



NYSDMV New System Rollout

February 9th, 2026 (Rochester, NY) – All Finger Lakes Region DMs along with all DMV offices in New York State, will undergo a large-scale system upgrade next week that will require our offices to be closed, and potentially alter business hours.

Next week, the New York State DMV is implementing the initial phase of a multi-year project to replace and modernize its aging technology systems. To bring the first part of the new system online, the State is ceasing all DMV operations, including online and the phone system, at 2 p.m. on Friday, February 13, 2026.

Offices will remain closed Monday, February 16 which is the Presidents' Day Holiday, and Tuesday, February 17 with a planned reopening on Wednesday, February 18, provided counties receive the go-ahead from State DMV leadership.

During this time, the State DMV will migrate about 30 million records to the new system and complete the transition to bring the first phase of the upgrade online. Again, no DMV transactions will be able to be completed during this period, including through the State DMV website. All State DMV phone and online services will be unavailable during this time.

The State DMV's implementation timeline calls for offices to be operational and open for customer transactions beginning, Wednesday, February 18, 2026.

Cayuga County DMVs:

Open until 1pm on Friday, February 13th

Plan to re-open at 9am on Wednesday, February 18th and will be open to walk-ins

Livingston County DMVs:

Closed Friday, February 13th – Tuesday, February 17th

Plan to re-open on Wednesday, February 18th, and hours will be 8:00am-3:30pm from Wednesday, February 18th-Friday, February 20th



Monroe County Clerk
JAMIE ROMEO

DMV • PASSPORTS • PISTOL PERMITS

Monroe County DMVs:

Closed Friday, February 13th – Tuesday, February 17th

Plan to re-open on Wednesday, February 18th

Ontario County DMVs:

Closed Friday, February 13th – Tuesday, February 17th

Plan to re-open on Wednesday, February 18th at 8:30am, at which time the Canandaigua DMV office will be assisting Ontario County residents only from Wednesday, February 18th - Friday, February 20th. Hours will be 8:30am-4:00pm beginning on Wednesday, February 18th until further notice.

Please visit the County Clerks Website for Seneca County, Steuben County, and Wayne County to review their closures and reopening plans.

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