



Monroe County Clerk  
**JAMIE ROMEO**

DMV • PASSPORTS • PISTOL PERMITS

## Monroe County DMVs Closures for NYSDMV New System Rollout

**January 16<sup>th</sup>, 2026 (Rochester, NY)** – Today, Monroe County Clerk Jamie Romeo announced that all Monroe County DMVs, along with all DMV offices in New York state, will undergo a large-scale system upgrade next month that will require our offices to be closed and potentially alter our business hours.

In February, the New York State DMV is implementing the initial phase of a multi-year project to replace and modernize its aging technology systems. To bring the first part of the new system online, the state is ceasing all DMV operations, including online and the phone system at 2 p.m. on Friday, February 13, 2026. Monroe County DMVs were already scheduled to be closed to the public for staff training on February 13, 2026.

The offices will remain closed Monday, which is the Presidents' Day Holiday and Tuesday with a planned reopening on Wednesday, February 18 provided we receive the go-ahead from State DMV leadership.

During this time, the State DMV will migrate about 30 million records to the new system and complete the transition to bring the first phase of the upgrade online. Again, no DMV transactions will be able to be completed during this period, including through the State DMV website. All State DMV phone and online services will be unavailable during this time.

The State DMV's implementation timeline calls for offices to be operational and open for customer transactions beginning Wednesday, February 18, 2026.

To summarize, **all Monroe County DMVs will be closed to the public on the following dates:**

*Trainings:* Friday, January 23<sup>rd</sup>; Friday, January 30<sup>th</sup>; Friday, February 6<sup>th</sup>; Friday, February 13<sup>th</sup>

*Presidents' Day:* Monday, February 16<sup>th</sup>

*NYSDMV System Rollout:* Tuesday, February 17<sup>th</sup>

### ABOUT THE DMV SYSTEM UPGRADE

New York State DMV has contracted with software company FAST Enterprises, LLC, which has implemented similar systems in more than 20 other states, to help NYS DMV modernize its technology platforms and service delivery in two major stages over the next two years. The new technology will replace and consolidate a significant portion of DMV's legacy technology, some of which are over 50 years old. The goal of this initiative is to make the DMV more secure, stable, and agile and to provide DMV customers with more efficient, secure, and convenient services.

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