



News From

Maggie Brooks

Monroe County Executive

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BROOKS CUTS RIBBON ON LATEST AIRPORT IMPROVEMENTS

Monroe County Executive Maggie Brooks today held an official ribbon cutting ceremony for the newly-renovated Frederick Douglass Concourse A at the Greater Rochester International Airport.

"These latest improvements to the terminal offer better and more convenient services for business and leisure travelers, and passengers with special needs," said Monroe County Executive **Maggie Brooks**. *"Completed at no cost to local taxpayers, these renovations enhance our airport's ability to compete and attract additional and affordable air service."*

Concourse A improvements include a new state-of-the-art Business Center sponsored by Frontier, offering individual work stations, conference rooms and free wireless Internet; and a new "Fly Kids" children's play area, sponsored by Preferred Care, featuring child-safe foam toys with an airplane theme.

"Travelers today want mobility and convenient access to the Internet wherever they are. Frontier recognizes this communication necessity and is pleased to partner with Monroe County to provide access to our state-of-the-art wireless technology throughout the Greater Rochester International Airport," said **Ann Burr**, Senior Vice President & General Manager, Frontier Communications Rochester Region. *"We are also pleased to unveil our beautifully renovated Frontier Business Center at the airport. At the center travelers can take advantage of a variety of services and conveniences, including access to wireless and wired Internet technology, local phone service, private work stations and conference room facilities."*

"Preferred Care is pleased to sponsor the Fly Kids zone at the Greater Rochester International Airport," said **Lisa Brubaker**, the health plan's Executive Vice President for Rochester Operations. *"This area will provide a safe location for kids to engage in healthy activities, while their families wait for departing or arriving flights. We hope parents with young children have fun with this new airport offering. We're proud to help make it happen."*

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Concourse A Ribbon Cutting

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Visual paging has also been installed on Concourse A to better serve deaf and hard of hearing passengers. This service displays airlines' audio paging announcements in text form on flight information screens. Other improvements include new gate counters and seating areas, restrooms and an elevator.

There is also a new Visitors Services kiosk centrally located in the baggage claim area, staffed by the Greater Rochester Visitors Association.

Brooks noted the renovations provided 300 jobs and 15 regional firms were part of the project team.

Concourse A is home to the airport's three largest carriers by passenger share – US Airways, JetBlue Airways and AirTran Airways. AirTran Airways recently launched non-stop service from Rochester to Las Vegas.

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