tasks including Program Monitoring, Outreach & Public Education.
	Contract Administration, Fiduciary Services and Employer of Record Services	228,422		
	Daniel Jones (SCRA) Computer Training for Seniors Lifespan of Greater Rochester, Inc.	20,000		Provide older adults with computer, internet and social networking skills to enhance their lives and keep them connected.
	Eldersource Information & Assistance/Elderly Community Outreach (ECO)	\$41,660		Eldersource is a single source information, referral, case assistance & counseling program for services to older adults and caregivers, including more intensive case assistance and linkage to healthcare providers for enhanced service provision and improved outcomes (a service called Community Care Connections). Caseworkers provide community outreach, public education, referrals, assessments, short term problem solving, counseling and advocacy for older adults.
	NY Connects Choices for Long Term Care	816,555		NY Connects is the Aging and Disability Resource Center. This program provides information, assistance and referral about long term care services and supports, options counseling, and assistance in applying for benefits. This program also convenes the Monroe County Long Term Care Council, responsible for analyzing gaps and barriers in the long term care system, and No Wrong Door work group to ensure consistency across systems of care.
	Jewish Family Services Information and Assistance	20,000		To provide long term care service and support information and assistance to Holocaust survivors in Monroe County. This program targets Russian and other non-English speaking clients in order to link them to benefits specific to Holocaust survivors (e.g., Self Help, Blue Card and Kavod) in order to assist them with aging safely in their homes and community.
Legal Services for the Elderly			190,841	

51.5

2026/27 ANTICIPATED CONTRACT SERVICES/Fund 9001		TOTALS		PROGRAM DESCRIPTION
01/01/26-03/31/2027		VENDOR TOTAL	SERVICE TOTAL	
Vendor and Program Services Legal Assistance of Western NY, Inc. Legal Services for the Elderly		190,841		This program provides low income older adults legal assistance and advocacy. Assistance is provided for help with Social Security, SSI, Medicaid, housing problems, simple wills, utility issues, Health Care Proxy, and Powers of Attorney.
Management Services RFP IN PROCESS (previously: Coordinated Care Services, Inc.) Contract Administration, Fiduciary Services and Employer of Record Services		22,844	22,844	CCSI provides management & administration of contracts for various Monroe County Administrative and Employer Record Services.
Nutrition Services: Home Delivered Meals UR Medicine Home Care, Community Services, Inc. Meals on Wheels Program		1,358,667	1,358,667	Home Delivered Meals are provided to persons age 60 and over who are homebound, living alone, and are unable to prepare their own meals due to frailty or illness.
Nutrition Services: Senior Center Catering Foodlink, Inc. Catering Services for the Congregate Nutrition Program		539,077	539,077	Senior meal nutrition services for the delivery of congregate meals to older adult senior center attendees age 60 and older; services include nutritionally balanced meals and emergency, shelf-stable meals are also provided to seniors throughout the winter months.
Nutrition Services: Senior Centers of Monroe County Baden Street Settlement of Rochester, Inc.: MARC Senior Center		52,904	1,329,103	Senior Centers in Monroe County provide social activities, wellness programs, special events and meals to persons age 60 and over, their spouse and disabled adult children in a congregate setting. Recreational programming, social activities, case management services and other quality of life initiatives assist seniors to reduce isolation. These centers help seniors to remain living independently within the community of their choice.

2026/27 ANTICIPATED CONTRACT SERVICES/Fund 9001		TOTALS		PROGRAM DESCRIPTION
01/01/26-03/31/2027		VENDOR TOTAL	SERVICE TOTAL	
Vendor and Program Services				
Charles Settlement House, Inc.:				
Charles Settlement House Senior Center		100,255		
Town of Chili:				
Chili Senior Center		52,447		
The Community Place of Greater Rochester, Inc.:				
Community Place Senior Center		71,210		
Town of Gates:				
Gates Community & Senior Center		53,437		
Town of Greece:				
Greece Community & Senior Center		78,198		
Town of Henrietta:				
Henrietta Senior Center		150,639		
Ibero-American Action League, Inc.:				
Centro de Oro Senior Center		138,159		
Town of Irondequoit:				
Irondequoit Senior Center		95,699		
Lifespan of Greater Rochester, Inc.:				
Lifespan Senior Center Programs Wolk Center		130,140		
Lifespan of Greater Rochester, Inc.:				
Lifespan Senior Center Programs Lily Café		51,098		
Lifetime Assistance, Inc.:				
Sweden Senior Center		20,000		
Prayer House Church of God by Faith				
Senior Center		42,098		
Southwest Neighborhood Association:				
Southwest Senior Center		62,348		
Town of Ogden:				
Ogden Senior Center		44,448		
Town of Parma:				
Hilton-Parma Senior Center		36,599		
Town of Pittsford:				
Pittsford Senior Center		47,897		
Town of Webster:				
Webster Senior Center		81,389		
Town of Wheatland:				
Wheatland Senior Center		30,138		
TBD Potential New sites				
Transportation Services			851,873	
Lifespan of Greater Rochester, Inc.				Mobility management services, such as guidance and navigation about local transportation options. These services also help older adults to travel across neighboring regions for health care social events,
Mobility Management		60,000		

2026/27 ANTICIPATED CONTRACT SERVICES/Fund 9001		TOTALS	
01/01/26-03/31/2027	VENDOR TOTAL	SERVICE TOTAL	PROGRAM DESCRIPTION
Vendor and Program Services			and routine business.
Medical Motors Service of Rochester and Monroe County, Inc.			
Senior Center Transport			Transportation services are provided for older adults to and from area Senior Centers, Social Adult Day Programs, recreational outings, grocery shopping, banking services and dialysis.
Dialysis Transportation			
	751,873		
Total OFA Contract Budget Proposal	9,586,408	9,586,408	Total Office for the Aging Contract Service Funds Requested
	9,586,408	9,586,408	
OFFICE FOR THE AGING CONTRACTS			
Anticipated Program Revenue	9,314,748		97.2% Percent of Federal, State, and Program Revenue Amount of Anticipated Revenue for Office for the Aging contracted services
Net County Support Request	271,660		2.8% Percent of Net county support for OFA Contracted Services
Total OFA Contract Budget Proposal	9,586,408	271,660	Amount of Net County Match Support for OFA Contracted Services
		9,586,408	
	Cost Center	Amount	2026/27 ANTICIPATED CONTRACT SERVICES/Fund 9001
	5501010000	\$ 22,844	Contract Management/CCSI: 5501010000
	5501030000	205,665	Support Services: County Funding
	5501030000	5,883,766	Support Services: State/Federal Funding
	5501040000	43,151	Nutrition Services: County Funding
	5501040000	2,728,874	Nutrition Services: State/Federal Funding
	5501050000	702,108	Education & Wellness: State Funding
	5501050000		Education & Wellness: County Funding
	Dept. 5500	\$ 9,586,408	OFA Contract Total



Office of the County Executive

Monroe County, New York

Adam J. Bello
County Executive

November 7, 2025

Additional Material on File
in the Clerk's Office ✓

To The Honorable
Monroe County Legislature
407 County Office Building
Rochester, New York 14614

OFFICIAL FILE COPY	
No.	250362
Not to be removed from the Office of the Legislature Of Monroe County	
Committee Assignment	
HUMAN SERVICES	-L
WAYS & MEANS	

Subject: Authorization to Contract for Monroe County Office for the Aging Programs in 2026-2027

Honorable Legislators:

I recommend that Your Honorable Body authorize contracts with the agencies listed in Attachment A in an amount not to exceed \$9,586,408 for the provision of senior services for the period of January 1, 2026 through March 31, 2027.

The Monroe County Office for the Aging enters into approximately forty-five (45) contracts each year in amounts over \$20,000, with matching funds provided by the County, the United Way, contracted agencies and participant contributions. These contracts will allow the Monroe County Office of the Aging to meet the long-term care service and support needs of older adults, persons with disabilities, and their informal family caregivers to achieve their highest level of independence. The Monroe County Office for the Aging also enters into intermunicipal agreements with various local municipalities to provide nutrition and senior center recreation and education services. Services provided directly correspond to the assessed needs and service objectives of the Office for the Aging's Annual Implementation Plan as required and approved by the New York State Office for the Aging ("NYSOFA").

Per our applications for services with NYSOFA, contracts are monitored and evaluated through several methods: 1) monthly program and expenditure reports; 2) on-site monitoring, and 3) annual evaluation. All contracted agencies have been selected through the use of Requests for Qualifications/Request for Proposals unless designated as a Sole Source Provider.

Please refer to the attached Purchase of Services Information Form for disclosure of information required pursuant to Resolution 223 of 2007, as amended by Resolution 11 of 2008.

The specific legislative actions required are:

1. Authorize the County Executive, or his designee, to execute contracts, applications, and any amendments thereto, with the agencies listed in Attachment A in an amount not to exceed \$9,586,408 for the period of January 1, 2026 through March 31, 2027.
2. Authorize the County Executive, or his designee, to execute any applications, contracts, intermunicipal agreements and amendments thereto, with New York State and/or municipalities listed in Attachment A to increase or decrease the contract amounts and extend the length of the contract(s) in order to maximize state reimbursement or other funding for these purposes.

This action is a Type II Action pursuant to 6 NYCRR § 617.5(c)(26) ("routine or continuing agency administration and management, not including new programs or major reordering of priorities that may affect the environment") and is not subject to further review under the State Environmental Quality Review Act.

Funding for these contracts is included in the proposed 2026 operating budget of the Monroe County Department of Human Services, Office for the Aging, general fund 9001, funds centers 5501010000, Administration and Program Management; 5501030000, Support Service Contracts; 5501040000, Nutrition Service Contracts; and 5501050000, Education, Training, Wellness Contracts. No additional net County support is required in the current Monroe County budget.

Each of these agencies has been reviewed for not-for-profit or corporate status and the records in the Office of the Monroe County Treasury have indicated that none of these agencies owe any delinquent Monroe County property taxes.

I recommend that this matter be referred to the appropriate committee(s) for favorable action by Your Honorable Body.

Sincerely,


Adam J. Bello
Monroe County Executive