Effective Monday, June 1, 2020 the Monroe County Sheriff’s Office will reopen certain offices to the public **by appointment only**. Any citizen who has business with any of these MCSO locations can make an appointment by calling the following numbers:

**A-Zone** (955 S. Panorama Trail, Pittsford)  753 – 4370  M-F 8am-4pm

**B-Zone** (245 Summit Point Dr. Henrietta)  753 – 4400  M-F 8am-4pm

**C-Zone** (2330 Union St, Spencerport)  753 – 4470  M-F 8am-4pm

**Headquarters – Public Safety Building** (130 S. Plymouth Ave, Rochester)

- **Central Records**  753 - 4175  Call 24/7 – appointments available only for M-F 9am-3:40pm
  *(Fingerprinting, pistol permits, reports and other record needs)*

- **Property Clerk**  753 – 4005  M-F 8am-3pm

- **Criminal Investigation Section**  753 – 4900  M-F 8am-4pm

- **Civil Bureau**  753 – 4865  M-F 9am-4pm or  753 – 4569  M-F 9am-4pm

**Monroe County Jail** (130 S. Plymouth Ave, Rochester)

- **Jail Records Information**  753 – 4300  Call 24/7
  *(For information on court dates, out dates, bail information, etc.)*

- **Jail Visitation**  Will remain closed until further notice

- **Jail Hotline**  753 – 4052  M-F 8am-4pm
  *(For information about welfare of incarcerated family members only)*

**Hall Of Justice** (99 exchange Blvd.)  Will remain closed until further notice

**City Court** (130 Plymouth Ave)  Will remain closed until further notice

Refer to the NY Courts website – http://ww2.nycourts.gov/courts/7jd/index.shtml

*Monroe County policy that every person who enters a county building sanitize their hands, have their temperature checked and wear a face covering upon entry. If you feel sick, please do not enter the facilities.*