**Buying Firewood**

Some people heat their homes with firewood, which is sold by a measurement called a “cord.”

A cord is 128 cubic feet of firewood. To be sure you have a cord, you should stack and measure the wood. If the width times the height times the length (all in feel) equals 128 cubic feet, you have a cord of firewood.

The seller may not use terms such as “truckload,” “rack” or “pile” in any advertisement or on the receipt.

The seller MUST issue a receipt which shows the seller's name, address and phone number, and the price, quantity and kind of wood purchases.

**What You Should Do**

* You or someone you trust should be present at the time the firewood is delivered.
* Write down the license number of the delivery vehicle and get the name of the driver.
* Stack the wood as soon after delivery as possible.
* Measure the wood before re-cutting or using any of it.
* Take a picture of the stack (s) of wood if you think there is less than what you paid for.
* If you feel you have a problem, contact the seller **before** you burn any wood.

If you have a problem with the delivery of firewood and you cannot resolve it, contact this office at 585 753-7933.

(Provided by [**NYS Weights and Measures Associations**](http://www.agmkt.state.ny.us/WM/WMHome.html) and the [**National Conference on Weights and Measures**](http://www.ncwm.net/).)