| Name:   | Page   <b>1</b>   |
|---|---|
| Date:   |   |
| Monroe County Office of Assertive Community Treats  |   |
| ACT services are for individuals who are 18 years mental illness entails an illness whose symptoms i or long standing major mood disturbances. ACT abuse, psychiatric diagnosis as their primary clinic to engaging with traditional, clinic type, mental here. | involve either persistent psychotic symptoms recipients must have a major, non-substance cal diagnosis and have demonstrated barriers |
|   | Probation or Parole<br>ar of referral<br>ings   |
| Services are specifically for those requiring int functional impairments directly attributable to the least three of the following conditions. Please characterist factors.   | eir psychiatric illness, as demonstrated by at  |
| A: Current court ordered treatment, such as Assis or Mental Health Court. □   | sted Outpatient Treatment (AOT)   |
| B: Persistent and significant difficulty performin ability to perform such tasks only with intensi  |   |

(Examples of these activities are obtaining medical, legal, and housing services; meeting

C: Significant and persistent difficulty maintaining employment or carrying out homemaker

roles such as preparing meals, washing clothes, budgeting, and child-care.  $\Box$ 

nutritional needs, and maintaining personal hygiene.)  $\square$ 

Please describe:

Please describe:

| Name: | Page   2  |
|-------|---|
| D:    | Significant and persistent problems maintaining a safe living situation. $\Box$ Please describe:  |
| E:    | More than two psychiatric admissions within the past year. $\Box$ Please provide an overall hospitalization history, including dates and locations of most recent hospitalizations:   |
| F:    | Three or more Psychiatric Emergency Room visits in the past year. □ Please describe the circumstances:  |
| G:    | Persistent $major$ psychiatric symptoms, such as psychosis, significant affective disturbance, or intense suicidality. $\square$ Please be specific:  |
| H:    | High risk for, or recent history of, criminal justice involvement as a direct result of the symptoms of their psychiatric diagnosis. □ Please be specific:  |
| I:    | History of violent ideation or gesture $\square$<br>Please describe, including significant and persistent triggers, behaviors, and connection to periods of decompensation:   |
| J:    | Residing in an inpatient or supervised community residence, but could live in a more independent living situation if intensive services are provided, $or$ they will require residential or inpatient placement unless more intensive services can be provided. $\square$ Please be specific: |

| ľ          | Name:  K: Documented and persistent difficulty outpatient services. □  Please be specific:  | in ef | Page   3   |
|------------|---|-------|--|
| l <b>:</b> | Name of individual requiring services:  | 4:    | Your name and your relationship to person needing services (for example, parent, friend, or care manager):  Name:  Relationship: |
| );<br>;    | Date of Birth:  | 5:    | Name of Agency, if mental health professional or other service provider:  If you are not the primary treatment provider, you     |
| <b>3:</b>  | Individual's Insurance (if any).  No one will be denied service due to an inability to pay: sliding scale fees are available for individuals without insurance. |       | have discussed this referral with them and they are in agreement: □ yes □ no, if no please explain                               |
|            | MEDICAID#:  | 6:    | Your phone number:   |

Best time to call:

| 7:  | Current Address (if homeless, indicate where individual might be located—such as a particular drop in shelter or other service provider): |
|-----|---|
|     |   |
| 8:  | Current Phone/Contact Number for Individual:  |
| 9:  | Diagnosis:  |
| 10: | Current Safety / Violence / Risk Factors. Please include any Risk Assessments if available:   |
| 11: | Current Community Supports (family, friends, care manager, outpatient providers, etc):  |
| 12: | Legal Concerns:   |
|     | Active Medical Issues:  |
|     | Medication (if on clozapine, please indicate the frequency of blood draws and when next due):   |
| 15: | Previous treatment experiences, including dates:  |

| Name:                                 | Page   <b>5</b>  |
|---------------------------------------|--|
|                                       |  |
| 16: Note any immediate care managen   | nent needs:  |
|                                       |  |
|                                       |  |
| Date Referral Received by AC          | Т:   |
| Date Referral Received by AC          | 1  |
| If possible, please include docu      | mentation such as a clinical summary, alerts,          |
| - / -                                 | mation, medication administration records,             |
| and any recent discharge sumr         |  |
| ·                                     |  |
| Monroe County has four ACT teams -    | three at Strong Behavioral Health and one at Rochester |
| Regional Health. Please check a provi | ider if there is a preference.                         |
|                                       |  |
| ☐ Strong Behavioral Health            | ☐ Rochester Regional Health                            |
| Strong Ties ACT Team                  | Unity ACT Team   |
| 2613 West Henrietta Rd.               | 89 Genesee St.   |
| Rochester, NY 14623                   | Rochester, NY 14611                                    |
| Telephone: 585-279-4900               | Telephone: 585-368-3459                                |
| Fax: 585-461-9504                     | Fax: 585-368-3585                                      |
| ☐ Strong Behavioral Health            | ☐ Strong Behavioral Health/Forensic ACT                |
| Project ACT Team                      | Project FACT Team                                      |
| 2613 West Henrietta Rd.               | 2613 West Henrietta Rd.                                |
| Rochester, NY 14623                   | Rochester, NY 14623                                    |
| Telephone: 585-279-4900               | Telephone: 585-279-4900                                |
| Fax: 585-461-9504                     | Fax: 585-461-9504                                      |

### Send referral and signed consent to:

#### **Monroe County SPOA (Single Point of Access)**

Mo. Co. Office of Mental Health 1099 Jay Street, Bldg J, 3<sup>rd</sup> Flr Rochester, NY 14611 Telephone: 585-753-2874

FAX: 585-753-2885

Email: lbabbitt@monroecounty.gov

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|-----------------|
|                 |

## Monroe County Office of Mental Health Permission to Use and Disclose Confidential Information

This form is designed to be used by organizations that collaborate with one another in planning, coordinating, and delivering services to persons diagnosed with mental disabilities. It permits use, disclosure, and re-disclosure of confidential information for the purposes of care coordination, delivery of services, payment for services and health care operations. This form complies with the requirements of §33.13 of the New York State Mental Hygiene Law, federal alcohol and drug record privacy regulations (42 CFR Part 2), and federal law governing privacy of education records (FERPA)(20 USC 1232g). It is not for use for HIV-AIDS related information. Although it includes many of the elements required by 45 CFR 164.508(c), this form is not an "Authorization" under the federal HIPAA rules. An "Authorization" is not required because use and disclosure of protected health information is for purposes of treatment, payment or health care operations. (See 45 CFR 164.506.)

|    | records as described below.   |  |
|----|---|--|
| 2) | The person whose information  | may be used or disclosed is:   |
|    | Name:   | Date of Birth:   |
| 3) | The information that may be u  Mental Health Records  Alcohol/Drug Records  School or Education Record  Health Records  All of the records listed abo |  |
| 4) | ☐ The persons or organization   | that possesses the information to be disclosed                               |
|    | This information may be disclos  Any person or organization   | that needs the information to provide service to the person who is           |
| 5) |   | rthaca comicae, ar angaga in quality accurance ar ather health care          |
| 5) |   | r those services, or engage in quality assurance or other health care erson. |
| 5) | subject of the record, pay for operations related to that partial. The persons or organization  | erson.   |

- 6) The purposes for which this information may be used and disclosed include:
  - Evaluation of eligibility to participate in a program supported by the Monroe County of Mental Health;
  - Delivery of services, including care coordination and case management;
  - Payment for services; and Health Care Operations such as quality assurance

| Р | а | Ø | e | 7 |
|---|---|---|---|---|
|   |   |   |   |   |

| Name:   |  |  |  |
|---------|--|--|--|
| INALLE: |  |  |  |
|         |  |  |  |

# Monroe County Office of Mental Health Permission to Use and Disclose Confidential Information (con't)

7) I understand that New York State and federal law prohibits persons that receive mental health, alcohol, or drug abuse, and education records from re-disclosing those records without permission. I also understand that not every organization that may receive a record is required to follow the federal HIPAA rules governing use and disclosure of protected health information. I HERERBY GIVE PERMISSION TO THE PERSONS AND ORGANIZATIONS THAT RECEIVE RECORDS PURSUANT TO THIS AUTHORIZATION TO RE-DISCLOSE THE RECORD AND THE INFORMATION IN THE RECORD TO PERSONS OR ORGANIZATIONS DESCRIBED IN PARAGRAPH 5 FOR THE PURPOSES PERMITTED IN PARAGRAPH 6, BUT FOR NO OTHER PURPOSE.

| 8) This permission expires (check):  |   |
|--|---|
| ☐ On this date   |   |
| ☐ Upon the following event   |   |
| ) This permission is limited as follows:   |   |
| $\square$ Permission only applies to records for the following time pe   | eriod: to   |
| Other limitations:   |   |
| understand that if this permission is revoked, it may not be potential programs. I will be informed of that possibility if I wish understand that records disclosed before this permission is reperson or organization that relied on this permission may comprotected health information as needed to complete work that given.  I am the person whose records will be used or disclosed. I give records as described in this document. | to revoke permission. I also evoked may not be retrieved. Any tinue to use or disclose records and at began because this permission was |
| Signature  | <br>Date  |
| I am the personal representative of the person whose records   | s will be used or disclosed. My   |
| relationship is I give permiss   | sion to use and disclose records as   |
| described in this document.  |   |
| Signature  | <br>Date  |
| Print Name   | _   |

#### Attachment A

This permission to disclose records applies to the following organizations and people who work at those organizations. These organizations work together to deliver services to residents of Monroe County.

Access-VR Ibero-American Action League

Action for a Better Community Interim Mental Health

Adult Protective Services Jewish Family Service of Rochester

Anthony Jordan Health Center John L. Norris ATC
Baden Street Settlement Liberty Resources
Balanced Care Lifetime Care
Beacon Health Strategies, LLC (Medicaid Managed Care MC Collaborative

Organization) Mental Health Association of Rochester

Blue Cross/Blue Shield of Western New York/Health Now Molina Healthcare

(Medicaid Managed Care Organization) Monroe Correctional Facility

Catholic Family Center Monroe County Department of Human Services

Catholic Charities Community Services Monroe County Jail
Center for Youth Monroe County Office of Mental Health

Child Protective Services Monroe Plan for Medical Care, Inc.

Community Care of Rochester, Inc. DBA Visiting Nurse

Signature Care

National Alliance on Mental Illness (NAMI)

Community Place of Greater Rochester New York Care Coordination Program, Inc.

Companion Care of Rochester NY Connects

Compeer Rochester Office of Addiction Services and Supports (OASAS)

Conifer Park, Inc.

Office of People with Developmental Disabilities (OPWDD)

Coordinated Care Services, Inc.

OnTrack NY

Correct Care Solutions NYS Office of Mental Health

Crestwood Children's Center Pathways Methadone Maintenance Treatment Program

Daisy Marquis Jones Women's Residence Pathway Houses of Rochester

Delphi Drug & Alcohol Services Prime Care (effective 1/14/18 formally known as Correct

DePaul Community Services Care Solutions)

Department of Corrections and Community Supervision Puerto Rican Youth Development

East Housing Recovery Options Made Easy (ROME)
East House Corporation Reentry Association of Western NY (RAWNY)

Eldersource / Lifespan Rehabilitation Counseling & Assessment Services, LLC.

Endeavor Counseling Services Rochester/Monroe Recovery Network

Epilepsy-Pralid, Inc.

Excellus/Centene/Evolve Health (Medicaid Managed
Care Organization)

Rochester Regional Health
Rochester Psychiatric Center
Rochester Rehabilitation Center
Spectrum Health and Human Services

Finger Lakes Area Counseling and Recovery Agency

Steven Schwarzkopf Community Mental Health Center

(FLACRA) The Healing Connection, Inc.

Finger Lakes Developmental Disabilities Services Office Threshold Center (DDSO) Trillium Health

Gavia LifeCare Center United Health Care (Medicaid Managed Care

Greater Rochester Health Home Network (GRHHN) Organization)

Genesee County Mental Health Clinic University of Rochester/Strong Memorial Hospital

HCR Home Care Urban League of Rochester
Health Homes of Upstate New York (HHUNY) YWCA Supportive Living Program

Helio Health, Inc.Venture For the, Inc.Hickok CenterVeteran's Administration

Hickok CenterVeteran's AdministrationHillside Family of AgenciesVeteran's Outreach Center

Hillside Children's Center Villa of Hope
Huther-Doyle Memorial Institute, Inc. Westfall Associates