

Manage your Retiree HRA Plan online!

Health Economics Group offers an online services platform that makes it easier for you to manage your Retiree Health Reimbursement Account (RHRA).

These features make managing your benefits as easy as 1-2-3!

1. An easy-to-use **Consumer Portal** will allow secure, 24/7 access to your accounts to:



- Check your up-to-the-minute plan balances
- View all plan, claims and payment detail
- File claims and submit receipts online
- View upcoming reimbursements
- Order new or report lost/stolen debit cards
- Sign up for direct deposit and more!
- The Consumer portal link will be found at: <https://HEGConsumer.LH1ondemand.com/login>
- Your login information will be as follows:
Username: First Name Initial + last name + last 4 digits of SSN. Example: jsample1234
Temporary Password: Temp + last 5 digits of SSN
 Example: Temp12345
- If you have not logged into the Consumer Portal for a year or more, you may need to call and have your password reset.

2. A handy **Mobile Application** to:

- Access available account balances on your iPhone®, iPod Touch®, iPad®, or Android®-powered device
- Search the App Store for “Health Economics Group” to download the application
- Submit claims and receipts using your device’s camera
- Receive account balances and selected alerts via text message on any mobile device
- Use ‘Quick View’ to obtain key account info

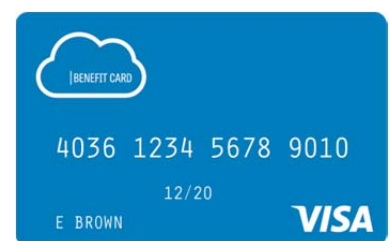


3. The convenient **WEX Health Payment Card** to:

- Eliminate the need to pay with cash at the point of service and then submit claims for reimbursement
- Remember to “Save your Receipts” for possible substantiation requirements.

4. You may still send a claim form “offline” with your expense documentation attached to HEG:

- **Mail to:** Health Economics Group, 1387 Fairport Rd, Bldg. 1000, Suite A-1, Fairport, NY 14450
- **Fax to:** 585-241-9518



Questions? Contact Health Economics Group at (585) 241-9500 extension 504 or flex@heginc.com