



# Office of the Sheriff

MONROE COUNTY  
"ONE TEAM"



Sheriff Todd K. Baxter

Undersheriff Korey K. Brown

130 SOUTH PLYMOUTH AVENUE, ROCHESTER, NY 14614

FOR IMMEDIATE RELEASE  
PUBLIC INFORMATION OFFICER: Sgt. Providence Crowder  
Monroe County Sheriff's Office  
130 S. Plymouth Ave.  
Rochester, NY 14614  
(585) 329-1595  
MCSOCommunications@monroecounty.gov

## The Monroe County Sheriff's Office Joins 'Neighbors' by Ring to Provide Users with Real-Time, Local Crime and Safety Information

*'Neighbors' Aims to Reduce Crime in Neighborhoods by Connecting People, Security Cameras and Law Enforcement*

**Rochester, NY (May 9, 2019)** —The Monroe County Sheriff's Office is excited to announce it has joined the free Neighbors app by Ring to provide Monroe County residents with real-time, local crime and safety information. The Neighbors network has millions of users around the nation and has been instrumental in spotting package thieves, stopping burglaries, and keeping neighbors safe.

Residents can text 'StaySafe' to 555888 from their smartphone to download the Neighbors app for free on iOS and Android and use the app to: join their neighborhood; share crime and safety-related videos, photos and text-based posts; and receive real-time safety alerts from their neighbors, local law enforcement and the Ring Team.

*"The decision to partner with Neighbors app by Ring was an easy one," said Monroe County Sheriff Todd K. Baxter. "Criminals often target neighborhoods, not individual homes. The Neighbors app allows community participants to monitor their homes and report suspicious activity on and around their property to our deputies in real time. We are thankful for this innovative means in aiding to solve crime and helping to keep our communities safe."*

**Jaie Siminoff, Chief Inventor and Founder of Ring, said:** *"We're excited to have the Monroe County Sheriff's Office join Neighbors to keep their community up-to-date on local crime and safety information. Over the past few years we have learned that, when neighbors, the Ring team and law enforcement all work together, we can create safer*



WE ARE PROFESSIONALS  
WWW.MONROECOUNTYSHERIFF.INFO



*communities. Neighbors is meant to facilitate real-time communication between these groups while maintaining neighbor privacy first and foremost. By bringing security to every neighbor with the free Neighbors app, the Monroe County community can stay on top of crime and safety alerts as they happen.”*

## How It Works

- Text “StaySafe’ to 555-888 or visit [download.ring.com/neighbors](https://download.ring.com/neighbors) from your smartphone to download the app for free on iOS and Android.
- Opt-in to join your neighborhood.
- Customize the geographic area you want to receive notifications for (users must verify where they are located and cannot participate in other neighborhoods).
- Receive real-time alerts from your neighbors, local law enforcement and the Ring team that inform of crime and safety alerts as they happen.
- View local crime and safety posts via a live feed or interactive map.
- Share text updates, photos and videos taken on any device, including Ring’s home security devices.
- Work with your community to make neighborhoods safer.

###

