Rochester, NY (July 2, 2020) – The Monroe County Sheriff’s Office recognizes the importance and value of visitations between inmates and their families and worked closely with New York State to resume visits, as soon as it was safe to do so, following the COVID-19 pandemic. Effective Monday, July 6, 2020, the Monroe County Sheriff’s Office will resume Monroe County Jail non-contact inmate visitations with limitations, to include masking and social distancing guidelines set by NYS. The following protocols are also in place:

- Visits will be limited to one (1) one-half hour visit per week per inmate to ensure everyone the opportunity to have a visit and to provide staff the opportunity to disinfect the visitation area in between visits
- All visits are non-contact visits only at this time NO exceptions
- To schedule a visit, civilians can call 753-4000 Monday-Friday from the hours of 08:45 a.m. -12:00 p.m. or schedule online at https://www2.monroecounty.gov/sheriff-jail-visitation-form any day of the week. There will be NO walk up appointments
- All visitors will have their temperatures checked during the screening process. If an individual’s temperature is 100.4 degrees or higher or the individual is showing any “flu-like” symptoms, the visitor will be turned away. He/she can return at a later date, once symptom free
- All visitors will be provided a face mask prior to entering the Visitation lobby. The mask must be worn at all times. No other masks are allowed to be worn other than the county-issued mask while inside the Visitation area. Inmates will wear a face mask during the visit
- Social distancing will be enforced including maintaining a 6-foot distance from other people
- Failure to follow any of the above mentioned rules will result in the visit being terminated
- Maximum of one (1) adult visitor and one (1) visitor under the age of 18 allowed per inmate visit. No infants or young children who are unable to wear masks are permitted at this time due to COVID-19 health and safety concerns
It is Monroe County policy that every person who enters a county building sanitize their hands, have their temperature checked and wear a face covering upon entry. If you feel sick, please do not enter the facilities.

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